FRANCHISE DISCLOSURE DOCUMENT

Prestige Worldwide a California corporation
dba Vanguard Cleaning Systems of the Southern Valley
5301 Office Park Drive Ste 220
Bakersfield, CA 93309
661-395-3009
jsorrell@vanguardsv.com
www.vanguardcleaningsv.com

Our franchisees operate independent businesses (VCS Businesses) providing commercial janitorial services using the Vanguard Cleaning Systems® service marks.

The total estimated investment necessary to begin operation of a VCS Business franchise is between $5,000 to $10,950. This includes the $5,000 that must be paid to us.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Vanguard Cleaning Systems of the Southern Valley at 5301 Office Park Drive Ste. 220 Bakersfield, CA 93309.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "*A Consumer's Guide to*

Buying a Franchise," which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: July 2, 2024

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibits C and E.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit E includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only VCS Business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be a VCS Business franchisee?	Item 20 or Exhibits C and E lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in the disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit F.

Your state may also have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider about *This* Franchise

Certain states require the following risks be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with us by Arbitration only in California. Out-of-state arbitration may force you to accept a less favorable settlement for disputes. It may also cost you more to arbitrate with us in California than in your own state.
2. **Territory.** You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own or from other channels of distribution or competitive brands that we control.
3. **Spousal Guarantee.** Franchisees and spouses may be required to sign a personal guarantee, making your spouse individually liable for your financial obligations under the agreement if you are married. The guarantee will place your and your spouse's marital and personal assets at risk if your franchise fails.
4. **Accounts.** The size, number, and location of accounts offered to you are solely within the franchisor's discretion. If you reject an account that the franchisor offers you, the franchisor is under no obligation to replace that account.
5. **Location of Accounts.** You may have to accept and service more than one account at a time even though the accounts may be located far apart from each other or from you. You may lose any accounts you can't properly service and the franchisor is under no obligation to replace them.
6. **No Obligation to Provide More Accounts.** Once the franchisor's contractual obligation to offer your initial business has been fulfilled, the franchisor is under no contractual obligation to expand your business with additional accounts, even if you are willing to pay for them.
7. **Account Billing.** The franchisor performs billing and collection for all services that you provide your accounts, whether you obtain the account or the franchisor provides that account to you. If accounts you service do not pay, you suffer the loss of nonpayment. If the franchisor takes action to enforce account payments, it does so solely at your expense.
8. **Pricing.** The franchisor determines the amount to be charged for your services by bidding on customer accounts. You have no say in that determination. If the franchisor prices a customer account too low, even by mistake, you still must service the customer under the price the franchisor negotiates, even if you will lose money doing so.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

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ITEM 1
THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

The Franchisor, Its Predecessor

In this Disclosure Document "We," "Us" or "the Area Franchisor" means Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley, the company offering this franchise. "You" means the corporation or limited liability company that buys the franchise and each shareholder or member of that franchisee entity. Capitalized terms not defined in this Disclosure Document have the meaning described in the Franchise Agreement ("Franchise Agreement" or "Agreement") attached as Exhibit A to this Disclosure Document.

We are a Corporation formed in the State of California on April 6, 2009. We do business under the name Vanguard Cleaning Systems of the Southern Valley. Our principal office is located at 5301 Office Park Drive Bakersfield, CA 93309.

Our agent for service of process is Jeff Sorrell whose address is 5301 Office Park Drive Bakersfield, CA 93309.

We have no parent or predecessor required to be disclosed in this Item.

We do not have any affiliates that offer goods or services to our franchisees or that offer or sell franchises in any line of business.

Business of the Franchisor and the Franchise Offered

Our business is the offer and sale of franchises for independently owned and operated businesses that specialize in commercial janitorial services under the form of Franchise Agreement attached as Exhibit A and are licensed to operate under the Vanguard Cleaning Systems® service marks (each, a "VCS Business"). Neither we nor our employees perform commercial cleaning services.

We have a Master Franchise Agreement with Vanguard Cleaning Systems, Inc. ("Vanguard") to offer these VCS Business franchises in our Development Area, which consists of Kern County, Kings County, Tulare County, Fresno County and a northern portion of Los Angeles County. Our Master Franchise Agreement is dated March 9, 2009, has an initial term of 20 years and we can enter into a successor franchise for an additional 20 years, subject to certain conditions. If we grant you a franchise, your contractual relationship will be with us. Vanguard does not sign and is not a party to the agreements we make with our franchisees. Neither Vanguard nor its employees or agents perform commercial cleaning services.

Our franchisees are sublicensed to use Vanguard Cleaning Systems® processes, standards, know-how and other proprietary information, called the "System", as well as the Vanguard Cleaning Systems® service marks, logo and other commercial symbols (the "Marks.") We are licensed by Vanguard to grant these sublicenses.

There are no regulations specific to the commercial janitorial services business known to us in California, other than the California Property Service Workers Protection part of the Labor

Code, which imposes certain registration, reporting and training requirements on janitorial businesses in the state. Some of these requirements include payment of an initial $500 filing fee and annual renewal fees, submission of contact and other personal information for owners and principals of the janitorial business, submission of information related to workers compensation insurance coverage and certification of periodic sexual harassment training. Additionally, the California Department of Pesticide Regulation identifies many common antibacterial and disinfectant cleaners as pesticides. As a result, a company/individual using disinfection/sanitization products in a commercial capacity or promoting disinfection/sanitization services can subject the company/individual to pesticide licensing requirements. We recommend you visit the California Department of Pesticide Regulation website for more information and consult with your legal/business advisors regarding the possible application of these requirements.

Like other businesses, you also may be subject to generally applicable laws like worker's compensation, OSHA regulations, environmental regulations, privacy and data protection laws and others. These regulations may require you to undertake measures for the protection of employees and the public. You should contact local and state authorities for detailed information on these requirements. We recommend you consult with your attorney.

The market for your VCS Business, commercial janitorial services, is fairly well developed. Additional growth is expected from new business construction and the trend toward outsourcing janitorial and maintenance work. Accounts include owners or operators of business and professional offices, as well as commercial, industrial, medical and educational facilities. Competition includes nationally franchised and local commercial janitorial and building maintenance businesses. Customers can be lost for various reasons, such as poor service, better competitor pricing, a poor economy, and other company specific business reasons.

Prior Business Experience

We have offered VCS Business franchises since June 25, 2009. We have never offered franchises in any other line of business.

The Franchised Business

If you become our franchisee, you will be a VCS Business. You will be licensed to use the Vanguard Cleaning Systems business System to offer commercial janitorial services under the Vanguard Cleaning Systems Marks to customer Accounts on Account sites (each, a "VCS Account"). The franchise can be particularly well suited to a company with an existing commercial cleaning business or other complimentary business.

This Disclosure Document summarizes certain key features of our VCS Business franchise. You must refer to the Franchise Agreement attached as Exhibit A to this Disclosure Document for complete information. You should understand that if you become an owner of a Vanguard Cleaning Systems franchisee, you will be an independent business owner and solely responsible for the day to day operations of that business, including the hiring, firing, managing, compensating, scheduling and disciplining of your own employees and all of the terms and

conditions of their employment. The people you select to work in your VCS Business will be your agents and employees. They will not be our or Vanguard's employees or agents.

Owning a franchised business also involves economic risks. These risks may be greater for a new business with limited experience, such as a new franchise business. Any revenue, sales volume, profit and possible success a new business owner achieves is linked to financial, management and other resources; business, marketing, management judgment and other personal skills; and dedication to growing the business. We cannot and do not guarantee your success or any income level.

Master Franchisor Information

Vanguard is a California corporation incorporated in April 1984. Vanguard does business under the name "Vanguard Cleaning Systems" and "Vanguard." Vanguard's principal office is located at 655 Mariners Island Blvd., Suite 303, San Mateo, California, 94404. Vanguard offers an Area Franchise (also known as a "master franchise") for qualified persons to operate as Vanguard's Area Franchisors (like us) within certain geographic markets. The Area Franchise is not being offered to you. It is the subject of a separate Disclosure Document. The System and the Marks belong to Vanguard, and we have a license to use them in offering and supporting our franchises. Vanguard is engaged exclusively in the business of licensing the System and providing support services to Area Franchisors like us. Neither it nor its employees perform commercial cleaning services.

Vanguard offered VCS Business franchises from April 1984 through June 2013, but no longer does so. Vanguard has never offered or sold any other franchises.

ITEM 2
BUSINESS EXPERIENCE

Our Management:

Jeff Sorrell: Vice President

Jeff Sorrell is the Region's Director, Vice President and is in charge of business development. Prior to the Region's formation Mr. Sorrell was President of Accurate Appraisal Service, Bakersfield, California, where he was a licensed real estate appraiser involved in valuation, report writing, consulting, marketing and sales of residential real estate since 1991.

Carol Sorrell: President

Carol is the President and Secretary of the Region. Ms. Sorrell began her career at Kern Health Systems in 1994 as Chief Operating Officer and was promoted to Chief Executive Officer in 1996. Ms. Sorrell left Kern Health Systems in September of 2011 to join Bakersfield Family Medical Care in February 2012. Ms. Sorrell is currently the Chief Operation Officer for Bakersfield Family Medical Care.

Casey Sorrell: Regional Director

Casey Sorrell joined the region in May of 2012 and is in charge of sales and marketing for the Kern County area. Mr. Sorrell graduated from Fort Hays State University in Hays Kansas June 2013.

Cindy Portales: Brand Services Representative

Cindy Portales joined Vanguard Cleaning Systems of the Southern Valley May of 2023 as a Brand Services Representative. Prior to joining Vanguard Cleaning Systems of the Southern Valley was an assistant property manager.

Vanguard's Management:

Raymond Lee: President; Director; Chief Financial Officer

Mr. Lee has been the President and Chief Financial Officer for and a Director of Vanguard since February 1995, and Chief Financial Officer and a Director of RR Franchising, Inc. since its inception in February 2013.

David Lee: Chief Strategy and Growth Officer

Mr. Lee joined Vanguard as Senior Vice President in August, 2023 and was appointed Chief Strategy and Growth Officer in February, 2024. Mr. Lee previously served as Chief Operating Officer for Public Storage headquartered in Glendale, California, from September, 2021 to August, 2023. He was Senior Vice President Operations from September, 2019 through September, 2021, for The UPS Store located in San Diego, California, and served as that company's Vice President of Product Development & Print Services from May, 2014 to September, 2019.

Margaret Narodick: Chief Legal Officer

Ms. Narodick has been our Chief Legal Officer since August 2018. From June 2002 until that time she served as Senior Counsel with Holmes Lofstrom, PC (previously Holmes Lofstrom, LLP) in Long Beach, California.

Eric Tanner: Vice President

Mr. Tanner joined Vanguard as Vice President in February, 2024. Mr. Tanner previously served as Senior Vice President of Franchise Marketing for Scorpion in Valencia, California, from January, 2020 to February, 2024. He was Vice President of Franchise Marketing for that company from August, 2018 to January, 2020, and Senior Internet Marketing Manager from June, 2016 to August, 2018.

Eric Last: Franchise Development Director

Mr. Last has been Vanguard's Franchise Development Director since January 2005.

ITEM 3
LITIGATION

The Area Franchisor

No litigation is required to be disclosed in this Item by us.

Master Franchisor

Pending Litigation:

Alida Mazariegos, Paula Gonzalez, Jaime Amaya, Adrianna Tello, and Ryne Bass, Plaintiffs, on behalf of themselves and all others similarly situated v. Vanguard Cleaning Systems, Inc.; RR Franchising, Inc., d/b/a Vanguard Cleaning Systems of Southern California and d/b/a Vanguard Cleaning Systems of Northern California; Buddha Capital Corporation, d/b/a Vanguard Cleaning Systems of Sacramento, d/b/a Vanguard Cleaning Systems of the Central Valley, and d/b/a Vanguard Cleaning Systems of the Central Coast; and Wine Country Ventures, Inc., d/b/a Vanguard Cleaning Systems of the North Bay, and DOES 1 through 10, inclusive, (Superior Court of the State of California County of San Mateo, Case No. 20-CIV-04267 (Filed October 1, 2020)).

Alida Mazariegos is a former franchisee of Wine Country Ventures, Inc. ("WCV"). Paula Gonzalez is a franchisee of RR Franchising, Inc. ("RR"). Jaime Amaya originally signed a franchise agreement with a predecessor of Buddha Capital Corporation ("Buddha"), which Buddha later assumed, and Mr. Amaya currently operates his janitorial franchise business under D & J Cleaning, LLC. Plaintiffs filed this action on behalf of themselves and seeking to represent a class of franchisees in California under the theory that they were or are employees of WCV, RR, and Buddha, respectively, as well as master franchisor, Vanguard Cleaning Systems, Inc. ("VCS"). Ms. Gonzalez and Mr. Amaya have also filed an initial Private Attorneys General Act ("PAGA") complaint with the California Labor and Workforce Development Agency on behalf of themselves and other California franchisees. Plaintiffs claim in this action and in the PAGA complaint to have been misclassified as independent contractors in violation of California law. Plaintiffs in this action originally requested certification of seven wage-based claims, but subsequently limited their request for certification to four claims, alleging Wage Order violations, Labor Code violations and a violation of the state unfair competition law. They seek class certification, declaratory judgments with respect to the purported violations and the nature of the defendants' liability, attorneys' fees and costs, as well as an order for unspecified damages, penalties and restitution of all amounts owed plaintiffs under the Labor Code. Plaintiffs in the PAGA representative action seek enforcement of fourteen alleged Labor Code violations against VCS and all California Area Franchisors, including Prestige Worldwide, Inc., d/b/a Vanguard Cleaning Systems of the Southern Valley, and an unspecified amount of related penalties, liquidated damages and interest. Each of the named defendants has independently indicated its intention to defend these matters vigorously. The complaint was amended to include 2 additional Plaintiffs, Tello and Bass, both of whom operate or operated their franchise businesses under franchise agreements including arbitration clauses. Ryne Bass is an owner of RNL, LLC, which is a former franchisee of RR. Adriana Tello is a franchisee of WCV. Defendants filed a motion to compel such Plaintiffs to arbitrate their claims, and in January

2024, the court ordered Plaintiffs Tello and Bass to submit their claims to arbitration to allow an arbitrator to determine the enforceability of their arbitration agreements and, if found enforceable, to arbitrate Plaintiffs' respective claims. The court also agreed to the parties' stipulation and order to vacate deadlines relating to Plaintiffs' motion for class certification pending arbitration on the enforceability issue.

Concluded Litigation:

Luiz Tomaz Da Costa, Flavio Melo Filho, Geraldo Dimas Figueiredo and Sebastiao Matos, Dominga Almonte, Laura Abreu, and Rafael Abreu on behalf of themselves and all others similarly situated v. Vanguard Cleaning Systems, Inc., and Ztico, Inc. d/b/a Vanguard Cleaning Systems of Southern New England (Commonwealth of Massachusetts Superior Court, Middlesex County, Docket No. 1581CV04743 (Filed June 26, 2015). A First Amended Class Action Complaint was filed on August 19, 2015.

The plaintiffs are former unit franchisees of Ztico, Inc. ("Ztico"). They filed this action seeking to represent a class of franchisees in Massachusetts and/or Connecticut under the theory that they were employees of Ztico and Vanguard Cleaning Systems, Inc. ("Vanguard") who had been misclassified as independent contractors in violation of Massachusetts and Connecticut law and other wage-based claims. They sought statutory trebling (in Massachusetts) and doubling (in Connecticut) of damages. Ztico, which was an independently owned and operated Rhode Island-based Area Franchisor of Vanguard, with area rights in Massachusetts and Connecticut as well, was dismissed from the lawsuit with prejudice on November 12, 2015 when Ztico reached an independent settlement agreement with the plaintiffs. On September 29, 2017 there was a finding against Vanguard regarding liability for certain test case plaintiffs. Vanguard vigorously defended this action for some time thereafter, and while the court did not make any findings on class-wide liability or certify a class, and while there was no final judgment as to whether Ztico or Vanguard misclassified any franchisee, Vanguard ultimately chose to enter into a settlement agreement as well, which was approved by the court on March 6, 2019. Vanguard agreed in its settlement agreement to pay approximately $559,450 as payments to the named plaintiffs and any possible class members, in exchange for full releases and other consideration. As part of the settlement, Vanguard paid $275,550 to plaintiffs' counsel in legal fees. A stipulation of dismissal was filed with the court on April 2, 2019.

Other than these two actions, no litigation is required to be disclosed in this Item about Vanguard or us.

ITEM 4
BANKRUPTCY

No bankruptcy information is required to be disclosed in this Item.

ITEM 5
INITIAL FEES

You must pay us a $5,000 initial franchise fee in full at the time that you sign the Franchise Agreement. The initial franchise fee is non-refundable except in the following instance: You have a right to terminate the Franchise Agreement on written request within 30

days of the Effective Date of the Agreement. In that case, we will return the amount of the initial franchise fee we received from you before the refund date if you sign our then current form general release. The initial franchise fee is otherwise non-refundable.

We offer qualified Veterans of the U.S. Armed Forces a 10% reduction on the initial franchise fee. In addition to meeting our standard franchisee qualifications, you must have received an honorable discharge and must own at least 50% of the franchisee Business Entity. You must advise us of your veteran status and provide evidence satisfactory to us that you meet applicable qualifications before signing any Franchise Agreement.

Additionally, we may in our discretion discount the initial franchise fee to $2,500 for franchise candidates who are currently conducting commercial cleaning business operations.

We may on occasion be asked to offer a franchise to someone who is relocating to our area and who is an existing franchisee of a Vanguard Area Franchisor in a different franchising area in the Vanguard Cleaning Systems franchise organization. In those cases, the franchisee will have already received start up assistance from the Area Franchisor in the different location. Under those circumstances we may choose to waive or to offer a discounted initial franchise fee.

The fees described in this Item are uniform as to all new franchisees who receive this offer. We have the right to change the amount of the initial franchise fees in the future.

ITEM 6
OTHER FEES

The fees described below are paid to us and none are collected on behalf of any third party. The fees listed below are currently uniform as to all new franchisees who receive this offer. However, we may negotiate different rates or fees with other franchisees when we think appropriate and to the extent permitted under applicable law. Additionally, we may permit franchisees entering into successor franchises to carry forward certain fees/percentages under their expired franchise agreement for the term of their successor franchise agreement. We also may change the type and amount of fees offered to new or renewing franchisees in the future.

NAME OF FEE (See Note 4.)	AMOUNT	DUE DATE	REMARKS
Royalty	10% of your monthly gross revenues.	Deducted on the 28th day of each month from amounts collected from VCS Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.)	Monthly gross revenues include all amounts due from VCS Accounts your VCS Business services, including any amounts you collect. Balance of amounts we collect remitted to you on the 28th day of each month after deduction of amounts due to us. Revenue from any ancillary

NAME OF FEE (See Note 4.)	AMOUNT	DUE DATE	REMARKS
			services/products sold to VCS Accounts in compliance with the Franchise Agreement is not subject to royalty, Business Support Services fees or other compensation due us.
Business Support Fee	5% of your monthly gross revenues.	Deducted on the 28th day of each month from amounts collected from VCS Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.)	See remarks above.
Marketing Fee (Note 2.)	The Marketing Fee is established between you and us if an Account is offered and can vary. We may at our option offer an Account Transfer on a Multiple Pricing basis, which is with a set Marketing Fee calculated as a multiple of first month's gross Service Billings (currently generally 4 times Service Billings). Alternatively, we may at our option offer an Account on a Shared Revenue basis, with a Marketing Fee calculated as an ongoing percentage of	The Marketing Fee for accounts accepted on a Multiple Pricing basis is due in full at the time you accept an Account Transfer. Financing may be offered for these Accounts and, if so, payments due are deducted on the 28th day of each month from amounts collected from VCS Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.) (See Item 10 on financing.)	We are not obligated to supply Accounts. You are not obligated to accept an offered Account. This Fee also applies to any increase in existing Account business; however, the fee does not apply to VCS Accounts you solicit and obtain. (See Note 2.)

NAME OF FEE (See Note 4.)	AMOUNT	DUE DATE	REMARKS
	Service Billings. All Marketing Fees are subject to change by us, and may be negotiated by us on a case by case basis.		
Special Services	The fee is usually set as a percentage of the Service Billings for the requested services and is subject to change by us. Currently, it is generally between 10% and 15% of the Service Billings, depending on your role in getting the business. (See Note 3.)	Deducted on the 28th day of each month from amounts collected from VCS Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.)	Special Services are non-routine services, such as carpet cleaning, floor finishing, etc.
Substitute Services Reimbursement	Expenses we incur in arranging for substitute third party Account servicing to preserve Account good will.	Due on demand and deducted on the 28th day of an applicable month from amounts collected from Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.)	May be necessary for brand protection if your VCS Business does not meet Account Cleaning Services Agreement requirements or does not arrange in advance for schedule substitutions as needed. You authorize us under the Franchise Agreement to arrange for these services for the Account when necessary to preserve the good will associated with the Marks.
Indemnity	You must hold us and our related parties harmless from claims connected to you and/or your VCS Business; Amount varies with claim and related costs and fees.	Upon demand.	Includes all liability, costs of defense, obligations, damages and expenses.

NAME OF FEE (See Note 4.)	AMOUNT	DUE DATE	REMARKS
Insurance	You pay the premium costs of coverage, plus our administrative fee if you participate in general liability, crime and umbrella liability insurance coverage through us, which together we estimate will not exceed 5%-7% of your gross revenues.	When due to insurance carrier or, if using our group policy, paid to us, with payments deducted on the 28th day of each month from amounts collected by us from Accounts your VCS Business services and deposited to the VCS Clearing Account. (See Note 1.)	Payable if we offer franchisees an opportunity to participate in a group insurance program and you choose to obtain general liability, crime, and umbrella liability insurance coverage through the group. You can buy this insurance through other sources, and it may be less expensive from another source. Your VCS Business insurance must meet our minimum coverage standards. We are not obligated under the Franchise Agreement to offer an insurance program.
Cost of Collection and/or Enforcement	Cost of legal proceedings and other expenses to collect payments from you or to enforce other terms of the Franchise Agreement.	On demand if we prevail.	Includes reasonable attorneys' fees.
Interest	1.5% per month or the highest rate allowable under applicable law, whichever is more.	On demand.	Incurred with late payments.

Note 1: Under the Franchise Agreement you authorize us to handle all billings and collection for the VCS Accounts your VCS Business services, and Account payments are deposited to a dedicated bank account used exclusively for receipt of all Vanguard Cleaning Systems Account funds, which is called the VCS Clearing Account. We deduct royalties, business support fees, promissory note payments, marketing fees, insurance related charges, substitute services reimbursements, special services fees, and all other amounts you owe us from amounts we collect from Accounts serviced by your VCS Business. We remit the balance to you. We may at our option defer collecting those fees and/or other charges from you for up to 60 days, if VCS Account collections in any month are insufficient to cover all amounts owed. If for any reason you collect any payment directly from a VCS Account, you must report it to us and pay the applicable royalty and business support fees, or we will deduct them from amounts we

collect from other VCS Accounts you service. You have the right to discontinue servicing any VCS Account if it does not pay for services rendered by your VCS Business. We will consult with you before discontinuing to invoice a VCS Account and before settling a delinquent Account matter. While we make reasonable efforts to collect amounts billed to Accounts, we do not promise that we will file suit to collect or otherwise be able to collect from any of the Accounts your VCS Business services, so you take the risk of loss if a VCS Account fails to pay its bill. Funds advanced to you in connection with an Uncollected Account can be deducted from amounts we owe you. If you ask us in writing, we will assign to you our rights in an Uncollected Account serviced by your VCS Business. You must follow the law in trying to collect on the Account and indemnify us if we incur any damages or other liabilities from your collection activity. You are solely responsible for billing and collection activities related to any non-Vanguard Cleaning Systems accounts you may have.

Note 2: You are not required to accept any Account business if we offer you any. If we offer you an Account Transfer, we can require you to sign our current form for an applicable Account Transfer, at our option. The current forms are attached to this Disclosure Document as Exhibits I and J, but we can change the forms in the future. Marketing Fees generally are calculated as a fixed amount that is equal to a multiple of monthly Service Billings for the Account, or as an ongoing percentage of monthly Service Billings (a "Shared Revenue Account").

With a Shared Revenue Account your combined payments may cost you more than if you paid a standard Marketing Fee established as an agreed upon multiple of monthly Service Billings for that Account. The total amount of payments you make with respect to a Shared Revenue Account ultimately will depend on how long your Vanguard Cleaning Systems® Business services that Account and the actual amount of the Account's total Service Billings. We may occasionally offer an Account Transfer for discounted or no fees to satisfy an Account need or for other business reasons. Account Transfers are not subject to refunds or replacement unless otherwise provided in writing.

Note 3: Special Services are VCS Account orders for non-routine VCS Business services, such as carpet cleaning, floor finishing, and initial cleaning. You must notify us of any Special Services orders that you receive from your VCS Accounts. Generally, if you generate the new order and price and sell the job, the current fee to us is 10% of the invoice for the applicable service(s). If you generate the new order, but we price and sell the job, you usually pay us 15% of the invoice for the applicable service(s). In all instances, your VCS Business is responsible for furnishing the equipment, supplies and staffing necessary to complete any Special Services order accepted by you. Special Services fees can vary and are in addition to the continuing royalty and Business Support Services fees we charge on Gross Revenues.

Note 4: If we have any fees, taxes, or other assessments imposed on us because of payments you make to us (or which are collected from Accounts that your VCS Business services) then we can require that you pay us an additional amount so that the net amount we actually receive after the deduction, payment or withholding is the full amount of the royalty, fee or other amount we are entitled to be paid under the Franchise Agreement.

None of the fees described in the above table are refundable, except as described in Note 2 in this Item and in Item 5 above. We may pay franchisees a $500 referral fee or offer equivalent equipment items or additional Service Billings for referred candidates who acquire a franchise, but we can change this policy at any time.

ITEM 7
ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

TYPE OF EXPENDITURE	ESTIMATED AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
Initial Franchise Fee (See Note 1)	$5,000	Lump Sum	On Signing of Franchise Agreement	The Area Franchisor
Equipment and Supplies (See Note 2)	$0 - $2,500	As Arranged	As Needed To Operate The Business	Third Parties
Licenses and Permits; Business Entity formation and name registration (See Note 3)	$100 - $2,350	Lump Sum	Before Commencing Business	Governmental Agencies
Insurance (See Note 4)	$200 - $600	As Arranged; typically monthly	Minimum Required Coverage Must Be Obtained Before Commencing Business	The Area Franchisor or Insurance Carriers
Real Property/Leases	$0			(See Note 5)
Additional Funds – 3 months (See Note 6)	$200 - $500	As Arranged	As Required	Third Parties
TOTAL (See Note 7)	$5,500 - $10,950			

Note 1: Refer to Item 5 for instances in which the initial franchise fee may be discounted from the amount provided above.

Note 2: You need to ensure that your VCS Business maintains the equipment and products necessary to provide the services specified by the Accounts you accept. Your actual costs will vary depending on the products and equipment you require and the vendor you select.

Note 3: You must have all business licenses/permits required under the laws applicable to your VCS Business before operating it. If you are not already a registered janitorial business, you will need to pay an initial registration fee (currently $500) and register to meet the requirements of the California Property Service Workers Protection part of the Labor Code. The above range also includes an estimate of costs you may incur obtaining other state licenses associated with disinfection services, forming a corporation or limited liability company to conduct your VCS Business and in filing a fictitious business name, if required. Professional fees, like legal or accounting fees, are not included in this range, but would be additional expenses and would vary significantly depending on the firms engaged to perform the services and on your particular ownership circumstances.

Note 4: You must have insurance coverage meeting our then current minimum coverage/policy requirements as published in the Vanguard Cleaning Systems® Guides or as otherwise published by us or Vanguard Cleaning Systems, Inc. We currently offer you the opportunity to participate in the Vanguard Cleaning Systems® group program for commercial liability, umbrella liability and crime insurance coverage and to make monthly payments, which include costs of coverage and our administrative charges. The program provides the following coverage: crime insurance coverage of $1,000,000; commercial general liability coverage of $1,000,000 per occurrence and $2,000,000 in the aggregate or, if higher, the statutory minimum required by state law; and commercial umbrella liability coverage of $10,000,000. You must maintain automobile liability insurance coverage for owned or leased vehicles used in the VCS Business in an amount at least as great as the statutory minimum required under the state in which your VCS Business will operate. You also must maintain workers' compensation insurance as required under the law of the state in which you will operate your VCS Business. The estimated insurance costs range provided is based upon what participants in this group program typically pay us for the described general liability, crime, and umbrella liability insurance coverage (plus our administrative fees), from the time they begin their VCS Business and during the first 90 days of operation. If you have or obtain this coverage through another source, your costs may be different and could be less than our insurance program costs, depending on the carrier you select, your negotiating skills, your policy limits and other variables.

If you are obtaining insurance coverage independent of the Vanguard Cleaning Systems® group program, you must have crime insurance coverage of at least $25,000 and commercial general liability coverage on an occurrence basis against claims for bodily injury (including death), property damage, personal injury, and advertising injury with a minimum liability limit of $1,000,000 per occurrence and $2,000,000 in the aggregate or, if higher, the statutory minimum required by state law. General liability policies and crime insurance must name us and Vanguard Cleaning Systems, Inc. as additional insured. Certificates of insurance and copies of endorsements identifying us and Vanguard Cleaning Systems Inc. each as an additional insured must be received by us before you begin operating your VCS Business. Minimum coverage requirements may vary among Area Franchisors and are subject to change. You must meet our then current minimum insurance requirements.

The Vanguard Cleaning Systems® group program does **not** offer coverage for the following: Automobile, Medical, Dental, Plan Deductibles, Workers Compensation and any items excluded under the particular group policies. You also have to maintain an unemployment

insurance account as required under the laws of the state in which your VCS Business will operate. In all cases, insurance industry rates can change and you may need to pay more for coverage if they do. An estimated worker's compensation coverage is not included in the range provided. If you are required to have this coverage under local law, then your costs will be higher. Lastly, you also must maintain vehicle liability insurance in the minimum amounts noted. No amount is included for vehicle coverage in the estimated range since most franchisee owners already own their vehicle and are required by law to maintain liability coverage meeting statutory minimums. Therefore, this is an ongoing expense most franchisee owners have before they obtain the franchise.

Note 5: Most franchisee owners manage their VCS Business operations from their homes. If you choose to operate your business from leased space, you will incur additional expenses depending on the size of space you select, local rent conditions and other site specific variables.

Note 6: Additional funds are the estimated amounts you will need for the expenses of operation during the initial phase of the business, which is the initial 3 months after you begin operating your business as a VCS Business. These expenses will be mainly for transportation (gas and vehicle maintenance) from your VCS Business location to Account locations. This estimate does not include any owner's draw or salary or any Marketing Fees. It also does not include payroll processing fees and employer matching tax contributions and other employment related fees for employers because we do not predict how many employees you may hire to meet Account requirements. Additional funds were estimated on the basis of experience with franchisees' operations and general knowledge of the industry.

Note 7: Most franchisee owners have an existing means of transportation sufficient to operate the business, so no vehicle costs are included in the range provided. If you choose to purchase a vehicle specifically for your VCS Business, you will incur additional insurance and vehicle expenses and your costs of doing business will be higher than those reflected in the estimated range provided. Since franchisee owners live within driving distance of our Business System Program facilities, the estimated cost range also does not include any travel or lodging expenses in connection with participation in our Business System Program, should you choose to attend. You may incur some minimal additional commuting expenses, depending on where you live. This range is only an estimate, and we cannot guarantee that the amounts specified will be adequate. You may need additional funds during the first 3 months of initial operation and afterwards. In addition, the estimates presented relate only to certain costs associated with the franchised business and do not cover any personal, "living," expenses or certain other business expenses you may have, such as royalty payments, support services fees and other amounts paid to us, debt service on any loans or financing arrangements, tax expenses and a variety of other amounts not described in the above charts.

We may offer to finance Account Transfers in the future, as described in Item 10. Otherwise, we do not offer, either directly or indirectly, financing to our franchisees for any of the items described in the above chart. All amounts paid to us are nonrefundable, except as described in Items 5 and 6. Typically, amounts paid to third parties will not be refundable unless otherwise agreed.

ITEM 8
RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

As of the issuance date of this Disclosure Document you are free to purchase products and services from suppliers of your choice. We may offer you a list of suppliers of certain products, but you currently are not required to purchase those products or to use those suppliers. Under the Franchise Agreement you agree not to use any materials or programs for your VCS Business which are disapproved by Franchisor.

Other than VCS Account billing and collection services, as described in Item 6 of this Disclosure Document, you currently are not required to purchase or lease any equipment or other goods or services from us, from Vanguard or from our respective affiliates.

As of the date of this Disclosure Document, you can choose to participate in commercial liability, umbrella liability and crime insurance meeting the minimum requirements through a Vanguard Cleaning Systems group coverage program. Vanguard negotiates rates with the applicable carrier(s), and we arrange for coverage through them. Vanguard does not derive revenue from insurance purchases under this program. If you obtain this coverage through us, you pay us the cost of coverage plus an administrative fee (refer to Item 6 of this Disclosure Document). These administrative fees are revenue to us. If you participate in the group coverage program, we may require you to sign our Insurance Request Form/Payment Authorization. A sample of the current form is attached as Exhibit B to this Disclosure Document, but we can change the form periodically. You may be able to buy the minimum required commercial liability, umbrella liability and crime insurance coverage for less than the prices we offer you.

In the 2023 fiscal year, the revenue we received from franchisees in connection with the group coverage program totaled $74,713.00 for a total of 6.6% of our total revenue from all sources, which was $1,119,244.00 according to our audited financial statements.

We also make a profit if you buy or rent products or equipment from us. These items typically are purchased by us at wholesale and we receive a markup on their resale to you. In the 2023 fiscal year, the revenue we received from franchisees in connection with the group coverage program and equipment/supplies sales to franchisees totaled $75,550 for a total of 6.7% of our total revenue from all sources, which was $1,119,244.00 according to our audited financial statements.

Otherwise, we currently do not derive revenue from any required purchase by or lease to you. Under the Franchise Agreement we, Vanguard and our/their respective affiliates have the right to make and keep any revenues, mark ups, profits and other economic benefits received in connection with sales of products and services made to you and other franchisees or received from third party suppliers to franchisees.

Our owners or officers or Vanguard's owners or officers may have minority ownership interests in a variety of publicly traded companies. Some of these publicly traded companies or their affiliates could be approved or designated suppliers to our franchisees. Other than this type

of minority ownership and our executive officers' ownership interest in our business, no officer or owner of ours or Vanguard's has any ownership interest in any of your suppliers.

Purchases or leases which you must make according to franchise specifications total between 1% and18% of the cost of all purchases or leases to establish the business, and between 8% and 9% of the cost of all purchases and leases to operate the business.

There are no purchasing or distribution cooperatives as of the date of this Disclosure Document. We may negotiate discounted rates from certain chemical and equipment supply companies for the benefit of our franchisees, but are not required to do so.

We do not provide material benefits to you (for example, awarding a successor franchise term or offering Account Transfers) based on your purchase of particular products or services or the use of particular suppliers.

ITEM 9
FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this Disclosure Document.

	OBLIGATION	SECTION IN FRANCHISE AGREEMENT	ITEM IN THIS DISCLOSURE DOCUMENT
a.	Site Selection and Acquisition/Lease	N/A	Item 11
b.	Pre-Opening Purchases/Leases	Sections 2 and 16	Items 5, 7 and 8
c.	Site Development and Other Pre-Opening Requirements	Section 2	Items 7 and 11
d.	Initial and Ongoing Training	Sections 3 and 5	Items 7 and 11
e.	Opening	Sections 2 and 16	Item 11
f.	Fees	Sections 2, 4, 5, 11, 12, 13, 14, 15, 16, 17, 20, 25, and 32 Account Transfer and Acceptance forms (FDD Exhibits I and J) Insurance Request Form/Payment Authorization (FDD Exhibit B)	Items 5, 6 and 11
g.	Compliance With Standards and Policies/Guide	Sections 2, 6, 7, 8, 10, 12, 16, 17 and Exhibit C	Items 8 and 11

	OBLIGATION	SECTION IN FRANCHISE AGREEMENT	ITEM IN THIS DISCLOSURE DOCUMENT
h.	Trademark and Proprietary Information	Section 6	Items 13 and 14
i.	Restrictions On Products/Services Offered	Sections 5, 6, 8 and 12	Items 8 and 16
j.	Warranty and Customer Service Requirements	Sections 8 and 12	Item 6
k.	Territorial Development and Sales Quotas	Section 12	Items 12 and 17
l.	Ongoing Product/Service Purchases	Section 12 Account Transfer and Acceptance (FDD Exhibits I and J)	Item 6
m.	Maintenance, Appearance and Remodeling Requirements	N/A	N/A
n.	Insurance	Sections 2, 16, and Exhibit C Insurance Request Form/Payment Authorization (FDD Exhibit B)	Items 6, 7 and 8
o.	Advertising	Section 9	Item 11
p.	Indemnification	Sections 5 and 15	Item 6 and 13
q.	Owner's Participation Management/Staffing	Sections 7, 8, 30 and Exhibit C	Item 15
r.	Records/Reports	Section 10	Not Applicable
s.	Inspections/Audits	Section 8	Not Applicable
t.	Transfer	Sections 5, 18 and 21 Account Transfer and Acceptance Franchise Transfer Agreement	Items 6 and 17
u.	Renewal (or Successor Franchise)	Section 18 Successor Term Addendum to Franchise Agreement	Item 17
v.	Post-Termination Obligations	Sections 6 and 20	Item 17
w.	Non-Competition Covenant	Sections 6 and 20 Section 6 of Franchise Transfer Agreement	Item 17
x.	Dispute Resolution	Sections 31 and 32	Item 17

	OBLIGATION	SECTION IN FRANCHISE AGREEMENT	ITEM IN THIS DISCLOSURE DOCUMENT
y.	Personal Guaranty of Owners	Sections 13 and 30 and Exhibit B Section 5 of the Account Transfer and Acceptance forms (Exhibits I and J) Section 4 of the Successor Term Addendum to Franchise Agreement Section 5 of Franchise Transfer Agreement	Item 15

ITEM 10
FINANCING

If you are offered and accept Account Transfers with Marketing Fees calculated as a monthly multiple of Service Billings, we may offer, in our sole discretion, to finance a portion of the marketing fee. The amount financed and terms of financing are negotiated between you and us and are included in the Account Transfer and Acceptance (Exhibit I of this FDD), but in most cases payments of the amount financed will be made in equal monthly installments bearing 10% simple interest beginning the first month following the month in which the service on the new Account begins.

