

FRANCHISE DISCLOSURE DOCUMENT



Caribou Coffee Development Company, Inc.
a Minnesota, U.S.A. corporation
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Minneapolis, Minnesota 55429 U.S.A.
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Caribou Coffee Development Company, Inc. offers franchises for the operation of CARIBOU COFFEE® coffeehouses (“Coffeehouses”) that sell coffees, teas, baked goods, sandwiches, and other beverage and food products from kiosk style locations within a host facility, such as shopping malls, strip shopping centers, public transportation facilities, convention centers, grocery stores, university food courts, movie theaters, health clubs, hospitals and similar venues.

The total investment necessary to begin operation of a typical kiosk style Coffeehouse is \$223,840 to \$593,000. This includes \$18,900 to \$30,800 that must be paid to us or our affiliates. We also offer franchises for the operation of Coffeehouses located at a stand-alone location that are not dependent on a host facility for customer traffic. The total investment necessary to begin operation of a stand-alone Coffeehouse is \$533,915 to \$939,995. This includes \$36,400 to \$45,300 that must be paid to us or our affiliates.

This disclosure document summarizes certain provisions of your license (franchise) agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Darren Miles at 3900 Lakebreeze Avenue, Minneapolis, Minnesota 55429, darren.miles@cariboucoffee.com.

The terms of your contract will govern your license relationship. Don’t rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC’s home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April 29, 2019

STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit D for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

1. THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES WITH US FIRST BY NON-BINDING MEDIATION ONLY IN THE CITY AND STATE WHERE OUR HEADQUARTERS IS LOCATED (CURRENTLY MINNEAPOLIS, MINNESOTA). THE FRANCHISE AGREEMENT PERMITS YOU TO LITIGATE ONLY IN HENNEPIN COUNTY, MINNESOTA AND PERMITS US TO LITIGATE IN THE FEDERAL OR STATE COURT WHERE THE COFFEEHOUSE IS LOCATED, OR WHERE OUR CORPORATE HEADQUARTERS IS LOCATED. IT MAY COST MORE TO MEDIATE OR LITIGATE WITH US IN MINNESOTA THAN IN YOUR OWN STATE.
2. THE FRANCHISE AGREEMENT DOES NOT GRANT YOU AN EXCLUSIVE TERRITORY. WE AND OUR AFFILIATES MAY ESTABLISH COMPANY OWNED AND FRANCHISED OR LICENSED OUTLETS ANYWHERE, AND MAY ESTABLISH OTHER CHANNELS OF DISTRIBUTION AND SELL OR DISTRIBUTE ANY PRODUCT OR SERVICE TO THE GENERAL PUBLIC, UNDER THE SAME AND/OR DIFFERENT TRADEMARKS, IN COMPETITION WITH YOU.
3. YOU MUST OPERATE THE FRANCHISE ONLY AT THE LOCATION WE INITIALLY APPROVE FOR THE COFFEEHOUSE, AND WE MUST APPROVE ANY RELOCATION. IF YOU SUBSEQUENTLY LOSE THE RIGHT TO OPERATE AT THE LOCATION, AND WE DO NOT APPROVE A RELOCATION, WE MAY, AT OUR OPTION, TERMINATE YOUR FRANCHISE.
4. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

We use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should be sure to do your own investigation of this franchise.

Effective Date: See the next page for state effective dates

STATE EFFECTIVE DATES

The following states require that the disclosure document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

This Disclosure Document is registered, on file, or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

State	Effective Date	State	Effective Date
California	Pending	North Dakota	Pending
Illinois	April 30, 2019	Rhode Island	Pending
Indiana	April 29, 2019	South Dakota	April 30, 2019
Maryland	Pending	Virginia	Pending
Michigan	April 29, 2019	Washington	Pending
Minnesota	Pending	Wisconsin	April 29, 2019
New York	Pending		

In the states listed below, the effective date (and issuance date) of this Disclosure Document is April 29, 2019.

Alabama	Kentucky	North Carolina
Alaska	Louisiana	Ohio
Arizona	Maine	Oklahoma
Arkansas	Massachusetts	Oregon
Colorado	Mississippi	Pennsylvania
Connecticut	Missouri	South Carolina
Delaware	Montana	Tennessee
District of Columbia	Nebraska	Texas
Florida	Nevada	Utah
Georgia	New Hampshire	Vermont
Idaho	New Jersey	West Virginia
Iowa	New Mexico	Wyoming
Kansas		

**NOTICE REQUIRED
BY
STATE OF MICHIGAN**

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU.

Each of the following provisions is void and unenforceable if contained in any documents relating to a franchise:

- (a) A prohibition on the right of a franchisee to join an association of franchisees.
- (b) A requirement that a franchisee assent to a release, assignment, novation, waiver, or estoppel which deprives a franchisee of rights and protections provided in this act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.
- (c) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.
- (d) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures, and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures, and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if: (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising, or other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.
- (e) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

THIS MICHIGAN NOTICE APPLIES ONLY TO FRANCHISEES WHO ARE RESIDENTS OF MICHIGAN OR LOCATE THEIR FRANCHISES IN MICHIGAN.

(f) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.

(g) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

(i) The failure of the proposed transferee to meet the franchisor's then-current reasonable qualifications or standards.

(ii) The fact that the proposed transferee is a competitor of the franchisor or subfranchisor.

(iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

(iv) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(h) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants to a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in subdivision (c).

(i) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual services.

The fact that there is a notice of this offering on file with the attorney general does not constitute approval, recommendation, or endorsement by the attorney general.

Any questions regarding this notice should be directed to the Department of Attorney General, State of Michigan, 670 Law Building, Lansing, Michigan 48913, telephone (517) 373-7117.

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EXHIBITS:

EXHIBIT A	Financial Statements
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EXHIBIT B-1	Stand-Alone Coffeehouse Addendum
EXHIBIT C	List of Licensees and Former Licensees
EXHIBIT D	List of State Administrators; Agents for Service of Process
EXHIBIT E	State Addenda
EXHIBIT F	General Release Form
EXHIBIT G	Disclosure Acknowledgment Agreement
EXHIBIT H	Receipt Pages

ITEM 1

THE FRANCHISOR, AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this Disclosure Document, “we,” “our” or “CCDC” means Caribou Coffee Development Company, Inc., the licensor, also referred to at times as the franchisor. “You” means the person to whom we grant a license as the licensee, also referred to at times as the franchisee. If you are a corporation, partnership, limited liability company, or other entity, “you” includes the shareholders of the corporation, partners of the partnership or members of the limited liability company.

The Franchisor

We incorporated in State of Minnesota in October 2004 and commenced operations in August 2006. Our principal place of business is 3900 Lakebreeze Avenue, Minneapolis, Minnesota 55429. We operate under our corporate name and under the marks “CARIBOU COFFEE”, “CARIBOU COFFEE & EINSTEIN BROS. BAGELS”, “EINSTEIN BROS. BAGELS” and their related “Marks” (as defined in Item 13) and no other name. If we have an agent in your state for service of process, we disclose that agent in Exhibit D.

Our Business Experience, Parent and Predecessor

We grant franchises for coffeehouses under the CARIBOU COFFEE® name (referred to herein as “Coffeehouses”). The first Coffeehouse opened in December 1992. We periodically have offered licenses or franchises for Coffeehouses since August 2006. We have not directly operated any company-owned Coffeehouses, although our parent company (Caribou Coffee Company, Inc.) has owned and operated Coffeehouses and continues to do so (as described below). As of December 31, 2018, there were 126 franchised or licensed Coffeehouses in the United States, and 306 Coffeehouses operated by Caribou Coffee Company, Inc. in the United States. We also grant franchises and licenses for Coffeehouses outside the United States.

We also offered franchises (by exemption) or licenses for coffee and bagel restaurants co-branded under the CARIBOU COFFEE & EINSTEIN BROS. BAGELSTM trademark (referred to herein as “Co-Brand Stores”) from 2016 to 2019. The Co-Brand Stores sell coffees, teas, fresh-baked bagels, cream cheese and other spreads, soups, salads, sandwiches, and other food and beverage products. We have not directly operated any company-owned Co-Brand Stores, although our parent company (Caribou Coffee Company, Inc.) has owned and operated Co-Brand Stores and continues to do so (as described below). As of December 31, 2018, there were 15 franchised or licensed Co-Brand Stores in the United States, and 60 Co-Brand Stores operated by Caribou Coffee Company, Inc. in the United States. We anticipate that the Co-Brand Stores will convert to either a Coffeehouse or an Einstein Bros.® Bagels restaurant during 2019.

We have no other business activities and we have never offered franchises or licenses in any other line of business.

Caribou Coffee Company, Inc. (“CCC”), a Minnesota corporation, is our immediate parent company and predecessor. CCC’s principal address is 3900 Lakebreeze Avenue, Minneapolis, Minnesota 55429 USA. CCC has operated Coffeehouses in the United States since 1992. CCC also has operated Co-Brand Stores in the United States since 2015. Between May 2004 and July 2006, CCC granted several licenses in the United States for airport-based CARIBOU COFFEE® Coffeehouses to several sophisticated, experienced national or regional multi-brand foodservice operators who previously had operated and/or then were operating other coffeehouse concepts as part of their multi-brand foodservice

operations. CCC also granted one international master license in 2004, and since 2005 has granted to that same international master licensee or its affiliates approximately 278 international unit licenses as of December 31, 2018. CCC no longer grants franchises or licenses for Coffeehouses in the United States, although CCC may continue granting international unit licenses to its international master licensee, or that master licensee's affiliates, until the time (to be determined) when CCC formally assigns its rights under the international master license agreement and the international unit licenses to us. In addition, CCC supplies certain Proprietary Products and Approved Products to franchisees. See Item 8. CCC has not offered franchises or licenses for Co-Brand Stores or in any other line of business.

On January 24, 2013, CCC completed a merger with Pine Merger Co., a Minnesota corporation and an affiliate of JAB Beech, Inc., a Delaware corporation ("JAB Beech"). Upon the completion of the merger, Pine Merger Co. merged with and into CCC, and CCC continued as the surviving corporation and as a wholly-owned subsidiary of JAB Beech, which resulted in a change in control of CCC, as well as CCDC. On March 25, 2013, all of the common stock of CCC held by JAB Beech was contributed to Peet's Coffee & Tea, Inc., a Washington corporation ("Peet's Coffee & Tea"), and a wholly owned subsidiary of JAB Beech.

In January 2015, CCC and all of its subsidiaries including CCDC, as part of a further reorganization, were contributed to Beech Leaf LLC, a Delaware limited liability company ("Beech Leaf") and wholly owned subsidiary of Beech Squirrel, Inc., a Delaware corporation ("Beech Squirrel") and wholly owned subsidiary of JAB Beech. Also as part of this reorganization, JAB Beech contributed the Einstein Noah Restaurant Group, Inc., a Delaware corporation ("ENRG"), and all of its subsidiaries to CCC. As a result of the contribution and subsequent reorganization in January 2015, CCC and Beech Leaf are considered the immediate parents of CCDC. The principal business address of JAB Beech, Beech Leaf and Beech Squirrel is 1701 Pennsylvania Avenue NW, Suite 801, Washington DC, 20037 USA.

Affiliated Franchise Programs

Through common control with JAB Holding, a member of the Joh. A Benckiser Group, a German based firm ("JAB"), we are affiliated with the following franchise programs:

Peet's Operating Company, Inc., a Virginia corporation ("Peet's Operating Company"), owns and operates Peet's Coffee & Tea® retail coffee stores in the U.S., a business it has operated since 1966. Since 2001, it also has licensed or franchised (by exemption) the use of the Peet's Coffee & Tea® marks to third parties that sell its products through retail stores. These stores offer products and services similar to CARIBOU COFFEE® Coffeehouse. Peet's Operating Company's principal place of business is 1400 Park Avenue, Emeryville, California 94608. As of December 31, 2018, it has 247 company or affiliate owned stores and 167 licensed or franchised stores. In addition, Peet's distributes Peet's Coffee & Tea® products through grocery stores and other chains of distribution. Peet's Coffee & Tea® stores sell coffee, tea, blended, iced and other beverages and café and bakery foods. These products are similar to the products you will sell at your Coffeehouse. In 2015, Peet's also acquired a controlling interest in (i) Stumptown Coffee Corp., Inc., the owner and operator of 11 Stumptown Coffee Roasters® retail coffee stores and 1 licensed store as of December 31, 2018, and (ii) Intelligentsia Coffee Inc., the owner and operator of 11 Intelligentsia® retail coffee stores and 1 licensed store as of December 31, 2018. The principal business address of Stumptown Coffee Corp., Inc. is 100 SE Salmon, Portland, Oregon 97214. The principal business address of Intelligentsia Coffee Inc. is 1850 West Fulton Street, Chicago, Illinois 60612.

Einstein Bros. Bagels Franchise Corporation, a Colorado corporation ("EBBFC"), is the franchisor of Einstein Bros.® Bagels restaurants, which sell bagels, coffee, tea, and other café and bakery

products and beverages, since July 2016. EBBFC's predecessor, Einstein and Noah Corporation, a Delaware corporation ("ENC"), was the previous franchisor and operator of Einstein Bros. Bagel® restaurants. ENC since 2001 (and EBBFC since 2016) has owned and operated Einstein Bros.® Bagels restaurants, and ENC since 2006 (and EBBFC since 2016) has offered Einstein Bros.® Bagels franchises. EBBFC's and ENC's principal place of business is 555 Zang Street, Suite 300, Lakewood, Colorado 80228. As of December 31, 2018, ENC had 359 company owned restaurants, and EBBFC and ENC together had 50 franchised restaurants and 320 licensed Einstein Bros.® Bagels restaurants in the U.S. It is anticipated that ENC will assign to EBBFC its rights in and to the existing franchise agreements in the near future. Since 2001, ENC also has owned and operated through its subsidiary, Noah's New York Bagel Company, a Minnesota corporation, but has not franchised or licensed the right to operate, Noah's New York Bagels® and Noah's Bagels® restaurants, which sell bagels, coffee, tea, and other café and bakery products and beverages. As of December 31, 2018, it had 56 company owned Noah's New York Bagels® and Noah's Bagels® stores in the U.S. EBBFC does not offer franchises in any other line of business. ENC no longer offers Einstein Bros.® Bagels franchises or franchises in any line of business. EBBFC does not offer franchises in any other line of business. ENC and/or its subsidiaries may directly or indirectly sell products under various names and marks, including Einstein Bros. Bagels, Noah's New York Bagels®, Noah's Bagels® or related marks in other channels such as supermarkets, warehouse stores (such as Costco), through third party brokerage companies, and over the internet and through other channels of distribution.

Manhattan Bagel Company, a New Jersey corporation ("Manhattan Bagel"), is a franchisor and operator of Manhattan Bagel® restaurants, which sell bagels, coffee, tea, and other café and bakery products and beverages. Manhattan Bagel has offered franchises for Manhattan Bagel® stores since 1987. Its principal place of business is 555 Zang Street, Suite 300, Lakewood, Colorado 80228. Manhattan Bagel became an affiliated franchise program through an acquisition in November 2014. As of December 31, 2018, Manhattan Bagel had no company owned and 63 franchised Manhattan Bagel® stores in the U.S. Manhattan Bagel has not offered franchises in any other line of business. Manhattan Bagel may directly or indirectly sell products under the name Manhattan Bagels® or related marks in other settings such as supermarkets, warehouse over the internet, or through other channels of distribution.

Krispy Kreme Doughnut Corporation, a North Carolina corporation ("KKDC"), is a franchisor and operator of Krispy Kreme® "stores", which offer a variety of doughnuts, beverages and other related products and services, and "commissary facilities", which are manufacturing facilities that supply doughnuts and other products to stores and other wholesale customers. The Krispy Kreme® brand was founded in 1937 and has been in the doughnut and coffee business continuously in various corporate forms since that time. KKDC, directly or through its predecessors, has offered Krispy Kreme® franchises since the 1950's. The principal place of business for KKDC is 370 Knollwood Street, Winston-Salem, North Carolina. As of December 31, 2018, KKDC had 145 company owned stores and commissary facilities and 205 franchised stores in the U.S. KKDC or its affiliates may directly or indirectly sell products under the name Krispy Kreme® or related marks in other channels such as supermarkets, warehouse stores, over the internet and through other channels of distribution.

In the Netherlands, JACOBS DOUWE EGBERTS Coffeecompany B.V. (formerly, The Coffee Company B.V.) ("Coffeecompany") currently owns and franchises Coffeecompany® retail coffee stores. Coffeecompany has operated company-owned Coffeecompany® retail coffee stores since 1996 and has franchised Coffeecompany® retail coffee stores since 2006. As of December 31, 2018, there were approximately 24 company-owned and 10 franchised Coffeecompany® retail stores. In addition, in 2012, Coffeecompany took over management control of the D.E Café ® franchise system from affiliate Douwe Egberts Nederland BV, which had offered D.E Café® franchises since 1999. In January 2015, Coffeecompany ceased franchising D.E Café® retail coffee stores and now licenses D.E Café® retail

stores under license agreements with former franchisees. As of December 31, 2018, there were approximately 2 company-owned D.E Café® retail stores and 8 D.E Café® retail stores operating under license agreements. Both Coffeecompany® and D.E Café® retail stores sell coffees, teas, baked goods, sandwiches, and other beverages and food products. Coffeecompany's principal place of business is Zeeburgerpad, 1018 AH Amsterdam, The Netherlands.

Jacobs Douwe Egberts BR Comercialização de Cafés Ltda., a Brazilian entity ("JDE Brazil"), franchises Café do Ponto® and Casa Pilao® retail coffee stores through a master franchise agreement in Brazil. These stores sell coffees, teas, baked goods, sandwiches, and other beverages and food products. The principal business address of JDE Brazil is Av. Dr. Marcos Penteado de Ulhoa Rodrigues, 939, 2nd floor, Cond. Castelo Branco Office Park, 06460-040, Barueri, Brazil. As of December 31, 2018, there were approximately 57 subfranchised Café do Ponto® locations and approximately 18 Casa Pilao® subfranchised locations in operation in Brazil. JDE Brazil began operating and franchising Café do Ponto® stores franchises in 1998, although it no longer operates any Café do Ponto® and Casa Pilao® coffee stores and only grants unit franchises through its sole master franchisee.

In Denmark, Baresso Coffee A/S ("Baresso") franchises Baresso® retail coffee stores. These retail coffee stores sell coffees, teas, baked goods, and other beverages and food products. Baresso's principal place of business is Vimmelskiftet 43, 4. Sal DK-1161 Copenhagen K. Baresso it has offered Baresso® franchises since 2002. As of December 31, 2018, there were approximately 13 franchised and 49 company-owned Baresso® stores.

