FRANCHISE DISCLOSURE DOCUMENT

TeamLogic, Inc.
A California Corporation
26722 Plaza, Mission Viejo, California 92691
(949) 582-6300
franchise@TeamLogicIT.com
www.TeamLogicIT.com

As a TeamLogic IT® franchisee you will independently own and operate an information technology business providing outsourced IT managed services targeted to small and medium-sized businesses via qualified technicians.

The total investment necessary to begin operation of a TeamLogic IT® franchised business is from $111,465 to $147,842. This includes $40,000 to $49,500 that must be paid to the franchisor or its affiliates.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact the Franchise Development Department at 26722 Plaza, Mission Viejo, California 92691, (949) 582-6300.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: March 27, 2023

STATE COVER PAGE

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or Exhibit A includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only TeamLogic IT business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What's it like to be TeamLogic IT franchisee?	Item 20 lists current and former franchisees. You can contact them to ask about their experiences.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit I.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution**. The franchise agreement requires you to resolve disputes with the franchisor by arbitration and/or litigation only in California. Out-of-state arbitration or litigation may force you to accept a less favorable settlement for disputes. It may also cost more to arbitrate or litigate with the franchisor in California than in your own state.

2. **Spousal Liability**. Your spouse must sign a document that makes your spouse liable for all financial obligations under the Franchise Agreement, even if your spouse has no ownership interest in the franchise. This Guarantee will place both your and your spouse's marital and personal assets (perhaps including your house) at risk if your franchise fails.

3. **Sales Performance Requirements**. You must maintain minimum sales performance levels. Your inability to maintain these levels may result in loss of any territorial rights you are granted, termination of your franchise and loss of your investment.

4. **Mandatory Minimum Payments**. You must make mandatory minimum continuing franchise fee payments or advertising contributions regardless of your sales levels. Your inability to make these payments may result in termination of your franchise and loss of your investment.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

TEAMLOGIC, INC.
FRANCHISE DISCLOSURE DOCUMENT

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ITEM 1.
THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES

To simplify the language of this disclosure document, "TeamLogic", "we," or "us", means TeamLogic, Inc., the franchisor. “You” means the person who acquires the TeamLogic IT® franchise, and each equity owner of the franchisee entity. If you are a corporation, limited liability company (“LLC”) or other legal entity, “you” includes each of your owners, who will sign as a party and will also sign a Guarantee of the Franchise Agreement.

TeamLogic, Inc. (“TeamLogic”) incorporated on September 1, 2004 in California. TeamLogic has its principal place of business at 26722 Plaza, Mission Viejo, California 92691. TeamLogic began offering franchises for computer consultation, maintenance, and proactive IT managed services in January 2005. It has not conducted business in any other line of business or offered franchises in any other line of business. TeamLogic does not operate businesses of the type being franchised. As of December 31, 2022, there were 266 TeamLogic IT® franchised Businesses located in the United States, including Canada and Puerto Rico.

TeamLogic has no predecessors. It is 100% owned by its parent company, Franchise Services, Inc., a California corporation, also located at 26722 Plaza, Mission Viejo, California 92691. Franchise Services, Inc., established in 1996 as a service company, owns, operates, and manages a variety of well- known international franchise brands and other companies. Franchise Services, Inc. is a wholly owned subsidiary of KOAH, Inc., a Delaware corporation (“KOAH”).

Franchise Services, Inc. owns, operates, and manages the following companies:

Sir Speedy, Inc., a California corporation, 26722 Plaza, Mission Viejo, CA 92691, which has franchised printing, marketing and sign centers since 1968 and has 134 centers as of December 31, 2022;

Postal Instant Press, Inc., a California corporation (“PIP”), 26722 Plaza, Mission Viejo, CA 92691, which has franchised printing, marketing and sign centers since 1968 and has 56 centers as of December 31, 2022;

Signal Graphics, Inc., a California corporation, 26722 Plaza, Mission Viejo, CA 92691, which has franchised printing, marketing and sign centers since April 11, 2000, and has 5 centers as of December 31, 2022; and

Summit Marketing Communications, Inc., a California corporation (“Summit”), 26722 Plaza, Mission Viejo, CA 92691, which provides advertising and media services to all Franchise Services, Inc. affiliates. None of these franchise companies has offered franchises in any other lines of business. Except as stated above, none of these affiliates provide any products and services to the TeamLogic franchises. Except as stated above, neither TeamLogic, nor any of its affiliates own or operate any TeamLogic IT® Businesses.

DESCRIPTION OF FRANCHISES

Our TeamLogic IT® Franchise (also referred to as "Business") is a license to independently own and operate an information technology business providing outsourced IT managed services targeted to small and medium-sized businesses via qualified technicians. You will offer a list of required Core Services that are outlined in the Franchise Agreement. Additional Non-Core Services can also be offered at your option, with appropriately trained, qualified technicians. You will proactively work with your clients to help determine if they have the correct IT equipment to properly meet their current and future needs, and will partner with your clients on a reactive basis to help them repair their IT equipment and services when the systems fail. You will offer TeamLogic IT® Managed Services to clients which will remotely monitor and manage servers and desktops to help to prevent problems, allow for local and remote back-up, and provide performance reports of the client's system.

CORE SERVICES

The Core Services that you will offer include:

° On-Site

° Remote

i. TeamLogic IT® Managed Services providing remote monitoring, management and support (Network Operations Center or NOC) Computer Systems Assessment
ii. Troubleshooting and Repair
iii. Installation of Systems, Hardware and Software
iv. Data Backup System Installation and Maintenance

° Local

° Remote/On-line

v. Data Recovery/Business Continuity
vi. IT Security
vii. Cloud Services
viii. Mobility Solutions
ix. E-mail Solutions
x. Telephony solutions
xi. Voice, Data, and Connectivity Solutions
xii. End-user support (Help Desk)
xiii. IT Consulting/IT Projects/Strategic Advice
xiv. Business Application Support

You will face competition from other computer repair businesses, and managed services providers including other franchised or non-franchised national chains as well as independent computer repair and managed services businesses. The computer services market is highly developed in many states.

We utilize franchising as our business strategy for expansion in the United States. We grant franchises with care to individuals we believe are qualified financially, have acquired the business acumen to handle running one's own business, have the personality traits most desirable to follow the TeamLogic IT® System to enhance the brand, and have a desire for success.

You will need to obtain the proper business license(s) from the proper licensing agencies. In addition, you may also be subject to federal, state, and local laws, regulations and ordinances generally applicable to new, start-up businesses, and the continuing operation of your business. These laws may include the Health Insurance Portability and Accountability Act (HIPAA) and privacy laws. We urge you to investigate the laws, regulations, and ordinances applicable to your Business in your state.

See Exhibit "B" for our Agents for Service of Process.

ITEM 2.
BUSINESS EXPERIENCE

CHIEF EXECUTIVE OFFICER AND DIRECTOR: DON F. LOWE

Don Lowe is the Chief Executive Officer and Director of TeamLogic, Inc., in Mission Viejo, California, a position held since its inception in September 2004. Mr. Lowe has been the Chief Executive Officer of Franchise Services, Inc. (parent of TeamLogic IT) in Mission Viejo, California since its inception in 1996, and has served as Chief Executive Officer of Sir Speedy, Inc. (affiliate of TeamLogic IT) since 1981, in Mission Viejo, California.

PRESIDENT AND DIRECTOR: DAN SHAPERO

Dan Shapero joined TeamLogic, Inc., in Mission Viejo, California on February 19, 2018, and was appointed President and Director. From 2015-2019, Mr. Shapero joined the Board of Directors for COMPTIA in Downers Grove, Illinois. Since 2011, Mr. Shapero founded and owns Clikcloud in Laguna Beach, California.

EXECUTIVE VICE PRESIDENT AND DIRECTOR: CHARLES R. LENNON

Charles Lennon was appointed Executive Vice President and Director of TeamLogic, Inc., in Mission Viejo, California, in February 2018. Previously Mr. Lennon was the President of TeamLogic, Inc. since its inception in September 2004 to February 2018, at which time Mr. Lennon elected to relocate to the East Coast of the United States.

DIRECTOR: RICHARD LOWE

Richard Lowe serves as a Director of TeamLogic, Inc., since its inception in September 2004, in Mission Viejo, California. Mr. Lowe is the Chief Operating Officer of its parent company, Franchise Services, Inc. in Mission Viejo, California. He has served as President of Sir Speedy, Inc., in Mission Viejo, California, since May 1, 2006, and is a Director. Before becoming Sir Speedy's President, Mr. Lowe served as its Senior Vice President since January 1, 2005, Vice President of Franchise Services, Inc., in Mission Viejo, California, since March 1998, Assistant Vice President of Strategic Development from December 1994 to March 1998, and Western Region Operations Manager from 1992 to 1994. Mr. Lowe joined Sir Speedy in June 1989 as Director of Copies Now.

SECRETARY, CHIEF FINANCIAL OFFICER AND DIRECTOR: THOMAS MULLER

Thomas Muller joined TeamLogic, Inc. on October 31, 2022, and was appointed Secretary, Chief Financial Officer and Director, in Mission Viejo, California. From October 2020 to January 2022, Mr. Muller served as Director of Finance for Tri Star Sports & Entertainment Group in West Hollywood, California, and served as a Corporate Finance Consultant (CFO/Director/Manager Level). From November 2016 to October 2020, he has run the Tax Department at Dole Packaged Foods in Westlake Village, California. Mr. Muller is a licensed attorney and CPA and also holds an MBA.

CHIEF MARKETING OFFICER AND DIRECTOR: DAVID ROBIDOUX

Robidoux was appointed as a Director in October 2022. He also serves as Chief Marketing Officer of TeamLogic, Inc., in Mission Viejo, California, and Chief Marketing Officer of Franchise Services, Inc., both since January 2018. He joined the company in 2008, as vice president of marketing, bringing with him more than 35 years of sales and marketing expertise in both offline and online strategy including integrated marketing, branding, web, mobile, search (SEO/SEM), direct and content marketing. Previously, he was responsible for marketing at several public and private companies including overseeing marketing communications and online/ecommerce strategy at First American CoreLogic and marketing communications at New Horizons Computer Learning Centers.

VICE PRESIDENT OF FRANCHISE SUPPORT AND TRAINING: LEE DYE, CFE

Lee Dye joined TeamLogic, Inc. on February 1, 2018, and was appointed Vice President of Franchise Support and Training, in Mission Viejo, California. Previously, Mr. Dye was Vice President of Operations & Business Development for MWG Media., in West Hollywood, California, a non-profit dog adoption franchise. From 2010-2016, Mr. Dye served as Director of Franchise Stores, Director of Business Development, and Director of Franchise Operations at GNC, in Pittsburgh, Pennsylvania, a nutritional supplement franchisor.

VICE PRESIDENT OF MANAGED SERVICES: MICHAEL ROGAN

Mike Rogan was appointed Vice President of Managed Services for TeamLogic, Inc., in Mission Viejo, California since May 2022. Previously, Mr. Rogan served as Senior Technology Consultant of GLG Technology Consulting in Irvine, California from 2019 to May 2022. From 2017 to 2019, Mr. Rogan served as Southwest Director for Synptek in Irvine, California.

VICE PRESIDENT OF MARKETING: DENISE DENTON

Denise Denton was appointed Vice President of Marketing for TeamLogic, Inc., in Mission Viejo, California in January 2018 and was previously its Assistant Vice President of Marketing Communications since March 2015. In 2004, Ms. Denton joined Franchise Services, Inc., in Mission Viejo, California as a marketing manager. She is currently responsible for the development and training of all marketing programs and materials as well as all internal and external communications. Her marketing career spans 40 years across a variety of industries including hotel casino, corporate video and event production, art publishing and software development.

ASSISTANT VICE PRESIDENT OF BUSINESS MANAGEMENT: BENJAMIN PURCELL, CFE

Benjamin Purcell joined TeamLogic Inc, in Mission Viejo, California in July 2016 as a Business Management Consultant servicing franchisees in the strategies and tactics of sales, operations and marketing. He was appointed Director of Business Management in October 2021 and Assistant Vice President of Business Management in October 2022. Prior to joining the company he held several operations management positions for a variety of companies.

DIRECTOR OF TECHNOLOGY AND MANAGED SERVICES: GARY TOUSSEAU

Gary Tousseau was appointed Director of Technology and Managed Services for TeamLogic, Inc., in Mission Viejo, California since February 2023. Previously, Mr. Tousseau has served as National Manager from October 2021 to February 2023, Manager of Acquisitions from October 2015 to October 2021, and Service Delivery Manager from August 2012 to October 2015 for All Covered, a division of Konica Minolta Business Solutions USA in Ramsey, New Jersey.

ASSISTANT VICE PRESIDENT OF SALES ENABLEMENT: ALISA KUNZ

Alisa Kunz joined TeamLogic, Inc. in Mission Viejo, California in June 2014 as the Director of Sales Enablement responsible for sales training and coaching of new franchisees. She was appointed Assistant Vice President of Sales Enablement in October 2022. She has been in technology sales her entire career as sales executive, account manager, and director of sales for CA Technology, Info Partners, All Covered and others.

DIRECTOR OF VENDOR MANAGEMENT: LIZETTE SANCHEZ

Lizette Sanchez joined TeamLogic, Inc on January 3, 2022 and was appointed Director of Vendor Management, in Mission Viejo, California. Previously, Ms. Sanchez served as a Southern California and Hawaii Corporate Account Manager for CDW from October 2017 to July 2021. From September 2016 to September 2017, Ms. Sanchez served as a Sales Account Manager for DHL Express.

DIRECTOR OF SALES DEVELOPMENT: PATRICK SPAAN

Patrick Spaan was appointed Director of Franchise Development for TeamLogic in June 2014. He is responsible for the development of the TeamLogic IT network of franchises. From July 2011 to June 2014, Mr. Spaan was Franchise Development Manager for Griswold Home Care, a home care business franchisor, located in Plymouth Meeting, Pennsylvania. From March 2006 to July 2011, he was Director of Franchise Sales, Floor Coverings Int., a franchisor in the mobile flooring industry, in Smyrna, Georgia. From 2000 to 2006 he was Director of Franchise Development with Express Pros in Oklahoma City.

ITEM 3.
LITIGATION

No litigation is required to be disclosed in this item.

ITEM 4.
BANKRUPTCY

No bankruptcy information is required to be disclosed in this item.

ITEM 5.
INITIAL FEES

Concurrently with the execution of this Agreement, Franchisee shall pay to Franchisor a non-refundable Initial Franchise Fee in the amount of $49,500. If Franchisee qualifies for a Vet★Fran discount, the Initial Franchise Fee is $40,000. For multiple franchise purchases, the Initial Franchise Fee is $49,500, unless the multiple franchise will belong to a veteran in which the Franchise Fee would be $40,000. For a conversion franchise, the Initial Franchise Fee is $49,500.

The Initial Franchise Fee covers the training, the fee for training for up to 2 people, 1 hotel room (with double occupancy), and transportation for 2 to attend training. The Initial Franchise Fee is fully earned by us and is non-refundable, unless you do not satisfactorily complete the Initial Training, in which case,

we will refund your Franchise Fee less our direct costs associated with this Franchise, refund may range between $2,500 to $38,000.

You may purchase additional TeamLogic IT® Franchises for the Initial Franchise Fee of $49,500. You must not have been in default of your existing franchise agreement, meet then current revenue requirements and operating standards, obtain our prior written approval, and sign a new, then current Franchise Agreement for an additional TeamLogic IT® Franchise. You must change the term of any pre-existing Franchise Agreements to be co-terminus with your new Franchise Agreement for the additional TeamLogic IT® franchise. You must also demonstrate to our satisfaction that you meet our managerial and business standards, possess a good moral character and business experience.

If you are converting an existing independent information technology business into a TeamLogic IT® franchise, your Initial Franchise Fee is $49,500, and you must sign the Conversion Addendum in Exhibit "G" and the then current Franchise Agreement.

ITEM 6.
OTHER FEES *

TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
CONTINUING FRANCHISE FEES (CFF) (1)(8)	Greater of 7% of Gross Sales or monthly minimum starting with the 13th month, the monthly minimum will be $1,000 a month until the end of the term of the contract. (1)	Monthly; collected electronically by us (7)	Subject to monthly minimums on Continuing Franchise Fees (1)
ADVERTISING FUND (2)	There are no Advertising Fund Fees due in the first 12 months. For the remainder of the contract, the greater of 1.2% of gross sales or $200 per month is due and payable to the TeamLogic IT advertising Fund.	Monthly; collected electronically by us (7)	
TeamLogic IT® MANAGED SERVICES FEES FOR RMM (1) (Remote Monitoring Management feature) (3)	RMM fees range from $6 down to $3 per agent, per month, depending on volume level, subject to change	Monthly; collected electronically by us (7)	You must maintain TeamLogic IT® managed services, specifically, RMM agents on at least 3 computers in your Business

TYPE OF FEE	AMOUNT	DUE DATE	REMARKS
ADDITIONAL TRAINING FEE (4)	Currently $1,000 per person, subject to change	At time of additional training	Payable if more than 2 people attend Initial Training; you must also pay travel, hotel, and meals for additional trainee(s)
MULTI– FACTOR AUTHENTICATION TOOL	$0-$30/month	Monthly; paid to various vendors	Utilized to remotely access your clients' network
SOFTWARE & TECHNOLOGY FEES (9)	RMM Tools $3-$18 PSA Tools $175 Anti-Virus Security $1-$2 Office Productivity Suite $35 Email Service Fee $24 per user QuickBooks Online $100-$150	Monthly	Payable to us and other vendors
TRANSFER FEE (5)	$10,000	Before consummation of transfer	Payable when you sell your franchise. There is no charge if transferred to a member of Franchisee's immediate family who has actively participated in the operations of the Business. You must also sign a Transfer Release Agreement in the form of Exhibit H to your Disclosure Document
AUDIT FEE (6)	Cost of audit $0-$3,500	Upon demand	You must pay only if audit shows an understatement greater than 2% of Gross Sales for any 2-month period
LATE PAYMENT INTEREST	18% interest per year or highest interest rate the law allows, whichever is less	As incurred	Payable on all fees or assessments that are more than 5 days late
LATE FEE	$250 plus interest on the unpaid amount at a rate equal to 1.5% per month or the highest commercial contract interest rate the law allows, whichever is less	On demand	We may charge a late fee if you fail to make a required payment when due

FAILURE TO REPORT SALES	$250 per week	On demand	We may charge this fee is you fail to report your monthly Gross Sales
INSUNFICIENT FUNDS FEE	$100	On demand	We may charge an insufficient funds fee if a payment made by you is returned because of insufficient funds in your account and your bank does not honor any EFT
COSTS OF COLLECTION	Our actual costs	As incurred	Payable if we incur costs (including reasonable attorney fees) in attempting to collect amounts you owe to us
RENEWAL FEE	$2,000	When you sign the renewal Franchise Agreement. Upon renewal	You are qualified for renewal if you are in full compliance with your operating requirements, all fees are paid and you are not in breach of any term of your Franchise Agreement
CUSTOM DOMAIN NAMES	$0-$40/year	As appropriate	Payable to us; these domain names are owned by us and must be approved by us

***** Except where otherwise specified, we impose all the fees in this table, you pay them to us, and we do not refund them.

Notes:

(1) The Continuing Franchise Fees (CFF) are 7% of Gross Sales and are collected electronically. There are no monthly minimums for the first twelve (12) months. Starting with sales from month thirteen (13), the monthly minimum will be $1,000 a month until the end of the term of the contract. All fees are payable to us and are non-refundable. The term "Gross Sales" includes all sales by your Business for all services and installation of hardware and software, including buyouts, whether for cash, check, credit, financed, leased or barter, without deduction for failure to collect. Gross Sales includes all Core and Non-Core Services sold. Gross Sales does not include revenue from the sale of Products, nor any sales or use taxes.

(2) Minimum Advertising Fund Fees. There are no Advertising Fund Fees due in the first 12 months. For the remainder of the contract, the greater of 1.2% of gross sales or $200 per month is due and payable to the TeamLogic IT advertising fund. You must also spend an additional minimum of $2,500 a month for local marketing for the length of the contract.

(3) Fees for the TeamLogic IT® Managed Services Remote Monitoring and Management Software agents (RMM agents) are based on volume level and must be purchased from and are payable to us. You are required to install and maintain internal TeamLogic IT® Managed Services for a minimum of 3 RMM agents in your Business and pay the associated fees. We collect the TeamLogic IT® fees electronically on a monthly basis (on the last business day of the month) for all TeamLogic IT® Managed Services' RMM agents in place at the end of the prior month, without deduction for failure to collect from your client. If you want to use or sell any equivalent or subset of remote monitoring and management software, you are required to obtain our prior written approval and we may require you to purchase the equivalent or subset tool from us.

(4) The additional training fee applies to additional people sent to training by you over and above the 2 provided for in your Franchise Agreement. Currently, the additional training fee is $1,000 per person.

(5) If you transfer your Franchise, the transfer fee will be the current transfer fee charged in the year you seek to transfer your Franchise. Currently, the transfer fee is $10,000.

(6) An audit may cost anywhere from $0 to $3,500 depending on the scope of the audit. You are also responsible for Continuing Franchise Fees and Advertising Fees on all under-reported sales.

(7) The Franchise Agreement authorizes us to debit your bank account for Continuing Franchise Fees, Advertising Fees, TeamLogic IT® Managed Services fees, and other fees due.

(8) Continuing Franchise Fees for an independent computer service business converting to a TeamLogic IT® Business are waived on an average of the existing Gross Sales for the first 12 months.

(9) The Software and Technology Fees, which are subject to change, are required to obtain various software programs, and a portion of the fees are payable to us. The Professional Services Automation software fees described in Item 11 are payable to us. Third parties develop all software. We currently do not develop or license our own proprietary software to you but may do so in the future. In order to gather and maintain systemwide financial data you will purchase QuickBooks Online from us. We do not make any warranties or guaranties upon which you may rely, and assume no liability or obligation to you for any third-party software. The various software vendors may change from time to time.

ITEM 7.
ESTIMATED INITIAL INVESTMENT*

YOUR ESTIMATED INITIAL INVESTMENT*				
TYPE OF EXPENDITURE	**AMOUNT**	**METHOD OF PAYMENT**	**WHEN DUE**	**TO WHOM PAYMENT IS TO BE MADE**
INITIAL FRANCHISE FEE (1)	$40,000 to $49,500	Lump Sum.	Upon execution of the Franchise Agreement	Us
ADVERTISING COOPERATIVE ASSOCIATION FEE (SEE ITEM 11)	Ranges from $0-$500 monthly. Determined by local Advertising Cooperative Association ("ACA"). Optional		Defined by local ACA	We don't currently have an ACA today, but maybe in the future
MARKETING (6)	$2,500	Monthly; paid to various vendors	Monthly; paid to various vendors	You are required to spend a minimum of $2,500 monthly for local marketing for the entire contract. Paid to various vendors
HELP DESK SERVICE FEE	$1,200 (subject to change by vendor)	One-time set up/on- boarding fee; monthly	One time set-up fee if no lapse in use	Pay Vendor Directly
SOFTWARE AND TECHNOLOGY FEES(3)	$2,100 to $3,500 (total annual cost)	Monthly	Prior to opening for business	Us & approved outside vendor

TYPE OF EXPENDITURE	AMOUNT	METHOD OF PAYMENT	WHEN DUE	TO WHOM PAYMENT IS TO BE MADE
VEHICLE LEASE AND GRAPHICS (2)	$0 to $350 (lease)/ $100 to $3,000 (graphics)	Lease Payment/ Lump sum.	As agreed	Approved outside vendor; may increase as costs increase
INITIAL EQUIPMENT (3)	$4,125 to $7,400	Lump sum.	Prior to opening for business	Various outside Suppliers
REAL ESTATE LEASEHOLD IMPROVEMENTS (4) MONTHLY RENT	$750 to $1,500	As incurred.	As agreed	Lessor
ADDITIONAL FUNDS (5) - 10 to 12 months	$60,540 to $78,092	As incurred.	As agreed	Various
TOTAL INITIAL INVESTMENT(7)	**$111,465 to $147,842**			

*****Unless otherwise stated, none of the expenses described in this chart are refundable.

Your salaries, draws, or personal living expenses are not included in the above tables. You must have additional sums available (whether in cash, credit or collateral) to cover these expenses. No part of your initial investment in your TeamLogic IT® franchise will be financed directly or indirectly by us.

Notes:

(1) Initial Franchise Fee. This fee must be paid in full at the time indicated. In order to be eligible to sign the Franchise Agreement, you must provide us with reasonable proof of your financial ability to make the initial investment described above and you must authorize us to conduct a credit check to confirm your financial ability to purchase and develop the franchise. The Initial Franchise Fee is $49,500; Vet★Fran Discount franchise fee is $40,000; and the fee for a conversion franchise is $49,500. The Initial Franchise Fee includes training expenses for two people, including transportation, lodging (one room, double occupancy), and some meals.

(2) Vehicle. You may, but are not required to, lease a vehicle to be used in the Business. Any leased or personal vehicle used in the Business must be outfitted with, at a minimum, the approved vehicle graphics within 30 days of opening. Any vehicle used in the Business must be maintained in a neat, clean, undamaged and safe condition. All damages must be repaired in a prompt and timely manner.

(3) Initial Equipment. You must purchase, lease or otherwise have certain hardware and software, and telephone equipment. We estimate this hardware and software package will range in cost from $4,125 to $7,400 (refer to Item 11 Computer Requirements), subject to change. The software fees, which are subject to change, are required to obtain various software programs, and a portion of the fees are payable to us. The Professional Services Automation software (Autotask) fees are described in Item 11 are payable to us. All software is developed by third parties. We currently do not develop or licensee our own proprietary software to you but may do so in the future. We do not make any warranties or guaranties upon which you may rely, and assume no liability or obligation to you for any third-party software. The various software vendors may change from time to time. The current equipment configuration is 3 laptops with Internet access and 3 monitors, 1 smartphone, and a telephone system capable of forwarding calls to remote numbers with a voicemail system that can be easily accessed from the field.

(4) Real Estate Leasehold Improvements. You are required to lease office space for the Business in your territory. The terms of your rent and other lease expenses and improvements will depend on the size, location, condition and desirability of the space.

(5) Additional Funds. Additional funds is an estimate of the funds needed for initial employee wages, insurance (which includes general liability for $1,000,000 minimum, property for $300,000 minimum , automobile bodily for $1,000,000 minimum, automobile property for $300,000 minimum, worker's compensation as defined by your State, and errors and omission plus cyber security for $1,000,000 minimum all as detailed in Section 6 of

the Franchise Agreement), marketing, dues (including dues for being a member of local community groups such as the Chamber of Commerce), TeamLogic IT® apparel, recruitment, high speed Internet connection, credit card processing, as well as additional operating capital for other variable costs (e.g. rent, utilities and telephone). When your revenue exceeds $1,000,000, the errors and omission plus cyber security insurance required is $2,000,000. Additional funds are also an estimate of the monies you will need on hand during the initial phase of the Business operations. We estimate that the amount given will be sufficient for a 10 to 12 months start-up phase.

(6) Minimum Advertising Fund Fees. There are no Advertising Fund Fees due in the first 12 months. For the remainder of the contract, the greater of 1.2% of gross sales or $200 per month is due and payable to the TeamLogic IT advertising fund. You must also spend an additional minimum of $2,500 a month for local marketing for the length of the contract.

(7) Total Initial Investment. These figures are estimates only. We cannot guarantee that you will not have additional expenses starting the franchise. We relied on our 18 years of experience in the information technology business to compile these estimates and the working capital costs experienced by our franchisees. You should review these figures carefully with a business advisor before making any decision to purchase a Franchise.

ITEM 8.
RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

You must buy or lease certain basic computer hardware and software described in Item 11 to adequately serve your clients' needs. The hardware may be purchased or leased from any source. All software is developed by third parties. We currently do not develop or license our own proprietary software to you but may do so in the future. We do not make any warranties or guaranties upon which you may rely and assume no liability or obligation to you, for any third-party software. The various software vendors may change from time to time.

There are no suppliers in which any of our officers own an interest.

The TeamLogic IT® Managed Services solution consists of a variety of integrated services including technology that will proactively monitor the clients' IT infrastructure, help detect problems, and provide remote control access. Additionally, the Network Operations Center (NOC) provides proactive technical support, the Help Desk/Service Desk provides reactive end-user technical support and activity management, and our Business Continuity solutions provide back-up disaster recovery and account management support. Our Managed Services solution provides reports on performance optimization of the clients' systems regardless of whether the clients' technology is premised-based, in the cloud or a combination (hybrid).

TeamLogic IT® is our branded managed services offering. In order to maintain consistency and integrity of our Managed Services solution, all core remote monitoring and management software agents (RMM agents), within the TeamLogic® IT bundle, must be purchased from and are payable to us. Upon prior written approval, software agents can be purchased from an approved supplier we designate. You are also required to utilize a multi-factor authentication tool. The naming configuration/branding assigned to our Managed Services solution has no bearing on the requirement to purchase the software agents from us. If you want to use or sell any equivalent or subset of remote RMM agents, you are required to obtain our prior written approval, and we may require you to purchase the equivalent or subset tool from us. The Professional Services Automation software fees, which are described in Item 11, are also payable to us. Other hardware, software, and computer supplies may be purchased from any supplier.

We currently have only general criteria for approving suppliers and, conversely, revoking approval. In determining whether to approve a supplier or revoke approval, we consider the conformity of the supplier's products to our needs, customer service, price, quality, and our franchisees' satisfaction with the supplier's product. We do not maintain written criteria for approving suppliers, and thus these criteria are not available to you or a proposed supplier. You may submit names of suppliers whom you would like us to approve. We will then evaluate the supplier and inform you within 90 days whether we have approved or disapproved the supplier. We do not charge you any fee to secure supplier approval. We may in the

future negotiate purchase arrangements and price terms with some suppliers for your benefit. We provide you with no material benefits based on your use of designated or approved suppliers, but doing so is one of your obligations under the Franchise Agreement.

We have a Technology Insight Committee ("TIC") for the purpose of consulting on our vendor and technology programs. There are six franchisee members that we appoint that serve approximately 2-year terms on TIC. TIC members serve in an advisory capacity and may be changed at our discretion.

We have an Owners Security Council ("OSC") for the purpose of consulting our Information Security and Security Operations programs. There are six franchisee members that we appoint to serve approximately 2-year terms on OSC. OSC members serve in an advisory capacity and may be changed at our discretion.