You are responsible for repayment of all amounts due for such an Account under an Account Transfer and Acceptance (Exhibit I of this FDD), regardless of whether you keep the Account or not. However, we may choose to forgive the outstanding balance in circumstances that we think warrant it. Our current policy is as follows: if an Account requests that a VCS Business other than yours assume the service obligations under the Account Cleaning Services Agreement, the Account reverts to us and is transferred to another VCS Business. If the applicable Account Cleaning Services Agreement is in effect more than 60 days after the transfer and if you are in good standing, we typically forgive the balance of any then outstanding note amount you owe us in connection with the reverted Account.

The Account Transfer and Acceptance does not impose a penalty if you prepay the balance owed. Under the Franchise Agreement, we can terminate your Franchise Agreement if you default in payments owed to us and recover from you our costs of collection, including attorneys' fees. The Personal Guaranty (Exhibit A to the Franchise Agreement) provides that persons signing the Guaranty will be required to pay the debts the Franchisee fails to pay. We have no practice or present intent to assign or discount to a third party any debt you owe, but can do so.

All amounts due to us are deducted each month from the amounts collected from the VCS Accounts that your VCS Business services.

Except for the financing described above, we do not offer direct or indirect financing. The Area Franchisor does not place financing with anyone and does not receive any payment for the placement of financing. However, it may choose to do so in the future. All policies and terms are subject to change or elimination in the future by us.

ITEM 11
FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as listed below, Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley is not required to provide you with any assistance.

Pre-Opening Obligations

1. The Area Franchisor will make its Business System Program available to new franchisees (not franchisees entering into a successor franchise) for attendance at their option. (Section 3 of Franchise Agreement.)

2. The Area Franchisor will loan you a copy of the confidential Vanguard Cleaning Systems® Guides for you to use in your VCS Business for as long as you are a franchisee. (Section 6 of Franchise Agreement.)

After your VCS Business Has Met Pre-Opening Obligations

The Area Franchisor will provide certain accounting, collection and back office support services to your VCS Business in connection with VCS Business Accounts (but not Non-Vanguard Accounts). We must make reasonable efforts to collect on all VCS Business Accounts, although collection cannot be guaranteed and the Area Franchisor is not required to engage attorneys or to file suit to collect. If we have tried but been unable to collect on a VCS Business Account (an "Uncollected Account") and you give us a written request for the right to collect, we will transfer that right to you. (Section 5 of Franchise Agreement.)

Advertising

You are not required to participate in any advertising program administered by the Area Franchisor or to pay us or Vanguard any advertising fees. There are no local or regional advertising cooperatives.

You are encouraged to develop new VCS Account business and can use your own advertising materials. All advertising must be in good taste and conform to legal and ethical standards. You cannot use any materials or programs for your VCS Business that we disapprove. (Section 9 of the Franchise Agreement.)

You have to meet the requirements we set for identifying your franchised business and operations as independently owned and operated and to include notices of your independent ownership on prescribed materials, such as business cards, forms and advertising. You cannot use the Marks on the Internet, social media or apps without our prior approval. (Sections 6 and 9 of the Franchise Agreement.)

Site Selection and Service Opening

You are not required to find a site or office to provide your VCS Business services. Your VCS Business services Accounts at their commercial locations to meet the requirements specified in the applicable Account Cleaning Services Agreements. Most franchisee owners prefer to operate their VCS Businesses from their homes. Therefore, the Area Franchisor provides no assistance or guidelines in site selection.

The typical length of time between signing the Franchise Agreement and beginning VCS Business operations is approximately 6 to 8 weeks. Factors affecting this time period include whether or not you choose to participate in the Business System Program, as well as how long it takes you to get all required business licenses and at least the minimum required insurance coverage.

Business System Program and Guides

The Area Franchisor conducts an optional initial program (the "Business System Program") for you when you purchase your Franchise, if you choose to participate in it. The Business System Program includes information on certain of our standards ("Brand Standards") and other information and is designed to promote maintenance of the quality and goodwill associated with the System and the Marks. It lasts up to 15 days and typically is offered to you within 30 days after signing the Franchise Agreement. Classroom portions of the Business System Program are typically conducted at our headquarters and the field portion of the Business System Program is typically performed at various commercial locations we select for that purpose. (Section 3 of the Franchise Agreement.) 0% of our new franchisees in the last 12 months participated in our optional Business System Program.

In addition to the Guides described below, we may give you supplementary informational materials on various products and other matters pertinent to the VCS Business operation. We may offer you web-based modules, which are in addition to the Business System Program. The modules may be viewed at our business offices when available at no charge to you. This additional material also is optional as of the date of this Disclosure Document, and you do not have to complete the modules to our satisfaction

The following table summarizes the content of the Franchisor's Business System Program:

TRAINING PROGRAM

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF FIELD TRAINING	LOCATION
Brand Standards	2-4 Hours	2-4 Hours	Our regional office in Northern or Southern California and designated location

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF FIELD TRAINING	LOCATION
Beginning your VCS Franchise	2-4 Hours	2-4 Hours	Our regional office in Northern or Southern California and designated location
Fundamental Concepts	2-4 Hours	2-4 Hours	Our regional office in Northern or Southern California and designated location
Bidding and Selling Basics	2-4 Hours	2-4 Hours	Our regional office in Northern or Southern California and designated location

Instructors for the Business System Program will be the Area Franchisor's personnel and/or independent contractors. All will have a minimum of 12 months experience in the subject matter being taught and a minimum of 12 months experience with the Area Franchisor.

You will have an opportunity to review the Guides before you sign the Franchise Agreement. We will loan you a copy of the Guides for you to use as long as you are a Franchisee. (Franchise Agreement, Section 6.) The Guides are a part of the VCS System and are a compilation of information on various subjects pertinent to your VCS Business. The Guides contents do not control the day to day aspects of your VCS Business; you have that control as an independent business owner. You are free to conduct your VCS Business as you think best, so long as your operations remain consistent with the Franchise Agreement, any required Brand Standards and all applicable codes, laws, regulations, ordinances and other legal requirements.

ITEM 12
TERRITORY

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets we own, or from other channels of distribution or competitive brands that we control. We do not own or control any unit franchises or outlets that provide competitive services to janitorial accounts or any competitive brands, but could do so in the future**.**

The franchise is not granted for a specific location. You will be licensed to conduct your VCS Business within an Area designated in your Franchise Agreement. The Area is usually a designated Standard Metropolitan Statistical Area as derived from U.S. Census Bureau statistics, but could be defined as a city or cities or a county or counties. The Area is not exclusive and we may grant other VCS Business franchises in the Area in our sole discretion. We can, and can license others to, operate under the Marks or other brands and sell any product or service in the Area.

You may operate your VCS Business and solicit Vanguard Cleaning Systems Accounts within your Area. Your VCS Business may not offer or provide services under the Marks outside of your Area without our prior consent. You may provide services to accounts outside of your VCS Business ("Non-Vanguard Accounts") inside and outside of your Area.

Continuation of an Account Transfer is not dependent on the achievement of a certain sales volumes or market penetration. When you accept an Account Transfer from us, you receive ownership and control of the VCS Account. However, that ownership can revert back to us and be lost to you if the Account Cleaning Services Agreement is cancelled, if the Account requests that an alternative VCS Business fulfill the requirements, if you choose to discontinue working with the Account, if your Franchise Agreement is terminated or expires, if you or an owner/agent of yours fails to pass any criminal background check and/or drug, chemical or physical testing required by an Account, or if we have cause to send you a notice of default and termination under the Franchise Agreement and we send you a written demand for the Account to revert to us. If you lose an Account as provided above we can Transfer the Account to another VCS Business.

You have no obligation to accept any Accounts, if any are offered to you. If any are offered to and accepted by you, you will pay a Marketing Fee. (Refer to Item 6 of this Disclosure Document.)

The Area Franchisor does not operate or franchise, and has no current plans to operate or franchise, a competitive cleaning service or related business under a different trade name or trademark in your Area. Vanguard does not operate or franchise, and has no current plans to operate or franchise, a competitive cleaning service or related business under a different trade name or trademark in your Area.

ITEM 13
TRADEMARKS

Registrations, Litigation, Infringing Uses

We are licensed by Vanguard to offer franchises under Vanguard's principal service marks, which include the words Vanguard Cleaning Systems and the registered logo shown on the cover page of this Disclosure Document (the "Principal Marks"). We also are licensed to use and to sublicense your use of other Vanguard Marks. The following Marks are registered on the Principal Register of the United States Patent and Trademark Office as follows:

Mark	Registration Date	Registration Number	Class
VANGUARD CLEANING SYSTEMS	October 27, 1998; renewed on October 31, 2018	2200583	37 (as amended 2020)

Mark	Registration Date	Registration Number	Class
VANGUARD CLEANING SYSTEMS And Design (logo)	February 8, 2005; renewed on March 20, 2014; renewal pending	2925071	37
VANGUARD CLEANING SYSTEMS and design (logo)	November 1, 2011; renewed on July 14, 2021	4048280	37 (as amended 2020)
THE STANDARD OF CLEAN	December 13, 2011; renewed on July 7, 2021	4070385	35, 37 (as amended 2020)
VANGUARD (word only)	March 26, 2013; renewed on April 26, 2023	4308795	35, 37 (as amended 2019)
VANGUARD CLEANING SYSTEMS and design (logo)	February 25, 2014; renewed September 28, 2023	4488511	35 (as amended 2020)
VANGUARD CLEANING SYSTEMS & Design (color logo)	July 14, 2015	4772976	35, 37 (as amended 2020)
Building Design service mark	April 20, 2021	6,327,106	35, 37

Vanguard has filed all affidavits that have become due to maintain rights in the Principal Marks.

Vanguard has also filed a new application to register the principal trademark listed below. Because Vanguard does not have federal registration for the trademark listed below, this trademark does not have as many legal benefits and rights as a federally registered trademark. If Vanguard's right to use the trademark below is challenged, you may have to change to an alternative trademark, which may increase your expenses.

Mark	Filing Date	Serial Number	Class
VANGUARD CLEANING SYSTEMS & Design (horizontal design b/w reverse)	August 3, 2023	98115794	37

Mark	Filing Date	Serial Number	Class

There are no currently effective material determinations of the United States Patent and Trademark Office, the Trademark Trial and Appeal Board or any other trademark administrator or any court, pending interference, opposition, or cancellation proceeding, or any pending material litigation involving the Principal Marks.

Vanguard has granted us under our initial master franchise agreement the right to use and subfranchise the Marks to VCS Businesses in our Development Area for a 20 year term with certain rights to a successor franchise term. Vanguard can terminate our master franchise agreement if we commit an incurable default or fail to cure another breach of the master franchise agreement or any other agreement we have with Vanguard. Under the terms of our master franchise agreement, if our area franchise is terminated or expires without us entering into a successor franchise term, we will lose our right to use and sublicense the Marks and System. If that occurs and Vanguard or another company does not assume your Franchise Agreement, which occurs only at Vanguard's option, you will no longer be authorized to use the Marks and the System and will have to stop doing so. (Refer to Item 17 of this Disclosure Document.)

Other than the master franchise agreement, there are no agreements currently in effect which significantly limit Vanguard's or the Area Franchisor's rights to use or license the use of the Principal Marks in any manner material to the franchise.

Vanguard and the Area Franchisor are not aware of any infringing or prior superior uses of the Marks that could materially affect your use of them in this state.

Franchisee's Rights and Obligations with Respect to the Marks

You must use the Marks only in the operation and promotion of the franchised business and in a manner that complies with the Franchise Agreement. You will obtain an assumed name registration if we ask you to do so or if you are legally required to do so. You are not permitted to use the Marks or the System in connection with any Non-Vanguard Accounts, or with any unauthorized products or services, or in any manner that is not specifically permitted under the Franchise Agreement. You must not use the Marks in your legal Business Entity name.

You may not change or add to the Marks when you use them unless you have received our written permission to do so. You cannot alter or use any other identifying words in connection with the Marks. You must follow the requirements of the Franchise Agreement and Brand Standards in using the Marks. You cannot authorize anyone else to use the Marks.

You must notify us on learning of any alleged trademark infringement by you and involving your use of the Marks. You must also notify us of any use of the Marks by an unauthorized third party. The Area Franchisor and Vanguard are not obligated to take affirmative action in response to an alleged infringement of the Marks, but Vanguard intends to

take whatever action it considers appropriate, if any, and will have the right to control any litigation or settlement of these matters. You have the right to participate at your expense in the defense or settlement of any claim or suit alleging infringement by you, subject to Vanguard's rights.

The Area Franchisor and Vanguard are not obligated to protect or indemnify you for any damages or costs of defense if you are sued or made a party to any proceeding because of the Marks.

Vanguard reserves the right under the Master Franchise Agreement to modify or cease using its Marks and to adopt new or substitute trade names and Marks, and the Area Franchisor and you would need to comply with any changes implemented by Vanguard. Your changes would be made at your own expense.

ITEM 14
PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

There are no patents material to the franchise owned by Vanguard or the Area Franchisor. Vanguard claims common law copyrights in the Guides, which are not your property and are loaned to you. All VCS Accounts must have an Account Cleaning Services Agreement. We give you ownership and control of your VCS Accounts, but your ownership is conditional. Account ownership reverts back to us if your Franchise Agreement terminates or expires and under other conditions explained in the Franchise Agreement (Section 19 B.) and in Item 12 of this Disclosure Document. Under the Franchise Agreement, you are free to operate any businesses outside of your VCS Business and can own any Non-Vanguard Accounts. We have no rights in any Non-Vanguard Accounts.

ITEM 15
OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

Your Designated Owner must manage and operate the VCS Business and supervise the performance of services by your employees. You must give us advance notice of a proposed change in Designated Owner. Each VCS Business is an independent contractor and must be conducted as a limited liability company or a corporation. You have to give to us before you begin operating your VCS Business a copy of your articles of incorporation or operating agreement, as applicable, your business license and other related information. We can at our option require you to sign an independent contractor acknowledgement form. The current form is attached to the Franchise Agreement as Exhibit C, but we can change the form in the future.

You are responsible for having a minimum of 1 employee and for maintaining sufficient personnel to staff your VCS Business, for the terms of their employment and compensation, and for providing ongoing crew development to meet VCS Business Brand Standards. You should note that prior to 2015 we did not require franchisees operating VCS Businesses to be a corporation or a limited liability company.

Each Designated Owner must have an equity interest in the VCS Business. We can require that Owners with a direct or indirect interest in the franchisee and their spouses guarantee

the performance of the franchisee under the Franchise Agreement if we ask them to do so. The current form is attached to the Franchise Agreement as Exhibit B, but we can change the form in the future.

You are solely responsible for supervising, managing and controlling the day to day operations of your VCS Business, and you determine the methods and hours necessary to meet Account Cleaning Services Agreement terms and requirements. You are exclusively in charge of scheduling, hiring, firing, disciplining, promoting, compensating, scheduling and managing your VCS Business employees and contractors, the terms of their employment and their compliance with any required Brand Standards and the Account Service Agreement requirements. Brand Standards do not include any security-related policies or personnel policies or procedures. The people you select to work in your VCS business are exclusively your agents and employees. They are not our or Vanguard's agents or employees and neither we nor Vanguard are joint employers of theirs. You also are solely responsible for state, federal and/or local taxes, fees and withholdings of every kind, including business and/or personal self-employment taxes and income taxes; payroll and payroll taxes for VCS Business employees; and social security and other amounts required to be paid or withheld, as well as for worker's compensation insurance as required by law. Neither we nor Vanguard are responsible for any item or expense associated with your VCS Business payroll or for any other compensation or benefits related to your VCS Business employees or independent contractors.

You and your owners must maintain the confidentiality of our Confidential Information during the term of the Franchise Agreement and for 2 years after it ends for any reason, and for an unlimited period of time for trade secrets. Each Franchisee Owner will sign the Franchise Agreement. They and the person signing on behalf of the Franchisee as a Franchisee Representative are parties to the Franchise Agreement.

ITEM 16
RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You and your VCS Business operations must meet any required Brand Standards published in the Guides or otherwise established because they are essential to the consistent quality and services associated with the Marks and their good will. Brand Standards can be changed from time to time. Your VCS Business can only offer services approved for use under the Marks, which currently include certain commercial janitorial services as specified by the Area Franchisor. Your VCS Business may not offer or provide any other services without advance consent. For example, if you wish to provide any "Special Services" (non-routine services like carpet cleaning or floor finishing) you must notify us before accepting the order. We can condition acceptance of the order on your satisfying us that your VCS Business can meet any required Brand Standards applicable to the requested service. These procedures are necessary to reinforce the services and quality associated with the Marks.

Your VCS Business may not bid on any account that is being bid on by the Area Franchisor or solicit any Accounts that are doing business with us or any other VCS Business or that are outside of your Area. Otherwise, you are encouraged to adopt business development strategies that meet your business objectives and to generate VCS Business Accounts. We have resources available to assist you in meeting the business development goals you establish for

your VCS Business. You can identify, determine pricing and submit bids for prospective Accounts. Each of these VCS Accounts must enter into an Account Cleaning Services Agreement with us and ownership of the Account is then Transferred to you, subject to certain conditions, as described in the Franchise Agreement and Item 12 of this Disclosure Document. We can decline an Account if we reasonably believe that it is a credit risk and/or one for which your VCS Business is not adequately insured, or which we believe is likely to have a negative impact on the goodwill associated with the Vanguard Cleaning Systems brand. You can only assign a VCS Account to another VCS Business.

You can independently solicit and service janitorial accounts as Non-Vanguard Accounts as long as the Vanguard Cleaning Systems Marks, the System, forms and other materials are not used in or connected with these activities in any manner.

You also can choose to market and deliver independently to VCS Accounts services/products that are ancillary to the services provided under the Account Cleaning Services Agreement. These ancillary services/products may include services such as plant care and replacement and minor handyman services. You must notify us in writing before offering/delivering any ancillary services/products to VCS Accounts. We can require i) that any ancillary services/products be offered/sold to a VCS Account by a Business Entity separate and distinct from Franchisee so as to ensure that there is no confusion regarding the scope of services provided under the VCS brand; ii) that you fully indemnify and hold us harmless from any costs, damages, claims, expenses or liabilities arising or of or related to the offer/delivery of any ancillary services; and iii) that you provide evidence of insurance coverage sufficient to permit you to meet these indemnification obligations. Our Business Support Services, including billing and collection activities, will not be provided for any ancillary services or any Non-Vanguard Accounts.

ITEM 17
RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

This table lists important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this Disclosure Document.

THE FRANCHISE RELATIONSHIP

	PROVISION	SECTION IN AGREEMENT	SUMMARY
a.	Length of Franchise Term	Sections 1 and 18 Section 3 of the Successor Term Addendum	5 years from date of Agreement. Franchisees may have a 10 year successor term based on their expired franchise agreement.

	PROVISION	SECTION IN AGREEMENT	SUMMARY
b.	Renewal or extension of the term	Section 18 Section 3 of the Successor Term Addendum	Three additional 5-year successor terms, if conditions for a successor term are met, for new franchisees. Franchisees entering into a successor term may not have rights to additional successor terms, based on the terms of their expired agreement, subject to applicable law.
c.	Requirements for you to renew or extend	Section 18 Sections 1-9 of the Successor Term Addendum	When this term is to expire you will be required at our option to sign a term extension addendum or new form of Franchise Agreement (including any applicable successor term addendum), either of which may include materially different terms and conditions than your original contract. Our current form of successor term addendum is attached as Exhibit G, but we can change the form over time. Additionally, you must not be in default under the franchise agreement or any other agreement with us, give written notice of election to obtain a successor term 90 to 180 days before agreement expires, pay amounts owed to the Area Franchisor, and sign a general release of claims against the Area Franchisor, subject to applicable law. Refer to Ex. H of this Disclosure Document for the current version of General Release, which we can change in the future.
d.	Termination by you	Section 19 E.	You may terminate within 30 days of the Effective Date of the Agreement by written request. You sign a general release of claims to receive a refund of any initial franchise fee you paid us, subject to state law. If you terminate after 30 days of the Effective Date, no refund will be due to you. You must comply with post termination rights and duties.
e.	Termination by the Area Franchisor without cause	Section 21	Your agreement will end if our master franchise is terminated or ends and your agreement is not assigned to another person/Business Entity with rights to use the Marks and System.

	PROVISION	SECTION IN AGREEMENT	SUMMARY
f.	Termination by the Area Franchisor with cause	Section 19	Section 19 provides some grounds for immediate termination; other defaults require prior notice and opportunity to cure the default. A default under any other agreement or Promissory Note with us is a default under your Franchise Agreement and vice versa.
g.	"Cause" defined defaults – curable	Section 19	Termination if default under Agreement is not cured within the time given after notice, except where immediate termination provisions apply as described in (h) below.
h.	"Cause" defined defaults - non-curable	Section 19	Bankruptcy or insolvency; unauthorized transfer; material misrepresentation or omission in the application for the Franchise; failure to pay debts to the Area Franchisor within 15 days after notice (or such other period as provided in the applicable note or agreement); failure to pay other VCS Business debts within 15 days of due date or any shorter specified cure period, as applicable; criminal conviction or no contest plea to offense material to performance or likely to damage reputation; abandonment of franchise; violation of safety, health, workplace protection law, or other ordinance or regulation and failure to correct the violation within 3 days or shorter required time period; failure to maintain minimum required insurance coverage; failure to stop violating non-solicitation requirements within 5 days after notice; misuse of Marks or proprietary material/information; your or your owner's or agent's conduct likely to have significant adverse impact on VCS Business, Marks, System and/or us; and failure to cure any other default under Agreement within 30 days from issuance of default notice. Uncured default under other notes or agreements with us. The Franchise Agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et seq.)

	PROVISION	SECTION IN AGREEMENT	SUMMARY
i.	Your obligations on termination or nonrenewal	Sections 6 and 20	Cease operating the VCS Business and VCS Business Accounts; stop using Marks, including in web sites, web pages and social media, and de-identify; pay all amounts due the Area Franchisor, including notes according to their terms; return or destroy Guides and confidential materials at our option; honor post term non-compete; cease use of the Area Franchisor trade secrets and Account lists, cancel any fictitious business name license using VCS or all or part of the Marks; pay amounts due to Area Franchisor and Licensor for costs incurred as a result of your breach of the Agreement. Certain obligations, including indemnification and confidentiality and dispute resolution continue. A "nonrenewal" in this Franchise Disclosure Document means when we and you do not enter into an extension of your Franchise Agreement or into a successor Franchise Agreement at the expiration of the initial term, regardless of the reason.
j.	Assignment of contract by the Area Franchisor	Section 21	The Area Franchisor can assign contract or any note without your consent.
k.	Transfer by you – defined	Section 21	Assign, transfer, share or divide any interest in the Franchise Agreement, the Business Entity Franchisee, the VCS Business or the VCS Business assets.
l.	The Area Franchisor's approval of transfer by franchisee	Section 21 Unit Franchisee Account Assignment Agreement and Area Franchisor Consent (Exhibit L of Disclosure Document)	Advance written consent of the Area Franchisor required. Your assignment of your rights in an Account to another VCS Business requires our approval.

	PROVISION	SECTION IN AGREEMENT	SUMMARY
m.	Conditions for the Area Franchisor's approval of transfer	Section 21 Franchise Transfer Agreement	You must be in compliance with Franchise Agreement and all agreements with us; assignee must meet current qualification requirements to the extent we require and be in compliance with all laws, regulations and ordinances governing the operation of a commercial cleaning business; payment of amounts due; at our option, assignee must (1) agree to by bound to your Franchise Agreement for the remainder of the term, or (2) or execute the current form of franchise agreement for the remainder of the term of your Agreement or the full term generally granted to new franchisees; execution of consent to transfer (Refer to Exhibit K of this Disclosure Document for current version of Franchise Transfer Agreement, which we can change in the future); execution of general release, to the extent permitted under applicable law; your indemnification and post terms obligations must survive transfer; you may not have a security interest in the Franchise after the assignment without our consent. Terms of assignment cannot in our estimation jeopardize business viability or system standards. Refer to Ex. H of this Disclosure Document for current version of General Release, which we can change in the future.
n.	The Area Franchisor's right of first refusal to acquire your business	Section 23	We have right to match offer.
o.	The Area Franchisor's option to purchase your business	Section 20	We have a right to purchase your business or its assets according to prescribed price formula if agreement is Terminated or expires and to obtain a general release from you, subject to applicable law.

	PROVISION	SECTION IN AGREEMENT	SUMMARY
p.	Your death or disability	Section 22	Assignment to third party within 180 days. Subject to all assignment requirements and restrictions. Until assignment occurs, the VCS Business must be operated by a qualified person approved by us. During interim period we may assign your Accounts to an alternate VCS services provider without you having any right to the revenues received for the services provided if business is not being operated to Brand Standards.
q.	Non-competition covenants during the term of the franchise	Section 6	You may provide janitorial services to accounts outside of the franchised business, which are non-Vanguard accounts, but may not do so using Vanguard's or our name or marks or materials and may not compete against the Area Franchisor or any other Vanguard business or franchisee for their accounts.
r.	Non-competition covenants after the franchise is terminated or expires	Not Applicable	Not Applicable
s.	Modification of the agreement	Section 29	Agreement amendments must be written and signed by parties, but we can make changes in the Guides and Brand Standards. You have to implement any required changes we make.
t.	Integration/merger clauses	Section 29 Section 9 of the Successor Term Addendum Section 9 of the Franchise Transfer Agreement	Only the terms of the Franchise Agreement and other related written agreements are binding (subject to applicable state law.) Any representations or promises outside of the disclosure document and franchise agreement may not be enforceable.

	PROVISION	SECTION IN AGREEMENT	SUMMARY
u.	Dispute resolution by arbitration or mediation	Section 32	Except claims that are specifically excluded in Section 32: i) disputes are subject to informal negotiation for a minimum of 30 days; and ii) if not resolved through informal negotiation, the dispute will be resolved by binding arbitration (with limited exceptions). Either party can bring an action in court that can be heard in small claims court. Provision survives termination or expiration of the Franchise Agreement.
v.	Choice of forum	Section 31	The arbitration proceeding will be no more than 45 miles from the geographical area in which your VCS Business performed commercial janitorial services. Please see state specific addendum. Subject to Section 32, venue for any litigation will be in an appropriate state or federal court with jurisdiction in Kern County, California. Class actions waived to the extent permitted under applicable law. Please see state specific addendum.
w.	Choice of Law	Section 31	California law applies. Please see state specific addendum, if applicable.

ITEM 18
PUBLIC FIGURES

The Area Franchisor does not use any public figure to promote its franchise.

ITEM 19
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location or under particular circumstances.

We do not make any representations about a franchisee’s future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in

writing. If you are purchasing an existing outlet from us, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to the franchisor's management by contacting Jeff Sorrell Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley 5301 Office Park Drive Ste. 220 Bakersfield, CA 93309, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20
OUTLETS AND FRANCHISEE INFORMATION

The first set of tables (1-5), below, includes information specific to our franchising area, called **Vanguard Cleaning Systems of the Southern Valley,** and our unit franchisees. The second set of tables (6-10) includes statistics on all unit franchises within the Vanguard system. Unit franchise data for other Area Franchisors is provided by and relates to unit franchising activities of Area Franchisors in other franchising areas.

Table 1
Vanguard Cleaning Systems of the Southern Valley Outlet Summary
For the Fiscal Years of 2021, 2022, and 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2021	44	44	0
	2022	44	42	-2
	2023	42	39	-3
Company-Owned	2021	0	0	0
	2022	0	0	0
	2023	0	0	0
Total Outlets	2021	44	44	0
	2022	44	41	-2
	2023	42	39	-3

Table 2
Transfers of Unit Outlets from Franchisees to New Owners
(other than Vanguard Cleaning Systems of the Southern Valley)
For the Fiscal Years of 2021, 2022, and 2023

State	Year	Number of Transfers
	2021	0
	2022	0
	2023	0
	2021	0
	2022	0
	2023	0
Total	2021	0

State	Year	Number of Transfers
	2022	0
	2023	0

Table 3
Status of Franchised Outlets of Vanguard Cleaning Systems of the Southern Valley
For Years 2021 To 2023

State	Year	Outlets at Start of the Year	Outlets Opened	Termina-tions	Non-Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of the Year
CA	2021	44	0	0	0	0	0	44
	2022	44	1	0	0	0	3	42
	2023	42	0	0	0	0	3	39
Total	2021	44	0	0	0	0	0	44
	2022	44	1	0	0	0	3	42
	2023	42	0	0	0	0	-3	39

Table 4
Status of Company-Owned Outlets
of Vanguard Cleaning Systems of the Southern Valley
For Years 2021 To 2023

State	Year	Outlets at Start of the Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of the Year
CA	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0
	2023	0	0	0	0	0	0
Total	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0
	2023	0	0	0	0	0	0

Table 5
Projected Openings for Vanguard Cleaning Systems of the Southern Valley
as of 12/31/23

State	Franchise Agreements Signed but Outlets Not Opened	Projected New Franchised Outlets in Next Fiscal Year	Projected New Company-Owned Outlets in the Current Fiscal Year
CA	0	2	0
Total	0	2	0

SYSTEM STATUS SUMMARY

Table 6
Systemwide Unit Outlet Summary of All Area Franchisors
For the Fiscal Years of 2021, 2022, and 2023

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2021	2,664	2,512	-152
	2022	2,512	2,316*	-196
	2023	2,316	2,214	-102
Company-Owned	2021	0	0	0
	2022	0	0	0
	2023	0	0	0
Total Outlets	2021	2,664	2,512	-152
	2022	2,512	2,316*	-196
	2023	2,316	2,214	-102

*Historical numbers adjusted to correct reporting errors.

Table No. 7
Transfers of Unit Outlets from Franchisees to New Owners (other than their Franchisor)
For the Fiscal Years of 2021, 2022, and 2023

State	Year	Number of Transfers
AR-Ozarks	2021	1
	2022	0
	2023	0
CA-Northern California	2021	6
	2022	0
	2023	0
CA-Southern California	2021	8
	2022	0
	2023	3
CA-North Bay	2021	1

State	Year	Number of Transfers
	2022	3
	2023	0
CA-Sacramento	2021	0
	2022	1
	2023	0
CA-Stockton	2021	0
	2022	1
	2023	0
FL-Miami	2021	1
	2022	1
	2023	1
FL-North Port	2021	0
	2022	1
	2023	0
FL-Orlando	2021	0
	2022	1
	2023	1
FL-Tampa	2021	0
	2022	1
	2023	1
IL-Chicago	2021	1
	2022	1
	2023	1
KY – Louisville	2021	1
	2022	0
	2023	0
MD-Baltimore	2021	0
	2022	0
	2023	1
MN-Minneapolis/St. Paul	2021	1
	2022	0
	2023	0
NC-Charlotte/Greensboro	2021	0
	2022	0
	2023	2
NM-Albuquerque	2021	1
	2022	0
	2023	1
NY-Hudson Valley	2021	1
	2022	2
	2023	0
OH-Cincinnati	2021	0
	2022	0

State	Year	Number of Transfers
	2023	1
OR-Portland	2021	0
	2022	0
	2023	2
PA-Allentown	2021	1
	2022	3
	2023	1
PA-Central	2021	1
	2022	0
	2023	0
PA-Philadelphia	2021	0
	2022	1
	2023	0
TN-Nashville	2021	0
	2022	1
	2023	0
TX-Austin	2021	1
	2022	0
	2023	0
TX-Dallas	2021	0
	2022	1
	2023	0
TX-San Antonio	2021	0
	2022	0
	2023	1
UT–Salt Lake City	2021	1
	2022	0
	2023	0
WA–Seattle	2021	0
	2022	1
	2023	0
WA-Spokane/Kennewick	2021	2
	2022	2
	2023	6
Total	2021	28
	2022	21
	2023	22

Table No. 8
Status of Unit Franchised Outlets
For the Fiscal Years of 2021, 2022 and 2023

State	Year	Outlets at Start of the Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations For Other Reasons	Outlets at End of Year
AL-Birmingham	2021	125	2	0	4	0	6	117
	2022	117	1	0	0	0	10	108
	2023	108	3	0	2	0	5	104
AZ-Phoenix	2021	42	1	1	0	0	1	41
	2022	41	0	0	0	0	3	38
	2023	38	0	0	3	0	0	35
AZ-Tucson	2021	22	0	0	0	0	2	20
	2022	20	0	1	0	0	3	16
	2023	16	1	0	1	0	0	16
AR-Ozarks	2021	51	3	1	1	0	5	47
	2022	47	3	0	3	0	0	47
	2023	47	2	0	2	0	6	41
CA-Bakersfield	2021	36	0	0	0	0	1	35
	2022	35	3	0	0	0	1	37
	2023	37	2	1	0	0	2	36
CA-Northern California	2021	68	0	3	0	0	2	63
	2022	63	4	2	1	0	2	62
	2023	62	1	4	3	0	2	54
CA-Southern California	2021	83	0	2	0	0	4	77
	2022	77	5	7	0	0	8	67
	2023	67	4	0	5	0	2	64
CA-North Bay	2021	44	0	0	0	0	0	44
	2022	44	0	0	0	0	1	43
	2023	43	0	0	0	0	2	41
CA-Sacramento	2021	18	2	1	0	0	4	15
	2022	15	0	0	0	0	2	13
	2023	16*	0	0	0	0	1	15
CA-Stockton	2021	42	0	4	0	0	0	38
	2022	38	0	0	0	0	5	33
	2023	33	0	0	0	0	1	32
CO-Denver	2021	5	1	0	0	0	1	5
	2022	5	2	0	0	0	0	7
	2023	7	1	0	0	0	0	8
DE-Wilmington	2021	9	1	0	0	0	0	10
	2022	10	0	0	0	0	1	9
	2023	9	0	0	0	0	1	8

State	Year	Outlets at Start of the Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations For Other Reasons	Outlets at End of Year
FL-Jacksonville	2021	48	3	7	0	0	0	44
	2022	44	6	0	0	0	2	48
	2023	48	1	0	0	0	1	48
FL-Miami	2021	46	6	0	0	0	3	49
	2022	49	3	0	0	0	1	51
	2023	51	0	0	0	0	6	45
FL-North Port	2021	97	2	0	0	0	10	89
	2022	89	0	0	0	0	7	82
	2023	82	5	0	0	0	2	85
FL-Orlando	2021	44	4	0	0	0	8	40
	2022	40	2	0	0	0	4	38
	2023	38	0	0	0	0	0	38
FL-Tampa	2021	82	8	0	0	0	12	78
	2022	78	2	0	0	0	10	70
	2023	70	0	0	0	0	2	68
GA-Atlanta	2021	64	5	3	0	0	3	63
	2022	63	2	0	0	0	3	62
	2023	62	2	0	1	0	3	60
IL-Chicago	2021	58	6	5	0	0	2	57
	2022	57	3	0	0	0	5	55
	2023	56*	5	0	0	0	8	53
IN-Indianapolis	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
	2023	0	3	0	0	0	1	2
IA-Des Moines	2021	6	2	0	0	0	0	8
	2022	8	0	0	0	0	0	8
	2023	8	0	0	0	0	0	8
KY-Louisville	2021	36	0	0	0	0	4	32
	2022	32	3	0	0	0	6	29
	2023	29	0	0	0	0	7	22
MD-Baltimore	2021	69	3	0	0	0	2	70
	2022	70	3	0	0	0	5	68
	2023	68	5	1	0	0	2	70
MI-Detroit	2021	70	2	0	0	0	9	63
	2022	63	1	0	0	0	10	54
	2023	54	0	0	4	0	1	49
MN-Minneapolis/ St. Paul	2021	68	5	5	0	0	5	63
	2022	63	5	3	0	0	5	60
	2023	61*	4	7	1	0	2	55

State	Year	Outlets at Start of the Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations For Other Reasons	Outlets at End of Year
NC-Central (Charlotte/ Greensboro)**	2021	69	5	0	0	0	15	59
	2022	59	2	0	0	0	6	55
	2023	55	9	0	0	0	4	60
NC-Raleigh	2021	78	1	7	0	0	0	72
	2022	72	2	4	0	0	0	70
	2023	70	2	0	0	0	2	70
NE-Omaha	2021	20	1	3	0	0	0	18
	2022	18	0	0	0	0	2	16
	2023	16	3	0	0	0	4	15
NJ-Central	2021	79	3	1	0	0	6	75
	2022	75	1	0	0	0	19	57
	2023	57	1	0	0	0	9	49
NJ-Northern	2021	93	5	12	0	0	0	86
	2022	86	2	0	0	0	15	73
	2023	73	2	0	0	0	4	71
NM-Albuquerque	2021	30	0	3	0	0	2	25
	2022	25	0	1	0	0	0	24
	2023	24	1	0	1	0	6	18
NV-Las Vegas	2021	30	0	0	0	0	0	30
	2022	30	2	2	0	0	4	26
	2023	26	1	0	1	0	0	26
NY-Hudson Valley	2021	20	0	0	1	0	0	19
	2022	19	0	0	0	0	3	16
	2023	16	0	0	0	0	0	16
NY-Long Island	2021	29	0	0	0	0	4	25
	2022	25	0	0	0	0	2	23
	2023	23	0	0	0	0	2	21
NY-Rochester	2021	26	0	1	1	0	2	22
	2022	22	0	0	0	0	1	21
	2023	21	1	1	0	0	0	21
OH-Cincinnati	2021	18	3	2	0	0	1	18
	2022	18	7	1	2	0	0	22
	2023	22	5	3	0	0	3	21
OR-Portland	2021	33	2	2	0	0	5	28
	2022	28	0	0	1	0	2	25
	2023	27*	2	0	0	0	7	22
PA-Allentown /Scranton/ Wilkes Barre	2021	98	3	3	0	0	0	98
	2022	98	2	0	0	0	19	81
	2023	81	4	0	0	0	5	80

State	Year	Outlets at Start of the Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations For Other Reasons	Outlets at End of Year
PA-Central (Harrisburg)	2021	104	5	11	0	0	0	98
	2022	98	4	0	0	0	15	87
	2023	87	6	0	0	0	9	84
PA-Philadelphia	2021	66	2	0	1	0	11	56
	2022	56	0	0	0	0	15	41
	2023	41	0	0	0	0	5	36
TN-Nashville	2021	37	0	0	0	0	4	33
	2022	33	1	0	0	0	7	27
	2023	27	2	0	0	0	4	25
TX-Austin	2021	48	2	0	0	0	9	41
	2022	41	0	1	0	0	4	36
	2023	36	3	0	0	0	3	36
TX-Dallas	2021	60	7	0	0	0	1	66
	2022	66	4	0	0	0	1	69
	2023	69	2	0	0	0	8	63
TX-Houston	2021	40	7	0	0	0	2	45
	2022	45	1	0	0	0	8	38
	2023	38	2	0	0	0	0	40
TX-San Antonio	2021	66	1	0	0	0	2	65
	2022	65	0	1	0	0	5	59
	2023	59	1	0	0	0	6	54
UT-Salt Lake City	2021	106	1	4	0	0	3	100
	2022	100	2	0	0	0	8	94
	2023	94	0	2	1	0	0	91
VA-Central Virginia and Chesapeake***	2021	25	0	0	0	0	4	21
	2022	21	5	0	0	0	1	25
	2023	68	3	0	0	0	5	66
WA-Seattle	2021	83	1	1	0	0	5	78
	2022	78	1	0	0	0	7	72
	2023	72	3	0	0	0	6	69
WA-Spokane/ Kennewick	2021	83	8	5	2	0	1	83
	2022	83	6	0	0	0	14	75
	2023	75	8	0	0	0	5	78
WI-Milwaukee	2021	31	2	1	0	0	5	27
	2022	27	2	0	0	0	0	29
	2023	29	4	4	1	0	3	25
UNITED STATES Total	2021	2,664	116	88	10	0	170	2,512
	2022	2,512	92	23	7	0	257	2,317
	2023	2,316*	104	23	26	0	157	2,214

*Historical numbers adjusted to correct reporting errors.