On July 20, 2017, JAB acquired Panera Bread Company ("PBC"), a Delaware limited liability company. PBC's wholly owned subsidiary, Panera, LLC, a Delaware limited liability company, is a franchisor and operator of Panera Bread® Bakery-Cafe stores, which offer a variety of fresh bakery goods, sandwiches, soups, salads, pasta dishes, custom-roasted coffee and other café beverages, and other items, including bagels. Panera, LLC has been franchising and operating company-owned Panera Bread® Bakery-Cafes since December 1993. All Panera Bread® Bakery-Cafes operate under the "Panera Bread" name except for company owned bakery-cafes located in the St. Louis, Missouri market area, which do business under the name "Saint Louis Bread Company". The principal place of business for PBC and Panera, LLC is 3630 South Geyer Road, Suite 100, St. Louis, Missouri 63127. According to its franchise disclosure document, as of December 25, 2018, Panera, LLC had 1,131 franchised stores in the U.S. and 963 company owned stores. PBC's subsidiary Paradise Bakery and Café, Inc., a Delaware corporation ("Paradise"), also has operated and franchised Paradise Bakery & Cafes since 1987, which specialize in the retail sale of freshly baked products, such as cookies, muffins and croissants, along with gourmet and specialty coffees, and sandwiches, soups, salads, beverages, and other related items. Paradise's headquarters are at 8541 E. Anderson Drive, Suite 105, Scottsdale, AZ 85255. As of December 25, 2018, Paradise had 3 franchised stores in the U.S. and no company owned stores. On December 28, 2017, PBC acquired ABP Holdco, Inc. ("Au Bon Pain"), which indirectly owns, operates, and franchises Au Bon Pain Bakery-Cafés and whose headquarters are at One Au Bon Pain Way, Boston, Massachusetts 02210. As of December 31, 2018 Au Bon Pain had 95 company-owned stores and 83 franchised stores.

On October 5, 2017, CCC acquired Bruegger's Enterprises, Inc. ("BRU"). BRU does business under the "Bruegger's" and "Bruegger's Bagels" brands. Its retail stores sell bagels, coffee, tea and other café and bakery products and beverages. BRU is a Delaware corporation that has been franchising or operating company owned outlets since 2003. Bruegger's Franchise Corporation ("BFC") is the franchisor for BRU and, as of December 31, 2018, there were 59 franchised and 157 company owned "Bruegger's Bagels" stores in the U.S. Its principal place of business is 555 Zang Street, Suite 300, Lakewood, Colorado 80228.

Our affiliate, Pret Intermediate Company Inc. (“Pret”), a Delaware corporation, is the parent company for the Pret group, for which Pret A Manger (Europe) Ltd, a UK company, is the main operating entity. Pret operates fresh food and coffee retail shops, primarily under the Pret A Manger® and Pret® brands as well as limited numbers of Veggie Pret® and Petit Pret® shop formats (the “Pret Brands”). Pret Brands shops offer a variety of freshly prepared food and organic coffee in a welcoming and convenient setting, with food being hand-made throughout the day in kitchens in nearly all shops. The business was founded in 1986 in the UK. In addition to company-owned shops, Pret has franchised the use of the Pret A Manger® marks to third parties that sell its products through retail stores. Pret’s principal place of business is 75B, 10 Bressenden Place, London, SW1E 5DH, United Kingdom. Pret became a part of the JAB portfolio in September 2018 and our affiliate through an acquisition. As of December 31, 2018, there were 516 company-owned shops and 29 franchise shops across 9 markets (United States, United Kingdom, France, Hong Kong, United Arab Emirates, Denmark, Germany, Netherlands and Singapore).

None of the above affiliated franchisors are obligated to provide products or services to you; however, you may purchase products or services from currently affiliated franchisors if you choose to do so. Except as described above, we have no other parents, predecessors or affiliates that must be included in this Item and none of the affiliates above have offered franchises for any other line of business.

Franchise Offered

With CCC and one or more affiliates, we have developed (and continue to develop and modify) policies and procedures, and a distinctive system, which includes business formats, methods, designs, layouts, signage, standards, specifications and the Marks (collectively, the “System”), for the promotion, operation, and identification of CARIBOU COFFEE® Coffeehouses that sell coffees, teas, fresh-baked bagels, cream cheese and other spreads, soups, salads, sandwiches, and other beverage and food products (collectively, “Approved Products”) for on-premises and off-premises consumption. A “Coffeehouse” includes any retail sales outlet or other point of distribution using the Marks as its primary trade identity and devoted exclusively to the preparation and sale of specified “CARIBOU COFFEE®” Approved Products using the System. You will operate a Coffeehouse under the License Agreement.

You sign a “License Agreement” to receive the right to own and operate a Coffeehouse at a location we approve, offering specified Approved Products and services we designate or approve and using our formats, designs, methods, specifications, standards, operating and marketing procedures and the Marks (the “System”).

A typical Coffeehouse offered under this Disclosure Document has a kiosk style, meaning that four walls do not surround its retail premises and it is normally located within a business or a public venue or depends on one main business or organization as its primary host facility and customer traffic generator, such as shopping malls, strip shopping centers, public transportation facilities (like airports), convention centers, grocery stores, university food courts, movie theaters, health clubs, hospitals and similar venues. The typical kiosk style Coffeehouse will provide limited access to the general public except via the host facility.

Some Coffeehouses will not operate as a typical kiosk style Coffeehouse but instead will operate as a stand-alone Coffeehouse. A stand-alone Coffeehouse usually has four walls surrounding the Coffeehouse premises and is not located within a host facility where it depends upon the facility for customer traffic (a “Stand-Alone Coffeehouse”). We consider all sites as typical kiosk style Coffeehouse sites unless we determine the site qualifies as a Stand-Alone Coffeehouse site. If your site is deemed a Stand-Alone Coffeehouse site, you will sign a Stand-Alone Coffeehouse Addendum attached to this Disclosure Document as Exhibit B-1, which amends the License Agreement in certain respects due to the unique nature of the Stand-Alone Coffeehouse.

All references to Coffeehouses in this Disclosure Document include both typical kiosk style Coffeehouses and Stand-Alone Coffeehouses unless otherwise specified.

Market and Competition

Your Coffeehouse will offer specified Approved Products and services to the general public and compete in your market with specialty coffee retailers, specialty retailers, and other retailers that offer, coffee, tea, smoothies, bagels, breads, sandwiches, bakery items, breakfast items, lunch items, and related products (many of which retailers are locally-owned or are part of international, national and/or regional franchised and non-franchised chains) and other food service businesses such as gourmet food departments, regional department stores, grocery stores, bulk food stores, gourmet food stores, delicatessens, fast food operations, mail order operations and businesses offering take-out coffee and/or bagels. The overall market for the Approved Products and services generally is well-developed and very competitive. You may face competitors in the same host facility as your Coffeehouse.

Laws and Regulations

You must comply with all applicable federal, state and local laws and regulations that apply to your Coffeehouse operations, including, for example, those relating to site location, zoning and building construction; food service businesses and to businesses generally; the storage, preparation, handling and sale of food products; food content and menu labeling (such as nutritional and caloric information); health, sanitation and safety regulations; no-smoking, EEOC, OSHA, discrimination, tax laws, employee health insurance, labor and employment matters; and the Payment Card Industry (PCI) Data Security Standards. The Americans with Disability Act of 1990 and state equivalents require readily accessible accommodation for disabled persons and therefore may affect your Coffeehouse construction, site elements, entrance ramps, doors, seating, bathrooms, drinking facilities, etc. Your compliance will require obtaining necessary permits and operational licenses. You should investigate these laws and regulations and any others that may apply to your business before you acquire the franchise. You should consult with your attorney concerning these and other local laws and ordinances that may affect your Coffeehouse operations.

ITEM 2

BUSINESS EXPERIENCE

Chief Executive Officer and President: John Butcher

Mr. Butcher has been our Chief Executive Officer since January 2019. He has also served as Chief Executive Officer of CCC since January 2019. Mr. Butcher has also served as President of us and CCC since June 2017. Mr. Butcher joins us from Target Corporation where he served as Senior Vice President Merchandising from February 1997 to May 2017.

Chief Financial Officer: Brandon Turner

Mr. Turner has been our Chief Financial Officer since June 2018. He has also served as Chief Financial Officer of CCC since June 2018. Mr. Turner served as Chief Transformation Officer of us and CCC from November 2017 until June 2018. From January 2017 to November 2017, Mr. Turner was President of U.S. Retail, Coffee & Bagels. Prior to that, Mr. Turner served as Divisional Chief Financial Officer of EBBFC, ENC and Manhattan Bagel from March 2015 to November 2017. From June 2013 to March 2015, Mr. Turner was Managing Member of Casco Bay Capital, LLC in Denver, Colorado.

Senior Vice President, General Counsel and Secretary: Michael Davis

Mr. Davis has been our Senior Vice President, General Counsel and Secretary since May 2018. From February 2016 until May 2018, Mr. Davis served as our Associate General Counsel and Assistant Secretary since February 2016. Mr. Davis also has served as the Associate General Counsel and Assistant Secretary of ENC since January 2014. Mr. Davis previously was employed as an attorney at Robinson Waters & O'Dorisio, P.C. in Denver, Colorado, since September 2008.

Chief Information Officer and Director: Chris Laping

Mr. Laping has been our Chief Information Officer and a Director since June 2018. He has also served as Chief Information Officer and a Director of CCC since June 2018. From May 2015, to June 2018, Mr. Laping was Co-Founder and Chief Executive Officer of People Before Things, LLC in Parker, Colorado. From June 2007 until May 2015, Mr. Laping was a Supervisor of Business Transformation and Chief Information Officer of Red Robin Gourmet Burgers in Greenwood Village, Colorado.

Senior Vice President, Licensing: Nick Schaefer

Mr. Schaefer has been our Senior Vice President, Licensing since July 2017. From August 2016 until July 2017, Mr. Schaefer was our Vice President, License Development. Previously, Mr. Schaefer was the Vice President of Business Development for Delaware North Company in Buffalo, New York, from March 2009 to August 2016.

Vice President, Controller: Michael Peterson

Mr. Peterson has been our Vice President and Controller since March 2015. Mr. Peterson previously was controller since June 2013 and has also served as the Controller of CCC since June 2013. Mr. Peterson was the Assistant Controller of CCC from December 2008 to June 2013.

Vice President of Global Franchise & License: Darren Miles

Mr. Miles has served as our Vice President of Global Franchise & License since January 2019. Mr. Miles has also served as Vice President of Global Franchise & License for CCC since January 2019. From January 2005 until January 2019, Mr. Miles served as Vice President of International for us and CCC.

ITEM 3**LITIGATION**

No litigation is required to be disclosed in this Item.

ITEM 4**BANKRUPTCY**

No bankruptcy information is required to be disclosed in this Item.

ITEM 5

INITIAL FEES

You agree to pay us an initial license fee of \$12,500 (the “Initial License Fee”). If you will operate a Stand-Alone Coffeehouse, however, your Initial License Fee will equal \$25,000. The Initial License Fee is a one-time, nonrefundable fee that you must pay, and is fully earned by us, when you sign the License Agreement.

You currently must buy from us or CCC or other affiliates many items that you need to develop and begin operating your Coffeehouse, including cups, point-of-purchase materials, product brochures and catalogs, and an initial inventory of Proprietary Products and Approved Products (including coffee beans, mixes, and syrups). The cost of the initial supply of these items ranges from \$6,400 to \$18,300 for a kiosk style Coffeehouse and \$11,400 to \$20,300 for a Stand-Alone Coffeehouse, depending on your Coffeehouse’s size. These payments are made prior to opening your Coffeehouse and are not refundable.

ITEM 6

OTHER FEES

Type of Fee	Amount (See Note (1))	Due Date	Remarks
Royalty Fee	6% of Coffeehouse’s monthly Gross Sales (4% if Coffeehouse is located in an airport)	For a kiosk style Coffeehouse, payable monthly by electronic funds transfer no later than the 15th day of each month for the previous calendar month. For a Stand-Alone Coffeehouse, payable weekly by electronic funds transfer on the day we specify for the previous week.	See Note (2) and (3)
Marketing Fund Contributions	2% of Gross Sales	Payable monthly by electronic funds transfer at the same time as the Royalty Fee	See Item 11
Local Advertising Fee	At least 2% of your Gross Sales per year	As incurred	See Note (4)
Certified Manager Training	Our then-current fee, currently \$0 for your first manager certified as a Certified Manager and \$850 per person for any additional or replacement Certified Manager.	As incurred	See Note (5)
Opening Assistance	Each trainer’s travel, hotel and living expenses.	At the time of visit	See Note (6)
Computer Systems, Maintenance, and Support	Cost of Services (we estimate costs to be approximately \$300 - \$500 per month)	As incurred	This covers computer system support, and ongoing development and software upgrades that we may provide in the future.
Re-inspection Fee	\$1,500	Upon invoice	See Note (7)
Examination/ Audit Fee	If Gross Sales are understated by 2% or more, you pay our audit costs, plus interest on understated amounts.	Within 15 days after you receive our examination report	See Note (8)
Transfer Fee	50% of our then-current standard initial license fee applicable to new franchised Coffeehouses	Payable immediately at time transfer is approved	See Note (9)

Type of Fee	Amount (See Note (1))	Due Date	Remarks
Renewal Fee	The greater of 10% of our then-current initial license fee for new Coffeehouse or \$1,250 (or for a Stand-Alone Coffeehouse, the greater of 25% of our then-current initial license fee for a new Stand-Alone Coffeehouse) or \$10,000	Payable 30 days before the current term expires	
Late Fees or Interest on late payments	Lesser of 15% per year or maximum rate permitted by law, plus any bank charges	Due on receipt of invoice	Payable if you do not timely pay Royalty Fees, Marketing Fund contributions or other amounts owed to us or our affiliates
Insurance	The annual premium, plus administrative fee of 5% of the insurance premium	As incurred	We have the right to acquire insurance for you if you fail to do so and charge you an administrative fee
Indemnification expenses	All costs associated with your obligation to indemnify	On demand	See Note (10)
Additional Training	Our then-current fee, currently \$850 per person.	At the time of training	Payable if we require or you elect to send individuals to attend our training programs or courses
Additional Assistance or Guidance	Our then applicable fee, currently \$350 fee per trainer per day, plus each trainer's travel, hotel and living expenses.	When incurred	See Note (11)
Income and Sales Taxes	We may collect from you the cost of all taxes arising from our licensing of intellectual property to you in the state where your Coffeehouse is located, as well as any assessment on fees and any other income we receive from you	Payable monthly by electronic funds transfer at same time as Royalty Fee	Only imposed if state collects these taxes or assessments
Purchase of Proprietary Products and Approved Products	Applicable charge for such Products purchased from us, CCC or our affiliates	As incurred	See Item 8
PCI Compliance	Currently \$0. If we establish in the future, our then applicable monthly fee	As incurred	We may in the future establish a PCI compliance program, and you must comply with and pay us a monthly fee for the program upon its establishment.

NOTES:

- (1) Except where otherwise noted, all fees are payable to us, are non-refundable, and are uniformly imposed.
- (2) You must report your sales to us on a weekly as well as on a monthly basis in the form that we may periodically specify and must pay us the Royalty Fee on monthly Gross Sales no later than the 15th of each month for the previous calendar month. The term "Gross Sales" generally means all revenue that you derive from operating the Coffeehouse, whether from cash, check, credit and debit card, barter exchange, trade credit, other credit transactions or otherwise, but (1) excludes all federal, state, or municipal sales, use, value added or service taxes actually collected for customers and paid to the appropriate taxing authority; (2) excludes revenue you derive from selling or issuing gift or loyalty cards (although revenue you derive from selling Approved Products to customers who use such cards for payment will be included in Gross Sales, and (3) and is reduced by the amount of any documents refunds and credits the Coffeehouse in good faith gives to customers (if those amounts originally were included in calculating Gross Sales). If the Host Facility has a central beverage station, Gross Sales will not include beverage sales obtained by customers from the central beverage station unless the beverage sales are derived from a combination of our Products and beverages sold for a price less than those Products would have

been sold individually (a “Combo Meal”). Notwithstanding the presence of a central beverage station at the Host Facility, all beverages sold under our Marks or as part of the Combo Meal will be included in the Gross Sales calculation.

- (3) You must report your sales to us weekly and must pay us the Royalty Fee on monthly Gross Sales no later than the 15th of each month, for the previous calendar month. For a Stand-Alone Coffeehouse, you must pay us the Royalty Fee on a weekly basis.
- (4) You must spend at least 2% of your Gross Sales annually for approved advertising and promotion of your Coffeehouse. On or before February 15 of each year, you will provide us with an accounting of the funds that you have spent for local advertising for the preceding calendar year. If you fail to spend the minimum amount required during the calendar year for approved local advertising, you will deposit with us the difference between what you should have spent for approved advertising during the calendar year and what you actually spent for approved advertising during the calendar year. We will spend it in your local area or use it to develop advertising for Caribous Coffee® Coffeehouses in the System.
- (5) You will not pay us a fee for the initial Certified Manager training for one individual you select, and we approve (who is responsible for the daily operation of the Coffeehouse), but you must pay us our then-current training fee (currently \$850 per person) for any additional individuals for whom you request that we provide training. See Item 11.
- (6) At your request or if we otherwise determine, we will send an “opening team” of up to two people (we determine the specific number) to the Coffeehouse for approximately one week to assist with the Coffeehouse grand opening process and to help train your management-level employees. You will not pay us a fee for this opening assistance, but you must pay us the cost of the opening team’s travel, hotel, and living expenses during this time period.
- (7) If we inspect the Coffeehouse and determine that it does not comply with the License Agreement and all System Standards and specifications, we may require you to pay us an amount not to exceed \$1,500 for each re-inspection of the Coffeehouse.
- (8) If you understate Gross Sales by 2% or more, you must reimburse us for the reasonable costs of the examination, including the reasonable charges of attorneys and independent accountants and the reasonable travel expenses, room and board, and compensation of our employees.
- (9) You pay this fee when the License Agreement or a substantial portion of the assets of the Coffeehouse or any controlling interest in you is transferred.
- (10) You must indemnify, defend, and hold harmless us, including our affiliates and related parties (the “Indemnified Parties”) against, and to reimburse any one or more of the Indemnified Parties for, all claims, obligations and damages directly or indirectly arising out of your operation of the Coffeehouse or your breach of the License Agreement.
- (11) If you request, and we agree to provide, additional or special guidance, assistance, or training, you agree to pay our then applicable charges, currently, \$350 per assistant per day, plus each assistant’s travel, hotel and living expenses. Charges will vary depending on the services we provide you.