Prior to opening and operating the Business, and at all times during the conduct of the Business, Franchisee must have a minimum of one (1) qualified technician. Franchisee may hire this technician as an employee or use other resources or an employment agency (subject to applicable labor laws). Within 90 days after opening the business, and for the term of the Franchise Agreement, the Franchisee must have a minimum of one (1) technician that is a Certified Administrator (CA). The required purchase of a laptop, smartphones, and 3 software agents should account for less than 2-5% of all purchases and leases in establishing and operating your business on an ongoing basis, depending on the size of your customer base. Any other specifications or standards for operations are contained in the Operations Manual, which is periodically updated. You will be notified electronically of any updates and where they can be located.

We derive gross margin from your purchase of TeamLogic IT Managed Services from us and your purchase of a portion of the software fees from us. In the year ending December 31, 2022; our gross margin from these purchases were $3,696,000 approximately 32% of our total gross margin of $11,558,000.

As an independently owned and operated franchisee, you are responsible for all costs or liabilities arising from the operation of your Outlet, and it is imperative you carry adequate insurance to protect yourself. The currently required minimum coverage and limits of insurance are (i) General Liability at minimum limits of $1,000,000 per occurrence / $3,000,000 annual aggregate, (ii) Auto Liability at minimum limits of $1,000,000 combined single limit covering all owned, hired and non-owned vehicles, and (iii) Workers' Compensation to meet the statutory coverage of the state where your Outlet is located. In addition, errors and omission plus cyber security insurance of $1,000,000 minimum is required. When your revenue exceeds $1,000,000, the errors and omission plus cyber security insurance required is $2,000,000. To the extent permissible under law, these insurance requirements may be satisfied with a combination of primary, umbrella and/or excess policies. All insurance policies will name you as named insured and, with the exception of Workers' Compensation, will name us and any of our subsidiaries and affiliates of these companies now existing or which may hereafter exist as additional insureds, including their12mployyees, officers and directors on additional insured endorsement forms. All required insurance must be purchased from insurance companies of good reputation with a rating of "A VII" or better by A. M. Best Company. The costs of premiums will vary based on location of the Outlet and any prior claim history.

ITEM 9.
FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the franchise and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

OBLIGATION		SECTION IN FRANCHISE AGREEMENT	ITEM IN DISCLOSURE DOCUMENT
a.	Site selection & acquisition/lease	Sections 5.2, 10.2d	Item 11
b.	Pre-opening purchases/leases	Sections 6.3, 6.8, 6.9, 6.15	Item 8
c.	Site development & other pre- opening Requirements. In this table	Sections 6.2, 6.3, 6.6, 6.14, 6.16	Items 8 & 11
d.	Initial & ongoing training	Section 6.5	Item 11
e.	Opening	Section 3.6	Item 11
f.	Fees	Section 3	Items 5 & 6
g.	Compliance with standards & policies/Operations Manual	Section 6.11	Item 11
h.	Trademarks & proprietary information	Sections 2.1, 2.2, 6.18, 8, 10.3, 13	Items 13 & 14
i.	Restrictions on products/services offered	Section 6.1, 6.12	Item 16
j.	Warranty & customer service requirements	Not applicable	Not applicable
k.	Territorial development & sales quotas	Not applicable	Not applicable
l.	Ongoing product/service purchases.	Section 6.9, 6.12	Not applicable
m.	Maintenance, appearance & remodeling Requirements	Section 6.7	Item 11
n.	Insurance	Section 6.15	Item 7
o.	Advertising	Sections 3.4, 4.2, 6.4	Items 6 & 11
p.	Indemnification	Section 13.a	Not applicable
q.	Owner's participation/ management/staffing	Section 6.2	Items 11 & 15
r.	Records &/ reports	Section 6.10, 6.13, 6.21	Not applicable
s.	Inspections &/ audits	Section 6.20	Item 6
t.	Transfer	Section 11	Items 6 & 17
u.	Renewal	Section 7.2	Item 17
v.	Post-termination obligations	Section 10	Item 17
w.	Non-competition covenants	Section 6.18	Item 17
x.	Dispute resolution	Section 12	Item 17

ITEM 10.
FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease or obligation. If you obtain financing from a lender in which funding is provided with the assistance of the SBA, you must execute the Addendum in Exhibit "I."

ITEM 11.
FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

Pre-Opening Obligations:

Prior to the opening of your TeamLogic IT® Business, we will:

1. Provide you with one copy of our proprietary Operations Manual and provide you with updates and changes to the Operations Manual, which may be provided to you electronically (Franchise Agreement, Sections 4.1(a) and 6.11). This Manual is confidential and remains our property. We may modify, add to, or delete from the manual; the modifications will not alter your status or rights under the Franchise Agreement. The Table of Contents for the Operations Manual is attached as Exhibit "C."

2. Approve and award you a territory, territory description and office location as described in Item 12 (Franchise Agreement, Section 5);

3. Provide you Initial Training as described in this Item 11 below (Franchise Agreement, Section 4.1 c);

4. Provide you with signage specifications for any TeamLogic IT® leased location (Franchise Agreement, Section 4.1 d & 6.8);

5. Provide artwork and guidance for the vehicle signage (Franchise Agreement, Sections 4.1 e & 6.3)

6. Provide you with specifications for the required hardware and software (Franchise Agreement, Section 4.1 f);

7. Provide you with specifications for required software licenses (Franchise Agreement Section 4.1 g);

8. Provide you with access to the Franchisee Intranet Site (Franchise Agreement Sections 2.3 & 4.2 a).

Continuing Obligations:

Once your TeamLogic IT® Business is open, we will:

1. Provide you with current available resources, that include (Franchise Agreement, Section 4.2a):
    - Consulting and assistance by our representatives, including sales support, technical support and marketing and operations support;
    - Provide research and evaluation of technical products, services and vendors, including and not limited to servers, security, storage, backup and networking
    - Toll-free support line for telephone consulting;
    - Marketing materials and assistance;
    - Seminars and webinars;
    - Advice and information about new developments in the managed IT services industry;
    - Advertising materials; and
    - Access to the Franchisee Intranet Site.

2. Administer the Advertising Fund (Franchise Agreement, Section 4.2b). See "Advertising" below.

3. Provide you with the initial supply of sales, marketing, and advertising tools and materials. (Franchise Agreement, Section 4.2c).

4. Provide you with a dedicated TeamLogic IT® website for your location which will be linked to the master website at www.TeamLogicIT.com (Franchise Agreement, Section 4.2d and 6.14).

We are not obligated to perform these services to your particular level of satisfaction, but as a function of our experience, knowledge and judgment. We have no contractual obligation to maintain, repair, update or upgrade your computer system.

INITIAL TRAINING

Before opening your TeamLogic IT® Business, we will train you and one additional person at our corporate training facility located in Mission Viejo, California. The Initial Training is required for the TeamLogic IT® owner. It consists of up to 6 days (48 hours)* of classroom training, and 26 hours of Pre-Opening Training and 8 hours of Post-Opening training, which are conducted online, or through webinars and phone consultation. The Initial Training must be scheduled and completed within two (2) months after signing the Franchise Agreement, unless otherwise agreed to in writing by Franchisor. The instructional materials include an Operations Manual, printed handouts, audio/visual presentations, hands- on instruction, role-play, case studies, and group interaction. Your training fee will cover all training expenses for up to 2 people to attend this Initial Training, including transportation for 2 people, 1 hotel room, and some meals. The second person will have up to 1 year after the date of the Franchise Agreement to attend Initial Training with these costs covered by the training fee, except for the hotel room, which will be at your expense. Attendance by the second person at Initial Training after one year will be at your expense.

All franchise owners and employees who will be responsible for full-time management of the Business are required to attend the Initial Training, which must be successfully completed to our satisfaction prior to opening, or taking over ownership of the Business.

Additional trainees beyond 2 initially will be charged $1,000 per person for the respective training fee that is offered and payable prior to attending training. The additional trainees will be responsible for all transportation, lodging, and miscellaneous expenses.

*Number of days/hours will be dictated by the number of attendees and the prior experience of attendees. (Sessions with fewer attendees generally run shorter due to less one-on-one question time.)

The instructors for the Initial Training will consist of our and Franchise Services, Inc.'s officers and employees as well as outside consultants. The Initial Training program is supervised by Dan Shapero, Larry Miller and Lee Dye. The current minimum experience of the instructors in the field, that is relevant to the subject taught and our operations, is from 10-30 years.

Our Initial Training is held several times per year. Hours of instruction, per operating system are as follows:

TRAINING PROGRAM

SUBJECT	HOURS OF CLASSROOM TRAINING	HOURS OF ON THE JOB TRAINING	LOCATION
PRE-OPENING TRAINING • Setting up your Business • Preparing to Market your business • Professional Services Automation • Hiring a Technician • Preparing for University Training • Profit Mastery	44 hours	N/A	Online, Webinars, Phone Consultation
SALES AND MARKETING MANAGEMENT TRAINING • Integrated Marketing Strategy • Organic and Paid Search/Web Presence • Implementing the Marketing Process • Lead Generation / Lead Management/Nurturing • Networking • Walking Person Program • Appointment Setting • Sales Process and Sales Activities • Preparing for the Meeting/Discovery/Proposal • Closing the Sale	18.75 hours	N/A	26722 Plaza, Mission Viejo, CA 92691
TECHNOLOGY MANAGEMENT TRAINING • Autotask: Basics and CRM • Portfolio of Service • On-boarding the New Client • Product Pricing / Procurement / Financing	9 hours	N/A	26722 Plaza, Mission Viejo, CA 92691

EMPLOYEE MANAGEMENT TRAINING • Recruiting, Hiring and Managing Employees • Background Checks • Legal / HR Compliance • Employee Policy Manual	3.75 hours	N/A	26722 Plaza, Mission Viejo, CA 92691
BUSINESS & FINANCIAL MANAGEMENT TRAINING • TeamLogic IT® Strategic Overview • Managed Services Overview • Business Planning Workshops • Pricing Strategy • Customer Service / Retaining Client • Company Culture • Financial Management Process • Analyzing Your Financial Statements • Business Plan Presentations/90 Day Plan • Getting Your Business Open/Year One Expectations	16.5 hours	N/A	26722 Plaza, Mission Viejo, CA 92691
POST-OPENING TRAINING • Autotask Implementation Training • Technician On-boarding • Field Visit • Sales Continuation Training & Support	N/A	61 hours	Online, Webinars, Phone Consultation
SECURITY TRAINING	2 hours	N/A	26722 Plaza, Mission Viejo, CA 92691

You will leave the Initial Training with the outline of a business plan to implement and follow during the first year of operation.

If at the end of the Initial Training, we determine, in our sole discretion, that you are not qualified to operate a TeamLogic IT® Business, we have the right to unilaterally terminate the Franchise Agreement. In that case, we will refund your Franchise Fee less our direct costs associated with this Franchise.

At the present time we do not have any additional mandatory training programs beyond the initial training. We may provide assistance, at our cost, but the nature, frequency and duration of this assistance is at our discretion. We are available by telephone and e-mail for specific concerns relating to the operation and management of your TeamLogic IT® Business.

MARKETING MATERIALS AND ADVERTISING PROGRAMS

A major emphasis is placed on marketing the TeamLogic IT® System. You will be provided a comprehensive set of advertising, marketing and sales materials at no additional cost for your local marketing use. These materials currently include local advertising materials and templates, sales call leave-behind materials, as well as sales tools, PowerPoint presentations and other marketing materials.

Also, at no additional cost to you, we currently have marketing resources designed to help promote the TeamLogic IT® including marketing and sales materials as well as proposal templates. You will be provided with a12-Month Initial Marketing Program currently consisting of direct mail, search engine marketing and email marketing, subject to change. You are required to sign up for the 12-Month Initial

Marketing Program directly with our approved vendors using a credit card. The cost for the program ranges from $2,000 to $2,500 per month depending on the market. You may not change any part of the 12-Month Initial Marketing Program without our written approval. As part of the program, up to $9,500 in marketing serices will be provided by TeamLogic Inc. over the first 12 months of the contract. After the 12-Month Initial Marketing Program, you are required to spend a minimum of $2,500 per month for local marketing for the remainder of the contract.

There are several other optional marketing tools and programs that are available for various charges including advertising promotional products, and an extensive line of TeamLogic IT® apparel. The costs of these items vary and are optional.

We maintain, for your benefit, a network-wide Internet presence at www.TeamLogicIT.com. The primary purpose of this website is to build awareness of the capabilities of the TeamLogic IT® network, serve as a business locater so potential clients can locate the nearest TeamLogic IT® business, and drive prospective sales leads to your business. A website URL will be assigned to you and a standard TeamLogic IT® website will be created for your TeamLogic IT® Business and will be linked and available from our master website (www.TeamLogicIT.com). You are not authorized to maintain a separate website for your business without prior written approval from us. You may not buy a domain name to direct web traffic to your TeamLogic IT® website or otherwise. Our internet and website terms are described in further detail in the Franchise Agreement, section 6.13. You may purchase an alternate domain to be used for operational purposes. All domains referencing the franchise brand, including TeamLogic IT®, must be owned and purchased from us and are subject to our approval.

Summit provides advertising and media services to all Franchise Services, Inc. affiliates. Except as stated above, none of these affiliates provide any products and services to the TeamLogic franchises. Except as stated above, neither TeamLogic, nor any of its affiliates own or operate any TeamLogic IT® Businesses.

We have a network advertising program to promote the TeamLogic IT® brand on a national basis (Network Advertising Program). The Network Advertising Program will be funded through a network advertising fund paid by all TeamLogic IT® Franchisees ("Ad Fund"). We do not contribute to this Ad Fund. There are no Advertising Fund Fees due in the first 12 months. For the remainder of the contract, the greater of 1.2% of gross sales or $200 per month is due and payable to the TeamLogic IT® advertising fund. The advertising fees are deposited into a separate bank account that we administer. Any Franchisor-owned units will contribute the same basis as franchisees. The Ad Fund will be used to support the advertising, marketing, public relations and sales activities of the network, as well as the development and maintenance of the network websites. The Network Advertising Program is created for national presence, and is not geared for any specific local or regional area, although certain activities may have presence in some areas more than in others. We are not required to spend any particular amount on advertising in any particular franchisee's territory.

All print advertising materials and collateral for the TeamLogic IT® Network Advertising Program are currently created by an affiliate of ours, Summit Marketing Communications, Inc. ("Summit"). Summit will purchase all media advertising. Summit will generate typical advertising commissions for the placement of media advertising and for creative development.

We allocate 100% of the Ad Fund revenue to the Network Advertising Program and reserve the right to allocate no more than 15% of the Ad Fund revenue for general administrative expenses. Of the Ad Fund expenditures in 2022, 43% was spent on Lead Nurturing, 3% on Media, Creative and Production, 11% on the web site, 17% on National Marketing Support, 9% on Search & Display, 16% on Content Marketing, and 1% on other expenses (including Public Relations and Research). The Ad Fund does not otherwise benefit us or any affiliate. Ad Fund fees not spent in the fiscal year in which they were collected will be

carried over to the next fiscal year. We will send you an unaudited annual financial statement for the Ad Fund.

You may create and utilize your own independent advertising materials with our prior review and approval.

We have an Owners' Marketing Advisory Council ("OMAC") for the purpose of consulting our advertising, marketing and sales programs. There are four franchisee members that we appoint that serve approximately 2-year terms on OMAC. OMAC members serve in an advisory capacity and may be changed at our discretion. This program may be cancelled at any time

COOPERATIVE ADVERTISING

Franchisees in the same geographic area may form a local Advertising Cooperative Association ("ACA") to conduct cooperative local advertising. If a majority of the Franchisees in your area want to form an ACA, you must join and contribute dues agreed to by the majority. We will not be a member, but will act in an advisory capacity. Any company-owned TeamLogic IT® Business located in the designated geographic area will also contribute dues. Geographic areas are defined by the Dominate Market Area ("DMA") as may be defined by the radio and television industries. The ACA members themselves administer the ACA, create the ACA rules and enforce those rules. (Generally, an ACA will have formal Bylaws and Articles of Association prepared, but these are not required by us for an ACA formation.) We will recognize an ACA upon a majority of signatures of Franchisees in the area and will provide consultation and advice concerning cooperative advertising in the area. We cannot form, change or dissolve an ACA without a majority vote of that ACA's members. ACA's are not required to prepare annual financial statements. If there is an ACA in existence in your prospective area, you must join it and should obtain information concerning dues and advertising benefits. ACA dues are determined by the members and can range from $50 to $500 per month.

TECHNOLOGY REQUIREMENTS

When you start your new TeamLogic IT® Business, you are required to have several pieces of computer equipment for you and your technicians to effectively operate your business.

At the onset of your Business, you are required to have a minimum of three laptops with three monitors. One is meant to remain with the owner at the Business and one stays with each Technician in the field for dealings with the clients. You will need to scale this inventory and add a laptop for each technician you hire. In addition, each technician that is hired must have a smartphone. The other equipment that the Business will need is a telephone system that is capable of forwarding calls to remote numbers and is equipped with a voicemail system that can be easily accessed from the field. This equipment can be obtained from any source. You must upgrade such equipment whenever necessary in order to maintain adherence to the specifications set out by us. The cost for the computer equipment may range from $4,125 to $7,400. Overall cost for the upgrades or maintenance fees may range from $0 to $3,000.

You are also required to obtain our approved Professional Services Automation ("PSA") software through us to operate, record and manage your business activity. The monthly fees for the Professional Services Automation software are payable to us. This software is developed by a third party. We do not make any warranties or guaranties upon which you may rely, and assume no liability or obligation to you, for any third-party software.

Upon our request, you will allow us to have electronic access to most operational aspects of your Business through this software, including client identity, appointments, invoicing and technician

scheduling. Although there are no contractual limits imposed on our access to this information, we will not use the information gained through this software for any purposes not related to your Business or the TeamLogic IT® System.

We maintain an information security standard and program that all TeamLogic IT® franchisees must adhere as outlined in a "Security Operations Guide". This standard establishes a minimum level of security that each franchisee is responsible to implement for each location. This standard may be modified from time to time.

SITE SELECTION

You are required to lease office space for the Business in your territory. When you obtain (by lease, purchase or otherwise) a business site for your TeamLogic IT® Business, it must be within your Territory (as defined below), and we will provide you with site selection approval. We will use our best efforts to approve or disapprove your selected site within 14 days from the date you submit a prospective site for approval. If signage is allowed at the location, the TeamLogic IT® name and logo should be displayed following our signage guidelines. We do not ensure or warrant that your Business will be profitable at a location utilizing our guidelines, or at any location. You must open the Business within 90 days of the date your Franchise Agreement is signed or we may terminate the Franchise Agreement. Any extension requires prior written approval. We estimate that the typical length of time between the signing of the Franchise Agreement and the opening of your Business is 60 to 90 days. Factors affecting time to open include attendance at and satisfactory completion of our Initial Training Program, arranging for any financing, complying with local ordinances, installation of equipment, and obtaining a satisfactory business location.

ITEM 12.
TERRITORY

You will not receive an exclusive territory, however, you will receive a protected territory and territory name; meaning we will not open a TeamLogic IT® franchise location or establish any company-owned outlet in this territory during the term of your contract. We will grant you the right to operate a TeamLogic IT® franchise in a specific geographical area we outline based on the number of businesses, up to 1,500 to 2,000 of the type that we expect to be potential clients of TeamLogic IT®, and this geographic area will be designated as your Territory. We currently use a business list provider to obtain these business counts but may use a different source in the future. In addition, we may provide you with a marketing list which is separate and apart from the business counts list. We have the right to terminate your Franchise Agreement if you do not maintain Gross Sales greater than two thousand five hundred dollars ($2,500) per week for twelve consecutive weeks (except during the first twelve (12) months of operation). There are no circumstances under which we may modify your Territory without your consent.

The Franchise Agreement grants you a license for a single TeamLogic IT® Business which will be operated from a single business location (or any approved business relocation) within your Territory. Your Territory is not a limitation on your marketing, or on the clients you may serve, and other franchisees may service clients in your Territory. You may face competition from other franchisees. There are no limits on your right to use other channels of distribution, such as the internet, catalog, telemarketing, or other direct marketing outside of your Territory.

You may purchase additional TeamLogic IT® Franchises for the Initial Franchise Fee of $49,500. You must not have been in default of your existing franchise agreement, meet then current revenue requirements and operating standards, obtain our prior written approval, and sign a new, then current Franchise Agreement for an additional TeamLogic IT® Franchise. You must change the term of any pre-

existing Franchise Agreements to be co-terminus with your new Franchise Agreement for the additional TeamLogic IT® franchise. You must also demonstrate to our satisfaction that you meet our managerial and business standards, possess a good moral character and business experience.

We will not, during the term of the Franchise Agreement, establish, own or operate, or grant a franchise for another person to own or operate another TeamLogic IT® Business within your Territory. Upon prior written consent by us, it may be possible for you to acquire additional TeamLogic IT franchise(s) for an Initial Fee of $49,500, subject to the terms of the then-current franchise agreement.

We and our affiliates have and retain the right to directly or indirectly market within or outside of your Territory, products and/or services that are not sold through TeamLogic IT® Businesses, whether or not they use the Marks without compensation to you. We currently have no present intention to market or sell TeamLogic IT® products or services, which are offered at your TeamLogic IT® Business, inside your territory through alternative means of distribution (including the Internet) in the future. However, should this occur, we have no obligation to pay you for soliciting or accepting orders from inside your territory.

It is possible that we, or an affiliate may in the future, acquire or be acquired by, a competing chain of locations offering the same or similar services as those offered by a TeamLogic IT® Business. Should this happen, there may be a location of the acquired brand already existing in your Territory, and we reserve the right to maintain that other brand location, however we will not open or franchise any additional locations of the other brand in your Territory.

You will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control.

ITEM 13.
TRADEMARKS

You are licensed to operate and identify the TeamLogic franchise business under the principal trademark "TeamLogic IT®" and the logotype displayed. As of the cover date of this disclosure document and other current or future trademarks, we have the following domestic and international registered and pending trademarks. Except where indicated, all registrations are on the principal register. We have filed all required affidavits. We are not aware of any prior or infringing uses that could affect your use of the principal trademarks in your state.

Domestic Trademarks

Description of Mark	Principal & Class Register of the United States Patent & Trademark Office	Registration Number#	Registration Date
TLIT	Principal (Class 42)	5040115	9/13/16 Renewed 07/07/2022
TeamLogicIT	Principal (Class 35, 37, 42)	3022738	12/06/05 Renewed 10/03/2015
TeamLogic	Principal (Class 35, 37, 42)	5354094	12/12/17
SystemWatchIT 	Principal (Class 35, 42)	3380212	02/12/08 Renewed 10/19/17
Taking the worry out of your Technology	Principal (Class 42)	3910961	01/25/11 Renewed 04/11/2020
IT inflections	Principal (Class 35)	4440192	11/26/13 Renewed 04/17/2019
IT inflections Navigating Technology for Business	Principal (Class 35)	4497589	03/18/14 Renewed 08/20/2019
The Logical Advantage	Principal (Class 41)	4560449	07/01/14 Renewed 08/20/2019
TeamLogicIT Your Technology Advisor	Principal (Class 42)	4567441	07/15/14 Renewed 04/15/2019
The Color of Confidence	Principal (Class 35)	4495010	03/11/14 Renewed 03/10/2019
IT Solutions That Advance Your Business	Principal (Class 35)	6280334	03/02/2021

International Trademarks

Country/Province	Description of Mark	Class	Registration Number#	Registration Date
Benelux	(TeamLogicIT)	35, 37, 42	0784142	12/19/05
Canada	(TeamLogicIT)	35, 37, 42	TMA676,866	11/14/06
Canada	(SystemWatchIT)	35, 37, 42	TMA894987	01/26/15
Ireland	(TeamLogicIT)	37, 42	236268	01/17/07
Ireland	(SystemWatchIT)	37, 42	236485	03/01/07
United Kingdom	(TeamLogicIT)	37	2383688	02/04/05
United Kingdom	(SystemWatchIT)	37	2448293	02/27/07

There currently are no effective determinations of the Patent and Trademark Office, the Trademark Trial and Appeal Board, the trademark administrator or court, nor is there any pending infringement, opposition or cancellation proceeding, nor any pending material litigation involving our trademarks.

There are no agreements that limit our right to use or license the use of the trademarks. We do not know of any prior superior rights or infringing uses that could materially affect your use of the Trademarks.

We are required to protect you against claims of infringement or unfair competition arising out of your use of the Trademarks. If you receive notice, or otherwise become aware of any claim, suit or demand against it by any party other than us on account of any alleged infringement, unfair competition or similar matter arising from its use of the Trademarks, you shall promptly notify us of any such claim, suit or demand. We shall determine, in our sole discretion, whether to defend, compromise or settle any such claim, suit or demand at our cost and expense, and you shall cooperate fully in such matter.

We may in our sole discretion, modify or discontinue the use of the trademarks and/or use one or more additional or substitute trademarks. If we decide to do so, you must do so also, at your expense, including, without limitation removing existing signage and purchasing and installing new signage.

ITEM 14.
PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

We do not own any registered patents or copyrights. However, we claim a "common law" copyright in certain materials. Also, our Operations Manual, portions of our intranet site (the BMSS), vendor terms and contact information, business and marketing plans and processes are confidential and proprietary, and we claim that these systems, compilations, lists, and processes are trade secrets. Used collectively, these trade secrets add value to franchisees and provide a competitive edge in the marketplace. You do not receive any rights in any proprietary or trade secret information, other than the uses granted in the franchise agreement. You must promptly tell us when you learn about any unauthorized use of this proprietary information. We are not obligated to take any action, but will respond as we deem appropriate. We will indemnify you for losses brought by a third party concerning your authorized use of this information.

ITEM 15.
OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

You must directly supervise and participate in the day-to-day operations of the TeamLogic IT® Business. The TeamLogic IT® Business may be directly supervised "on-premises" by a manager who has successfully completed our Initial Training. The manager must sign a written agreement to maintain confidentiality of the information learned at the Initial Training. There is no limitation on who you may hire for a manager, except you cannot hire a person who concurrently works for a competing business. The manager need not have an equity interest in the Franchise. If Franchisee is an entity, all owners of an interest in the Franchisee entity and their spouse will be required to personally sign a guarantee of the entity (See signature pages of the Franchise Agreement).

We will not approve the sale of a TeamLogic IT® Business to an Employee Stock Ownership Plan ("ESOP").

ITEM 16.
RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You are authorized, and required, to offer the minimum required Core Services in connection with your TeamLogic IT® Business, and certain related Non-Core Services, as well as The TeamLogic IT® Managed Services. All services must be provided and sold through your TeamLogic IT® Business. You may not sell any products or provide any services on a wholesale basis except to other TeamLogic IT® locations.

You cannot offer Non-Core Services unless you can perform these services either through a brokered agreement or by qualified on-staff technicians. You must offer and provide those services, and offer and sell those products that we designate from time to time. Those services and products may or may not include the services and products currently provided and sold by TeamLogic IT® Businesses. There is currently no restriction on the types of authorized goods and services we designate as Core Services.

You may not offer or provide any services, or offer and sell any products, not specifically approved in writing by us. In addition, you may not offer or provide any services, or offer and sell any products, in a manner, form or configuration (including without limitation for resale) other than as specifically approved in writing by us. You may not use the premises on which your TeamLogic IT® franchise business is conducted for any business purpose other than the operation of your TeamLogic IT® Business and the sale of products approved by us, unless specifically approved in writing by us.

Failure to adhere to these restrictions shall constitute a material default of the Franchise Agreement, which default must be cured within 20 days of notice or the Franchise Agreement can be terminated.

(Continued on next page)

ITEM 17.
RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP

The table lists certain important provisions of the franchise and related agreements. You should read these provisions in the agreements attached to this disclosure document.

PROVISION		SECTION IN FRANCHISE AGREEMENT	SUMMARY
a.	Length of the Franchise Term	Section 7.1	The initial term of the Franchise Agreement is 10 years from date executed by us
b.	Renewal or Extension of Term	Section 7.2	10-year renewal terms
c.	Requirements to Renew or extend	Section 7.2	Give 6 months advance written notice of intent; not be in default; sign then current Franchise Agreement, which may contain terms and conditions materially different from your original contract; satisfy any current qualifications and training requirements; pay a renewal fee of $2,000
d.	Termination by You	Section 10.4	Franchisees may terminate under any grounds permitted by law.
e.	Termination by Us without cause	Not applicable	Not applicable
f.	Termination by Us with Cause	Section 10.1 & 10.2	See remarks below under Cause defined that are Curable and non-curable
g.	"Cause" defined – curable defaults	Section 10.1	20 days to cure material breach of Agreement, and of monetary default; site not acquired in 90 days, loss of possession or abandon premises for more than 7 days; 3 defaults within 12 months even if cured
h.	"Cause" defined – non-curable defaults	Section 10.2	You file bankruptcy, commit a felony, maintain false books, commit fraud or material misrepresentation on application, conduct Business in a manner likely to impair our reputation
i.	Your obligations on Termination/Non-Renewal	Sections 10.3	Cease use of Marks, website, telephone listing/number and Franchisee Intranet Site, pay debts, notify suppliers/clients, cannot compete
j.	Assignment of Contract by Us	Section 13	No restriction on our right to assign
k.	"Transfer" by You – definition	Section 11	Includes transfer of Franchise or assets or ownership change
l.	Our approval of Transfer by You	Section 11	We may require, in our sole discretion, as a condition of our approval of any transfer that the transferee demonstrate to our satisfaction that it meets our managerial and business standards, possesses a good moral character and business experience, and has adequate financial resources and capital

Note 1: See Exhibit "E," Multi-State Addendum for exceptions.