**This Area Franchisor acquired 2 separately-owned area franchise regions in North Carolina, Triad and Charlotte, the historical data for which has been combined.

Table No. 9
Status of Company-Owned Unit Outlets
For Fiscal Years of 2021, 2022, and 2023

Neither we, Vanguard nor any other Area Franchisor has owned or operated a Unit Outlet for the years of 2021, 2022, or 2023.

State	Year	Outlets At Start Of Year	Outlets Opened	Outlets Reacquired From Franchisees	Outlets Closed	Outlets Sold To Franchisees	Outlets At End Of The Year
Total Outlets	2021	0	0	0	0	0	0
	2022	0	0	0	0	0	0
	2023	0	0	0	0	0	0

Table No. 10
Projected New Franchised Unit Outlets As of December 31, 2023

State	Unit Franchise Agreements signed But Outlet Not Opened as of December 31, 2023	Projected New Unit Franchised Outlets in the Next Fiscal Year (2024)	Projected New Company-Owned Outlet In the Next Fiscal Year (2024)
AL-Birmingham	1	3	0
AZ-Phoenix	0	2	0
AZ-Tucson	0	1	0
AR-Ozarks	0	2	0
CA-Bakersfield	0	3	0
CA-Northern California	0	2	0
CA-Southern California	0	3	0
CA-North Bay	0	0	0
CA-Sacramento	0	2	0
CA-Stockton	0	1	0
CO-Denver	0	1	0
DE-Wilmington	0	1	0

State	Unit Franchise Agreements signed But Outlet Not Opened as of December 31, 2023	Projected New Unit Franchised Outlets in the Next Fiscal Year (2024)	Projected New Company-Owned Outlet In the Next Fiscal Year (2024)
FL-Jacksonville	0	3	0
FL-Miami	0	3	0
FL-North Port	0	3	0
FL-Orlando	0	3	0
FL-Tampa	0	3	0
GA-Atlanta	0	4	0
IL-Chicago	4	4	0
IN-Indianapolis	0	3	0
IA-Des Moines	0	1	0
KY-Louisville	0	3	0
MD-Baltimore	1	6	0
MI–Detroit	0	1	0
MN-Minneapolis/St. Paul	0	5	0
NC-Central (Charlotte/Greensboro)	0	6	0
NC-Raleigh	0	3	0
NE-Omaha	0	2	0
NJ-Central	0	4	0
NJ-Northern	0	3	0
NM-Albuquerque	0	1	0
NV-Las Vegas	0	2	0
NY-Hudson Valley	0	2	0
NY-Long Island	0	1	0
NY-Rochester	0	3	0
OH-Cincinnati	0	4	0
OR-Portland	0	3	0
PA-Allentown/ Scranton/Wilkes Barre	0	2	0

State	Unit Franchise Agreements signed But Outlet Not Opened as of December 31, 2023	Projected New Unit Franchised Outlets in the Next Fiscal Year (2024)	Projected New Company-Owned Outlet In the Next Fiscal Year (2024)
PA-Central (Harrisburg)	0	5	0
PA-Philadelphia	0	2	0
TN-Nashville	0	1	0
TX-Austin	0	4	0
TX-Dallas	0	3	0
TX-Houston	0	3	0
TX-San Antonio	2	4	0
UT-Salt Lake City	0	3	0
VA-Central Virginia and Chesapeake	0	6	0
WA-Seattle	0	2	0
WA-Spokane/ Kennewick	0	6	0
WI-Milwaukee	0	8	0
United States Total	8	146	0

Attached to this Disclosure Document as Exhibit C is a list of all of our active unit franchisees as of 12/31/2023.

A list of active unit franchisees for certain other franchising areas is attached as Exhibit C-1.

Attached to this Disclosure Document as Exhibit D is a list of all unit franchisees of ours that have left the Vanguard Cleaning Systems franchise organization in the year ending 12/31/2023, or have failed to communicate with us during the 10 week period prior to the date of this Disclosure Document or any applicable filing date.

If you buy this franchise your contact information may be disclosed to other buyers when you leave the system.

In the last three fiscal years, no franchisees of the Area Franchisor have signed confidentiality clauses that would restrict their ability to speak openly about their experience with the Area Franchisor or the Vanguard Cleaning System franchise system.

There are no independent franchisee organizations that have asked to be included in this disclosure document.

ITEM 21
FINANCIAL STATEMENTS

Attached as part of Exhibit E are the audited financial statement of the Area Franchisor for the period ended December 31, 2023, December 31, 2022, and December 31, 2021. The Area Franchisor's fiscal year end is December 31.

Also included in Exhibit E are the audited financial statements of Vanguard Cleaning Systems, Inc. for the fiscal years ending December 31, 2023, 2022, and 2021. These statements are provided for your information only. Vanguard Cleaning Systems, Inc. does not guaranty the performance of the Area Franchisor and undertakes no obligations to you.

ITEM 22
CONTRACTS

The following Exhibits to this Disclosure Document are the contracts we use in offering franchises:

Exhibit A	Franchise Agreement with Exhibits
	Exhibit A – Form of Personal Guaranty
	Exhibit B – Independent Contractor Acknowledgement
Exhibit B	Insurance Request Form/Payment Authorization
Exhibit G	Successor Term Addendum to the Franchise Agreement
Exhibit H	General Release Agreement
Exhibit I	Account Transfer and Acceptance (Multiple Pricing Option)
Exhibit J	Account Transfer and Acceptance (Shared Revenue Option)
Exhibit K	Franchise Transfer Agreement
Exhibit L	Unit Franchisee Account Assignment Agreement and Area Franchisor Consent
Exhibit M	Receipt of Franchise Related Documents

ITEM 23
RECEIPTS

Two copies of an acknowledgment of your receipt of this Disclosure Document appear as Exhibit P. Please sign and date one copy and return it to us. Retain the other copy for your records.

EXHIBIT A
TO THE DISCLOSURE DOCUMENT

FRANCHISE AGREEMENT

PRESTIGE WORLDWIDE INC
DBA
VANGUARD CLEANING SYSTEMS
OF THE SOUTHERN VALLEY
FRANCHISE AGREEMENT

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Exhibit A – Form of Personal Guaranty

Exhibit B – Independent Contractor Acknowledgement

FRANCHISE AGREEMENT

THIS AGREEMENT is made by and between Prestige Worldwide Inc. dba Vanguard Cleaning System of the Southern Valley ("Franchisor") and _____ [a corporation] [a limited liability company] with a principal place of business located at _____ (hereinafter collectively called "You" or "Franchisee").

RECITALS

A. Vanguard Cleaning Systems® franchisees operate independent businesses that provide commercial janitorial services under the "Vanguard Cleaning Systems" brand (each a "VCS Business").

B. A VCS Business is licensed to use the processes, standards, know-how and other proprietary information (the "System") for conducting and developing a VCS Business in a manner that preserves the quality and goodwill associated with the Vanguard Cleaning Systems trademarks, service marks, logos, and other identifiers (the "Marks").

C. Franchisor has been granted an area franchise by Vanguard Cleaning Systems, Inc. (the "Licensor") to award VCS Business franchises using the System and the Marks. Licensor is not a party to this Agreement or responsible for Franchisee's or Franchisor's performance under this Agreement or otherwise.

D. Franchisee applied for a franchise to operate a commercial cleaning business as a VCS Business and to obtain the advantages associated with the System and Franchisor's support services, and Franchisee's application has been approved by Franchisor in reliance upon the information Franchisee has provided.

For and in consideration of the performance of each and every one of the promises, covenants, benefits and obligations contained in this Agreement, the parties agree as follows:

TERMS OF AGREEMENT

1. **Grant to Franchisee**

A. Franchise Awarded. Franchisor hereby grants to Franchisee a nonexclusive license upon the terms and conditions contained in this Agreement to use the VCS Business System and the Marks in the operation of a VCS Business franchise. Franchisee's franchise is for a term of five (5) years from the effective date of this Agreement, if not earlier terminated as provided in Sections 19 and 21, below. Franchisee is licensed under this Agreement to operate a commercial janitorial service business that offers to business accounts select commercial cleaning services under the Marks (each a "VCS Account") only in the following geographic area (the "Area"):

_____
_____. Franchisee's VCS Business may not offer or provide services to VCS Accounts outside of the Area without Franchisor's prior consent, although Franchisee may provide services to Non-Vanguard Accounts inside and outside of the Area, as provided in Section 5 D. of this Agreement.

B. No Exclusivity Granted. Franchisee is not granted any exclusivity in the Area, including marketing or customer exclusivity. Franchisee can only solicit and generate VCS Accounts that are physically located in the Area. Each VCS Account involves a commercial cleaning services customer relationship established and maintained under a contract for VCS commercial cleaning services (an "Account Cleaning Services Agreement"). Franchisor has the right to subcontract with others and to license others to operate under the Marks or other brands and to sell any product or service in the Area, including other VCS Businesses. Franchisor reserves all rights not expressly granted to Franchisee under this Agreement.

2. Franchisee's Initial Franchise Fee and Pre-Operating Commitments

A. Initial Franchise Fee. Franchisee will pay to Franchisor in a lump sum on or before the effective date of this Agreement an initial franchise fee of $5,000 (the "Initial Franchise Fee"). The Initial Franchise Fee is due in full and fully earned when paid. The Initial Franchise Fee is non-refundable unless Franchisee exercises its right to terminate this Agreement within thirty (30) days of the effective date of this Agreement, as provided in Section 19 E., below. The effective date of this Agreement is specified on the signature page (the "Effective Date"). Payment of the Initial Franchise Fee enables Franchisee to use the System and the Marks, subject to the terms of this Agreement.

B. Documents and Actions Required. Before Franchisee may begin operating its business as a VCS Business, Franchisee must deliver to Franchisor the items described below.

i) certificates of insurance and copies of required endorsements, as provided in Section 16, below, demonstrating that Franchisee has obtained at least the minimum insurance coverage for Franchisee's VCS Business;

ii) a copy of the Franchisee's current Business License. Franchisee must ensure that a current Business License is on file with Franchisor at all times during the term of this Agreement; and

iii) a copy of Franchisee's articles of incorporation as filed with the state or Franchisee's operating agreement, as applicable, and the related state-issued entity/file number and federal employer identification number.

3. Franchisor's Pre-Operating Commitments

A. Business System Program.

1. Franchisor will make the Franchisor's Business System Program available for a Designated Owner and other owners of Franchisee. The Business System Program is attended at Franchisee's option and includes information on certain standards and other information. All Franchisor's standards are collectively, the "Brand Standards." Brand Standards are designed to promote maintenance of the quality and goodwill associated with the System and the Marks. A "Designated Owner" is a person with an ownership interest in Franchisee and is identified on the signature page of this Agreement.

2. The Business System Program may be delivered at various locations within reasonable proximity to the Area identified in Section 1, above, and Franchisor will use reasonable efforts to accommodate Franchisee's schedule. Franchisee is responsible for any travel, incidental costs, and other expenses that Franchisee Owners may incur in participating in the Business System Program or in any additional programs. A Franchisee Owner is any person with an ownership interest in Franchisee.

4. VCS Accounts

Franchisee has no obligation to accept or pay for any VCS Account Transfers, if offered by Franchisor. For purposes of this Agreement, a "Transfer" of an Account to Franchisee's VCS Business gives Franchisee ownership and control of the Account and the Account relationship, subject to certain conditions as described in Section 19 B., below. If a VCS Account is offered and accepted by Franchisee, Franchisor can require that Franchisee sign the then current and applicable VCS Account Transfer form, which will specify the payments due from Franchisee in connection with the VCS Account, as further described in Section 12 A. of this Agreement. (Refer to the Account Transfer and Acceptance forms attached as Exhibits I and J of Franchisor's Franchise Disclosure Document). In accepting an Account Transfer, Franchisee is solely responsible for meeting the Account Cleaning Services Agreement requirements described in the applicable Account agreement until the applicable Account business is cancelled or re-assigned to another franchisee, the Franchise Agreement is terminated or expires, or until the ownership of the Account Agreement reverts to Franchisor under the conditions described in Section 19 B. of this Agreement.

5. **Franchisor Services to VCS Businesses**

A. Business Support Services for VCS Business Accounts. Franchisor has devoted substantial time, effort and resources to developing and maintaining the capabilities required to deliver the Vanguard Cleaning Systems business System to Franchisees, which includes certain accounting, collection and back office support services (collectively, the "Business Support Services"). Business Support Services allow Franchisees to concentrate on management operations and business development for their VCS Businesses. Therefore, Franchisee gives Franchisor the exclusive right to perform the Business Support Services on Franchisee's behalf for all of Franchisee's VCS Business Accounts (each, a "VCS Account"), including those obtained by Franchisee. Non-Vanguard Accounts, which are described in Section 5 D., are excluded from this requirement. Franchisor can reject an Account that Franchisor reasonably believes is an unacceptable credit risk or for which Franchisee's VCS Business is inadequately insured, or which is likely to have a negative impact on the goodwill associated with the Vanguard Cleaning Systems brand. Franchisor's rejection of any such an Account as a VCS Account does not in any way limit Franchisee's ability to contract with the rejected Account as a Non-Vanguard Account, as provided in Section 5 D., below.

B. Collections and Accounting.

1. Each month, Franchisor makes commercially reasonable efforts to collect amounts owed by Franchisee's VCS Business Accounts for services provided by Franchisee's employees or contractors under the applicable Account Cleaning Services Agreement. Such collected amounts shall be deposited to a dedicated bank account established by Franchisor exclusively for receipt of payments from all VCS Business Accounts (the "VCS Clearing Account"). Franchisor will remit to Franchisee by the 28th of each calendar month (the "Payment Date") the balance of collected amounts remaining after appropriate deductions are made. Franchisor will deduct from funds collected from Franchisee's VCS Business Accounts and paid into the VCS Clearing Account all amounts then due from Franchisee to Franchisor, including the amounts identified below (the "Deductions").

i) Business Support Services fees described in Section 11;
ii) Royalty fees described in Section 11;
iii) Any Promissory Note installments owed in connection with VCS Accounts, equipment purchases or otherwise;
iv) Any Marketing Fee (or portion thereof) then due, as described in Section 12;
v) Any amounts due Franchisor for Special Services, as described in Section 12, or for Services Reimbursements incurred by Franchisor under Section 12;
vi) Any insurance or bond payments and any related administrative charges due, if Franchisee chooses to participate in such coverage through Franchisor; and
vii) Any other amounts payable to Franchisor.

2. Franchisor may, but is not obligated to, advance Franchisee monies uncollected from one or more VCS Accounts for up to sixty (60) days. Franchisor does not guarantee Franchisee that Accounts will timely pay amounts owed for services performed by Franchisee's VCS Business. Franchisee can discontinue servicing any VCS Account that fails to pay on time for services provided by Franchisee under the applicable Account Cleaning Services Agreement. Franchisor will consult with Franchisee before discontinuing invoices to any of Franchisee's VCS Accounts. Franchisor is not required to engage attorneys or collection agencies or to file suit to collect amounts owed by an Account. Franchisor will consult with Franchisee before settling a delinquent Account matter with the Account, which may result in the acceptance of less than the amount owed by the Account. Franchisor can discontinue Account collection activity after expending reasonable efforts. Funds advanced to the Franchisee applicable to such an Account (an "Uncollected Account") can be deducted by Franchisor from amounts payable to Franchisee. All funds deposited to the VCS Clearing Account for Account services performed under an Account Cleaning Services Agreement are subject to the royalty and other Franchisor compensation requirements described in Section 11, below.

3. On written request by Franchisee, Franchisor will assign to Franchisee the right to collect the outstanding balance on an Uncollected Account. Franchisee agrees to comply with all applicable laws and regulations governing debt collection practices and to indemnify and hold harmless Franchisor from any costs, expenses, fines, damages, suits or liabilities of any kind or nature arising out of, or in connection with, the assigned

rights in the Uncollected Account and/or Franchisee's related acts or failures to act in connection with an Uncollected Account.

C. Account Changes. If ownership of an Account serviced by Franchisee's VCS Business reverts to Franchisor, as provided in Section 19 B., below, then Franchisor can arrange for an alternative VCS Business to handle the services specified under the applicable Account Cleaning Services Agreement. Franchisee shall not be entitled to any replacement of such an Account or to any refund. Franchisee will cooperate in the Account transition and is not entitled to Account payments made for services provided by another VCS Business.

D. Non-Vanguard Accounts. Franchisee can independently own janitorial accounts solicited by Franchisee outside of the VCS Business ("Non-Vanguard accounts"), if the services provided are not connected in any way with the Vanguard Cleaning Systems Marks or System or any Vanguard Cleaning Systems forms or materials. Franchisee is solely responsible for the administration of and billing/collection services for all Non-Vanguard accounts, which accounts are not covered under any insurance or bonding coverage that may be available through Franchisor. Franchisee must not refer to Franchisor or the Vanguard Cleaning Systems® brand in dealing with any Non-Vanguard accounts or any other business that Franchisee or any Franchisee Affiliate or Owner may operate separately from the VCS Business. An Affiliate is a company that owns, is owned by or is under common control with another company.

E. Other Support. Franchisor may provide general guidance and suggestions to Franchisee on subjects such as business development, marketing, operational efficiencies, and financial performance if and to the extent and in the manner Franchisor considers appropriate. Franchisor also may offer consulting to Franchisee from time to time to familiarize Franchisee with updated standards and other information relating to the System and intended to promote the uniform quality of services offered under the Marks.

F. Ancillary Account Services. Franchisee can choose to market and deliver independently to VCS Accounts services/products that are ancillary to the services provided under the Account Cleaning Services Agreement, such as plant care and replacement and minor handyman services. Franchisee shall notify Franchisor in writing before offering/delivering any ancillary services/products to VCS Accounts. Franchisor can require i) that any such services/products be offered/sold to a VCS Account by a limited liability company, corporation or other type of legal entity (a "Business Entity") separate and distinct from Franchisee so as to ensure that there is no confusion regarding the scope of services provided under the VCS brand; ii) that Franchisee fully indemnify and hold Franchisor harmless from any costs, damages, claims, expenses or liabilities of any kind directly or indirectly arising or of or related to the offer/delivery of any such ancillary services; and iii) that Franchisee provide evidence of insurance coverage sufficient to permit Franchisee to meet such indemnification obligations. Franchisor's Business Support Services, including billing and collection activities, will not be provided in connection with any such ancillary services. Revenue from ancillary services/products sold to VCS Accounts in compliance with this paragraph is not subject to royalty, Business Support Services fees or other compensation due Franchisor under this Agreement.

6. Vanguard Cleaning Systems Intellectual Property and System Protections

A. Vanguard Cleaning Systems Marks and System.

1. Franchisee is licensed under this Agreement to use the Vanguard Cleaning Systems Marks and System only for Franchisee's VCS Business and only in a manner that is consistent with Brand Standards. The goodwill and positive public perception associated with the Marks and System are valuable components of the VCS Business Franchise that Franchisee has been awarded. The Marks and System must not be used in connection with Non-Vanguard accounts, or unauthorized products or services, or in any manner not specifically permitted under this Agreement.

2. Franchisee must not add any accompanying words or symbols to the Marks or otherwise alter or display the Marks in any way not approved by Franchisor in advance and in writing. Franchisee may not use the Marks as part of its legal Business Entity name. Franchisee will obtain at Franchisee's expense a fictitious or assumed name registration if required under local law or by Franchisor to protect the VCS brand.

3. Franchisee must not authorize or license any other person or entity to use the Marks or System. As a licensee, Franchisee has no right, ownership or interest in or to the Marks/System, Vanguard Cleaning Systems Intellectual Property or the goodwill associated with any of them. For purposes of this Agreement, "Intellectual Property" includes, regardless of the form or medium involved, any Vanguard Cleaning Systems software and data, the Marks, Confidential Information, as described in Section 6 C., below, and all other proprietary, copyrightable and/or trade secret information and materials incorporated into the System. Franchisee agrees not to assert any claim to any goodwill, reputation or ownership of the Marks or other Intellectual Property or to act in conflict with Licensor's rights in the Marks or other Intellectual Property, either during the term of this Agreement or afterwards. Franchisee agrees to provide Franchisor such information as Franchisor may reasonably request to demonstrate Franchisee's compliance with any data protection and/or cybersecurity requirements Franchisor may establish from time to time. Franchisee and its shareholders and/or members shall not conduct themselves or the VCS Business in any manner that reflects unfavorably upon the goodwill and public image associated with the Marks.

4. Additional or substitute Marks may be incorporated into the System and Marks may be modified or discontinued (collectively "changes") by Licensor. Uniformity in the use and display of the Marks in connection with VCS Business operations is important to the integrity of the brand and all persons/entities licensed to use it. Franchisee will adopt and comply with the changes at Franchisee's expense as required.

5. Franchisee must immediately notify Franchisor in writing on learning or receiving notice of any alleged trademark infringement involving Franchisee's use of the Marks. Franchisor shall take such action as Franchisor deems appropriate, if any. Franchisor and Licensor are not obligated to indemnify or hold Franchisee harmless from any costs, expenses or damages incurred by Franchisee in connection with any trademark infringement proceeding or action arising out of Franchisee's use of the Marks.

6. Franchisee shall notify Franchisor on learning that any unauthorized third party is or may be using any mark that is the same as or confusingly similar to the Marks. Franchisor, or Licensor, as applicable, have the exclusive right to determine which, if any, action to take with respect to any potential infringement of the Marks.

7. Franchisor and/or Franchisor's Licensor, as applicable, can defend and settle any claim or suit relating to the Marks using their selected counsel. Franchisee shall cooperate in the defense of such actions at Franchisor's expense. Franchisee shall have the right to participate at Franchisee's own expense in the defense or settlement of any claim or suit alleging infringement by Franchisee, subject to Franchisor's right to control the defense and any settlement. Franchisor and Licensor are not obligated to protect or defend Franchisee for any damages or costs of defense if Franchisee is sued or made a party to any proceeding because of Franchisee's use of the Marks.

B. Unit Franchise Guide(s). During the Term of this Agreement, Franchisor will loan Franchisee one copy of the Unit Franchise Guide(s), which are a component of the VCS System. "Guides" means the compilation of VCS System information contained in one or more guides, manuals or other publications on various subjects. Guides can be communicated to Franchisee in different mediums, including electronic. Franchisee has no right or interest in the Guides other than a license to use them while this Agreement is in effect. The Guides do not, nor are they intended to, control day to day operation of Franchisee's VCS Business. Franchisor and Licensor can make additions, deletions or modifications to the Guides.

C. Confidential and/or Proprietary Information.

1. "Confidential Information" means information, know how, data, trade secrets and proprietary material relating to the System and VCS Businesses which is not generally known publicly or was not already known by Franchisee/Owner before becoming a VCS Business Franchisee/Owner. It includes Guides, instructional programs and materials; strategic marketing and other business plans, bidding and pricing practices; financial performance data; and all of Franchisor's VCS Account agreements and related customer information, including statistical and/or financial information and all related lists.

2. Both during the Term of this Agreement and for two (2) years after it expires or is terminated, Franchisee and each Owner must use the Confidential Information only for Franchisee's VCS Business, keep it confidential, and not make or distribute any unauthorized copies of any Confidential Information or permit others to

do so. Franchisee will ensure that its employees and agents treat Confidential Information in the same manner as Franchisee is required to protect it. Franchisee and Owners agree to protect System trade secrets in the manner described in this paragraph both during and after the term of this Agreement, without regard to any time period limitation.

D. Domain Names, E-mail Addresses and Internet Usage. The domain names www.vanguardcleaning.com and www.vanguardcleaningcalifornia.com are Licensor's sole property. Franchisee shall not register or use any domain name or URL that contains, uses or displays the words "Vanguard Cleaning Systems" or "Vanguard", or the initials "VCS," or any Marks, or other related or confusingly similar words or symbols, unless Franchisee first receives Franchisor's written consent. Franchisee may not use the Marks or any derivation of the Marks on the Internet, or in any electronic advertising or social media, including Facebook, LinkedIn, Twitter, YouTube, or other social media or applications, without Franchisor's prior written consent.

E. Terms of Franchisee's Use of Intellectual Property. Franchisee's ownership of Franchisee's VCS Accounts and Franchisee's license to use the Confidential Information, the Marks, the System, the Guides and other Vanguard Cleaning Systems Intellectual Property and to provide services to VCS Accounts ends when this Agreement is assigned, terminated or expired, whichever occurs first, and as provided under Section 19 B., below.

F. Accounts and System Protections; Non-solicitation.

1. Franchisor and VCS Businesses share a mutual interest in enhancing Vanguard Cleaning Systems® companies' competitive advantages and market share. Franchisee acknowledges that the System protections described in this Section 6 F. are essential elements of the bargain between Franchisee and Franchisor, can enhance the value of a VCS Franchise and represent a reasonable balancing of Franchisee's and Franchisor's respective interests. Under this Agreement, Franchisee is free to operate businesses outside of and in addition to Franchisee's VCS Business, while Franchisor can ensure that ownership of VCS Business Accounts and the related Account Cleaning Services Agreements revert to Franchisor under the circumstances described in Section 19 B., below.

2. During the term of this Agreement, Franchisee may solicit and provide janitorial services to Non-Vanguard Accounts independently of the VCS Business, so long as Franchisee and Franchisee Owners and Affiliates do not in their dealings with Non-Vanguard Accounts use or refer to Franchisor, the Marks, "Vanguard Cleaning Systems®", or any materials or forms provided by or through Franchisor. Franchisee and its Affiliates can identify, solicit and bid on new accounts that are not currently being bid on by Franchisor. However, Franchisee, Franchisee Owners and Franchisee Affiliates shall not independently solicit janitorial business from Accounts that are already doing business with Franchisor or with any VCS Business, or otherwise interfere with the ongoing services provided by other VCS Businesses.

G. Remedies. If Franchisee does not meet any of the requirements of this Section 6 Franchisor's remedies will include, but not be limited to, the right to obtain injunctive and other equitable relief. If any of the restrictions of this Section are determined to be unenforceable to an extent because of duration, the scope of geographic and/or business coverage or otherwise, they will be reduced to the level that provides the greatest protection to Franchisor and the Vanguard Cleaning Systems Marks and System, but which is still enforceable.

7. Nature of the Franchise Relationship; Franchisee's Independent Business and Related Responsibilities

A. Franchisee is an Independent Contractor; Legal Compliance.

1. Franchisee is and shall remain a completely independent contractor in business for itself. Franchisee will hold itself out as an independent business in all dealings and communications with Accounts and the public, including suppliers, lessors, government agencies, employees, and contractors. Franchisee and Franchisor are not, and shall not hold themselves out as, an agent, representative, employee, officer, director, partner, owner or Affiliate of the other. Neither Franchisee nor Franchisor has the authority to bind the other to any agreement or obligation without their written consent. Franchisee's VCS Business is, and shall remain, totally separate from any business that Franchisor or Licensor operates. Franchisee acknowledges and agrees that nothing in this Agreement or in the parties' course of conduct is intended as, or shall be construed to create, state or imply, an employer-

employee, co-employer or joint employer relationship, partnership, joint venture, agency or any fiduciary or special relationship between Franchisor and Franchisee, or between Licensor and Franchisee. Franchisee agrees that it and Franchisee Owners are not entitled to participate in Franchisor's health, medical or similar plans or to receive any health, medical or similar coverage from or through Franchisor under this Agreement, nor are Franchisee's employees covered employees under Franchisor's workers' compensation insurance benefit program. Franchisee further acknowledges as an independent business entity that this Agreement will not require Franchisor to carry or provide workers' compensation or reemployment insurance for Franchisee, Franchisee's employees or Franchisee Owners, nor will Franchisor be obligated to provide Franchisee with insurance or protection from liability to any third party that may arise out of your VCS Business operations. Franchisee shall identify the VCS Business and its operations as independently owned and operated and include notices of Franchisee's independent ownership on VCS Business forms, business cards, stationery, advertising, signs and other materials as Franchisor requires. In entering into this Agreement, both Franchisee and Franchisor are relying upon the other to ensure that their respective actions remain consistent with the independent nature of their relationship and that their respective employees and other third parties understand that each is entirely independent of the other. Franchisee has no relationship with Franchisor's or Licensor's employees, and Franchisor and Licensor have no relationship with Franchisee's employees.

2. Franchisee shall remain a corporation or limited liability company, as applicable, in good standing under local law. Franchisee is otherwise free to conduct its independent VCS Business as Franchisee deems best so long as Franchisee's operations remain consistent with this Agreement, any required Brand Standards and all applicable codes, laws, regulations, ordinances and other legal requirements, including to the extent applicable privacy and data security laws pertaining to Accounts, employees and transactional information, as well as the Fair Labor Standards Act, the Occupational Safety and Health Act, any state wage and hours or workers compensation act, any state unemployment compensation benefit law or regulation, or any other federal, state or local employment-related or employee benefit law or regulation, including without limitation the Employment Retirement Income Security Act of 1974, Title VII of the Civil Rights Act of 1964, the Age Discrimination in Employment Act, the Americans with Disabilities Act, the Family and Medical Leave Act, the Equal Pay Act and the National Labor Relations Act. Franchisee shall keep current all licenses, permits, filings and registrations required by any government agency in connection with the VCS Business and provide proof of the same upon Franchisor's request. Franchisee agrees to give Franchisor within three (3) days of receipt a copy of any notice from any state, local or other governmental authority alleging a failure to comply and pertaining to Franchisee or Franchisee's VCS Business.

3. Franchisee has sole authority over and shall supervise, manage and control the day to day operations of its VCS Business and determine the methods, hours and details of performance necessary to meet each Account Cleaning Services Agreement terms and requirements. Franchisee is exclusively in charge of hiring and firing, disciplining, promoting, compensating, scheduling, staffing and management of Franchisee's VCS Business employees and contractors, the terms and conditions of their employment and their compliance with any required Brand Standards. Franchisee's employees are solely employees of Franchisee's VCS Business.

4. Throughout the term of this Agreement Franchisee must employ a minimum of 1 employee and maintain sufficient, capable personnel to adequately staff the VCS Business and meet Account Cleaning Services Agreement requirements. As an independent business, Franchisee is solely responsible for Franchisee's VCS Business periodic filings and payments due in connection with all state, federal and/or local taxes, fees and withholdings of every kind, including business and/or personal self-employment taxes and income taxes; payroll and payroll taxes for VCS Business employees; and all social security and other amounts required to be paid or withheld, as well as for worker's compensation insurance as required by law. Neither Franchisor nor Licensor are responsible for any item or expense associated with Franchisee's payroll or for any other compensation or benefits related to Franchisee's employees, independent contractors or Franchisee's VCS Business.

B. Franchisor Not a Commercial Cleaning Service. Franchisee understands and acknowledges that Franchisor is engaged in the business of licensing the System and providing franchise support services to the VCS Businesses to which it has committed. Franchisor's employees do not provide commercial cleaning services.

C. Licensor Unrelated to Franchisee. Franchisee further acknowledges that Vanguard Cleaning Systems, Inc. is not a party to this Agreement, has no relationship with or to Franchisee or Franchisee's VCS

Business and has made no commitments to Franchisee under this Agreement or otherwise. It has licensed the Marks and the System to Franchisor to allow Franchisor to sublicense the same to Franchisee, but does not undertake any obligation to Franchisee of any kind. Franchisee shall ensure that each of Franchisee's agents, employees, Owners, officers, directors, members and representatives fully understands that Vanguard Cleaning Systems, Inc. has no obligation to or relationship with any of them. It is engaged exclusively in the business of licensing the System and providing support services to its area franchisors, like Franchisor. Neither it nor its employees perform commercial cleaning services.

8. VCS Business Activities

A. Brand Protections.

1. Franchisee acknowledges that the Vanguard Cleaning Systems brand and image are core benefits of the Vanguard Cleaning Systems® franchise network and that, like Franchisee, other Vanguard Cleaning Systems franchise members join the franchise network to enjoy those benefits. Franchisor and Franchisee agree that the predictability of high quality VCS Business products/services, product/service consistency of performance and similar factors are of key importance to Vanguard Cleaning Systems Accounts and prospective Accounts, to building a positive image and reputation for the Vanguard Cleaning Systems brand and franchise network, and to both individual VCS Business and Franchise network growth. Franchisee and its VCS Business operations must meet any required Brand Standards contained in the Guides or otherwise because they are essential to the consistent quality and standards associated with Vanguard Cleaning Systems Marks and their related goodwill. Brand Standards do not, nor are they intended to, control day to day operation of Franchisee's VCS Business. Brand Standards do not include security-related policies or personnel policies or procedures, including those relating to hiring, firing, disciplining, promoting, compensating, scheduling and other terms and conditions for Franchisee's employees and contractors, as Franchisee is solely responsible for establishing such policies and procedures. To protect the Vanguard Cleaning Systems franchise network's reputation, image and goodwill and to maintain uniform quality, Franchisee also agrees to comply with the following terms in conducting its VCS Business:

i) Franchisee is free to determine which, if any, Account Transfers Franchisee wishes to accept. In accepting an Account Transfer, Franchisee commits to meet the Account Cleaning Services Agreement requirements, as negotiated by the customer, and to follow security procedures established by the Account. Franchisee is solely responsible for the services performed at such Account locations and for the day to day operations of its VCS Business in fulfilling Account commitments until Franchisee's VCS Business no longer provides such services;

ii) Franchisee agrees to correct promptly deficiencies identified by or through a VCS Account;

iii) Franchisee shall operate the VCS Business in compliance with all applicable Federal, State and local laws, regulations and ordinances and provide evidence of compliance to Franchisor upon reasonable request;

iv) Franchisee's VCS Business will offer and provide only services that Franchisor associates with the Marks;

v) Franchisee is responsible as an independent business for ensuring that Franchisee's VCS Business maintains the equipment and products necessary to provide the services specified by the Account under each Account Cleaning Services Agreement accepted by Franchisee and for providing its employees the guidance necessary to fulfill service commitments and quality standards.

9. VCS Business Marketing and New Business Development

Franchisee is encouraged to emphasize new business development for the VCS Business and to focus resources on activities that can enhance negotiation, pricing and proposal skill building. Any VCS Business advertising and promotion will be in good taste and conform to ethical and legal standards. Franchisee's uses of the Marks can impact Franchisor and other VCS Businesses. Franchisee agrees not to use or publish any materials or programs for its VCS Business using the Marks which are disapproved by Franchisor.

10. **Accounts and Record Keeping; Account Summaries**

Franchisee will keep complete books and records for the operation of the VCS Business reflecting income and expense items of the VCS Business and will deliver to Franchisor periodic Service Billings summaries when and in the form Franchisor requests. Books and records for any non-VCS Business activities in which Franchisee or any Franchise Owner or Affiliates engage must be separately maintained from VCS Business records.

11. **Royalties and Business Support Services Fees**

A. Royalties. Franchisee agrees to pay Franchisor throughout the term of this Agreement a continuing royalty of ten percent (10%) of Gross Revenues for the use of the System and the Marks, among other benefits. For purposes of this Agreement, "Gross Revenues" means the total monthly billings for revenues due from all Accounts serviced by Franchisee's VCS Business, regardless of the source for such Account or the manner in which it is obtained (but excluding any Non-Vanguard Account revenue). The royalty is payable monthly based upon the prior month's Gross Revenues and is entirely non-refundable. Gross Revenues includes funds collected by Franchisee's VCS Business, rather than by Franchisor. Franchisee is not authorized to collect any such amounts, except as provided under Section 5 B. 3., above, of this Agreement or as may be separately authorized by Franchisor in writing.

B. Business Support Services Fee. Franchisee agrees to pay to Franchisor throughout the term of this Agreement a Business Support Services fee of five percent (5%) of Gross Revenues, which is payable monthly based upon the prior month's Gross Revenues for Franchisee's VCS Business and is entirely non-refundable.

12. **Marketing Fees and Other Possible Fees/Payments to Franchisor**

A. Marketing Fee. Franchisee will pay Franchisor a fee (a "Marketing Fee") for marketing and related services performed by Franchisor in connection with obtaining any Account that Franchisee chooses to accept from Franchisor. A Marketing Fee is also due on increases in services billings for an Account after any initial Account Transfer billing commitment has been met. Franchisee has no obligation to accept or pay for any VCS Account Transfers, if offered by Franchisor. A Marketing Fee is payable in full when Transfer is accepted, unless Franchisor offers and Franchisee accepts financing terms or other pricing or payment arrangements, such as a shared revenue arrangement (Refer to the Account Transfer and Acceptance forms attached as Exhibits I and J of Franchisor's Franchise Disclosure Document). The amount of a Marketing Fee, availability of financing, pricing method used, as well as any amount financed, the interest rate, the number of installments and other financing terms can vary. No Marketing Fee is due on a VCS Account generated and obtained entirely by Franchisee. Each such VCS Business Account enters into an Account Cleaning Services Agreement with Franchisor and ownership of each such VCS Business Account shall be Transferred to Franchisee promptly thereafter, subject to the conditions described in Section 19 B., below.