ITEM 7

ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT

Type of Expenditure (See Note 1)	Amount Licensed Coffeehouse Kiosk (See Note 2)	Amount Stand-Alone Coffeehouse (See Note 2)	Method of Payment	When Due	To Whom Payments is to be Made
Initial License Fee (See Note 3)	\$12,500	\$25,000	Lump Sum	Upon signing License Agreement	Us
Real Estate/Rent (including CAM) (See Note 4)	\$7,500 to \$45,000	\$15,750 to \$27,000	As Agreed	As Incurred	Landlord
Leasehold Improvements (See Notes 5 and 6)	\$45,000 to \$250,000	\$270,000 to \$430,000	As Agreed	As Incurred	Outside Suppliers
Furniture, Fixtures, Interior Signage, and Equipment (See Note 7)	\$102,000 to \$140,000	\$98,000 to \$142,000	As Agreed	As Incurred	Outside Suppliers
Architect/Design Work	\$11,000 to \$19,000	\$10,000 to \$40,000	As Agreed	As Incurred	Architect
Signage (exterior) (See Note 8)	\$1,600 to \$4,000	\$5,000 to \$50,000	As Agreed	As Incurred	Outside Suppliers
POS System (See Note 9)	\$10,000 to \$16,000	\$21,165 to \$29,295	As Agreed	As Incurred	Outside Suppliers
Prepaid Expenses and Deposits (See Note 10)	\$6,740 to \$17,000	\$4,400 to \$13,200	As Agreed	As Incurred	Landlord and Utility Companies
Opening Inventory and Supplies (See Note 11)	\$9,000 to \$17,000	\$11,000 to \$19,000	As Agreed	As Incurred	Designated and Approved Suppliers and Us
Opening Campaign (See Note 12)	\$2,500	\$18,000 to \$20,000	As Incurred	As Incurred	Advertising Sources and Us
Miscellaneous Opening Costs (See Note 13)	\$1,000 to \$12,000	\$600 to \$42,000	As Incurred	As Incurred	Third Parties
Initial and Additional Training Expenses (unless trained by Certified Manager) (See Note 14)	\$1,500 to \$6,000	\$1,500 to \$6,000	As Incurred	As Incurred	Us and Third Parties
Weekly (5 days) Cost of trainers' travel, hotel, and living expenses for additional in-store training and grand opening support. (See Note 15)	\$1,500 - \$2,000	\$3,500 to \$6,500	As Incurred	As Incurred	Third Parties
Additional Funds – 3 months (See Note 16)	\$12,000 to \$50,000	\$50,000 to \$90,000	As Incurred	As Incurred	Employees and Suppliers
TOTAL ESTIMATED INITIAL INVESTMENT (See Note 17)	\$223,840 to \$593,000	\$533,915 to \$939,995			

NOTES:

- (1) A kiosk style Coffeehouse typically will occupy between 300 and 1000 square feet of retail space (depending on the location). This includes both retail space and back of house storage. For several items discussed below, a Stand-Alone Coffeehouse typically will occupy approximately 1200 square feet of front of house retail space (depending on the location) with another 600 square feet of back of house storage space. For several items discussed below, your cost will increase as the number of square feet increases. The size of your Coffeehouse is principally

determined by our System standards and specifications as well as requirements or restrictions that your landlord and appropriate municipality or zoning boards may impose, and availability and cost of leasable space. This Table reflects your estimated initial investment for a single Coffeehouse operated under a License Agreement. This information assumes that you will lease the premises for your Coffeehouse. If you will operate a Stand-Alone Coffeehouse, you have the option of owning (by purchasing the land and building) rather than leasing the premises. See Note 5 for cost information if you will own the premises.

- (2) Except where otherwise noted, all fees that you pay to us are non-refundable. Third party lessors, contractors and suppliers will decide if payments to them are refundable.
- (3) The Initial License Fee is paid to us and is more fully described in Item 5.
- (4) This estimate assumes that you will rent the premises for your Coffeehouse. The estimate of rent includes charges by the landlord for common area maintenance expenses (CAM). The estimate is for the first 3 months of rent. The kiosk style Coffeehouse ranges in size from 300 to 1,000 square feet and we estimate you will pay rental rates of approximately \$25 to \$45 per square foot per quarter. A Stand-Alone Coffeehouse is approximately 1800 square feet of space and we estimate you will pay rental rates of approximately \$9 to \$15 per square foot per quarter. Your rental rates can have a wider range depending on venue, term and other leasehold and operating factors.
- (5) Although most licensees lease the premises for their Coffeehouse, a small number of licensees will purchase the land and construct the building for their Coffeehouse. The cost of purchasing unimproved land will vary depending on location, availability of utilities and other factors and cannot be estimated by us. The construction costs for the building also will vary significantly depending on many of the same factors mentioned above as well as the size of the building and the availability of financing. Due to these many factors on which to base an estimate, we cannot estimate the cost of the building.
- (6) Typical locations for a kiosk style Coffeehouse will be within a business or a public venue or is dependent on one main business or organization as its primary host facility and customer traffic generator, such as shopping malls, strip shopping centers, public transportation facilities (such as airports), convention centers, grocery stores, university food courts, movie theaters, health clubs, hospitals and similar venues. You generally will lease the premises for your Coffeehouse (see Note 5 if you will purchase the land and building instead of renting) and will need to make certain leasehold improvements to the leased premises to comply with our approved plans and specifications. This figure assumes the kiosk style Coffeehouse will range in size from 300 to 1,000 square feet and a Stand-Alone Coffeehouse will have approximately 1800 square feet of space. Leasehold improvement costs will or may include demolition of existing improvements; electrical; plumbing; prefabrication and installation of fixtures; flooring materials; owner-supplied materials, carpentry and similar work; project administration; and contractor's fees. The exact costs will depend on several factors, including the condition of the premises, whether you elect to do more than the minimum required renovations, the landlord's agreement to reimburse you for certain improvements, the size and location of the premises for your Coffeehouse and other economic factors. We estimate that you may pay from \$150 to \$250 per square foot of space for leasehold improvement costs for your kiosk style Coffeehouse premises.
- (7) This includes the purchase and installation of espresso machines, water treatment equipment, grinders, brewers, scale, ice machine, sinks and faucets, refrigerators, freezers, carbonation equipment, ovens, mixers, display cases, tables, chairs, menu boards, millwork, office equipment, security equipment and one interior store sign for the Coffeehouse.

- (8) This includes one exterior sign, which may vary in size and illumination. If your Coffeehouse has drive-thru service, your costs will be from \$8,700 - \$10,000 higher.
- (9) You must use a point-of-sale system (including computer hardware and software) that meets our minimum specifications. Your point-of-sale system must have the systems or components necessary for you to access and process our gift and loyalty cards and satisfy any other specifications we periodically describe. If your Coffeehouse has drive-thru service, your costs will be from \$5,000 - \$7,000 higher. (See Items 8 and 11).
- (10) This includes a security deposit that your landlord will collect and is estimated to be the equivalent of one month's rent. This also includes a utility deposit that your utility company may or may not require and the initial premium for your insurance. Insurance costs depend on policy limits, types of policies, nature and value of physical assets, Gross Sales, number of employees, square footage, location, business contents, and other factors bearing on risk exposure. The estimate contemplates insurance costs for 3 months. Other amounts may vary considerably, depending on the size and location of your Coffeehouse. Deposits may be refundable while prepaid insurance premiums are not refundable.
- (11) This includes food and beverage items of inventory, uniforms and paper supplies. This range will cover non-perishable inventory requirements for 1 to 2 weeks and your initial perishable inventory requirements (dairy, fresh bakery and food items and other perishables purchased from approved suppliers).
- (12) We require that you conduct an opening campaign for your Coffeehouse, including advertising, discount offers, banners, point-of-purchase materials, and event sponsorships. For a Stand Alone Coffeehouse, you must spend at least \$18,000 on the Coffeehouse opening campaign. These amounts also include an initial supply of brochures describing coffee, coffee blends, and drink components and other point-of-sale materials to educate your customers.
- (13) This includes the cost of lease acquisition, approval fees and required local, municipal, and state licenses and permits. Professional fees depend on the services provided by your professionals.
- (14) At least one individual must attend initial Certified Manager training at an operating Coffeehouse we designate. The individuals attending training will incur travel, hotel and living expenses while attending training. In addition, if you choose to have us train more than two Certified Managers, you will pay us our training fee, which is currently \$850 per person See Item 11.
- (15) If the Coffeehouse you open requires extended opening support, we will send an opening team but you must pay our then current fee (as of today this is \$350 per person, per day) plus the opening team's reasonable travel, hotel, and living expenses for this extended period. See Item 11.
- (16) The estimate of Additional Funds (working capital) for the initial phase of your Coffeehouse business is based on recurring expenses and operating expenses for the first 3 months of operation. In addition, you will pay rent monthly and will likely pay a security deposit to your landlord, unless you own your Coffeehouse's land and building. (See Note 5.) To compile this Additional Funds estimate, we relied on our parent's 20+ years of constructing, developing, and operating Coffeehouses. You will need working capital to support on-going start-up expenses (in addition to the items identified separately in the table) if these expenses are not covered by sales revenue. Additional start-up expenses include payroll costs but not any owner's draw or salary. New Coffeehouses often generate negative cash flow for some time period. This is only an

estimate, and you may need additional working capital during the first 3 months you operate your Coffeehouse and for a longer time period afterward. Your costs will depend on how much you follow our methods and procedures; your management skill, experience, and business acumen; the relative effectiveness of staff you may employ, local economic conditions; the local market for your products and services; the prevailing wage rate; competition; and your Coffeehouse's sales during the initial period.

- (17) You should review these figures carefully with a business advisor before deciding to acquire the license. The availability and terms of financing depend on many factors, including the availability of financing generally, your creditworthiness and collateral, and lending policies of financial institutions from which you request a loan.

ITEM 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

To ensure a uniform image and uniform quality of products and services throughout the System, you must operate the Coffeehouse according to our mandatory specifications, standards, operating procedures, and rules that we periodically prescribe for Coffeehouses (collectively, "System Standards"). System Standards may regulate, among other things, the types, models, and brands of required fixtures, furniture, signs, and equipment (including all point-of-sale equipment components and software necessary for you to accept and process our gift and loyalty cards and participate in our gift card, customer loyalty, and similar programs, unless you are restricted from doing so by your lease or other third party contract related to the Host Facility) (collectively, "Operating Assets"); "Propriety Products" and "Approved Products" (as those terms are defined below), and other food and beverage products and supplies required for the Coffeehouse; unauthorized and prohibited food and beverage products and services; purchase, storage, preparation, handling, and packaging procedures and techniques; inventory requirements; and designated and approved suppliers of Operating Assets, Propriety Products, Approved Products, and services. System Standards also may cover terms and conditions of the sale and delivery of, and terms and methods of payment for, Propriety Products, Approved Products, and services you buy from us and affiliated and unaffiliated suppliers. We and our affiliates have the right not to sell you any Propriety Products or Approved Products, and not to provide you with services, or to do so only on a "COD" or other basis, if you are in default. We may take this action even if you are forced to suspend your Coffeehouse's operation due to an inadequate inventory of Propriety Products or Approved Products. You may not use any unapproved products as replacements.

Proprietary Products and Approved Products

You must sell or otherwise use in operating your Coffeehouse only those coffees, teas, fresh-baked bagels, cream cheese and other spreads, soups, salads, sandwiches, and other beverage and food products, together with other products, ingredients, supplies or services that we have approved or from suppliers that we have designated or approved (collectively, "Approved Products"). Certain Approved Products used or sold in Coffeehouses are prepared according to specified recipes, standards, and procedures and use high quality ingredients, including proprietary coffee beans, mixes, syrups, cream cheeses and bagels (collectively, "Propriety Products"). You must purchase for sale at your Coffeehouse or otherwise use all Propriety Products and other Approved Products from us, CCC or other sources we approve. CCC will be the designated or sole source of supply for certain Proprietary Products and Approved Products.

Operating Assets

You must purchase or lease, and install, all required fixtures, furniture, signs, and equipment that we designate or approve for Coffeehouses as meeting our standards and specifications for quality, design, appearance, function, and performance (collectively, “Operating Assets”). For Operating Assets that are proprietary to us and the System, you must purchase or lease approved brands, types, and models of Operating Assets only from suppliers we designate (which may include or be limited to us or our affiliates). As for non-proprietary Operating Assets, you must purchase only those brands, types, and models that we designate from suppliers that meet our System Standards or as we otherwise approve in writing.

Location and Construction of the Coffeehouse

You must locate your Coffeehouse at a location that we approve. If you are a kiosk style Coffeehouse, your location must be located within a host facility that we approve (the “Host Facility”), and we must approve the specific site of the Coffeehouse within the Host Facility. You may not sign a lease for the site until you provide us with a copy of the lease and allow us reasonable time to confirm that the lease contains certain mandated provisions. If the placement and operation of your Coffeehouse in the Host Facility requires the consent of the owner, lessor and/or licensor of the Host Facility, you must obtain and provide to us such consent in writing. You are not required to purchase, lease or sublease the Coffeehouse premises from us or our affiliate.

You must construct and develop your Coffeehouse consistent with our System Standards. We will provide you with our construction specifications and standards, including our mandatory specifications for dimensions, design, image, layout, décor, Operating Assets and color scheme. You must submit construction plans and specifications to us for our approval before you begin construction of your Coffeehouse, and you must submit all revised plans and specifications to us during the course of construction. You must ensure that the plans and specifications comply with the Americans with Disabilities Act and all other applicable federal, state and local laws, ordinances, building code and permit requirements and lease requirements and restrictions. You may purchase only the types of construction and decorating materials and Operating Assets that we require and have approved as meeting our System Standards for quality, design, appearance, function and performance. You must purchase these items from any supplier we designate or from any supplier who can satisfy our System Standards. For example, as of the date of this Disclosure Document you must purchase your coffee brewer (Wilbur Curtis), espresso machines (Franke), blenders (Vita-Mix), oven (Merry Chef), and similar equipment from our designated third party supplier, currently as noted next to each supplier.

Supplier and Product Approval

You must purchase or lease the Operating Assets, Proprietary Products, Approved Products and other items and services only from suppliers we approve or designate. We periodically may identify new or remove existing designated and approved suppliers as well as Operating Assets, Proprietary Products, and Approved Products, and you must comply with these modifications.

If you propose to offer or sell at the Coffeehouse or otherwise plan to use in the Coffeehouse any products (including food products), product brand, ingredient, supply or service which we have not approved or purchase any item or service from a supplier we have not then approved or designated (other than Proprietary Products or other designated products or services which you must use), you must first notify us in writing and provide sufficient information, specifications and samples concerning the product (or brand of product), service, item or supplier to permit us to determine whether the product (or brand of product), service, item or supplier complies with our minimum specifications and standards or the supplier meets our approved supplier criteria. We will notify you within a reasonable time (no more than 30 days) whether or not the proposed product (or brand of product), service, item and/or supplier is

approved. Only those products (or brands of products) and/or suppliers of such products which we approve are deemed “Approved Products.” We may develop procedures for the submission of requests for Operating Assets and Approved Products (or brands of products) or suppliers and obligations that approved suppliers must assume (which may be incorporated in a written agreement to be signed by approved suppliers). We will have the right to charge each proposed supplier or you a reasonable fee in reviewing a proposed product (or brand of product) or supplier. We have the right to disapprove any brand, ingredient, supply, service, or supplier, including proposed food products and supplies that are not Proprietary Products (for which you cannot seek approval of alternative products) if the vendors and their products do not reasonably satisfy our quality standards and specifications. We have the right to re-inspect any supplier’s products, services, and facilities and to revoke our approval of any item, service, or supplier. We also may impose limits on the number of suppliers and/or brands for any Operating Assets, Approved Products or Proprietary Products. You agree that certain products, materials, and other items and supplies may only be available from one source, and we or our affiliates may be that source.

In the case of Operating Assets that are not proprietary to us or our System, and for which we do not restrict the source of supply, you may purchase from suppliers you choose if the suppliers and their products and services satisfy our quality standards and specifications and are not disapproved by us. We may withdraw our approval of any vendors and their products upon 30 days’ prior written notice to you if the products, in our sole determine, no longer meet our standards and specifications and/or are no longer consistent with our current System Standards.

Computer Hardware and Software

You must purchase a point-of-sale system (including computer hardware and software) that meets our then-current minimum specifications. Your point-of-sale system must have the systems or components necessary for you to accept and process our gift and loyalty cards and participate in our gift card, customer loyalty, and similar programs, unless you are restricted from doing so by your lease or other third party contract related to the Host Facility. Although we do not currently do so, we may designate a supplier for the purchase of such systems and components. If we designate a supplier, you must use our designated supplier for processing our gift and loyalty cards. If your Coffeehouse will have a drive-thru window, you must purchase the hardware and software to operate the drive-thru function from our designated supplier.

Insurance

You must purchase and maintain, at your expense, for each Coffeehouse you own insurance coverage that meets our then-current minimum requirements. The insurance policy must include, at a minimum, the following: comprehensive general liability insurance, including products liability, property damage, and personal injury coverage with a combined single limit of at least \$2 million per occurrence and \$3 million annual aggregate, and such other insurance coverage as we periodically require. All insurance policies must be issued by an insurance carrier(s) acceptable to us, name us and our affiliates as an additional insured, and must meet all other requirements that we designate. If at any time you fail to maintain in effect any insurance coverage we require, or to furnish satisfactory evidence thereof (including providing us with a certificate of insurance or a copy of the required endorsements) we, at our option, may obtain insurance coverage for you. You must reimburse us for all costs and premiums we incur, together with an administrative fee of 5 percent of the insurance premium.

Although we require certain insurance coverage and have recommended other coverages, we recommend that you consult with an insurance professional to determine what coverage, in addition to the minimum required coverage, may be needed for you and your Coffeehouse.

Advertising and Promotional Approval

You must send us or our designated agency for approval samples of all advertising, promotional, and marketing materials that we have not prepared or approved within the past year before you use them. If you do not receive written approval from us within 20 days after we or our designated agency receives the materials, they are deemed to be disapproved. You may not use any advertising, promotional, or marketing materials that we have not approved or have disapproved.

Revenue Received From Licensee Purchases

Both we and CCC will derive revenue as a result of licensee purchases of Products and services described in this Item 8. During our 2018 fiscal year, we received \$14,138,441 in revenue from purchases made by licensees (including Marketing Fund contributions), which amount represents 80.7% of our total revenue of \$17,514,820. During our 2018 fiscal year, our parent, CCC, received \$14,573,639 in revenue from purchases made by licensees based on CCC's unaudited financial statements for its 2018 fiscal year.

Rebates from Approved Suppliers

We (directly or through our parent, CCC) have in the past, and we may in the future, receive rebates or other payments from suppliers, based directly or indirectly on sales of Proprietary Products and certain Approved Products, advertising materials and other items to franchisees, and from other service providers, which payments have ranged or may range from less than 1% up to 10% or more of the manufacturer's costs of those items purchased by franchisees. In addition, CCC may purchase Proprietary Products and other Approved Products, and resell them to franchisees at a higher price.