PROVISION		SECTION IN FRANCHISE AGREEMENT	SUMMARY
m.	Conditions for our approval of transfer	Section 11	With limited exceptions, the following conditions apply to all transfers: good standing; transferee meets all current qualifications; amounts due are paid in full; successful completion of training by transferee, purchase agreement approved, payment of transfer fee, release signed by you and current agreement signed by new Franchisee
n.	Our Right of First Refusal to acquire Your business	Section 11.5	We can match any offer for your business
o.	Our option to purchase Your Business	Not applicable	Not applicable
p.	Death or Disability of You	Section 11.6	Franchise may be assigned to an approved buyer who must complete training
q.	Non-Competition Covenants after the term of the franchise Terminates	Section 6.18	No competing business for 1 year within 25 miles of former Business or of another TeamLogic IT® Business for 1 year; Non-solicitation of clients/employees for 1 year. Non-compete provisions are subject to state law.
r.	Non-Competition Covenants the franchise is-terminated-or expires	Section 10.3f	No competing business for 1 year within 25 miles of former Business or of another TeamLogic IT® Business for 1 year; Non-solicitation of clients/employees for 1 year. Non-compete provisions are subject to state law.
s.	Modification of the Agreement	Section 13j	Automatic conformance to state law; otherwise only by signed amendment except that we may unilaterally revise the Manuals
t.	Integration/Merger Clause	Section 13j	Only the terms of the Franchise Agreement, exhibits and all agreements signed with it are enforceable (subject to state law). Any representations or promises outside of the disclosure document and franchise agreement may not be enforceable
u.	Dispute resolution by arbitration or mediation	Section 12	Except for certain claims, all disputes must be arbitrated in Orange County, California (See Note 1), these provisions are subject to State Law.
v.	Choice of Forum	Section 13k	Litigation (or required arbitration) must be in California (See Note 1), these provisions are subject to State Law.
w.	Choice of Law	Section 13k	California law applies (See Note 1), these provisions are subject to State Law.

ITEM 18.
PUBLIC FIGURES

We do not use any public figure to promote our franchise.

ITEM 19.
FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor owned outlets/businesses, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet/business you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular outlet/business or under particular circumstances.

Gross Revenue by Quartiles for 2022

Quartile	Number of Qualified Franchisees	Highest Gross Revenue in Quartile	Lowest Gross Revenue in Quartile	Average Gross Revenue in Quartile	# Exceeding Average Gross Revenue in Quartile	% Exceeding Average Gross Revenue in Quartile	Median Gross Revenue in this Quartile
1st Quartile	40	$15,004,996	$1,041,349	$2,692,575	9	23%	$1,860,329
2nd Quartile	40	$1,028,034	$575,625	$753,968	18	45%	$704,467
3rd Quartile	40	$551,401	$202,829	$358,808	19	48%	$341,740
4th Quartile	40	$186,537	$64,728	$116,821	12	30%	$114,829
Total	160						

Gross Revenue by Number of Locations for 2022

Locations	Number of Qualified Franchisees	Highest Gross Revenue in Quartile	Lowest Gross Revenue in Quartile	Average Gross Revenue in Quartile	# Exceeding Average Gross Revenue in Quartile	% Exceeding Average Gross Revenue in Quartile	Median Gross Revenue in this Quartile
1	119	$4,804,277	$11,873	$564,051	44	37%	$366,339
2	23	$2,469,033	$104,073	$1,148,593	9	39%	$1,041,349
3	9	$2,576,437	$592,178	$1,456,824	4	44%	$1,454,385
4	3	$4,408,259	$1,463,057	$2,535,511	1	33%	$1,735,216
5 or more	6	$15,004,996	$3,849,076	$7,104,860	2	33%	$5,858,484
Total	160						

Notes to Table

1. As of December 31, 2022, we had 175 total franchisees who operated 266 businesses. Of these total franchisees, 160 franchisees representing 253 businesses were categorized as "Qualified Franchisees", (those who had operated for at least 12 months as of December 31, 2022 and who reported their Gross Revenue to us during the Reporting Period). These franchisees generated a total of $157 million of network sales.

2. This financial performance representation in the above chart covers the Gross Revenue during the 12-month period from January 1, 2022 until December 31, 2022 (the "Reporting Period") for the Qualified Franchisees who operated their businesses for the entire Reporting Period, and who reported their Gross Revenue to us in the Reporting Period.

3. This financial performance representation does not include the results of the 13 franchisees (operating a total of 15 Businesses/Territories) that were operating for less than 12 months as of December 31, 2022, or the 6 franchisees that closed during the Reporting Period.

4. The Qualified Franchisees operate in various markets across the country. The average length of time that the Qualified Franchisees had operated under the System as of December 31, 2022, was 6.12 years.

5. 41 Qualified Franchisees (including 27 in the first quartile, 9 in the second quartile, 4 in the third quartile and 1 in the fourth quartile of Gross Revenue) operated multiple Businesses/Territories during the Reporting Period, and 18 of the Qualified Franchisees (including 15 in the first quartile, 3 in the second quartile, 0 in the third quartile, and none in the fourth quartile of Gross Revenue) operated 3 or more Businesses/Territories.

6. Neither we nor our affiliates operate any TeamLogic IT® Businesses.

7. "Gross Revenue" is defined as all revenue from all services that a Qualified Franchisee derives from operating all of its Businesses, and includes hourly services, managed services, product resale, and professional project services, commission and agency revenue, reseller revenue and other, (cloud services, technical support, break/fix services, training, consulting services, and other technical services) whether one-time or recurring, and commissions paid by alliance partners and revenue from hardware or software sales. This excludes freight and sales tax.

8. TeamLogicIT is a franchised service operation that relies on a business-client base that must be built over time, often from scratch. It can take 2 years or more to create an operation that offers a statistically accurate representation. Given that many franchisees do not complete the establishment of their Businesses in the first 12 months, to include operations younger than 24 months would show a distorted and unrealistic picture of business revenues. We offer certain discounts and Minimum CFF suspensions for the entire first year in recognition that this time is spent building a client base. In addition, some franchisees have converted existing independent IT service businesses into TeamLogicIT Businesses with a full and active client base, while other franchisees are starting new businesses with no clients. These outlets present starkly different revenue profiles in their first year of operations compared to traditional, new franchises. Including only franchisees that have been operational for at least 24 months, starts to balance the inherent performance and statistical discrepancies in this aspect of the franchisees' Gross Revenue figures.

9. Because a TeamLogic IT® Business franchisee's revenue depends primarily on a recurring base of clients developed over a period of time, Qualified Franchisees who operate for longer periods, and/or who operate multiple TeamLogic IT® Businesses/Territories, typically realize higher (in some cases significantly higher) Gross Revenue, than Qualified Franchisees who have operated for shorter periods or who operate only one Business/Territory.

10. Each of the Qualified Franchisees offers primarily the same products and services that we expect new TeamLogic IT® Business franchisees to offer, and each receives primarily the same services from us that we expect new franchisees to receive. The Qualified Franchisees also face generally the same competition from other similar businesses that we expect new franchisees will face.

Upon your reasonable request, we will provide written substantiation for these financial performance representations.

Some outlets have sold this amount. Your individual results may differ. There is no assurance that you'll sell as much.

Other than the preceding financial performance representation, we do not make any financial performance representations. We also do not authorize our employees or representatives to make these representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Thomas Muller at (949) 345-5000 and by contacting the Federal Trade Commission, and the appropriate state regulatory agencies. You should conduct an independent investigation of the costs and expenses you will incur in operating your franchised location. Franchisees or former franchisees, listed in the disclosure document, may be one source of information. The characteristics of the included franchises do not differ materially from the franchises that are offered to prospective franchisees.

ITEM 20.
OUTLETS AND FRANCHISEE INFORMATION

[Table No. 1]
System-wide Outlet Summary
For Years 2020, 2021 and 2022

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2020	201	221	20
	2021	221	243	22
	2022	243	266	23
Company-Owned	2020	0	0	0
	2021	0	0	0
	2022	0	0	0
Total Outlets	**2020**	**201**	**221**	**20**
	2021	**221**	**243**	**22**
	2022	**243**	**266**	**23**

[Table No. 2]
Transfers of Outlets from Franchisees to New Owners (Other than Franchisor)
For Years 2020, 2021 and 2022

State	Year	Number of Transfers
Arizona	2020	0
	2021	0
	2022	3
California	2020	4
	2021	1
	2022	0
Colorado	2020	1
	2021	0
	2022	2
Florida	2020	3
	2021	1
	2022	1
Illinois	2020	1
	2021	0
	2022	0
New Jersey	2020	6
	2021	0
	20222	0
North Carolina	2020	0
	2021	0
	2022	4
Pennsylvania	2020	7
	2021	0
	2022	0
Tennessee	2020	0
	2021	0
	2022	1
Texas	2020	0
	2021	0
	2022	2
Utah	2020	0
	2021	1
	2022	0
Virginia	2020	1
	2021	0
	2022	0
Total	**2020**	**23**
	2021	**3**
	2022	**13**

[Table No. 3]
Status of Franchised Outlets
For Years 2020, 2021 and 2022

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Alabama	2020	2	1	0	0	0	0	3
	2021	3	1	0	0	0	0	4
	2022	4	0	0	0	0	0	4
Arizona	2020	9	0	0	0	0	0	9
	2021	9	1	0	0	0	0	10
	2022	10	1	0	0	0	0	11
Arkansas	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
California	2020	31	1	0	0	0	0	32
	2021	32	2	0	0	0	2	32
	2022	32	6	0	0	0	2	38
Colorado	2020	4	3	0	0	0	0	7
	2021	7	2	0	0	0	0	9
	2022	9	0	0	0	0	0	9
Connecticut	2020	3	0	0	0	0	0	3
	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
Delaware	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
District of Columbia	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
Florida	2020	17	2	0	0	0	0	19
	2021	19	5	0	0	0	0	24
	2022	24	3	0	0	0	1	26
Georgia	2020	4	0	0	0	0	1	3
	2021	3	1	0	0	0	0	4
	2022	4	1	0	0	0	0	5

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Hawaii	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0
Illinois	2020	10	2	0	0	0	0	12
	2021	12	1	0	0	0	0	13
	2022	13	0	0	0	0	0	13
Indiana	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Iowa	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Kentucky	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Louisiana	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
Maryland	2020	7	1	1	0	0	0	7
	2021	7	0	0	0	0	0	7
	2022	7	2	0	0	0	0	9
Massachusetts	2020	7	0	0	0	0	1	6
	2021	6	0	0	0	0	0	6
	2022	6	1	0	0	0	0	7
Michigan	2020	3	1	0	0	0	0	4
	2021	4	0	0	0	0	1	3
	2022	3	1	0	0	0	0	4
Minnesota	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Mississippi	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
Missouri	2020	3	0	0	0	0	0	3
	2021	3	1	0	0	0	0	4
	2022	4	1	0	0	0	2	3
Nebraska	2020	0	0	0	0	0	0	0
	2021	0	0	0	0	0	0	0
	2022	0	1	0	0	0	0	1
Nevada	2020	0	0	0	0	0	0	0
	2021	0	1	0	0	0	0	1
	2022	1	0	0	0	0	0	1
New Hampshire	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
New Jersey	2020	17	1	0	0	0	2	16
	2021	16	2	0	0	0	0	18
	2022	18	1	0	0	0	0	19
New York	2020	5	2	0	0	0	0	7
	2021	7	1	0	0	0	0	8
	2022	8	0	0	0	0	0	8
North Carolina	2020	9	1	0	0	0	0	10
	2021	10	0	0	0	0	0	10
	2022	10	1	0	0	0	0	11
Ohio	2020	5	1	0	0	0	0	6
	2021	6	0	0	0	0	0	6
	2022	6	0	0	0	0	0	6
Oklahoma	2020	2	0	0	0	0	0	2
	2021	2	0	0	0	0	0	2
	2022	2	0	0	0	0	0	2
Oregon	2020	3	0	0	0	0	0	3
	2021	3	0	0	0	0	0	3
	2022	3	0	0	0	0	0	3
Pennsylvania	2020	9	0	0	0	0	0	9
	2021	9	0	0	0	0	0	9
	2022	9	2	0	0	0	0	11
Puerto Rico	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations-Other Reasons	Outlets at End of Year
South Carolina	2020	4	0	0	0	0	0	4
	2021	4	0	0	0	0	0	4
	2022	4	0	0	0	0	0	4
South Dakota	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Tennessee	2020	4	0	2	0	0	0	2
	2021	2	2	0	0	0	0	4
	2022	4	1	0	0	0	0	5
Texas	2020	17	5	0	0	0	1	21
	2021	21	2	0	0	0	0	23
	2022	23	4	0	0	0	1	26
Utah	2020	1	1	0	0	0	0	2
	2021	2	1	0	0	0	1	2
	2022	2	0	0	0	0	1	1
Virginia	2020	4	3	0	0	0	0	7
	2021	7	0	0	0	0	0	7
	2022	7	2	0	0	0	0	9
Washington	2020	4	1	0	0	0	0	5
	2021	5	3	0	0	0	0	8
	2022	8	0	0	0	0	0	8
Wisconsin	2020	3	2	0	0	0	0	5
	2021	5	0	0	0	0	0	5
	2022	5	0	0	0	0	0	5
Total U.S.	**2020**	**200**	**28**	**3**	**0**	**0**	**5**	**220**
	2021	**220**	**26**	**3**	**0**	**0**	**4**	**242**
	2022	**242**	**29**	**0**	**1**	**0**	**5**	**265**
International Canada	2020	1	0	0	0	0	0	1
	2021	1	0	0	0	0	0	1
	2022	1	0	0	0	0	0	1
Total System-Wide	**2020**	**201**	**28**	**3**	**0**	**0**	**5**	**221**
	2021	**221**	**26**	**3**	**1**	**0**	**4**	**243**
	2022	**243**	**29**	**0**	**1**	**0**	**5**	**266**

[Table No. 4]
Status of Company- Owned Outlets
For Years 2020, 2022 and 2022

State	Year	Outlets at Start of Year	Outlets Opened	Outlets Reacquired from Franchisees	Outlets Closed	Outlets Sold to Franchisees	Outlets at End of Year
Totals	**2020**	**0**	**0**	**0**	**0**	**0**	**0**
	2021	**0**	**0**	**0**	**0**	**0**	**0**
	2022	**0**	**0**	**0**	**0**	**0**	**0**

[Table No. 5]
Projected Openings as of December 31, 2022

State	Franchise Agreements Signed But Outlet Not Opened	Projected New Franchised Outlets in the Next Fiscal Year	Projected New Company-Owned Outlets in the Next Fiscal Year
Alabama	0	0	0
California	1	4	0
Colorado	0	1	0
Florida	0	2	0
Georgia	0	2	0
Illinois	0	1	0
Iowa	0	1	0
Kentucky	0	1	0
Louisiana	1	1	0
Maryland	0	1	0
Michigan	0	1	0
Minnesota	0	2	0
Nebraska	0	0	0
Nevada	0	1	0
New Hampshire	0	1	0
New Jersey	0	1	0
New York	0	4	0
North Carolina	0	2	0
Ohio	0	2	0
Oklahoma	0	1	0
Pennsylvania	0	2	0
Tennessee	0	2	0
Texas	1	8	0
Utah	0	1	0
Vermont	1	0	0
Virginia	0	1	0
Washington	0	2	0
Totals	**4**	**45**	**0**

Current Franchise Owners

The following is a list of all franchise owners, addresses, and telephone numbers that are open and operating as of December 31, 2022:

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Alabama:					
Mark & Pam Guyther	60104	300 Cahaba Park Circle, Suite 111	Birmingham	35242	(205) 783-1090
Angela & Randall Wilson	60101	201 Gordon Drive SE Unit 208	Decatur	35601	(256) 502-5750
Eva & Lee Faircloth	60102	1050 Hillcrest Rd., Suite C	Mobile	36695	(251) 279-0956
Larry Anderson	60103	500 Interstate Park Drive, Suite 532	Montgomery	36109	(334) 721-0300
Arizona:					
Rebecca & Joseph Shope	60311	1256 W. Chandler Blvd., Suite 31	Chandler	85224	(480) 407-4611
Rob Fallows	60316		Glendale		
Rob Fallows	60313	625 W. Southern Ave. Suite 255	Mesa	85210	(602)-466-6207
Rob Fallows	60306	20 E. Thomas Rd. Suite 2200	Phoenix	85012	(602)254-5558
Rob Fallows	60302	2730 W. Agua Fria Freeway, #202	Phoenix	85027	(602) 346-2750
James & Christina Summers	60315	7301 N. 16th Street	Phoenix	85020	(602) 892-4032
Rob Fallows	60308	115 E. Goodwin Street	Prescott	86303	(928) 910-8900
James & Christina Summers	60307	8687 Via de Ventura, Ste. 301	Scottsdale	85258	(480) 360-4005
James & Christina Summers	60314	7150 E. Camelback Rd, Suite 444	Scottsdale	85251	(888) 369-9757
Rob Fallows	60309	13794 W. Waddell Rd, Suite 203 – 212	Surprise	85379	(623) 219-4240
Rob Fallows	60312	1430 W. Broadway Rd. #107	Tempe	85282	(602)-466-6206
Arkansas:					
Scott Nelson	60401	4 McKissic Creek Road	Bentonville	72712	(479) 202-0019
California:					
Ashu & Utpal Gautam	60552	248 E. Main Street, Suite 201	Alhambra	91801	(626) 551-0020
Paul Behrman	60545	2166 W. Broadway, Suite 210	Anaheim	92804	(657) 207-5412
Justin & Amy Tsui	60533	20 E. Foothill	Arcadia	91006	(626) 381-9983
Paul Behrman & Nadezda Pukhov	60535	17901 Pioneer Blvd., Suite L#102	Artesia	90701	(562) 263-9688
Dana & Maegan Profeta	60546	266 Mobil Avenue #111	Camarillo	93010	(805) 322-0700
Walter & Vicki Edmondson	60511	901 Campisi Way, #370	Campbell	95008	(408) 559-8548
Gene Fong	60542	5800 S. Eastern Ave Suite 536	Commerce	90040	(323) 447-8796
Gary & Gwen Connolly	60534	5167 Clayton Rd, Suite B	Concord	94521	(925) 529-4500
Paul Behrman & Nadezda Pukhov	60525	22511 Aspan Street, Suite F	Lake Forest	92630	(949) 215-7628
Paul Behrman & Nadezda Pukhov	60526	8583 Irvine Center Dr., Ste. 394	Irvine	92618	(949) 215-7629
Josh & Ellen Mendel	60531	111 N. Sepulveda Blvd., #250	Manhattan Bch.	90266	(424) 252-2015
Lewis & Victoria Knapp	60515	825 Oak Grove Ave., #204	Menlo Park	94025	(650) 763-3333
Paul Behrman & Nadezda Pukhov	60504	27525 Puerta Real, Suite 318	Mission Viejo	92804	(949) 784-0377
Ryan & Gina Mann	60508	883 N. Shoreline Blvd., Suite B110	Mountain View	94043	(650) 336-7500
Allen & Janet Licitra	60532	41197 Golden Gate Circle, Suite 204	Murrieta	92562	(951) 404-5800
Justin & Amy Tsui	60509	46 N. Mentor Ave	Pasadena	91101	(626) 381-9983
Todd & Ruth tolly	60549	755 Baywood Drive, 2nd Floor	Petaluma	94954	(707) 596-6002
Dave & Wendy Thompson	60536	4695 Chabot Drive, Suite 200	Pleasanton	94588	(925) 261-3928
Mussa Khiar & Khedija Hagos	60551	1280 Palmyrita Ave., Suite C	Riverside	92507	(951) 777-2100
Raju Kotagiri	60528	3800 Watt Ave., Suite 275~~140~~	Sacramento	95821	(916) 727-6060
Raju Kotagiri	60530	770 L Street, #950	Sacramento	95814	(916) 877-6060
Raju Kotagiri	60547	2450 Venture Oaks Way, Suite 200	Sacramento	95833	(916) 702-6060

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Evan Weiss & Michael Schwartz	60521	9089 Clairemont Mesa Blvd., #105	San Diego	92123	(858) 264-4677
James & Ann Chuong	60548	440 S. Cataract Ave., Unit K	San Dimas	91773	(909) 753-0377
Yanfang Lu & Johan Erikson	60537	12 Geary Street Suite 401	San Francisco	94108	(415) 795-9872
Charu Mungale	60540	3031 Tisch Way, 110 Plaza West	San Jose	95128	(408) 754-3830
Charu Mungale	60541	177 Park Avenue Suite 200	San Jose	95113	(408) 754-3832
Todd & Ruth Tolly	60550	4040 Civic Center Drive, Suite 200	San Rafael	94903	(415) 599-3405
Dave & Wendy Thompson	60513	18 Crow Canyon court, Suite 370	San Ramon	94583	(925) 380-6038
Paul Behrman & Nadezda Pukhova	60527	1900 N. Bristol C449	Santa Ana	92700	(949) 215-2581
Charu Mungale	60507	3140 De Le Cruz Blvd. #200-50	Santa Clara	95054	(925) 380-6038
Todd & Ruth Tolly	60510	2455 Bennett Valley Rd., #C-214	Santa Rosa East	95404	(707) 249-9525
Todd & Ruth Tolly	60516	2455 Bennett Valley Rd., #C-214	Santa Rosa West	95404	(707) 249-9525
Ryan & Gina Mann	60514	145 N. Wolfe St.	Sunnyvale	94086	(650) 336-7500
Josh & Ellen Mendel	60524	357 Van Ness Way #208	Torrance	90501	(424) 252-2016
Lou & Helen Fournier	60538	28368 Constellation Rd. #398 Suite 211	Valencia	91355	(661) 425-0255
RJ Ruggiero	60512	9021 Melrose Ave., #201	W. Hollywood	90069	(310) 385-8548
Arti Dutt, Amit Gupta	60520	5850 Canoga Ave., 4th Floor	Woodland Hills	91367	(818) 514-9060
Colorado:					
Tim & Claudia Pillow	60611	14211 E. 4th Avenue, Suite 3-250	Aurora	80011	(720) 650-4142
Mark & Darla Searls	60604	4845 Pearl E. Circle, Suite 101	Boulder	80301	(720) 449-3379
Heather Pelton & Alex Porter	60614	12150 E. Briarwood Ave., Suite 145	Centennial	80112	(720) 465-5828
Buckley Kohlhauff	60602	3204 N. Academy Blvd. #130	Colorado Springs	80917	(719) 623-4008
Buckley Kohlhauff	60613	1755 Telstar Drive, Suite 300	Colorado Springs	80920	(719) 413-4994
Tim & Claudia Pillow	60608	1060 Bannock St, Suite 220	Denver	80204	(720) 617-2210
Tim & Claudia Pillow	60609	44 Cook St, Suite 100	Denver	80206	(720) 612-2211
Tim & Claudia Pillow	60610	2000 S. Colorado Blvd, Suite 760	Denver	80222	(720) 650-4144
Mark Vanata	60612	255 Weaver Park, Suite 200	Longmont	80503	(720) 927-5700
Connecticut:					
Tom & Mami Florio	60702	15 East Putnam Ave., #348	Greenwich	06830	(475) 299-8554
Tom & Mami Florio	60703	460 Summer Street, Suite 413	Stamford	06901	(475) 299-8554
Sandeep & Brenda Kaushal	60701	428 Hartford Turnpike, Suite 107	Vernon	06066	(860) 858-1232
Delaware:					
Charles Weyhmiller	60803	5584 Kirkwood Highway	Wilmington	19808	(302) 446-4101
Charles Weyhmiller	60804	1000 N. West St, Suite 1200	Wilmington	19801	(302) 446-4100
Florida:					
Wayne & Tracy Croushorn	60926	13770 58th St. N, Suite 308	Clearwater	33760	(727) 275-2752
Wayne & Tracy Croushorn	60935	2803 Gulf to Bay Blvd. #434	Clearwater	33759	(727) 819-4902
Larry McKinley	60934	817 N. Main Street, Suite 103	Jacksonville	32202	(904) 544-7477
Robert & Marguerite Roloff	60914	10501 Six Mile Cypress Pkwy, Ste 118	Ft. Myers	33966	(239) 774-1603
Davilson Rodrigues	60918	203 SW 3rd Avenue	Gainesville	32601	(352) 745-3993
Larry & Laura McKinley	60915	4401 Salisbury Road, Suite 102	Jacksonville	32216	(904) 660-0001
Long Hoang	60909	1540 International Pkwy., Ste. 2000 #6	Lake Mary	32746	(407) 330-0811
Darlene & Mark Sam	60936	100 E. Sybelia Ave., Suite 305	Maitland	32751	(407) 548-1115
Scott & Melissa Wiles	60931	474 North Harbor City Blvd, Suite 1	Melbourne	32935	(321) 608-0481
Juan Alvarado	60930	4300 SW 73rd Ave, Suite 107	Miami	33155	(786) 558-0048
Scott Daniels	60911	1016 Collier Way #103	Naples	34110	(239) 288-0531
Sylvester & Linda Williams	60924	6000 Metrowest Blvd, Suite 200	Orlando	32835	(407) 333-0293

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Daniela & Federico Hansen	60937	721 US Hwy 1, Suite 217	Palm Beach	33408	(561) 645-7178
R. Anthony (Tony) Lee	60927	1550 Creighton Rd, Suite 5	Pensacola	32504	(850) 427-2070
Scott Daniels	60922	202 N. Rhodes Ave., #101	Sarasota	34237	(941) 548-9388
Scott Daniels	60923	6151 Lake Osprey Drive	Sarasota	34240	(941) 444-2154
Donald & Mandy Zurbrick	60919	735 Arlington Ave. N, Suite 306	St. Petersburg	33701	(727) 873-0373
Frank Fender	60921	300 Colorado Ave., 210	Stuart	34994	(772) 266-3111
Mark Inda	60920	1211 Tech Blvd., Suite 151	Tampa	33619	(813) 603-1000
Gerard Soller	60932	4023 N. Armenia Ave., Suite 210	Tampa	33607	(813) 596-5420
Pramon Bastian & Anjali Gill	60939	2807 W. Busch Blvd., Suite 120	Tampa	33618	(813) 712-3450
Wayne & Tracy Croushorn	60929	1501 S. Pinellas Ave Suite D	Tarpon Springs	34689	(727) 819-4900
Pramon Bastian & Anjali Gill	60940	P.O. Box 291383	Temple Terrace	33687	(813) 712-3451
Scott & Melissa Wiles	60938	601 21st Street, Suite 300	Vero Beach	32960	(772) 999-6199
James & JoAnn Gusewelle	60925	611 N. Wymore Rd., Ste. 221	Winter Park	32789	(407) 907-6616
Donnie Jacobs	60928	603 Cleveland Avenue	Wildwood	34785	(352) 775-1900
Georgia:					
Richard Higgins	61005	3990 Flowers Rd., #550	Atlanta	30360	(770) 847-9611
Howard Page	61007	695 Paylant Street NE	Atlanta	30306	(770) 450-0910
Steve & Pamela Anderson	61009	5460 McGinnis Village Place, Suite 102	Alpharetta	30005	(770) 299-3779
Ruth Levy & David Lombrozo	61002	1150 Grimes Bridge Rd., #500	Marietta	30075	(770) 993-5428
Candice & William Dicker	61010		Marietta		
Illinois:					
Steven & Jamie McGlumphy	61316	4255 Westbrook Drive, Suite 204	Aurora	60504	(630) 239-1002
Elijah & Stephanie Anderson	61314	5700 N. Lincoln Avenue, Suite 214	Chicago	60659	(312) 736-0980
Chris Oliver	61315	935 W. Chestnut Street, Suite 420	Chicago	60642	(773) 896-0900
Carsten Grieger	61313	1020 N. Milwaukee Ave., Suite 124	Deerfield	60015	(224)-296-2255
Erik & Tiffany Person	61308	900 Ogden Avenue	Downers Grove	60515	(630) 672-8700
Erik & Tiffany Person	61307	50 S. Main Street, Suite 200	Naperville	60563	(630) 672-8700
Jaimini & Mayank Patel	61312	5940 W. Touhy Avenue Suite 140	Niles	60714	(847) 616-8400
Erik & Tiffany Person	61304	1363 Shermer Road #331	Northbrook	60062	(847) 461-3800
Erik & Tiffany Person	61306	2021 Midwest Rd., Ste. 200	Oak Brook	60523	(630) 216-4800
Brian Jones	61311	4544 W. 103rd Street Suite 2NW	Oak Lawn	60453	(708) 553-0600
Erik & Tiffany Person	61303	15774 S. LaGrange Rd., #221	Orland Park	60462	(708) 942-4266
Erik & Tiffany Person	61305	5600 N. River Road #800	Rosemont	60018	(708) 617-2004
Erik & Tiffany Person	61302	1990 E. Algonquin Rd. #211	Schaumburg	60173	(847) 925-8400
Indiana:					
Lezlie & Brett Richards	61402	3209 Smith Valley Road, #211	Greenwood	46142	(317) 677-4722
Iowa:					
Eric Summers	61501	2401 SE Tones Drive, Suite 8	Ankeny	50021	(515) 318-7411
Kentucky:					
Paul Cox	61702	10200 Linn Station Road, Suite 210	Louisville	40223	(502) 333-9833
Louisiana:					
Jimmy Brown	61801	2001 W. Congress St.	Lafayette	70506	(337) 593-9539
Jon & Kim Walton	61802	3642 Youree Dr., Ste.2	Shreveport	71105	(318) 771-7776