B. Special Services. Special Services orders are Account requests for non-routine VCS Business services, such as carpet cleaning, floor finishing, and initial cleaning ("Special Services"). Franchisee must notify Franchisor of any Special Services request from a VCS Account, if the Franchisor has not already been informed of the request by the VCS Account. Franchisor can condition the acceptance of any such order on Franchisee's demonstration of the equipment and capabilities necessary to meet the particular request. Franchisor can charge an additional fee for each Special Services order accepted by Franchisee. The Special Services fee generally is established as a percentage of the Service Billings associated with the Special Services and is in addition to the Business Support Services and royalty fees. The generally applicable percentage is subject to adjustment by Franchisor and may vary depending upon the source for the order, among other factors. In all instances, Franchisee will be informed of the applicable Special Services fee before any acceptance by Franchisee. Franchisee's VCS Business is responsible for furnishing the equipment, supplies and staffing necessary to complete any Special Services request that Franchisee accepts. Franchisee agrees that, i) if Franchisee wishes to provide Special Services to a VCS Account, Franchisee must pay the applicable Special Services Fee and may need to purchase additional equipment and supplies at Franchisee's expense; and ii) if Franchisee is not qualified in Franchisor's judgment to satisfy any Special Services order, the order may be fulfilled by a separate VCS Business, without payment or obligation to Franchisee.

C. Substituted Services Reimbursement. Account dissatisfaction with Franchisee's VCS Business services negatively impacts Franchisor, other VCS Businesses and the goodwill associated with the Marks and System. Franchisee's VCS Business must meet required Vanguard Cleaning Systems Brand Standards. Franchisee acknowledges that a failure to meet Account Cleaning Service Agreement requirements or to arrange schedule substitutions in advance for a VCS Business Account is a material breach of this Agreement and damaging to the Vanguard Cleaning Systems image and reputation. Franchisee hereby authorizes Franchisor to arrange for a third party to meet Account needs in order to preserve the goodwill associated with the Marks, and Franchisee agrees to reimburse Franchisor to the extent of any expenses incurred when Franchisee fails to meet Account Cleaning Services Agreement requirements.

D. Other Payments. Franchisor, Licensor, and their respective Affiliates can receive and keep rebates, incentive payments, discounts and other economic benefits from any supplier. Each of them also can earn and keep revenues, mark ups, profits and other economic benefits they will realize in connection with sales of products/services to VCS Businesses or otherwise.

13. Franchisee Payments and Franchisee Owners Guaranty

Franchisee will pay Franchisor all costs Franchisor incurs in collection of late payments from Franchisee, including reasonable attorneys' fees and other legal expenses. All current and future Franchisee Owners must personally guarantee Franchisee's performance under this Agreement and any Promissory Notes or other agreements between Franchisee and Franchisor relating to Franchisee's VCS Business by signing an Owner's Guaranty in the form then requested by Franchisor. Franchisor's current form of Owner's Guaranty is attached to this Agreement as Exhibit A, but Franchisor can change the form from time to time.

14. Franchisor's Right of Offset

Franchisor has the right to withhold from revenues received from Franchisee's VCS Business Accounts any amounts due from Franchisee to Franchisor under this Agreement, any Promissory Note or any other agreement between Franchisor and Franchisee. Franchisor can apply any amounts otherwise owed to Franchisee to any past due, current, or future Franchisee debt of any kind as Franchisor chooses and can set off any amount owed by Franchisor to Franchisee against any amounts owed by Franchisee to Franchisor.

15. Indemnity

Franchisee will defend with counsel of Franchisor's choosing, indemnify, reimburse, and hold Franchisor, Licensor and each of their respective Affiliates, agents, officers, members, managers, shareholders, directors, employees and representatives (the "Indemnified Parties") harmless from all fines, suits, proceedings, claims, demands, actions, losses, damages, costs, fees (including attorneys' fees and related legal costs and expenses), governmental/administrative actions or proceedings and any other liability of any kind or nature, however arising, growing out of or otherwise connected with and/or related to any Franchisee breach of this Agreement, the ownership or operation of Franchisee's VCS Business, or any act, error and/or omission by Franchisee and/or any Franchisee Affiliates, agents, officers, members, managers, shareholders, directors, employees or representatives. Franchisor will have the right to control all litigation to which it is a party and to defend and/or settle any claim in such manner as Franchisor considers appropriate, without affecting Franchisor's or the Indemnified Parties' rights under this indemnity. Franchisee acknowledges that this obligation to indemnify and reimburse Indemnified Parties for costs and expenses, as described above, applies to any action or proceeding or legal matter of any kind in which one or more Indemnified Parties is/are named or involved and which also involves this Agreement and/or Franchisee's VCS Business, including any administrative actions or investigations and appellate, post judgment or bankruptcy proceedings. Franchisee further acknowledges that this obligation to indemnify and reimburse Indemnified Parties for costs and expenses, as described above, expressly applies to claims from persons employed by or providing services to Franchisee involving allegations of a violation of the Fair Labor Standards Act, the Occupational Safety and Health Act, any state workers compensation act, any state unemployment compensation benefit law or regulation, or any other federal, state or local employment or employee benefit law or regulation, and regardless of the basis of alleged liability, whether joint employer, ostensible agency, vicarious liability or otherwise. All amounts payable by Franchisee under this Section 15 are due upon demand. Franchisee is entitled to

appoint separate independent counsel to represent Franchisee's interests in such suits, proceedings, or claims, all at Franchisee's expense. Franchisee's obligations under this Section 15 survive the assignment, termination or expiration of this Agreement, except that Franchisee shall not be responsible to indemnify any Indemnified Parties for costs, expenses or other liabilities incurred by any such Indemnified Parties solely as a result of such Indemnified Parties' intentional misconduct or material breach of this Agreement.

16. **Insurance and Related Policy Considerations**

A. Franchisee Responsible for VCS Business. Franchisee is responsible for any losses, damage to property, and injuries to persons arising out of or connected with Franchisee's VCS Business or Franchisee Owners, officers, directors, members, employees, contractors, agents and/or representatives, including any claimed damages for breach of security, and Franchisor and Licensor have no liability for the same.

B. VCS Business Insurance Requirements.

1. Before beginning operation of the VCS Business Franchisee must have insurance coverage of the types and in the amounts then required by Franchisor as a minimum. General liability policies and umbrella liability and crime insurance must name Franchisor and Licensor as additional insured to the extent permitted under law. Such insurance will be primary and non-contributory with respect to any insurance carried by either Franchisor or Licensor. Franchisor and Licensor shall receive at least thirty (30) days prior written notice of any amendment to or cancellation of a required policy. Minimum coverage requirements and policy amounts can be adjusted by Franchisor from time to time based on Franchisor's evaluation of risk factors and other matters pertinent to a VCS Business and/or the System. Minimum insurance requirements as of the Effective Date of this Agreement are as published in the Guides, or as otherwise published by Franchisor or Licensor.

2. Franchisee will give Franchisor certificates of such required coverage and copies of endorsements reflecting Franchisor's and Licensor's status as additional insureds before beginning the VCS Business, annually upon the renewal of each policy and upon request from Franchisor. Commercial liability insurance coverage and crime insurance may be available through a Franchisor program. Franchisor is not required to maintain such a program, and Franchisee can elect to buy coverage with carriers of Franchisee's choosing as long as the selected carriers meet then current Franchisor System standards. If Franchisor offers Franchisee an opportunity to participate in any group insurance program available to VCS Businesses and Franchisee chooses to purchase coverage through the group, Franchisor will charge Franchisee Franchisor's cost for the coverage, as well as the then current administrative fee, which is subject to change by Franchisor. All such payments are non-refundable and payable monthly. If Franchisee elects to participate in any available group insurance plan, Franchisor may require Franchisee to sign the then current Insurance Request Form/Payment Authorization.

3. If Franchisee fails to purchase or maintain required policies and limits or to provide proof of insurance on request, then Franchisor has the right, but not the obligation, to obtain such coverage and Franchisee must reimburse Franchisor upon demand. A failure to maintain required insurance is a material breach of this Agreement.

4. Franchisee will follow the risk management policies and requirements established by Franchisee's carriers, as well as by any Accounts Transferred to Franchisee's VCS Business, including, but not limited to drug and alcohol policies, background checks and injury or claim reporting requirements. Franchisee hereby acknowledges and agrees that Franchisor may, from time to time at Franchisor's sole discretion, obtain background checks on Franchisee and Franchisee's principals and employees for any legitimate business reason, and Franchisee, on behalf of itself and its employees and principals, expressly consents to this practice and any background check made under it.

C. Franchisee's Other Businesses. All Non-Vanguard Accounts business and operations must be separately insured by Franchisee under independent, Non-Vanguard policies.

17. **Franchisee to Pay All Taxes and Comply with Notice Requirements**

Franchisee agrees to pay all personal property, sales, excise, use, payroll taxes and other taxes, fees and assessments, regardless of type or nature, which may be imposed, levied, assessed or charged on or against, or in connection with, any service sold or furnished or business conducted under this Agreement, whether imposed by any state, municipality, county or other governmental unit or agency. If any payment from Franchisee to Franchisor is subject to any taxes, fees or other assessments, regardless of type or nature, imposed on or required to be collected from or paid by Franchisor, then Franchisor can require Franchisee to pay Franchisor an additional amount, so that the amount of the payment actually received by Franchisor after such deduction, payment or withholding is equal to the full amount due from Franchisee under this Agreement. For purposes of this Section, "payments from Franchisee," also includes payments collected by Franchisor as part of its Business Support Services commitment to Franchisee in connection with Franchisee's VCS Business Accounts. Additionally, if Franchisee is required under law to withhold amounts from any payments to Franchisor, then Franchisee must timely pay the appropriate authorities all withholding and/or other such taxes/amounts due and give proof of payment to Franchisor within five (5) days of the date made. Franchisee also will take such other steps as may be reasonably necessary to enable the Franchisor to obtain any available tax credit.

18. Term of Agreement and Successor Terms

A. Successor Terms. This Agreement shall be in effect for a period of five (5) years from the Effective Date of this Agreement, unless sooner terminated under Section 19, below, or in connection with an assignment of Franchisee's VCS Business. Franchisee may elect to enter into a successor franchise for Franchisee's VCS Business when the term of this Franchise Agreement expires for one consecutive five (5) year term, if:

i) Franchisee is not in default under this Agreement or any other agreement between Franchisee and Franchisor at the time this Agreement is to expire;

ii) Franchisee gives Franchisor written notice of Franchisee's decision to enter into a successor franchise term at least 90 days before, but not earlier than 180 days before, the expiration of this Agreement;

iii) Franchisee has paid in full all amounts owed to Franchisor at the time this Agreement is to expire;

iv) Franchisee timely signs, at Franchisor's sole option, either a term extension addendum or the form of franchise agreement and ancillary documents then used by Franchisor for franchisees entering into successor terms, which agreements can be materially different from this Agreement; and

v) Franchisee and all Franchisee Owners sign a general release in a form satisfactory to Franchisor of any claims against Franchisor, Licensor and/or their respective Affiliates, and the Owners, officers, directors, managers, employees and representatives of each of them, subject to applicable law.

Franchisee may elect to enter into the franchise for two additional five (5) year successor terms thereafter if Franchisee meets the conditions for obtaining a successor term in effect at the time of the expiration of the applicable term.

19. Termination

A. Causes for Termination by Franchisor. If any of the following events occurs, this Agreement can be terminated by Franchisor in its discretion with written notice to Franchisee and without any further opportunity to cure.

i) If Franchisee becomes insolvent or is adjudicated bankrupt, or if Franchisee's VCS Business comes into the possession or control of any trustee in bankruptcy, or if a receiver is appointed for Franchisee, or if a general assignment for the benefit of creditors is made;

ii) If without Franchisor's advance written consent and as otherwise required under this Agreement, Franchisee surrenders or assigns control of the VCS Business or makes or attempts to make a direct or indirect assignment of the Franchise or an ownership interest in Franchisee or in the assets of the VCS Business (other than in the ordinary course of business), or an assignment is not completed as required under this Agreement upon the death or incapacity of Franchisee or a Franchisee Owner;

iii) If Franchisee has made any material misrepresentation or omission in the application for the Franchise;

iv) If Franchisee or a Franchisee Owner infringes upon or uses the Marks, any Confidential Information or any other Intellectual Property in a manner not authorized under this Agreement;

v) If Franchisee or a Franchisee Owner is or has been convicted of any crime or has pleaded no contest to any criminal charge that is relevant to the operation of the VCS Business or to Franchisee's reputation, or that is likely to prevent Franchisee from securing the bonding or insurance required under this Agreement;

vi) If Franchisee abandons the franchise, which will be considered to have occurred if Franchisee voluntarily elects to discontinue servicing all of Franchisee's VCS Business Accounts, or fails to service Franchisee's VCS Business Accounts according to their Account schedules and to communicate with Franchisor or an Account for more than seven (7) consecutive days without first having provided notice and arranged for substitute services acceptable to the Account, as applicable;

vii) If Franchisee violates any safety, health or workplace protection law, ordinance or regulation or operates or provides services under the VCS Business in a manner that creates, or threatens to present, a significant safety or health hazard and fails to correct such conduct within three (3) days of notice from Franchisor or the applicable governmental agency (or within such shorter period as is required under law/regulation);

viii) If Franchisee fails to maintain the insurance coverage required under this Agreement;

ix) If Franchisee defaults on any payments due Franchisor under this Agreement or any Promissory Note or other agreement with Franchisor and does not make full payment within 15 days of the issuance of a default notice by Franchisor (or within such period as may be specified under such Promissory Note or other agreement);

x) If Franchisee, or any Franchisee Owner, fails to comply with Section 6 F. 2. of this Agreement and to cease the breaching conduct within five (5) days from issuance of a written default notice by Franchisor;

xi) If Franchisee defaults in the payment of any undisputed VCS Business debts, including those to employees or suppliers or taxing authorities, and does not cure the nonpayment within a period of fifteen (15) days after the due date or within such shorter period as may be required by the applicable creditor or under law;

xii) If Franchisee (or Franchisee's Owner/agent/representative) engages or is involved in any activity that is likely to have a significant adverse impact upon the operation or reputation of Franchisee's VCS Business, the Franchisor, the Vanguard Cleaning Systems® System or the goodwill and image associated with the Marks; and

xiii) If Franchisee commits any other default under this Agreement and does not correct the default within thirty (30) days from issuance of a written default notice by Franchisor.

B. VCS Account Conditions. All right, title and interest in a VCS Account and Account Cleaning Services Agreement Transferred to Franchisee under this Agreement shall revert to Franchisor:

i) immediately upon a termination or expiration of this Agreement;

ii) immediately if a customer terminates such Account Cleaning Services Agreement or requests a Transfer to an alternative VCS Business because of concerns regarding Franchisee's (or Franchisee's agents'/employees') integrity and/or character, service quality, or a claimed failure to meet Account Cleaning Services Agreement requirements;

iii) immediately if Franchisee chooses to discontinue providing the services outlined in the applicable Account Cleaning Services Agreement;

iv) immediately if Franchisee (or any Franchisee Owner/agent/representative) fails to pass any criminal background check and/or drug, chemical or physical testing required by such VCS Account; or

v) if Franchisor has cause to send Franchisee a notice of default and termination under Section 19 A., above. Whenever such a cause occurs under this Agreement, Franchisor also shall have the unrestricted right to demand that all of Franchisee's right, title and interest in one or more VCS Account Cleaning Services Agreements revert to Franchisor, which reversion shall be effective immediately upon Franchisor's delivery of such a written demand to Franchisee.

Franchisee acknowledges and accepts that all such reverting VCS Accounts may be Transferred by Franchisor in its discretion to an alternative VCS Business. Whenever a VCS Account reverts to Franchisor or is Transferred to another VCS Business Franchisee will cooperate in the transition.

C. Cross Defaults. Franchisee's default under this Agreement is a default under any other agreement or Promissory Note between Franchisee and Franchisor or any Owner and Franchisor (the "Other Agreements"). Franchisee's default under any Other Agreements is a default under this Agreement. An election not to enforce any such default is not a waiver by Franchisor of any rights or remedies available under law or equity or by contract.

D. Franchisor's Remedies Available. Franchisor's exercise of any rights under this Section 19 does not limit or diminish Franchisor's right to seek payment for all fees payable and other amounts due under this Agreement, any Promissory Note or any other agreement with Franchisee or Owners or any other remedies available under law or in equity.

E. Franchisee's Right to Terminate. Franchisee shall have a right to terminate this Agreement without cause exercisable within thirty (30) days of the Effective Date of this Agreement (the "Franchisee Termination Period"). Franchisee shall exercise the right by delivering to Franchisor a written request to terminate this Agreement within the Franchisee Termination Period. If Franchisee gives Franchisor and related parties a signed general release of claims in a form prescribed by Franchisor, subject to any applicable franchise laws or other state limitations, Franchisor shall refund to Franchisee within thirty (30) days of Franchisor's receipt of such a release of claims the amount of the Initial Franchise Fee actually received from Franchisee prior to the refund date. If this Agreement is terminated as provided in this Section 19 E., Franchisee's right to use the Marks and System and to operate as a VCS Business franchisee shall be ended and without further effect. Franchisee shall be required to comply with Franchisee's rights and duties on termination, as provided in Section 20, below.

20. Rights and Duties on Expiration or Termination

A. On Termination or Expiration of the Franchise. The following terms apply if this Agreement is terminated or expires and survive such termination or expiration:

i) Franchisee shall immediately cease operating the VCS Business and servicing VCS Accounts and shall not afterwards, directly or indirectly, represent to the public or hold itself/himself/herself out as a present or former VCS Business franchisee. Franchisee may sell and assign its VCS Business Accounts to another VCS Business franchisee subject to Franchisor's consent, as provided in Section 21 C. below, prior to the expiration or termination of this Franchise Agreement;

ii) Franchisee shall immediately and permanently cease using a) any Confidential Information or other Intellectual Property; b) the Marks and any distinctive forms, uniforms, slogans, signs, and logos associated with the Marks or System; c) all advertising/promotional materials, stationery, forms, signage and other branded items, and any other article displaying any of the Marks; and d) any products or services proprietary to the Franchisor;

iii) Within thirty (30) days of termination/expiration of the Franchise Agreement, Franchisee shall take such action as may be necessary to cancel or assign to Franchisor or Franchisor's designee, at Franchisor's option, any assumed name or equivalent registration filed with state, city or county authorities that contains the name Vanguard, Vanguard Cleaning Systems, VCS or any of the Marks or any derivative of any of them. Franchisee shall furnish Franchisor with evidence satisfactory to Franchisor of compliance with this obligation within ten (10) days after termination or expiration of this Agreement;

iv) Franchisee shall pay to Franchisor and Licensor, as applicable, on demand, all damages, costs and expenses, including reasonable attorneys' fees and collection costs, incurred as a result of Franchisee's (or any Owner's) breach of any term of this Agreement, including this Section 20;

v) Franchisee shall immediately discontinue any use of, and shall return or destroy at Franchisor's option, the Guides and all Account lists and data, promotional materials and items bearing the Marks, and form agreements/templates;

vi) Franchisor shall have the right (but not the obligation) exercisable within thirty (30) days after termination or expiration of the Franchise Agreement and upon written notice to Franchisee to either a) purchase for cash any or all assets of the VCS Business, at Franchisee's cost or fair market value, whichever is less and as reasonably determined by Franchisor, or b) purchase Franchisee's VCS Business. The purchase price for Franchisee's VCS Business will be an amount equal to four (4) times the monthly Account volume of Franchisee's VCS Business as measured by the last full month of operation prior to the date of expiration or termination. Franchisor shall have the right to set off all amounts due from Franchisee

to Franchisor against any payment to be made under this Section or otherwise and to condition a purchase under this Section upon the receipt of a general release of claims from Franchisee and Franchisee Owners;

vii) All obligations of Franchisor and Franchisee that expressly or by their nature survive the expiration, assignment or termination of this Agreement shall continue in full force and effect until these obligations are satisfied or by their nature expire; and

viii) Franchisee shall pay Franchisor on or before the date of termination/expiration of the Franchise Agreement all monies due Franchisor under this Agreement, any other agreement with Franchisor and any Promissory Note or otherwise. Amounts due Franchisor under any Promissory Note shall be payable according to the terms of the note.

B. Costs of Enforcement. Franchisee agrees to pay to Franchisor upon demand all damages, costs, expenses, including costs of collection and reasonable attorneys' fees, incurred by Franchisor in enforcing these post-termination/expiration/assignment provisions.

C. Internet and Other Media. When this Agreement is assigned or terminates or expires, Franchisee will stop all use of the Marks in all media, including, but not limited to, web-sites, web pages and social media. Franchisee will instruct in writing all online directories, search engines, and other advertising publishers as necessary to take down and remove any directory listings and advertisements for Franchisee containing the Marks. Franchisee agrees that electronic commerce is a rapidly developing field and additional/modified Brand Standards can be established concerning use of the Internet and electronic media and Franchisee will follow them, as required.

21. **Assignments**

A. Assignment by Franchisor. Franchisor has an unrestricted right to assign or otherwise transfer this Agreement, and any or all of Franchisor's rights and/or obligations under it, in whole or in part, without Franchisee's consent. Franchisee acknowledges and agrees that Franchisor may be sold and/or sell any or all of Franchisor's VCS area franchise rights with respect to the Marks, other Intellectual Property or the System and/or other assets, and go public, merge, or acquire other entities, whether or not competitive to Franchisee or Franchisor, without Franchisee's consent. Franchisor also may transfer or assign, independently or in conjunction with this Agreement, any promissory note made by Franchisee and payable to Franchisor without Franchisee's consent. If during the term of this Agreement Franchisor is no longer authorized by Licensor to grant and support Vanguard Cleaning System franchises and this Agreement is not assumed by another person/Business Entity authorized to use the Marks, then this Agreement will terminate automatically. Franchisee must cease to use the Marks and other Vanguard Intellectual Property immediately upon such a termination.

B. Assignment by Franchisee. Franchisee's rights and duties under this Agreement are personal to Franchisee and its Owners. Franchisor has awarded the Franchise relying on the individual integrity, ability, experience and financial resources of Franchisee and such Owners. Therefore, this Agreement, the Franchisee and Franchisee's VCS Business (and any interest in, or the assets of, any of them) can only be assigned or otherwise transferred with Franchisor's prior written approval. Any assignment, or attempted assignment, of any interest in, or the assets of, the Franchise, the Franchisee, the VCS Business, or this Agreement without Franchisor's advance written approval is without force or effect. An assignment of ownership, possession or control of Franchisee's VCS Business, or of the VCS Business assets, can only be made with an assignment of the Franchise, unless Franchisor consents otherwise in writing or as provided in Section 21 C., below. Section 22 applies to any assignment resulting from a controlling Owner's death or disability. For purposes of this Agreement, the term "assignment" includes any voluntary or involuntary ownership assignment or transfer, sale, gift, pledge or any grant of any security or other interest (whether partial or whole, or direct or indirect), by Franchisee or a Franchisee Owner. An assignment includes any sale or assignment of stock or of any partnership or member interest, including by operation of law, and any transfer of any interest in revenues, profits or assets of the VCS Business not made in the ordinary course of the VCS Business.

C. VCS Account Assignments. Franchisee occasionally may wish to assign a VCS Account to another VCS Business or to accept an assignment of a VCS Account from another VCS Business. Franchisee agrees to follow Franchisor's then current policies and procedures applicable to such an assignment, which shall include Franchisor's prior written consent, but which consent shall not be unreasonably withheld. It is not unreasonable for Franchisor to require that outstanding payment obligations owed Franchisor under any promissory note or other

agreement made by the transferor franchisee in connection with the assigned Account be assumed by the franchisee taking the Account. Franchisee shall not assign or attempt to assign a VCS Account to any person or entity that is not a VCS Business.

D Assignment Conditions.

1. Franchisor has the right to require that some or all of the following conditions be met on all assignments:

i) Franchisee must be in compliance with this Agreement and any agreements between Franchisee and Franchisor;

ii) the assignee and its Owners must meet Franchisor's then current requirements for applying franchisees, to the extent required by Franchisor, and be in compliance with all laws, regulations and ordinances governing the operation of a commercial cleaning business;

iii) Franchisee must have paid and satisfied all of Franchisee's outstanding obligations to Franchisor and other VCS Business creditors;

iv) the assignee must, at Franchisor's option, a) agree to be bound by all the terms and conditions of this Agreement for the remainder of the term, or b) execute Franchisor's then current form of franchise agreement and related documents as are then customarily used by Franchisor in the grant of franchises; the term of such new franchise agreement shall, at Franchisor's option, be either for the balance of the term of this Agreement or for the full term generally granted to new franchisees as of the time of the transfer;

v) Franchisee and assignee must have signed Franchisor's consent to assignment agreement or an equivalent document in a form satisfactory to Franchisor;

vi) Franchisee and each Owner must sign a general release of claims in a form then required by Franchisor, to the extent permitted by law;

vii) the assignment must be conditioned on the continuation of Franchisee's indemnification and other post termination obligations intended to survive termination of this Agreement;

viii) Franchisee and its Owners shall not have a security interest after an assignment in the Franchise or the Franchise Agreement or any VCS Business assets without Franchisor's prior written consent. If permitted, any security interest will be subordinated to the Franchisor's rights to payment under the applicable franchise agreement and any addendum; and

ix) the terms and conditions of sale cannot be so burdensome on the assignee in Franchisor's estimation so as to jeopardize the ongoing viability of the VCS Business and the assignee's capacity to meet System standards and to assume and perform the obligations required under this Agreement.

2. Franchisee authorizes Franchisor to discuss with Franchisee and/or the proposed assignee any matters Franchisor considers pertinent to the transaction, including the terms of sale, performance of Franchisee's VCS Business, and operating history.

3. Neither Franchisee nor any assignee shall rely on Franchisor to assist in the evaluation of the terms of any proposed assignment. Franchisee acknowledges and agrees that an approval of a proposed assignment shall not be deemed an approval of the terms or any indication as to any likelihood of success or economic viability. Franchisor has no liability to Franchisee or to any assignee for exercising its rights to approve or disapprove any proposed transaction in a manner consistent with the terms of this Section 21.

E. Consent Not a Release. Franchisor's consent to a transfer is not, and shall not be interpreted as, a consent to any future assignment or as a release of any of Franchisee's or Owner's obligations under the Franchise Agreement. Any release must be expressly stated in writing and signed by the Franchisor.

22. Death or Incapacity

If the Owner having a controlling interest in a Business Entity Franchisee, dies or is permanently disabled, then his or her interest in this Agreement, the Franchised Business and/or the Franchisee must be assigned to a third party, subject to compliance with the provisions of Section 21. A "Permanent Disability" occurs if the controlling Owner is not able to personally, actively participate in the operation of the VCS Business for 180 consecutive days. An assignment under this Section shall be completed within 180 consecutive days from the date of death or

permanent disability. Until such an assignment occurs, Franchisee's VCS Business must be operated by an individual who has the understanding and capacity to operate the VCS Business according to Brand Standards, as determined by Franchisor. If Franchisor is not satisfied that Franchisee's VCS Business is being operated according to required Brand Standards and determines that the goodwill associated with the Marks and the Vanguard Cleaning Systems organization's reputation are likely to be adversely impacted, Franchisor has the right to assign Accounts then being serviced by Franchisee's VCS Business to an alternate VCS services provider. Franchisee (or Franchisee's representative, if applicable) will have no right to revenues received in connection with services performed by the alternate VCS services provider. If no approved assignment occurs within the prescribed 180-day period, the Franchise Agreement will automatically terminate, unless Franchisor grants a written extension in its sole discretion or in compliance with local law.

23. **Right of First Refusal**

Franchisor has a right of first refusal to accept the terms of any proposed sale or assignment of any interest in Franchisee's VCS Business and assets. Before Franchisee accepts any offer by a third party (the "Offer"), Franchisee must first notify Franchisor in writing of the terms of the Offer. Any value attributable to the goodwill of the Marks or the System must be excluded from the purchase price. Franchisor will give Franchisee written notice of its decision of whether or not to exercise the right of first refusal within thirty (30) days from receipt of the Offer and all ancillary documents. Franchisor can substitute cash for any form of payment and condition a purchase on a general release from Franchisee and each Franchisee Owner and on acquiring clear title to all assets. Franchisor also has the right to set off against any amount of money payable by Franchisor all amounts due from Franchisee. If there is a material change in the terms an Offer, Franchisor will have an additional opportunity to exercise its right-of-first-refusal as provided in this Section.

24. **Non-Waiver**

No waiver or delay in enforcing a party's rights after any breach of this Agreement or any related agreement shall be construed as a waiver of any earlier or later breach of such provision or of any other provision of this Agreement or any related agreement. Acceptance of any payment or performance from the other party shall not be construed to be a waiver of any breach of this Agreement.

25. **Late Payment**

All amounts due to Franchisor under this or any other Agreement between the parties shall bear interest after the due date at the higher of the rate of one and one-half percent (1.5%) per month or the highest applicable legal rate for open account business credit allowed under applicable law, unless otherwise expressly stated in a separate agreement or promissory note between the parties. Franchisee acknowledges that this Section 25 is not an agreement to permit or accept payments after they are due or a commitment by Franchisor to extend credit to, or otherwise finance, Franchisee's operation of the VCS Business.

26. **Application of Funds**

Franchisor can i) apply any payments received from Franchisee to any Franchisee indebtedness in Franchisor's sole discretion, no matter how payment is directed by Franchisee; ii) deduct from any amount that may be owed by Franchisor to Franchisee, any amount owed by Franchisee to Franchisor; and iii) keep any amounts received for Franchisee's account, whether rebates from suppliers, payments from Accounts or otherwise, as a payment against any amounts owed by Franchisee to Franchisor.

27. **Notices**

Notices required or permitted under this Agreement must be sent to the applicable parties at the following addresses, shall be in writing and shall be personally delivered, delivered by messenger or delivery service, sent by certified mail, return receipt requested, or sent by facsimile or electronic mail transmission. Notices shall be effective at the earlier of i) the time of actual receipt; or ii) immediately on transmission by facsimile or email transmission; or iii) one (1) business day after being placed in the hands of a commercial delivery service for overnight delivery; or iv) three (3) business days after placement in the United States Mail by Registered or

Certified Mail, Return Receipt Requested, postage prepaid and addressed. A change in the following addresses is effective on receipt of written notice from the changing party.

28. **Addresses for Notices**

Notices to Franchisor:

_____
_____
_____

FAX: _____
EMAIL: _____

Notices to Franchisee: (no PO boxes)

_____
_____
_____

FAX: _____
EMAIL: _____

29. **Entire Agreement; Written Amendments; Changes Required Under Law**

This Agreement, including the recitals and all addenda and ancillary agreements signed concurrently with this Agreement, make up the parties' entire agreement, and supersede any and all prior or contemporaneous negotiations, understandings, representations, disclosures and agreements; provided, however, that nothing in this or any related agreement is intended to disclaim the representations made by Franchisor in the Disclosure Document that was furnished to Franchisee by Franchisor. Furthermore, no existing arbitration agreement between the parties shall be superseded unless disputes subject to the prior agreement are also deemed arbitrable under Section 32, it being the intention of the parties that the arbitrability of any dispute covered by the existing arbitration agreement not be limited in any manner by Section 32. This Agreement shall not be binding on either party unless executed in writing by both parties. This Agreement can only be modified with a written amendment signed by both parties; except that Franchisor reserves the right to make changes to the Guides and Brand Standards without Franchisee's consent. Further, this Agreement will be deemed automatically modified to comply with governing law, if such law requires a greater time period for notice of termination of, or refusal to renew, this Agreement or otherwise.

30. **Severability and Construction**

A. Conflicts. In any conflict between this Agreement and any applicable law, the law shall prevail and the provision of this Agreement that is affected shall be modified, but only to the extent needed to be lawful. If any provision of this Agreement is held to be indefinite, overbroad, invalid or otherwise unenforceable, the remainder of this Agreement shall continue in effect.

B. Third Party Rights; Successors and Assigns. Except for any third party rights expressly provided in this Agreement, this Agreement is not intended, and shall not be deemed, to confer rights on any person or legal entity other than Franchisor or Franchisee and their respective successors and assignees. This Agreement shall be binding on the heirs, executors, administrators, conservators, nominees, and assigns of the parties, and its benefits shall extend to the successors, assigns, subsidiaries, and affiliated companies of the parties.

C. Captions and Headings; Construction and Counterparts. Captions and headings are intended solely for the convenience of the parties and shall not be deemed to affect the meaning or construction of any provision of this Agreement. Any use of a word specifying a gender shall be construed to include all genders. Use of the word, "including" shall be construed broadly, as "without limitation" and "but not limited to." This Agreement may be executed in any number of counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same document.

D. Franchisor's Exercise of Discretion. In this Agreement, when the phrases "Franchisor's sole and absolute discretion" and/or "sole discretion" are used and whenever Franchisor exercises a right, prescribes an action or thing, or otherwise makes a choice or uses discretion, Franchisee and Franchisor agree that Franchisor has the express, unrestricted right to make decisions and/or take (or refrain from taking) actions, as Franchisor considers appropriate. Franchisor shall use its judgment in exercising such discretion based on its assessment of the interests Franchisor considers relevant and will not be required to consider Franchisee's individual interests or the interests of any other particular franchisee(s). Franchisor has this right even if a particular decision/action may have negative consequences for Franchisee, a particular franchisee or a group of franchisees.

E. "Franchisee" Construed. As used in this Agreement, the term "Franchisee" includes the Business Entity identified as "Franchisee" in the introductory paragraph of this Agreement and all successors to the interests of the original Franchisee by assignment or operation of law. The signature of the Franchisee's Representative below constitutes an express representation that the representative has the authority to bind the Franchisee to the terms of this Agreement and that the Agreement is a binding obligation of Franchisee and enforceable according to its terms upon execution. The term "Franchisee" shall also include all shareholders and directors of the Business Entity that executes this Agreement (if it is a corporation), and all members or managers of the Business Entity that executes this Agreement (if it is a limited liability company).

F. Individual Undertakings. All current and future shareholders, officers, members, managers and directors of any Business Entity that signs this Agreement as Franchisee personally and individually acknowledge and accept the duties and obligations imposed on Franchisee by the terms of this Agreement. As a condition to the granting of the franchise or to the consent to an assignment under this Agreement by Franchisor, Franchisor can require each of Franchisee's Owners and each of their respective spouses or domestic partners to execute a Guaranty in the form of Exhibit A attached hereto. The undersigned Franchisee Owner(s) and Franchisee Representative represent and acknowledge that (i) each has received, read and understood this Agreement, and (ii) each has had ample time and opportunity to consult with advisors of their own choosing about the potential benefits and risks of entering into this Agreement. Each of the undersigned Franchisee Owner(s)/Franchisee Representative(s) agree and acknowledge that this Agreement shall apply with equal force to each of them in his or her individual capacity and each is a party for purposes of this Agreement.

G. Binding Agreement. This Agreement is binding upon and inures to the benefit of the Franchisor and the Franchisee and their respective successors and assignees.

31. Law and Venue

A. Choice of Law. Except to the extent of the applicability of the Federal Arbitration Act and/or Lanham Act, all matters arising out of or relating to this Agreement or any other agreement between the parties or a breach of any of them, or the relationship of the parties (including their subsidiaries, affiliates, shareholders, owners, officers, directors, managers, representatives, and employees), will be governed by, and construed and enforced in accordance with, the laws of the state of California without giving effect to any conflict of laws; PROVIDED, that the provisions of any California statute, regulation or law regarding franchises (including any franchise registration and disclosure law or franchise relationship law) or sales assisted marketing plans/business opportunities shall not apply unless jurisdictional, definitional, and other requirements thereof are met independently of this Section.

B. Venue. Subject to Section 32 and except to the extent prohibited by law or as otherwise provided in any state addenda applicable to Franchisee's state of residence or of Franchisee's VCS Business, the parties agree that the venue for any litigation arising under this Agreement or any other agreement between the parties will be an appropriate state or federal court with jurisdiction in Kern County, California. The parties consent to such jurisdiction and waive all questions of personal jurisdiction or venue for the purposes of carrying out this provision. **THE PARTIES AGREE THAT ANY SUCH LITIGATION WILL BE CONDUCTED ON AN INDIVIDUAL BASIS, AND NOT AS PART OF A CONSOLIDATED, COMMON OR CLASS ACTION. FRANCHISOR WAIVES ALL RIGHTS TO PROCEED ON A CONSOLIDATED, COMMON OR CLASS BASIS IN ANY ACTION AGAINST FRANCHISEE AND FRANCHISEE OWNERS. FRANCHISEE AND FRANCHISEE OWNERS WAIVE ALL RIGHTS TO PROCEED ON A CONSOLIDATED, COMMON OR CLASS BASIS IN ANY ACTION AGAINST FRANCHISOR OR LICENSOR, EXCEPT CLAIMS WHICH BY LAW CANNOT BE ARBITRATED OR SUBJECTED TO PRE-DISPUTE ARBITRATION AGREEMENT UNDER CONTROLLING LAW.**

32. **Dispute Resolution**

A. Informal Negotiation. The parties to this Agreement agree that a party, prior to the filing of any arbitration or other legal action, will first attempt, in good faith, to settle the dispute with the other party. To speed resolution and reduce the cost of any dispute, controversy or claim between or among the parties, the parties agree to first attempt to negotiate any dispute informally for at least thirty (30) days before initiating any arbitration proceeding. Such informal negotiations will begin the date a party provides notice to the other that the informal negotiations are necessary.

B. Exclusive Arbitration of Claims. If a dispute between the parties occurs, the parties agree to resolve the dispute as described in this Agreement. This Agreement is governed by the Federal Arbitration Act (9 U.S.C. § 1, et seq.) and evidences a transaction involving commerce. Any disputes as to whether the Federal Arbitration Act applies to this Agreement shall be resolved exclusively by an Arbitrator, to the extent permitted by law. If the Federal Arbitration Act is held not to apply, the arbitration law of the state in which Franchisee provides commercial janitorial services under the "Vanguard Cleaning Systems®" trade name will apply. With the exception of the claims expressly carved out below, this Agreement applies to any existing or future dispute brought by Franchisee, Franchisor, any other party or any agent acting on behalf of either. Vanguard Cleaning Systems, Inc. shall be a third-party beneficiary of the arbitration agreement (the "Arbitration Requirements") contained in this Agreement. The parties agree that Vanguard Cleaning Systems, Inc. can require that claims subject to arbitration according to the Arbitration Requirements must be brought in arbitration.