Miscellaneous

There currently are no purchasing or distribution cooperatives. We or CCC currently negotiate purchase arrangements with suppliers (including price terms) for Proprietary Products, Approved Products, and most other items used in developing and operating Coffeehouses. We do not provide material benefits to you for purchasing particular products or services or using particular suppliers.

Except for ownership in our parent company, CCC, none of our officers own a material interest in any supplier.

We estimate that the purchase or lease of Products, equipment, signs, fixtures, furnishings, supplies and advertising and sales promotions materials which meet our specifications will represent approximately 70% to 90% of the total cost to develop your Coffeehouse. We estimate that the purchase or lease of Products, supplies and advertising and sales promotions materials which meet our specifications will represent approximately 35% to 55% of the total cost to operate your Coffeehouse.

ITEM 9

FRANCHISEE'S OBLIGATIONS

This table lists your principal obligations under the license and other agreements. It will help you find more detailed information about your obligations in these agreements and in other items of this disclosure document.

Obligation	Section in Agreement	Disclosure Document Item
a. Site selection and acquisition/lease	1(B) and 2(A) of License Agreement	7, 11, and 12
b. Pre-opening purchases/leases	2(A)-(C) and 7 of License Agreement	5, 7, 8, and 11
c. Site development and other pre-opening requirements	2 of License Agreement	7, 8, and 11
d. Initial and ongoing training	2(D), 4(A)-(C), 7(A), 11(B), 12(A) of License Agreement	6, 7, and 11
e. Opening	2(D) and (E), 4(B), 8(B) of License Agreement	11 and 12
f. Fees	3, 4(B)-(C), 5(E), 7(B), 8(A)-(C), 10, 11(B), 12, 15, and 17(D) of License Agreement; 4, 6 and 9 of the Stand-Alone Coffeehouse Addendum	5, 6, and 7
g. Compliance with standards and policies/operating manual	4(E) and 7 of License Agreement	8 and 11
h. Trademarks and proprietary information	5 and 6 of License Agreement	13 and 14
i. Restrictions on products/services offered	1(A) and 7 of License Agreement; Section 3 of the Stand-Alone Coffeehouse Addendum	8, 11, 12, and 16
j. Warranty and customer service requirements	7(F) and 10(A) of License Agreement	Not Applicable
k. Territorial development and sales quotas	Not Applicable	Not Applicable
l. On-going product/service purchases	2(B)-(C) and 7 of License Agreement	6 and 8
m. Maintenance, appearance, and remodeling requirements	7 and 12 of License Agreement	8 and 17
n. Insurance	7(B) of License Agreement	7 and 8
o. Advertising	8 of License Agreement	6, 7, 8, and 11
p. Indemnification	15(B)-(C) of License Agreement	6
q. Owner's participation/management/staffing	7(A) of License Agreement	11 and 15
r. Records and reports	9 of License Agreement	Not Applicable
s. Inspections and audits	10 of License Agreement; 8 of the Stand-Alone Coffeehouse Addendum	6 and 11
t. Transfer	11 of License Agreement	17
u. Renewal	12 of License Agreement; Section 9 of the Stand-Alone Coffeehouse Addendum	17
v. Post-termination obligations	14 of License Agreement	17
w. Non-competition covenants	16 of License Agreement; 3 of Stand-Alone Coffeehouse Addendum	17
x. Dispute resolution	17 of License Agreement	17
y. Other: Guarantee of Franchise Obligations by your Principal Owners, Parent or Affiliate	1(D) of License Agreement; Exhibit A to License Agreement (Guaranty and Assumption of Obligations)	15

ITEM 10

FINANCING

We do not offer direct or indirect financing. We do not guarantee you note, lease, or obligation.

ITEM 11

FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

Pre-Opening Assistance

Before you open the Coffeehouse, we will:

- (1) Review and consent to your location and, if you will operate a kiosk style Coffeehouse, consent to the designated site within your Host Facility if it is acceptable to us. (License Agreement – Sections 1(A) and 2(A))
- (2) Give you mandatory specifications for the Coffeehouse for dimensions, design, image, layout, decor, Operating Assets, and color scheme and review your proposed lease to ensure it contains certain mandatory provisions. (License Agreement – Section 2(B))
- (3) As discussed in Item 8, periodically designate or review the Proprietary Products, Operating Assets, Approved Products, and supplies you must use to develop and operate the Coffeehouse and the designated and approved suppliers from whom you must or may buy or lease these items (which may be limited to or include us, our affiliates or other specified exclusive sources). (License Agreement – Sections 2(B) and 2(C) and 7).
- (4) Provide you electronic access to the Operations Manual, the current table of contents of which is described later in this Item 11. (License Agreement – Section 4(E))
- (5) Provide initial Certified Manager training for one individual responsible for daily operations of the Coffeehouse. (License Agreement – Section 4(A)) We describe this training later in this Item 11.
- (6) At your request or if we otherwise determine, send an “opening team” of up to two people to the Coffeehouse for one week before opening and continuing for one week after opening. (License Agreement - Section 4(B))

Ongoing Assistance

During your operation of the Coffeehouse, we will:

- (1) Advise you regarding the Coffeehouse's operation based on your reports or our evaluations and inspections. We also may guide you on System Standards, specifications, and operating procedures and methods that Coffeehouses use; purchasing required and authorized Operating Assets, Proprietary Products, Approved Products, and other items and arranging for their distribution to you; advertising and marketing materials and programs; special guidance; and training. We may guide you in our Operations Manual, bulletins, or other written materials; by electronic media (including a website, intranet, or

extranet); by telephone consultation; or at our office or the Coffeehouse. (License Agreement – Section 4(C) and 4(D) and 7(F))

- (2) Continue to provide you electronic access to the Operations Manual, which may include audio, video, other electronic media and written materials. We may modify the Operations Manual periodically to reflect changes in System Standards. (License Agreement – Sections 4(E) and 7)
- (3) Issue and modify System Standards for Coffeehouses. (License Agreement – Section 4(E) and Section 7)
- (4) Inspect the Coffeehouse and observe its operation to help you comply with the License Agreement and all System Standards. (License Agreement – Section 10)
- (5) Periodically offer refresher training courses. (License Agreement – Section 4(C))
- (6) Administer the Marketing Fund for advertising, marketing, Customer Relationship Management (“CRM”), and public relations programs and materials. (License Agreement – Section 8)

Advertising Programs

We establish and conduct various advertising programs as follows:

We operate a marketing fund (the “Marketing Fund”) to advertise, market and promote Coffeehouses in the System. You will pay us a Marketing Fund contribution of 2% of the Coffeehouse’s Gross Sales during each calendar month, payable at the same time and in the same manner as the Royalty Fee. Coffeehouses that we or our affiliates own have no obligation to contribute to the Marketing Fund. Each new CARIBOU COFFEE® licensee must pay Marketing Fund contributions at the same rate, although other CARIBOU COFFEE® licensees operating under older versions of our license agreement may not be required to pay a Marketing Fund contribution.

We will deposit Marketing Fund contributions into the Marketing Fund that we manage through a separate account. We may use the Marketing Fund to conduct national, regional, multi-regional and local advertising, marketing, promotional and public relations campaigns, including the cost of preparing, producing and maintaining video, audio, the CARIBOU COFFEE® website, electronic media, print, direct mail, point of purchase, radio, television, internet, and electronic and billboard advertising, and employing advertising agencies (including talent and usage fees). We also may use the Marketing Fund to develop advertising and promotional materials for regional and local advertising cooperatives and for use in each licensee’s local market. We contract with various outside advertising agencies and third party vendors to produce certain advertising production and promotional materials and to create and implement public relations campaigns. In addition, we may use the Marketing Fund for customer relationship management (CRM). We alone will determine the use of monies in the Marketing Fund and we direct all activities that the Marketing Fund finances. We are reimbursed for reasonable administrative costs and overhead incurred in administering the Marketing Fund. For example, we may use the Marketing Fund to pay the reasonable salaries and benefits of personnel who manage and the travel expenses of personnel while they are conducting Marketing Fund activities.

We are not required to spend any particular amount on marketing, advertising or production in the area in which your Coffeehouse is located. Marketing Fund contributions not spent in any fiscal year will be carried over for future use. We may make loans to the Marketing Fund bearing reasonable

interest to cover any deficit of the Marketing Fund and cause the Marketing Fund to invest in a surplus for future use by the Marketing Fund. Marketing Fund contributions will not be used for advertising principally directed at the sale of CARIBOU COFFEE® franchises. We will prepare an annual, unaudited statement of Marketing Fund collections and expenses and give you a copy of the statement for the most recent year upon written request. The Marketing Fund is not currently audited. We may have the Marketing Fund audited annually, at the Marketing Fund's expense, by an independent certified public accountant, but we are not required to do so.

During our 2018 fiscal year, Marketing Fund expenditures were spent as follows: (i) 72% for creative development (including, for example, campaigns, packaging, and website updates); (ii) 18% on customer relationship management (CRM) strategies and analytics; and (iii) 10% on other miscellaneous expenses.

You may develop advertising materials for your own use, at your own cost, if your materials follow our guidelines, are factually correct, accurately depict the Marks, and communicate the brand position and character that we have established for Coffeehouses. All advertising and promotional materials you develop must contain notices of our Website's domain name in the manner we designate. Before you use them, you must send us or our designated agency for approval samples of all advertising, promotional, and marketing materials that we have not prepared or approved within the previous one-year period.

You must spend at least 2% of Gross Sales during each calendar year on "approved" advertising and promotional activities in your local area. Coffeehouse advertising and promotional activities are "approved" if they are included in a local media plan we provide or otherwise satisfy our requirements. Amounts spent on unapproved advertising activities will not qualify in determining whether you have satisfied this minimum expense requirement. If you do not spend the minimum amount required for local Coffeehouse advertising and public relations activities, you must pay us the amount of the difference, and we may spend the amount in your local area or deposit the amount in the Marketing Fund for System marketing uses we determine.

During the 90 day period commencing 30 days before your Coffeehouse opens and ending 60 days following such opening, you agree to conduct a Coffeehouse opening campaign. If you operate a Stand-Alone Coffeehouse, you must spend a minimum amount of \$18,000 on the opening campaign. You must develop and implement a Coffeehouse opening campaign that we approve.

We currently do not have an advertising council composed of licensees. We have not established any local or regional advertising cooperatives.

Point-of-Sale System

You must purchase a point-of-sale computer system. You may select and use your own point-of-sale computer system that is standard in the industry, provided the system meets the minimum specifications we periodically may establish. Your point-of-sale computer system must have the components necessary for you to accept and process our gift and loyalty cards and participate in our gift card, customer loyalty, and similar programs, unless you are restricted from doing so by your lease or other third party contract related to the Host Facility. (License Agreement – Section 2(C)) These components, which are proprietary to their manufacturers, can be purchased from a variety of sources.

Your point-of-sale computer system will typically range in cost from \$10,000 to \$16,000 for a licensed Coffeehouse kiosk and \$21,165 to \$29,295 for a Stand-Alone Coffeehouse, which includes hardware, software, and the components necessary for the gift and loyalty card programs. The system

generally will track your employees' time and attendance; generates gross sales, discounts, net sales, product mix, transaction count, average ticket, and productivity; and controls gift and loyalty card functions. The system for a kiosk style Coffeehouse does not require any back office computer equipment. If your Coffeehouse has drive-thru service, your costs will be from \$5,000 - \$7,000 higher.

The third parties whose systems you purchase will normally have no contractual right or obligation to provide ongoing maintenance, repairs, upgrades, or updates unless you obtain a service contract or a warranty covers the product. The annual cost of a service contract is estimated to be \$2,000.

You must periodically upgrade point-of-sale computer systems, and obtain service and support, as we determine appropriate in response to business, operations, marketing conditions, or changes in technology. There are no contractual limitations on the frequency and cost of this obligation. We need not reimburse you for any of these costs.

If we designate a point-of-sale computer system in the future for CARIBOU COFFEE® licensees in our System, we may require you to purchase the computer system from us or our designated supplier at your expense and use it (including any updates to that system). Our designated system may include one or more proprietary software programs developed by or for us, and you must use and pay for any proprietary software, including any license or maintenance service for it.

You must review, understand and comply with the Payment Card Industry (PCI) Data Security Standards: <https://www.pcisecuritystandards.org/>. We may in the future establish a PCI compliance program. If we do so, you must comply with and pay us a monthly fee for the program. You are solely responsible for protecting yourself from disruptions, Internet access failures, Internet content failures, and attacks by hackers and other unauthorized intruders and, under the License Agreement, you will waive any and all claims you may have against us as the direct or indirect result of such disruptions, failures, or attacks. You must comply with all other laws and regulation relating to privacy and data protection. You also must comply with any privacy policies, data protection policies and breach response policies we periodically may establish. You must notify us immediately of any suspected data breach at or in connection with the Coffeehouse. You also must notify us in writing within five (5) days of the commencement of any action, suit, proceeding or investigation, and of the issuance of any order, writ, injunction, award of decree, by any court, agency, or other governmental instrumentality which may adversely affect the operation or financial condition of you or the Coffeehouse business.

You must obtain all necessary consents to provide us independent access to the customer-related data of the Coffeehouse business that is stored on the POS System during the term of the License Agreement ("Customer Data") in order to operate our customer loyalty program. We will periodically establish reasonable policies relating to the use of this Customer Data. Following expiration or termination of the License Agreement, you may not use the Customer Data in violation of the post-termination obligations under the License Agreement. (License Agreement, Section 2(C)). There are no contractual limitations on our right to access the Customer Data and other data.

Site Selection

If you already have a potential site for a Coffeehouse, you may propose the location to us, including the Host Facility in which the Coffeehouse will operate, if applicable. We may consent to the site after we have independently evaluated it. If your Coffeehouse is located within a Host Facility, we must approve the location of your site within the Host Facility. The site for the Coffeehouse will be identified in the License Agreement as the "Location" at the time you sign it. If you do not have a proposed site identified, you will have 6 months following the date of the License Agreement to identify a

Coffeehouse site acceptable to us. Once we approve it, the site will become the Location described in the License Agreement. We will provide you with our general site selection and evaluation criteria. You are solely responsible, however, for locating and obtaining a site which meets our standards and criteria and that is acceptable to us. We have the right to terminate your License Agreement if your Location is not determined within 9 months of the Effective Date of the License Agreement.

You must submit to us written information that we may reasonably require for the proposed Coffeehouse site. The general site and evaluation criteria which you should consider and we will review include demographic characteristics of the proposed site, traffic patterns, the predominant character of the property, neighborhood and Host Facility, if applicable, the proximity to other food and beverage businesses, other commercial characteristics, and the size, appearance, and other physical characteristics of the site. We will notify you in writing within 30 days after we receive materials we request whether the proposed site satisfies our site selection criteria. Our review of the proposed site may (or may not) involve an on-site visit.

Development Time

The typical length of time between our acceptance of the License Agreement and the opening of your Coffeehouse varies from 2 to 6 months. This period may be longer or shorter, depending on the time of year, availability of financing, local construction delays, how soon you can attend training or other factors. You must complete development and open your Coffeehouse within 9 months following the date of the License Agreement. If you are converting an existing retail food and/or beverage business at an approved Location, you must open the Coffeehouse for operation within 30 days of the closure of the existing business.

Training

For each Coffeehouse, you must designate at least one individual you select, and we approve, who will be trained as a Certified Manager for the Coffeehouse, and who must attend and successfully complete our Certified Manager Training Program. The individual must be responsible for the daily operations of the Coffeehouse and oversee the training of Coffeehouse personnel. The individual you send to training must successfully complete the training program (including passing operations and proficiency tests) to our satisfaction, and upon successful completion, will be designated as a “Certified Manager”. The Coffeehouse must at all times be under the active management of a Certified Manager. The Certified Manager must devote the time necessary to operate the Coffeehouse properly and to train and supervise other Coffeehouse personnel. In addition, the Certified Manager must attend and successfully complete such additional ongoing training programs as described in Section 4(C) of the License Agreement.

We will provide our Certified Manager training program to you free of charge for one individual as previously described. Our Certified Manager training program runs for up to 14 days. The training programs focus on our System Standards and the material aspects of operating a Coffeehouse. At your option, we will also provide our Certified Manager training program for your additional managers or supervisors for a fee that we determine, which currently is \$850 per person. Your training will take place at our training center in Minneapolis, Minnesota, or at a certified training store that we designate. You will pay all travel, hotel and living expenses for those individuals attending training, and for their wages and workers' compensation insurance during training. We currently offer the Certified Manager training program at least twice annually or more often as necessary to provide training to franchisees within a reasonable period after signing the License Agreement.

We may require you, at your expense, to send your Certified Managers to other training courses we conduct and deem necessary for the maintenance of the Certified Manager designation at the reasonable times and locations that we designate. You will pay our then applicable charges and for all travel, hotel and living expenses for those individuals attending training, and for their wages and workers' compensation insurance during training.

If your Certified Manager departs his or her management position with you, you must provide a replacement manager or supervisor who attends and successfully completes our Certified Manager training program. You will pay our then applicable charges for the program and for all travel, hotel and living expenses and for such manager's wages and workers' compensation insurance during training.

You may request additional on-site training assistance or guidance from us for a fee of \$350 per assistant per day, plus our assistant's reasonable travel, hotel, and living expenses. You understand and agree that any specific ongoing training or advice we provide does not create an obligation to continue to provide that specific training assistance or advice, all of which we may discontinue and modify.

John Walbrun, our SVP Operational Effectiveness and General Manager Support, currently supervises the initial training program, which we intend to offer at least on a quarterly basis or more often as necessary to provide training to franchisees. Mr. Walbrun has been with us since January 2018, and has more than 25 years of experience leading operations and training, merchandising.

Instructional materials include our Operations Manual, including its appendices, and related workbooks. Approximate hours that an operator spends in classroom training and on-the-job training are listed below. The Lakewood Support Center referred to below is located at our World Headquarters Training Center in Lakewood, Colorado.

TRAINING PROGRAM CERTIFIED MANAGERS

Subject	Hours of Classroom Training	Hours of "On-The-Job" Training	Location
Orientation	2	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Coffee quality/Roastery production	4	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Store Tours – introduction to various store types	6	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Store Design	3	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Finance	2	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Logistics	2	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
POS Systems	2	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location

Subject	Hours of Classroom Training	Hours of “On-The-Job” Training	Location
Product Management/Sourcing	4	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Marketing	6	0	Minneapolis Support Center or Designated Caribou Certified Training Store Location
Guest Service Training	0	4	Designated Caribou Certified Training Store Location
Barista/Beverage Production training	0	4	Designated Caribou Certified Training Store Location
Drive Thru Training (if applicable)	0	2	Designated Caribou Certified Training Store Location
Back of House systems Training	0	1	Designated Caribou Certified Training Store Location
Manager Scheduling of Employees	0	2	Designated Caribou Certified Training Store Location
General Restaurant Operations	0	40-60	Designated Caribou Certified Training Store Location
TOTALS	31	53-73	

At your request or if we otherwise determine, when the Coffeehouse is ready to open for business, we will send an "opening team" of up to two people (we determine the specific number) to the Coffeehouse for one week to assist with the Coffeehouse grand opening process. We will pay our opening team's wages, although you must pay for the opening team's reasonable travel, hotel, and living expenses during this period and make all travel, hotel, and similar arrangements for them. The opening assistance program is described further below.