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Maryland:					
Tony & George Glowacki	62012	703 Gidding Ave., Suite U2	Annapolis	21401	(667) 646-5477
C. Wagner, B. Wagner & L. Davis	62010	3717 Boston Street, Suite 318	Baltimore	21224	(443) 495-3999
C. Wagner, B. Wagner & L. Davis	62008	2 S. Hays Street, Ste. B	Bel Air	21014	(443) 214-2002
Tony & George Glowacki	62013	8709 Brooks Drive, Suite 3B	Easton	21601	(667) 646-6499
Sunil Raina	62006	8658 Baltimore National Pike #O	Ellicott City	21043	(443) 574-7280
Chip-Yong Ng & Sandy Wong	62011	12105 Darnestown Rd., Ste. 10	Gaithersburg	20878	(240) 261-7677
Sunil Raina	62007	2657-G Annapolis Road #454	Hanover	21076	(443) 574-7281
C. Wagner, B. Wagner & L. Davis	62003	8441 Belair Rd., #201	Nottingham	21236	(410) 650-4839
C. Wagner, B. Wagner & L. Davis	62009	1777 Reisterstown Rd. Suite 22, 174	Pikeville	21208	(443) 461-5933
Massachusetts:					
Jim Hackett & Andy Hackett	62105	101 Middlesex Turnpike #6 PMB318	Burlington	01803	(781) 791-3016
Jim Hackett & Andy Hackett	62106	955 Massachusetts Ave., #495	Cambridge	02139	(617) 420-5911
Jim Hackett & Andy Hackett	62102	9 Bartlett Street #152	Merrimack Valley	01810	(781) 791-3016
Robert Mungovan	62110	687 Highland Ave., Suite 16	Needham	02494	(781) 247-6670
Jim Hackett & Andy Hackett	62104	25 Storey Ave., #8 PMB350	Newburyport	01950	(781) 791-3016
Jim Hackett & Andy Hackett	62107	738 Main Street, Suite 234	Waltham	02451	(781) 242-2500
Jim Hackett & Andy Hackett	62101	12 Office Tower Park	Woburn	01810	(781) 791-3016
Michigan:					
Max & Gail Gibbard	62203	5180 Kalamazoo Ave. SE, #D	Kenwood	49508	(616) 727-0107
Steve Abraham	62205	7201 W. Saginaw Hwy, Suite 109	Lansing	48917	(517) 334-0133
Nick Zafer	62202	7950 Moorsbridge Rd., Ste. 450	Portage	49024	(269) 492-7400
Sven Herbel	62206	3250 W. Big Beaver Road, Suite 530	Troy	48084	(248) 266-8193
Minnesota:					
Srikant & Veena Lakkundi	62303	2038 Ford Pkwy, Suite 409	St. Paul	55116	(651) 321-1445
Mississippi:					
Mike Omoregie & Harold Loving	62401	2980 Davis Road, Suite D	Terry	39170	(601) 878-1900
Missouri:					
Marc Evans	62501	7505 NW Tiffany Springs Pkwy, Suite 312	Kansas City	64153	(816) 673-3664
Sunil & Jasleen Thakkar	62503	11710 Administration Drive, Suite 41	Maryland Heights	63146	(314) 594-4000
Christopher King	62505	462 North Taylor, Suite 101	St. Louis	63108	(314) 924-9720
Nebraska:					
Jon Jonson	62702	8600 Executive Woods Drive, Suite 200	Lincoln	68512	(402) 413-5151
Nevada:					
Carrie Bruner	62803	2380 N. Buffalo Drive, Suite 120	Las Vegas	89128	(702) 899-3550
New Hampshire:					
Joseph and Joyce Taurus	62901	908 Hanover Street, #8	Manchester	03104	(603) 505-4665
New Jersey:					
Todd & Linda Harrell	63021	90 Washington Valley Road	Bedminster	07921	(908) 613-7200
Pratik Roychoudhury	63008	427 High Street #525	Burlington	08016	(609) 526-3600
Pratik Roychoudhury	63005	923 Haddonfield Road #300	Cherry Hill	08002	(856) 238-5655
Nick Ilacqua	63018	1 Meadowlands Plaza, Suite 200	East Rutherford	07073	(551) 257-5300
Deborah Service	63009	361 Route 31, Unit 1101	Flemington	08822	(908) 968-9223

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Len Leach	63004	2 University Plaza, Ste. 1000	Hackensack	07601	(201) 373-6778
Anthony Carnevale	63016	485C US Highway 1 South Suite 350	Iselin	08830	(732) 314-4911
Ashfaq & Khairun Soomar	63022	160 Durham Ave., Suite 104	Metuchen	08840	
Todd Harrell	63003	201 Littleton Rd.	Morris Plains	07950	(973) 656-0085
Pratik Roychoudhury	63007	309 Fellowship Rd., Ste. 200	Mt. Laurel	08054	(856) 234-2136
Todd & Linda Harrell	63020	2 Federal Square	Newark	07102	(201) 762-5533
Jibu Mathews	63002	1572 US Route 130	N. Brunswick	08902	(732) 253-0990
Todd & Linda Harrell	63014	330 Changebridge Rd. Suite 101	Pine Brook	07058	(973) 620-8800
James Kimberlin	63011	525 Wanaque Ave. #203	Pompton Lakes	07442	(973) 437-3748
Pratik Roychoudhury	63006	103 Carnegie Center #300	Princeton	08540	(609) 337-1136
James Kimberlin	63010	45 N. Broad Street	Ridgewood	07450	(201) 439-8444
Nick Ilacqua	63012	556 Eagle Rock Ave., Ste. 101	Roseland	07068	(973) 486-4585
Todd & Linda Harrell	63019	830 Morris Turnpike, 4th Floor	Short Hills	07078	(973) 993-7500
Todd & Linda Harrell	63013	1992 Morris Avenue, Suite 337	Union	07083	(908) 645-6100
New York:					
Sam Hanafi	63212	136 Carleton Ave., Unit C	East Islip	11730	(631) 762-4888
Tom & Jennie McFarland	63213	550 Mamaroneck Ave., Suite 211	Harrison	10528	(914) 365-7500
Ana & Bruno Manh	63210	721 Broadway, Suites 113/115	Kingston	12401	(845) 853-8001
David Israel	63206	420 Lexington Ave., Suite 300	New York	10017	(646) 893-1180
Roger Noakes & Mark Jones	63203	3771 Nesconset Hwy. #209	S. Setauket	11720	(631) 277-1368
Michael & Justine Montalbano	63209	1186 Hylan Blvd., 2nd Fl., Suite A	Staten Island	10305	(917) 636-4200
Verlin Laine	63211	70 East Sunrise Highway, Suite 500	Valley Stream	11581	(516) 274-4446
Allen Chu	63207	170 Hamilton Ave. #204	White Plains	10601	(914) 768-8061
North Carolina:					
Paul & Kelli Stennett	63312	1183 University Dr., #105	Burlington	27215	(336) 218-9599
John & Tami Griffith	63301	9741 Southern Pine Blvd., #K	Charlotte	28273	(704) 601-7454
Daniel & Becky Thomas	63311	3828 Pickett Road, Suite 150	Durham	27705	(919) 893-4701
Daniel & Becky Thomas	63313	4819 Emperor Blvd., Suite 400	Durham	27703	(919) 893-9989
Pratik Roychoudhury	63305	4424 Bragg Blvd., #101	Fayetteville	28405	(910) 500-1392
John & Sheila Fox	63308	717 Green Valley Rd, Suite 200	Greensboro	27408	(336) 355-3630
Pratik Roychoudhury	63303	749 SE Greenville Blvd., #400-274	Greenville	27858	(252) 347-0130
John & Sheila Fox	63307	1414 Long Street	High Point	27265	(336) 823-6750
Pratik Roychoudhury	63304	3824 Barrett Dr., #201	Raleigh	27609	(919) 948-2384
Pratik Roychoudhury	63302	108 N. Kerr Ave., Suite E3	Wilmington	28405	(910) 500-1392
John & Sheila Fox	63306	1100 S. Stratford Rd., Bldg. C, Suite 315	Winston-Salem	27103	(336) 793-8555
Ohio:					
Jon Colvin	63502	3860 Race Road #310	Cincinnati	45211	(513) 574-3400
Marsha Gazy	63507	1688 Shannon Road, Suite 3	Girard	44420	(330) 551-3200
Scott Corrao	63506	34501 Aurora Rd. Suite 201	Solon	44139	(440) 999-0911
Roma & Alok Patel	63508	8859 Brookside Avenue, Suite 201	West Chester	45069	(513) 445-9002
Eric & Kathleen Quinn	63501	24700 Center Ridge Road, Suite 30	Westlake	44145	(440) 808-8200
Dwight & Allison Blankenship	63504	100 Old W. Wilson Bridge Rd, Suite 110	Worthington	43085	(614) 885-4648
Oklahoma:					
Floyd Merrey Jr.	63601	5909 NW Expressway, #155	Oklahoma City	73132	(405) 840-1545
Floyd Merrey Jr.	63602	11 NE 11th, Suite 216K	Oklahoma City	73104	(405) 792-6982

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Oregon:					
Stephanie Verzasconi & Steven Serna	63702	4300 NE Fremont St., Ste 230	Portland	97213	(503) 445-4997
Jenna & Raymond Bayer	63703	9900 SW Wilshire, #230	Portland	97225	(503) 919-7900
Cindy McPike & Cameron Nelson	63704	3295 Triangle Dr., SE Suite 160	Salem	97302	(503) 389-3888
Pennsylvania:					
George & Julie Sanchez	63810	5000 W. Tilghman ST., #204	Allentown	18104	(484) 838-7740
George & Julie Sanchez	63813	3895 Adler Place, Suite 130A	Bethlehem	18017	(484) 909-3870
Pratik Roychoudhury	63804	93 Old York Road	Jenkintown	19046	(267) 454-6009
Pratik Roychoudhury	63809	630 Freedom Business Ctr., 3rd FL	King of Prussia	19406	(610) 624-3553
Michael & Elaine Williams	63811	480 Pierce Street, Suite 300	Kingston	18704	(570) 260-2500
Pratik Roychoudhury	63802	2 Swamp Road	Newtown	18940	(215) 968-4376
Pratik Roychoudhury	63805	702 N. 3rd Street	Philadelphia	19123	(215) 550-1551
Pratik Roychoudhury	63806	1500 Market St.	Philadelphia	19102	(215) 515-2303
Pratik Roychoudhury	63807	1700 Market St.	Philadelphia	19103	(267) 448-0205
George & Julie Sanchez	63814		Quakertown		
Pratik Roychoudhury	63803	828 West Street Road	Warminster	18974	(215) 968-4376
Puerto Rico:					
Miguel Nieves	65901	Metro Office Park Bldg. 7, Suite 204	Guaynabo	00968	(787) 520-5239
South Carolina:					
Denise Kaufman	64005	215 East Bay Street Suite 500-E	Charleston	29401	(843) 823-7003
Kimico Myers	64003	810 Dutch Square Blvd., #234	Columbia	29229	(803) 638-8662
William & Debra Galinsky	64002	910 E. North Street	Greenville	29601	(631) 664-4624
Christopher & Judith Bianco	64004	116 Hwy 17 N, Ste. A	Surfside Beach	29575	(803) 232-9200
South Dakota:					
Ryan Gallagher, Robert Kiecksee	64102	4705 Oxbow #29	Sioux Falls	57016	(605) 988-8600
Tennessee:					
Randall & Angela Wilson	64206	7000 Executive Center Dr., Suite 303	Brentwood	37027	(629) 229-7600
Nancy & Jack MacRae	64203	10105 Sherrill Blvd.	Knoxville	37932	(865) 342-7839
Drayton Mayers	64202	5384 Poplar Avenue, Suite 442	Memphis	38119	(901) 572-1355
Randall & Angela Wilson	64207	2018-B Medical Center Parkway #447	Murfreesboro	37129	(615) 640-9151
Corey Barrett	64208	1451 Elm Hill Pike, Suite 254	Nashville	37210	(629) 258-5150
Texas:					
Todd Grace & David Hernandez	64309	103 Koldin Drive	Aledo	76008	(682) 286-8445
Murtuza Choilawala	64325	9800 N. Lamar Blvd Suite 210	Austin	78753	(512)-501-1077
Neil Penberthy	64318	108 Wild Basin Rd. Suite 250	Austin	78746	(512) 991-1599
Charles & Nichole Aston	64336	1211 Taylor Draper Lane, Suite 5	Austin	78759	(512) 551-1002
Taron & Victoria Hart	64314	721 E. Texas Avenue	Baytown	77520	(281) 839-2829
Rolando Gonzalez	64331	1705 Billy Mitchell Blvd., Suite C	Brownsville	78521	(956) 589-0078
Greg & Shara Moffitt	64329	3201 N. Frazier Street, Suite 100	Conroe	77303	(281) 717-6266
Saumil Shah	64324	17440 Dallas Pkwy Suite 130	Dallas	75287	(469) 333-2181
Mark Boothe	64326	12300 Ford Road, Suite B-427	Dallas	75234	(972) 791-8078
Mark Boothe	64327	8951 Cypress Waters Blvd, Suite 160	Dallas	75019	(972) 793-0161
Mark Boothe	64328	12700 Hillcrest Road, Suite 125	Dallas	75230	(972) 793-8529
Alan Harlan, Dan Sawyers & Wes Johnson	64304	2904 Corporate Circle, Suite 110	Flower Mound	75028	(972) 234-8978
Jim Young	64330	4200 S. Freeway, Suite 426	Fort Worth	76115	(817) 753-0702
Sean Pendleton & Yew-Chin Ooi	64323	1953 Golden Heights Rd. Suite 1005	Fort Worth	76177	(817) 678-8699

NAME	TLI#	ADDRESS	CITY	ZIP	TELEPHONE
Anthony & Cynthia Wheeler Mohammad & Kathleen Milforoushan	64316	8765 Stockard Drive, Suite 302	Frisco	75034	(469) 284-8548
Hunt & Susan Waddell	64317	1450 Hughes Rd., Ste. 107	Grapevine	76051	(469) 751-8904
Scott & Lori Kelley	64312	11511 Katy Fwy., Suite 409	Houston	77079	(832) 910) 8540
Scott & Lori Kelley	64313	12335 Kingsride Lane, Suite 154	Houston	77024	(832) 910-8541
Andy Ayoub	64332	9831 Whithorn Drive, Suite B	Houston	77095	(346) 478-0800
Najeeb Anwer	64435	10101 Fondren Road, Suite 315	Houston	77096	(281) 524-6888
William & Pamela Jackson	64322	4441 W. Airport Freeway, Suite 242	Irving	75062	(972) 703-9984
Mohammad & Kathleen Nilforoushan Anthony & Cynthia Wheeler	64310	400 Chisholm Place, #214	Plano	75075	(469) 573-3743
Frank Jones	64305	500 Turtle Cove Blvd., #130	Rockwall	75087	(972) 961-7711
Greg & Christy Torosian	64319	1104 S Mays Street Suite 204	Round Rock	78664	(737) 717-0304
Jesus & Wilma Gonzalez	64320	16601 Blanco Rd, Suite 202	San Antonio	78232	(210) 742-8210
Roma & Paras Desai	64308	12946 Dairy Ashford Drive, Suite 470	Sugar Land	77478	(281) 201-1798
Utah:					
Jack & Toni Perkins and Gary & Suzanne Allen	64404	439 E. 1000 S.	Pleasant Grove	84062	(385) 330-1830
Virginia:					
Ijenna & Akinola Aluko	62014	4001 North Ninth Street, Suite 106	Arlington	22203	(703) 977-6550
Alan Abbott	64611	100 Arbor Oaks Dr., #302	Ashland	23005	(804) 554-1400
Craig Green	64612	503 Carlisle Drive, Suite 100	Herndon	20170	(571) 685-8760
Ken & Pamela Blackwell	64614	10432 Balls Ford Rd, Suite 300	Manassas	20109	(571) 758-5911
Craig Green	64613	1640 Boro Place	McLean	22102	(571) 685-8762
Kyle Temple	64615	9601 Gayton Road, Suite 101	Richmond	23238	(804) 544-9500
R. Cory Boxall	64605	43720 Trade Center Place, Suite 160	Sterling	20166	(703) 777-3551
Robert Moore	64609	425 Washington Street, Suite 4	Suffolk	23434	(757) 942-1652
Ken & Pamela Blackwell	64610	200 Aviation Drive	Winchester	22602	(540) 592-1058
Washington:					
Regi John	64705	14400 Bel-Red Road, #203	Bellevue	98007	(425) 484-0480
Michael & Janet Hlavaty-LaPosa	64707	22722 29th Drive SE, Ste. 100	Bothell	98021	(206) 586-8100
Ashwin Muthuvenkataraman	64712	10605 SE 240th Street #352	Kent	98031	(206) 586-8810
Regi John	64706	11335 NE 122nd Way, Ste. 104	Kirkland	98035	(425) 999-3030
Michael & Janet Hlavaty-LaPosa	64708	6912 220th Street, Suite 202	Mountlake Terrace	98043	(425) 697-9708
Ashwin Muthuvenkataraman	64711	15 South Grady, Suite 305	Renton	98057	(253) 289-3990
Keith & Shelly Wilson	64713	101 W. Cataldo Ave., Suite 205	Spokane	99201	(509) 401-4470
Divya Jain	64710	500 W. Eighth Street, Suite 22	Vancouver	98660	(360) 334-7755
Wisconsin:					
Kirk & Lisa Gramoll	64902	W175 N 11081 Stonewood Dr., #102	Germantown	53022	(262) 834-6207
Todd & Bianca Dehn	64901	804 W. Frontier Road	Little Suamico	54141	(920) 393-9496
Jeremy Mason	64905	621 North Sherman Avenue, Suite B8	Madison	53704	(608) 504-2665
Lynette Arnhart	64709	850 Hwy 153, Suite B	Mosinee	54455	(715) 841-9070
Kirk & Lisa Gramoll	64903	N19W24400 Riverwood Dr. Suite 350	Waukesha	53188	(262) 502-1283

INTERNATIONAL					
NAME	**TLI#**	**ADDRESS**	**CITY**	**ZIP**	**TELEPHONE**
Canada:					
Alex & Anna Lachine	67001	8171 Yonge St., #141, Thornhill	Ontario	L3T 2C6	(905) 488-9045

The following list are franchisees that signed a franchise agreement, but their territorial franchise business was not open and operating as of December 31, 2022:

Name	TLI#	City and State	Zip
Megan & Kevin Winkler	60553	Chula Vista, CA	91914
Dunbar & Katharine St.Paul	61803	Metairie, LA	70005
Marina & Pasha Grizik	64333	San Antonio, TX	
Mark Hannon	64501	Middlesex, VT	05602

Former Franchise Owners

The following lists the names, city and state, and the current business telephone number (or, if unknown, the last known telephone number) of every franchisee who had a TeamLogic IT franchise business terminated, canceled, not renewed, or otherwise voluntarily or involuntarily ceased to do business under the franchise agreement during the most recent completed fiscal year, or who has not communicated with us within 10 weeks of this disclosure document. If you buy this franchise, your contact information may be disclosed to other buyers when you leave the franchise system.

Name	City & State	Business	Telephone Number
Randy & Roberta Reed	Phoenix, AZ	TeamLogic IT #60306	602-254-5558
Randy & Roberta Reed	Phoenix, AZ	TeamLogic IT #60312	602-466-6206
Randy & Roberta Reed	Phoenix, AZ	TeamLogic IT #60313	602-466-6207
Jared Bowen & Anisa Sennan	Aurora, CO	TeamLogic IT #60611	720-650-4142
Jared Bowen & Anisa Sennan	Denver, CO	TeamLogic IT #60610	720-650-4144
Bruce & Patti Eichman	Jacksonville, FL	TeamLogic IT #60915	904-660-0001
Jim Roller	Miami, FL	TeamLogic IT #60933	786-671-2831
Naresh Shah	Lexington, KY	TeamLogic IT #61701	859-252-0001
Jeffrey & Karen Kleinsasser	Belton, MO	TeamLogic IT #62502	816-542-0777
Howard & Vickie Denson	St. Louis, MO	TeamLogic IT #62504	314-470-2400
Marty Cayton	Fayetteville, NC	TeamLogic IT #63305	910-500-1392
Marty Cayton	Greenville, NC	TeamLogic IT #63303	252-347-0130
Marty Cayton	Raleigh, NC	TeamLogic IT #63304	919-948-2384
Marty Cayton	Wilmington, NC	TeamLogic IT #63302	910-500-1392
David & Amanda Hardy	Brentwood, TN	TeamLogic IT #64206	629-229-7600
Alex & Jennifer Boushka	El Paso, TX	TeamLogic IT #64334	915-289-2000
Anthony & Cynthia Wheeler	Frisco, TX	TeamLogic IT #64316	469-284-8548
Mohammad & Kathleen Nilforoushan	Plano, TX	TeamLogic IT #64310	469-573-3743
Julie McCutcheon	Sandy, UT	TeamLogic IT #64402	801-341-2211

During the last three fiscal years we have signed confidentiality agreements with the following current or former franchisees which restrict their ability to speak openly about their experience with us.

Name	City & State	Business
Vivek Ahuja	Alameda, CA	TeamLogic IT #60539
Bryan Wada and Pauline Ha	San Mateo, CA	TeamLogic IT #60543
Elizabeth McCarty	Clearwater, FL	TeamLogic IT #60926
John and Janice Toms	Atlanta, GA	TeamLogic IT #16008
Jeffrey Samstad	Brookline, MA	TeamLogic IT #62109
Upreet and Jaslin Bhandari	Bethesda, MD	TeamLogic IT #62004
Evan and Claire Agnello	Troy, MI	TeamLogic IT #62204
Jeffrey and Karen Kleinsasser	Belton, MO	TeamLogic IT #62502
Howard and Vickie Denson	St Louis, MO	TeamLogic IT #62504
Jimit and Alefya Vyas	Morganville, NJ	TeamLogic IT #63015
Alex and Jennifer Boushka	El Paso, TX	TeamLogic IT #64334
Virayak Kamath	McKinley, TX	TeamLogic IT #64321

There are no Franchisee organizations associated with the TeamLogic IT® system that have been sponsored or endorsed by us, or that have been organized under state law or that have been asked to be included in this disclosure.

ITEM 21.
FINANCIAL STATEMENTS

Attached to this disclosure document as Exhibit "A" are our audited financial statements for fiscal years ending December 31, 2022, December 31, 2021, and December 31, 2020.

ITEM 22.
CONTRACTS

Attached as Exhibits to this Franchise Disclosure Document are the following contracts:

Exhibit D – Franchise Agreement
Exhibit E – Multi-State Addendum to Disclosure Document and Franchise Agreement
Exhibit F – Amendment to Franchise Agreement for Existing and New Multiple
Exhibit G – Conversion Addendum
Exhibit H – Transfer Release Agreement
Exhibit J – SBA Addendum

Attached as Exhibit "D" is a copy of the Franchise Agreement. The Multi-State Addendum is attached as Exhibit "E," the Conversion Addendum is attached as Exhibit "G," the Transfer Release Agreement is attached as Exhibit "H," and the SBA Addendum is attached as Exhibit "J".

ITEM 23.
RECEIPTS

You will find two copies of the detachable acknowledgement receipt at the end of this disclosure document. Please sign and date both copies and keep one for your records, and the other must be returned to us at TeamLogic, Inc., Attn: Legal Dept., 26722 Plaza, Mission Viejo, CA 92691.

EXHIBIT “A”

FINANCIAL STATEMENTS

TEAMLOGIC, INC.
Audited Financial Statements
December 31, 2022, 2021 and 2020

TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)

FINANCIAL STATEMENTS

YEARS ENDED DECEMBER 31, 2022, 2021, AND 2020

CPAs | CONSULTANTS | WEALTH ADVISORS

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TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)
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CliftonLarsonAllen LLP
CLAconnect.com

INDEPENDENT AUDITORS' REPORT

Board of Directors and Shareholders
TeamLogic, Inc.
Mission Viejo, California

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of TeamLogic, Inc. (the Company), which comprise the balance sheets as of December 31, 2022, 2021, and 2020, and the related statements of operations, changes in stockholders' equity, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of TeamLogic, Inc., as of December 31, 2022, 2021, and 2020, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for one year after the date the financial statements are available to be issued.

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Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

CliftonLarsonAllen LLP

CliftonLarsonAllen LLP

Irvine, California
March 21, 2023

TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)
BALANCE SHEETS
DECEMBER 31, 2022, 2021, AND 2020

	2022	2021	2020
ASSETS			
CURRENT ASSETS			
Cash and Cash Equivalents	$ 2,006,000	$ 1,880,000	$ 974,000
Accounts Receivable, Net	1,158,000	884,000	816,000
Deferred Franchise Costs	294,000	275,000	262,000
Prepaid Expenses and Other Current Assets	130,000	151,000	219,000
Total Current Assets	3,588,000	3,190,000	2,271,000
PROPERTY AND EQUIPMENT, NET	181,000	73,000	56,000
OTHER ASSETS			
Deferred Franchise Costs, Net of Current Portion	1,463,000	1,517,000	1,497,000
Due from Affiliates	-	-	380,000
Total Other Assets	1,463,000	1,517,000	1,877,000
Total Assets	$ 5,232,000	$ 4,780,000	$ 4,204,000
LIABILITIES AND STOCKHOLDER'S EQUITY			
CURRENT LIABILITIES			
Accounts Payable and Accrued Expenses	$ 465,000	$ 407,000	$ 373,000
Deferred Revenue	180,000	238,000	322,000
Income Taxes Payable	138,000	55,000	65,000
Total Current Liabilities	783,000	700,000	760,000
LONG-TERM LIABILITIES			
Due to Affiliates	675,000	259,000	-
Total Liabilities	1,458,000	959,000	760,000
STOCKHOLDER'S EQUITY			
Common Stock - .01 Par Value; 1,000 Shares Authorized, Issued and Outstanding	-	-	-
Additional Paid-In Capital	-	-	-
Retained Earnings	3,774,000	3,821,000	3,444,000
Total Stockholder's Equity	3,774,000	3,821,000	3,444,000
Total Liabilities and Stockholder's Equity	$ 5,232,000	$ 4,780,000	$ 4,204,000

See accompanying Notes to Financial Statements.

TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)
STATEMENTS OF OPERATIONS
YEARS ENDED DECEMBER 31, 2022, 2021, AND 2020

	2022	2021	2020
REVENUES			
Continuing Franchise Fees	$ 7,443,000	$ 5,991,000	$ 4,723,000
Initial, Transfer, and Renewal Franchise Fees	1,374,000	1,106,000	1,421,000
Managed Services and Other Revenues	5,297,000	4,559,000	3,843,000
Franchise Advertising Contributions	1,293,000	1,075,000	855,000
Total Revenue	15,407,000	12,731,000	10,842,000
COST OF SALES	2,349,000	2,032,000	2,030,000
GROSS PROFIT	13,058,000	10,699,000	8,812,000
OPERATING EXPENSES			
Selling, General and Administrative	3,355,000	2,957,000	2,690,000
Management Fees	3,077,000	2,741,000	2,541,000
Depreciation and Amortization	27,000	16,000	35,000
Franchise Advertising Expenses	1,144,000	771,000	910,000
Total Operating Expenses	7,603,000	6,485,000	6,176,000
INCOME BEFORE PROVISION FOR INCOME TAXES	5,455,000	4,214,000	2,636,000
State and Foreign Income Taxes	202,000	37,000	107,000
NET INCOME	$ 5,253,000	$ 4,177,000	$ 2,529,000

See accompanying Notes to Financial Statements.

TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)
STATEMENTS OF CHANGES IN STOCKHOLDER'S EQUITY
YEARS ENDED DECEMBER 31, 2022, 2021, AND 2020

	Common Stock		Additional Paid-In Capital	Retained Earnings (Deficit)	Total Stockholder's Equity
	Shares	Amount			
BALANCE - DECEMBER 31, 2019	1,000	$ -	$ 499,000	$ 2,316,000	$ 2,815,000
Repayment of Capital Contribution	-	-	(499,000)	-	(499,000)
Distributions	-	-	-	(1,401,000)	(1,401,000)
Net Income	-	-	-	2,529,000	2,529,000
BALANCE - DECEMBER 31, 2020	1,000	-	-	3,444,000	3,444,000
Distributions	-	-	-	(3,800,000)	(3,800,000)
Net Income	-	-	-	4,177,000	4,177,000
BALANCE - DECEMBER 31, 2021	1,000	-	-	3,821,000	3,821,000
Distributions	-	-	-	(5,300,000)	(5,300,000)
Net Income	-	-	-	5,253,000	5,253,000
BALANCE - DECEMBER 31, 2022	1,000	$ -	$ -	$ 3,774,000	$ 3,774,000

See accompanying Notes to Financial Statements.

TEAMLOGIC, INC.
(A WHOLLY OWNED SUBSIDIARY OF FRANCHISE SERVICES, INC.)
STATEMENTS OF CASH FLOWS
YEARS ENDED DECEMBER 31, 2022, 2021, AND 2020

	2022	2021	2020
CASH FLOWS FROM OPERATING ACTIVITIES			
Net Income	$ 5,253,000	$ 4,177,000	$ 2,529,000
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities:			
Depreciation and Amortization	27,000	16,000	35,000
(Increase) Decrease in Assets:			
Accounts Receivable	(274,000)	(68,000)	(133,000)
Other Receivables	-	-	4,000
Deferred Franchise Costs	35,000	(33,000)	(96,000)
Prepaid Expenses and Other Assets	21,000	68,000	(137,000)
Increase (Decrease) in Liabilities:			
Accounts Payable and Accrued Expenses	58,000	34,000	(8,000)
Deferred Revenue	(58,000)	(84,000)	192,000
Income Taxes Payable	83,000	(10,000)	40,000
Net Cash Provided by Operating Activities	5,145,000	4,100,000	2,426,000
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of Property and Equipment	(135,000)	(33,000)	(16,000)
Net Cash Used by Investing Activities	(135,000)	(33,000)	(16,000)
CASH FLOWS FROM FINANCING ACTIVITIES			
Due to (from) Parent or Affiliates	416,000	639,000	(787,000)
Repayment of Capital Contribution	-	-	(499,000)
Distributions	(5,300,000)	(3,800,000)	(1,401,000)
Net Cash Used by Financing Activities	(4,884,000)	(3,161,000)	(2,687,000)
CHANGE IN CASH AND CASH EQUIVALENTS	126,000	906,000	(277,000)
Cash and Cash Equivalents - Beginning of Year	1,880,000	974,000	1,251,000
CASH AND CASH EQUIVALENTS - END OF YEAR	$ 2,006,000	$ 1,880,000	$ 974,000
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION			
Cash Paid During the Year for:			
State and Foreign Income Taxes	$ 119,000	$ 47,000	$ 67,000

See accompanying Notes to Financial Statements.

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations

TeamLogic, Inc. (the Company) was incorporated on September 1, 2004, in the state of California. The Company is a wholly owned subsidiary of Franchise Services, Inc. (FSI or the Parent). The Company is engaged in the sale and service of domestic and international franchises that provides outsourced IT services for small and mid-sized businesses using the brand name "TeamLogic IT."

At December 31, 2022, the Company had 266 operating franchise locations. The total number of new franchises opened during 2022, 2021, and 2020 was 29, 26, and 28, respectively. The Company did not have any franchisor-owned units during these years. At December 31, 2022, there were 4 franchisees who have executed agreements but have not started operations.

Affiliate Companies

FSI also owns the following subsidiaries:

Sir Speedy, Inc., headquartered in Mission Viejo, California, which sells and provides support to domestic and international franchised quick printing and marketing services centers using the brand name "Sir Speedy."

Postal Instant Press, Inc., headquartered in Mission Viejo, California, which sells and provides support to domestic and international franchised quick printing and marketing services centers using the brand name "PIP Printing."

Signal Graphics, Inc., headquartered in Mission Viejo, California, which sells and provides support to domestic franchised quick printing and marketing services centers using the brand name "Signal Graphics."

Franchise Services Europe BV, headquartered in Amsterdam, The Netherlands, operates under the brand name "Multicopy." Multicopy sells and provides support to franchised quick print centers. In March 2021, the Multicopy brand was sold to an unrelated party.

Summit Marketing Communications, Inc., headquartered in Mission Viejo, California, which is an advertising agency.

Financial Statement Presentation

The accompanying financial statements have been prepared in conformity with accounting principles generally accepted in the United States of America (U.S. GAAP). References to the "ASC" hereafter refer to the Accounting Standards Codification established by the Financial Accounting Standards Board (FASB) as the source of authoritative U.S. GAAP.