THIS AGREEMENT REQUIRES ALL SUCH DISPUTES TO BE RESOLVED ONLY BY AN ARBITRATOR THROUGH FINAL AND BINDING ARBITRATION ON AN INDIVIDUAL BASIS, AND NOT BY WAY OF A COURT OR JURY TRIAL, NOR BY WAY OF A CLASS OR COLLECTIVE ACTION OR PROCEEDING.

1. *Claims Covered By the Arbitration Requirements in this Agreement:* Unless carved out below, claims involving the following disputes shall be subject to arbitration under this Agreement regardless of whether brought by Franchisee, Franchisor, any other party or any agent acting on behalf of either: (1) disputes arising out of or related to Franchisee's performance of commercial janitorial services under the "Vanguard Cleaning Systems®" trade name and/or its operation as a unit franchisee for this purpose, including disputes relating to the services provided by Franchisee's workers (including any services provided by a person signing this Agreement); (2) disputes arising out of or related to Franchisee's relationship or purported relationship with Franchisor; (3) disputes arising out of or relating to this Agreement or a breach thereof, and (4) disputes arising out of or relating to the interpretation or application of this Agreement, including the enforceability, revocability, formation, or validity of the Agreement or any portion of this Agreement. This Agreement also applies, without limitation, to disputes regarding any city, county, state or federal wage-hour law, trade secrets, unfair competition, compensation, meal or rest periods, expense reimbursement, property damage, background checks, franchise law compliance and related franchising requirements, drug and alcohol tests, training, termination, privacy, copyright, patents, intellectual property, contracts, indemnification, insurance disputes, discrimination or harassment and claims arising under the Uniform Trade Secrets Act, Americans With Disabilities Act, Age Discrimination in Employment Act, Family Medical Leave Act, Fair Labor Standards Act, Employee Retirement Income Security

Act, Genetic Information Non-Discrimination Act, and state statutes, if any, addressing the same or similar subject matters (including but by no means limited to the California Labor Code, including individual claims for penalties under the Private Attorney's General Act ("PAGA") and California Wage Orders), and all other similar federal and state statutory and common law claims (excluding workers' compensation, state disability insurance and unemployment insurance claims, and any other claims carved out in this Agreement or claims that may not be compelled to arbitration under applicable law).

2. *Limitations on Application of Arbitration Requirements in this Agreement*: The Arbitration requirements contained in this Agreement do not apply to claims for workers compensation, state disability insurance, or unemployment insurance benefits. Claims may be brought before, and remedies awarded by, an administrative agency if applicable law permits access to such an agency notwithstanding the existence of this Agreement (and the parties' choice to resolve covered claims through arbitration and, even if permitted, to avoid a largely duplicative agency proceeding, such as a Berman Hearing before the California Labor Commissioner). Such administrative claims include without limitation claims or charges brought before the Equal Employment Opportunity Commission (www.eeoc.gov), the U.S. Department of Labor (www.dol.gov), the National Labor Relations Board (www.nlrb.gov), and the Office of Federal Contract Compliance Programs (www.dol.gov/esa/ofccp). Nothing in this Agreement will be deemed to preclude or excuse a party from bringing an administrative claim before any agency in order to fulfill the party's obligation to exhaust administrative remedies before making a claim in arbitration (if such an obligation exists).

3. *More Claims Not Covered by Arbitration Requirements in this Agreement*: The following claims shall be excluded from coverage under the Arbitration Requirements contained in this Agreement: (1) claims that may not be subject to a mandatory arbitration agreement as a matter of law; (2) claims that may be tried in small claims court; (3) claims brought by a party to this Agreement as a named party in an action pending in a state or federal court or arbitration as of the date of Franchisee's execution of this Agreement; and (4) claims Franchisee chooses to exclude by marking and signing the "EXCLUDE" box in the following subsection 4 ("Pending Absent Member Claims").

4. *Pending Absent Member Claims*: This subsection pertains to any court or arbitration proceeding pending as of the date of Franchisee's execution of this Agreement in which claims are asserted on a class or collective action basis and in which Franchisee is or potentially may be a member of the class of claimants. Any such claims shall be called "Pending Absent Member Claims" for purposes of this Agreement. Franchisee must choose whether Franchisee wants Pending Absent Member Claims to be subject to the Arbitration Requirements in this Agreement. If Franchisee chooses to "EXCLUDE" Pending Absent Member Claims from the Arbitration Requirements of this Agreement, the claims will not be subject to arbitration and any ability Franchisee may have to participate in a pending class or collective action will be unaffected. If Franchisee chooses to "INCLUDE" Pending Absent Member Claims, Franchisee must bring such Pending Absent Member Claims in arbitration on an individual basis, as provided under the Arbitration Requirements of this Agreement, and will not be able to participate in the pending class or collective action. Franchisee has the sole and exclusive right to decide whether to include or exclude Pending Absent Member Claims from the Arbitration Requirements of this Agreement. Franchisee must make its choice by marking and signing the "EXCLUDE" or "INCLUDE" section below, and no penalty or retaliation will be imposed on Franchisee regardless of the section chosen.

EXCLUDE	
By initialing and checking the box to the right, Franchisee indicates its decision to <u>exclude</u> Pending Absent Member Claims from coverage under the Arbitration Requirements contained in this Agreement.	☐ _____ (Franchisee signature) By:_____ Title: _____
INCLUDE	
By initialing and checking the box to the right, Franchisee indicates its decision to <u>include</u> Pending Absent Member Claims, making them subject to the Arbitration Requirements contained in this Agreement, and thus preventing Franchisee from participating in the pending class or collective action.	☐ _____ (Franchise signature) By:_____ Title: _____

C. <u>Class Action Waiver.</u> The parties agree to bring any dispute in arbitration on an individual basis only, and not on a class, representative or collective action basis. Accordingly:

1. There will be no right or authority for any dispute to be brought, heard or arbitrated as a class action, collective action, and/or representative action ("Class Action Waiver"). As part of this Class Action Waiver, the parties agree that any claim asserted under the Private Attorneys General Act ("PAGA") must be arbitrated on an individual basis only, i.e., a claim may not be brought on a representative basis or otherwise on behalf of others. Franchisor and Franchisee also agree that Franchisee's non-individual PAGA claims will be stayed and Franchisee will not pursue any non-individual PAGA claims in court until after the arbitrator makes a final determination as to Franchisee's status as "aggrieved" and, then, only if the determination is that Franchisee was "aggrieved"; the arbitrator, and not any court, will determine Franchisee's alleged status as "an aggrieved employee." The arbitrator is without authority to preside over any PAGA claim by Franchisee on behalf of any other person or joined by or consolidated with another person's PAGA claim. In any case in which (1) the dispute is filed as a class action, collective and/or representative action, and (2) there is a final judicial determination that all or part of this Class Action Waiver is unenforceable, the Class Action Waiver shall be enforced to the extent permitted by law and any remaining class, collective and/or representative claims must be litigated in a civil court of competent jurisdiction.

2. Franchisor will not take any retaliatory action in response to any exercise of rights Franchisee may claim to have under section 7 of the **NATIONAL LABOR RELATIONS ACT**, if any, including the filing of or participation in a class, collective or representative action. However, Franchisor may lawfully seek enforcement of this Section 32 and seek dismissal of such class or collective action or claims.

3. This Class Action Waiver will be severable, or shall be enforced to the greatest extent possible, in any case in which the dispute is filed as an individual action and severance is necessary to ensure that the individual action proceeds in arbitration.

D. <u>Arbitration Procedure and Rules.</u> The Arbitrator shall be selected by mutual agreement of Franchisee and Franchisor. Unless Franchisee and Franchisor mutually agree otherwise, the Arbitrator shall be an attorney licensed to practice in the location where the arbitration proceeding will be conducted or a retired federal or state judicial officer who presided in the jurisdiction where the arbitration will be conducted, with experience in

handling the claims and defenses at issue. If for any reason the parties cannot agree to an arbitrator, then an arbitrator will be selected using the alternate strike method from a list of five (5) neutral arbitrators provided by AAA (American Arbitration Association). Franchisee will have the option of making the first strike. Regardless of whether an AAA arbitrator or AAA is used, the parties agree to use the AAA Commercial Arbitration Rules. The parties may agree to use a different set of arbitration rules if other rules would be more appropriate based on the unique claims brought in a particular case, or the Arbitrator may, in his/her reasonable discretion, order the use of AAA's Employment Arbitration Rules, if appropriate. If there is a conflict between the AAA Rules and this Agreement, this Agreement shall govern. The AAA rules are available here: https://www.adr.org/Rules. Copies of the rules may be requested from Franchisor by emailing Jeff Sorrell at jsorrell@vanguardsv.com or calling 661-395-3009. Further, the rules may easily be found through a web-based search on Google or Bing.

1. In arbitration, the parties will have the right to conduct adequate civil discovery, bring dispositive motions, and present witnesses and evidence as needed to present their cases and defenses, and any disputes in this regard will be resolved by the Arbitrator. Parties may bring any claim in arbitration that would otherwise be available in a court or venue of competent jurisdiction, including claims under applicable state or local law, except as otherwise expressly provided herein.

2. All claims in arbitration are subject to the same statutes of limitation that would apply in court. Notwithstanding Section 27 of this Agreement, a demand for arbitration must be in writing and delivered by hand or first class mail to the other party within the applicable statute of limitations period. Any demand for arbitration by a party must be delivered to the other party to the address provided in Section 28 of this Agreement or to the address listed below, as applicable (or the last known address, if updated address information is provided). The Arbitrator will resolve all disputes regarding the timeliness or propriety of the demand for arbitration.

3. The location of the arbitration proceeding shall be no more than 45 miles from the geographical area in which Franchisee performed commercial janitorial services as a unit franchisee under the "Vanguard Cleaning Systems®" trade name, unless each party to the arbitration agrees otherwise. Arbitrators in any proceeding under this Section 32 will apply applicable law, and a failure to apply the applicable law in accord with Section 31 will be deemed an act in excess of authority and reviewable by the courts, and the parties expressly agree that any arbitration award can be reviewed and overturned by a court for legal error.

E. Attorneys' Fees and Arbitration Costs. Each party will pay the fees for its own attorneys, subject to any remedies to which that party may later be entitled under applicable law. Costs incidental to the arbitration, including the cost of the Arbitrator and the meeting site ("Arbitration Costs"), will be borne by Franchisor and Franchisee equally, unless otherwise required by applicable law. In the event Franchisee contends that, as a matter of law, it is not responsible for payment of any Arbitration Costs, Franchisee will have no obligation to pay any portion of the contested Arbitration Costs until, and only if, the Arbitrator determines that Franchisee is responsible for the costs. If necessary for arbitration of the dispute, Franchisor agrees to advance the amount of the Arbitration Costs contested by Franchisee – to the extent that those costs exceed the costs that Franchisee would be required to pay in initiating and maintaining a comparable legal proceeding outside of arbitration – until such time as the Arbitrator determines payment responsibility. If the Arbitrator determines that Franchisee is responsible for any amount of the Arbitration Costs already paid by Franchisor, Franchisee will remit payment of that amount to Franchisor within a reasonable period of time after the Arbitrator's determination becomes final or, if regulated by law, within the time allowed by law.

F. Post-Arbitration Procedures. Within thirty (30) days of the close of the arbitration hearing (which period may be extended by stipulation of the parties), any party will have the right to prepare, serve on the other party and file with the Arbitrator a post-arbitration brief. The Arbitrator may award any party any remedy to which that party is entitled under applicable law, but such remedies will be limited to those that would be available to a party in his or her or its individual capacity in a court of law for the claims presented to and decided by the Arbitrator, and no remedies that otherwise would be available to an individual in a court of law will be forfeited by virtue of this Agreement. The Arbitrator will issue a decision or award in writing, stating the essential findings of fact and conclusions of law. Except as may be permitted or required under the FTC Rule on Franchising or state franchise law, or as otherwise permitted or required by law and as determined by the Arbitrator, neither a party nor an Arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written

consent of the parties. A court of competent jurisdiction will have the authority to enter a judgment upon the award made pursuant to the arbitration.

G. Right To Consult With An Attorney. Franchisee has the right, and is encouraged, to consult with private counsel of Franchisee's choice with respect to any aspect of, or any claim that may be subject to, this Agreement.

H. Use of Arbitration Awards. No findings, conclusions, orders or awards emanating from any arbitration proceeding conducted pursuant to this Section 32 may be introduced, referred to or used in any subsequent or other proceeding as a precedent, to collaterally estop any party from advancing any claim or defense or from raising any like or similar issues, or for any other purpose.

I. Survival and Enforcement. The terms of Sections 31 and 32 shall survive termination or expiration of this Agreement. If any portion of Section 31 or 32 is deemed to be unenforceable for any reason, it shall be modified or restricted, or severed, so as to comply with applicable law and shall be otherwise enforced according to its terms.

33. **Force Majeure**

Neither party shall be liable or responsible for any delays in performance under this Agreement (except for the payment of money owed) due to strikes, lockouts, casualties, acts of God, war, acts of terrorism, government regulation or control, pandemic, epidemic, endemic or other causes beyond the reasonable control of the parties. Any time period for the performance of an obligation shall be extended for the amount of time of the delay. The application of this clause shall not result in an extension of the term of this Agreement.

34. **Cumulative Remedies**

Unless otherwise expressly stated in this Agreement, the rights and remedies specifically granted to either Franchisee or Franchisor by this Agreement will not be deemed to prohibit either Franchisee or Franchisor from exercising any other right or remedy provided under this Agreement or permitted by law or in equity.

35. **Discretionary Enforcement**

Franchisor has the right to elect in its discretion to not enforce (or to selectively enforce) any provision of this Agreement or any agreement, standard or policy, whether with respect to Franchisee and/or any other franchisee or other person, in a lawful manner without liability.

36. **Franchisee Acknowledgements**

A. Receipt of this Agreement and the Franchise Disclosure Document. Franchisee represents and acknowledges that Franchisee has received, at least fourteen (14) calendar-days prior to the date on which this Agreement was signed, the Franchisor's Franchise Disclosure Document required by law, as modified by any applicable state addenda attached to it.

B. Consultation by Franchisee. Franchisee represents that it has been urged to consult with its own advisors with respect to the legal, financial and other aspects of this Agreement, the VCS Business and the prospects for that business. Franchisee acknowledges that VCS Business franchisees are separate and distinct from Franchisor and are independently owned and operated and that while Franchisor may encourage Franchisee to speak with VCS Business franchisees in connection with Franchisee's evaluation of this franchise opportunity, such franchisees do not act as Franchisor's agents or representatives in providing any information to Franchisee and Franchisor has no obligations or liabilities with respect to any information, opinions or otherwise they may provide to Franchisee.

C. True and Accurate Information. Franchisee represents that all information in Franchisee's applications and submissions to Franchisor is true, complete and accurate in all respects, and Franchisee acknowledges that Franchisor is relying upon the truthfulness, completeness and accuracy of such information.

D. Risk Assessed. Franchisee represents that Franchisee has conducted an independent investigation of the business contemplated by this Agreement. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

E. No Guarantee of Success. Franchisor makes no representations or warranties, express or implied, as to the potential success of the business venture contemplated hereby. Franchisee acknowledges that the operation of the Franchisee's VCS Business is dependent upon Franchisee's management skills, financial controls, business skills, marketing and business development efforts and other factors.

F. Licensor (Vanguard Cleaning Systems, Inc.) Not A Party. Franchisee acknowledges and agrees that Licensor is not a party to this Agreement (although an intended third party beneficiary for purposes of enforcing Licensor's Intellectual Property interests and for purposes of the arbitration agreement contained in Section 32 (Dispute Resolution) and is not responsible for Franchisee's or Franchisor's performance under this Agreement, the operation of the VCS Business or otherwise. Franchisee further acknowledges that Franchisee is and shall remain at all times a completely independent contractor in business for itself, and that there is not an employer-employee, co-employer relationship, partnership, joint venture, agency or any fiduciary or special relationship between Franchisor and Franchisee or between Licensor and Franchisee.

G. Franchisor Practices. Franchisee understands, acknowledges and agrees that Franchisor may have offered franchises in the past, may currently be offering Franchises and/or may offer Franchises in the future on economic and/or other terms, conditions and provisions which may significantly differ from those stated in this Agreement and any related documents, and that there may be instances in which Franchisor has varied, or will vary, the terms on which Franchisor offers Franchises, the charges Franchisor receives and other arrangements with a particular franchisee to suit the circumstances of a particular transaction, the particular franchisee's situation or otherwise, in each case in its sole discretion and without liability, to the extent permitted by law.

H. Franchisee Tax Responsibility. Franchisee acknowledges that Franchisee is solely responsible for all taxes of any kind incurred or paid in connection with Franchisee's VCS Business and the services it provides, including as provided in Sections 7 A. 4. and 17, above.

This Agreement is effective only upon execution by both Franchisor and Franchisee and the undersigned Franchisee Owner(s) and Franchisee Representative. Signature pages may be executed manually, by e-signature technology or by other means of electronic transmission and shall be deemed to have the same effect as delivery of an original.

Agreed and accepted by the undersigned.

THE EFFECTIVE DATE IS: _____

FRANCHISOR

Prestige Worldwide Inc. dba Vanguard Cleaning System
of the Southern Valley

By:_____
Signature

Print Name: _____

Title: _____

*****

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity)

a_____ _____
Jurisdiction of Formation Corporation or LLC

By: _____ _____
Signature of Franchisee Representative Title

_____
Print Name

Designated Owner: _____

(Franchisee is to notify Franchisor in advance if it wants to select one of the other Franchisee Owners named below to become the Designated Owner at any time.)

Franchisee Ownership:

Franchisee: _____ (business entity franchisee)

Franchisee Owners:

Print Name:_____ Print Name:_____

Signature:_____ Signature:_____

Position/Title:_____ Position/Title:_____
Percentage of ownership: _____% Percentage of ownership _____%

Franchisee Owner Address:
_____
_____
Fax: _____
Email: _____

Franchisee Owner Address:
_____
_____
Fax: _____
Email: _____

TOTAL 100%

EXHIBIT A
TO THE FRANCHISE AGREEMENT

FORM OF PERSONAL GUARANTY

OWNER'S GUARANTY AND ASSUMPTION OF FRANCHISEE'S OBLIGATIONS

In consideration of, and as an inducement to, the execution by Prestige Worldwide Inc. dba Vanguard Cleaning System of the Southern Valley ("FRANCHISOR") of that certain Franchise Agreement (the "Agreement") dated _____ between FRANCHISOR and _____ ("FRANCHISEE"), or in consideration of and as an inducement to FRANCHISOR's consent to an assignment by or of FRANCHISEE under the Agreement, each of the undersigned parties, including: _____ _____ ("Guarantors"), hereby personally and unconditionally: (1) guarantees to FRANCHISOR and its successors and assigns, for the term of the Agreement and the term of any successor Franchise Agreement and thereafter as provided in the Agreement; and agrees to punctually pay and perform each and every undertaking, agreement and covenant set forth in the Agreement, and (2) agrees to be personally bound by, and personally liable for the breach of, each and every term, condition, covenant and provision in the Agreement. Each Guarantor expressly represents and acknowledges that he or she has read the Agreement and has had the opportunity to review the same, and this Guaranty, with counsel.

Each Guarantor hereby expressly waives:

(1) acceptance and notice of acceptance by FRANCHISOR, of the foregoing undertakings;
(2) notice of demand for payment of any indebtedness or nonperformance of any obligations hereby guaranteed;
(3) protest and notice of default to any party with respect to the indebtedness or nonperformance of any obligations hereby guaranteed;
(4) any right he or she may have to require that an action be brought against FRANCHISEE, Guarantor or any other person as a condition of liability;
(5) any requirement that FRANCHISOR proceed against or exhaust its remedies with respect to FRANCHISEE or any other person before demanding payment or performance by Guarantor; and
(6) any and all other notices and legal or equitable defenses to which he or she may be entitled.

Each Guarantor consents and agrees that:

(1) his or her direct and immediate liability under this guaranty will be joint and several;
(2) he or she will render any payment or performance required under the Agreement, all exhibits thereto and any other agreements between FRANCHISEE and FRANCHISOR, regardless of the date of their execution, upon demand if FRANCHISEE fails or refuses to do so punctually;
(3) such liability will not be contingent or conditioned upon pursuit by FRANCHISOR of any remedies against FRANCHISEE or any other person;
(4) such liability will not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence which FRANCHISOR may, from time to time, grant to FRANCHISEE or to any other person, including without limitation the acceptance of any partial payment or performance, or the compromise or release of any claims, none of which will in any way modify or amend this guaranty, which will be irrevocable during the term of the Agreement;
(5) the liability and obligations under this Guaranty and Assumption will not be diminished, relieved or otherwise affected by any modification by FRANCHISEE and FRANCHISOR of the terms or conditions of the Agreement, any exhibits thereto and any other agreements between FRANCHISEE and FRANCHISOR and shall be continuing and irrevocable with respect to such Agreement, any related

exhibits and any such other agreements, whenever executed, for so long as any performance is or might be owed by FRANCHISEE or FRANCHISEE owner(s) and for so long as FRANCHISOR has any cause of action against FRANCHISEE or FRANCHISEE owner(s); and

(6) he or she acknowledges having read and understood the Agreement and further agrees that this Guaranty and all other matters concerning FRANCHISOR and Guarantor(s) and/or their respective rights and obligations will be governed by, and construed and enforced in accordance with the dispute resolution provisions of Sections 31 and 32 of the Agreement, as though each Guarantor were "FRANCHISEE" for purposes of such Sections.

IN WITNESS WHEREOF, each of the undersigned has executed this document on the date stated below.

DATE OF GUARANTEE: _____

GUARANTOR(S)	PERCENTAGE OF OWNERSHIP OF FRANCHISEE
_____ Signature	_____%
_____ Print Name	
_____ Signature	_____%
_____ Print Name	
_____ Signature	_____%
_____ Print Name	

EXHIBIT B
TO THE FRANCHISE AGREEMENT

INDEPENDENT CONTRACTOR
ACKNOWLEDGEMENT

I hereby acknowledge that my company, _____, has been awarded a Vanguard Cleaning Systems® franchise by Prestige Worldwide Inc. dba Vanguard Cleaning System of the Southern Valley (my Vanguard Cleaning Systems® Area Franchisor), for the operation of an independent commercial cleaning business under the Vanguard Cleaning Systems brand (a "VCS Business"). As an owner of an independent business, I

- supervise, manage and control the day to day operations of my VCS Business and determine the methods and hours necessary to meet a cleaning account's terms and requirements;
- am solely responsible for the training, scheduling, wages, staffing and management of my employees and the terms of their employment;
- manage my VCS Business expenses and provide equipment, chemicals, and supplies to support my VCS Business operation; and
- am not precluded from selling janitorial services to accounts outside of the VCS Business, which are considered non-Vanguard accounts, so long as I do not do so under the Vanguard Cleaning Systems® brand and do not solicit accounts under contract with another Vanguard business.

Neither I nor my other VCS Business employees are employed by or agents of _____, Vanguard Cleaning Systems, Inc. or any other Vanguard Cleaning Systems area franchisor, and I am solely responsible for ensuring that:

- my VCS Business complies with all federal, state, and local laws pertaining to its operation and that all taxes applicable to my VCS Business, including business taxes, self-employment taxes, income taxes, social security, and payroll taxes, are paid fully and on time; and
- any licenses and insurance that may be required to operate my VCS Business, including automobile, liability and workers' compensation insurance, are maintained and meet minimum coverage requirements, as required by my VCS Business franchise agreement.

I will meet all Vanguard Cleaning Systems® brand standards for identifying my VCS Business and its operations as independently owned and operated and will include specific notices of independent ownership on forms, business cards, stationery, advertising, signs and other materials. I will hold my VCS Business out as an independent business in all dealings and communications with the public.

Dated: _____ _____, VCS Business owner
Signature

_____
Print Name

_____
VCS Business Name

Each Vanguard Cleaning Systems® business is an independently owned and operated franchise.
® is a registered mark of Vanguard Cleaning Systems, Inc.

EXHIBIT B
TO THE DISCLOSURE DOCUMENT

INSURANCE REQUEST FORM/PAYMENT AUTHORIZATION
(Subject to Change by Franchisor)

INSURANCE REQUEST FORM/PAYMENT AUTHORIZATION

[FRANCHISEE'S LEGAL NAME] (Franchisee) understands that Franchisee is required to obtain certain minimum insurance coverage, as described in Franchisee's Franchise Agreement. Franchisee has the option of obtaining commercial liability and umbrella liability coverage and crime insurance meeting the minimum requirements by participating in the Vanguard Cleaning Systems® group insurance program offered to Franchisee by Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley (Franchisor). Franchisee voluntarily chooses to participate in this insurance program and hereby requests to participate understanding the following:

Coverage available under the optional insurance program and shared by participating Vanguard Cleaning Systems® businesses includes-

A master policy with $1 million crime insurance coverage;

A master commercial general liability policy with a liability limit of $1,000,000 per occurrence and $2,000,000 in the aggregate; and

A master commercial umbrella liability policy with insurance coverage of $10,000,000

- Coverage only applies to Accounts for which Franchisee's business provides services under the Vanguard Cleaning Systems® brand
- Coverage does NOT include workers' compensation insurance, automobile liability insurance, unemployment insurance, medical/dental or plan deductible coverage and any items excluded under the particular group policies
- If Franchisee has or obtains this coverage through another source, the costs could be less than the group insurance program costs, depending on the carrier selected, policy limits and other variables.

Under the insurance program currently available through Franchisor, Franchisee pays Franchisor the cost of coverage, plus an administrative fee charged by the Franchisor. The administrative fees are revenue for the Franchisor. Rates are subject to change. Any insurance program is subject to change or elimination in Franchisor's discretion.

By signing in the space below, Franchisee agrees to pay to participate in the insurance program a nonrefundable monthly fee of 5% of Franchisee's total gross monthly Vanguard® Accounts and special services billings. Franchisee authorizes Franchisor to deduct this amount from funds collected from Franchisee's Accounts to the extent available. Franchisee can discontinue participation in the Vanguard® insurance program by giving 30 days advance written notice of cancellation and delivering to Franchisor certificates of coverage issued by the insurance companies Franchisee selects to provide alternative coverage and copies of endorsements identifying Franchisor and Vanguard Cleaning Systems Inc. each as additional insured.

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity)

By: _____ _____
Signature Title

_____ _____
Print Name Date

EXHIBIT C
TO THE DISCLOSURE DOCUMENT

LIST OF ACTIVE UNIT FRANCHISEES OF VANGUARD CLEANING SYSTEMS OF THE SOUTHERN VALLEY AS OF DECEMBER 31, 2023

Company Name	Franchise Owner	Street Address	City	State	Zip	Franchise Owner Email
Aguayos Cleaning LLC	Maria Aguayo	3621 Eucalyptus Dr.	Bakersfield	CA	93306	
Aliber's Cleaning Service, LLC	Alicia Porras	11001 Truchard Court	Bakersfield	CA	93312	alimariana1@gmail.com
Cornell Cleaning Service, LLC	Traci Pelton	3706 Kaibab Ave.	Bakersfield	CA	93306	tracipelton18@gmail.com
CVR Cleaning Services, LLC	Beatriz Enriquez	3313 Verdugo Ln	Bakersfield	CA	93312	cvrcleaningservice@gmail.com
Eugenio Aragon	Eugenio Aragon	4912 Centaur St	Bakersfield	CA	93304	aragonsolo@yahoo.com
Ferlet Professionals, LLC	Fernando Barajas	916 Planz Rd	Bakersfield	CA	93304	ferny1959@hotmail.com
Gamboa Cleaning Services, LLC	John Gamboa	7210 Arbor Forest Court	Bakersfield	CA	93313	jggamboa76@yahoo.com
Hernz Cleaning Service LLC	Edith Gutierrez Hernandez	5307 Ciudad Neveo Drive	Bakersfield	CA	93307	hernzcleaningservice@gmail.com
I&R Janitorial LLC	Israel Lopez	1301 Taft Hwy. Space 36	Bakersfield	CA	93307	irjanitorialservicesllc@gmail.com
Jose Del Rio Lopez	Jose Del Rio Lopez	1807 S. M street	Bakersfield	CA	93304	
Jose Perez	Jose Perez	11610 Zancaya Drive	Bakersfield	CA	93311	homejose7466@gmail.com
Just Like Mom's Inc.	Martha Duran	927 Pacific Street	Bakersfield	CA	93305	marthaduran192@gmail.com
Kleen Sweep Janitorial	Talisha Edwards	6520 Shreveport Ct	Bakersfield	CA	93309	moneyworkingfome@aol.com
MJS Solutions LLC	Stephanie Hill	3505 El Hogar Ct	Bakersfield	CA	93311	mjssolutionsllc@gmail.com
Oscar Tovar	Oscar Tovar	1104 Kyner Ave	Bakersfield	CA	93307	tovarmiguel24@gmail.com
PA Executive Cleaning, LLC	Petra Arguelles	3604 Westporte Court.	Bakersfield	CA	93309	petraarguelles94@gmail.com
Quality Cleaning Services, LLC	Sonia Cisneros	3205 Agnew Meadows Dr.	Bakersfield	CA	93313	cisnerosf79@yahoo.com
Salinas Cleaning Service, LLC	Miguel Romero	300 Radicchio Ave.	Bakersfield	CA	93307	miguel.salinas20@me.com
Teresa Franco	Teresa Franco	1721 Stillman Ave.	Bakersfield	CA	93304	ejecutiva7@yahoo.com.mx
DJ Janitors Cleaning System, LLC	Delfina Jovel	18540 Soledad Road	Canyon Country	CA	91351	delfinajovel25@gmail.com
Dust N Shine Janitorial, Inc.	Alma Santillan	974 Filbert Ave.	Clovis	CA	93611	almasantillan72@yahoo.com
Roma Cleaning Service, LLC	Marisela Madrigal	861 W. Alamos Ave	Clovis	CA	93612	romacleaningservice48@gmail.com
A&P Cleaning Services, inc.	Cesar Peregra	5150 North 6th Street Ste 179	Fresno	CA	93710	alvapservices@gmail.com

Company Name	Franchise Owner	Street Address	City	State	Zip	Franchise Owner Email
Advanced Janitorial Service LLC	Charlie Hing	1519 So. Whitney Avenue	Fresno	CA	93702	charliehing1@gmail.com
Alvarez S Cleaning LLC	Elizabeth Alvarez	4816 E. Fillmore Ave.	Fresno	CA	93727	e.alvarez.cleaning@gmail.com
Davros Cleaning LLC	Rosalba Navarro-Rivera	6319 N Milburn Ave	Fresno	CA	93722	davroscleaningllc@gmail.com
DKA Cleaning LLC	Guiselle Rivera	4395 W McKeley Avenue	Fresno	CA	93703	yamirivera21@gmail.com
Fantastic Cleaning LLC	Yolanda Mendoza	2319 W Acacia	Fresno	CA	93705	yomera55@gmail.com
J&E Janitorial, LLC	Mari Bautista	4380 N. Sunnyside Ave	Fresno	CA	93727	mariambautista71@gmail.com
NBM, LLC	Ricardo De La O Lemos	2570 E. Yeargin Dr	Fresno	CA	93720	nbm19@yahoo.com
Platinum Cleaning Services	Miguel Gomez	7779 N. Janzer Ave	Fresno	CA	93722	migjengomez@gmail.com
R&C Cleaning Services, LLC	Rosalia Ramirez	4116 W. Floral Ave	Fresno	CA	93706	cynthia_ram@outlook.com
Samuel Carreno	Samuel Carreno	3515 Mayfair Dr	Fresno	CA	93703	samuelmartinezcarreno@gmail.com
Claudia's Cleaning, Inc.	Claudia Falcon	569 S Richmond Apt 2	Hanford	CA	93230	falconclaudia38@gmail.com
R&T Cleaning Service, LLC	Baleska Torres	761 Pucheu St	Mendota	CA	93640	baleskarivas6789@gmail.com
Cordova Services, LLC	Jenry Cordova	PO Box 540	Pixley	CA	93256	cordovajenry04@gmail.com
Clean Factor Pro, Inc.	Angel Quintana	142 Frances Ave.	Shafter	CA	93263	cleanfactorpro@outlook.com
J Job D Cleaning, LLC	Olivia Villanueva	4121 W. Victor Ave	Visalia	CA	93277	clcisneros1993@yahoo.com
JD Bright Cal Cleaning LLC	Decmis Calderon	3054 W. Newton Ave.	Visalia	CA	93291	calderondecmis14@yahoo.com
LR Cleaning Service, LLC	Lupe Rodriguez	4301 East Feemster Avenue	Visalia	CA	93292	lupe101475@gmail.com

EXHIBIT C-1
TO THE DISCLOSURE DOCUMENT

LIST OF UNIT FRANCHISEES OF CERTAIN OTHER AREA FRANCHISORS AS OF DECEMBER 31, 2023

BUDDHA CAPITAL CORPORATION - 2023 ACTIVE FRANCHISEES

Company Name	Address	City	State	Zip Code	Phone
E & B Cleaning, LLC	9164 Tottenham Ave	Delhi	CA	95315	(408) 757-3456
Eze Klen Janitorial Service LLC	9411 Destiny Ave	Delhi	CA	95315	(209) 922-5787
M B J Cleaning Services LLC	16419 Dogwood Court	Delhi	CA	95315	(209) 898-8885
MVP Janitorial, LLC	10139 Kenneth Way	Delhi	CA	95315	(650) 644-5501
Ortiz Cleaning Services, LLC	9391 Bogart	Delhi	CA	95315	(650) 644-7573
Covenant Cleaning Systems LLC	10137 Jenny Lynn Way	Elk Grove	CA	95757	(916) 226-0189
R & R Custodial Services LLC	9812 Baranello Way	ELK GROVE	CA	95757	(916) 895-9178
Romero's Janitorial	9191 Elk Grove Blvd Apt 14	Elk Grove	CA	95624	(916) 585-6030
Wavy Point Industries LLC	5714 Owl Ct	Elk Grove	CA	95758	(415) 568-7818
VSalvador Cleaning Services, LLC	365 E. Louise Ave. #15	Lathrop	CA	95330	12096237696
Angelica's Cleaning Services LLC	1512 Alyssa Pl	Manteca	CA	95336	(209) 471-1137
Vega Cleaning LLC	572 N. Elm Ave	Manteca	CA	95336	(209) 239-8236
Cokin Cleaning Services LLC	1289 Devonwood Dr. Apt. 104	Merced	CA	95348	(562) 418-9815
M&V Cleaning Services, LLC	2901 Cedarwood Ct	Merced	CA	95348	(209) 398-1646
Shine & Spotless Cleaning Services LLC	2516 Latour Ct	Modesto	CA	95355	(209) 214-3139
Socorro's Janitorial LLC	242 Durer Drive	Patterson	CA	95363	209-262-0807
Banuelos Janitorial LLC	231 N. Elm	Ripon	CA	95366	209-596-7799
KAH LLC	623 Anna Drive	Ripon	CA	95366	209-923-0038
Diaz Business LLC	1224 Palm Ave	Roseville	CA	95661	(916) 517-0039
Best Choice Cleaning Solution, Inc	708 Naruth Way	Sacramento	CA	95838	916-893-2178
Frausto's Cleaning LLC	7264 17th St	Sacramento	CA	95822	(916) 826-3544
J & Amaya Cleaning LLC	8825 Marlin Seas Ct	Sacramento	CA	95828	(916) 616-4017
JJJ Services	1146 Azusa St	Sacramento	CA	95833	(916) 248-2028
Maggie's Cleaning Service LLC	2340 Mossy Bank Dr Apt #1	Sacramento	CA	95833	916-420-3194
Reyes Cleaning	5904 39th St	Sacramento	CA	95824	(916) 882-9076
Siemon, LLC	4460 San Sebastian	Sacramento	CA	95823	(916) 617-9872
YG Cleaners LLC	9966 Redstone Dr.	Sacramento	CA	95827	(916) 717-4708
A&A Cleaning Systems, LLC	2252 Keaton Rd	Stevinson	CA	95374	(209) 410-2887
Armando's Prof Janitorial Services LLC	1910 S Commerce St	Stockton	CA	95206	(209) 561-2571
Boyzon Janitorial Service LLC	5844 Fred Russo Drive	Stockton	CA	95212	(209) 373-7140
Clean Pro INC	2516 Summerfield Dr	Stockton	CA	95209	(209) 898-1561
J&C Cleaning Service LLC	2461 Dry Creek Lane	Stockton	CA	95206	209-507-2818
Ken's Cleaning Services LLC	5118 Arthur Ct	Stockton	CA	95212	(209) 715-0871

Company Name	Address	City	State	Zip Code	Phone
Quality & Affordable Cleaning Services, LLC	2625 S. Monroe Street	Stockton	CA	95206	(209) 423-3505
Rayya & Raina's Janitorial LLC	2426 Galley Way	Stockton	CA	95206	(209) 603-3854
T & N Janitorial Services LLC	1023 Burns Way	Stockton	CA	95209	12094789685
Bernard's Cleaning LLC	534 W. 8th Street	Stockton,	CA	95206	(209) 609-8924
California Janitorial Services LLC	1921 Kavana Ave	Tracy	CA	95376	(925) 383-4060
Real Clean Commercial LLC	21 E South Street	Tracy	CA	95376	(209) 221-2309
25 Cleaning Services, Inc.	1265 Federation Ct	Turlock	CA	95380	(209) 585-5601
J Fuentes Cleaning LLC	1165 Stone Ct	Turlock	CA	95380	(209) 735-8803
JSM Cleaning Services LLC	1300 S Tenger Rd	Turlock	CA	95380	(209) 380-8774
PS Janitorial Inc.	1791 English Ave	Turlock	CA	95380	(209) 652-4154
R&S Corporation	1072 Serr Dr	Turlock	CA	95380	(562) 388-2551
Segura's Janitorial Service LLC	1412 S. First Street # 26A	Turlock	CA	95380	209-652-4154
Ultimate Janitor Services LLC	1121 Amberwood Lane	Turlock	CA	95380	12095355574
Prasad & Sons Janitorial LLC	825 Oak Creek Dr	Vacaville	CA	95687	(707) 372-9574