OPENING ASSISTANCE PROGRAM (If Applicable)

Subject	Hours of Classroom Training	Hours of “On-The-Job” Training	Location
Orientation	1	0	Franchisee's Caribou Location
Guest Service	1	10	Franchisee's Caribou Location
Coffee Production/Tasting	1	0	Franchisee's Caribou Location
Food Production/Serving	0	1	Franchisee's Caribou Location
Beverage production	1	12	Franchisee's Caribou Location
Drive Thru Training (if Applicable)	1	6	Franchisee's Caribou Location
TOTALS	5	29	

Operations Manual

We will allow you access to our operations manual (“Operations Manual”). The current table of contents and number of pages of the Operations Manual, as of December 31, 2018, is as follows:

Coffeehouse Operations Manual	
Sections	Number of Pages
Table Of Contents	1
Introduction	6
Food	37
Beverage	210

Coffeehouse Operations Manual	
Catering	17
Marketing & Merchandising	37
Guest Service	66
Cleaning & Maintenance	196
Managing a Shift	44
Risk Management & Compliance	145
Training The Team	29
Inventory & Cost Management	24
TOTAL	812

ITEM 12

TERRITORY

You will operate the Coffeehouse at a designated location that we first must approve (the “Location”). You may use the Location only to operate the Coffeehouse. You may operate the Coffeehouse only at the approved Location and may not relocate the Coffeehouse without our prior written approval. If you will operate a kiosk style Coffeehouse, your location must be located within a Host Facility that we approve, and we must approve the specific site of the Coffeehouse within the Host Facility. If the Host Facility is rebranded or converted to a business other than a retail business, we have the right to require you to cease operation at the Location and at our option to terminate your License Agreement or to allow you to relocate to a new location with our prior written approval within a reasonable time period we specify.

The License Agreement does not grant you rights to an exclusive territory. You may face competition from other licensees (franchises), from outlets that we or our affiliates own, or from other channels of distribution or competitive brands that we control.

If you operate a kiosk style Coffeehouse, your rights under the License Agreement are non-exclusive and you receive no protected territory.

If you operate a Stand-Alone Coffeehouse and are complying with the License Agreement, neither we nor our affiliates will directly operate, or license or franchise other persons to operate, any other Coffeehouse within a 1/4 mile radius of your Coffeehouse (the “Protected Territory”) during the term of the License Agreement. This Protected Territory restriction for your Stand-Alone Coffeehouse does not apply to (and we or our affiliate may operate or license a third party to operate) any kiosk style Coffeehouse in a Host Facility or any Coffeehouse in a Captive Market Location, which is located fully or partially within the geographic boundaries of the Protected Territory. “Captive Market Locations” include airports, railroad stations, bus terminals, highway plazas, convention centers, amusement parks, sporting events, festivals, ball parks, stadiums, concert venues, hospitals, military facilities, schools, colleges or hotels and other similar facilities. This Protected Territory restriction for your Stand-Alone Coffeehouse also does not apply to (and we or our affiliate may operate or license a third party to operate) any Co-Brand Store which is located fully or partially within the geographic boundaries of the Protected Territory. Except as described above for a Stand-Alone Coffeehouse, your rights under the License Agreement are non-exclusive and you receive no other protected territory.

We may, among other things, on any terms and conditions we deem advisable, without compensation to any licensee or franchisee, and without granting you any rights therein:

- (1) except for your rights in the Protected Territory, if you operate a Stand-Alone Coffeehouse, establish and operate, and grant to others the right to establish and operate, Coffeehouses at any locations and in any areas, even if within close proximity to your Coffeehouse;
- (2) establish and operate, and grant to others the right to establish and operate, related or unrelated businesses and distribution channels (including the Internet, wholesale businesses, and catalogs), wherever located or operating and regardless of the nature or location of the customers with whom such other businesses and distribution channels do business (including independent coffee retailers, department stores, food marts, coffeehouses, restaurants, grocery stores, airlines and hotels), that operate under one or more of the Marks, or any other trademarks or service marks (including those of our affiliates); that are the same as or different from CARIBOU COFFEE® Coffeehouses including CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, and BRUEGGER'S BAGELS® bakeries; and that sell products or services that are identical or similar to, or competitive with, those that Coffeehouses customarily sell (for example, the CARIBOU COFFEE® "Proudly Brew" program); and
- (3) to engage in all other activities not expressly prohibited by the License Agreement.

You have no options, rights of first refusal, or similar rights to acquire additional licenses. Except for the Coffeehouse's retail sale of CARIBOU COFFEE® brand whole coffee beans and/or non-brewed ground coffee from a separate gourmet/specialty coffee area (if applicable) and limited off-premises catering services for which you must obtain our prior written approval, you may not: (i) sell any specified Approved Products to customers other than at the Location of the Coffeehouse; (ii) sell any specified Approved Products for delivery away from the Location, including through catalogs, mail order, the Internet, or any other distribution channel; or (iii) operate directly or indirectly as a wholesaler or distributor of Proprietary Products or specified Approved Products. We and other CARIBOU COFFEE® licensees may advertise inside your Protected Territory (if any). In addition, we and other CARIBOU COFFEE® licensees may serve customers who reside in your Protected Territory (if any) without compensation to you.

Except as described below, neither we nor any affiliate has established other licenses or company-owned outlets or another distribution channel selling or leasing similar products or services under a different trademark.

As described in Item 1, we franchise and license, and our parent CCC owns and operates, Co-Brand Stores co-branded under the CARIBOU COFFEE® and EINSTEIN BROS.® BAGELS names. The Co-Brand Stores sell coffees, teas, fresh-baked bagels, cream cheeses and other spreads, soups, salads, sandwiches and other beverage and food products. These products are similar to the products you will sell at your Coffeehouse. One or more Co-Brand Stores may operate in close proximity to your Coffeehouse. Even if you operate a Stand-Alone Coffeehouse with a Protected Territory, a Co-Brand Store may operate within your Protected Territory. Because Co-Brand Stores may operate in close proximity to your Coffeehouse and, if applicable, in your Protected Territory, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the units of the Co-Brand Stores regarding territory issues, customers or franchisor support. We and CCC operate the business associated with the franchising, licensing and owning of Co-Brand Stores primarily from our principal business address described in Item 1. We do not maintain, nor do we have plans to maintain, physically

separate offices and training facilities for the Co-Brand Store business, although we may conduct certain training activities elsewhere.

Our affiliate, Peet's Operating Company, owns and operates Peet's Coffee & Tea® stores. Peet's Operating Company also licenses the use of the mark "Peet's Coffee & Tea" to third parties that sell its products. In addition, Peet's Operating Company distributes Peet's Coffee & Tea® products through grocery stores and other chains of distribution. Peet's Coffee & Tea® stores sell coffee, tea, blended, iced and other beverages and café and bakery foods. These products are similar to the products you will sell at your Coffeehouse. In 2015, Peet's Operating Company also acquired a controlling interest in (i) Stumptown Coffee Corp., Inc., the owner and operator of 11 Stumptown Coffee Roasters® retail coffee stores and 1 licensed store as of December 31, 2018, and (ii) Intelligentsia Coffee & Tea Company, Inc., the owner and operator of 11 Intelligentsia® retail coffee stores and 1 licensed store as of December 31, 2018 (collectively, Peet's Coffee & Tea and its acquired companies are referred to as "Peet's Brands"). Peet's Brands or its licensees may operate or sell similar or competing products and services in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, Peet's Brands may operate or sell similar or competing products and services within your Protected Territory. Because Peet's Brand stores are not operated by us and are permitted to operate in close proximity to your Coffeehouse and, if applicable, within your Protected Territory, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the units of Peet's Brand stores regarding territory issues, customers or franchisor support. The principal business address of Peet's Operating Company is 1400 Park Ave, Emeryville, California 94608. The principal business address of Stumptown Coffee Corp., Inc. is 100 SE Salmon, Portland, Oregon 97214. The principal business address of Intelligentsia Coffee & Tea Company, Inc. is 1850 West Fulton Street, Chicago, Illinois 60612.

We have three affiliates, Einstein and Noah Corporation (ENC), Einstein Bros. Bagels Franchise Corporation (EBBFC) and Manhattan Bagel Company (Manhattan Bagel) which each own and operate, franchise and/or license, restaurants that sell bagels, coffee, tea, and other café and bakery foods and beverages under other marks and systems (the "Bagel Brands"). These products are similar to the products you will sell at your Coffeehouse.

Affiliate	Marks	Activity
Einstein and Noah Corporation and/or Einstein Bros. Bagels Franchise Corporation	Einstein Bros.® Bagels Noah's New York Bagels® Noah's Bagels®	Owens and operates, franchises and licenses Einstein Bros.® Bagels stores; owns and operates but does not franchise Noah's New York Bagels® and Noah's Bagels® stores; licenses Einstein Bros.® Bagels, Noah's New York Bagels® and Noah's Bagels® marks to third parties that sells its products; and distributes products itself through grocery stores and other channels of distribution using the marks.
Manhattan Bagel Company	Manhattan Bagel®	Owens and operates and franchises Manhattan Bagel® stores; licenses Manhattan Bagel® marks to third parties that sells its products; and distributes products itself through grocery stores and other channels of distribution.

Stores of the Bagel Brands may operate in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, any Bagel Brands store may operate within your Protected Territory. Because we do not operate these Bagel Brands stores, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the units of our affiliates' Bagel Brands regarding territory issues, customers or franchisor support, even though these stores may operate in close proximity to your Coffeehouse and, if applicable, in your Protected Territory. The principal business address for each of the Bagel Brands is 555 Zang Street, Suite 300, Lakewood, Colorado 80228.

Our affiliate, Krispy Kreme Doughnut Corporation (“KKDC”) operates and franchises retail Krispy Kreme® stores which sell a variety of doughnuts, beverages (including coffee) and other related products. KKDC or its franchisees may operate or sell similar or competing products and services in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, KKDC or its franchisees may operate or sell similar or competing products and services within your Protected Territory. Because we do not operate these Krispy Kreme® stores, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the KKDC stores regarding territory issues, customers or franchisor support. The principal business address of KKDC is 370 Knollwood Street, Winston-Salem, North Carolina 27103.

As disclosed in Item 1, in July 2017, PBC, Panera, LLC and Paradise became our affiliates. In the U.S., Panera, LLC and Paradise operates and/or franchises retail Panera Bread® Bakery-Cafés or Paradise Bakery & Cafés (collectively, the “Panera Brands”), Each of the Panera Brands offers a variety of fresh bakery goods, sandwiches, bagels, soups, salads, coffee, tea and other café beverages, and other items. The Panera Brands may sell similar or competing products and services in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, the Panera Brands may operate or sell similar or competing products and services within your Protected Territory. Because we do not operate these Panera Brands, there will be no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the Panera Brands cafes regarding territory issues, customers or franchisor support. The principal business address of Panera, LLC is 3630 South Geyer Road, Suite 100, St. Louis, Missouri 63127, and the principal business address of Paradise is 8541 E. Anderson Drive, Suite 105, Scottsdale, AZ 85255.

On October 5, 2017, CCC acquired our affiliate, Bruegger’s Enterprises, Inc. (“BRU”). In the U.S., BRU’s affiliate BFC, operates and/or franchises retail stores under the “Brueggers” or “Brueggers Bagels” brand names (the “Brueggers Brands”). Each of the Brueggers Brands stores offers coffee, tea and other café beverages, bagels, bakery goods, sandwiches, soups, salads, and other items. BRU or BFC may sell similar or competing products and services in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, the Brueggers Brands may operate or sell similar or competing products and services within your Protected Territory. Because we do not operate these Brueggers Brands, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the Brueggers Brands stores regarding territory issues, customers or franchisor support. The principal business address of BRU and BFC is 555 Zang Street, Suite 300, Lakewood, Colorado 80228.

Our affiliate, Pret Intermediate Company Inc. (“Pret”), a Delaware corporation, is the parent company for the Pret group, for which Pret A Manger (Europe) Ltd, a UK company, is the main operating entity. Pret operates fresh food and coffee retail shops, primarily under the Pret A Manger® and Pret® brands as well as limited numbers of Veggie Pret® and Petit Pret® shop formats (the “Pret Brands”). Pret Brands shops offer a variety of freshly prepared food and organic coffee. Pret may sell similar or competing products and services in close proximity to your Coffeehouse. If you are a Stand-Alone Coffeehouse with a Protected Territory, the Pret Brands may operate or sell similar or competing products and services within your Protected Territory. Because we do not operate these Pret Brands, there is no mechanism in place for resolving any conflict that may arise between your Coffeehouse and the Pret Brands stores regarding territory issues, customers or franchisor support. Pret’s principal place of business is 75B, 10 Bressenden Place, London, SW1E 5DH, United Kingdom.

ITEM 13

TRADEMARKS

We grant you the right to operate the Coffeehouse under the name “CARIBOU COFFEE.” You also may use our other Marks in operating the Coffeehouse. The Marks and related intellectual property are owned by our parent, CCC and/or one or more of CCC’s affiliates. CCC and one or more of its affiliates licenses us to use and further license the Marks and other intellectual property.

The following schedule lists the primary principal Marks that you are licensed to use. We have filed all required affidavits and renewal registrations for those Marks listed below.

Principal Trademarks	U.S. Registration or Serial No.	Registration Date	Principal/Supplemental Register
“CARIBOU COFFEE®”	1,839,091 2,609,319	06/07/94 08/20/02	Principal
“CARIBOU COFFEE®” & Leaping Caribou Design	2,609,338 2,703,747	08/20/02 04/08/03	Principal
Leaping Caribou Design	2,588,045 2,609,320	7/02/02 8/20/02	Principal
“CARIBOU COFFEE®” & Leaping Caribou Design and Shield Design in Color	3,878,884 3,941,677	11/23/10 4/5/11	Principal
“CARIBOU COFFEE®” & Leaping Caribou and Shield Design	3,878,886 3,945,509	11/23/10 4/12/11	Principal

The Marks are owned by CCC or its affiliates, which entities license them to CCC. Under our intellectual property license agreement with CCC dated June 20, 2006 (the “TM License Agreement”), CCC has licensed us to use the Marks and related intellectual property and to sublicense them to licensees for use in operating Coffeehouses. The TM License Agreement’s initial term was 10 years and it automatically renewed for an additional 10-year term. CCC may terminate the TM License Agreement for any or no reason on 60 days’ prior written notice. CCC also may terminate the TM License Agreement upon notice if we fail to correct a material breach within 30 days after CCC’s written notice. The TM License Agreement terminates automatically and immediately to the extent CCC loses its rights in the intellectual property (but then only for the affected intellectual property). We or CCC may terminate the TM License Agreement upon 30 days’ notice if the other files for bankruptcy. If our TM License Agreement with CCC ends, we no longer will have the right to use or sublicense the intellectual property, and your rights under your License Agreement are subject to termination. No other agreements materially limit our right to use or license the Marks, except as stated below.

We derive our rights respecting the Marks from the TM License Agreement, which in turn is subject to an underlying trademark license agreement (the “Underlying License Agreement”) between CCC and CCC’s subsidiary, Arabica Funding, Inc. (“Arabica”). Under the Underlying License Agreement, CCC is granted the right to use and to sublicense the Marks. The license is subject to CCC meeting certain minimum quality requirements respecting the Marks. The Underlying License Agreement will remain in effect until CCC is assigned all of the trademark rights of Arabica. The Underlying License Agreement can be terminated earlier for CCC’s failure to correct a material breach within 30 days after Arabica’s notice.

You must follow our rules when you use the Marks, including giving proper notices of trademark and service mark registration and obtaining fictitious or assumed name registrations required by law. You may not use any Mark in any manner we have not expressly authorized in writing. If we discover your unauthorized use of the Marks, we may require you to destroy all

offending items reflecting that unauthorized use. Your unauthorized use of the Marks will breach the License Agreement and infringe our and CCC's and/or CCC's affiliates' rights. Your use of the Marks and any goodwill established by that use are exclusively for our benefit, and the benefit of CCC and/or its affiliates. You may not contest the validity, or our, CCC's or CCC's affiliates' ownership, of the Marks.

There are no currently effective material determinations of the USPTO, the Trademark Trial and Appeal Board, the trademark administrator of any state, or any court, and no pending infringement, opposition, or cancellation proceedings or material litigation, involving the principal Marks. We do not actually know of either superior prior rights or infringing uses that could materially affect your use of the Marks in any state.

You must notify us immediately of any apparent infringement or challenge to your use of, or of any person's claim of any rights in, any Mark, and you may not communicate with any person other than us, CCC, and our attorneys, and your attorneys, regarding any infringement, challenge, or claim. We and CCC may take the action we deem appropriate (including no action) and control exclusively any litigation, USPTO proceeding, or other administrative proceeding arising from any infringement, challenge, or claim. You agree to cooperate in any action, and we or CCC will reimburse your costs for doing so.

We periodically have the right to modify the list of Marks, and/or replace any Mark. We and CCC need not reimburse your direct expenses of changing the Coffeehouse's signs, your loss of revenue due to any modified or discontinued Mark, or your expenses of promoting a modified or substitute trademark or service mark. Nevertheless, you will have the right to use the primary Mark "CARIBOU COFFEE" in operating your Coffeehouse. If we require you to modify that primary Mark, you may terminate the License Agreement.

We will reimburse you for all damages and expenses you incur in any trademark infringement proceeding disputing your authorized use of any Mark under the License Agreement if your use has been materially consistent with the License Agreement, the Operations Manual, and System Standards communicated to you. You must notify us of, and cooperate with us in responding to, the proceeding. We and CCC may defend and control the defense of any proceeding arising from your use of any Mark.

ITEM 14

PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

No patents or patent applications are material to the license. There are no copyrights currently registered that are material to the franchise, although we and CCC (and, for some items, CCC's affiliates) claim copyrights in the Operations Manual, advertising and marketing materials, menu boards, printed materials, and similar items used in operating Coffeehouses. You may use these items only as we specify while operating your Coffeehouse (and must stop using them if we so direct you). CCC has licensed us to use all the copyrights in our license program. We describe that license agreement in Item 13.

There currently are no effective adverse determinations of the USPTO, the United States Copyright Office, or any court regarding the copyrighted materials. Except for the license agreement between CCC and us, no agreement limits our right to use or allow others to use the copyrighted materials. We and CCC need not protect or defend copyrights, although we intend to do so if in the System's best interests. We and CCC may control any action we choose to bring, even if you voluntarily bring the matter to our attention. We will reimburse your damages and expenses in any proceeding disputing your authorized use of our copyrights under the License Agreement if your use has been

materially consistent with the License Agreement, the Operations Manual, and System Standards. You must notify us of, and cooperate with us in responding to, the proceeding. We and CCC may defend and control the defense of any copyright proceeding.