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Financial Statement Presentation (Continued)

FASB ASC 810-10, *Consolidation,* addresses the consolidation of an entity whose equity holders either (a) have not provided sufficient equity at risk to allow the entity to finance its own activities or (b) do not possess certain characteristics of a controlling financial interest. FASB ASC 810-10 requires the consolidation of such an entity, known as a variable interest entity (VIE), by the primary beneficiary of the entity. The primary beneficiary is the entity, if any, that is obligated to absorb a majority of the risk of loss from the VIE's activities, entitled to receive a majority of the VIE's residual returns, or both. The principal type of entities in which the Company would possess a variable interest includes franchise entities. The Company does not possess any ownership interests in franchise entities. Additionally, the Company does not provide financial support to franchise entities in a typical franchise relationship. As a result, the Company did not consolidate any franchise entities.

Cash and Cash Equivalents

For purposes of reporting cash flows, cash and cash equivalents include cash on hand and in banks and all highly liquid debt instruments purchased with original maturities of three months or less.

Accounts Receivable

Trade receivables consists of continuing franchise fees and managed services fees and are stated at the amount management expects to collect from franchisees. The Company is using the allowance method to account for bad debts as required by accounting principles generally accepted in the United States of America. As of December 31, 2022, 2021, and 2020, the allowance for doubtful accounts was $10,000, $21,000 and $29,000, respectively.

Property and Equipment

Property and equipment are stated at cost. Major improvements and betterments are capitalized. Maintenance and repairs are expensed as incurred. Property and equipment are depreciated over estimated useful lives of 3 to 10 years. Depreciation is computed using straight-line method for financial purposes and accelerated methods for income tax purposes.

Revenue Recognition from Contracts with Customers

The Company's revenue includes initial franchise fees, transfer fees, continuing franchise fees, franchise advertising contributions, and other revenue relating to various managed services, interest and other income. The Company recognizes revenue when its customer obtains control of promised goods or services in an amount that reflects the consideration which the Company expects to receive in exchange for those goods or services. To determine revenue recognition for the arrangements that the Company determines are within the scope of Topic 606, the Company performs the following five steps: (1) identify the contract(s) with a customer; (2) identify the performance obligations in the contract, (3) determine the transaction price, (4) allocate the transaction price to the performance obligations in the contract, and (5) recognize revenue when (or as) the Company satisfies a performance obligation.

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Revenue Recognition from Contracts with Customers (Continued)

In January 2021, the FASB issued Accounting Standards Update (ASU) 2021-02 *Franchisors – Revenue from Contracts with Customers (Subtopic 952-606)*. ASU 2021-02 provides a practical expedient for franchisors to account for certain pre-opening services as distinct from the franchise license when identifying performance obligations under ASC 606. The Company has elected to treat the pre-opening services as a single performance obligation. The Company elected to apply ASU 2021-02 to the financial statements.

The initial franchise fee is $45,000 for a new franchise, $40,000 for eligible veterans, $45,000 for any subsequent franchises opened by the same franchisee, and $45,000 for a conversion franchise.

Under franchise agreements, the Company provides franchisees with (i) a franchise license, which includes a license to use intellectual property and advertising and promotion management, (ii) pre-opening services, such as training and inspections, and (iii) ongoing services, such as development of training materials. The services provided under the franchise agreements are extensive.

Initial, Transfer, And Renewal Franchise Fees – Upon execution of a franchise agreement, the franchisee is required to pay a franchise fee to the Company. In connection with the franchise fee, the Company provides services and support to the franchisee for its pre-opening activities, such as site selection and training. These pre-opening services provided by the Company are a single performance obligation and the franchise fee is recognized upon satisfaction and completion of the pre-opening services by the Company. Generally pre-opening services are complete upon the opening of the franchisee's location. If the pre-opening services are not complete or are in process, the Company records the franchise fee received as a contract liability. Transfer and renewal franchise fees are recognized over the term of the franchise agreement.

Continuing Franchise Fees – Continuing franchise fees are calculated as the greater of a fixed amount or a percentage of franchise sales over the term of the franchise agreement and recognized as franchisees' sales occur and collectability of the fees is reasonably assured.

Managed Services – The Company collects fees for managed services from its franchisees based on the number of licenses used. Fees for managed services are recorded as revenue monthly as services are provided and collectability of the fees is reasonably assured.

Franchise Advertising Contributions – The franchisees contribute to an advertising fund managed by the Company. Under the franchise agreements, advertising contributions received from franchisees must be spent on advertising, product development, marketing and related activities. Franchise advertising contributions are recognized as franchisees' sales occur.

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Deferred Franchise Costs

Deferred franchise costs represent commissions that are direct costs incurred in conjunction with the sales of a franchise. These costs are amortized on a straight-line basis over the term of the franchise agreement.

Deferred Revenue

Deferred revenue represents franchise fees received from franchisees that have signed franchise agreements but have not yet opened their location.

Income Taxes

For federal tax purpose, an election was made to treat the Company and its Parent (Franchise Services, Inc.) as Qualified Subchapter S Subsidiaries (QSSS). As a QSSS, the Company and its Parent are not treated as separate corporations and all assets, liabilities, items of income, deduction, and credit of the Company and its Parent are treated as assets, liabilities, items of income, deduction, and credit of the parent of Franchise Services, Inc.

The Company provides for state taxes for various jurisdictions that either treat the Company as a separate corporation or impose a franchise tax.

Long-Lived Assets

The Company accounts for impairment and disposition of long-lived assets in accordance with FASB ASC 360-10, *Property, Plant, and Equipment*. FASB ASC 360-10 requires impairment losses to be recognized for long-lived assets used in operations when indicators of impairment are present and the undiscounted future cash flows are not sufficient to recover the assets' carrying amount. There was no impairment of the value of such assets for the years ended December 31, 2022, 2021, and 2020.

Advertising Costs

Advertising and promotional costs not associated with the advertising funds are charged to operations when incurred. Advertising and promotional costs totaled $371,000, $300,000, and $258,000, for the years ended December 31, 2022, 2021, and 2020, respectively. Advertising and promotional costs are included in selling, general and administrative expenses in the accompanying statements of operations.

Use of Estimates

The process of preparing financial statements in conformity with U.S. GAAP requires the use of estimates and assumptions regarding certain types of assets, liabilities, revenues, and expenses. Such estimates primarily relate to unsettled transactions and events as of the date of the financial statements. Accordingly, upon settlement, actual results may differ from estimated amounts.

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

Subsequent Events

The Company has evaluated subsequent events through March 21, 2023, the date which the financial statements were available to be issued.

NOTE 2 REVENUES FROM CONTRACTS WITH CUSTOMERS

Disaggregation of Revenues

The Company believes that the captions contained in the statements of operations appropriately reflect the disaggregation of its revenue by major type for the years ended December 31, 2022, **2021** and **2020**.

Contract Receivables and Contract Liabilities

Due to ASC 606 required reclassifications, the following are contract receivables and contract liabilities as of December 31, 2022, 2021, and 2020:

	December 31, 2022	December 31, 2021	December 31, 2020	January 1, 2020
Accounts Receivable	$ 1,168,000	$ 905,000	$ 845,000	$ 683,000
Less: Allowance for Doubtful Accounts	(10,000)	(21,000)	(29,000)	-
Accounts Receivable, Net	$ 1,158,000	$ 884,000	$ 816,000	$ 683,000
Contract Liability	$ 180,000	$ 238,000	$ 322,000	$ 130,000

There were no contract assets at December 31, 2022, 2021, 2020, and January 1, 2020.

NOTE 3 CONCENTRATIONS, RISKS, AND UNCERTAINTIES

The Company maintains its cash account in a financial institution. The account at this institution is insured by the Federal Deposit Insurance Corporation up to $250,000. The amount of uninsured cash balance at this institution was $1,771,000, $1,399,000, and $603,000 at December 31, 2022, 2021, and 2020, respectively.

The Company purchased approximately 40%, 50% and 40% of its products from two vendors during 2022, 2021, and 2020, respectively. At December 31, 2022, 2021, and 2020, there were no balance outstanding with these vendors.

NOTE 4 RESTRICTED CASH

At December 31, 2022, 2021, and 2020, the cash and cash equivalents include a restricted cash account for adverting fund contributions. The balance of the restricted cash account was $295,000, $234,000, and $124,000, respectively.

NOTE 5 PROPERTY AND EQUIPMENT

Property and equipment at December 31, 2022, 2021, and 2020 are as follows:

	2022	2021	2020
Autos	$ 71,000	$ 67,000	$ 51,000
Furniture and Fixtures	33,000	23,000	23,000
Office Equipment	87,000	68,000	59,000
Leasehold Improvements	165,000	73,000	68,000
Total Property and Equipment, at Cost	356,000	231,000	201,000
Less: Accumulated Depreciation	(175,000)	(158,000)	(145,000)
Property and Equipment, Net	$ 181,000	$ 73,000	$ 56,000

Depreciation expense for the years ended December 31, 2022, 2021, and 2020 totaled $27,000, $16,000, and $35,000, respectively.

NOTE 6 PROVISION FOR INCOME TAXES

The Company has adopted the provisions of ASC Topic 740-10, *Accounting for Uncertainty in Income Taxes*. As of December 31, 2022, 2021, and 2020, the unrecognized tax benefit accrual was zero. The Company will recognize future accrued interest and penalties related to unrecognized tax benefits in income tax expense, if incurred.

The Company undergoes an annual analysis of its various tax positions, assessing the likelihood of those positions being upheld upon examination with relevant tax authorities, as defined by ASC 740-10.

For the years ended December 31, 2022, 2021, and 2020, the components of the provision for income taxes reflected in the statements of operations are as follows:

	2022	2021	2020
Current			
State, Net	$ 191,000	$ 26,000	$ 98,000
Foreign	11,000	11,000	9,000
Total Current	202,000	37,000	107,000
Deferred	-	-	-
Total State and Foreign Income Taxes	$ 202,000	$ 37,000	$ 107,000

NOTE 7 COMMITMENTS AND CONTINGENCIES

Operating Leases

The Company's corporate office is situated in office space leased and managed by its Parent. The Parent charged the Company rent expenses. Facility rent expense for the years ended December 31, 2022 2021, and 2020, totaled $233,000, $231,000, and $218,000, respectively, and is included in management fees in the accompanying statements of operations.

Litigations

The Company experiences routine litigation in the normal course of its business. Management does not believe that any pending or threatened litigation will have a material adverse effect on its financial statements.

Indemnities and Guarantees

During the normal course of business, the Company has made certain indemnities and guarantees under which it may be required to make payments in relation to certain transactions. These indemnities include certain agreements with the Company's officers, under which the Company may be required to indemnify such person for liabilities arising out of their employment relationship. The duration of these indemnities and guarantees varies and, in certain cases, is indefinite. The majority of these indemnities and guarantees do not provide for any limitation of the maximum potential future payments the Company could be obligated to make. Historically, the Company has not been obligated to make any payments for these obligations and no liabilities have been recorded for these indemnities and guarantees in the accompanying balance sheets.

Purchase Commitment

In September 2018, the Company entered into a five-year, $2,300,000 minimum commitment with one of its suppliers. At December 31, 2022 and 2021, there was no remaining amount on the commitment. At December 31, 2020, the amount remaining on this commitment was $439,000, respectively.

NOTE 8 RELATED PARTY TRANSACTIONS

The Company periodically makes advances to the Parent. At December 31, 2020, the total amount that had not been repaid by the Parent was $380,000, and is included in due from affiliate in the accompanying balance sheet. The Parent periodically makes advances to the Company. At December 31, 2022 and 2021, the amount due to the Parent was $675,000 and $259,000, respectively, and is included in due to affiliate in the accompanying balance sheet.

In 2020, the Company made repayments of $499,000 of capital contributions provided by its Parent.

NOTE 8 RELATED PARTY TRANSACTIONS (CONTINUED)

The Company's corporate office is located in a building leased and managed by its Parent. This building is owned by parties related to the owner of the Parent.

Included in management fees are selling, rent, payroll expenses, and certain administrative support functions of the Company provided and charged by the Parent. Expenses were allocated to the Company based on the percentage of support provided by the Parent. For the years ended December 31, 2022, 2021, and 2020, overhead and other administrative support costs charged by the Parent totaled $3,077,000, $2,741,000, and $2,541,000, respectively.

For the years ended December 31, 2022, 2021, and 2020, Summit Marketing Communications, Inc. (SMC) provided advertising agency services on behalf of the Company which is included as part of management fees in the accompanying statements of operations. The amounts charged by SMC were $7,000, $4,000, and $4,000, respectively.

The Parent charged the Company $70,000, $10,000, and $10,000, respectively, for printing related expenses in 2022, 2021, and 2020 which are included as part of selling, general and administrative expenses in the accompanying statements of operations.

NOTE 9 EMPLOYEE BENEFIT PLAN

The Parent sponsors a qualified 401(k) plan (the Plan) for all eligible employees. In addition, the Parent, at the option of the Board of Directors, may make a discretionary contribution to the Plan, subject to the limit prescribed by law. The Company's expenses in connection with the Plan were $247,000, $217,000, and $206,000, respectively during the years ended December 31, 2022, 2021, and 2020, which is included in management fees in the accompanying statements of operations.

CLA (CliftonLarsonAllen LLP) is a network member of CLA Global. See CLAglobal.com/disclaimer. Investment advisory services are offered through CliftonLarsonAllen Wealth Advisors, LLC, an SEC-registered investment advisor.

EXHIBIT “B”

AGENTS FOR SERVICE OF PROCESS

AGENTS FOR SERVICE OF PROCESS

California

Department of Financial Protection and
Innovation (DFPI)
320 W. 4th Street, Suite 750
Los Angeles, CA 90013-2344
(213) 576-7500

Hawaii

Hawaii Commissioner of Securities
Department of Commerce and Consumer Affairs
Business Registration Division
335 Merchant Street, Room 205
Honolulu, HI 96813
(808) 586-2744

Illinois

Illinois Attorney General
500 South Second Street
Springfield, IL 62706
(217) 782-4465

Indiana

Indiana Secretary of State
200 W. Washington Street, Room 201
Indianapolis, IN 46204
(317) 232-6681

Maryland

Maryland Securities Commissioner
200 Saint Paul Place
Baltimore, MD 21202
(410) 576-6360

Michigan

Michigan Attorney General's Office
Consumer Protection Division
G. Mennen Williams Building
525 W. Ottawa Street
Lansing, MI 48909
(517) 373-7117

Minnesota

Minnesota Commissioner of Commerce
Department of Commerce
85 7th Place East, Suite 280
Saint Paul, MN 55101-3165
(651) 539-1600

New York

New York Secretary of State
New York Department of State
One Commerce Plaza
99 Washington Ave., 6th Floor
Albany, NY 12231-0001
(518) 473-2492

North Dakota

Securities Commissioner
North Dakota Securities Department
600 E. Boulevard Ave., 5th Floor
Bismarck, ND 58505
(701) 328-4712

Rhode Island

Securities Division
Rhode Island Department of
Business Regulations
1511 Pontiac Ave., Bldg. 69-1
Cranston, RI 02920
(401) 462-9527

South Dakota

Division of Insurance
Securities Regulation
124 S. Euclid Ave., Suite 104
Pierre, SD 57501-3168
(605) 773-3563

Virginia

Clerk, Virginia State Corporation Commission
1300 E. Main Street, 1st Floor
Richmond, VA 23219
(804) 371[9733

Washington

Director, Department of Financial Institutions
Securities Division, 3rd Floor
150 Israel Road SW
Tumwater, WA 98501
(360) 902-8760

Wisconsin

Administrator, Division of Securities
WI Department of Financial Institutions
4822 Madison Yards Way, North Tower
Madison, WI 53705-9100
(608) 261-9555

In all other states, you may serve TeamLogic IT® at the following address:

Attn: President, TeamLogic, Inc., 26722 Plaza, Mission Viejo, CA 92691.

EXHIBIT “C”

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TEAMLOGIC IT OPERATIONS MANUAL

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EXHIBIT “D”

FRANCHISE AGREEMENT

TeamLogic IT® Business #_____
Contract Date:_____
Date Executed by Franchisor
Expiration Date:_____

FRANCHISE OFFERED:

TeamLogicIT®
Your Technology Advisor

The Parties to this Franchise Agreement are:

FRANCHISOR: TeamLogic, Inc.
a California corporation
26722 Plaza
Mission Viejo, CA 92691

AND

FRANCHISEE: _____

_____

_____

HOME ADDRESS: _____

_____

_____

TELEPHONE NUMBER: _____

TERRITORY DESIGNATION
(with map attached)

TeamLogic IT® BUSINESS NUMBER: _____

The following is a description of Franchisee's territory, if any, as outlined on the attached map. The physical boundaries as represented by the written description and shall remain the territory for the term of the Franchise Agreement in the event street names, city borders, or zip codes become obsolete or change.

SAMPLE

BUSINESS ADDRESS: _____

_____

_____

TEAMLOGIC, INC.
FRANCHISE AGREEMENT

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FRANCHISE AGREEMENT

This TeamLogic IT® Franchise Agreement (hereinafter "Agreement") is entered into between TeamLogic, Inc., a California corporation (hereinafter "Franchisor") and the undersigned (hereinafter "Franchisee"), with reference to the following facts:

R E C I T A L S

A. Franchisor has developed and is engaged in the ongoing development and operation of a "System" (as defined in Section 1 hereof) under certain Trademarks (as defined in Section 1 hereof) operated in accordance with the provisions of this Agreement and Franchisor's "Operations Manual" (as defined in Section 1 hereof), as it may be amended.

B. Franchisor grants to persons that meet Franchisor's qualifications, and are willing to undertake the investment and effort, a franchise to operate a TeamLogic IT® Business (as defined in Section 1 hereof) and to utilize the System.

C. Franchisor is the sole and exclusive owner of all proprietary and other rights and interests in and to the trade names and trademarks, "TeamLogic IT®," and all other names, phrases and logos associated with or having acquired a secondary meaning by use with the TeamLogic IT® network and all variations, similarities and likenesses together with signs, emblems, insignia, color schemes and patterns used and/or associated with, or as part of, the TeamLogic IT® System; Franchisor also owns proprietary rights in a number of trade secrets such as operations manuals, instruction materials, compilations, vendor terms and contact information, information, knowledge and know-how, business and marketing processes and methods; and

D. Franchisee desires to acquire the right to become a part of the TeamLogic IT® network and use the TeamLogic IT® System, trademarks, trade names and trade secrets in connection with the operation of a TeamLogic IT® Business.

Acknowledging the above recitals, the parties mutually agree as follows:

SECTION I.
DEFINITIONS

1. The following terms shall have the following meanings when they appear capitalized in this Agreement.

Business – The term "Business" shall mean the business operations of the TeamLogic IT® Franchise subject to this Franchise Agreement.

Client Management Tools – The term "Client Management Tools" shall mean the collection of any and all software systems and other online or offline data repositories that store customer information and data including client's contact information, sales information, service history, and more.

Core Services – Franchisor will maintain a list of the products and services that are considered to be standard and that all TeamLogic IT® Franchisees must offer their clients, "Core Services." This list will be used for marketing materials and sales efforts. It is the responsibility of the Franchisee to ensure that they have the technical skills on staff to perform all Core Services. This list may be modified from time to time.

Franchisee Intranet Site – The Franchisee Intranet Site supports the business operations of TeamLogic IT® franchisees. This site facilitates communication between the franchisees and franchisor. It is a repository for documentation, articles and forms related to all aspects of a TeamLogic IT® Business that a franchisee may need from time-to-time and is accessible 24/7/365. The components making up the Franchisee Intranet Site may be modified or changed by Franchisor as needed.

Gross Sales – Except as provided below, the term "Gross Sales" shall mean all sales by your Business (for all services, labor charges related to the installation of hardware or software, including buyouts), revenues from all TeamLogic IT® Managed Services, Core and Non-Core Services, whether for cash, check, credit, financed, leased or barter, and without deduction for failure to collect. Gross Sales does not include revenue from the sale of hardware or software and associated sales or use tax ("Product"), unless such hardware or software is sold as a service.

Information Security – Franchisor maintains an information security standard and program that all TeamLogic IT® franchisees must adhere as outlined in a "Security Operations Guide". This standard establishes a minimum level of security that each franchisee is responsible to implement for each location. This standard may be modified from time to time.

Network – The term "Network" shall mean all of the TeamLogic IT® franchisees and any Franchisor-owned TeamLogic IT® locations.

Non-Core Services – The term "Non-Core Services" shall mean, in addition to the Core Services listing of products and services, additional IT-related services that Franchisee may offer their clients, assuming Franchisee can perform these services either through a brokered agreement or by qualified on-staff technicians.

Operations Manual – The term "Operations Manual" shall mean the proprietary manual containing policies and procedures to be adhered to by Franchisee in performing under this Agreement, including all updates and supplements provided to Franchisee by Franchisor.

Product – A "Product" is defined as hardware or software or other technology in which the ownership for the technology is moved to the customer and the transaction is handled as a single event, and the Product is not sold as a service.

Professional Services Automation – The term "Professional Services Automation" shall refer to the software system which Franchisee shall use to operate, record and manage all business operational activity.

Proprietary Information – The term "Proprietary Information" means all information deemed confidential by the Franchisor, including its trade secrets which are contained within the System (defined below) and are not generally known to the public, such as survey results, know-how, compilations, methods, techniques, "best practices" and processes that are gathered, assimilated and made available to Franchisee specifically to gain an advantage over their competitors or to be more successful in their Business. Proprietary

Information made available to the Franchisee, and not to the public, shall be deemed confidential and will be protected by Franchisee.

Service – A Service is recurring revenue that has the ownership of the technology residing with someone other than the end user or customer, including, but not limited to, software as a service (SaaS) and hardware as a service (HaaS). The customer procuring the services does not generally, except by exclusive contract, obtain exclusive ownership. Service also includes consulting, labor and installation charges to the customer.

System – The term "System" shall mean the comprehensive marketing, sales, financial, technology and employee management systems prescribed by Franchisor, to be used in the conduct of the Business in this Agreement and the Operations Manual, as amended from time to time. All elements of the System are confidential and proprietary and are considered trade secrets, and belong to Franchisor. Franchisee shall not receive any rights to the System other than a conditional license to use the System outlined herein. The System shall include, among other things, the Trademarks, Core Services, Non-Core Services, the Operations Manual, the Franchisee intranet site, and all Franchisor-produced advertising, marketing and sales programs, methods and techniques, vendor compilations, knowledge and know-how, survey results, customer and customer data obtained utilizing the System, TeamLogic IT® websites, URL's and domain names. In its sole discretion, Franchisor may improve and/or change the System from time to time for the intended purpose of making the System more effective, efficient, economical, or competitive.

TeamLogic IT® Managed Services – TeamLogic IT®is Franchisor's branded Managed Services offering. The TeamLogic IT® Managed Services solution consists of a variety of integrated services including technology that will proactively monitor the clients' IT infrastructure, help detect problems and provide remote control access. Additionally, the Network Operations Center (NOC) provides proactive technical support, the Help Desk/Service Desk provides reactive end-user technical support and activity management, and the Business Continuity solutions provide back-up and disaster recovery and account management support. Franchisor's Managed Services solution provides reports on performance optimization of the clients' systems regardless of whether the clients' technology is premised-based, in the cloud or a combination (hybrid). The revenue generated from these TeamLogic IT® Managed Services each month will be recurring revenue for the Franchisee.

Territory – The term "Territory" shall mean that approved designated geographical area defined on the Territory Designation Sheet.

Trademarks – The terms "Trademarks" shall mean the proprietary marks owned by Franchisor and registered or pending registration with the United States Patent and Trademark Office, and common law trademarks and service marks, trade names, logos, tag lines, descriptors, designs and other commercial symbols which Franchisor now uses, or uses in the future to identify the TeamLogic IT® Business.

SECTION II.
GRANT OF FRANCHISE

2.1 Grant of Franchise. Subject to the terms of this Agreement, Franchisor hereby grants and the Franchisee does hereby accept a franchise to operate one (1) TeamLogic IT® Business office space within Franchisee's territory throughout the term of this Agreement. Franchisee further agrees to continuously operate the Business only under the brand name TeamLogic IT® throughout the term of this Agreement, and will not operate any other business under any other trademark, service mark, name or license, except

that of a TeamLogic IT® Business, at said franchised location, or any other location, during the term of this Agreement, without prior written authorization from Franchisor.

2.2 License of Trademarks. Franchisor hereby grants to Franchisee the right, during the term hereof, to use and display the Trademarks in accordance with this Agreement and the Operations Manual, solely in connection with the operation of the Franchised Business. Franchisee acknowledges that the Trademarks are the exclusive property of Franchisor and Franchisee does not, and will not in the future, assert any claim to any goodwill, reputation, or ownership of the Trademarks virtue of Franchisee's use thereof. The rights granted herein by Franchisor is a non-exclusive, revocable, free from continuing franchise fees license.

2.3 Access to Franchisee Intranet Site. Franchisor hereby grants to Franchisee conditional and non-exclusive access to use and utilize the then current Franchisee Intranet Site in connection with the TeamLogic IT® Business, for the term of this Agreement and only as authorized by Franchisor.

SECTION III.
PAYMENTS BY FRANCHISEE

3.1 Initial Franchise Fee. Concurrently with the execution of this Agreement, Franchisee shall pay to Franchisor a non-refundable Initial Franchise Fee in the amount of $49,500. If Franchisee qualifies for a Vet★Fran discount, the Initial Franchise Fee is $40,000. For multiple franchise purchases, the Initial Franchise Fee is $49,500, unless the multiple franchise will belong to a veteran in which the Franchise Fee would be $40,000. For a conversion franchise, the Initial Franchise Fee is $49,500.

3.2 Software License Fees. The annual software licenses fees are between $2,100 and $3,500 (subject to change), depending on the particular software, and a portion of the fees is payable to Franchisor and billed to franchisee on a monthly basis. The Professional Services Automation ("PSA") software fees are payable to Franchisor.

3.3 Minimum and Continuing Franchise Fees. Franchisee shall pay to Franchisor or its designees a Continuing Franchise Fee equal to seven percent (7%) of Franchisee's monthly Gross Sales (as defined in Section 1), subject to the monthly minimums stated below. Continuing Franchise Fees are collected electronically on a monthly basis via automatic withdrawal from a pre-authorized account, without deduction for failure to collect from Franchisee's clients. No offset is permitted against Continuing Franchise Fees for amounts due or allegedly due Franchisor by Franchisee.

3.4 Minimum Advertising Fees. Franchisee shall pay no advertising fund fees in the first 12 months. For the remainder of the contract, the greater of 1.2% of gross sales or $200 per month is due and payable to the Teamlogic IT Advertising Fund. Methods and media employed, contents of advertising, and terms and conditions of advertising campaigns and promotional programs shall be within the sole discretion of Franchisor. Franchisee shall not offset any advertising fees based upon Franchisee's dislike or non-use of the marketing and advertising programs and materials created from the Network-wide Advertising Fund. No offset is permitted against advertising fees for amounts due or allegedly due Franchisor by Franchisee. Franchisor does not guarantee that the Network-wide advertising will appear in Franchisee's geographic area in proportion to Franchisee's specific contributions in any given year. The purpose of the Advertising Fund is to promote the brand on a national basis. Franchisor reserves the right to allocate no more than 20% of the Advertising Fund revenue for its general administrative expenses, including, without limitation,

collection agency fees and expenses incurred in collecting the Funds from past and present franchisees. You must also spend an additional minimum of $2,500 a month for local marketing for the length of the contract.

3.5 TeamLogic IT® Managed Services Fees. Franchisee shall pay to Franchisor a fee on all TeamLogic IT® Managed Services Remote Monitoring and Management (RMM) Software agents used directly or indirectly by the franchisee. Currently, fees paid to Franchisor range from six dollars ($6) down to three dollars ($3) per RMM agent per month depending on volume, and may change from time to time. In order to maintain consistency and integrity of Franchisor's managed services solution, all core remote monitoring and management software agents must be purchased from and are payable to Franchisor. Upon prior written approval, software agents may be purchased from an approved supplier Franchisor designates. If Franchisee wants to use or sell any equivalent or subset of remote monitoring and management software, Franchisee must obtain Franchisor's prior written approval to use or sell the equivalent or subset RMM tool.

Franchisee must maintain TeamLogic IT® Managed Services on a minimum of three (3) computers in Franchisee's Business and pay the associated monthly fees. TeamLogic IT® Managed Services fees are collected on a monthly basis via electronic withdrawal from a pre-authorized account, on the last business day of the month for all TeamLogic IT® Managed Services agents in place at the end of the prior month, without deduction for failure to collect from Franchisee's client. No offset is permitted against any other amounts due or allegedly due Franchisor by Franchisee.

3.6. Monthly Minimums. Beginning with the first day after the first full month following completion of training, or sooner ("open date"), or the month Franchisee takes over ownership:

Months in Business	**Monthly Minimums**
First 12 months	Continuing Franchise Fees: $0.00 Advertising Fund Fees: $0.00
Months 13 to end of franchise agreement	Continuing Franchise Fees: $1,000.00 Advertising Fund Fees: $200.00

The 12-month exception to the Minimum Royalty does not apply if you are signing the Franchise Agreement to operate an existing TeamLogic IT® Business, including when renewing an expiring franchise agreement or buying an already existing TeamLogic IT® Business (an "Existing Business").

3.7 E-Mail Service Fee. Franchisee shall pay to an approved outside vendor a monthly, e-mail service fee based on the number of Franchisee's email addresses. The current email address fee is $24.00 per email user per month and is subject to change.

3.8 Interest on Delinquent Charges. If Franchisee fails to pay Franchisor any amount when due under this Agreement, or any other agreement with Franchisor, Franchisee must pay interest on the delinquent amount at the California Judgment Rate, currently 10%, or the maximum rate permitted by any applicable law. In addition, Franchisee shall pay any expenses incurred by Franchisor in the collection of such

delinquent amounts. Franchisor may charge an insufficient funds fee of $100 if a payment made by you is returned because of insufficient funds in your account and your bank does not honor any EFT.

3.9 Multi-Factor Authentication. Multi-Factor Authentication (MFA) is required for the duration of the contract. MFA is a security tool. It does not guarantee to prevent a security breach. Any fees for MFA will be charged directly by the appropriate vendor.