RR FRANCHISING, INC. – 2023 ACTIVE FRANCHISEES

First Name	Last Name	Address 1	City	State	ZIP Code	Phone
Gabino MJ Janitorial LLC		2307 E Ball Road	Anaheim	CA	92806	949- 942-9810
Garcia Cleaning Service		1750 South Easy Way #108	Anaheim	CA	92804	714-563-2396
Iliana	Bermudez	410 N. Lemon, #1	Anaheim	CA	92805	714-535-0855
Calderon Janitorial Services LLC		5110 Equestrian Ct	Antioch	CA	94531	925-706-7357
Julio	Lemus	12959 Crowley Street	Arleta	CA	91331	818- 660-3688
Luis	Delfin	206 Azores Court	Bay Point	CA	94565	925-261-0159
Alberto	Castillo	7500 Crescent Ave. #112	Buena Park	CA	90620	562- 338-6925
Jose Francisco	Sanchez	111 Highland Ave #B	Burlingame	CA	94010	650-548-4046
Eliz's Cleaning LLC		22228 Dolores St. Apt. 1	Carson	CA	90745	310-971-1044
RC Cleaning Services, LLC		22175 Center St	Castro Valley	CA	94546	510-677-3118
Shining Stars Cleaning Ser INC		2481 Grove Way #21	Castro Valley	CA	94546	510-677-3075
Basilio	Gonzalez	1749 Oakmead Dr	Concord	CA	94520	925-383-1149
JC International Staffing Services, Inc.		3887 Via Zumaya St	Corona	CA	92881	714- 307-4516
Martha Cleaning Services LLC	Anguiano	206 S. Victoria Street	Corona	CA	92879	951-898-0895
Alfoli Janitorial Services		755 Alhambra St Upper	Crocket	CA	94525	209-981-0621
Jose	Guardado	420 Bellevue Ave.	Daly City	CA	94014	415-333-9264
Lawtene	Keopuhiwa	311 88th Street #4	Daly City	CA	94015	650-290-1399
Nicolasa	Ampie	P.O. Box 114	Daly City	CA	94016	415-586-8336
Becerra's Cleaning		8603 Fontana	Downey	CA	90241	562-806-3254
Lobe's Cleaning LLC		13012 Brock Avenue	Downey	CA	90242	562- 479-9315
M & E Cleaning Services LLC		8556 Alameda Street	Downey	CA	90242	562-316-6990
K.N.G., LLC		4900 Tassajara Road, Apt 1116	Dublin	CA	94568	925-890-1200
Winkle Building Solution LLC		12587 Lucky Court	Eastvale	CA	91752	714-588-3239
Maria	Duran	14618 Long View Drive	Fontana	CA	92337	909-357-0433
Nina's Janitorial LLC		10652 Anselm Drive	Fontana	CA	92337	909- 773-8192
HJ Cleaning Services LLC		26322 Towne Centre Dr. #817	Foothill Ranch	CA	92610	714- 489-3977
Emma	Lopez	4262 Hardwood Street	Fremont	CA	94538	510-440-8673
VAES Janitorial Services, LLC		P.O. Box 275 F	Fremont	CA	94537	510-586-9686
HK Cleaning Services LLC		229 E. Commonwealth Ave. #159	Fullerton	CA	92832	253- 651-8072
Lora-Estevez Inc.		229 E Commonwealth Ave. #359	Fullerton	CA	92832	626-354-7969
David	Reynoso	12412 Janet St.	Garden Grove	CA	92810	714- 605-3416
L. Martinez LLC		13096 Blackbird St. Space	Garden Grove	CA	92843	714-920-8553

First Name	Last Name	Address 1	City	State	ZIP Code	Phone
		115				
Bertha	Dimas	736 Memorial Way #3	Hayward	CA	94541	510-887-4058
Danny's Cleaning, LLC		3198 Kelly Street	Hayward	CA	94541	650-646-8323
EZ Cleaning Service, LLC		26183 Eldridge Ave	Hayward	CA	94544	510- 586-7362
J&M Transporter Services LLC		26124 Gettysburg Avenue	Hayward	CA	94545	650-303-1573
Angela	Martinez	160 Manzanita Place	Hercules	CA	94547	510-219-0423
Janets Squeaky Cleaners LLC		5838 Stanton Avenue	Highland	CA	92346	909-272-7860
Jesus	Rocha	910 N. Duff Avenue	La Puente	CA	91744	626-918-3509
Say Clean Inc.		23322 Peralta Dr. Suite 1	Laguna Hills	CA	92653	949- 375-3305
Real Maintenance and Janitorial Inc.		26162 Roscommon Ct.	Lake Forest	CA	92630	949-707-5719
S & M Cleaning LLC		25885 Trabuco Rd. #238	Lake Forest	CA	92630	949- 235-5362
Neha's Janitorial Services, LLC		1467 Huntington Way	Lathrop	CA	95330	510-910-0317
Alex Janitorial Services LLC		1151 Freemont Ave	Long Beach	CA	90804	562-826-3205
Clean N Fresh Industries LLC		326 E Elenor Lane	Long Beach	CA	90805	310-635-2447
Cortes Cleaning LLC		405 E. 20th Street	Long Beach	CA	90806	562- 532-3671
JH Cleaning LLC		405 E. 20th Street, #C	Long Beach	CA	90806	562-235-0551
Jose	Hernandez	6475 Atlantic Avenue, #346	Long Beach	CA	90805	562-423-6986
Efrain	Lara	314 N. Gifford Avenue	Los Angeles	CA	90063	323-271-6423
Herrera Window Cleaning, LLC		1000 W 8th Street	Los Angeles	CA	90017	818-621-2253
Hugo	Serna	3319 Blanchard Street	Los Angeles	CA	90063	323-263-9231
Maria	Garcia	3436 1/2 Gleason Avenue	Los Angeles	CA	90063	323-263-0183
Jose	Lemus	1018 Garden Street	Los Banos	CA	93635	209-826-6737
BGS Cleaning Systems LLC		10861 Jackson Ave.mb	Lynwood	CA	90262	310- 720-3295
Jose	Shimose	26786 Hanalei Ct.	Menifee	CA	92586	626- 710-2329
RBN Janitorial Services LLC		24896 Chrisanta Dr #110	Mission Viejo	CA	92691	949-813-6396
Crew Cleaning Operation, LLC		13874 Rockcrest Drive	Moreno Valley	CA	92553	323-354-9568
M & R Cleaning Systems, Inc.		26457 Bay Ave.	Moreno Valley	CA	92555	626-961-5932
Maria Del Rocio	Vazquez	14241 Brandt Drive	Moreno Valley	CA	92553	619-980-4550
Falcon Cleaning & Janitorial, Inc.		675 Hegenberger Road #240	Oakland	CA	94621	510-232-6642
VRH Cleaning Services LLC		3424 66th Avenue	Oakland	CA	94605	510-568-2056
Veronica Cleaning Services L		509 N. Parkside Dr. #C	Ontario	CA	91764	909-232-2838
Sergio	Jimenez	20930 Hoehn Ln	Perris	CA	92570	951-943-0471
Israel	Garcia	3869 Los Altos Place	Pittsburg	CA	94565	925-219-5622
Janitorial Solutions Management LLC		7677 Everest Place	Rancho Cucamonga	CA	91730	909- 244-2087

First Name	Last Name	Address 1	City	State	ZIP Code	Phone
Elisa	Mendoza	3499 East Bayshore Rd #11	Redwood City	CA	94063	650-473-9020
Teresa	Minero	P.O. Box 5635	Redwood City	CA	94063	650-556-9837
MTZ Cleaning Services LLC		311 W. Chaparral Street	Rialto	CA	92376	909-5624988
Lores Maintenance, LLC		601 Pennsylvania Avenue	Richmond	CA	94801	510-233-9287
Azucenna	Tellez	4338 Ambs Drive	Riverside	CA	92505	951- 275-3327
Ultimate Cleaning Solutions, Inc.		3410 La Sierra Ave. Ste. F514	Riverside	CA	92503	562-943-2924
Ruben	Cervantes	2350 Kern Street	San Bernardino	CA	92407	951- 545-1295
RG Maintance, LLC		649 6th Avenue	San Bruno	CA	94066	650-271-2160
Virendra	Lal	990 El Camino Real #1	San Bruno	CA	94066	650-871-7867
Infinity Commercial Cleaning, LLC		174 Bronte St	San Francisco	CA	94110	415-678-6436
PCS Building Maintenance, Inc.		P.O. Box 40800	San Francisco	CA	94140	415-671-0576
Your Extra Hand, LLC		100 Pine St. Suite 1250	San Francisco	CA	94111	415-480-4911
Arturo	Pedroza	111 Sutter Street	San Jose	CA	95110	408-691-3198
Arturo	Pelayo	335 Mandolin Dr	San Jose	CA	95134	408-660-0250
Cardoza Janitorial LLC		663 Lanfair Drive	San Jose	CA	95136	408-266-5929
M&J's Cleaning Services, LLC		654 Chemeketa Dr.	San Jose	CA	95123	408-981-7569
Maria Dora	Carranza	3465 Jerilyn Drive	San Jose	CA	95127	408-561-4669
Maura	Vasquez	379 Emerick Ave	San Jose	CA	95127	408-251-8095
Quality Service Cleaning, LLC		1464 Midfield Ave	San Jose	CA	95122	408-775-3652
Urista Janitorial Services, LLC		1482 Palmwood Dr	San Jose	CA	95122	408-387-2744
Anaya's Janitor LLC		32001 Paseo Carolina	San Juan Capistrano	CA	92675	949- 373-6933
Torres Group Enterprises Inc		32147 Paseo Carolina	San Juan Capistrano	CA	92675	949-280-6223
Velazquez Janitorial LLC		32105 Paseo Carolina	San Juan Capistrano	CA	92675	949-434-9659
Mac's Cleaning Services, LLC		1540 Monte Diablo Ave	San Mateo	CA	94401	650-787-5135
Maria	Arroyo	1791 Hamlet Street	San Mateo	CA	94403	650-372-1547
Edith	Palma	2801 13th Street	San Pablo	CA	94806	510-236-2520
Elizabeth's Office Cleaning L		2809 W. Willits St.	Santa Ana	CA	92704	714-454-3526
Go Clean Enterprises LLC		1801 Parkcourt Place Suite D200	Santa Ana	CA	92701	951- 824-0059
Imperium Legacy LLC		1404 N. Tustin Ave. Unit P2	Santa Ana	CA	92705	949- 302-9412
OCD Solutions LLC		1106 N Fairlawn Street	Santa Ana	CA	92703	949-514-5017
Suarez Cleaning Co. LLC		209 N. Laurel St.	Santa Ana	CA	92703	714- 585-1343
Acevedo Cleaning Services Inc.		2735 LashBrook Ave.	South El Monte	CA	91733	562-417-0923
Carlos	Reinoso	101A Hickey Blvd	South San Francisco	CA	94080	650-994-3782
Erlinda	Aguilar	3771 Radburn Drive	South San Francisco	CA	94080	650-754-9738

First Name	Last Name	Address 1	City	State	ZIP Code	Phone
Benjis Cleaning Services , LLC		11010 Augusta Way	Stanton	CA	90680	714-539-6870
Rodrigo	Loya	4153 Ews Woods Blvd	Stockton	CA	95206	209-814-2648
RRS Enterprises		5004 Pier Drive	Stockton	CA	95206	925-848-9235
Jose	Salazar	664 Johanna Avenue, # 2	Sunnyvale	CA	94086	408-735-0891
All in One Janitorial LLC		13441 Gladstone Ave.	Sylmar	CA	91342	818- 723-9361
HBS Services, LLC		20408 S. Vermont Ave. Unit 92	Torrance	CA	90502	310- 626-5183
Master J Cleaning Service		22600 Normandie Ave. Space 38	Torrance	CA	90502	310- 525-4214
Performance Clean, LLC		1886 Calaveras Ct.	Tracy	CA	95377	209-834-5185
Powerclean Carpet & Janitorial Service, LLC		2617 Spencer Ct	Tracy	CA	95377	209-830-9898
Morales Cleaning Corporation		14471 Pinebrook Drive	Tustin	CA	92780	714-368-9701
Delfin Cleaning & Janitorial Services LLC		2730 Oak Rd #1	Walnut Creek	CA	94597	925- 565-7581
Leonardo	Sigua	145 Roxanne Ct. Apt 2	Walnut Creek	CA	94507	415-987-8740
Lomeli Cleaning Service L.L.C.		12004 Corley Drive	Whittier	CA	90604	562-946-4848
Mercedes Cleaning Service LLC		450 N. Wilmington Blvd. #A107	Wilmington	CA	90744	310-549-5539
Ruperto Cleaning Service	Ruperto	1315 W. R Street	Wilmington	CA	90744	310-518-2181

EXHIBIT D
TO THE DISCLOSURE DOCUMENT

LIST OF FORMER UNIT FRANCHISEES OF VANGUARD CLEANING SYSTEMS OF THE SOUTHERN VALLEY

LEAVING THE VANGUARD SYSTEM IN THE YEAR ENDED DECEMBER 31, 2023

First Name	Last Name	Account Name	Street	City	State	Zip Code	Email
Horacio	Cortes	Horacio Cortes	1804 Crestview Dr	Bakersfield	CA	93305	horacioc11@gmail.com
Soledad	Gomez	Gomez Cleaning LLC	PO Box 2432	Tulare	CA	93275	cholygomez1313@gmail.com
Maria	Nava	Maria's Cleaning Service, LLC	2234 S. Maple Ave.	Fresno	CA	93725	mariascleaning1980@gmail.com

EXHIBIT D-1
TO THE DISCLOSURE DOCUMENT

LIST OF UNIT FRANCHISEES OF
CERTAIN OTHER AREA FRANCHISORS

LEAVING THE VANGUARD SYSTEM IN THE YEAR ENDED DECEMBER 31, 2023

BUDDHA CAPITAL CORPORATION

First Name	Address 1	City	State	ZIP Code	Phone
Garcia Fam Inc.	1120 S Rose St	Turlock	CA	95380	(209) 535-9918
AV Sharma Janitorial LLC	6660 Rancho Adobe Dr	Sacramento	CA	95828	(916) 698-1289

LEAVING THE VANGUARD SYSTEM IN THE YEAR ENDED DECEMBER 31, 2023

RR FRANCHISING, INC.

First Name	Last Name	Address	City	State	Zip Code	Phone
Mere's Maintenance, LLC		9224 Brookshire Ave. #12	Downey	CA	90240	626-447-1612
ARYME LLC		2456 W Orangethorpe Ave	Fullerton	CA	92833	714-686-3705
Philias Janitorial		323 Burke Drive	Hayward	CA	94544	510-885-0941
TimaC, LLC		1544 D St.	Hayward	CA	94541	530-407-4081
Julio	Salazar	10302 Dalerose Ave.	Inglewood	CA	90304	310-671-5253
A to Z Janitorial Solutions		514 W. 37th Street	Long Beach	CA	90806	562-989-1474
JewRessa LLC		4257 Ascot Ave.	Los Angeles	CA	90011	323- 408-4944
Orozco's Cleaning Service		2163 E. 117th St	Los Angeles	CA	90059	310- 567-0851
Roberto	Barragan	P.O. Box. 1253	Newark	CA	94560	510-502-7147
E&L Janitorial Services, LLC		226 Case Drive	Pittsburg	CA	94565	925-473-9019
Towering & Beyond Janitorial Services LLC		752 Charter St	Redwood City	CA	94063	650-274-5286
Carl Carlson Janitorial Svcs		838 Wilson Avenue	Richmond	CA	94805	510-222-7400
C.R.M. Building Maintenance		90 Oak Ave.,#101	South San Francisco	CA	94080	650-219-4960
Octavio	Ocon	1317 Hillside Blvd	South San Francisco	CA	94080	650 588-7290
Spotless Janitorial Service LLC		11267 Sheldon St.	Sun Valley	CA	91352	818-967-2110
Pedraza Cleaning		558 Fir Avenue	Sunnyvale	CA	94085	408-732-7909
Carlo Cleaning Services LLC		3065 N. Main St, *#15*	Walnut Creek	CA	94597	925-852-8870

EXHIBIT E
TO THE DISCLOSURE DOCUMENT

FINANCIAL STATEMENTS

THE ATTACHED FINANCIALS FOR PRESTIGE WORLDWIDE, INC. FOR THE PERIOD ENDED JULY 3, 2024 HAVE BEEN PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES OR SELLERS OF FRANCHISES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAS AUDITED THESE FIGURES OR EXPRESSED HIS/HER OPINION WITH REGARD TO THE CONTENT OR FORM.

Prestige Worldwide, Inc.
Balance Sheet
As of July 3, 2024

	Jul 3, 24
ASSETS	
Current Assets	
Checking/Savings	
Valley Strong S.B.M.M	137,780.12
Valley Strong - Savings	517.81
Valley Strong Checking	50,516.91
Vanguard New Checking Acct-Rabo	970.07
Total Checking/Savings	189,784.91
Accounts Receivable	
Billings Receivable	719,699.90
Notes Receivable	14,013.01
Total Accounts Receivable	733,712.91
Other Current Assets	
Franchisee Notes Clearing	4,240.43
Undeposited Funds	345.00
Total Other Current Assets	4,585.43
Total Current Assets	928,083.25
Fixed Assets	
Furniture and Equipment	8,300.81
Leasehold Improvements	12,199.00
Office Equipment	120,396.95
Vehicles	72,686.24
Accum. Depreciation	-32,718.00
Accum Depr - Leasehold Improve	-12,199.00
Total Fixed Assets	168,666.00
Other Assets	
Shareholder Loans	130,000.00
Allowance for Doubtful Accounts	-25,886.59
Advance	7,975.00
Franchise Fee	173,000.00
Accum. Amortization - Vanguard	-122,670.00
Total Other Assets	162,418.41
TOTAL ASSETS	**1,259,167.66**
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	117,932.52
Franchisee Billings Payable	-119.23
Total Accounts Payable	117,813.29
Credit Cards	
Citibank	23,821.37
Chase Credit Card	89.29
Total Credit Cards	23,910.66
Other Current Liabilities	
Sorrell Trust Fund	30,000.00
SBA Disaster Loan	6,000.00
Unearned Revenue	10,083.00
Rent Payable	15,000.00
Line of Credit	-2,000.00
Paycheck Payable	1,280.33
Payroll Liabilities	23,285.31

Prestige Worldwide, Inc.
Balance Sheet
As of July 3, 2024

	Jul 3, 24
Sales Tax Payable	-238.12
Total Other Current Liabilities	83,410.52
Total Current Liabilities	225,134.47
Long Term Liabilities	
N/P-Mechanics Bank (PPP)	256,522.01
Total Long Term Liabilities	256,522.01
Total Liabilities	481,656.48
Equity	
Capital Contributions	507,979.23
Capital Stock	500.00
Retained Earnings	-164,864.33
Shareholder Distributions	
Front Street Expenses	-16,549.38
Draw - Taxes	-9,000.00
Loan Fees	-11,388.91
Shareholder Distributions - Other	-5,267.40
Total Shareholder Distributions	-42,205.69
Net Income	476,101.97
Total Equity	777,511.18
TOTAL LIABILITIES & EQUITY	**1,259,167.66**

Prestige Worldwide, Inc.
Profit & Loss
July 3, 2023 through January 1, 2024

	Jul 3, '23 - Jan 1, 24
Ordinary Income/Expense	
Income	
Franchisee Late Fee	1,250.00
Monthly Billings	
Mo Billings For Franchisees	3,317,259.06
z Franchisee Payments	-2,859,354.12
Special Billing For Franchisees	89,890.41
Monthly Billings - Other	412.50
Total Monthly Billings	548,207.85
Group Insurance	
Group Insurance Collected	42,248.32
Total Group Insurance	42,248.32
Franchisee Equipment Sales	837.09
Supply Revenues	
Janitorial Supplies Sale	13,516.03
Total Supply Revenues	13,516.03
Royalties and Fees	431,809.33
Marketing Fees	38,877.37
Interest Earned	1,966.32
Markup	42,055.50
Total Income	1,120,767.81
Gross Profit	1,120,767.81
Expense	
Janitorial Expense	1,660.88
Advertising and Promotion	456.85
Amortization Expense	9,033.00
Auto Lease Payments	4,291.34
Automobile Expense	
Gasoline	4,558.62
Automobile Expense - Other	8,158.87
Total Automobile Expense	12,717.49
Bad Debt	8,498.02
Bank Service Charges	757.36
Buy Out	2,010.00
Cell Phone Expense	1,716.64
Computer and Internet Expenses	32,718.27
Contract Labor	6,938.90
Depreciation Expense	23,194.00
Dues & Subscriptions	144.00
Employee Benefits	2,191.63
Fees	1,324.59
Fuel Surcharge	199.44
Franchise Royalties - Monthly	134,406.62
Insurance Expense	3,676.09
Interest Expense	9,655.76
License & Permits	1,247.42
Meals and Entertainment	1,349.97
Merchant Credit Card Fee	10,068.75
Misc.	0.00
Office Telephone Expense	
VOIP	809.52
Office Telephone Expense - Other	0.00
Total Office Telephone Expense	809.52

Prestige Worldwide, Inc.
Profit & Loss
July 3, 2023 through January 1, 2024

	Jul 3, '23 - Jan 1, 24
Office Supplies	3,625.98
Payroll Expenses	134,071.13
Payroll Taxes	17,785.36
Postage	254.20
Professional Fees	6,654.75
Rent Expense	37,314.75
Repairs and Maintenance	1,930.36
Software	513.35
Supplies-Janitorial	-7,341.03
Supplies-Franchisee	12,430.76
Supplies-Office Park	1,680.29
Taxes	
Sales Tax	1,821.03
Property	1,090.24
Total Taxes	2,911.27
Travel Expense	5,125.62
Utilities	2,260.92
Wages- Officer	33,000.00
Workers Compensation Insurance	1,385.00
Total Expense	522,669.25
Net Ordinary Income	598,098.56
Other Income/Expense	
Other Income	
Sale of Assets	205.63
Total Other Income	205.63
Net Other Income	205.63
Net Income	**598,304.19**

Prestige Worldwide, Inc.
d/b/a
Vanguard Cleaning Systems of the Southern Valley

Independent Auditor's Report
and
Audited Financial Statements
For the Years Ended December 31, 2023, 2022 and 2021

FPM & ASSOCIATES
CERTIFIED PUBLIC ACCOUNTANTS

Independent Auditor's Report

To the Board of Directors
Prestige Worldwide, Inc.
d/b/a Vanguard Cleaning Systems of the Southern Valley
Bakersfield, CA

Opinion
We have audited the accompanying financial statements of Prestige Worldwide, Inc. (a California corporation), which comprise the balance sheets as of December 31, 2023, 2022 and 2021, and the related statements of income, stockholder's equity, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Prestige Worldwide, Inc. as of December 31, 2023, 2022 and 2021, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion
We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Prestige Worldwide, Inc. and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements
Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about Prestige Worldwide, Inc.'s ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Prestige Worldwide, Inc.'s internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about Prestige Worldwide, Inc.'s ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Sanders @EPM

July 2, 2024

Prestige Worldwide, Inc.
d/b/a
Vanguard Cleaning Systems of the Southern Valley

Balance Sheet
December 31,

	2023	2022	2021
Assets			
Current Assets:			
Cash	$ 120,655	$ 49,277	$ 537,122
Billings receivable (Net)	438,496	651,691	459,560
Notes receivable (Net)	24,945	57,066	107,065
Advances	10,500	22,150	20,101
Total Current Assets	594,596	780,184	1,123,848
Non-Current Assets:			
Fixed assets (Net)	168,010	4,110	7,298
Intangible assets (Net)	50,330	59,363	68,396
Notes receivable (Net)	-	5,412	61,156
Loan to shareholder	130,000	-	-
Right of use asset	17,484	-	-
Total Noncurrent Assets	365,824	68,885	136,850
Total Assets	**$ 960,420**	**$ 849,069**	**$ 1,260,698**
Liabilities and Equities			
Current Liabilities:			
Accounts payable	$ 608,368	$ 559,382	$ 521,979
Unearned revenue	4,000	4,500	6,167
Payroll taxes	294	13,010	416
Sales taxes	1,694	1,033	1,087
Current portion of long-term debt	256,522	340,654	360,356
Total Current Liabilities	$ 870,878	$ 918,579	$ 890,005
Long-Term Liabilities:			
Unearned revenue	$ 1,583	$ 5,583	$ 500
Lease obligations	17,484	-	-
Notes payable	45,000	-	311,760
Total Long-Term Liabilities	$ 64,067	$ 5,583	$ 312,260
Total Liabilities	$ 934,945	$ 924,162	$ 1,202,265
Common stock	$ 500	$ 500	$ 500
Additional paid in capital	507,979	507,979	507,979
Retained earnings	(483,004)	(583,572)	(450,046)
Stockholder's Equity	$ 25,475	$ (75,093)	$ 58,433
Total Liabilities and Equities	**$ 960,420**	**$ 849,069**	**$ 1,260,698**

See Independent Accountant's Audit Report
The accompanying notes are an integral part of these financial statements.

Prestige Worldwide, Inc.
d/b/a
Vanguard Cleaning Systems of the Southern Valley

Statements of Income and
Changes in Stockholder's Equity
For the Year Ended December 31,

	2023	2022	2021
Income			
Franchise Sales	$ 101,041	$ 195,785	$ 296,256
Franchise Services	764,360	920,822	1,055,116
Total Income From Operations	$ 865,401	$ 1,116,607	$ 1,351,372
Expenses			
Amortization and Depreciation	$ 32,227	$ 12,221	$ 12,221
General and Administrative	1,087,017	1,074,101	1,023,035
Total Expenses	$ 1,119,244	$ 1,086,322	$ 1,035,256
Income From Operations	$ (253,843)	$ 30,285	$ 316,116
Non-operating Income and Expenses	18,086	(20,007)	230,763
Increase (Decrease) in Stockholder's Equity	(235,757)	10,278	546,879
Stockholder's Equity beginning of period	(75,093)	58,433	(155,615)
(Distributions)/Contributions	136,941	(143,804)	(332,831)
Prior Period Adjustment	199,384	-	-
Stockholder's Equity end of period	$ 25,475	$ (75,093)	$ 58,433

See Independent Accountant's Audit Report
The accompanying notes are an integral part of these financial statements.

Prestige Worldwide, Inc.
d/b/a
Vanguard Cleaning Systems of the Southern Valley

Statement of Cash Flows
For the Year Ended December 31,

	2023	2022	2021
Cash Flows From Operating Activities			
Net Income (Loss)	$ (235,757)	$ 10,278	$ 546,879
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization	$ 32,227	$ 12,221	$ 12,221
Decrease (Increase) in billings receivable	213,195	(192,131)	(111,393)
Decrease (Increase) in notes receivable	37,533	105,743	(81,922)
Decrease (Increase) in loans to shareholders	(130,000)	-	-
Decrease (Increase) in other current assets	11,650	(2,049)	(20,101)
Increase (Decrease) in accounts payable	48,986	37,403	56,044
Increase (Decrease) in unearned revenue	(4,500)	3,416	(9,416)
Increase (Decrease) in payroll taxes	(12,716)	12,594	(3,842)
Increase (Decrease) in sales tax liabilities	661	(54)	836
Cash Provided by Operating Activities	**$ (38,721)**	**$ (12,579)**	**$ 389,306**
Cash Flows From Investing Activities			
Net purchase of fixed assets	$ (187,094)	$ -	$ -
Cash Provided by Financing Activities	**$ (187,094)**	**$ -**	**$ -**
Cash Flows From Financing Activities			
Notes Payable	$ (39,132)	$ (331,462)	$ (225,649)
Prior period adjustment	199,384	-	-
Distributions	136,941	(143,804)	(332,831)
Cash Provided by Financing Activities	**$ 297,193**	**$ (475,266)**	**$ (558,480)**
Net increase (decrease) in cash and cash equivalents	71,378	(487,845)	(169,174)
Beginning cash and cash equivalents	49,277	537,122	706,296
Ending cash and cash equivalents	**$ 120,655**	**$ 49,277**	**$ 537,122**

See Independent Accountant's Audit Report
The accompanying notes are an integral part of these financial statements.

Note 1. Organization and Purpose

Prestige Worldwide, Inc. (The Company) is a corporation organized under the laws of the state of California and is the Southern Valley Master Franchisee of Vanguard Cleaning Systems, Inc. As a corporation, each shareholder's liability is limited to his/her investment in the company.

Vanguard Cleaning Systems, Inc., a California corporation with headquarters in San Mateo, California, is an international franchisor of a business system for conducting and developing independent commercial cleaning services businesses in the United States and Canada. The corporation sells *master franchises* which licenses a master franchise to sub-franchise the business system and the use of the Vanguard Cleaning Systems name and branding to independently owned and operated *unit* franchisees.

Prestige Worldwide, Inc. acquired the Southern Valley (San Joaquin Valley, CA) master franchise on March 4, 2009. As a m*aster franchise*, the Company has two revenue streams: (1) It markets *unit* franchise opportunities to local sub-franchisees who meet corporate qualifications to operate a commercial cleaning and janitorial service, and (2) it provides administrative services to the *unit* franchises including billing and collection and providing equipment and supplies.

Note 2. Summary of Significant Accounting Policies

The significant accounting policies followed by Prestige Worldwide, Inc are described below to enhance the usefulness of the financial statements to the reader.

a. *Reporting Entity* – The accompanying financial statements present the activities of Prestige Worldwide, Inc which is the Southern Valley Master Franchise of Vanguard Cleaning Systems, Inc. It is governed by the board of directors of the corporation who have authority to make decisions, designate management, and significantly influence operations. The board is accountable for fiscal matters of Prestige Worldwide, Inc. These financial statements include all activities over which the Company is responsible. They do not and are not intended to present any information regarding Vanguard Cleaning Systems, Inc. as a whole.

b. *Basis of Accounting and Financial Statement Presentation* - The term *basis of accounting* is used to determine *when* a transaction or event is recognized on the Company's operating statement. The Company uses the full accrual basis of accounting. Under this basis, revenues are recorded when earned and expenses are recorded when incurred, even though actual payment or receipt may not occur until after the period ends.

   Accounting principles generally accepted in the United States of America (GAAP) require that revenues and expenses be distinguished between operating and non-operating items. Operating revenues generally result from providing services in connection with the Company's principle ongoing operations. Operating expenses include the costs associated with carrying out the duties of the Company, administrative expenses and depreciation of capital assets. Revenues and expenses that do not meet these definitions are reported as non-operating revenues and expenses.

c. *Use of Estimates* - The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

d. *Compensated Absences* – The Company provides its employees with certain compensated absences as part of its benefits package. Management has omitted the cost associated with compensated absences as the amount cannot be reasonably estimated.

e. *Cash and Cash Equivalents* – Cash and cash equivalents consist of amounts used for current operations and are held in demand deposits at institutions insured by the Federal Deposit Insurers Corporation (FDIC). Management maintains its deposits in credit worthy institutions which at times may exceed the federally insured limits. The Company has not experienced any losses in such accounts and believes it is not exposed to any significant credit risk on cash or cash equivalents. For purposes of the statement of cash flows, management considers all short-term investments with maturities of three months or less to be cash equivalents. There are no non-cash investments.

f. *Billings and Notes Receivable* – Billings receivable represent amounts that have been billed on behalf of the sub-franchise units for services they performed to their customers and are billed and collected by the Company. They are carried at invoiced amounts less an estimate made for doubtful accounts. Management makes its estimates based on historical experience. Billings receivable are deemed to be uncollectible if after reasonable time and efforts the account remains unpaid.

   Notes receivable are carried at original contracted amount less an estimate made for doubtful accounts. Management makes its estimates based on historical experience. Notes receivable are deemed to be uncollectible if the franchisee ceases to conduct business. (See Note 3) In general, the notes are collected over 6 to 48 months and bear a 12% annual interest rate.

g. *Property and Equipment* – Property and equipment are stated at cost and depreciated over their estimated useful lives using the straight-line half-year method. Depreciation for income tax purposes may differ from the above method. (See Note 4)

h. *Intangible Assets* – The intangible asset of the Company is the master franchise agreement and amendment. The asset is amortized over the life of the agreement using the straight-line half-year method of amortization.

i. *Advertising Costs* – The Company charges the costs of advertising to expense as incurred. Advertising expense included in operating expenses for the years ended December 31, 2023, 2022 and 2021 were $1,062, $834 and $16,000 respectfully.

j. *Income Taxes and Distributions* – The Company has elected to be taxes as a Sub-Chapter S Corporation under the applicable sections of the Internal Revenue Code. No provision has been made for federal income taxes inasmuch as the federal tax attributes are the liability of the individual shareholders of the Company.

   The Company follows Accounting Standards Codification Topic 740 *Income Taxes* including ASU 2019-12 to account for uncertain tax positions. Management has concluded that the company had taken no uncertain tax positions that require adjustment to the financial statements to comply with the provisions of this guidance. Non-deductible expenses are recorded as other expense items in the financial statements. Tax years 2023, 2022 and 2021 are still open for examination by taxing authorities.

   Distributions may be made from time to time as determined by management.

k. *Sales, Property and Franchise Taxes* – The State of California charges various sales, property and franchise taxes on the operations of the Company. The Company's policy is to exclude the tax collected and remitted to the state from sales and cost of sales. An appropriate provision for the taxes has been made in the liabilities section of the financial statements.

l. *Revenue Recognition* – The Company determines revenue recognition through the following steps:
- Identification of the contract or contracts with a customer;
- Identification of the performance obligations in the contract;
- Determination of the transaction price;
- Allocation of the transaction price to the performance obligations in the contract; and
- Recognition of revenue when or as the Company satisfies the performance obligations.

As stated in Note 1 the Company has two revenue streams. The Company's primary revenue stream is to provide support services to its sub-franchisees in the form of marketing, billing and collections, insurance, products and supplies and customer support and relations. The Company charges its sub-franchisees royalty and business support service fees for these services. The service fee and product sales are considered earned when the service is rendered or when product is delivered, and payment is due at that time.

The Company markets unit franchise opportunities to local sub-franchises. These franchise license fees allow the franchisee to use the Vanguard Cleaning Systems (VCS) trade name, processes, and trademarks. The license fee performance obligation is accounted for as a single performance obligation, satisfied over time by providing a right to use the intellectual property over the term of the franchisee agreement. Deferred revenue relates to the franchise license fees that are amortized over the life of the franchise agreements, typically five years. The Company provides an option to finance a portion of these costs. A down payment is due at signing. (See Notes 5 and 7)

m. *Change in Accounting Principles* - In February 2016, FASB issued Accounting Standards Codification Topic 842, *Leases*. Under the new guidance, leasees are required to recognize lease assets and lease liabilities for all leases with terms longer than 12 months. Leases will be classified as either finance or operating, with classifications affecting the pattern of expense recognition in the income statement. The new standard was adopted for the calendar year beginning January 1, 2022.

The Company adopted the new lease standard utilizing the effective date transition method, under which amounts in prior periods were not restated. The adoption had an immaterial impact on the statement of income and cash flows for the year ended December 31, 2022. There were no cumulative effect adjustments to retained earnings as of the adoption date as result of adopting the standard.

The Company elected the package of practical expedients permitted under the transition guideline within the new standard which allowed the Company to not reassess whether any expired or existing contracts are or contain leases, not to reassess the lease classification for any expired or existing leases, and not to reassess initial direct costs for any existing leases. (See note 6.)

In June 2016, the FASB issued ASU No. 2016-13, *Financial Instruments – Credit Losses* (Topic 326). This guidance changes the methodology to be used to measure credit losses for certain financial instruments and financial assets, including trade receivables. The new methodology requires the recognition of an allowance that reflects the current estimate of credit losses expected to be incurred over the life of the financial asset. The new standard is effective for the Company for the year ended December 31, 2023. Management feels that the provisions of this standard do not materially impact the Company.

Note 3. Billings and Notes Receivable

As stated in Note 2, billings receivable and notes receivable are carried at their face amount less an estimate made for doubtful accounts. At December 31, these amounts were:

	2023	2022	2021	Beginning Balance 2021
Billings Receivable				
Total Balance	$ 441,594	$ 671,846	$ 483,748	
Less: Allowance for credit losses	(13,098)	(20,155)	(24,188)	
	$ 438,496	$ 651,691	$ 459,560	$ 348,167
Notes Receivable				
Total Balance	$ 25,197	$ 63,109	$ 169,920	
Less: Allowance for credit losses	(252)	(631)	(1,699)	
	$ 24,945	$ 62,478	$ 168,221	$ 86,299
Current portion	$ 24,945	$ 57,066	$ 107,065	
Non-current portion	---	5,412	61,156	

Note 4. Capital Assets

Management has adopted a policy of capitalizing assets with an initial individual cost of $500 or more and expensing assets with an initial individual cost of less than $500. Capital assets of the Company consist of computers, other office furniture, fixtures, and equipment, and the intangible asset franchise fee to Vanguard Cleaning Systems, Inc. Tangible capital assets are recorded at cost and are depreciated over their estimated useful lives using the straight-line method and half-year convention of depreciation. The intangible asset represents the master franchise agreement which is amortized over the life of the agreement using the straight-line method and half-year convention. At December 31, the cost of these capital assets and the associated accumulated depreciation are as follows:

	2023	2022	2021
Office Equipment and Furnishings	$ 213,583	$ 129,476	$ 129,476
Intangible Assets	173,000	173,000	173,000
Total	$ 386,583	$ 302,476	$ 302,476
Less Accumulated Depreciation and Amortization	(168,243)	(239,003)	(226,782)
	$ 218,340	$ 63,473	$ 75,694

Depreciation for income tax purposes may differ from the above amounts.

The intangible asset “Master Franchise Agreement” is amortized using the straight-line method over its 20-year life. Amortization expense is $9,033 per year for each of the next five years.

Note 5. Franchisor Operations

The Company operates as a franchisor of Vanguard Cleaning Systems. The Company does not own directly or indirectly any franchise outlets. At December 31, the Company had the following franchise outlets in operation:

	2023	2022	2021
Beginning outlets in operation	35	35	36
Less franchises ceasing operations	(3)	(3)	(1)
New franchises	--	3	--
Ending outlets in operation	32	35	35

Note 6. Leases

The Company leases office space for its operations. (See note 8) The initial term of the lease and all extensions have been exhausted and the lease is in a month-to-month status.

The Company leases an automobile for its operations. The lease was entered into in October of 2023 for a period of 36 months. Future lease obligations are as follows:

2024	$ 7,748
2025	7,748
2026 and thereafter	5,811

Note 7. Notes Payable

Notes payable consist of a note with a local bank in the amount of 666,115. Terms of the note are 1% interest for 24 months. Future note principal payments are as follows:

2024	$ 256,522
2025 and thereafter	0

For the years ended December 31, 2023, 2022 and 2021 interest expense was $11,192, $16,683, and $43 respectively.

Note 8. Related Party Transactions

The Company leases its office space from a related party. The terms of the lease are considered to be arm's length in nature.