Our Operations Manual and other materials contain confidential information (some of which constitutes trade secrets under applicable law). This “Confidential Information” includes specifications for Proprietary Products and Approved Products; training and operations materials and manuals; methods, formats, specifications, standards, systems, procedures, Proprietary and Approved Product preparation techniques, sales and marketing techniques, knowledge, and experience used in developing and operating Coffeehouses; marketing and advertising programs for Coffeehouses; knowledge of specifications for and suppliers of Operating Assets, Proprietary Products, Approved Products, and other products and supplies; and graphic designs and related intellectual property.

All ideas, concepts, techniques, or materials relating specifically and solely to a Coffeehouse, whether or not protectable intellectual property and whether created by or for you or your owners or employees, must be promptly disclosed to us and will be deemed to be our and CCC’s sole and exclusive property, part of the System, and works made-for-hire for us and CCC. To the extent any item does not qualify as a “work made-for-hire” for us or CCC, you assign ownership of that item, and all related rights to that item, to us and CCC and must take whatever action we request to show our and CCC’s ownership or to help us and CCC obtain intellectual property rights in the item.

You may not use confidential information in an unauthorized manner. You must take reasonable steps to prevent its improper disclosure to others and use approved non-disclosure agreements with those having access. We will be a third party beneficiary of those agreements with independent enforcement rights.

ITEM 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

At all times during Coffeehouse operations, there must be one Certified Manager on site who is responsible for the daily operation of the Coffeehouse.

We may require any person or entity who directly or indirectly owns a 10% or greater interest in you (each an “equity owner”) to sign the Guaranty and Assumption of Obligations attached to the License Agreement. Each such person or entity is considered a “Guarantor.” Each Guarantor agrees to discharge all obligations of the licensee entity to us under the License Agreement and is bound by all of its provisions, including maintaining the confidentiality of Confidential Information described in Item 14 and complying with the non-compete covenants described in Item 17. In addition, the Coffeehouse manager, each Certified Manager, and other managers, employees and agents with access to our Confidential Information must sign a written agreement to maintain the confidentiality of our Confidential Information described in Item 14.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must offer and sell all specified Approved Products and perform all services we periodically require for Coffeehouses. You may not offer or sell any products or perform any services we have not authorized. (See Item 8). Our System Standards may regulate required or authorized Approved Products

and Proprietary Products; unauthorized and prohibited food and beverage products and services; and purchase, storage, preparation, handling, and packaging procedures and techniques, and inventory requirements, for Approved Products and Proprietary Products. We periodically may change required or authorized Approved Products and Proprietary Products. There are no limits on our right to do so. We do not restrict or limit the customers you may serve at your Coffeehouse.

ITEM 17

RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION

THE FRANCHISE RELATIONSHIP

This table lists certain provisions of the license and related agreements. You should read those provisions in the agreements attached to this disclosure document.

Provision		Section in License Agreement (1)	Summary (1)
a.	Length of the franchise term	1(A)	5 years, unless terminated sooner. If your Host Facility is an airport, however, the earlier of 10 years or upon termination of your concessions agreement with the airport, unless terminated sooner
b.	Renewal or extension of renewal term	12(A)	2 additional 5-year license renewal terms if all obligations for a successor License Agreement are met. If your Host Facility is an airport, however, 1 renewal 10-year renewal term.
c.	Requirements for franchisee to renew or extend	12(A); Section 9 of the Stand-Alone Coffeehouse Addendum	No material default or money owed to us or our affiliates; timely notice; lease for successor term, refurbish Coffeehouse as we deem necessary; attend new refresher training; pay renewal fee; sign then-current License Agreement; and sign a general release (subject to applicable law). You are required to sign a then-current license agreement which may have materially different terms and conditions than your original License Agreement. The Royalty Fee, Marketing Fund contributions, and other fees may be adjusted to conform with the fees then being charged to new licensees.
d.	Termination by franchisee	13(A)	You may terminate if you comply with the License Agreement, and we fail to cure a material obligation within 60 days, after written notice. You may terminate upon expiration of the initial term. You may also terminate upon 60 days' notice to us in the event of termination or non-renewal of the lease or concession agreement by the host facility.
e.	Termination by franchisor without cause	Not Applicable	Not Applicable
f.	Termination by franchisor with cause	13(B) and (C)	We can terminate if you do not cure certain defaults or if you commit non-curable defaults as described in paragraphs g and h below.
g.	"Cause" defined – curable defaults	13(B) and (C)	Includes failure to pay amounts due us, our affiliates, or creditors, if not cured within 10 days of notice; violation of a government health code, if not cured within 72 hours of notice; lease for the premises expires or is terminated or you lose your right to operate your Coffeehouse within the host facility or the host facility is rebranded or converted to a business other than a retail business; or a violation of any material provisions of the License Agreement, if not cured within 30 days of notice.

Provision		Section in License Agreement (1)	Summary (1)
h.	"Cause" defined – non-curable defaults	13(B) and (C)	Includes defaults which are not curable; a material misrepresentation on license application; conviction of or proof that you or your owners or managers have committed a felony or other crime which harms the System's or the Coffeehouse's reputation; insolvency; an assignment of assets to creditors; Coffeehouse abandonment; conduct which impairs the goodwill associated with the Marks or System; unauthorized transfer of License Agreement or interest; operation of Coffeehouse results in a threat to public health or safety; audit shows understatement of Gross Sales of 3% or more; another license agreement of yours or of an affiliate for a Coffeehouse is terminated; you falsify any report, statement or data furnished to us; and failure on 3 or more occasions in any 12 months to comply with any material requirements.
i.	Franchisee's obligations on termination/non-renewal	14	Cease operation of the Coffeehouse and use of Marks, pay all amounts due us and our affiliates and third-party vendors, stop using Confidential Information, return Operations Manuals, destroy or return certain materials, remove all signs and other materials containing any Marks, alter business to cease association with brand, take other actions specified in Operations Manual, and refrain from diverting Coffeehouse customers to any competing business or from hiring any CARIBOU COFFEE® Coffeehouse, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ store or BRUEGGER'S BAGELS® bakery employees for 1 year. (Also, see paragraphs q and r below).
j.	Assignment of License Agreement by franchisor	11(A)	We may change ownership and/or assign the License Agreement. If assignee assumes our obligations, we are no longer obligated.
k.	"Transfer" by franchisee - defined	11(B)	Includes transfer of Coffeehouse or its assets, or Principal Owner's transfer of interest in agreement or any significant ("controlling interest") ownership change.
l.	Franchisor approval of transfer by franchisee	11(B)	We have the right to approve all transfers but will not unreasonably withhold our approval if we determine you have satisfied all transfer conditions
m.	Conditions for franchisor approval of transfer	11(B)	New licensee qualifies and completes training, all amounts owed us or our affiliates are paid, and you are in good standing, new licensee assumes existing License Agreement or (at our option) signs our then-current license agreement, we approve transfer agreement, transfer fee paid, lease assigned (if applicable), you and your owners sign non-compete agreement and general release.
n.	Franchisor's right of first refusal to acquire franchisee's business	Not Applicable	Not Applicable
o.	Franchisor's option to purchase franchisee's business	Not Applicable	Not Applicable
p.	Death or disability of franchisee	Not Applicable	Not Applicable

Provision		Section in License Agreement (1)	Summary (1)
q.	Non-competition covenants during the term of the franchise	16(A)(1)	You and your owners cannot operate or be involved in a competitive or similar business located or operated within the same food court or otherwise within 100 yards of the Coffeehouse; or in the case of a non-food court location, located or operated, adjacent to any other CARIBOU COFFEE® coffeehouse, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ store, EINSTEIN BROS. BAGELS® restaurant, BRUEGGER'S BAGELS® bakeries, or other retail locations using the Marks (in whole or in part), whether in operation or under construction on the date of expiration or termination, except: (i) CARIBOU COFFEE® coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ stores, EINSTEIN BROS. BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries, or other coffeehouses or bagel stores or restaurants operated under franchise or license agreements granted by us or our affiliate, or (ii) the ownership of securities listed on a stock exchange or traded on the over-the-counter market that represent 1% or less of that class of securities.
r.	Non-competition covenants after the franchise is terminated or expires	16(A)(2)	For 1 year following expiration or termination of the Franchise Agreement, you and your owners cannot operate or be involved in a competitive or similar business located at or operating within the same food court or otherwise within 100 yards of the former location of the Coffeehouse; or in the case of a non-food court location, located or operated adjacent to any other CARIBOU COFFEE® coffeehouse, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ store, EINSTEIN BROS. BAGELS® restaurant, BRUEGGER'S BAGELS® bakery, or other retail locations using the Marks (in whole or in part), whether in operation or under construction on the date of expiration or termination, except: (i) CARIBOU COFFEE® coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries, or other coffeehouses or bagel stores or restaurants operated under franchise or license agreements granted by us or our affiliates, or (ii) the ownership of securities listed on a stock exchange or traded on the over-the-counter market that represent 1% or less of that class of securities.
s.	Modification of the agreement	17(J)	No modifications generally, except in writing. We may modify Operations Manual, Marks, System and goods/services to be offered to your Coffeehouse.
t.	Integration/merger clause	17(K)	Only the terms of the License Agreement (including exhibits), any applicable State Addenda and the Disclosure Acknowledgement Agreement are binding (subject to state law). Any other promises may not be enforceable.
u.	Dispute resolution by arbitration or mediation	17(F)	Except for injunctive relief or actions based on the Marks or for monies you owe us, non-binding mediation must be completed before litigation is commenced (subject to applicable law).
v.	Choice of forum	17(F) and 17(H)	Mediations must be conducted where our corporate headquarters are located (subject to applicable law). Disputes not subject to or not resolved by mediation must be brought in Hennepin County, Minnesota (subject to applicable law). We also have the right to file suit where the Coffeehouse is located or where our corporate headquarters are located (subject to applicable law).
w.	Choice of Law	17(D)	Apply state law of the state of Colorado (subject to state law).

(1) Unless otherwise noted, section references and summaries are to the License Agreement.

ITEM 18

PUBLIC FIGURES

We do not use any public figure to promote our license.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the disclosure document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about performance at a particular location or under particular circumstances.

We do not make any representations about a licensee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing outlet, however, we may provide you with the actual records of that outlet. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Michael Davis, 555 Zang Street, Suite 300, Lakewood, Colorado 80228, (303) 568-8000, the Federal Trade Commission, and the appropriate state regulatory agencies.

ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

The year-end numbers appearing in the tables below are as of our fiscal year end for 2016, 2017 and 2018 and are only for the United States. The tables include all licensed Coffeehouses, regardless of the types of locations in which they operate, because they operate under the same brand and sell the same primary products. CCC owns and operates the company-owned units. The 2018 information in the tables below also includes certain existing co-brand stores that are in the process of converting to a Coffeehouse during 2019. Most of these Co-Brand Stores are operated by CCC.

Table No. 1

**Systemwide Outlet Summary
For years 2016 to 2018**

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2016	129	134	+5
	2017	134	134	0
	2018	134	126	-8
Company- Owned	2016	271	265	-6
	2017	265	269	+4
	2018	269	321	+52
Total Outlets	2016	400	399	-1
	2017	399	403	+4
	2018	403	447	+44

Table No. 2

**Transfers of Outlets from Franchisees to New Owners (other than the Franchisor)
For years 2016 to 2018**

State	Year	Number of Transfers
Total	2016	3
	2017	0
	2018	0

Table No. 3

**Status of Franchised Outlets
For years 2016 to 2018**

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of the Year
Alabama	2016	1	0	0	0	0	0	1
	2017	1	0	1	0	0	0	0
	2018	0	0	0	0	0	0	0
Colorado	2016	7	0	2	0	0	0	5
	2017	5	0	0	0	0	0	5
	2018	5	0	1	0	0	0	4
Georgia	2016	2	0	0	0	0	0	2
	2017	2	0	0	0	0	0	2
	2018	2	0	0	0	0	0	2
Iowa	2016	14	0	1	0	0	0	13
	2017	13	0	1	0	0	0	12
	2018	12	0	3	0	0	0	9
Illinois	2016	10	0	0	0	0	0	10
	2017	10	0	4	0	0	0	6
	2018	6	0	1	0	0	0	5
Indiana	2016	3	0	0	0	0	0	3
	2017	3	0	0	0	0	0	3
	2018	3	0	1	0	0	0	2
Kansas	2016	6	0	0	0	0	0	6
	2017	6	0	0	0	0	0	6
	2018	6	0	0	0	0	0	6
Michigan	2016	4	0	0	0	0	0	4
	2017	4	0	2	0	0	0	2
	2018	2	0	1	0	0	0	1
Minnesota	2016	25	6	2	0	0	0	29
	2017	29	4	1	0	0	0	32
	2018	32	4	0	0	0	0	36
Missouri	2016	14	0	2	0	0	0	12
	2017	12	0	0	0	0	0	12
	2018	12	0	0	0	0	0	12
Nebraska	2016	9	0	1	0	0	0	8
	2017	8	0	0	0	0	0	8
	2018	8	0	1	0	0	0	7

State	Year	Outlets at Start of Year	Outlets Opened	Terminations	Non-Renewals	Reacquired by Franchisor	Ceased Operations - Other Reasons	Outlets at End of the Year
North Carolina	2016	2	0	0	0	0	0	2
	2017	2	0	0	0	0	0	2
	2018	2	0	0	0	0	0	2
North Dakota	2016	13	2	0	0	0	0	15
	2017	15	1	0	0	0	0	16
	2018	16	0	2	0	0	0	14
Ohio	2016	1	0	0	0	0	0	1
	2017	1	0	0	0	0	0	1
	2018	1	0	0	0	0	0	1
Oklahoma	2016	1	0	0	0	0	0	1
	2017	1	0	0	0	0	0	1
	2018	1	0	0	0	0	0	1
South Dakota	2016	5	2	0	0	0	0	7
	2017	7	0	0	0	0	0	7
	2018	7	0	0	0	0	0	7
Texas	2016	1	0	1	0	0	0	0
	2017	0	0	0	0	0	0	0
	2018	0	0	0	0	0	0	0
Virginia	2016	4	0	0	0	0	0	4
	2017	4	1	0	0	0	0	5
	2018	5	0	0	0	0	0	5
Wisconsin	2016	7	5	1	0	0	0	11
	2017	11	2	0	0	0	0	13
	2018	13	0	2	0	0	0	11
Wyoming	2016	0	0	0	0	0	0	0
	2017	0	1	0	0	0	0	1
	2018	1	0	0	0	0	0	1
Totals	2016	129	15	10	0	0	0	134
	2017	134	9	9	0	0	0	134
	2018	134	4	12	0	0	0	126

Table No. 4
Status of Company-Owned Outlets
For years 2016 to 2018

State	Year	Outlets at Start of the Year	Outlets Opened	Outlets Reacquired From Franchisee	Outlets Closed	Outlets Sold to Franchisee	Outlets at End of the Year
Arizona	2016	0	0	0	0	0	0
	2017	0	1	0	0	0	1
	2018	1	0	0	0	0	1
Colorado	2016	7	0	0	0	0	7
	2017	7	0	0	0	0	7
	2018	7	5	0	0	0	12
Florida	2016	0	0	0	0	0	0
	2017	0	1	0	0	0	1
	2018	1	1	0	0	0	2

State	Year	Outlets at Start of the Year	Outlets Opened	Outlets Reacquired From Franchisee	Outlets Closed	Outlets Sold to Franchisee	Outlets at End of the Year
Georgia	2016	6	0	0	1	0	5
	2017	5	2	0	0	0	7
	2018	7	0	0	0	0	7
Iowa	2016	7	0	0	0	0	7
	2017	7	3	0	0	0	10
	2018	10	3	0	0	0	13
Kansas	2016	1	0	0	0	0	1
	2017	1	0	0	0	0	1
	2018	1	0	0	0	0	1
Minnesota	2016	226	0	0	6	0	220
	2017	220	0	0	3	0	217
	2018	217	30	0	0	0	247
Missouri	2016	1	0	0	0	0	1
	2017	1	0	0	0	0	1
	2018	1	0	0	0	0	1
North Carolina	2016	8	0	0	0	0	8
	2017	8	0	0	0	0	8
	2018	8	0	0	0	0	8
North Dakota	2016	5	1	0	0	0	6
	2017	6	0	0	0	0	6
	2018	6	3	0	0	0	9
South Dakota	2016	4	0	0	0	0	4
	2017	4	0	0	0	0	4
	2018	4	6	0	1 ⁽¹⁾	0	9
Wisconsin	2016	6	0	0	0	0	6
	2017	6	0	0	0	0	6
	2018	6	5	0	0	0	11
Totals	2016	271	1	0	7	0	265
	2017	265	7	0	3	0	269
	2018	269	53	0	1 ⁽¹⁾	0	321

(1) This location was converted to an Einstein Bros.® Bagels restaurant.

Table No. 5
Projected Openings As Of December 31, 2018

State	License Agreements Signed As of 12/31/18 But Coffeehouses Not Open as of 12/31/18	Projected New Licensed Coffeehouses in 2019	Projected New Company-Owned Coffeehouses in 2019
Colorado	0	1	0
Florida	1	0	0
Minnesota	1	5	10
North Dakota	1	3	1
Texas	0	1	0

State	License Agreements Signed As of 12/31/18 But Coffeehouses Not Open as of 12/31/18	Projected New Licensed Coffeehouses in 2019	Projected New Company-Owned Coffeehouses in 2019
Virginia	0	1	0
Wisconsin	0	1	1
Totals	3	12	12

Exhibit C is a list of (1) our licensees and the addresses and telephone numbers of their Coffeehouses (or their contact information if their Coffeehouses are not yet open) and (2) former licensees who had outlets terminated, canceled, or not renewed, or who otherwise voluntarily or involuntarily ceased to do business under any license agreement, from January 1, 2018 to December 31, 2018 or who have not communicated with us within 10 weeks of this disclosure document's issuance date. If you buy this franchise (license), your contact information may be disclosed to other buyers when you leave the System.

Licensees did not sign confidentiality clauses during the last 3 fiscal years restricting their ability to speak openly about their experiences with the System. There are no trademark-specific licensee organizations associated with the System.

ITEM 21

FINANCIAL STATEMENTS

Exhibit A discloses CCDC's audited financial statements for the fiscal years ending 2018, 2017 and 2016.

ITEM 22

CONTRACTS

The following agreements/documents are exhibits:

- Exhibit B: License Agreement
- Exhibit B-1 Stand-Alone Coffeehouse Addendum to License Agreement
- Exhibit E State Addenda to Disclosure Document and License Agreement
- Exhibit F General Release Form
- Exhibit G Licensee Disclosure Acknowledgement Agreement

ITEM 23

RECEIPTS

Our and your copies of the Franchise Disclosure Document Receipt are located at the last 2 pages of this disclosure document.