SECTION IV.
OBLIGATIONS OF FRANCHISOR

4.1 Pre-Opening Obligations. Prior to the opening of your TeamLogic IT® Business, TeamLogic will:

a. Provide one copy of our proprietary Operations Manual and provide updates and changes to the Operations Manual, which may be provided for you electronically. This Manual is confidential and remains TeamLogic's property. TeamLogic may modify, add to, or delete from the manual; the modifications will not alter your status or rights under the Franchise Agreement.

b. Award a Territory. A review of Franchisee's preferred territory area will be conducted for availability and business count requirements. TeamLogic, Inc. must approve the franchisee's territory and territory name.

c. Provide Initial Training. This Initial Training includes up to 6 days of classroom instruction at TeamLogic headquarters in Mission Viejo, California, and up to 26 hours of pre-opening training and 8 hours of post-opening training online and through webinars and phone consultation. The objective of the Initial Training is to train you in the four operating systems for your Business: Technology Management, Employee Management, Marketing and Sales Management, and Financial Management. The Initial Training must be scheduled and completed within two (2) months after signing the Franchise Agreement. Franchisee and any appropriate management personnel must take this training prior to the opening of the TeamLogic IT® Business. Your Franchise Fee, or the Transfer Fee, due and payable by the transferring franchisee, pays for the Initial Training at Franchisor's headquarters for up to two people, including travel, 1 hotel room (double occupancy) and some meals. The second person can have up to one year after the signing of the Franchise Agreement to attend Initial Training with these costs covered by the Franchise Fee or the Transfer Fee, except for the hotel room, which is at the Franchisee's expense. Attendance by the second person at Initial Training after one year will be at the Franchisee's expense. The Franchise Fee, or the Transfer Fee, is not refundable or pro-rated. Additional trainees beyond two (2) must pay the current training fee for the Initial Training, as well as transportation, lodging, meals, and any additional expenses.

d. Provide signage specifications for any TeamLogic IT® office space location. The latest version of signage specifications including layout and color options will be made available to help you prepare the most appropriate layout to meet the requirements of your landlord or building management firm.

e. Provide artwork and guidance for the vehicle signage. It is important that consistency of vehicle signage and graphics be maintained throughout the TeamLogic IT® Network in order to build brand awareness as the network grows.

f. Provide you with specifications for the required hardware and software you will need to operate your TeamLogic IT® Business.

g. Provide the specifications for required third-party vendor software licenses. To operate your TeamLogic IT® Business, you must have several software licenses. These specific licenses may change from time to time as the vendor's upgrade/modify their software licenses. Franchisor will provide Franchisee with the specific list and accompanying costs of the necessary current versions, which are available at the time, you sign this Agreement. Franchisor does not develop or license its own proprietary software but may do so in the future. Franchisor does not make any warranties or guaranties upon which Franchisee may rely, and assumes no liability or obligation to Franchisee, for any third-party software.

h. Provide training on our Professional Services Automation software database. TeamLogic will ensure that you have the proper access to training for you to use this software system that will help you manage the day-to-day operations of your TeamLogic IT® Business as well as enable you with the tools you will need to track and engage your clients with the TeamLogic IT® Managed Services.

4.2 Continuing Obligations. Once your TeamLogic IT® Business is open, TeamLogic will:

a. Provide you with current available resources, that include:

- Consulting and assistance by TeamLogic support representatives, including sales support, technical support, and marketing and operations support;
- Provide research and evaluation of technical products, services and vendors, including but not limited to servers, security, storage, backup and networking;
- Toll-free support line for telephone consulting;
- Marketing materials and assistance;
- Seminars and webinars;
- Advice and information about new developments in the computer consultation, repair and managed services industry;
- Advertising materials;
- Access to the Franchisee Intranet Site;
- Provide access to the Professional Services Automation software;
- Provide access to End-user Help Desk and NOC; and
- IT Consulting/Strategic Advice.

b. Administer the Network-wide Advertising Fund.

c. Provide the initial supply of sales, marketing, and advertising tools and materials for Franchisee to use to implement the TeamLogic IT® Marketing and Sales Management System in Franchisee's area. The initial supply is intended to last for the first three months of the Business operation. Additional tools and materials will be available if desired by Franchisee for ordering and purchases through Franchisor's marketing department or outside vendors, on an as-needed basis.

d. Provide a 12-Month Initial Marketing Program currently consisting of direct mail, telemarketing, search engine marketing, and email marketing, subject to change. Franchisee must sign up for the 12-Month Initial Marketing Program directly with our approved vendors using a credit card. The cost for the program ranges from $2,000 to $2,500 per month depending on the market. You may not change any part of the

12-Month Initial Marketing Program without our written approval. As part of the program, up to $9,500 in marketing services will be provided by TeamLogic Inc. over the first 12 months of the contract. After the 12-Month Initial Marketing Program, you are required to spend a minimum of $2,500 per month for local marketing for the remainder of the contract.

e. Provide, host and maintain the master website www.TeamLogicIT.com. TeamLogic will also provide a local website with corresponding URL for your business on the master website, as well as the content management tools that you can use to customize your local website.

TeamLogic is not obligated to perform these services to your particular level of satisfaction, but as a function of our experience, knowledge, and judgment.

SECTION V.
TERRITORY AND LOCATION OF BUSINESS

5.1 Territory. Franchisor hereby grants to Franchisee the right to locate the Business from a business office space within the geographical boundaries defined in the Territory Designation Sheet (the "Territory") according to the following conditions:

a. Franchisor shall not, during the term of this Agreement and any renewal hereof, own or operate, or grant a franchise to a third party to own or operate a TeamLogic IT® Business located in the Territory;

b. Franchisee expressly acknowledges and agrees that Franchisor, its parent company, and its affiliates have and retain the rights, among others to: (i) own and/or operate a TeamLogic IT® Business located outside of the Territory, (ii) grant a franchise, or other rights, to third parties to own and/or operate TeamLogic IT® Businesses located outside of the Territory, (iii) directly or indirectly market and/or sell, within or outside the Territory, products and services that are not sold through TeamLogic IT® Businesses, whether or not they use the Trademarks, (iv) maintain other existing brand locations offering the same or similar products and services as a TeamLogic IT® Business in the Territory (but Franchisor will not open or franchise any additional locations of the other brand in the Territory), and (v) market and negotiate pricing for National Accounts, as described below, within or outside the Territory;

c. The Territory is usually designated by street description with a map and will be identified in the Territory Designation Sheet, which may be identified and completed after the Franchise Agreement is signed; and

d. The Territory shall not be construed as a limitation on Franchisee's marketing, or on the clients Franchisee may serve (except for National Account clients, as defined in Section 9 below), and Franchisee may service clients located in another franchisee's Territory (except for National Account clients), and other franchisees may service clients in your Territory (except for National Account clients).

5.2 Business Location. Franchisee is required to obtain an office space business location within the Territory. Franchisee must maintain such business location, approved by Franchisor, throughout the term of the Franchise Agreement.

5.3 Relocation. Franchisee must request Franchisor's approval to relocate its Business. Franchisee must make a written request to Franchisor at least thirty (30) days prior to any relocation, for Franchisor's approval, which will not be unreasonably withheld. Franchisor will notify Franchisee in writing of its approval or disapproval. Franchisee may not relocate outside its Territory or inside another TeamLogic IT® franchisee's Territory.

SECTION VI.
FRANCHISEE'S OBLIGATIONS FOR MAINTENANCE AND OPERATION OF BUSINESS

6.1 Authorized Sales and Services. Franchisee is authorized and obligated to sell TeamLogic IT® products, services, and equipment including Core Services, Non-Core Services, and TeamLogic IT® Managed Services in accordance with this Agreement and the Operations Manual.

6.2 Technician. Prior to opening and operating the Business, and at all times during the conduct of the Business, Franchisee must have a minimum of one (1) qualified technician. Within 90 days after opening the business, and for the term of the Franchise Agreement, the Franchisee must have a minimum of one (1) technician that is a Certified Administrator (CA).

6.3 Vehicle Signage/Graphics. Prior to opening and operating the Business, Franchisee is required to obtain, at a minimum, approved vehicle signage/graphics, the graphics for any leased or personal vehicle to be used in the Business using any approved vendor, at Franchisee's cost.

6.4 Local Marketing. Franchisee is required to spend a minimum of $2,500 a month for local marketing for the entire contract. In some market areas, more than $2,500 a month will need to be spent to remain competitive in the market.

6.5 Training. Prior to opening the Business, Franchisee must attend and successfully complete Franchisor's Initial Training.

6.6 Bank Account. Prior to the opening date, the Business Franchisee must establish a bank account for the TeamLogic IT® Business that will allow electronic transfer of funds with Franchisor's account; and shall execute all documents necessary to set up such preauthorized transfers.

6.7 Maintenance and Repairs. Franchisee must at all times maintain the Business location and any vehicle used in the Business in a clean, orderly condition and in accordance with all maintenance and operating standards in the Operations Manual. Franchisee must make all repairs, upgrades, and replacements, at Franchisee's expense, as Franchisor deems reasonably necessary.

6.8 Equipment. Franchisee must at all times maintain equipment for providing the services of the Business in accordance with the specifications prescribed by Franchisor from time to time. The current required equipment is: three (3) laptops with three (3) monitors. In addition, each technician that is hired must have a smartphone. The other equipment that the Business will need is a telephone system that is capable of forwarding calls to remote numbers and has a voicemail system that can be easily accessed from the field. This equipment may be obtained from any source. Franchisee must upgrade such equipment whenever necessary in order to maintain adherence to the specifications set out by Franchisor.

6.9 TeamLogic IT® Managed Services. TeamLogic IT® is Franchisor's branded Managed Services offering. In order to maintain consistency and integrity of Franchisor's managed services solution, all core remote monitoring and management software agents must be purchased from and are payable to Franchisor. Upon prior approval, software agents can be purchased from an approved supplier Franchisor designates. The naming configuration/branding assigned to Franchisor's Managed Services solution has no bearing on the requirement to purchase the software agents from Franchisor. If Franchisee wants to use or sell any equivalent or subset of remote monitoring and management software, Franchisee is required to obtain Franchisor's prior written approval and Franchisor may require Franchisee to purchase the equivalent or subset tool from Franchisor.

The TeamLogic IT® Managed Services solution consists of integrated services including technology that proactively monitors the clients' IT infrastructure, helps detect problems, and provides remote control access. Additionally, the Network Operations Center (NOC) provides proactive technical support, the Help Desk/Service Desk provides reactive end-user technical support and activity management, and the Business Continuity solutions provide back-up disaster recovery and account management support. This technology could change at anytime. Franchisor's Managed Services solution provides reports on performance optimization of clients' systems regardless of whether the clients' technology is premised-based, in the cloud or a combination (hybrid). Franchisee may charge any price for TeamLogic IT® Managed Services, but Franchisee must use Franchisor's form of Contract and Terms and Conditions. Franchisee may modify the Franchisor's Contract or Terms and Conditions, or create its own contract or own terms and conditions, with the prior written approval from Franchisor.

6.10 Operations Manual. Franchisee shall operate the Business in accordance with the Operations Manual, a copy of which shall be loaned to Franchisee at training. Franchisor has the right to modify the Operations Manual at any time by addition, deletion, or other modification. All such additions, deletions, or modifications may be posted on the company intranet and shall be effective three (3) business days after such posting. Franchisee shall timely implement and adhere to all modifications. Franchisee acknowledges that the Operations Manual contains trade secrets and confidential information and Franchisee may not disclose such information to any other person except employees and agents of Franchisee. Franchisee shall regularly check the Franchisee intranet site for such modifications.

6.11 Professional Services Automation Software. Franchisee understands and agrees Franchisee shall operate, record and manage all operational Business activity through the Professional Services Automation software. The monthly fees for the Professional Services Automation software are payable to Franchisor. Franchisee must utilize this system for, among other things, scheduling of all sales appointments, customer service and repair history, and technician scheduling. Franchisee must purchase and maintain other general third-party software licenses, such as QuickBooks. These specific licenses may change from time to time as the vendors upgrade/modify their software. Franchisor will provide Franchisee with the specific list and accompanying costs of the necessary current versions, which are available at the time Franchisee signs this agreement. Franchisor does not make any warranties or guaranties upon which Franchisee may rely, and assumes no liability or obligation to Franchisee, for any third-party software.

6.12 Reporting Sales to Franchisor. Franchisee shall report to Franchisor by the seventh (7^{th}) calendar day of the following month, all Gross Sales, as well as hardware and software sales, on forms and methods approved by Franchisor, as outlined in the Operations Manual or elsewhere, and which may change from time to time. Please see penalty for late reporting and late payment in Item 6 of the Franchise Disclosure Document.

6.13 Internet and Website. Franchisee must have and maintain, at its expense, high-speed Internet access. Prior to opening and operating the Business, Franchisor will approve and assign a website URL to the Business. Upon opening the Business, a standard TeamLogic IT® website will be created for the Business and be linked and available from the Franchisor website (www.TeamLogicIT.com). Franchisee may not maintain a separate website for Franchisee's business without prior written approval from Franchisor. The Franchisee cannot establish and use a different URL address to promote any aspect of the TeamLogic IT® Business without obtaining Franchisor's prior written consent. Franchisee must cease using any URL address which in Franchisor's sole opinion causes, or may cause, confusion among Franchisees, or be misleading or misrepresentative to the origin of the services, even if such URL was previously approved by Franchisor. Franchisee may not buy a domain name to direct web traffic to Franchisee's TeamLogic IT® website or otherwise without Franchisor's prior written consent. All URL's and domain names to be used by Franchisee in connection with Franchisee's TeamLogic IT® Business must be approved and owned by Franchisor and will be licensed to Franchisee. You may purchase an alternate domain to be used for operational purposes. All domains referencing the franchise brand, including TeamLogic IT®, must be owned by and purchased from us and are subject to our approval.

6.14 Credit Cards. Franchisee must accept payment for sales and services from the Business by way of credit cards, including Visa®, MasterCard®, and American Express®, and take all such steps necessary to set up required accounts with those vendors at Franchisee's cost prior to opening the Business.

6.15 Business Insurance. Franchisee must procure, prior to commencing the Business, and must maintain in full force and effect during the term of this agreement, at Franchisee's sole expense, the following insurance coverage, and any other coverage as indicated in the Operations Manual:

a. Comprehensive general liability insurance, including coverage for business operations, contractual liability, personal injury, fire damage, medical expenses, with limits per occurrence for bodily injury and general liability of one million dollars ($1,000,000), and for property damage of three hundred thousand dollars ($300,000);

b. Automobile liability coverage for owned, non-owned, scheduled, and hired vehicles having limits for bodily injuries of one million dollars ($1,000,000) per accident, and property damage limits of three hundred thousand dollars ($300,000) per occurrence;

c. Employer's liability and worker's compensation insurance as required by the state where the TeamLogic IT® Business is located; and

d. Errors and Omissions insurance, including cyber liability insurance, in an amount not less than one million dollars ($1,000,000). When your revenue exceeds $1,000,000, the errors and omission plus cyber security insurance required is $2,000,000.

All such coverage will be on an occurrence basis, except for errors and omissions plus cyber security which is on a claims- made basis, and will provide for waivers and subrogation. TeamLogic must be an additional named insured on each policy of insurance. Franchisee must deliver a certificate of insurance evidencing each policy to Franchisor within ten (10) days after each policy is issued or renewed. Each policy must contain a provision that it cannot be canceled without thirty (30) days written notice to Franchisor.

6.16 Compliance with Law. Franchisee must operate the Business in compliance with all federal, state, and local laws, regulations and ordinances including obtaining and maintaining all necessary permits, certificates, licenses and registrations, at Franchisee's expense.

6.17 Covenant Not to Compete. Franchisee must use the System and the Trademarks for operation of the TeamLogic IT® Business only and must not use them in connection with any other operation, business, or activity. Franchisee shall not, during the time of this Agreement, be involved in any capacity, directly or indirectly, or cause any third party to be involved in any capacity, directly or indirectly, in or with any operation, business or activity which provides products and services the same or similar to the products and services of a TeamLogic IT® Franchise within a one hundred (100) mile radius of any TeamLogic IT® location without prior written consent from Franchisor. The foregoing shall not apply to ownership of stock in a publicly held company. Franchisee acknowledges that the use, duplication or disclosure of any part of the System, except as expressly permitted by this Agreement, would constitute an unfair method of competition and that Franchisor and its other franchisees will suffer irreparable injury thereby.

6.18 Confidentiality of the System. Franchisee acknowledges that the System is proprietary and confidential and contains trade secrets. Franchisee shall not disclose or disseminate to any third parties, without the express written consent of Franchisor, any part of the Proprietary Information or System, including but not limited to, the Operations Manual, customer data or customer lists that Franchisee obtains using the System, vendor terms and contact information, processes, know-how, programs, techniques, newsletters, bulletins, or other confidential information that is not readily accessible to the public and provides a competitive or economic advantage to the Business, whether such advantage is tangible or intangible, whether used individually or collectively. Franchisee shall at all times keep these items in a safe place and treat them as confidential. Further, Franchisee agrees not to copy, publish, post or otherwise duplicate any part of the Proprietary Information or the System nor permit others to do so. Some parts of the System, such as contract templates, marketing collateral and content for site posts, are intended to be used with customers or posted on your site, and may be disclosed in the ordinary course of business as necessary and used for the sole purpose of promoting and building your Business. This information may be copyrighted under federal or common laws, and authorship and ownership remains with Franchisor. Franchisor remains the owner of the System and all components thereof. If employees of Franchisee are given access to any part of the System or Proprietary Information, each employee shall be required to execute a confidentiality agreement, with Franchisor listed as a third-party beneficiary. Failure to obtain a confidentiality agreement from an employee does not limit your liability in respect to protecting the Proprietary Information, and Franchisee shall indemnify Franchisor from employee's improper use of Proprietary Information or System.

6.19 Franchisor's Right to Electronic Access of Records/Inspection and Audit. Franchisee acknowledges that upon Franchisor's request, Franchisee will allow Franchisor to have electronic access to most operational aspects of Franchisee's business through the Professional Services Automation software, including but not limited to client identity, appointments, invoicing, technician scheduling, etc. Further, Franchisee agrees to follow all suggested cybersecurity protocols as set forth by Franchisor and agrees to allow electronic access to Franchisor to confirm these protocols are in place and being adhered to. Franchisee shall not take any steps to block or disengage Franchisor's access in any manner. Franchisor will not use the information gained through the Professional Services Automation software for any purposes not connected to the TeamLogic IT® System. Franchisee acknowledges that Franchisor may use this information for internal audit purposes of Franchisee's Business, and may also conduct on site audits and inspections as well, during reasonable hours upon reasonable notice. Any discrepancy between the on-site information and

the online information shall be reconciled accordingly. Costs of audits, which result in discrepancies of sales revenues under-reported to Franchisor, will be borne by Franchisee; if discrepancy is more than 2%. In addition, Continuing Franchise Fees and Advertising Fees shall be immediately due on all under-reported sales.

6.20 QuickBooks Online. Franchisee is required to purchase and operate QuickBooks Online, which Franchisor will license and sell to Franchisee.

6.21 Financial Statements. Franchisee is required to submit to Franchisor a monthly financial statement to include a balance sheet and a profit and loss statement by the 25th day of the month following the end of each month. Franchisee is required to submit to Franchisor an annual year-end financial statement by February 15th for the prior calendar year.

SECTION VII.
TERM

7.1 Initial Term. The initial term of this Agreement shall be for ten (10) years from the date TeamLogic, Inc. signs this Agreement.

7.2 Additional Terms. Franchisee shall have the right to extend the TeamLogic IT® Franchise Agreement for additional ten (10) year terms upon the following terms and conditions:

a. Franchisee must notify Franchisor of its intent not to renew not less than six (6) months and not more than twelve (12) months prior to the expiration of this Agreement;

b. Franchisee must not be in material default of this Agreement or any other agreement with Franchisor;

c. Franchisee must be current with all monetary obligations to Franchisor, its affiliates, approved vendors, or other TeamLogic IT® Franchisees;

d. Franchisee must execute Franchisor's then current form of Franchise Agreement, which may contain terms and conditions materially different from those in this Agreement;

e. Franchisee must pay a two thousand dollar ($2,000) franchise renewal fee;

f. Franchisee must satisfy Franchisor's then current qualifications and training requirements for new Franchisees, at franchisee's expense;

g. Franchisee must bring the TeamLogic IT® Business location, vehicle signage and any graphics up to current standards for look, design, and function as is required of all new TeamLogic IT® Franchisees; and

h. Franchisee must execute a general release, in the form prescribed by Franchisor, of any and all claims against Franchisors and its officers, affiliates and agents.

SECTION VIII.
TRADEMARKS

8.1 Use of Trademarks. Franchisee must use the Trademarks in connection with the operation of the TeamLogic IT® Business in the manner authorized by Franchisor and in no other manner, and must prominently display the Trademarks in the manner as designated by Franchisor and may not use other trademarks, service marks, logotypes, trade dress, product identifiers, tag lines, etc., other than the Trademarks, as designated from time to time.

8.2 Corporate Name. Franchisee may not use the name "TeamLogic IT®" (or any substantially similar name) or "SystemWatch IT®" or any of the Trademarks now or hereafter utilized by Franchisor as a part of the legal name of Franchisee's corporation or other entity, but must obtain the fictitious or assumed name registrations that may be required under applicable law. Franchisee must be identified as the owner of the Business by displaying Franchisee's legal name on all licenses and permits for the Business and on all checks, invoices, receipts, contracts, and other documents that bear any of the Trademarks. On all printed materials, Franchisee's name must be followed by the phrase "An independently owned and operated franchise of TeamLogic, Inc." or such other phrase as designated from time to time. In addition, use of the Trademarks must be accompanied by the registration®, service mark℠, trademark™ or other symbol, as designated by Franchisor, in close proximity to the Trademarks.

8.3 Franchisor Retained Rights. Franchisee's usage of the Trademarks granted hereunder is nonexclusive, and Franchisor retains the right to, among other things: (a) use the Trademarks in connection with selling products and services; (b) grant other licenses for the Trademarks, in addition to those licensees already granted to existing franchisees; (c) develop and establish other systems using the same or similar marks, or any other proprietary marks, and (d) grant licenses or franchises in those systems without providing any rights to Franchisee.

8.4 Acts in Derogation of the Trademarks. Franchisee agrees that it will not, and its employees and agents will not, do or permit any act or thing to be done in derogation of any of the Trademarks nor engage in any acts or conduct that materially impair or impugn the name, reputation, market recognition or goodwill associated with the TeamLogic IT® network, the System or the Trademarks.

8.5 Modification of Trademarks. Franchisor may add to, substitute, modify, or delete any or all of the Trademarks from time to time, by directive in the Operations Manual. Franchisee will accept, use, display, or cease using, as may be applicable, the Trademarks, including but not limited to, any such modified or additional trade names, trademarks, service marks, descriptors, logos, or commercial symbols, at Franchisee's expense.

8.6 Franchisors Rights in Event of Termination. Franchisee's usage of the Trademarks and any goodwill established thereby is to Franchisor's exclusive benefit and Franchisee retains no right or rights in the Trademarks upon the termination or expiration of this Agreement. Upon termination or expiration of this Agreement, Franchisee must completely and permanently discontinue all usage of all of the Trademarks, and Franchisor may, if Franchisee does not do so, execute in Franchisee's name and on Franchisee's behalf any and all documents necessary, in Franchisor's judgment, to end and cause a discontinuance of the use by Franchisee of the Trademarks including any fictitious or assumed name registrations and Franchisor is hereby irrevocably appointed and designated as Franchisee's attorney-in- fact to do so.

8.7 Trademark Infringement Claims and Defense of Trademarks. If Franchisee receives notice or otherwise becomes aware of any claim, suit or demand against it by any party other than Franchisor on account of any alleged infringement, unfair competition or similar matter arising from its use of the Trademarks, Franchisee shall promptly notify Franchisor of any such claim, suit or demand. Franchisor shall determine, in its sole discretion, whether to defend, compromise or settle any such claim, suit or demand at Franchisor's cost and expense, and Franchisee shall cooperate fully in such matter.

SECTION IX.
NATIONAL ACCOUNTS

Franchisee may contract with companies that have a national or multi-location regional presence that may desire TeamLogic IT goods and/or services through a uniform pricing structure for all or many of their locations ("National Accounts" or "National Account").

Franchisees drive and manage the activity of the National Accounts program. Franchisor has provided franchisees with recommended operating guidelines, an inter-company payments schedule, and suggested SLAs. These guidelines are maintained in the TeamLogic IT Operations Manual.

Further, the National Account may use any TeamLogic IT office regardless of geographic proximity to the franchisee. If a franchisee chooses not to participate in a specific National Account program or does not adhere to agreed-upon pricing for the National Account, they may opt-out and that business will be offered to another TeamLogic IT franchisee.

SECTION X.
TERMINATION OF THE FRANCHISE

10.1 Termination With Opportunity to Cure. Franchisor may terminate the Franchise Agreement and Franchise for the defaults for which Franchisee has not cured:

a. Franchisee fails to open the Franchised Business within ninety (90) days of execution of this Agreement, unless approved in writing by Franchisor;

b. Franchisee commits a material breach of the Franchise Agreement or materially defaults in the payment of any indebtedness to the Franchisor or to Franchisee's suppliers arising out of the purchase of supplies or equipment and this default is not cured within twenty (20) days of written notice to Franchisee;

c. Franchisor determines that Franchisee is conducting business in a manner likely to impair the value or reputation of the TeamLogic IT® Network and fails to cure same within seven (7) days written notice to Franchisee; Franchisee commits three (3) or more defaults in payment to Franchisor within a twelve (12) month period even though cured within the twenty (20) day period on each occasion; and

d. Franchisee loses possession of a Business premises (through no fault of Franchisee) and fails to open for business at a new Franchisor-approved location within ninety (90) days thereafter; or abandons the franchise location and such abandonment remains uncured for seven (7) days after notice by Franchisor (Abandonment is defined to include instances where Franchisee allows his or her Business to remain unmanned and clients remain without service for more than seven (7) consecutive days (other than for a

planned vacation), or fails to respond to an email or voicemail of Franchisor within seven (7) days, and such closing is not beyond the control of Franchisee and/or without consent of Franchisor). It shall not be considered abandonment, but will be a violation of the transfer section, if Franchisee transfers or relocates the assets of the TeamLogic IT® Business without the TeamLogic IT® name or changes the name of the TeamLogic IT® Business and continues the operation. In such case, Franchisor may obtain injunctive relief in an appropriate Court, or elect to hold Franchisee responsible for wrongful repudiation of the Franchise Agreement; and

LAWS APPLYING TO FRANCHISES OF THE STATE WHERE THE BUSINESS IS LOCATED MAY DIFFER FROM THIS AGREEMENT REGARDING DEFAULT, CURE TIME, NON-RENEWAL AND CAUSE FOR TERMINATION. Should any term of this Agreement be contrary to judicially determined public policy or be considered void or inconsistent with the franchise laws of state wherein the Franchisee's Business is located, then any term or portion thereof so void and any inconsistency shall be construed and governed by that state's law to the extent so void or inconsistent.

Where notice of default and demand for performance is not given when and to the extent required, failure to give such notice or demand shall not be a waiver of any other term hereof.

10.2 Termination Without Opportunity to Cure. The Franchisor may terminate the Franchise Agreement immediately without opportunity to cure if:

a. Franchisee becomes insolvent or makes a general assignment for benefit of creditors; a petition in bankruptcy is filed by Franchisee or a petition is filed against Franchisee and consented to by Franchisee; Franchisee is adjudicated bankrupt; a receiver is appointed; or proceedings for composition with creditors is instituted;

b. If Franchisee is convicted of a felony;

c. If Franchisee knowingly maintains false books or records or submits false reports to Franchisor;

d. If Franchisee commits fraud upon Franchisor by making a material misrepresentation on the franchise application or related documents which misrepresentation materially affected Franchisor's determination in accepting Franchisee's application for a TeamLogic IT® Franchise; or

e. Franchisee commits three (3) or more defaults in payment to Franchisor within a twelve (12) month period even though cured within the twenty (20) day period on each occasion; or

f. Franchisee fails to conduct business having Gross Sales greater than two thousand five hundred dollars ($2,500) per week for twelve (12) consecutive weeks (except during the first (1st) twelve (12) months of operation).

g. Franchisor determines that Franchisee is conducting business in a manner likely to impair the value or reputation of the TeamLogic IT® Network and fails to cure same within seven (7) days written notice to Franchisee.