Note 9. Revenues and Unearned Revenues

As stated in Note 2, The Company recognizes revenue when services are provided or when sales of product are invoiced. Unearned revenues consist of franchise fees that have been billed to franchise sub-units, but where the initial term of the arrangement has not yet concluded. These revenues are considered earned uniformly over the initial five-year franchise agreement. Revenues that have been billed and are expected to be earned are as follows:

	2023	2022	2021	Beginning Balance 2021
Within one year	$ 4,000	$ 4,500	$ 6,167	
In subsequent years	1,583	5,583	500	
Total	$ 5,583	$ 10,083	$ 6,667	$ 16,083

Note 10. Concentrations of Credit Risk

Management feels that the Company is not subject to any concentrations of credit risk based on the nature of its operations.

Note 11. Prior Period Adjustment

In the normal course of operations during the year 2023 it was discovered that the timing of a loan payment was recorded in the incorrect period. A prior period adjusting entry was made to correct this timing item.

Note 12. Subsequent Events

The Company has evaluated subsequent events through July 2, 2024, the date these financial statements were available to be issued. There were no material subsequent events that require recognition in these financial statements.

Hood & Strong

Advisory, Tax and Assurance

Vanguard Cleaning Systems, Inc.

December 31, 2023, 2022 and 2021

Independent Auditors' Report and Financial Statments

Vanguard Cleaning Systems, Inc.

Independent Auditors' Report and
Financial Statements

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Hood & Strong

Independent Auditors' Report

THE BOARD OF DIRECTORS
VANGUARD CLEANING SYSTEMS, INC.
San Mateo, California

Opinion

We have audited the financial statements of **VANGUARD CLEANING SYSTEMS, INC. (the Company)** which comprise the balance sheet as of December 31, 2023, 2022 and 2021, and the related statements of income, changes in stockholder's equity, and cash flows for the years then ended and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as of December 31, 2023, 2022 and 2021, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for one year from the date of this report.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- exercise professional judgment and maintain professional skepticism throughout the audit.
- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Hood & Strong LLP

San Jose, California
March 18, 2024

Vanguard Cleaning Systems, Inc.

Balance Sheet

December 31,	2023	2022	2021
Assets			
Current Assets:			
Cash	$ 268,525	$ 755,816	$ 664,312
Money market fund	323,080	307,992	304,442
Royalties receivable	1,169,337	1,174,921	1,415,864
Notes receivable - Area Franchise	125,500	5,000	12,000
Prepaid expenses and other current assets	1,098,683	921,751	915,051
Total current assets	2,985,125	3,165,480	3,311,669
Property and Equipment, net	223,224	158,419	182,951
Other Non-Current Assets:			
Notes receivable - Area Franchise, net of current portion	621,500	-	5,000
Operating right-of-use assets	432,313	43,594	-
Other assets	11,227	11,227	11,227
Total other non-current assets	1,065,040	54,821	16,227
	$ 4,273,389	$ 3,378,720	$ 3,510,847
Liabilities and Stockholder's Equity			
Current Liabilities:			
Accounts payable and accrued expenses	$ 941,899	$ 679,653	$ 621,463
Lease liability, current portion	104,394	30,355	-
Deferred revenue	207,330	191,648	208,491
Total current liabilities	1,253,623	901,656	829,954
Lease Liability, net of current portion	326,555	10,058	-
Deferred Revenue, net of current portion	704,348	809,463	956,111
Total liabilities	2,284,526	1,721,177	1,786,065
Stockholder's Equity:			
Common stock, no par value, 9,000 shares authorized, and 20,000 shares issued and outstanding	70,000	70,000	70,000
Retained earnings	1,918,863	1,587,543	1,654,782
Total stockholder's equity	1,988,863	1,657,543	1,724,782
	$ 4,273,389	$ 3,378,720	$ 3,510,847

See accompanying notes to the financial statements.

Vanguard Cleaning Systems, Inc.

Statement of Income

For the years ended December 31,	2023	2022	2021
Revenues:			
Area franchise sales	$ 204,433	$ 208,491	$ 212,866
Royalties and fees	10,603,117	10,495,539	9,452,221
Other revenues	2,863,872	2,524,327	2,071,141
	13,671,422	13,228,357	11,736,228
Operating Expenses	7,873,613	6,075,717	5,534,494
Net income from operations	5,797,809	7,152,640	6,201,734
Other Income (Expense):			
Interest income	15,088	3,699	36
Other income (expense)	(902)	-	-
	14,186	3,699	36
Net income before provision for income taxes	5,811,995	7,156,339	6,201,770
Provision for Income Taxes	(135,233)	(53,578)	(110,231)
Net Income	$ 5,676,762	$ 7,102,761	$ 6,091,539

See accompanying notes to the financial statements.

Vanguard Cleaning Systems, Inc.

Statement of Changes in Stockholder's Equity

For the years ended December 31, 2023, 2022, 2021

	Common Stock		Retained	
	Number	Amount	Earnings	Total
Balance, December 31, 2020	9,000	$ 70,000	$ 923,243	$ 993,243
Net income	-	-	6,091,539	6,091,539
Distributions	-	-	(5,360,000)	(5,360,000)
Balance, December 31, 2021	9,000	70,000	1,654,782	1,724,782
Net income	-	-	7,102,761	7,102,761
Distributions	-	-	(7,170,000)	(7,170,000)
Balance, December 31, 2022	9,000	70,000	1,587,543	1,657,543
Net income	-	-	5,676,762	5,676,762
Distributions	-	-	(5,345,442)	(5,345,442)
Balance, December 31, 2023	9,000	$ 70,000	$ 1,918,863	$ 1,988,863

See accompanying notes to the financial statements.

Vanguard Cleaning Systems, Inc.

Statement of Cash Flows

For the years ended December 31,	2023	2022	2021
Cash Flows from Operating Activities:			
Net income	$ 5,676,762	$ 7,102,761	$ 6,091,539
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization	71,565	76,483	80,651
Loss on disposal of assets	902	-	-
Amortization of operating right of use asset	107,785	114,620	-
Share-based compensation expense	397,868	67,374	342,053
(Increase) decrease in assets:			
Royalties receivable	5,584	240,943	(397,414)
Prepaid expenses and other current assets	(176,932)	(6,700)	(309,103)
Other assets	-	-	1,091
Increase (decrease) in liabilities:			
Accounts payable and accrued expenses	(135,622)	(9,184)	671
Operating lease liability	(105,968)	(117,801)	-
Deferred revenue	(174,433)	(163,491)	(212,866)
Net cash provided by operating activities	5,667,511	7,305,005	5,596,622
Cash Flows from Investing Activities:			
Purchases of money market fund	(15,088)	(3,550)	-
Purchase of property and equipment	(137,272)	(51,951)	(55,772)
Issuance of notes receivable - Area franchise	(680,000)	-	-
Payment on notes receivable - Area franchise	23,000	12,000	10,000
Net cash (used) provided by investing activities	(809,360)	(43,501)	(45,772)
Cash Flows from Financing Activities:			
Stockholder distributions	(5,345,442)	(7,170,000)	(5,360,000)
Net cash used by financing activities	(5,345,442)	(7,170,000)	(5,360,000)
Net Increase (Decrease) in Cash	(487,291)	91,504	190,850
Cash, beginning of period	755,816	664,312	473,462
Cash, end of period	$ 268,525	$ 755,816	$ 664,312
Supplemental Disclosure of Cash Flow Information:			
Cash paid during the year for:			
Income taxes	$ 135,233	$ 58,578	$ 110,231
Supplemental Disclosure of Non-cash Investing and Financing Activities:			
Right-of-use assets financed by operating lease liability	$ 496,504	$ 158,214	$ -
Area franchise sales financed by notes receivable	$ 85,000	$ -	$ 25,000

See accompanying notes to the financial statements.

Note 1 - Nature of Business and Organization:

Vanguard Cleaning Systems, Inc. (the Company) was incorporated in 1984 under the laws of the State of California. The Company operates a franchise business, licensing certain trademarks and its business system to independent area franchise businesses and providing business development and support services to them. The Company grants these businesses Master franchise agreements, which allow them as area franchisors to award sub franchises to Vanguard Cleaning Systems® unit franchises in prescribed geographical areas in the U.S. and Canada. Vanguard Cleaning Systems unit franchisees are independently owned and operated commercial cleaning services businesses. Neither the Company nor its area franchisors perform commercial cleaning services. Area franchisors pay the Company an initial franchise fee, and royalties based on their area franchise business revenues.

Note 2 - Significant Accounting Policies:

Basis of Accounting

The Company uses the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP) for financial statement reporting purposes and the cash basis of accounting for income tax reporting purposes.

Cash

For purposes of the statement of cash flows, cash is defined as cash on hand and demand deposits at banks.

Royalties Receivable

Royalties receivable are contractual agreements calculated based on the area franchisor's monthly business volume. An allowance for credit losses is appropriately considered depending upon prior historical losses, the assessed financial stability of the area franchisors, and management's estimate of collectability. Management has determined that the royalties receivable are fully collectible as of December 31, 2023, 2022 and 2021, and therefore has not established an allowance for credit losses.

Fair Value of Financial Instruments

The carrying value of financial instruments not otherwise disclosed herein approximates fair value due to the short-term nature of these financial instruments.

The Company carries certain assets and liabilities at fair value. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The Company classifies its financial assets and liabilities according to three levels, and maximizes the use of observable inputs and minimizes the use of unobservable inputs when measuring fair value:

Level 1 - Inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.

Level 2 - Inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.

Level 3 - Inputs are unobservable inputs for the asset or liability that are not corroborated by market data.

In determining the appropriate levels, the Company performed an analysis of the assets and liabilities. Any assets and liabilities for which the fair value measurement is based on significant unobservable inputs are classified as Level 3.

Money Market Fund

The money market fund is recorded at fair value based on quoted market prices for identical assets in active markets, and is classified as Level 1 within the fair value hierarchy.

Property and Equipment

Property and equipment are stated at cost and are depreciated over their estimated useful lives, 3 to 7 years, using principally the straight-line method. Leasehold improvements are stated at cost and are amortized on a straight-line basis over the shorter of their estimated useful lives or the lease term.

Leases

The Company leases property in the ordinary course of business under various operating lease agreements. Variable lease payments are recognized in the period incurred. Lease expense for these leases is recognized on a straight-line basis over the lease term.

The Company recognizes a lease liability and right-of-use asset for leases classified as operating leases in the balance sheet upon lease commencement. The lease liability represents the present value of the remaining lease payments. The Company uses the implicit rate in the lease agreement. In the event an implicit rate is not readily available, the Company uses the rate of interest it would have to pay to borrow on a collateralized basis over a similar term in a similar economic environment. In addition, the Company recognizes a corresponding right-of-use asset, which represents the right to use an underlying asset for the lease term.

Income Taxes and Distributions

The Company has elected to be taxed as an S-Corporation under the applicable sections of the Internal Revenue Code and California regulations. Accordingly, no provision has been made for federal income taxes since the federal tax attributes are the liability of the individual stockholder.

A provision is recorded for state taxes based upon the minimum statutory rates and amounts for an S-Corporation.

Distributions may be declared periodically in amounts that will cover the individual income tax liabilities arising from the taxable income of the Company.

Management has concluded that the Company has taken no uncertain tax positions that require adjustment to or disclosure in these financial statements.

Deferred Compensation

The Company recognizes compensation expense for its Phantom Stock Appreciation Plan using the intrinsic value method whereby compensation expense is recognized over the vesting period based on the difference between the exercise price and the calculated value of the underlying stock (as defined by the plan document) at the end of each year.

Advertising Costs

The Company charges the production costs of advertising to expense as incurred. Advertising expense included in operating expenses for the periods ended December 31, 2023, 2022, and 2021 was immaterial.

Use of Estimates

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results could differ from these estimates.

Recent Accounting Pronouncements

Adopted

The Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2016-13, *Financial Instruments-Credit Losses (Topic 326).* This ASU replaces the incurred loss methodology with an expected loss methodology. The ASU is effective for non-public entities for fiscal years beginning after December 15, 2022. The Company adopted this ASU as of January 1, 2023. There was no effect on these financial statements as a result of adopting this standard.

The FASB issued ASU No. 2016-02, *Leases (Topic 842).* This ASU requires lessees to recognize right-to-use assets and leases liabilities for all leases not considered short-term leases. The ASU is effective for non-public entities for fiscal years beginning after December 15, 2021. The Company adopted this ASU as of January 1, 2022 by recording a right-of-use asset and corresponding lease liability in the amount of $158,214. The Company applied the package of practical expedients to leases that commenced before the effective date and elected not to reassess the following: (i) whether any expired or existing contracts contain leases; (ii) the lease classification for any expired or existing leases; and (iii) initial direct costs for any existing leases. As allowed under the ASU, the Company elected to not restate the 2021 financial statements, and continues to report and disclose leases in accordance with historical accounting treatment. There was no effect on net income, cash flows or stockholder's equity as a result of adopting this standard.

Subsequent Events

The Company has evaluated subsequent events from December 31, 2023 through March 18, 2024, the date these financial statements were available to be issued. There were no material subsequent events that required recognition or disclosure in these financial statements.

Note 3 - Revenues:

Revenues consist primarily of royalties, initial and renewal area franchise fees, development area protection and other revenue. Performance obligations under area franchise agreements consist of: (1) development area protection, (2) an area franchise license, including a license to use the Vanguard Cleaning Systems® brand and marks and (3) ongoing services, such as development of proprietary software, advertising and marketing materials. These performance obligations are highly interrelated, so they are not considered to be individually distinct. They are accounted for as a single performance obligation, which is satisfied over time by providing a right to use the intellectual property over the term of each area franchise agreement. Initial and renewal area franchise fees are recognized as revenue on a straight-line basis over the term of the respective agreement, which is usually 20 years, unless the area franchise agreement is terminated early, in which case the remaining initial or renewal franchise fee is fully recognized in the period of termination.

The Company recognizes commissions paid to franchise brokers upon the sale of a new area franchise as these are considered costs of obtaining a contract with a customer that are expected to provide benefits to the Company for longer than one year. These commissions are netted with deferred revenue (contract liabilities) in the accompanying balance sheet and are amortized over the term of the related agreement.

Royalties are calculated as a percentage of area franchisors' monthly business volume, generally ranging from 4% to 5%. The initial area franchise fee is payable upon execution of the area franchise agreement and the renewal fee, if any, is due and payable at the expiration of the initial term of the area franchise agreement. Royalties and fees represent volume-based royalties that are related entirely to the performance obligation under the area franchise agreements and are recognized as area franchisors' volume occur.

Under the area franchise agreement, the Company offers various support services/programs for use by the area franchisors in their business operations. Other revenue related to this performance obligation is received as reimbursement for advancing area franchisors' pro rata share of such services/program costs.

Note 4 - Area Franchise Notes Receivable:

In connection with the sales of certain area franchises, the Company will enter into a note receivable agreement with the purchaser. The interest rates on these notes ranges from 0% to 5.5% per annum, with the notes maturing at various dates through 2028. Management has determined that the area franchise notes receivable do not represent a significant financing component, and are fully collectible as of December 31, 2023, 2022 and 2021.

Note 5 - Property and Equipment:

Property and equipment consisted of the following as of December 31:

	2023	2022	2021
Office equipment	$ 176,707	$ 243,085	$ 223,261
Furniture and fixtures	6,176	44,359	44,359
Software	366,400	447,850	415,725
Leasehold improvements	139,013	139,013	139,012
	688,296	874,307	822,357
Less: Accumulated depreciation and amortization	(465,072)	(715,888)	(639,406)
	$ 223,224	$ 158,419	$ 182,951

Depreciation and amortization expense totaled $71,565, $76,483, and $80,651 for 2023, 2022, and 2021, respectively.

Note 6 - Contract Liabilities:

Contract liabilities consist of deferred revenue resulting from initial and renewal area franchise fees, as reduced by direct broker commissions to obtain the specific contract. These contract liabilities are included in deferred revenue in the balance sheet. As of December 31, 2020, the balance in contract liabilities was $1,352,469.

The following table illustrates the estimated revenues expected to be recognized in the future related to deferred franchise fees as of December 31, 2023:

Year ending December 31,	
2024	$ 207,330
2025	166,719
2026	128,692
2027	115,587
2028	97,126
Thereafter	196,224
Total	$ 911,678

Note 7 - Leases:

The Company leases its office space and a vehicle under operating leases expiring in February 2028 and October 2024, respectively. Lease cost, including variable lease costs, was $156,917 and $157,680 for the years ended December 31, 2023 and 2022, respectively. Rent expense for the year ended December 31, 2021 was $159,788. As of December 31, 2023, the weighted- average remaining lease term was 4.08 years and the weighted-average discount rate was 4.44%.

Future lease obligations are as follows as of December 31, 2023:

Year ending December 31,	
2024	$ 120,874
2025	110,400
2026	110,400
2027	110,400
2028	18,400
Total lease payments	470,474
Less discount to present value	(39,525)
Present value of lease liabilities	$ 430,949

Note 8 - Stock Appreciation Plan:

On March 16, 2004, the Company adopted the Vanguard Cleaning Systems, Inc. Phantom Stock Appreciation Plan (the Plan). The Plan allows for the award of Phantom Stock units to key employees upon approval of the Board of Directors. Participants are credited with units of Phantom Stock, each unit representing one underlying share of Company common stock, and are entitled to an amount equal to the appreciation in common stock share price (as defined in the plan document) from the date of grant. The units are immediately exercisable and vest as defined in the plan document over seven years.

The following table summarizes the Company's Phantom Stock unit activity during the years ended December 31, 2023, 2022 and 2021:

	Phantom Units Outstanding and Exercisable		Weighted Average Exercise Price	Phantom Units Vested
Balance at December 31, 2020	450	$	2,334.12	271
Balance at December 31, 2021	450	$	2,334.12	327
Balance at December 31, 2022	450	$	2,334.12	370
Exercised	(90)		2,496.53	
Balance at December 31, 2023	360	$	2,293.52	316

Total compensation expense to be recognized over the remaining vesting period is $95,950. Compensation expense recognized was $397,868, $67,374, and $342,053, in 2023, 2022 and 2021, respectively.

Note 9 - Retirement Plan:

The Company sponsors a qualified defined contribution 401(k) Plan for the benefit of eligible employees. The plan covers all employees meeting certain age and service requirements. Employer contributions to the plan are discretionary and employees may make voluntary contributions subject to plan and Internal Revenue Service limits. The Company made no contributions to the plan in 2023, 2022 and 2021.

Note 10 - Related Party Transactions:

The Company leases office space from a related party controlled by the sole stockholder. Total rent paid to the related party for the period ended December 31, 2023, 2022 and 2021 was $110,400, $110,400, and $110,400, respectively.

The Company and RR Franchising, Inc. (RRF) are separate and distinct corporations with different shareholder structures but have one significant shareholder in common.

The Company has an Area Franchise Agreement with RRF. Revenue earned under this agreement amounted to $540,624, $674,612, and $562,499 for 2023, 2022 and 2021, respectively.

Note 11 - Concentrations of Credit Risk:

The Company has identified its financial instruments which are potentially subject to credit risk. These financial instruments consist of cash and money market fund. At December 31, 2023, the Company held cash in excess of federally insured limits. Investments in money market funds in general are exposed to various risks such as credit and overall market volatility. To address these risks, the Company maintains a conservative investment policy.

EXHIBIT F
TO THE DISCLOSURE DOCUMENT

STATE REGULATORS AND
AGENTS FOR SERVICE OF PROCESS

STATE REGULATORS

California:

Department of Financial Protection and Innovation
One Sansome Street, Suite 600
San Francisco, CA 94104

320 West 4th Street
Los Angeles, CA 90013

2101 Arena Blvd.
Sacramento, CA 95834

Hawaii:

Department of Commerce and Consumer Affairs
Business Registration Division
P.O. Box 40
Honolulu, HI 96810

Illinois:

Office of the Attorney General
500 South Second Street
Springfield, IL 62706

Indiana:

Indiana Securities Division
302 West Washington Street, Room E-111
Indianapolis, IN 46204

Maryland:

Office of the Attorney General
Division of Securities
200 Saint Paul Place
Baltimore, MD 21202-2020

Michigan:

Consumer Protection Division
Franchise Section
Michigan Attorney General's Office
525 W. Ottawa Street
G. Mennen Williams Building, 1st Floor
Lansing, MI 48913

Minnesota:

Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, MN 55101-2198

New York:

Office of the New York Attorney General
Investor Protection Bureau
Franchise Section
28 Liberty Street, 21st Floor
New York, NY 10005
(212) 416-8236 (phone)
(212) 416-6042 (fax)

North Dakota:

Office of Securities Commissioner
600 East Boulevard, 5th Floor
Bismarck, ND 58505

Rhode Island:

Division of Securities
Department of Business Regulation
1511 Pontiac Avenue
John O. Pastore Complex 69-1
Cranston, RI 02920-4407

South Dakota:

Division of Insurance
Securities Regulation
124 S. Euclid, Second Floor
Pierre, SD 57501
(605) 773-3563

Virginia:

State Corporation Commission
Division of Securities and
Retail Franchising
1300 East Main Street, 9th Floor
Richmond, VA 23219

Washington:

Department of Financial Institutions
Securities Division
P. O. Box 9033
Olympia, WA 98507-9033

Wisconsin:

State of Wisconsin
Office of the Commissioner of Securities
4822 Madison Yards Way, North Tower
Madison, WI 53705

AGENTS FOR SERVICE OF PROCESS

California:

California Commissioner of Financial Protection
and Innovation
Department of Financial Protection and Innovation
One Sansome Street, Suite 600
San Francisco, California 94104

Hawaii:

Commissioner of Securities
Department of Commerce and
Consumer Affairs
Business Registration Division
335 Merchant Street, Room 203
Honolulu, Hawaii 96813

Illinois:

Illinois Attorney General
500 South Second Street
Springfield, Illinois 62706

Indiana:

Secretary of State
201 State House
200 West Washington Street
Indianapolis, Indiana 46204

Maryland:

Securities Commissioner
200 Saint Paul Place
Baltimore, Maryland 21202-2020

Michigan:

Department of Attorney General's Office
Consumer Protection Division
G. Mennen Williams Building
525 W. Ottawa Street
Lansing, Michigan 48913

Minnesota:

Commissioner of Commerce
85 7th Place E., Suite 280
St. Paul, MN 55101

New York:

New York Department of State
One Commerce Plaza
99 Washington Avenue, 6th Floor
Albany, New York 12231-0001
(518) 473-2492

North Dakota:

Commissioner of Securities
600 East Blvd., 5th Floor
Bismarck, North Dakota 58505

Rhode Island:

Director of Business Regulation
Division of Securities
1511 Pontiac Avenue
John O. Pastore Complex 69-1
Cranston, RI 02920-4407

South Dakota:

Director
Division of Insurance
Securities Regulation
124 S. Euclid, Second Floor
Pierre, South Dakota 57501
(605) 773-3563

Virginia:

Clerk of the State Corporation Commission
1300 East Main Street, 1st Floor
Richmond, Virginia 23219

Washington:

Director
Department of Financial Institutions
Securities Division
150 Israel Road SW
Tumwater, WA 98501

Wisconsin:

Administrator
Department of Financial Institutions
Division of Securities
4822 Madison Yards Way, North Tower
Madison, Wisconsin 53705

EXHIBIT G
TO THE DISCLOSURE DOCUMENT

SUCCESSOR TERM ADDENDUM TO THE FRANCHISE AGREEMENT
(Subject to Change by Franchisor)

Exhibit G

SUCCESSOR TERM ADDENDUM TO FRANCHISE AGREEMENT

(Current Form of Addendum; Subject to Change by Franchisor)

THIS Successor Term Addendum (the "Addendum") is made and entered into on the _____ day of _____, 20__ (the "Effective Date") by and between _____ Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley ("Franchisor") and _____ [an individual] [individuals] [a corporation] [a partnership] [a limited liability company] with a principal place of business located at _____ (hereinafter collectively called "Franchisee").

WHEREAS, Franchisor and Franchisee have entered into the Franchise Agreement for a successor franchise term (the "Franchise Agreement") to replace the immediately preceding franchise agreement, which has expired (the "Expiring Agreement"), for Franchisee's continued operation of a Vanguard Cleaning Systems® franchised business.

WHEREAS, capitalized terms in this Addendum have the same meanings as are given under the Franchise Agreement, unless otherwise provided in this Addendum.

NOW, THEREFORE, for and in consideration of the full performance of each of the promises, terms and conditions of this Addendum and the General Release of Claims by Franchisee attached as Exhibit 3 and granted as of the Effective Date, the parties agree as follows:

1. CHANGES TO FRANCHISE AGREEMENT

A. Obligations Fulfilled: Franchisee and Franchisor have entered into the Franchise Agreement for a successor franchise term and, therefore, acknowledge and agree that:

i. Franchisee has met the pre-operating commitments described in Section 2 of the Agreement and Franchisee is operating a VCS Business as of the Effective Date if this Agreement;
ii. Franchisee is not required to attend and Franchisor is not required to offer Franchisee an opportunity to participate in the Franchisor's Business System Program, as described in Section 3. A. 1. of the Franchise Agreement;
iii. Franchisee shall not pay an initial franchise fee. Franchisee previously paid an initial franchise fee to Franchisor; and
iv. The Guides referenced in Section 6. B. of the Franchise Agreement were loaned by Franchisor to Franchisee under the Expiring Franchise Agreement and the loan will continue pursuant to the terms of the Franchise Agreement.

B. Franchisee as a Business Entity: If Franchisee has not already done so as of the Effective Date of this Addendum, Franchisee must form a Business Entity to operate the VCS Business as required by Section 2. B. iii) of the Franchise Agreement and maintain at least one

employee, unless Franchisor consents otherwise in writing. Franchisor has an unrestricted right to grant or deny such a consent, as it deems appropriate and on a case by case basis.

2. ACCOUNTS AND REFUNDS

A. Account Commitments: Franchisor and Franchisee acknowledge and agree that Franchisee is not due any Accounts as of the Effective Date. If Franchisee has any outstanding amounts owed to Franchisor in connection with the Transfer of one or more Accounts to Franchisee, the Account Transfer and Acceptance forms or other applicable agreements pertaining to such Account(s) is/are attached to this Addendum as Exhibit 1. Franchisor and Franchisee agree that for purposes of any agreement attached as Exhibit 1, the term, "Franchise Agreement," shall refer to the "Franchise Agreement" referenced in the second paragraph of this Addendum.

B. Refunds: Franchisor and Franchisee acknowledge and agree that no refunds are due Franchisee under the Expiring Agreement, the Franchise Agreement, or otherwise as of the Effective Date of this Addendum.

C. No Obligation to Accept a Transfer of an Account: Franchisor and Franchisee further agree that throughout the term of this new Franchise Agreement Franchisee has no obligation to accept Account Transfers, if any are offered to Franchisee.

3. TERM AND FRANCHISE EXPIRATION

Term: The Franchise Agreement and this Addendum are binding from the Effective Date for the successor term of **5 (Five)** years, unless earlier terminated in accordance with the Franchise Agreement. [Include as applicable: *Franchisee has no right to a successor term at the expiration of the term of this Franchise Agreement and agrees that any rights to a successor term under the Expiring Franchise Agreement are satisfied with this successor franchise term. Franchisee acknowledges and agrees that Franchisor has made no promise or representation as to any successor franchise term or further extension of this franchise at the expiration of its term and Franchisee has no expectation of any such successor franchise term.]*

4. PROMISSORY NOTES AND GUARANTEES

Continuing Obligations: Franchisee and Franchisor have identified on Exhibit 2 any promissory notes payable by Franchisee to Franchisor as of the Effective Date. Franchisee and each undersigned Guarantor hereby ratifies and affirms the terms and obligations provided in such promissory notes and acknowledges that any personal guaranty provided in connection with the Expiring Franchise Agreement is continuing and remains in full force and effect and the obligations under and terms of such personal guaranty shall apply to this Agreement in the same manner and to the same extent that they applied to the Expiring Agreement. Franchisee and Guarantors will sign an additional personal guaranty in connection with the Franchise Agreement if so requested by Franchisor.

5. FRANCHISEE REPRESENTATIONS

A. **Franchise Ownership:** Franchisee warrants and represents that the following individuals own 100% of all interests in Franchisee's Vanguard Cleaning Systems® franchise and the franchised business and in Franchisee:

Print Name	Ownership Percentage
Print Name	Ownership Percentage
Print Name	Ownership Percentage
	(Must total 100%)

B. **Disclosure Documents:** Franchisee warrants and represents that Franchisee has received, read and understood 1) a copy of Franchisor's Franchise Disclosure Document with all exhibits at least fourteen (14) calendar days before signing any binding agreement or paying any money (whichever happened first), and 2) a copy of this Addendum, the Franchise Agreement and all other agreements complete and in form ready to sign at least seven (7) calendar days before signing any binding documents.

6. GENERAL RELEASE OF CLAIMS

Franchisee Release of Claims: In compliance with the conditions to a successor franchise term required to be met by Franchisee under the Expiring Franchise Agreement, Franchisee and each Franchisee Owner will sign a general release of claims in form satisfactory to Franchisor (Exhibit 3 to this Addendum) at or before the execution of the Franchise Agreement and any applicable Addendum.

7. EXTENSION OF EXPIRING FRANCHISE AGREEMENT

Delays: If the Expiring Franchise Agreement had already expired before the Effective Date of this Addendum, Franchisor and Franchisee hereby confirm that they extended and have been prior to the Effective Date operating under the terms of the Expiring Franchise Agreement and that the Expiring Franchise Agreement has been in full force and effect and governing their relationship up to the Effective Date, notwithstanding any delay in entering into a successor term under this Franchise Agreement.

8. ADDENDUM GOVERNS

Effect of Addendum: Except as expressly amended by this Addendum, the terms of the Franchise Agreement remain in full force and effect. In the event of any conflict with or inconsistency between the provisions of the Franchise Agreement and the provisions of this Addendum, the provisions of this Addendum shall control.

9. ENTIRE UNDERSTANDING

Complete Agreement: This Addendum and the Franchise Agreement (and all exhibits and addenda thereto) comprise the entire agreement between Franchisee and Franchisor with respect to Franchisee's Vanguard Cleaning Systems successor franchise. All contemporaneous and prior discussions, negotiations and representations concerning this matter are superseded by this Addendum and the Franchise Agreement; provided, that nothing in this or any related agreement is intended to disclaim the representations made by Franchisor in the Franchise Disclosure Document that was furnished to Franchisee by Franchisor.

10. FEES UNDER EXPIRING AGREEMENT

Retained Fee Rates: Regardless of the percentage amounts stated for the following fees in the successor Franchise Agreement, the fees/percentages provided below are carried forward from Franchisee's Expiring Agreement so long as this successor Franchise Agreement remains in effect.

Royalty Fee	_____%
Business Support Fee	_____%
Special Services Fee	_____%
Marketing Fee	_____%

Agreed and accepted by the undersigned. This Agreement is not effective until signed by an authorized representative of Franchisor.

FRANCHISOR:
Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley

By: _____ Name: _____
Signature

Title: _____

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity

a _____ _____ Name: _____
Jurisdiction of Formation Corporation or LLC

Title: _____

By: _____
Signature

GUARANTOR(S)	**PERCENTAGE OF OWNERSHIP OF FRANCHISEE**
_____ Signature	_____%
_____ Printed Name	
_____ Signature	_____%
_____ Printed Name	

EXHIBIT 1

OUTSTANDING ACCOUNT PAYMENT AGREEMENTS

(ATTACHED, IF ANY)

EXHIBIT 2

APPLICABLE PROMISSORY NOTES

(AS OF THE EFFECTIVE DATE, IF ANY)

Note 1:

Date: _____

Balance as of the Effective Date of Addendum: _____

Monthly Installment Payment: _____

Note 2:

Date: _____

Balance as of the Effective Date of Addendum: _____

Monthly Installment Payment: _____

EXHIBIT 3

FRANCHISEE RELEASE OF CLAIMS

EXHIBIT H
TO THE DISCLOSURE DOCUMENT

GENERAL RELEASE AGREEMENT
(Subject to Change by Franchisor)

EXHIBIT H

FRANCHISEE RELEASE OF CLAIMS

INCLUDE ONLY FOR FRANCHISEES ENTERING A SUCCESSOR FRANCHISE TERM AND ATTACH THE RELEASE TO THE SUCCESSOR TERM ADDENDUM AS AN EXHIBIT:

In consideration of the Franchise Agreement (the "Franchise Agreement") granted to _____ ("Franchisee") by Prestige Worldwide dba Vanguard Cleaning Systems of the Southern Valley ("Franchisor") for a successor term in connection with Franchisee's Vanguard Cleaning Systems® franchised business, the waiver of the Initial Franchise Fee for such Franchise Agreement, for other good and valuable consideration and as required under the franchise agreement governing the expiring franchise term (the "Expiring Franchise Agreement"), Franchisee and each undersigned Franchisee Owner makes the following general release of claims in favor of Franchisor and the related parties identified below as of _____202__ (the Effective Date):

ONLY FOR FRANCHISE TRANSFERS:

In consideration of the consent from Prestige Worldwide dba Vanguard Cleaning Systems of the Southern Valley ("Franchisor") to _____ ("Franchisee") in connection with the transfer of Franchisee's Vanguard Cleaning Systems® Franchise and as required under the franchise agreement between Franchisee and Franchisor (the "Franchise Agreement"), Franchisee and each undersigned Franchisee Owner makes the following general release of claims in favor of Franchisor and the related parties identified below as of _____202__ (the Effective Date):

ONLY FOR SUCCESSOR TERM FRANCHISES:

General Release Of Claims by Franchisee:

FRANCHISEE and each Franchisee Owner for itself and, as applicable, its partners, successors, guarantors, assigns, affiliates, spouse, domestic partner, family members, heirs executors, administrators and personal representatives and anyone claiming through or under them (collectively the "FRANCHISEE Parties"), hereby releases, acquits and forever discharges Vanguard Cleaning Systems, Inc. and FRANCHISOR and each of their respective predecessors, successors, assigns, partners, parent company, subsidiaries, affiliates, officers, directors, stockholders, members, employees, attorneys, accountants, agents and other representatives (collectively the "FRANCHISOR Parties") of and from any and all claims, demands, debts, obligations, damages, causes of action and claims for relief of any nature whatsoever, whether known or unknown, fixed or contingent, which the FRANCHISEE Parties or any of them have against any or all of the FRANCHISOR Parties by reason of any matter, event or cause whatsoever occurring or arising at any time before, through and including the Effective Date of this Release, including, but not limited to, any claims arising under or relating to the Franchise Agreement, to the fullest extent permitted by law; provided, that no provision of this release obligates any FRANCHISEE Parties to waive compliance with any provision of the California Franchise Relations Act or of the California Franchise Investment Law in connection with the offer and/or sale of this franchise, if applicable. Notwithstanding the foregoing, nothing in this Release shall be construed to waive any right that is not subject to waiver by private agreement. For avoidance of doubt, this Release does not waive any of Franchisor's prospective obligations under the Franchise Agreement. This Release also has no impact on any amount of wages or other amounts admittedly owed and, to the extent covered by this agreement and permitted by law, only disputed claims to wages and other amounts are covered by this Release. Further, nothing in this Release shall waive any FRANCHISEE Party's right to testify in an administrative, legislative or judicial proceeding concerning alleged criminal conduct or alleged sexual harassment by a FRANCHISOR Party when a FRANCHISEE Party has been required or requested to attend the proceeding pursuant to a court order, subpoena or written request from an administrative agency or the legislature.

ONLY FOR FRANCHISE TRANSFERS:

General Release Of Claims by Franchisee:

FRANCHISEE and each Franchisee Owner for itself and, as applicable, its partners, successors, guarantors, assigns, affiliates, spouse, domestic partner, family members, heirs executors, administrators and personal representatives and anyone claiming through or under them (collectively the "FRANCHISEE Parties"), hereby releases, acquits and forever discharges Vanguard Cleaning Systems, Inc. and FRANCHISOR and each of their respective predecessors, successors, assigns, partners, parent company, subsidiaries, affiliates, officers, directors, stockholders, members, employees, attorneys, accountants, agents and other representatives (collectively the "FRANCHISOR Parties") of and from any and all claims, demands, debts, obligations, damages, causes of action and claims for relief of any nature whatsoever, whether known or unknown, fixed or contingent, which the FRANCHISEE Parties or any of them have against any or all of the FRANCHISOR Parties by reason of any matter, event or cause whatsoever occurring or arising at any time before, through and including the Effective Date of this Release, including, but not limited to, any claims arising under or relating to the Franchise Agreement, to the fullest extent permitted by law; provided, that no provision of this release obligates any FRANCHISEE Parties to waive compliance with any provision of the California Franchise Relations Act or of the California Franchise Investment Law in connection with the offer and/or sale of this franchise, if applicable. Notwithstanding the foregoing, nothing in this Release shall be construed to waive any right that is not subject to waiver by private agreement. This Release also has no impact on any amount of wages or other amounts admittedly owed and, to the extent covered by this agreement and permitted by law, only disputed claims to wages and other amounts are covered by this Release. Further, nothing in this Release shall waive any FRANCHISEE Party's right to testify in an administrative, legislative or judicial proceeding concerning alleged criminal conduct or alleged sexual harassment by a FRANCHISOR Party when a FRANCHISEE Party has been required or requested to attend the proceeding pursuant to a court order, subpoena or written request from an administrative agency or the legislature.

INCLUDE FOR BOTH FRANCHISE TRANSFERS AND SUCCESSOR TERM FRANCHISES:

Waiver of Civil Code Section 1542.

FRANCHISEE and each Franchisee Owner for himself/herself and the other FRANCHISEE Parties hereby expressly waives any rights or benefits available under the provisions of Section 1542 of the California Civil Code or any similar law of any state that provides for the survival of claims notwithstanding a general release. Civil Code Section 1542 provides as follows:

> **A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her would have materially affected his or her settlement with the debtor or released party.**

FRANCHISEE and each Franchisee Owner understands this statutory language and, notwithstanding this or any similar statute of any state, freely elects to specifically waive these statutory rights and make this general release of all claims whether known or unknown against FRANCHISOR.

FRANCHISEE and each Franchisee Owner understands that if the facts relied upon in making this release are discovered hereafter to be other than or different from the facts now believed to be true, or if additional facts are discovered, FRANCHISEE and each Franchisee Owner expressly accepts this risk of such possible different or additional facts and agrees that this release and waiver shall remain effective, notwithstanding any such discoveries. FRANCHISEE and each Franchisee Owner is not deciding to make this release predicated on any factual representations of any others regarding the nature of the claims released or any other matters.