EXHIBIT A
FINANCIAL STATEMENTS

FINANCIAL STATEMENTS

Caribou Coffee Development Company, Inc.
As of January 1, 2019 and January 2, 2018, and for the Fiscal
Years Ended January 1, 2019 and January 2, 2018
With Report of Independent Certified Public Accountants



Caribou Coffee Development Company, Inc.

Financial Statements

As of January 1, 2019 and January 2, 2018, and for the Fiscal
Years Ended January 1, 2019 and January 2, 2018

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REPORT OF INDEPENDENT CERTIFIED PUBLIC ACCOUNTANTS

Board of Directors
Caribou Coffee Development Company, Inc.

We have audited the accompanying financial statements of Caribou Coffee Development Company, Inc. which comprise the balance sheets as of January 1, 2019 and January 2, 2018, and the related statements of operations, changes in shareholders' equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Caribou Coffee Development Company, Inc. as of January 1, 2019 and January 2, 2018, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Emphasis of Matter

As discussed in Note 1 to the financial statements, the Company has adopted new accounting guidance in 2018 related to the accounting for revenue recognition. Our opinion is not modified with respect to this matter.

Grant Thornton LLP

Denver, Colorado
April 17, 2019

Caribou Coffee Development Company, Inc.

Balance Sheets

	January 1, 2019	January 2, 2018
Assets		
Cash and cash equivalents	\$ 2,342,014	\$ 1,148,903
Restricted cash	911,844	604,357
Accounts receivable, net	1,389,202	1,770,048
Total current assets	4,643,060	3,523,308
Property and equipment, net of accumulated depreciation and amortization	1,895	3,683
Deferred tax assets, net	533,276	358,017
Other assets	224,416	182,574
Total assets	\$ 5,402,647	\$ 4,067,582
Liabilities and shareholder's equity		
Payable due to parent company	\$ 1,018,800	\$ 248,883
Accrued compensation	50,000	15,606
Accrued expenses	973,616	689,513
Deferred revenue	218,023	49,000
Total current liabilities	2,260,439	1,003,002
Deferred revenue long term	1,204,534	816,667
Total long-term liabilities	1,204,534	816,667
Shareholder's equity:		
Common stock, par value \$0.01, 200,000 shares authorized; 25,000 shares issued and outstanding at both January 1, 2019 and January 2, 2018	250	250
Additional paid-in capital	249,750	249,750
Retained earnings	1,687,674	1,997,913
Total shareholder's equity	1,937,674	2,247,913
Total liabilities and shareholder's equity	\$ 5,402,647	\$ 4,067,582

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Operations

	Year Ended	
	January 1, 2019	January 2, 2018
Net revenues	\$ 17,514,820	\$ 16,618,758
Cost of sales	9,717,544	9,547,385
Operating expenses	1,852,423	2,006,623
Opening expenses	11,456	1,409
Depreciation and amortization	1,788	1,799
General and administrative expenses	1,598,839	193,634
Operating income	4,332,770	4,867,908
Provision for income taxes	1,101,964	1,903,529
Net income	<u>\$ 3,230,806</u>	<u>\$ 2,964,379</u>

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Changes in Shareholder's Equity

	Common Stock		Additional		Retained	Shareholder's
	Number of	Amount	Paid-In	Capital	Earnings	Equity
	Shares					
Balance, January 1, 2017	25,000	\$ 250	\$ 249,750	\$ 1,633,534	\$ 1,883,534	
Dividend	—	—	—	(2,600,000)	(2,600,000)	
Net income	—	—	—	2,964,379	2,964,379	
Balance, January 2, 2018	25,000	\$ 250	\$ 249,750	\$ 1,997,913	\$ 2,247,913	
Adoption of ASC Topic 606	—	—	—	(541,045)	(541,045)	
Dividend	—	—	—	(3,000,000)	(3,000,000)	
Net income	—	—	—	3,230,806	3,230,806	
Balance, January 1, 2019	25,000	\$ 250	\$ 249,750	\$ 1,687,674	\$ 1,937,674	

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Cash Flows

	Year Ended	
	January 1, 2019	January 2, 2018
Operating activities		
Net income	\$ 3,230,806	\$ 2,964,379
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	1,788	1,799
Deferred income taxes	12,573	12,880
Changes in operating assets and liabilities:		
Restricted cash	(307,487)	(190,570)
Accounts receivable	380,846	411,655
Accrued expenses and other liabilities	287,231	13,419
Deferred revenue	(140,721)	160,500
Other assets	(41,842)	14,022
Net cash provided by operating activities	<u>3,423,194</u>	<u>3,388,084</u>
Financing activities		
Due to parent company	769,917	(1,283,564)
Distribution to Parent	(3,000,000)	(2,600,000)
Net cash used in financing activities	<u>(2,230,083)</u>	<u>(3,883,564)</u>
Increase (decrease) in cash and cash equivalents	1,193,111	(495,480)
Cash and cash equivalents at beginning of year	1,148,903	1,644,383
Cash and cash equivalents at end of year	<u>\$ 2,342,014</u>	<u>\$ 1,148,903</u>
Supplemental disclosure of cash flow information		
Cash paid during the year for:		
Income taxes	\$ 7,230	\$ 55,983
Non-cash impact of Topic 606 adoption:		
Deferred income taxes	\$ (187,832)	-
Accrued expenses	31,266	-
Deferred revenue	697,611	-
Retained earnings	(541,045)	-

See accompanying notes.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements

January 1, 2019

1. Business and Summary of Significant Accounting Policies

This summary of significant accounting policies of Caribou Coffee Development Company, Inc. (the Company) is presented to assist in understanding the Company's financial statements. The financial statements and notes are representations of the Company's management, which is responsible for their integrity and objectivity. The Company's accounting policies conform to generally accepted accounting principles in the United States (GAAP) and have been consistently applied in the preparation of the financial statements.

Description of Business

The Company was incorporated in the state of Minnesota in October 2004. The Company files a Franchise Disclosure Document with the Federal Trade Commission and various states for the continuing right to grant franchises to third parties to operate coffeehouses under the "Caribou Coffee" trade name. The Company offers for sale franchises to operate Caribou Coffee brand coffeehouses, under a sublicense agreement from Caribou Coffee Company, Inc. (the Parent), throughout the United States of America and in various international locations. The franchise agreements typically have a term of 10 years with an option to renew for an additional term of three years. The Company is a 100% owned subsidiary of the Parent.

Fiscal Year

The Company's fiscal year ends on the Tuesday closest to December 31. Fiscal year 2018 ended on January 1, 2019 and fiscal year 2017 ended on January 2, 2018. Both fiscal years consisted of 52 weeks.

Management Estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities as of the dates of the financial statements. Actual results could differ from those estimates.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Revenue Recognition

In fiscal year 2018, the Company adopted ASC Topic 606, “Revenue from Contracts with Customers” and related amendments (new revenue standard or Topic 606) using the modified retrospective transition method. See Note 3 of our Notes to the Financial Statements for additional information regarding the impacts of the new revenue standard.

The Company’s territory development and franchise agreements typically require upfront franchise fees such as initial fees paid upon opening of a store and fees paid to renew the term of the franchise right. Under legacy GAAP, revenue related to initial fees was generally recognized upon substantial performance of services for a new territory or coffeehouse, which was generally upon store opening. Renewal fees were recognized when the related agreement became effective. The adoption of the new revenue standard changed the timing of recognition of initial franchise fees, including territory fees and renewal fees. The new revenue standard generally requires these fees to be recognized over the term of the related franchise license for the respective coffeehouse or bagel bakery. Revenues for these upfront franchise fees are recognized on a straight-line basis, which is consistent with the franchisee’s right to use and benefit from the intellectual property.

The Company participates in various advertising cooperatives with its franchisees. These advertising cooperatives are established to collect and administer funds contributed for use in advertising and promotional programs designed to increase sales and enhance the reputation of the Company and its franchise owners. Contributions to the advertising cooperatives are required for both Company-owned and franchise coffeehouses or bagel bakeries and are generally based on a percentage of restaurant sales. Revenues for these services are typically billed and paid on a monthly basis. Under legacy GAAP, receipts and expenditures related to advertising cooperatives were presented on a net basis in our statements of operations. In accordance with the provisions of Topic 606, the Company has determined the advertising services provided to franchisees are highly interrelated with the franchise right and therefore not a distinct performance obligation. Franchisees remit to the Company a percentage of coffeehouse or bagel bakery sales as consideration. As a result, those royalties are recognized for the franchise rights and advertising within commercial and franchise sales when the related sales occur. Total advertising cooperative revenue was \$562,121 for the fiscal year ended January 1, 2019. Expenses incurred to provide these services were \$530,856 for the year ended January 1, 2019 and are presented within operating expenses consistent with Company policy.

Revenue from product sales includes any applicable shipping and handling costs invoiced to the customer, and the expenses of such shipping and handling costs are included in cost of sales. Sales tax collected from franchised coffeehouses is presented net of amounts expected to be remitted to various tax jurisdictions. Accordingly, sales taxes have no effect on the Company’s reported net sales in the accompanying statements of operations.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Cash and Cash Equivalents

The Company considers all highly liquid investments with maturities of three months or less at the time of purchase to be cash equivalents. The Company maintains cash in bank accounts which, at times, may exceed federally insured limits. The Company has not experienced any losses in such accounts.

Restricted Cash

The Company's restricted cash consists of funds paid by franchisees that are allocated as advertising fund contributions under the executed franchise agreements.

Accounts Receivable

Accounts receivable consist of amounts due from franchisees for product sales, royalties, and initial franchise fees due upon execution of a franchise agreement and are recorded at net realizable value. Accounts receivable are typically due in 30 days. After 30 days the receivable is considered past due. The Company reviews its aged receivable balances for collectability on a regular basis. Historically, credit losses have been insignificant.

Property and Equipment

Property and equipment, which primarily consist of personal computers, fixtures, and equipment, are stated at cost and are being depreciated on a straight-line basis over 36 to 60 months.

Property and equipment for the years ended January 1, 2019 and January 2, 2018, consist of:

	January 1, 2019	January 2, 2018
Furniture, fixtures, and equipment	\$ 9,073	\$ 9,073
Less: accumulated depreciation and amortization	(7,178)	(5,390)
Net property and equipment	<u>\$ 1,895</u>	<u>\$ 3,683</u>

The Company reviews property and equipment assets for impairment whenever events or changes in circumstances indicate the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to the future net cash flows expected to be generated by the asset. If such assets are considered impaired, the impairment to be recognized is measured by the amount by which the carrying amounts of the assets exceed the fair values of the assets. Assets that meet the held-for-sale criteria are reported at the lower of the carrying amount or the fair value less cost to sell. No impairments were incurred for fiscal years 2018 or 2017.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Income Taxes

Income taxes are provided for the tax effects of transactions reported in the financial statements. The Company recognizes deferred tax assets and liabilities for the expected future tax consequences of events that have been included in the financial statements or tax returns. Under this method, deferred tax assets and liabilities are determined based on the difference between the financial statements and tax basis of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse. Valuation allowances are recorded against deferred tax assets when it is determined that it is more likely than not that they will not be utilized in the future.

The Company is included in the consolidated income tax return of its Parent. At times, the Company is subject to foreign withholding taxes, which may be eligible for a foreign tax credit.

Risks and Uncertainties

The Company's business is not diversified and consists of offering for sale franchises to operate Caribou Coffee brand coffeehouses throughout the United States of America and in various international locations. Franchised coffeehouse products are purchased with consumers' discretionary income, and shifts in consumer preferences away from the gourmet coffee segment would have a material adverse effect on the Company's results of operations. Delivery of the Company's products to franchised locations requires safe and reliable service through independent carriers.

Recent Accounting Pronouncements

In August 2018, the FASB issued ASU 2018-13, Fair Value Measurement - Disclosure Framework (Topic 820). The updated guidance improves the disclosure requirements on fair value measurements. The updated guidance is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2019. Early adoption is permitted for any removed or modified disclosures. The Company is currently evaluating the impact of adoption, and the ASU is not expected to have a material impact on the Company's financial statements.

In August 2016, the FASB issued ASU 2016-15, Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments (ASU 2016-15), which clarifies how companies present and classify certain cash receipts and cash payments in the statement of cash flows. ASU 2016-15 is effective for fiscal years beginning after December 15, 2017. The Company adopted ASU 2016-15 retrospectively effective January 3, 2018. The adoption of this guidance had no impact on the Company's financial statements.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

In February 2016, the FASB issued ASU 2016-02, Leases (Topic 842) (ASU 2016-02) to increase the transparency and comparability among organizations by recognizing lease assets and lease liabilities on the balance sheet and disclosing key information about leasing arrangements. In order to meet that objective, the new standard requires recognition of the assets and liabilities that arise from leases. Accordingly, a lessee will recognize a right-of-use (ROU) asset for its right to use the underlying asset and a lease liability for the corresponding lease obligation. Both the ROU asset and lease liability will initially be measured at the present value of the future minimum lease payments over the lease term. The Company is currently evaluating the impact of adopting this standard on its financial statements and related disclosures.

2. Summary of Franchised Locations

Following is a summary of changes in the number of franchised locations during 2018 and 2017:

In operation at January 1, 2017	140
New franchise locations placed in operation during the year	19
Closed franchise locations during the year	<u>(10)</u>
In operation at January 2, 2018	149
New franchise locations placed in operation during the year	7
Closed franchise locations during the year	<u>(10)</u>
Transferred to Parent-owned	<u>(3)</u>
In operation at January 1, 2019	<u><u>143</u></u>

3. Franchise Agreement

In January 2015, the Company entered into a Master Franchise Agreement (Indo Franchise Agreement) with a franchisee partner in Indonesia. The agreement is for ten years and grants the exclusive right to the franchisee to open sixty Caribou Coffee branded coffeehouses in Indonesia over the term of the agreement.

In connection with the Indo Franchise Agreement, the franchisee is required to pay the Company a nonrefundable deposit aggregating \$1.0 million for initial territory and license fees (Initial Deposit). The nonrefundable deposit was paid in three installments of \$490,000 in March 2015, \$250,000 in January 2016 and \$240,000 in January 2017. In addition to the Initial Deposit, the franchisee is obligated to pay the Company \$10,000 per franchised/subfranchised coffeehouse opened for the first 3 Caribou Coffee branded coffeehouses and \$20,000 for the remaining 57 franchised/subfranchised coffeehouse locations opened. In the event the location is a franchised/subfranchised kiosk, the franchisee is obligated to pay the Company \$10,000 per kiosk opened (initial franchise fee). The Indo Franchise Agreement provides for \$8,000 of the Initial Deposit received by the Company to be applied against the initial franchise fee as discussed herein.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

3. Franchise Agreement (continued)

Monthly royalty payments ranging from 3% to 5% of gross sales are also due to the Company. If mutually agreed, the agreement may be extended for an additional ten-year term.

The Company deferred certain direct expenses in connection with the implementation of the Indo Franchise Agreement and has included \$224,416 and \$182,574 as other long-term assets as of January 1, 2019 and January 2, 2018, respectively. These costs include the direct costs for training franchisees, establishing a logistics and distribution network to supply product to franchisees, marketing, related travel and legal costs. Under legacy GAAP, expense related to direct costs was generally recognized upon substantial performance of services for a new territory or coffeehouse, which was generally upon store opening. The adoption of the new revenue standard changed the timing of expense recognition of these direct costs. The new revenue standard generally requires these expenses to be recognized over the term of the related franchise license for the respective coffeehouse or bagel bakery. Expense for these direct costs are recognized on a straight-line basis, which is consistent with the franchisee's right to use and benefit from the intellectual property.

4. Deferred Franchise Fee Revenue

When the Company enters into a Master Franchise Agreement, Development Rights Agreement, or Franchise Agreement, it agrees to provide certain services to the franchisee. Generally, these services include reserving the territory development area, assistance in site selection, training personnel, implementation of an accounting system, and design of a quality control program.

The Company's Master Franchise Agreement requires upfront franchise fees such as initial fees paid upon opening of a store and fees paid to renew the term of the franchise right. Under legacy GAAP, nonrefundable fees received by the Company upon execution of these agreements were deferred and recognized into income upon substantial performance of services for a new territory or coffeehouse, which was generally upon the opening of a new coffeehouse. The adoption of the new revenue standard changed the timing of recognition of initial franchise fees, including territory fees and renewal fees. The new revenue standard generally requires these fees to be recognized over the term of the related franchise license for the respective coffeehouse or bagel bakery. Revenues for these upfront franchise fees are recognized on a straight-line basis, which is consistent with the franchisee's right to use and benefit from the intellectual property.

In aggregate, for the fiscal years ending January 1, 2019 and January 2, 2018 the Company's contract liabilities are comprised of deferred \$1,422,557 and \$865,667 of franchise fee revenue, included \$218,023 and \$49,000 in short-term deferred revenue and \$1,204,534 and \$816,667 in long-term deferred revenue, respectively.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

4. Deferred Franchise Fee Revenue (continued)

A summary of significant changes to the contract liability balance, included within the deferred revenue liability on the balance sheets, during 2018 is presented below.

(in thousands)	Not yet amortizing*	Amortizing	Total
Balance at January 2, 2018	\$ 865,667	\$ -	\$ 865,667
Additions:			
Upfront fees associated with amortizing contracts that were effective in prior periods due to the adoption of ASC 606	37,500	660,111	697,611
Upfront fees associated with amortizing contracts that became effective during the fiscal year ended January 1, 2019	-	162,500	162,500
Less:			
Revenue recognized that was included in unamortized upfront fees received from licensees/franchisees	-	(303,221)	(303,221)
Balance at January 1, 2019	\$ 903,167	\$ 519,390	\$ 1,422,557

*“Not yet amortizing” includes deferred upfront fees for stores that have not yet opened and therefore have not yet begun the amortization process.

The Company expects to recognize contract liabilities as revenue over the remaining term of the associated franchise agreement as follows:

Fiscal year	Amount
2019	\$ 180,523
2020	130,162
2021	84,135
2022	48,613
2023	26,729
Thereafter	49,228
	<u>\$ 519,390</u>

5. Related-Party Transactions

The Company has no employees and no operating facilities. The operations of the Company are dependent on certain services provided by the Parent in connection with supporting the franchise business such as franchise development administrative services, franchisee training, legal, accounting and tax, purchasing, information technology, warehousing, and order fulfillment. The Company incurred \$2,955,444 and \$1,317,344 for the years ended January 1, 2019 and January 2, 2018, respectively, for franchise development administrative, legal, and franchisee training services charged by the Parent.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

5. Related-Party Transactions (continued)

All of the assets of the Company have been pledged as collateral for the Parent's obligation under its credit agreement with a syndicate of commercial banks.