10.3 Effect of Termination by Franchisor. Upon termination, for any reason, or upon expiration of this Agreement, all Franchisee's rights hereunder shall terminate.

a. Trademarks and Proprietary Information. Upon termination of the Franchise Agreement for any reason, or upon expiration of this Agreement, Franchisee shall cease any and all use (including Internet use) of the Trademarks and shall remove all items, graphics, signs and other material bearing the Trademarks and any other items identifying Franchisee as having been associated with Franchisor or the TeamLogic IT® System including ceasing to wear apparel bearing any of the TeamLogic IT® Trademarks and removing all Trademarks from any vehicles and any business premises; shall cease to use and shall return to Franchisor all proprietary information, materials with trade secrets, Operations Manuals, advertising and marketing materials, and all other manuals and instruction materials owned by Franchisor as described in other sections of this Agreement whether written or in electronic form; and shall turn over to Franchisor all customer lists and customer data whether written or in electronic form. Should Franchisee fail to voluntarily comply with this section upon demand, Franchisor is authorized to enter the premises without notice and physically remove all signs, emblems, markings, displays, manuals and other items bearing Franchisor's Trademarks and remove all confidential or Proprietary Information, including assigning the customer relationship and/or contract to Franchisor or Franchisor's designated agent, at Franchisee's expense.

b. Telephone listings and numbers. Upon termination of the Franchise Agreement for any reason, or upon expiration of this Agreement, all telephone and other online directory identification shall be canceled. Further, all telephone and fax line number(s) servicing the Business shall be disconnected without referral, or at the discretion of the Franchisor, transferred or referred to any other TeamLogic IT® Business owner (or as otherwise directed by Franchisor). Franchisor shall have the absolute right to notify the telephone company and all listing agencies of the termination of Franchisee's right to use all telephone numbers and all classified and other directory listings under the TeamLogic IT® name and to authorize the telephone company and all listing agencies to transfer to Franchisor or to any other TeamLogic IT® Business (or as otherwise directed by Franchisor) all telephone numbers and directory listings for the Franchisee's business. Franchisee acknowledges that Franchisor has the absolute right and interest in and to all telephone numbers and directory listings associated with the TeamLogic IT® brand and Franchisee agrees to cooperate and execute any documentation necessary to effect said disconnection, transfer or referral. Franchisor is hereby appointed as Franchisee's irrevocable Attorney in Fact to effect same in name of Franchisee and Franchisee hereby holds the telephone company harmless from acting on this Power of Attorney, which shall supersede any subsequent instructions by Franchisee. This Agreement is evidence of the exclusive rights of Franchisor to such telephone numbers and directory listings and this Agreement shall constitute the authority for the telephone company to transfer the telephone numbers and directory listings as directed by Franchisor. Franchisee shall not use the disconnected number(s) at any time thereafter.

c. Website, Franchisee Intranet Site, E-mail and URL addresses, Internet use and SystemWatch IT®. Upon closing of the business or termination of the Franchise Agreement for any reason, or upon expiration of this Agreement, Franchisee shall cease all internet use of TeamLogic IT® including removing all URLs using any Franchisor's trademarks, including "TeamLogic" or TeamLogic IT® or any variation thereof, or any other URLs used in the Business or licensed to Franchisee by Franchisor for use in the Business. Franchisee is required to terminate the use of and close business listing and/or online directory accounts, including, but not limited to, Google Adwords, Google My Business, Google Maps, Yahoo, Bing, LinkedIn, Mapquest, Yelp, Merchant Circle, Yellow Pages, Yellowbook, YP, Superpages, Whitepages, DexKnows, Manta, Local.com, Angie's List, Foursquare, Citysearch and Facebook. Franchisee shall initiate a domain transfer process to Franchisor within 5 business days for any such URLs; if Franchisee

does not initiate the process, Franchisee grants to Franchisor the right to contact the registrar and initiate a transfer to Franchisor. Franchisee's access shall immediately cease to (i) Franchisor's Intranet web site, (ii) the Franchisor-provided URL address for a Franchisee web site, (iii) the Professional Services Automation software, and (iv) any e-mail addresses with the name TeamLogic IT®. Franchisee acknowledges and agrees that all information contained in or obtained through the Professional Services Automation software regarding Franchisee's clients and Franchisee's TeamLogic IT® Business (the Electronic Information) has been gathered and created under Franchisor's name, System, Trademarks, and Franchisor's good will and therefore belongs to the Franchisor, and upon closing, termination or expiration of the Franchise Agreement, shall revert solely to Franchisor.

d. Franchisee must immediately assign to Franchisor, and allow access to, all TeamLogic IT® Managed Services agents, the Professional Services Automation software, and any other customer relationship management ("CRM") software, or the like (collectively referred to as "Client Management Tools") used in relation to in Franchisee's Business and its past and current customers. Franchisee hereby assigns to Franchisor (such assignment effective only upon closing, termination or expiration of the Franchise Agreement) all Franchisee's interest in and to, Franchisee's Client Management Tools, and in such case Franchisor shall step into the shoes of Franchisee with regard to those Client Management Tools, including any customer contracts, and Franchisee have no further obligation to service such clients, and shall not attempt to service such clients nor purport to represent that it will continue to service such clients. Franchisee acknowledges that Franchisor may further assign its position in the Client Management Tools or customer contracts to any third party without the consent of Franchisee and without any consideration to Franchisee. Franchisee shall not be entitled to any revenues from any software, contracts or relationships after termination or expiration of the Franchise Agreement. Franchisor or its assignee will pay for any ongoing fees associated with any Client Management Tools. Franchisee is not entitled to copies of any of the electronic information and all such copies shall be immediately returned to Franchisor. Franchisor may use such electronic information in any manner in connection with its TeamLogic IT® franchise network.

e. Monies Owed. Upon termination of the Franchise Agreement for any reason, or upon expiration of this Agreement, Franchisee shall immediately pay all monies due Franchisor.

f. Client, Supplier Notification. Upon termination of the Franchise Agreement for any reason, or upon expiration of this Agreement, Franchisee shall immediately notify all suppliers and clients that, as of the date of termination/expiration of the Agreement, Franchisee is no longer associated with Franchisor and the TeamLogic IT® Network and that such clients will be transferred to a nearby TeamLogic IT® Business (or as otherwise directed by Franchisor). Franchisee shall provide Franchisor with a list of all such suppliers and clients in hard copy, electronic form or in whatever form or media contained, and shall cooperate in an orderly transfer of the client files and client list to the nearby TeamLogic IT® (or as directed by Franchisor). Franchisor shall have the right to notify such suppliers and clients and/or verify that such notification has been given by Franchisee.

g. Non-Competition, Non-Solicitation Agreement. Upon termination or expiration of the Franchise Agreement, the Franchisee shall not be associated directly or indirectly as employee, proprietor, stockholder (other than a publicly traded company), partner, agent, officer, director or consultant with the operation of any business which is the same or substantially similar to the business covered by this Agreement (except with a TeamLogic IT® Business), within a radius of twenty-five (25) miles of the subject assigned Territory or of any TeamLogic IT® Business for a period of one (1) year from the date Franchisee

has complied with all of the above requirements upon termination. For a period of one (1) year from the date of termination, Franchisee shall not solicit, or cause anyone to solicit, business from or make any contact with, the former TeamLogic IT® Business's clients, nor hire, or cause anyone to hire any of the former TeamLogic IT® Business employees. Franchisor shall have the right to enforce this provision by way of obtaining an injunction against Franchisee in the state the Business is located. It is agreed that this provision shall specifically survive the termination of the Franchise Agreement, and the rejection of the Franchise Agreement in any bankruptcy proceeding. Franchisee shall be responsible to pay Franchisor Continuing Franchise Fees and other damages during any period of violation of this section.

h. Prohibited Actions. If Franchisee, or any agent, association, relative, or employee of Franchisee, takes any action to terminate this Agreement or to convert Franchisee's Business to another business at the same or different location (whether during the term or upon expiration or termination of Franchise Agreement), then such action by Franchisee shall be deemed a wrongful repudiation of the Franchise Agreement and Franchisee shall continue to be obligated to the Franchisor for all anticipated and estimated fees due hereunder until such time as this Agreement expires.

10.4 Termination by Franchisee. The Franchisee may terminate under any grounds permitted by law.

SECTION XI.
TRANSFER BY FRANCHISEE

11.1 Consent to Transfer Required. The Franchisee shall not, without the Franchisor's prior written consent, which will not be unreasonably withheld, voluntarily or involuntarily, by operation of law or otherwise, sell, assign, transfer, convey to any person, firm or corporation, or encumber any portion of his interest in this Agreement, and/or in the franchise granted hereby, or in the assets of the business, or in any location lease, or offer to do so, or permit the same, and any purported transfer without Franchisor's consent shall constitute a material default hereunder and shall be null and void.

11.2 Requirements to Obtain Franchisor's Approval of a Transfer. Franchisor may reasonably refuse approval to a proposed transfer unless all the following are met:

a. Transferee must meet those standards of qualification as expected of all Franchisees purchasing a new TeamLogic IT® Franchise;

b. Transferee must provide Franchisor three (3) years of financial statements and tax returns;

c. All of Franchisee's debts and obligations owing to Franchisor including Continuing Franchise Fees, Advertising Fees, TeamLogic IT® Managed Services Fees, software license fees, etc., must be paid before or concurrently with the transfer;

d. Franchisee or the transferee must bring the Business and the vehicle signage and/or any graphics up to the current standards of appearances required by the Franchisor;

e. Before the effectiveness of the transfer, Franchisee must pay to the Franchisor the then current non-refundable transfer fee of ($10,000 in year 2023). The transfer fee is waived in the event the

TeamLogic IT® Business is transferred to a member of Franchisee's immediate family who has actively participated in the operations of the Business;

f. The proposed transferee must attend and complete the training specified in Section 4.1.c; that the transferee demonstrate to our satisfaction that it meets our managerial and business standards, possesses a good moral character and business experience, and has adequate financial resources and capital;

g. Franchisee must enter into a Transfer Release Agreement (attached as Exhibit "H" to this Disclosure Document) with Franchisor. Franchisee hereby consents to Franchisor releasing any information concerning the Business to the transferee (new Franchisee) which Franchisee has reported to Franchisor; and

h. Franchisor and the transferee must enter into a new Franchise Agreement upon the then current standard form being offered by Franchisor to new Franchisees and the old Franchise Agreement will be deemed terminated subject to all post-termination obligations.

i. Franchisee must pay Franchisor any broker referral or commission fee due as a result of the buyer being first referred to Franchisor to purchase a new franchise, but instead decides to buy Franchisees' business after visiting or talking with Franchisee. In such case if Franchisor is contractually obligated to pay the broker, then Franchisor's consent will be reasonably withheld unless Franchisee pays the broker fee and commissions due as part of the consummation of the sale to the buyer.

11.3 Transfer to a related corporation/limited liability company. A transfer may be made to a related corporation/limited liability company, without a transfer fee, providing that Franchisee shall remain the legal and beneficial owner of at least fifty-one percent (51%) of all the shares of stock of such corporation/limited liability company during the term and/or renewal term of this Agreement and shall personally guarantee the franchise obligations of the corporation/limited liability company and shall remain jointly liable along with the corporation/limited liability company. Further, the names and home addresses of any proposed shareholders/members, along with the percentage and amount of shares/membership interests transferred shall be forwarded to Franchisor in writing. Any transferee of shares/membership interests shall be bound by this Franchise Agreement as though they had signed individually. All stock/membership certificates shall include a legend setting forth these restrictions in order to effect a binding restriction on transferability in accordance with the corporate law of the state in which the corporation/limited liability company is formed. Any such transfer to a corporation/limited liability company shall be effected on forms prescribed by Franchisor. Franchisee may not transfer the assets of the business to a corporation/limited liability company without the prior consent of Franchisor and any purported transfer shall be a violation of the Franchise Agreement; and Franchisor may elect to hold such corporation/limited liability company jointly responsible with Franchisee for the obligations under this Franchise Agreement, as if such corporation/limited liability company originally signed the Franchise Agreement, jointly with Franchisee.

11.4 Indemnity. In any transfer or proposed transfer, in this Section 11, Franchisee indemnifies and holds Franchisor harmless from any and all actions, causes of action, liabilities, losses, costs, expenses and fees, incurred by Franchisor as a result of any action or inaction, or any misrepresentations made by Franchisee to the transferee or proposed transferee in connection with the transfer or proposed transfer of the TeamLogic IT® Business. This indemnification shall survive the termination or cancellation of this Agreement.

11.5 Franchisor's Right of First Refusal. If Franchisee receives and desires to accept from a third person a bona fide written offer to purchase the TeamLogic IT® Business, the Franchisor shall have the option, exercisable within thirty (30) days after written notice and receipt of a copy of such complete offer, to purchase the TeamLogic IT® Business, including any location lease, on the same terms and conditions as offered by said third party. If Franchisor does not respond within such thirty (30) day period, then Franchisor's option shall be waived. (Franchisee must still obtain Franchisor's approval for the transfer).

11.6 Death of Franchisee. If Franchisee dies, his personal representative may sell and assign his interest herein (or if Franchisee is or shall then be a corporation and its controlling stockholder dies, Franchisee's personal representative may sell Franchisee's shares) only with the prior written consent to sale or assignment to a qualified person who will conform to the Franchisor's training requirements and assume Franchisee's obligations, is of good character and reputation and economic stability, from whom a bona fide offer to purchase has been received, provided the Franchisor shall have the right and option to acquire the decedent's interest in this Agreement and any location lease at said offered price; said option to be exercised within thirty (30) days after the Franchisor is notified in writing of said bona fide offer.

11.7 Unauthorized Transfers. It is agreed and understood that any attempted transfer of only the assets and/or the phone numbers and/or website addresses/URLs of the Business without the transfer of the franchise itself is strictly prohibited and may be voided. Such action may be treated by Franchisor, in its sole discretion, as a wrongful repudiation of the Franchise Agreement by Franchisee, entitling Franchisor to damages which are hereby agreed upon as the amount of the anticipated and estimated Continuing Franchise Fees and TeamLogic IT® Managed Services fees for the remaining term of the Franchise Agreement by utilizing the current Continuing Franchise Fees and TeamLogic IT® Managed Services fees as a base. Alternatively, Franchisor shall have the right to void the purported transfer by way of injunction or restraining order in a State or Federal Court where the Business is located.

SECTION XII.
DISPUTES/ARBITRATION

12.1 Except as provided below, any controversy or claim arising out of or relating to this Franchise Agreement or the breach hereof, including a claim for emergency relief, shall be settled by arbitration with the American Arbitration Association in accordance with the Commercial Arbitration Rules then in effect. The arbitration of any dispute between the parties shall be conducted with regard to Franchisee only and not with regard to any collective group of franchisees or class action. This arbitration provision shall survive the expiration or earlier termination of this Agreement.

a. Arbitrator. There shall be a single arbitrator who shall be an existing or former judge of a court of record within the United States or an attorney in good standing admitted to practice for a period of at least ten (10) years within the United States. A corporation/limited liability company to which an individual Franchisee has transferred some or all of the assets comprising the TeamLogic IT® Business shall be considered either a joint Franchisee or successor Franchisee (at Franchisor's option) and bound by this arbitration agreement.

b. Location. The site of the arbitration shall be in Orange County, California.

c. Absence of party. The arbitration may proceed in the absence of either party, providing that notice of the filing of the arbitration has been sent to the other party in accordance with this Agreement.

d. Decision/Jurisdiction. The decision of the arbitrator shall be final and binding upon the parties, and judgment upon the award rendered by the arbitrator, may be entered in any court having jurisdiction thereof. Franchisee hereby consents to California personal jurisdiction for himself and any corporation owning some or all of the assets of the TeamLogic IT® Business, and hereby consents to service of process by way of certified mail, return receipt requested, or by recognized courier (such as FedEx or UPS) sent to the TeamLogic IT® Business location, signed by a duly employed employee of Franchisee, or by personal service or by substitute service in accordance with California law. The parties agree that punitive damages shall not be available as a remedy for a breach of this Agreement or any dispute relating to this Agreement.

e. Fees. If any party commences an action, either arbitration or court proceedings, against any other party arising out of or in connection with this Franchise Agreement, the prevailing party or parties shall be entitled from the losing party or parties, both attorney's fees and costs of the arbitration and/or suit as part of the judgment rendered, along with attorney's fees and costs incurred in enforcing any such judgment.

f. Trademarks. Notwithstanding the above, the arbitrator shall have no power or authority to diminish Franchisor's complete and exclusive right, title and interest in its patents, trademarks, service marks, trade names, copyrights and other trade secrets, or to vary the terms, condition or payments which Franchisor has designated for licensing the same.

12.2 This section shall survive and remain in full force and effect subsequent to termination or expiration of this Agreement.

12.3 Except where contrary to a specific law in Franchisee's state, written notice of any alleged default by Franchisor of this Agreement must be given by Franchisee to Franchisor within eighteen (18) months of the alleged default or Franchisee is precluded from raising such alleged default thereafter in any proceeding involving Franchisor or Franchisee. Franchisor and Franchisee both hereby waive the right to assert the principles of collateral estoppel in any action between them. Franchisor and Franchisee hereby waive any right to a jury trial.

SECTION XIII.
MISCELLANEOUS

13. The parties further agree as follows:

a. Independence of Franchisee/Indemnity. Franchisee is, and shall be at all times during the term of this Agreement, an independent contractor and not an agent or employee of the Franchisor. The Franchisee is not a partner or joint venturer with the Franchisor. This Agreement does not create a fiduciary relationship between the parties. Franchisee is solely responsible for the day-to-day control of Franchisee's TeamLogic IT® Business. Neither Franchisee nor any of Franchisee's employees are in any way, directly or indirectly, expressly or by implication, to be construed to be Franchisor's employees for any purpose. Franchisee is solely responsible for all terms of employment of Franchisee's employees and personnel. Any requirements, restrictions or specifications which Franchisee is required to comply with under this

Agreement, whether set forth in the Operations Manual or otherwise, do not directly or indirectly constitute, suggest, infer or imply that Franchisor controls any aspect or element of the day-to-day operations of the Business, which Franchisee alone controls, but only constitute standards Franchisee must adhere to when exercising Franchisee's control of the day-to-day operations of Franchisee's Business. Franchisee shall defend, indemnify and hold harmless Franchisor, its affiliates, and their respective shareholders, directors, officers, employees, representatives, and agents from and against any and all actions, causes of actions, claims, suits, fines, demands, losses, liabilities, costs, and fees (including attorney fees) of any kind arising out of or in connection with Franchisee's TeamLogic IT® Business, including but not limited to personal injury, property damage, violation of the rights of others, negligent or intentional corruption of data, joint employer liability issues, or any wrongful use of System, Proprietary Information or other Franchisor-owned material by electronic medium or otherwise.

b. Abandonment or Surrender by Franchisee/Close of Business. If Franchisee shall, for any reason, abandon (as defined in Section 10.2d above) or surrender all or any part of its rights and privileges under this Agreement, all such rights shall revert to the Franchisor. However, Franchisee shall not have the right to abandon its obligations under this Agreement.

c. Waiver. No delay, waiver, omission or forbearance on the part of Franchisor to exercise any right, option or power arising out of any breach or default by Franchisee, or by any other Franchisee, of any of the terms, provisions or covenants contained herein, shall constitute a waiver by Franchisor thereof to enforce any such right, option or power as against Franchisee, or as to a subsequent breach or default by Franchisee.

d. Severability. Should any provision of the Agreement for any reason be construed or declared to be invalid, such decision shall not affect the validity of any remaining portion, which remaining portion shall remain in full force and effect as if this Agreement had been executed with such invalid portion eliminated.

e. Right of Successors. The Franchisor has the right to assign the Franchise Agreement and all its rights and privileges thereunder, to any other person, firm, or corporation, provided that the assignee is financially responsible and economically capable of performing the obligations of the Franchisor. The Assignee must also assume and agree to perform all obligations of the Franchisor under the Franchise Agreement. The Franchisee's consent is not required for any such assignment.

f. Previous Agreements and Representations. Upon execution of this Agreement by both parties, all previous agreements, contracts, arrangements or understandings of any kind relative to the franchise herein granted are canceled and all claims and demands thereon are fully satisfied.

g. No Representations. No agent or representative of Franchisor has authority to make any representations, statements, warranties, or agreements not herein expressed.

h. Notice. Whenever, under the terms of this Agreement, notice is required, the same shall be given in writing and delivered personally or by certified mail (postage prepaid) or by recognized courier (UPS, FedEx) or by DocuSign delivery. Notice shall be deemed delivered three (3) business days after notice has been sent by certified mail (whether or not the return receipt has been returned to the sender) and deemed delivered by courier when delivered to the recipient or his/her/its agent, representative, spouse or

employee or by DocuSign delivery to recipient's email address. All such notices intended for the Franchisor shall be addressed to it at:

TeamLogic, Inc. / Attn: President
26722 Plaza
Mission Viejo, California 92691

or as may be designated in writing by Franchisor. Notice to Franchisee shall be directed to the Business address or to the Franchisee's home address.

i. Terminology and Construction. All terms and words used in this Agreement regardless of the number and gender in which they are used, shall be deemed and construed to include any other number, singular and plural, and any other gender, masculine, feminine or neuter, as the context or sense of this Agreement or any section, paragraph or clause herein may require, as if such words had been fully and properly written in the appropriate number and gender. If Franchisee consists of two (2) or more individuals or entities, such individuals and/or entities shall be jointly and severally liable hereunder.

j. Entire Agreement; Modification. The Franchise Agreement and the accompanying Disclosure Document together contain the entire Agreement of the parties and there are no representations, inducements, promises, or agreements, other than those duly executed in writing. This or any other agreement of any kind or any addendum or exhibit, amending, altering or changing the context of any portion hereof, shall not be binding unless it is executed by an appropriate officer at TeamLogic IT® Corporate offices and by Franchisee or Franchisee's representative. Certain aspects of the franchise relationship may be affected by changes in the Franchisor's Operations Manuals. The Franchisor may make such modifications without Franchisee's approval, so long as they are reasonable and apply uniformly to all Franchisees. Nothing in this or in any related agreement, however, is intended to disclaim the representations we made in the franchise disclosure document that we furnished to you.

k. Performance, Applicable Law and Forum. It is stipulated this Agreement has been negotiated, executed and delivered within the State of California and is to be performed at Franchisor's offices in the County of Orange, California. Except as otherwise provided for hereunder, this Agreement shall be interpreted and the rights and obligations of the parties hereunder governed in accordance with the laws of the State of California, except for Section 10.3(g) of this Agreement which shall be governed by the laws of the State where the TeamLogic IT® Business is located.

l. Headings. The headings of the paragraphs herein are inserted for convenience only and are not intended to be construed as part of the Agreement or to limit the scope of a particular paragraph.

m. Signature. This Agreement may be originally signed by an individual if unmarried or if married, individuals and their spouses as the Franchisee, or if signed by a Corporation or Limited Liability Company ("LLC"), must be personally guaranteed by the shareholders/members and their spouses. It is acknowledged that should an individual Franchisee subsequently transfer some or all of the assets of the TeamLogic IT® Business to a corporation/LLC, then Franchisee agrees that such corporation/LLC shall be considered either a joint or successor Franchisee (at Franchisor's option) to this Franchise Agreement, and shall, along with all shareholders/members, be bound hereby, as if the corporation/LLC and shareholders/members each executed this Agreement.

n. Warranty as to Original Document. Franchisee hereby warrants that he has not caused any electronic modification, scanning or manipulations of the Franchise Agreement received from Franchisor and that this document is the same document received from Franchisor, and agrees that any such modifications or manipulation shall be void.

SECTION XIV.
ACKNOWLEDGEMENTS AND SIGNING

Acknowledgements. Franchisee acknowledges and agrees that:

14.1 Acceptance of Agreement. I have read all of the foregoing Agreement and hereby accept and agree to each and all of the provisions, covenants and conditions therein contained.

14.2 Effectiveness of Agreement. This Agreement will become effective only upon the execution of this Agreement by both you and us. Our date of execution will be considered the Effective Date of this Agreement.

I HAVE READ THIS AGREEMENT AND ACCEPT AND AGREE TO EACH AND ALL OF THE PROVISIONS, COVENANTS, AND CONDITIONS CONTAINED IN THIS AGREEMENT.

APPROVED AND ACCEPTED FOR TEAMLOGIC, INC.

_____ Effective as of: _____

SIGN BELOW IF YOU WANT YOUR FRANCHISE AGREEMENT TO BE IN YOUR INDIVIDUAL NAME(S).

_____ Dated: _____
Name

_____ Dated: _____
Name

OR

SIGN BELOW IF YOU WANT YOUR FRANCHISE AGREEMENT TO BE IN A CORPORATION OR LLC. YOU MUST SIGN THE PERSONAL GUARANTY ON THE NEXT PAGE:

CORPORATION or LIMITED LIABILITY COMPANY: _____
(Personal Guaranty Required) (Corporate Name or "TBD")

By: _____ Dated: _____

_____
Print Name

By: _____ Dated: _____

_____
Print Name

PERSONAL GUARANTY OF FRANCHISEE

(Required if Franchisee is a Corporation or Limited Liability Company)

The undersigned, being the sole owners of the corporation or limited liability company ("LLC"), _____, a _____ corporation or LLC, and their spouses of the owners, hereby unconditionally and irrevocably guarantee the performance of said corporation or LLC of all obligations contained in the foregoing Franchise Agreement and shall be jointly and severally obligated, along with the corporation or LLC, as if the undersigned were the original "Franchisees," and further agree that TeamLogic, Inc., may enforce such obligations directly against the undersigned without first looking to the corporation or LLC. This Guaranty is given in connection with the Franchise Agreement and any other documents executed in connection with the Franchise Agreement including, without limitation, any amendments, addendums, extensions and renewals to the Franchise Agreement (whether entered into now, previously or in the future), relating to the TeamLogic IT® Business operated pursuant to the Franchise Agreement (the "Obligations").

_____ Date: _____

Signature

_____

(Print Name)

_____ Date: _____

Signature of Spouse

_____

(Print Name)

_____ Date: _____

Signature

_____

(Print Name)

_____ Date: _____

Signature of Spouse

_____

(Print Name)

EXHIBIT "E"

MULTI-STATE ADDENDUM TO
FRANCHISE DISCLOSURE DOCUMENT
AND
FRANCHISE AGREEMENT

MULTI-STATE ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT AND

FRANCHISE AGREEMENT

The following states have laws that override the provisions stated in this Disclosure Document and the Franchise Agreement: **California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin:**

CALIFORNIA

The franchisor, any person or franchise broker in Item 2 of the UFOC is NOT subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in that association or exchange.

Item 17 Disclosure Document

The franchise agreement requires you to sign a general release of claims upon renewal or transfer of the franchise agreement. California Corporations Code Section 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Section 31000-31516). Business and Professions Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 – 20043).

California Corporations Code, Section 31125 requires us to give you a disclosure document, approved by the Department of Financial Protection and Innovation before a solicitation of a proposed material modification of an existing franchise.

Covenant Not to Compete
Item 9 Disclosure Document; Section 6.18 Franchise Agreement

Covenants not to compete upon termination or expiration of the Franchise Agreement are generally unenforceable in the State of California.

Termination of the Franchise
Item 17 Disclosure Document; Section 10 Franchise Agreement

California Business and Professions Code Sections 20000 through 20043 provide rights to you concerning termination, transfer or non-renewal of a franchise. If the Franchise Agreement contains a provision that is inconsistent with the law, the law will control.

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES A COPY OF ALL PROPOSED AGREEMENTS TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE OFFERING CIRCULAR.

Neither TeamLogic, Inc. any person or franchise broker in Item 2 of the FDD is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such person from membership in the association or exchange.

THE FRANCHISE AGREEMENT REQUIRES BINDING ARBITRATION. THE ARBITRATION WILL OCCUR IN ORANGE COUNTY, CALIFORNIA WITH THE COSTS BEING BORNE BY THE LOSING PARTY. PROSPECTIVE FRANCHISES ARE ENCOURAGED TO CONSULT PRIVATE LEGAL COUNSEL TO DETERMINE THE APPLICABILITY OF CALIFORNIA AND FEDERAL LAWS (SUCH AS BUSINESS AND PROFESSIONS CODE SECTION 20040.5, CODE OF CIVIL PROCEDURES SECTION 1281, AND THE FEDERAL ARBITRATION ACT) TO ANY PROVISIONS OF A FRANCHISE AGREEMENT RESTRICTING VENUE TO A FORUM OUTSIDE THE STATE OF CALIFORNIA.

The franchise agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. Sec. 101 et seq.).

WE MAINTAIN A WEB SITE AT THE FOLLOWING ADDRESS: www.teamlogicit.com

OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATON. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION AT www.dfpi.ca.gov.

The registration of this franchise offering by the California Department of Financial Protection and Innovation does not constitute approval, recommendation, or endorsement by the commissioner.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

HAWAII

Effect of Termination by Franchisor
Item 17 Disclosure Document; Section 10 Franchise Agreement

As to comply with Section 482E-6(3), Hawaii Revised Statutes: Upon termination or refusal to renew the franchise, the Franchisee shall be compensated for the fair market value, at the time of the termination or expiration of the franchise, of the Franchisee's inventory, supplies, equipment and furnishings purchased from the Franchisor or a supplier designated by the Franchisor; provided that personalized materials which have no value to the Franchisor need not be compensated for. If the Franchisor refuses to renew a franchise for the purpose of converting the Franchisee's business to one owned and operated by the Franchisor, the Franchisor, in addition to the remedies provided in this paragraph, shall compensate the Franchisee for the loss of goodwill. The Franchisor may deduct from such compensation reasonable costs incurred in removing, transporting and disposing of the Franchisee's inventory, supplies, equipment, and furnishings, and may offset from such compensation any moneys due the Franchisor.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

ILLINOIS

Illinois law governs the agreement between the parties to this franchise.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois franchise Disclosure Act or any other law of Illinois is void.

Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

Franchisor has disclosed that it has no obligation to perform any service to you as a franchisee, to your satisfaction.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

INDIANA

Obligations and Duties of Franchisor; Territory; Operating Limitation, Remedies, Venue, Waiver, Indemnification
Items 12 and 17 Disclosure Document; Section 4, 5, 6.10, 11 and 12 Franchise Agreement

In accordance with Indiana Code Sections 23-2-2.7-1(2) and 23-2-2.7-2(4), the franchisor is prohibited from operating a substantially identical business to that of the Franchisee's within the Franchisee's territory regardless of trade name. According to Indiana Code Sections 23-2-2.7-10(10) and 23-2-2-27-1(5), the reservation of right to injunctive relief or any specified remedy, limitation of the remedies available to either party, stipulation as to forum or venue and waiver or release of any rights with regard to the Franchise Agreement are prohibited. Further, the post-termination covenant not to compete is limited by IC 23-2-2.7-1(9). Further, indemnification by the Franchisee shall exclude any indemnification for liability caused by the Franchisee's proper reliance on or use of procedures or materials provided by the Franchisor or caused by Franchisor's negligence.

Termination
Item 17.r. Disclosure Document; 6.18 Franchise Agreement

The post-termination covenant not to compete complies with the limitations in the Indiana Code Section IC 23-2-2.7(9).

Obligations and Duties of Franchisee; Transfer by Franchisee; Miscellaneous
Section 5.6.7, 8, 11, 13

The reservation of right to injunctive relief or any specified remedy, limitation of the remedies available to either party, and stipulation as to appropriate forum or venue are prohibited according to Indiana Code Section 23-2-2.7-1(10). Further, the waiver or release of any rights with regard to the Franchise Agreement is prohibited according to Indiana Code Section 23-2-2.7-1(5).

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

MARYLAND

Renewal, Termination and Transfer
Item 17 Disclosure Document; Section 10, 11 Franchise Agreement

In accordance with Maryland Law, Item 17, the appropriate sections of the Franchise Agreement are amended to state that the general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

Previous Agreements and Representations, Sections 13f and 13g Franchise Agreement
Acknowledgement, Section 14 Franchise Agreement

The Maryland Franchise Registration and Disclosure Law prohibits a franchisor from requiring a prospective franchisee to assent to any release, estoppel or waiver of liability as a condition of purchasing a franchise. Any disclaimer regarding the occurrence and/or acknowledgment of the non-occurrence of acts that would constitute a violation of the Franchise Law in order to purchase the franchise are not intended to nor shall they act as a release,

estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law. This amends Section 14 of the Franchise Agreement.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Arbitration
Item 17 Disclosure Document; Section 12 Franchise Agreement

This franchise agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is unfair or deceptive practice to require a franchisee to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration Act, there is some dispute as to whether this forum selection requirement is legally enforceable.