[DISCUSS THE SCOPE AND TEXT OF THE ABOVE RELEASE LANGUAGE WITH LOCAL COUNSEL TO MODIFY AS NECESSARY FOR A VARIETY OF CLAIMS UNDER YOUR STATE LAW.]

Representations by Franchisee/Franchisee Owner:

Franchisee/each Franchisee Owner represents, warrants, agrees and acknowledges that,

i) Franchisee/Franchisee Owner has had ample opportunity to consult with legal counsel in making the above release and has read and fully understands the terms of this release and voluntarily and freely signs this release,

ii) the validity of this release is a condition to and essential consideration for the [grant of a successor term] [transfer] of Franchisee's Franchise; and

iii) Franchisee currently owns the franchise and the franchised business and all of the claims released hereby and has not assigned any interest in the franchise, any franchise agreement, the franchised business, the ownership of Franchisee (if applicable) or any of such claims.

CAUTION: THIS AGREEMENT CONTAINS A FULL AND FINAL RELEASE OF CLAIMS. PLEASE READ CAREFULLY BEFORE SIGNING.

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity

a _____ _____ Name: _____
Jurisdiction of Formation Corporation or LLC

Title: _____

By: _____
Signature

FRANCHISEE OWNER(S)	**PERCENTAGE OF OWNERSHIP OF FRANCHISEE**
_____ Signature	_____%
_____ Printed Name	
_____ Signature	_____%
_____ Printed Name	

EXHIBIT I
TO THE DISCLOSURE DOCUMENT

ACCOUNT TRANSFER AND ACCEPTANCE
(Multiple Pricing Accounts)

(Subject to Change by Franchisor)

Account Cleaning Services Agreement-
Transfer and Acceptance
(Multiple Pricing Option)

This is an Account Transfer from Prestige Worldwide Inc., dba Vanguard Cleaning Systems of the Southern Valley ("Franchisor") to _____("Franchisee') dated _____.

1. Franchisee acknowledges and agrees that Franchisee has:

   a. had ample opportunity to review this Agreement for the Account named below before deciding whether or not to accept a Transfer of the Account; and
   b. a copy of the Account Agreement and the Services Attachments established by the client (Exhibit A to this Transfer and Acceptance) and has reviewed the same; and
   c. inspected the Account premises, understands fully and can meet the Account requirements and finds the contract price stated below to be fair and reasonable; and
   d. no right to a refund relating to, or a replacement of, the transferred Account, unless otherwise expressly provided in Franchisee's Franchise Agreement.

2. The Marketing Fee due for the transferred Account identified below is $_____ ($_____X ___) and is payable to Franchisor as follows: an initial cash payment of $_____, plus_____ monthly installments of $_____ each. The first installment is due on _____. The second and following installments shall be paid on the _____th day of each consecutive month until full payment is received. Franchisee understands that if the Account Transfers accepted by Franchisee represents gross Services Billings greater than the amount agreed upon, then Franchisee will pay a fee for the amount of the difference. Franchisee understands that the fee is _____ (____) times the excess difference, and Franchisee agrees to pay Franchisor the fee in twelve (12) equal monthly payments following the date Franchisee begins servicing the Account. The Marketing Fee is in addition to the royalties and Business Support Fees Franchisee must pay Franchisor on all Vanguard Cleaning Systems® Business Accounts, including the one named below.

Mark a choice below:

☐ Each monthly installment includes interest on the unpaid principal amount at the rate of _____% per annum.

OR

☐ The Marketing Fee payments are interest free.

ACCOUNT:_____

MONTHLY CONTRACT PRICE: $_____**/month**

CLEANING FREQUENCY: _____ **FIRST CLEANING:** _____

ALARM CODE NO: _____ **NO. OF KEYS:** _____

NOTES: _____

3. **GENERAL RELEASE OF CLAIMS BY FRANCHISEE AND FRANCHISEE OWNER(S)**

FRANCHISEE and each Franchisee Owner for itself and, as applicable, its partners, successors, guarantors, assigns, affiliates, spouse, domestic partner, family members, heirs executors, administrators and personal representatives and anyone claiming through or under them (collectively the "FRANCHISEE Parties"), hereby releases, acquits and forever discharges Vanguard Cleaning Systems, Inc. and FRANCHISOR and each of their respective predecessors, successors, assigns, partners, parent company, subsidiaries, affiliates, officers, directors, stockholders, members, employees, attorneys, accountants, agents and other representatives (collectively the "FRANCHISOR Parties") of and from any and all claims, demands, debts, obligations, damages, causes of action and claims for relief of any nature whatsoever, whether known or unknown, fixed or contingent, which the FRANCHISEE Parties or any of them have against any or all of the FRANCHISOR Parties by reason of any matter, event or cause whatsoever occurring or arising at any time before, through and including the date of this Agreement,

including, but not limited to, any claims arising under or relating to the Franchise Agreement, to the fullest extent permitted by law. Notwithstanding the foregoing, nothing in this Release shall be construed to waive any right that is not subject to waiver by private agreement. For avoidance of doubt, this Release does not waive any of Franchisor's prospective obligations under the Franchise Agreement.

Furthermore, no provision of this release obligates any FRANCHISEE Parties to waive compliance with any provision of the California Franchise Relations Act or of the California Franchise Investment Law, if applicable. This Release has no impact on any amount of wages or other amounts admittedly owed and, to the extent covered by this Agreement and permitted by law, this Agreement only releases disputed claims to wages and other amounts. Further, nothing in this Release and Account Acceptance shall waive any FRANCHISEE Party's right to testify in an administrative, legislative or judicial proceeding concerning alleged criminal conduct or alleged sexual harassment by a FRANCHISOR Party when a FRANCHISEE Party has been required or requested to attend the proceeding pursuant to a court order, subpoena or written request from an administrative agency or the legislature.

Waiver of Civil Code Section 1542.

FRANCHISEE and each Franchisee Owner for himself and the other FRANCHISEE Parties hereby expressly waives any rights or benefits available under the provisions of Section 1542 of the California Civil Code or any similar law of any state that provides for the survival of claims notwithstanding a general release. Civil Code Section 1542 provides as follows:

A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her would have materially affected his or her settlement with the debtor or released party.

FRANCHISEE and each Franchisee Owner understands this statutory language and, notwithstanding this or any similar statute of any state, freely elects to waive these statutory rights and make this general release of all claims whether known or unknown against FRANCHISOR Parties.

4. Franchisor Transfers to Franchisee the Account business named above until the Account agreement is canceled or Franchisee is no longer servicing the Account, subject to the terms of the Franchise Agreement, an Additional Account Business Agreement (if applicable), and this Transfer and Acceptance, inclusive of their respective exhibits.

Mark below, if applicable:
☐ A promissory note is attached.

Mark below, if applicable:
☐ A personal guaranty is attached.

5. Except to the extent expressly modified by this Agreement, the Franchise Agreement remains in full force and effect and applies to the above named Account and to Franchisee's conduct and obligations in connection with the same. Capitalized terms used in this Agreement have the same meaning as in the Franchise Agreement, unless separately defined in this Agreement. In signing this Agreement, Franchisee and Franchisee's Guarantors ratify and reaffirm the terms of the Franchise Agreement and the Owners Guaranty and unconditionally promise to Franchisor and its successors and assigns the full and timely performance of all of the terms, covenants, and conditions of the Franchise Agreement (inclusive of exhibits) and the Guaranty since the effective date of the Franchise Agreement. The terms of the Franchise Agreement and the Guaranty fully apply to this new Account.

6. This is the entire agreement between the parties with respect to the subject matter and supersedes any prior or contemporaneous understandings about the subject matter. This Agreement can only be amended by a writing signed by both parties.

IMPORTANT: THIS ACCOUNT TRANSFER CONTAINS A RELEASE OF CLAIMS BY YOU. PLEASE READ CAREFULLY BEFORE SIGNING.

AGREED & ACCEPTED:

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity

a _____ _____
Jurisdiction of Formation Corporation or LLC

By: _____
Signature

Name: _____

Title: _____

FRANCHISEE OWNER(S)

PERCENTAGE OF OWNERSHIP OF FRANCHISEE

_____
Signature _____%

_____
Printed Name

_____
Signature _____%

_____
Printed Name

FRANCHISOR:
Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley

By: _____
Signature

Name: _____

Title: _____

EXHIBIT A TO ACCOUNT TRANSFER AND ACCEPTANCE

Account Agreement with Services Attachments (Account Proposal)

[AREA FRANCHISORS CAN ATTACH HERE THE APPLICABLE ACCOUNT AGREEMENT/PROPOSAL TO THE TRANSFER AND ACCEPTANCE FORM CONSISTENT WITH SECTION 1 b. OF THE TRANSFER AND ACCEPTANCE FORM.

COMPANIES CHOOSING TO DELIVER THE ACCOUNT AGREEMENT/PROPOSAL SEPARATELY SHOULD OMIT THIS PAGE AND REJECT THE CHANGE MARKED IN SECTION 1 b OF THE TRANSFER AND ACCEPTANCE FORM.]

EXHIBIT J
TO THE DISCLOSURE DOCUMENT

ACCOUNT TRANSFER AND ACCEPTANCE
(Shared Revenue Accounts)

(Subject to Change by Franchisor)

Account Cleaning Services Agreement-
Transfer and Acceptance
(Shared Revenue Option)

This is an Account Transfer from Prestige Worldwide Inc., dba Vanguard Cleaning Systems of the Southern Valley ("Franchisor") to _____("Franchisee') dated _____.

1. Franchisee acknowledges and agrees that Franchisee has:

   a. had ample opportunity to review this Agreement for the Account named below before deciding whether or not to accept a Transfer of the Account; and
   b. a copy of the Account Agreement and the Services Attachments established by the client (Exhibit A to this Transfer and Acceptance) and has reviewed the same; and
   c. inspected the Account premises, understands fully and can meet the Account requirements and finds the contract price stated below to be fair and reasonable.

2. Franchisee agrees to pay Franchisor for the VCS Account identified below a non-refundable, monthly Marketing Fee Payment of ____ percent (___%) of Gross Services Billings for such Account for as long as it is serviced by Franchisee's Vanguard Cleaning Systems® Business. This amount is in addition to the royalties and Business Support Fees Franchisee must pay Franchisor on all Vanguard Cleaning Systems® Business Accounts, including the one named below. Franchisor has no obligation to make any refunds or Account replacements of any kind in connection with the Account obtained with this Marketing Fee Payment.

ACCOUNT:_____

MONTHLY CONTRACT PRICE: $_____**/month**

CLEANING FREQUENCY: _____ **FIRST CLEANING:** _____

ALARM CODE NO: _____ **NO. OF KEYS:** _____

NOTES: _____

3. **GENERAL RELEASE OF CLAIMS BY FRANCHISEE AND FRANCHISEE OWNER(S)**

FRANCHISEE and each Franchisee Owner for itself and, as applicable, its partners, successors, guarantors, assigns, affiliates, spouse, domestic partner, family members, heirs executors, administrators and personal representatives and anyone claiming through or under them (collectively the "FRANCHISEE Parties"), hereby releases, acquits and forever discharges Vanguard Cleaning Systems, Inc. and FRANCHISOR and each of their respective predecessors, successors, assigns, partners, parent company, subsidiaries, affiliates, officers, directors, stockholders, members, employees, attorneys, accountants, agents and other representatives (collectively the "FRANCHISOR Parties") of and from any and all claims, demands, debts, obligations, damages, causes of action and claims for relief of any nature whatsoever, whether known or unknown, fixed or contingent, which the FRANCHISEE Parties or any of them have against any or all of the FRANCHISOR Parties by reason of any matter, event or cause whatsoever occurring or arising at any time before, through and including the date of this Agreement, including, but not limited to, any claims arising under or relating to the Franchise Agreement, to the fullest extent permitted by law. Notwithstanding the foregoing, nothing in this Release shall be construed to waive any right that is not subject to waiver by private agreement. For avoidance of doubt, this Release does not waive any of Franchisor's prospective obligations under the Franchise Agreement.

Furthermore, no provision of this release obligates any FRANCHISEE Parties to waive compliance with any provision of the California Franchise Relations Act or of the California Franchise Investment Law, if applicable. This Release has no impact on any amount of wages or other amounts admittedly owed and, to the extent covered by this Agreement and permitted by law, this Agreement only releases disputed claims to wages and other amounts. Further, nothing in this Release and Account Acceptance shall waive any FRANCHISEE Party's right to testify in an administrative, legislative or judicial proceeding concerning alleged criminal conduct or alleged sexual

harassment by a FRANCHISOR Party when a FRANCHISEE Party has been required or requested to attend the proceeding pursuant to a court order, subpoena or written request from an administrative agency or the legislature.

Waiver of Civil Code Section 1542.

FRANCHISEE and each Franchisee Owner for himself and the other FRANCHISEE Parties hereby expressly waives any rights or benefits available under the provisions of Section 1542 of the California Civil Code or any similar law of any state that provides for the survival of claims notwithstanding a general release. Civil Code Section 1542 provides as follows:

A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her would have materially affected his or her settlement with the debtor or released party.

FRANCHISEE and each Franchisee Owner understands this statutory language and, notwithstanding this or any similar statute of any state, freely elects to waive these statutory rights and make this general release of all claims whether known or unknown against FRANCHISOR Parties.

4. Franchisor Transfers to Franchisee the Account business named above until the Account agreement is canceled or Franchisee is no longer servicing the Account, subject to the terms of the Franchise Agreement, any Additional Account Business Agreement, if applicable, and this Transfer and Acceptance, inclusive of their respective exhibits.

5. Except to the extent expressly modified by this Agreement, the Franchise Agreement remains in full force and effect and applies to the above named Account and to Franchisee's conduct and obligations in connection with the same. Capitalized terms used in this Agreement have the same meaning as in the Franchise Agreement, unless separately defined in this Agreement. In signing this Agreement, Franchisee and Franchisee's Guarantors ratify and reaffirm the terms of the Franchise Agreement and the Owners Guaranty and unconditionally promise to Franchisor and its successors and assigns the full and timely performance of all of the terms, covenants, and conditions of the Franchise Agreement (inclusive of exhibits) and the Guaranty since the effective date of the Franchise Agreement. The terms of the Franchise Agreement and the Guaranty fully apply to this new Account.

6. This is the entire agreement between the parties with respect to the subject matter and supersedes any prior or contemporaneous understandings about the subject matter. This Agreement can only be amended by a writing signed by both parties.

IMPORTANT: THIS ACCOUNT TRANSFER AND ACCEPTANCE CONTAINS A RELEASE OF CLAIMS BY YOU. PLEASE READ CAREFULLY BEFORE SIGNING.

AGREED & ACCEPTED:

FRANCHISEE (Corp. or LLC)

_____
(Legal Name of Franchisee Entity

a _____ _____
Jurisdiction of Formation Corporation or LLC

By: _____
Signature

Name: _____

Title: _____

FRANCHISEE OWNER(S)

PERCENTAGE OF OWNERSHIP OF FRANCHISEE

_____ _____%
Signature

_____
Printed Name

_____ _____%
Signature

_____
Printed Name

FRANCHISOR:

_____
(Legal Name of Area Franchisor)

By: _____
Signature

Name: _____

Title: _____

EXHIBIT A TO ACCOUNT TRANSFER AND ACCEPTANCE

Account Agreement with Services Attachments (Account Proposal)

[AREA FRANCHISORS CAN ATTACH HERE THE APPLICABLE ACCOUNT AGREEMENT/PROPOSAL TO THE TRANSFER AND ACCEPTANCE CONSISTENT WITH SECTION 1 b. OF THE TRANSFER AND ACCEPTANCE FORM.

COMPANIES CHOOSING TO DELIVER THE ACCOUNT AGREEMENT/PROPOSAL SEPARATELY SHOULD OMIT THIS PAGE AND REJECT THE CHANGE MARKED IN SECTION 1 b OF THE TRANSFER AND ACCEPTANCE FORM.]

EXHIBIT K
TO THE DISCLOSURE DOCUMENT

FRANCHISE TRANSFER AGREEMENT
(Subject to Change by Franchisor)

VANGUARD CLEANING SYSTEMS®
FRANCHISE TRANSFER AGREEMENT

This Franchise Transfer Agreement (the "Agreement") is made by and among

_____ (the "Seller"),

_____ (the "Buyer"), and

Prestige Worldwide Inc dba Vanguard Cleaning Systems of the Southern Valley (the "Franchisor"), with an effective date of_____ (the "Effective Date").

If Seller is a corporation or other Business Entity, "Seller" shall also include all persons having an interest in the Seller (individually and together, "Seller's Owners"), all of whom shall be liable, separately and together, for Seller's and each other's performance under this Agreement. If Buyer is a corporation or other Business Entity, "Buyer" shall also include all persons having an interest in the Buyer (individually and together, "Buyer's Owners"), all of whom shall be liable, separately and together, for Buyer's and each other's performance under this Agreement.

1. Seller entered into a Franchise Agreement with Franchisor on _____ (the "Seller's Franchise Agreement").

2. Buyer wants to purchase Seller's Vanguard Cleaning Systems franchised business (the "Franchised Business") and operate under a franchise agreement with Franchisor. Seller wants to transfer the Franchised Business to Buyer and requires Franchisor's consent to the transfer.

3. Seller agrees to pay to Franchisor $_____ and all other outstanding amounts owed Franchisor on or before the transfer.

   (INSERT ANY OUTSTANDING AMOUNTS OWED BY SELLER, OR $0)

   Franchisor acknowledges receipt of $_____, which satisfies all amounts due or to be due under each promissory note identified on Schedule 1 of this Agreement. Each note listed on Schedule 1 is cancelled as of the Effective Date of this Agreement.

   At Franchisor's choice, Buyer must either take an assignment from Seller of Seller's Franchise Agreement or sign Franchisor's current form of Franchise Agreement (a "New Franchise Agreement") being offered as of the Effective Date.

   Under this Agreement, Buyer will:

(FRANCHISOR TO CHECK ONE)

A. _____ **Accept an Assignment of Seller's Franchise Agreement and the Franchised Business.**

   Upon signing this Agreement, Seller transfers and assigns to Buyer all of Seller's rights and obligations under Seller's Franchise Agreement and the Franchised Business. Upon signing this Agreement, Buyer assumes and accepts all of Seller's rights and obligations under Seller's Franchise Agreement and the Franchised Business.

OR

B. _____ **Sign a New Franchise Agreement when Buyer accepts the transfer of the Franchised Business from Seller.**

Buyer acknowledges receipt of Franchisor's Franchise Disclosure Document ("FDD") at least 14 calendar days before the Effective Date of this Agreement, which included the current form of Vanguard Cleaning Systems franchise agreement and related documents. Upon signing this Agreement, Seller transfers and assigns to Buyer all of Seller's rights and obligations in connection with the Franchised Business, and Seller's rights under Seller's Franchise Agreement are cancelled. Upon signing this Agreement, Buyer assumes and accepts all of Seller's rights and obligations in connection with the Franchised Business.

4. Buyer agrees to sign all other documents routinely required by Franchisor when granting a franchise, including any personal guarantees. Buyer agrees to be bound by all the terms and conditions of Buyer's Vanguard Cleaning Systems franchise agreement and to fully perform all obligations to all Accounts for which Seller's Franchised Business performs services as of the Effective Date of this Agreement.

5. If any Account fulfillment commitments are owed to Seller under any agreement for Accounts or otherwise as of the Effective Date, Franchisor will owe only the unfulfilled amount of the commitment to Buyer when Buyer acquires the Franchised Business. The minimum Service Billings (if any) due under Seller's agreement for Accounts as of the Effective Date is listed on Schedule 1 of this Agreement. Buyer acknowledges and agrees that Franchisor has no unfulfilled Account business commitments if none are listed on Schedule 1.

6. Seller agrees that Seller's post term obligations under Seller's Franchise Agreement, like discontinued use of the Vanguard Cleaning Systems Marks, Guide and branded materials, remain in effect even after any cancellation or assignment of Seller's Franchise Agreement.

7. **RELEASE OF CLAIMS BY SELLER:**

Except for any claims which cannot lawfully be released under a state franchise relations or franchise sales laws or under other applicable law, Seller (and Seller's Owner(s), if applicable) hereby releases and relinquishes all claims, demands, debts, obligations, damages, and causes of action of any nature whatsoever (the "Claims") against Franchisor and Vanguard Cleaning Systems, Inc. and each of their predecessors, successors, assigns, affiliates, officers, directors, stockholders, members, employees and agents (all together, the "Franchisor Associates"), whether known or unknown, arising anytime before and up to the Effective Date of this Agreement, to the fullest extent permitted by law. Nothing in this Release shall be construed to waive any right that is not subject to waiver by private agreement.

Further, nothing in this Release shall waive Seller or any Seller's Owner's right to testify in an administrative, legislative or judicial proceeding concerning alleged criminal conduct or alleged sexual harassment by a Franchisor Associate when Seller or any Seller's Owner has been required or requested to attend the proceeding pursuant to a court order, subpoena or written request from an administrative agency or the legislature. No provision of this release obligates Seller or Seller's Owner(s) to waive compliance with any provision of the California Franchise Relations Act or of the California Franchise Investment Law, if applicable. Further, this Release has no impact on any amount of wages or other amounts admittedly owed and, to the extent covered by this Agreement and permitted by law, this Agreement only releases disputed claims to wages and other amounts.

Waiver of Civil Code Section 1542. Seller (and Seller's Owners, if applicable) hereby expressly waives any rights or benefits available under the provisions of Section 1542 of the California Civil Code. Civil Code Section 1542 states:

> **A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her**

would have materially affected his or her settlement with the debtor or released party.

Seller (and Seller's Owners, if applicable) understands this statutory language and freely elects to specifically waive these rights and releases the Franchisor and Franchisor Associates from all claims whether known or unknown.

Seller (and Seller's Owners, if applicable) acknowledges that each of them had the opportunity to consult with legal counsel in making this Release and that each of them has read and fully understands the terms of this Release and that this Release was entered into by each freely and voluntarily.

Seller's Initials: _____

Seller's Owners' Initials: _____

8. This Agreement, its attachments and the agreements referred to in this Agreement are the entire understanding among the parties concerning Franchisor's consent to the transfer of Seller's Franchise and replace all negotiations, prior discussions and preliminary agreements.

WE AGREE AND ACCEPT THE ABOVE TERMS OF AGREEMENT.

"SELLER"	**"BUYER"**
_____	_____
[Name of SELLER]	[Name of BUYER]
By: _____	By: _____
Print Name: _____	Print Name: _____
Title: _____	Title: _____
Date: _____	Date: _____
All SELLER Owners must sign this Agreement.	**All BUYER Owners must sign this Agreement.**
_____	_____
"Owner"	"Owner"
Individually: _____	Individually: _____
Print Name: _____	Print Name: _____
Date: _____	Date: _____
% Owned of Business Entity Franchise: _____%	% Owned of Business Entity Franchise: _____%
All SELLER Owners must sign this Agreement.	**All BUYER Owners must sign this Agreement.**
_____	_____
"Owner"	"Owner"
Individually: _____	Individually: _____
Print Name: _____	Print Name: _____
Date: _____	Date: _____
% Owned of Business Entity Franchise: _____%	% Owned of Business Entity Franchise: _____%

FRANCHISOR'S CONSENT TO FRANCHISE TRANSFER

Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley hereby consents to the Franchise Transfer between the Buyer and Seller named above upon the terms and conditions stated in this Agreement.

Franchisor
Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley

Date: _____

By: _____

Title: _____

APPENDIX 1

APPLICABLE PROMISSORY NOTES

(TO BE PAID IN FULL BEFORE FRANCHISE TRANSFER)

Note 1:

Date of Note: _____

Balance as of the Effective Date of this Agreement: _____

Note 2:

Date of Note: _____

Balance as of the Effective Date of this Agreement: _____

TOTAL AMOUNT DUE FROM SELLER TO FRANCHISOR ON OR BEFORE THE DATE OF SELLER'S FRANCHISE TRANSFER: $_____

FRANCHISOR'S OUTSTANDING ACCOUNT FULFILLMENT OBLIGATIONS

(AS OF THE EFFECTIVE DATE, IF ANY)

Franchisor owes Buyer VCS Accounts anticipated to generate $_____ in service billings per month, as of the date of Buyer's acquisition of the Franchised Business.

Such Accounts must be offered by Franchisor by _____.

EXHIBIT L
TO THE DISCLOSURE DOCUMENT

UNIT FRANCHISEE ACCOUNT ASSIGNMENT AGREEMENT AND AREA FRANCHISOR CONSENT

(Subject to Change by Franchisor)

Unit Franchisee Account Assignment Agreement
and Area Franchisor Consent

This Unit Franchisee Account Assignment Agreement (the "Agreement") is made by and among

_____ (the "Assignor"),
(transferring franchisee)

_____ (the "Assignee"), and
(receiving franchisee)

_____ (the "Franchisor"), with an effective date of
(Area Franchisor)

_____ (the "Effective Date").

1. Assignor entered into a Franchise Agreement with the Franchisor on _____ (the "Franchise Agreement").

2. Assignor previously accepted or self-generated the VCS Account(s) named on Schedule 1 of this Agreement (alone or in combination, the "Account"). Assignor now wishes to assign Assignor's rights and obligations in connection with the Account to another Vanguard Cleaning Systems® franchisee.

3. For value received, Assignor hereby assigns and transfers to Assignee all rights, interests and obligations Assignor has in the Account. Assignor understands that on and after the Effective Date of this Agreement Assignee will have the sole right and obligation to provide the services required by the Account under the Account Cleaning Services Agreement (the "Account Agreement") and to be paid for such services, subject to the terms of the Assignee's Franchise Agreement and related agreements.

4. Assignee hereby accepts the Account assignment and agrees to assume the right and obligation to provide the services required by the Account under the Account Agreement and to receive payment for such services, subject to the terms of the Assignee's Franchise Agreement and related agreements. Assignee understands Assignor has the right to revenues received for any services to the Account provided by Assignor prior to the Effective Date of this Agreement.

5. Assignee represents that Assignee has:

- inspected the Account premises, understands fully and can meet the Account requirements and finds the contract price to be fair and reasonable; and
- the sole responsibility for meeting the Account Cleaning Services requirements described in the Account Agreement; and
- the sole responsibility for any keys or other Account property received by Assignee in connection with this Account and for maintaining Account satisfaction; and
- the financial and operational resources, equipment and inventory necessary to meet the Account requirements on an ongoing basis.

6. Assignor agrees that this Agreement will not relieve Assignor from any amounts Assignor owes under any promissory note outstanding in connection with this Account unless Assignee pays Franchisor the amount outstanding under Assignor's note as of the Effective Date of this Agreement or gives Franchisor a promissory note for such amount, at Franchisor's option.

7. Any promissory note made or other debt incurred by Assignor in connection with the assigned Account and to be cancelled as of the Effective Date is described in Exhibit A to this Agreement or attached as Exhibit A and

marked "Cancelled". Any promissory note to be made by Assignee in connection with Assignee's acceptance of Account is attached as Exhibit B to this Agreement and will be signed by Assignee when this Agreement is signed.

8. The Guarantors identified below signed an Owners Guaranty of the Assignor's/Assignee's, as applicable, obligations under their respective Franchise Agreement when it was executed. The Guarantors each ratify the terms of their Guaranty and agree that their obligations under such Guaranty apply fully to this Agreement and all transferred Accounts.

WE AGREE AND ACCEPT THE ABOVE TERMS OF AGREEMENT.

"ASSIGNOR"	**"ASSIGNEE"**
_____	_____
[Name of ASSIGNOR]	[Name of ASSIGNEE]
By: _____	By: _____
Print Name: _____	Print Name: _____
Title: _____	Title: _____
ASSIGNOR'S GUARANTOR(S)	ASSIGNEE'S GUARANTOR(S)
_____	_____
Signature	Signature
Print Name: _____	Print Name: _____
_____	_____
Signature	Signature
Print Name: _____	Print Name: _____

CONSENT OF
PRESTIGE WORLDWIDE DBA VANGUARD CLEANING SYSTEMS OF THE SOUTHERN VALLEY

Prestige Worldwide dba Vanguard Cleaning Systems of the Southern Valley hereby consents to the above assignment of the Account upon the terms and conditions stated in this Agreement, including any attachments.

Franchisor

Prestige Worldwide dba Vanguard Cleaning Systems of the Southern Valley

By: _____

Print Name: _____

Title: _____

SCHEDULE 1

Assigned Account(s)

Account: _____

Monthly Contract Price: $_____

Account: _____

Monthly Contract Price: $_____

Account: _____

Monthly Contract Price: $_____

EXHIBIT A

Assignor Promissory Note(s)

(AREA FRANCHISOR TO DESCRIBE ANY OUTSTANDING DEBT MADE BY THE TRANSFERRING FRANCHISEE TO BE ADJUSTED IN CONNECTION WITH THE TRANSFER OF THE ACCOUNT OR TO ATTACH ANY PROMISSORY NOTE BY THE TRANSFERRING FRANCHISEE THAT WILL BE CANCELLED BY THE AREA FRANCHISOR, IF ANY. IF NONE, THEN WRITE "NONE" ON THIS PAGE.)

EXHIBIT B

Assignee Promissory Note(s)

(AREA FRANCHISOR TO ATTACH ANY PROMISSORY NOTE TO BE MADE BY THE ACCEPTING FRANCHISEE IN CONNECTION WITH THE TRANSFERRED ACCOUNT, IF ANY. IF NONE, WRITE "NONE" ON THIS PAGE.)

EXHIBIT M
TO THE DISCLOSURE DOCUMENT

RECEIPT OF FRANCHISE RELATED DOCUMENTS

RECEIPT OF FRANCHISE RELATED DOCUMENTS

The undersigned, personally and/or as an officer or managing member of the proposed franchisee, does hereby acknowledge receipt of the following documents, in form for execution:

[ ] (1) Franchise Agreement

[ ] (2) Personal Guaranty

[ ] (3) Independent Contractor Acknowledgement

(Proposed franchisee must initial the box next to the applicable documents.)

DATED: _____

THE LAW REQUIRES THAT WE PROVIDE YOU WITH THE FRANCHISE-RELATED DOCUMENTS NOTED ABOVE AT LEAST SEVEN (7) CALENDAR DAYS PRIOR TO THE DATE THEY ARE TO BE EXECUTED. PLEASE DO NOT SIGN OR RETURN THESE DOCUMENTS UNTIL AT LEAST SEVEN (7) CALENDAR DAYS HAVE ELAPSED FROM THE DATE OF THIS RECEIPT.

_____
individually and as an office/managing member of

_____

(_____, corporation)

(_____, limited liability company)

EXHIBIT N
TO THE DISCLOSURE DOCUMENT

STATE ADDENDA

CALIFORNIA ADDENDUM

1. The California Franchise Investment Law requires a copy of all proposed agreements relating to the sale of the franchise be delivered together with the franchise disclosure document.

2. The franchisor, any person or franchise broker in Item 2 of the FDD is not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in such association or exchange.

3. OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION at www.dfpi.ca.gov.

4. California Business and Professions Code 20000 through 20043 provide rights to the franchisee concerning transfer, termination or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control.

5. The franchise agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law. (11 U.S.C.A. Sec. 101 et seq.).

6. The franchise agreement contains a covenant not to compete, which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

7. The franchise agreement contains a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.

8. The franchise agreement requires binding arbitration. The arbitration will occur at the nearest city where our principal business address is then located with the costs being borne by you for travel to and lodging in the nearest city where our principal business address is then located and other costs associated with arbitration. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

9. The franchise agreement requires application of the laws of California. This provision may not be enforceable under California law.

10. Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.

11. You must sign a general release of claims if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 Through 31516). Business and

Professions Code Section 20010 Voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).

12. The Department of Financial Protection & Innovation has published a guide regarding buying franchises that you should review; https://dfpi.ca.gov/wp-content/uploads/sites/337/forms/Securities/DFPI-SRD-QR-518.pdf.

13. California has a labor law known as California Assembly Bill 5 or "AB5" that governs when someone is classified as an employee or an independent contractor. Your franchise agreement states that you are an independent contractor, but AB5 may mean you are an employee instead. Being an employee may entitle you to minimum wage, sick and family leave, unemployment and workers' compensation, expense reimbursements, protection from retaliation and discrimination, and other benefits given to employees. You should research and consult with an attorney regarding California's labor laws.

14. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

15. The Department of Financial Protection and Innovation requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business. You will only pay us the $5,000 initial franchise fee after you open your Vanguard Cleaning Systems business.

EXHIBIT O
TO THE DISCLOSURE DOCUMENT

STATE EFFECTIVE DATES

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration:

California, Hawaii, Illinois, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following state(s), where the document is filed, registered or exempt from registration, as of the Effective Date stated below:

STATE	EFFECTIVE DATE
California	(pending)

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller assisted marketing plans.

EXHIBIT P
TO THE DISCLOSURE DOCUMENT

RECEIPTS

RECEIPT
(YOUR COPY)

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain language. Read this Disclosure Document and all agreements carefully.

If we offer you a franchise, we must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, us or an affiliate in connection with the proposed franchise sale, except as to the following states:

New York requires that we give you this Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

Michigan requires that we give you this Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever comes first.

If we do not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and your state agency.

The Franchisor is **Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley,** located at **5301 Office Park Drive Ste. 220 Bakersfield, CA 93309.** Its telephone number is **661-395-3009**

The name, principal address and telephone number of each franchise seller offering the franchise:

Name **Jeff Sorrell**	Name **Michelle Shultz**
Address **5301 Office Park Drive, Suite 220**	Address **5301 Office Park Drive, Suite 220**
Address **Bakersfield, CA 93309**	Address **Bakersfield, CA 93309**
Phone **661-395-3009**	Phone **661-395-3009**

Name **Cindy Portales**	Name **Casey Sorrell**
Address **5301 Office Park Drive, Suite 220**	Address **5301 Office Park Drive, Suite 220**
Address **Bakersfield, CA 93309**	Address **Bakersfield, CA 93309**
Phone **661-395-3009**	Phone **661-395-3009**

Date of Issuance**:** July 2, 2024

The Area Franchisor authorizes Jeff Sorrell at 5301 Office Park Drive Ste. 220, Bakersfield CA. 93309 or The Department of Financial Protection and Innovation at One Sansome Street Ste. 600 San Francisco CA 94104 to receive service of process for the Area Franchisor.

I have received a Franchise Disclosure Document dated _____ that includes the following exhibits:

Exhibit A	Franchise Agreement - Ex. A – Form of Personal Guaranty - Ex. B – Independent Contractor Acknowledgement
Exhibit B	Insurance Request Form/Payment Authorization
Exhibit C	List of Active Unit Franchisees of Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley
Exhibit C-1	List of Active Unit Franchisees of Certain Other Area Franchisors
Exhibit D	List of Former Unit Franchisees of Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley
Exhibit D-1	List of Former Unit Franchisees of Certain Other Area Franchisors
Exhibit E	Financial Statements
Exhibit F	State Regulators and Agents for Service of Process
Exhibit G	Successor Term Addendum to Franchise Agreement
Exhibit H	General Release Agreement
Exhibit I	Account Transfer and Acceptance (Multiple Pricing Option)
Exhibit J	Account Transfer and Acceptance (Shared Revenue Option)
Exhibit K	Franchise Transfer Agreement
Exhibit L	Unit Franchisee Account Assignment Agreement and Area Franchisor Consent
Exhibit M	Receipt of Franchise Related Documents
Exhibit N	State Addenda
Exhibit O	State Effective Dates
Exhibit P	Receipts

Date	Signature	Printed Name
Date	Signature	Printed Name

KEEP THIS COPY FOR YOUR RECORDS.

RECEIPT
(OUR COPY)

This Disclosure Document summarizes certain provisions of the franchise agreement and other information in plain English. Read this Disclosure Document and all agreements carefully.

If we offer you a franchise, we must provide this Disclosure Document to you 14 calendar-days before you sign a binding agreement with, or make a payment to, us or an affiliate in connection with the proposed franchise sale, except as to the following states:

New York requires that we give you this Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

Michigan requires that we give you this Disclosure Document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever comes first.

If we do not deliver this Disclosure Document on time or if it contains a false or misleading statement, or a material omission, a violation of federal and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and your state agency.

The Franchisor is **Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley,** located at **5301 Office Park Drive Ste 220 Bakersfield, CA 93309.** Its telephone number is **661-395-3009**

The name, principal address and telephone number of each franchise seller offering the franchise:

Name **Jeff Sorrell**	Name **Michelle Shultz**
Address **5301 Office Park Drive, Suite 220**	Address **5301 Office Park Drive, Suite 220**
Address **Bakersfield, CA 93309**	Address **Bakersfield, CA 93309**
Phone **661-395-3009**	Phone **661-395-3009**

Name **Cindy Portales**	Name **Casey Sorrell**
Address **5301 Office Park Drive, Suite 220**	Address **5301 Office Park Drive, Suite 220**
Address **Bakersfield, CA 93309**	Address **Bakersfield, CA 93309**
Phone **661-395-3009**	Phone **661-395-3009**

Date of Issuance**:** July 2, 2024

The Region authorizes Jeff Sorrell at 5301 Office Park Drive Ste. 220, Bakersfield CA. 93309 or The Department of Financial Protection and Innovation at One Sansome Street Ste. 600 San Francisco CA 94104 to receive service of process for the Region.

I have received a Franchise Disclosure Document dated _____ that includes the following exhibits:

Exhibit A	Franchise Agreement - Ex. A – Form of Personal Guaranty - Ex. B – Independent Contractor Acknowledgement
Exhibit B	Insurance Request Form/Payment Authorization
Exhibit C	List of Active Unit Franchisees of Prestige Worldwide Inc. dba Vanguard Cleaning Systems of the Southern Valley
Exhibit C-1	List of Active Unit Franchisees of Certain Other Area Franchisors
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Exhibit G	Successor Term Addendum to Franchise Agreement
Exhibit H	General Release Agreement
Exhibit I	Account Transfer and Acceptance (Multiple Pricing Option)
Exhibit J	Account Transfer and Acceptance (Shared Revenue Option)
Exhibit K	Franchise Transfer Agreement
Exhibit L	Unit Franchisee Account Assignment Agreement and Area Franchisor Consent
Exhibit M	Receipt of Franchise Related Documents
Exhibit N	State Addenda
Exhibit O	State Effective Dates
Exhibit P	Receipts
Exhibit P	Receipts

_____	_____	_____
Date	Signature	Printed Name

_____	_____	_____
Date	Signature	Printed Name

Please sign this copy of the receipt, date your signature, and return it to _____, **Prestige Worldwide Inc. dba Vanguard Cleaning of the Southern Valley, 5301 Office Park Drive Ste. 220, Bakersfield, CA 93309**