Item 17 of the Disclosure Document and Section 12.3 of the Franchise Agreement are amended to state that any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within three (3) years after the grant of the franchise.

Termination
Item 17 Disclosure Document

The provision in the Franchise Agreement which provides for termination upon bankruptcy of the franchisee may not be enforceable under federal bankruptcy law.

FRANCHISEE:

Date:_____ By:_____

By:_____

FRANCHISOR:
TEAMLOGIC, INC.

Date:_____ By:_____

MICHIGAN

The State of Michigan prohibits certain unfair provisions that are sometimes in franchise documents. If any of the following provisions are in these franchise documents, the provisions are void and cannot be enforced against you.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

a. A prohibition on the right of a franchisee to join an association of franchisees.

b. A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.

c. A provision that permits a franchisor to terminate a franchise before the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.

d. A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.

e. A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

f. A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.

g. A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

   (i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.

   (ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.

   (iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

(iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

h. A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

i. A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Any questions regarding this notice should be directed to: *State of Michigan, Department of Attorney General, Consumer Protection Division, Franchise and Antitrust Unit, PO Box 30213, Lansing, MI 48909 - (517) 373-7117.*

MINNESOTA

Renewal of the Franchise
Item 17 Disclosure Document; Section 7.2 Franchise Agreement

The Franchise Agreement gives the Franchisee the right to renew the franchise for one 10 year term by giving written notification to the Franchisor not less than 180 days before the expiration of the current term and not more than 360 days prior to the expiration of current term.

Termination of the Franchise
Item 17 Disclosure Document; Section 10 Franchise Agreement

The Franchisor may terminate or cancel this Agreement and the franchise if (i) Franchisee is given written notice setting forth all the reasons for the termination or cancellation at least 180 days in advance of termination or cancellation, and (ii) the Franchisee fails to correct the reasons stated for termination or cancellation in the notice within 60 days of receipt of this notice; except that the notice is effective immediately upon receipt where the alleged grounds for termination or cancellation are: (1) Voluntary abandonment of the franchise relationship; (2) the conviction of the Franchisee of an offense directly related to the business conducted in accordance with the franchise; or (3) failure to cure a default under the Franchise Agreement which materially impairs the goodwill associated with the Franchisor's trade name, trademark, service mark, logotype or other commercial symbol after the Franchisee has received written notice to cure of at least 24 hours in advance thereof.

Franchisor may not terminate or cancel a franchise except for good cause. "Good Cause" means failure by Franchisee to substantially comply with the material and reasonable franchise requirements imposed by the Franchisor including: (1) the bankruptcy or insolvency of the Franchisee; (2) assignment for the benefit of creditors or similar description of the assets of the franchise business; (3) voluntary abandonment of the franchise business; (4) Conviction or a plea of guilty or no contest to a charge of violating any law relating to the franchise business; or (5) any act by or conduct

of the Franchisee which materially impairs the goodwill associated with the Franchisor's trademark, trade name, service mark, logotype or other commercial symbol.

With respect to franchises governed by Minnesota law, the Franchisor will comply with Minn. Stat. Sec. 80C.14, Subds, 3, 4 and 5 which require, except in certain specified cases, that a Franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement.

Arbitration
Item 17 Disclosure Document; Section 12 Franchise Agreement

The Franchise Agreement provides for arbitration in accordance with the rules of the American Arbitration Association. According to Minnesota law, the site of the arbitration shall be held in the county or city of the franchise location, State of Minnesota.

Item 17 of Disclosure Document and Section 12.3 of the Franchise Agreement are amended to say: "any claims arising under the Minn. Stat. 80C must be commenced within three (3) years from when the cause of action accrues."

Transfer of the Franchise
Item 17 Disclosure Document; Section 11 Franchise Agreement

According to Minn. Stat. 2860.4400, Item 17 and the transfer sections of the Franchise Agreement are amended to state, "It shall be unfair and inequitable for any person to require a franchisee to assent to a release assignment, novation, or waiver that would relieve any person from liability imposed by Minn. Statutes 1973 Supp., Sections 80C.01 to 80C.22."

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

NEW YORK

1.The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2.The following is to be added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective Rev. March 17, 2021 2 injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3.The following is added to the end of the "Summary" sections of Item 17(c), titled "**Requirements for franchisee to renew or extend**," and Item 17(m), entitled "**Conditions for franchisor approval of transfer**":

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4.The following language replaces the "Summary" section of Item 17(d), titled **"Termination by franchisee**":

You may terminate the agreement on any grounds available by law.

5.The following is added to the end of the "Summary" sections of Item 17(v), titled "**Choice of forum**", and Item 17(w), titled "**Choice of law**":

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

NORTH DAKOTA

Addendum to North Dakota Disclosure Document and Franchise Agreement.

The Securities Commissioner has held the following to be unfair, unjust or inequitable to North Dakota Franchisees (Section 51-19-09 of the North Dakota Century Code):

Restrictive Covenants: Franchise Disclosure Documents which disclose the existence of covenants restricting competition contrary to Section 9-08, N.D.C.C., without further disclosing that such covenants will be subject to this statute.

Situs of Arbitration Proceedings: Franchise agreements providing that the parties must agree to the arbitration of disputes at a location that is remote from the site of the franchisees' business.

Restrictions on Forum: Requiring North Dakota franchisees to consent to the jurisdiction of courts outside of North Dakota.

Liquidated Damages and Termination Penalties: Requiring North Dakota Franchisees to consent to liquidated damages or termination penalties.

Applicable Laws: Franchise agreements which specify that they are to be governed by the laws of a state other than North Dakota.

Waiver of Jury Trial: Section 12.3 of the Franchise Agreement requiring franchisees to consent to a waiver of jury trial is deleted.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

RHODE ISLAND

Performance, Applicable Law and Forum/Disputes/Arbitration
Item 17 Disclosure Document; Sections 12. And 13k. Franchise Agreement

§19-28.1-14 of the Rhode Island Franchise Investment Act provides that "A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

SOUTH DAKOTA

Termination of the Franchise
Item 17 Disclosure Document; Section 10 Franchise Agreement

Franchisee commits a material breach of the Franchise Agreement; or materially defaults in the payment of any indebtedness to the Franchisor, or Franchisee's suppliers arising out of the purchase of the supplies or equipment and this default is not cured within 30 days of notice to Franchisor.

Covenant Not to Compete
Item 9 Disclosure Document; Section 6.17 Franchise Agreement

Covenants not to compete upon termination or expiration of the Franchise Agreement are generally unenforceable in the State of South Dakota.

Disputes/Arbitration
Section 12. Franchise Agreement

Any provision that provides that the parties waive their right to claim punitive, exemplary, incidental, indirect, special or consequential damages or any provision that provides that parties waive their right to a jury trial may not be enforceable under South Dakota law.

Transfer by Franchisee
Section 11 Franchise Agreement

SDCL 53-9-5 voids liquidated damages provisions from contracts unless it would be impractical or extremely difficult to fix actual damages.

Arbitration/Performance, Applicable Law and Forum
Item 17 Disclosure Document; Section 12 and 13k. Franchise Agreement

The law regarding franchise registration, employment, covenants not to compete, and other matters of local concern will be governed by the laws of the state of South Dakota; but as to contractual and all other matters, this agreement and all provisions of this instrument will be and remain subject to the application, construction, enforcement and interpretation under the governing law of California.

Any provision in the franchise agreement and/or development agreement restricting jurisdiction or venue to a forum outside of South Dakota or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under the South Dakota Franchise Act.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

VIRGINIA

Termination of the Franchise
Section 10 Franchise Agreement

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for the franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the franchise agreement does not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

WASHINGTON

Rider

Washington Addendum to the Franchise Disclosure Document, Franchise Agreement, and Related Agreements.

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW will prevail.

RCW 19.100.180 may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the franchise agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

A release or waiver of rights executed by a franchisee may not include rights under the Washington Franchise Investment Protection Act or any rule or order thereunder except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed $100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed $250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provisions contained in the franchise agreement or elsewhere that conflict with these limitations are void and unenforceable in Washington.

RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

The franchisor [uses/may use] the services of franchise brokers to assist it in selling franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. Do not rely only on the information provided by a franchise broker about a franchise. Do you own investigation by contacting the franchisor's current and former franchisees to ask them about their experience with the franchisor.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The undersigned does hereby acknowledge receipt of this addendum.

Dated this _____ day of _____, 20_____.

FRANCHISOR	FRANCHISEE

WISCONSIN

Termination of the Franchise
Item 17 Disclosure Document; Section 10 Franchise Agreement

The laws of the various states may differ regarding notice periods, time to cure defaults, causes for non-renewal, and causes whereby Franchisor may terminate. Franchisor shall comply with the requirements of the state in which Franchisee's Center is located in that event. (See Section 10 of the Franchise Agreement). The Wisconsin Fair Dealership Law, Chapter 135, Wis. Stats., supersedes any provision of the franchise contract or agreement if such provisions are in conflict with the law.

Each provision of these Addenda to the Disclosure Document and Franchise Agreement shall be effective only to the extent, with respect to such provision, that the jurisdictional requirements of the respective state's laws are met independently, without reference to these Addenda to the Disclosure Document or Franchise Agreement.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

The undersigned does hereby acknowledge receipt of this addendum.

FRANCHISEE:

Date: _____ By:_____

By:_____

FRANCHISOR:
TEAMLOGIC, INC.

Date: _____ By:_____

EXHIBIT “F”

AMENDMENT TO FRANCHISE AGREEMENT FOR EXISTING AND NEW MULTIPLE

Multiple TeamLogicIT Business # _____
Main TeamLogicIT Business # _____

AMENDMENT TO FRANCHISE AGREEMENT
For TeamLogic IT Business Nos. EXISTING # and NEW MULTIPLE #

Franchisee: _____

This Amendment is made by and between TeamLogic, Inc., ("Franchisor") and the undersigned ("Franchisee"), in connection with that certain Franchise Agreement(s) the parties have entered into whereby Franchisee is authorized to own and operate TeamLogic IT Businesses in the areas of ORIGINAL TERRITORY NAME and NEW TERRITORY NAME, STATE ("Franchise Agreement").

WHEREAS, the parties believe it is in their respective best interests to amend the Franchise Agreement in accordance with the terms of this AMENDMENT and supersedes all other amendments.

NOW THEREFORE, for valuable consideration, the receipt and sufficiency are hereby acknowledged, the parties hereby agree that the following terms and conditions shall amend the Franchise Agreement:

1. Section 3.1 Initial Franchise Fee is amended to read: "For multiple franchise purchases, the Initial Franchise Fee is $49,500.

2. Section 3.5 System WatchIT Managed Services Fees is amended to read: "Franchisee may aggregate the Managed Services Agents from Franchisee's TeamLogic IT Business #60____ and #60____, subject to the monthly minimums set forth in the Franchise Agreement."

3. Section 5.2 Business Location is amended to read: "Franchisee must maintain a separate mailing address and phone number for each franchise location."

4. Section 6.3 Vehicle Signage/Graphics is amended to read: "Franchisee is required to lease or own a vehicle for use in each of the TeamLogic IT franchise locations. Each vehicle must be wrapped with the approved TeamLogic IT graphics package, using any approved vendor, at Franchisee's cost."

5. Section 6.21 Financial Statements is amended to read: "Franchisee must maintain separate financials for each Franchise location and report revenue separate for each location."

6. Section 7.1 Initial Term is amended to read: "Expiration Date of Franchise Agreements. The expiration date of the Franchise Agreements shall be coterminous for #60____ <INSERT MAIN BUSINESS ORIGINAL TERRITORY NAME> and #60____ <INSERT NEW TERRITORY NAME> and shall expire ten (10) years after the last TeamLogic IT franchise opens for business as provided in this Agreement."

Except as modified herein, all terms of the Franchise Agreement shall remain in full force and effect. This Amendment shall be deemed effective as of the Effective Date of the Franchise Agreement.

This Amendment may be executed and exchanged in counterparts by fax or email and the faxed/emailed generated executed copies shall have the same legal force and effect for all purposes as copies bearing original signatures of the parties.

Franchisor
TEAMLOGIC, INC.

By: _____

Date: _____

Franchisee:
CORPORATE NAME:

By: _____
Franchisee Name

By: _____
Franchisee Name

Date: _____

EXHIBIT “G”

CONVERSION ADDENDUM

CONVERSION ADDENDUM

TeamLogic IT® Business # _____

This Addendum is entered into on the Effective Date by and between TeamLogic, Inc. ("Franchisor") and _____, ("Franchisee"), with respect to the following recitals.

RECITALS

WHEREAS, Franchisee currently owns and operates an independent (non-franchised) computer repair/consultation business located at_____the "Existing Business") and desires to convert the Existing Business into a TeamLogic IT® Business; and

WHEREAS, Franchisor and Franchisee have entered into, or are about to enter into a Franchise Agreement ("the Franchise Agreement") for Franchisee to own and operate a TeamLogic IT® Business to be operated by converting the Existing Business to the TeamLogic IT® Business; and

WHEREAS, Franchisor desires to consummate such a conversion, on the terms and conditions provided for herein, which terms and conditions shall supersede any conflicting provision in the Franchise Agreement.

NOW THEREFORE, for valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows.

1. Section I Definitions, Section 3.5 TeamLogic IT® Managed Services Fees, Section 6.9 TeamLogic IT® Managed Services: The following language is added to these sections: Franchisee must convert/migrate any existing managed services clients to TeamLogic IT® within 90 days of the Effective Date.

2. Section 3.1 of the Franchise Agreement Initial Franchise Fee*:* The first sentence is replaced by and shall read: Concurrently with the execution of this Agreement, Franchisee shall pay to Franchisor a non-refundable Initial Franchise Fee in the amount of $49,500.

3. Section 3.3 Minimum and Continuing Fees: The Continuing Franchise Fee outlined in Sections 3.3 of the Franchise Agreement shall be modified as follows: For the first 12 months from the Effective Date of the Franchise Agreement, Continuing Franchise Fees shall be payable on only those Gross Sales that exceed an amount equal to: *the average annual gross sales of Franchisee's independent business, as calculated from the prior 36 months* ("the Excluded Amount"). If Franchisee has been in business less than 36 months then the Excluded Amount shall be the average of all the months Franchisee has been in business for a monthly average multiplied by twelve. Franchisee shall pay the Continuing Franchise Fees as indicated

in Section 3.3 on all Gross Sales in excess of the Excluded Amount, for the first 12 months, according to the terms of the Franchise Agreement. After the first 12 months, Continuing Franchise Fees shall be payable as indicated in section 3.3 on all Gross Sales (as that term is defined in the Franchise Agreement).

4. Section 3.4. Minimum and Continuing Advertising Fees. It is acknowledged that the advertising fees outlined in section 3.4 of the Franchise Agreement shall apply on all Gross Sales by all clients, existing and new.

5. Section 4.1.d. of the Franchise Agreement shall be modified as follows: Franchisor will provide a 12-Month Initial Marketing Program currently consisting of direct mail, telemarketing, search engine marketing, and email marketing, subject to change. Franchisee must sign up for the 12-Month Initial Marketing Program directly with TeamLogic approved vendors using a credit card. Franchisee must pay the cost of this Marketing Program, which cost ranges from $2,000 to $2,500 per month and will satisfy Franchisee's obligation for the first 12 months to spend a minimum of $2,500 per month on local advertising described in section 6.4 of the Franchise Agreement.

6. Section 6.3 Vehicle Signage/Graphics. Franchisee must have the approved vehicle signage, at a minimum, installed on any leased or personal vehicle used in the Business within forty-five (45) days of the Effective Date of the Franchise Agreement.

7. Section 10.3.f. Non-Competition, Non-Solicitation Agreement. This section is deleted in its entirety.

8. Except as modified herein, the terms of the Franchise Agreement shall remain as originally written. The Franchise Agreement, together with this Conversion Addendum may not be modified except in writing signed by the President of Franchisor and Franchisee.

9. The Effective Date of this Addendum shall be the Effective Date of the Franchise Agreement.

FRANCHISOR:
TEAMLOGIC, INC.

By:_____

Date:_____

FRANCHISEE:

By:_____

Date: _____

By:_____

Date:_____

EXHIBIT “H”

TRANSFER RELEASE AGREEMENT

TRANSFER RELEASE AGREEMENT

This Agreement is entered into by and between TeamLogic, Inc., a California corporation, ("TEAMLOGIC") and_____("FRANCHISEE") with reference to the following facts:

A. WHEREAS, TEAMLOGIC and FRANCHISEE entered into a Franchise Agreement dated _____ whereby FRANCHISEE is authorized to own and operate TeamLogic IT® Business _____ currently located at _____ ("Franchise Agreement"); and

B. WHEREAS, FRANCHISEE is about to sell FRANCHISEE'S TeamLogic Business and desires for Franchisor to consent to the transaction and TEAMLOGIC desires to consent to such transfer upon the terms and conditions below; and

C. WHEREAS, TEAMLOGIC and FRANCHISEE desire to mutually terminate their franchise relationship upon the sale of FRANCHISEE'S TeamLogic IT® Business and, except as provided for below, to mutually release one another from any presently-existing disputes or claims between them, whether known to them or not, and any other disputes or claims which the parties have or could have asserted against one another at any time in the past, or at any time in the future.

NOW THEREFORE, in consideration of the covenants and promises each to the other made herein, the parties agree as follows:

1. TEAMLOGIC hereby consents to the transfer by FRANCHISEE of TeamLogic IT® Business #___to_____(buyer) and upon the consummation of the transfer, the Franchise Agreement shall be deemed mutually terminated, subject to all of Franchisee's obligations through the termination date and post-termination covenants and obligations under the Franchise Agreement.

2. Upon the consummation of the sale of the TeamLogic IT® Business, TEAMLOGIC, on the one hand and FRANCHISEE, on the other, and subject to the obligations in section 1 above, hereby forever discharge each other and all of each other's respective heirs, executors, administrators, affiliates, officers, directors, employees, representatives, agents, consultants, successors, assigns and attorneys, of and from any and all claims, demands, actions, causes of action, liabilities, losses, expenses, costs and fees of whatsoever kind, nature or description, whether known or unknown, which now exist or which may hereafter arise, based on, relating to, or in connection with any matter between the parties, including but not limited to: (a) the performance, non-performance, breach, enforceability or validity of any provision of the Franchise Agreement and any other agreement between the parties; (b) any and all activities of FRANCHISEE or TEAMLOGIC relating to FRANCHISEE'S TeamLogic IT® Business; (c) any statements or representations allegedly made to TEAMLOGIC by FRANCHISEE; (d) any statements or representations allegedly made to FRANCHISEE by TEAMLOGIC; and (e) any statements, acts or omissions by any person on behalf of TEAMLOGIC to FRANCHISEE their representatives or any third party relating to the purchase of FRANCHISEE'S TeamLogic IT® Business. *FRANCHISEE specifically releases TEAMLOGIC from any restriction on disclosing any and all financial*

information relating to FRANCHISEE'S TeamLogic IT® Business to the buyer and expressly authorizes such disclosures at any time. TEAMLOGIC and FRANCHISEE hereby waive any and all rights they may now or hereafter have under Section 1542 of the California Civil Code, as presently worded or as hereafter amended, (and any similar statute of any other jurisdiction) which section presently reads as follows:

> "A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor."

Nothing contained in this general release shall operate to waive or release any claims arising from any breach or non-performance of this Agreement, nor of any of FRANCHISEE'S obligations through the termination date and post-termination obligations under the Franchise Agreement.

3. FRANCHISEE hereby agrees to defend and indemnify TEAMLOGIC for and against any and all losses, liabilities, costs, expenses, etc. as a result of any alleged claims of misrepresentation by FRANCHISEE to the purchaser of the TeamLogic IT® Business, either orally or in writing and whether meritorious or not.

4. This Agreement reflects the entire agreement of the parties, and all prior oral or written agreements, statements, and representations made by any of the parties are intended to be merged with this Agreement. All of the parties acknowledge that no other statements or representations have been made to such party by any other party concerning any matter that is the subject of this Agreement. This Agreement may be executed and exchanged in counterparts by fax or email and the faxed/emailed generated executed copies shall have the same legal force and effect as copies bearing original signatures of the parties.

FRANCHISOR: TEAMLOGIC, INC.	FRANCHISEE:
By:_____	By:_____
Date:_____	Date:_____
	By:_____
	Date:_____

EXHIBIT “I”

STATE FRANCHISE ADMINISTRATORS

STATE FRANCHISE ADMINISTRATORS

California:
Department of Financial
Protection and Innovation (DFPI)
320 W. 4th St., Ste. 750
Los Angeles, CA 90013-2344
(213) 576-7500 or Toll Free (866) 275-2677

Hawaii:
Commissioner of Securities,
Dept. of Commerce and Consumer
Affairs, Business Registration Div.,
Securities Compliance Branch
335 Merchant St., Rm. 205
Honolulu, HI 96813-2921
(808) 586-2722

Illinois:
Office of the Attorney General
Franchise Division
500 S. 2nd St.
Springfield, IL 62701-1771
(217) 782-4465

Indiana:
Indiana Securities Division
Franchise Section
302 W. Washington St., Rm. E111
Indianapolis, IN 46204-2738
(317) 232-6681

Maryland:
Office of the Attorney General
Division of Securities
200 Saint Paul Pl.
Baltimore, MD 21202-2020
(410) 576-6360

Michigan:
Michigan Attorney General
Consumer Protection Division
P.O. Box 30213
Lansing, MI 48909-7713
(517) 373-7117

Minnesota:
Commissioner of Commerce
85 7th Pl. E., Ste. 280
Saint Paul, MN 55101-3165
(651) 539-1638

New York:
NYS Department of Law
Investor Protection Bureau
28 Liberty St., 21st. Fl
New York, NY 10005
(212) 416-8222

North Dakota:
Securities Department
600 E. Boulevard Ave., 5th. Flr.
Bismarck, ND 58505-0510
(701) 328-4712

Rhode Island:
Department of Business
Regulations Division of
Securities
1511 Pontiac Ave., Bldg. 69-1
Cranston, RI 02920-4407
(401) 462-9527

South Dakota:
Department of Labor and Regulation
Division of Insurance - Securities Regulation
124 S. Euclid Ave., 2nd Flr.
Pierre, SD 57501-3171
(605) 773-3563

Virginia:
State Corporation Commission
Div. of Securities & Retail Franchising
1300 E. Main St., 9th Flr.
Richmond, VA 23219-3630
(804) 371-9051

Washington:
Department of Financial
Institutions Securities
Division
150 Israel Rd. SW
Tumwater, WA 98501-6456
(360) 902-8760

Wisconsin:
Department of Financial Institutions
Securities Division
4822 Madison Yards Way, North Tower
Madison, WI 53705-9100
(608) 266-8557

EXHIBIT “J”

SBA ADDENDUM

ATTACHMENT

ADDENDUM TO FRANCHISE[1] AGREEMENT

THIS ADDENDUM ("Addendum") is made and entered into on _____20_____, by and between _____ _____ ("Franchisor") located at _____, and _____, ("Franchisee"), located at _____.

Franchisor and Franchisee entered into a Franchise Agreement on _____, _____ (such Agreement, together with any amendments, the "Franchise Agreement"). Franchisee is applying for financing(s) from a lender in which funding is provided with the assistance of the U. S. Small Business Administration ("SBA"). SBA requires the execution of this Addendum as a condition for obtaining SBA-assisted financing.

In consideration of the mutual promises below and for good and valuable consideration, the receipt and sufficiency of which the parties acknowledge the parties agree that notwithstanding any other terms in the Franchise Agreement or any other document Franchisor requires Franchisee to sign:

CHANGE OF OWNERSHIP

- If Franchisor is proposing to transfer a partial interest in Franchisee and Franchisor has an option to purchase or a right of first refusal with respect to that partial interest, Franchisor may exercise such option or right only if the proposed transferee is not a current owner or family member of a current owner of Franchisee. If the Franchisor's consent is required for any transfer (full or partial), Franchisor will not unreasonably withhold such consent. In the event of an approved transfer of the Franchise interest or any portion thereof, the transfer or will not be liable for the actions of the transferee Franchisee.

FORCED SALE OF ASSETS

- If Franchisor has the option to purchase the business personal assets upon default or termination of the Franchise Agreement and the parties are unable to agree on the value of the assets, the value will be determined by an appraiser chosen by both parties. If the owns the real estate where the franchise location is operating, Franchisee will not be required to sell the real estate upon default or termination, but Franchisee may be required to lease the real estate for the remainder of the franchise term (excluding additional renewals) for fair market value.

COVENANTS

- If the Franchisee owns the real estate where the franchise location is operating, Franchisor has not and will not during the term of the Franchise Agreement record against the real estate any restrictions on the use of the property, including any restrictive covenants, branding covenants or environmental use restrictions. If any such restrictions are currently recorded against the Franchisee's real estate, they must be removed in order for the Franchisee to obtain SBA-assisted financing.

[1] While relationships established under license, jobber, dealer and similar agreements are not generally described as ''franchise'' relationships, if such relationships meet the Federal Trade Commission's (FTC's) definition of a franchise (see 16 CFR § 436), they are treated by SBA as franchise relationships for franchise affiliation determinations per 13 CFR § 121.301(f)(5).

EMPLOYMENT

- Franchisor will not directly control (hire, fire or schedule) Franchisee's employees. For temporary personnel franchises, the temporary employees will be employed by the Franchisee not the Franchisor.

As to the referenced Franchise Agreement, this Addendum automatically terminates when SBA no longer has any interest in any SBA-assisted financing provided to the Franchisee.

Except as amended by this Addendum, the Franchise Agreement remains in full force and effect according to its terms.

Franchisor and Franchisee acknowledge that submission of false information to SBA, or the withholding of material information from SBA, can result in criminal prosecution under 18 U.S.C. 1001 and other provisions, including liability for treble damages under the False Claims Act, 31 U.S.C. §§ 3729 -3733.

Authorized Representative of Franchisor:

By: _____

Print Name: _____

Title: _____

Authorized Representative of Franchisee:

By: _____

Print Name: _____

Title: _____

Note to Parties: This Addendum only addresses "affiliation" between the Franchisor and Franchisee. Additionally, the applicant Franchisee and the Franchise system must meet all SBA eligibility requirements.

Exhibit "J"

State Effective Dates

The following states have franchise laws that require that the Franchise Disclosure Document be registered or filed with the states, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This document is effective and may be used in the following states, where the document is filed, registered, or exempt from registration, as of the Effective Date stated below:

State	Effective Date
California	[Pending]
Hawaii	[Pending]
Illinois	[Pending]
Indiana	[Pending]
Maryland	[Pending]
Michigan	January 18, 2023
Minnesota	[Pending]
New York	[Pending]
North Dakota	[Pending]
Rhode Island	[Pending]
South Dakota	[Pending]
Virginia	[Pending]
Washington	[Pending]
Wisconsin	[Pending]

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

EXHIBIT “K”

ITEM 23 RECEIPT

ITEM 23 RECEIPT

TLI Business #_____

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully. If TeamLogic IT offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

**New York requires you to receive this Franchise Disclosure Document at the earlier of the first personal meeting or 10 business days before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship.

If TeamLogic IT does not deliver this disclosure document on time, or if it contains a false or misleading statement or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580, and the appropriate state agency listed in Exhibit "H".

Franchise sellers offering the franchise: The following are located at 26722 Plaza, Mission Viejo, CA 92691, telephone (949) 582-6300, and check below for the seller for this offering:

_____ Don F. Lowe	_____ Richard Lowe	_____ Alisa Kunz	_____ Chris Chinnery	_____ Lee Dye
_____ Charles R. Lennon	_____ Carrie Loranger	_____ Denise Denton	_____ Patrick Spaan	_____ Dan Shapero
_____ Lizette Sanchez	_____ Robert Hudson	_____ Cheryl Ledgerwood	_____ Benjamin Purcell	_____ David Robidoux
_____ Lesley McDonald	_____ Jeffrey Kerr	_____ Larry Miller	_____ Zach Lowe	_____ Jeff Ward
_____ Joe Aloi	_____ Thomas Muller	_____ Mike Rogan	_____ Gary Tousseau	

Date of Issuance: March 27, 2023

See Exhibit "B" for our registered agents authorized to receive service of process in your state.
I have/ received a disclosure document dated March 27, 2023, including the following Exhibits:

A. Financial Statements
B. Agents for Service of Process
C. Operations Manual Table of Contents
D. Franchise Agreement
E. Multi-State Addendum to Disclosure Document and Franchise Agreement
F. Amendment to Franchise Agreement for Existing and New Multiple
G. Conversion Addendum
H. Transfer Release Agreement
I. State Franchise Administrators
J. SBA Addendum
K. Item 23 Receipt

*Except for the State of Washington, these brokers have been appointed by Franchisor as its Franchise Broker.

_____ of *Franchoice, Inc., 7500 Flying Cloud Dr., Eden Prairie, MN 55344 (770) 552-9661.
_____ of *Franchise Consulting Company, 935 Bella Vista Ave., FL 33156 (800) 321-6072.
_____ of *Entrepreneur Option, 26 Summit Grove Ave, Suite 201 Bryn Mawr, PA 19010 (484) 278-4589.
_____ of *Plan B and C, Inc., 120 Hamlin Ave., Falmouth, MA 02540, (508) 203-1881.
_____ of *International Franchise Professionals Group, Inc., 1499 Ernston Road., #139, Parlin, NJ 08859, (888) 977-EFPG.
_____ of *American Business Alliance, Inc., 1145 Broadway, Ste 1380, Tacoma, WA 18402 (800) 557-4850.
_____ of * Allwright Franchise Consulting, Inc., 21001 N. Carrillo Trail, Surprise, AZ 85387 (623) 975-9703.

Dated: _____ By: _____ _____
(Signature of Prospective Franchisee) (Printed Name)

Dated: _____ By: _____ _____
(Signature of Prospective Franchisee) (Printed Name)

Please date and sign this receipt page and then keep it for your records.

ITEM 23 RECEIPT

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_____ of *American Business Alliance, Inc., 1145 Broadway, Ste 1380, Tacoma, WA 18402 (800) 557-4850.
_____ Of * Allwright Franchise Consulting, Inc., 21001 N. Carrillo Trail, Surprise, AZ 85387 (623) 975-9703.

Dated: _____ By: _____ _____
(Signature of Prospective Franchisee) (Printed Name)

Dated: _____ By: _____ _____
(Signature of Prospective Franchisee) (Printed Name)

Please date and sign this receipt page and then return it to: TeamLogic, Inc.,
Attn: Legal Dept., 26722 Plaza, Mission Viejo, CA 92691.