A summary of activity due to Parent for fiscal years 2018 and 2017 is as follows:

	January 1, 2019	January 2, 2018
Amount due to Parent at beginning of the year	\$ (248,883)	\$ (1,532,447)
Franchise development administrative, legal and franchisee training costs	(2,955,444)	(1,317,344)
Purchases of inventory and outbound freight charges	(9,003,322)	(10,719,218)
Income taxes	(1,084,340)	(1,879,874)
Franchisee cash remittances on account for sales and miscellaneous	12,273,189	15,200,000
Amount due to Parent at end of the year	<u><u>\$ (1,018,800)</u></u>	<u><u>\$ (248,883)</u></u>

6. Income Tax

The provision for income taxes for the years ended January 1, 2019 and January 2, 2018 consist of the following:

	Year Ended	
	January 1, 2019	January 2, 2018
Current taxes:		
U.S Federal	\$ 880,516	\$ 1,635,944
State	200,624	229,855
International	7,069	24,849
Total current taxes	<u>1,088,209</u>	<u>1,890,648</u>
Deferred taxes:		
U.S. Federal	11,568	17,587
State	2,187	(4,706)
Total deferred taxes	<u>13,755</u>	<u>12,881</u>
Total provision for income taxes	<u><u>\$ 1,101,964</u></u>	<u><u>\$ 1,903,529</u></u>

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

6. Income Tax (continued)

The following is a reconciliation of the provision for income taxes at statutory rates to the reported income tax provision:

	Year Ended	
	January 1, 2019	January 2, 2018
Income tax provision at the federal statutory rate	\$ 909,881	\$ 1,655,044
Foreign taxes	7,069	24,849
State income tax provision	204,125	223,921
Federal rate change	-	73,033
Permanent difference	(10,807)	(51,570)
Foreign tax credit	(7,069)	(24,849)
Other, net	(1,235)	3,101
	<u>\$ 1,101,964</u>	<u>\$ 1,903,529</u>

The following summarizes the deferred tax assets and liabilities:

	January 1, 2019	January 2, 2018
Deferred tax assets:		
Accrued compensation	\$ 48,332	\$ 39,814
Deferred franchise revenue	268,191	114,079
Credit carryforwards	207,851	200,663
Other	9,210	4,058
Total deferred tax assets	<u>533,584</u>	<u>358,614</u>
Deferred tax liabilities:		
Property, plant, and equipment	(308)	(597)
Total deferred tax liabilities	<u>(308)</u>	<u>(597)</u>
Net deferred income taxes	<u>\$ 533,276</u>	<u>\$ 358,017</u>

As of January 1, 2019, the Company had no unrecognized tax benefits. The Company's policy is to recognize interest and penalties as a component of income tax expense if incurred. To date, no interest or penalties have been charged or accrued in relation to unrecognized tax benefits.

As of January 1, 2019, the Company had foreign tax credit carryforwards of \$207,851. If not utilized, the credits will start to expire in 2024.

Caribou Coffee Development Company, Inc.

Notes to the Financial Statements (continued)

6. Income Tax (continued)

In December 2018, the Parent was distributed out of the JAB Beech Consolidated Group (Former Parent) and was ultimately contributed to Pret Panera Holding Company, Inc. Since there were no changes to the Company at the operating entity level, the tax impact to the Company is determined to be immaterial. Because of the restructuring, the Company will start to file a federal consolidated income tax return with Pret Panera Holding Company, Inc. and Subsidiaries in the post-restructuring periods. The income tax provision reflected in the financial statements has been prepared on a stand-alone basis. Amounts due to Parent for current income taxes as of January 1, 2019, and January 2, 2018 were \$1,084,340 and \$1,879,874, respectively, which were recorded in payable due to parent company in the accompanying balance sheets.

For federal purposes, tax years for the Company prior to 2015, are closed for assessment purposes. Tax years in which a net operating loss was generated by the consolidated tax return filing group will remain open for examination until the statute of limitations closes on the tax years utilizing net operating loss carryforwards to reduce the tax due. Generally, the statute of limitations will close on tax years utilizing net operating loss carryforwards three years subsequent to the utilization of net operating losses. The Company expects the consolidated group net operating loss tax years 1998 through 2008 to close for tax assessment purposes in 2019 through 2021. For state purposes, the statute of limitations remains open in a similar manner for states where the Company generated net operating losses. The Company's primary state jurisdiction is Minnesota.

7. Dividend

In December 2018 and December 2017 the board of directors of the Company declared and paid a \$3,000,000 and \$2,600,000 dividend to Caribou Coffee Company, Inc., respectively.

8. Subsequent Events

The Company has evaluated all subsequent events through April 15, 2019, the date the financial statements were available to be issued.

FINANCIAL STATEMENTS

Caribou Coffee Development Company, Inc.
As of January 2, 2018 and January 1, 2017, and for the Fiscal
Years Ended January 2, 2018 and January 1, 2017
With Report of Independent Certified Public Accountants



Caribou Coffee Development Company, Inc.

Financial Statements

As of January 2, 2018 and January 1, 2017, and for the Fiscal
Years Ended January 2, 2018 and January 1, 2017

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REPORT OF INDEPENDENT CERTIFIED PUBLIC ACCOUNTANTS

Grant Thornton LLP
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Board of Directors
Caribou Coffee Development Company, Inc.

We have audited the accompanying financial statements of Caribou Coffee Development Company, Inc., which comprise the balance sheets as of January 2, 2018 and January 1, 2017, and the related statements of operations, changes in shareholder's equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Caribou Coffee Development Company, Inc., as of January 2, 2018 and January 1, 2017, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Grant Thornton LLP

Denver, Colorado

April 23, 2018

Caribou Coffee Development Company, Inc.

Balance Sheets

	January 2, 2018	January 1, 2017
Assets		
Cash and cash equivalents	\$ 1,148,903	\$ 1,644,383
Restricted cash	604,357	413,787
Accounts receivable, net	1,770,048	2,181,703
Total current assets	3,523,308	4,239,873
Property and equipment, net of accumulated depreciation and amortization	3,683	5,482
Deferred tax assets, net	358,017	370,897
Other assets	182,574	196,596
Total assets	\$ 4,067,582	\$ 4,812,848
Liabilities and shareholder's equity		
Payable due to parent company	\$ 248,883	\$ 1,532,447
Accrued compensation	15,606	160,038
Accrued expenses	689,513	531,662
Deferred revenue	49,000	133,500
Total current liabilities	1,003,002	2,357,647
Deferred revenue long term	816,667	571,667
Total long-term liabilities	816,667	571,667
Shareholder's equity:		
Common stock, par value \$0.01, 200,000 shares authorized; 25,000 shares issued and outstanding at both January 2, 2018 and January 1, 2017	250	250
Additional paid-in capital	249,750	249,750
Retained earnings	1,997,913	1,633,534
Total shareholder's equity	2,247,913	1,883,534
Total liabilities and shareholder's equity	\$ 4,067,582	\$ 4,812,848

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Operations

	Year Ended	
	January 2, 2018	January 1, 2017
Net revenues	\$ 16,618,758	\$ 16,455,128
Cost of sales	9,547,385	9,750,972
Operating expenses	2,006,623	2,880,203
Opening expenses	1,409	12,903
Depreciation and amortization	1,799	1,788
General and administrative expenses	193,634	88,504
Operating income	4,867,908	3,720,758
Provision for income taxes	1,903,529	1,433,783
Net income	\$ 2,964,379	\$ 2,286,975

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Changes in Shareholder's Equity

	<u>Common Stock</u>		<u>Additional</u>		<u>Retained</u>	<u>Shareholder's</u>
	<u>Number of</u>	<u>Amount</u>	<u>Paid-In</u>	<u>Capital</u>	<u>Earnings</u>	<u>Equity</u>
	<u>Shares</u>					
Balance, January 3, 2016	25,000	\$ 250	\$ 249,750	\$ 1,546,559	\$ 1,796,559	
Dividend	—	—	—	(2,200,000)	(2,200,000)	
Net income	—	—	—	2,286,975	2,286,975	
Balance, January 1, 2017	25,000	\$ 250	\$ 249,750	\$ 1,633,534	\$ 1,883,534	
Dividend	—	—	—	(2,600,000)	(2,600,000)	
Net income	—	—	—	2,964,379	2,964,379	
Balance, January 2, 2018	25,000	\$ 250	\$ 249,750	\$ 1,997,913	\$ 2,247,913	

See accompanying notes.

Caribou Coffee Development Company, Inc.

Statements of Cash Flows

	Year Ended	
	January 2, 2018	January 1, 2017
Operating activities		
Net income	\$ 2,964,379	\$ 2,286,975
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	1,799	1,788
Deferred income taxes	12,880	(221,942)
Changes in operating assets and liabilities:		
Restricted cash	(190,570)	(284,921)
Accounts receivable	411,655	(28,068)
Accrued expenses and other liabilities	13,419	275,509
Deferred franchise fee revenue	160,500	173,500
Other assets	14,022	(83,288)
Net cash provided by operating activities	3,388,084	2,119,553
Financing activities		
Due to parent company	(1,283,564)	1,319,964
Distribution to Parent	(2,600,000)	(2,200,000)
Net cash used in financing activities	(3,883,564)	(880,036)
Increase (decrease) in cash and cash equivalents	(495,480)	1,239,517
Cash and cash equivalents at beginning of year	1,644,383	404,866
Cash and cash equivalents at end of year	\$ 1,148,903	\$ 1,644,383
Supplemental disclosure of cash flow information		
Cash paid during the year for:		
Income taxes	\$ 55,983	\$ 59,043

See accompanying notes.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements

January 2, 2018

1. Business and Summary of Significant Accounting Policies

This summary of significant accounting policies of Caribou Coffee Development Company, Inc. (the Company) is presented to assist in understanding the Company's financial statements. The financial statements and notes are representations of the Company's management, which is responsible for their integrity and objectivity. The Company's accounting policies conform to generally accepted accounting principles in the United States (GAAP) and have been consistently applied in the preparation of the financial statements.

Description of Business

The Company was incorporated in the state of Minnesota in October 2004. The Company files a Franchise Disclosure Document with the Federal Trade Commission and various states for the continuing right to grant franchises to third parties to operate coffeehouses under the "Caribou Coffee" trade name. The Company offers for sale franchises to operate Caribou Coffee brand coffeehouses, under a sublicense agreement from Caribou Coffee Company, Inc. (the Parent), throughout the United States of America and in various international locations. The franchise agreements typically have a term of 10 years with an option to renew for an additional term of three years. The Company is a 100% owned subsidiary of the Parent.

Fiscal Year

The Company's fiscal year ends on the Tuesday closest to December 31. Fiscal year 2017 ended on January 2, 2018, and fiscal year 2016 ended on January 1, 2017. Both fiscal years consisted of 52 weeks.

Management Estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities as of the dates of the financial statements. Actual results could differ from those estimates.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Revenue Recognition

Territory development fees and initial franchise fees are recognized upon substantial performance of services for a new territory or coffeehouse, which is generally upon the opening of a new coffeehouse. Royalties based upon a percentage of reported franchised coffeehouse sales are recognized on a monthly basis when earned. Revenue from product sales to franchised coffeehouses and the related costs are recognized when title and risk of ownership have passed to the customer, persuasive evidence of an arrangement exists, the price is fixed and determinable, and the collection of the resulting receivable is reasonably assured, which generally occurs at the time the product is shipped. Revenue from product sales includes any applicable shipping and handling costs invoiced to the customer, and the expenses of such shipping and handling costs are included in cost of sales. Sales tax collected from franchised coffeehouses is presented net of amounts expected to be remitted to various tax jurisdictions. Accordingly, sales taxes have no effect on the Company's reported net sales in the accompanying statements of operations.

Cash and Cash Equivalents

The Company considers all highly liquid investments with maturities of three months or less at the time of purchase to be cash equivalents. The Company maintains cash in bank accounts which, at times, may exceed federally insured limits. The Company has not experienced any losses in such accounts.

Restricted Cash

The Company's restricted cash consists of funds paid by franchisees that are allocated as advertising fund contributions under the executed franchise agreements.

Accounts Receivable

Accounts receivable consist of amounts due from franchisees for product sales, royalties, and initial franchise fees due upon execution of a franchise agreement and are recorded at net realizable value. Accounts receivable are typically due in 30 days. After 30 days the receivable is considered past due. The Company reviews its aged receivable balances for collectability on a regular basis. Historically, credit losses have been insignificant.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Property and Equipment

Property and equipment, which primarily consist of personal computers, fixtures, and equipment, are stated at cost and are being depreciated on a straight-line basis over 36 to 60 months.

Property and equipment for the years ended January 2, 2018 and January 1, 2017, consist of:

	January 2, 2018	January 1, 2017
Furniture, fixtures, and equipment	\$ 9,073	\$ 9,073
Less: accumulated depreciation and amortization	(5,390)	(3,591)
Net property and equipment	<u>\$ 3,683</u>	<u>\$ 5,482</u>

The Company reviews property and equipment assets for impairment whenever events or changes in circumstances indicate the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to the future net cash flows expected to be generated by the asset. If such assets are considered impaired, the impairment to be recognized is measured by the amount by which the carrying amounts of the assets exceed the fair values of the assets. Assets that meet the held-for-sale criteria are reported at the lower of the carrying amount or the fair value less cost to sell. No impairments were incurred for fiscal years 2017 or 2016.

Income Taxes

Income taxes are provided for the tax effects of transactions reported in the financial statements. The Company recognizes deferred tax assets and liabilities for the expected future tax consequences of events that have been included in the financial statements or tax returns. Under this method, deferred tax assets and liabilities are determined based on the difference between the financial statements and tax basis of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse. Valuation allowances are recorded against deferred tax assets when it is determined that it is more likely than not that they will not be utilized in the future.

The Company is included in the consolidated income tax return of its Parent. At times, the Company is subject to foreign withholding taxes, which may be eligible for a foreign tax credit.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

1. Business and Summary of Significant Accounting Policies (continued)

Risks and Uncertainties

The Company's business is not diversified and consists of offering for sale franchises to operate Caribou Coffee brand coffeehouses throughout the United States of America and in various international locations. Franchised coffeehouse products are purchased with consumers' discretionary income, and shifts in consumer preferences away from the gourmet coffee segment would have a material adverse effect on the Company's results of operations. Delivery of the Company's products to franchised locations requires safe and reliable service through independent carriers.

Recent Accounting Pronouncements

In February 2016, the Financial Accounting Standards Board (FASB) issued updated guidance to remove the effective dates on previously issued accounting standard updates related to alternative accounting for private companies. The update also included transition provisions that enable a private company to forgo a preferability assessment the first time a private company accounting alternative is elected. The standard became effective immediately. The Company does not expect the adoption of this guidance to have a material impact on its financial statements.

In November 2015, the FASB issued guidance requiring entities to present deferred tax assets and deferred tax liabilities as noncurrent in a classified balance sheet. The standard will become effective for annual periods beginning after December 15, 2017. The Company has adopted the provisions of this guidance effective January 1, 2017 on a prospective basis. No prior periods were retrospectively adjusted.

In May 2014, the FASB issued guidance that converges the FASB's and the International Accounting Standards Board's current standards on revenue recognition. The standard provides companies with a single model to use in accounting for revenue arising from contracts with customers and supersedes current revenue guidance. The core principal of the new guidance is that an entity will recognize revenue to depict the transfer of promised goods to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. Additionally, the guidance requires disclosures related to the nature, amount, timing and uncertainty of revenue that is recognized. The standard will become effective for annual periods beginning after December 15, 2018. Early adoption is not permitted. The standard permits companies to either apply the adoption to all periods presented, or apply the requirements in the year of adoption through a cumulative adjustment. The Company is currently evaluating the impact of adopting this accounting standard update on its financial statements.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

2. Summary of Franchised Locations

Following is a summary of changes in the number of franchised locations during 2017:

In operation at January 1, 2017	139
New franchise locations placed in operation during the year	18
Closed franchise locations during the year	(17)
In operation at January 1, 2017	140
New franchise locations placed in operation during the year	19
Closed franchise locations during the year	(10)
In operation at January 2, 2018	149

3. Franchise Agreement

In January 2015, the Company entered into a Master Franchise Agreement with a franchisee partner in Indonesia. The agreement is for ten years and grants the exclusive right to the franchisee to open sixty Caribou Coffee branded coffeehouses in Indonesia over the term of the agreement.

In connection with the agreement, the franchisee is required to pay the Company a nonrefundable deposit aggregating \$1.0 million for initial territory and license fees (Initial Deposit). The nonrefundable deposit was paid in three installments of \$490,000 in March 2015, \$250,000 in January 2016 and \$240,000 in January 2017. In addition to the Initial Deposit, the franchisee is obligated to pay the Company \$10,000 per franchised/subfranchised coffeehouse opened for the first 3 Caribou Coffee branded coffeehouses and \$20,000 for the remaining 57 franchised/subfranchised coffeehouse locations opened. In the event the location is a franchised/subfranchised kiosk, the franchisee is obligated to pay the Company \$10,000 per kiosk opened (initial franchise fee). The agreement provides for \$8,000 of the Initial Deposit received by the Company to be applied against the initial franchise fee as discussed herein. Monthly royalty payments ranging from 3% to 5% of gross sales are also due to the Company. If mutually agreed, the agreement may be extended for an additional 10 year term.

The Company deferred certain direct expenses in connection with the implementation of the Master Franchise Agreement and has included \$182,574 and \$192,909 as other long-term assets as of January 2, 2018 and January 1, 2017, respectively. These costs include the direct costs for training franchisees, establishing a logistics and distribution network to supply product to franchisees, marketing, related travel and legal costs. These expenses will be deferred until the related coffeehouse is opened and revenue is recognized.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

4. Deferred Franchise Fee Revenue

When the Company enters into a Master Franchise Agreement, Development Rights Agreement, or Franchise Agreement, it agrees to provide certain services to the franchisee. Generally, these services include reserving the territory development area, assistance in site selection, training personnel, implementation of an accounting system, and design of a quality control program.

Nonrefundable fees received by the Company upon execution of these agreements are deferred and recognized into income upon substantial performance of services for a new territory or coffeehouse, which is generally upon the opening of a new coffeehouse.

In aggregate, for the periods ending January 2, 2018 and January 1, 2017 the Company deferred \$865,667 and \$705,167 of franchise fee revenue, included \$49,000 and \$133,500 in short-term deferred revenue and \$816,667 and \$571,667 in long-term deferred revenue, respectively.

5. Related-Party Transactions

The Company has no employees and no operating facilities. The operations of the Company are dependent on certain services provided by the Parent in connection with supporting the franchise business such as franchise development administrative services, franchisee training, legal, accounting and tax, purchasing, information technology, warehousing, and order fulfillment. The Company incurred \$1,317,344 and \$2,314,143 for the years ended January 2, 2018 and January 1, 2017, respectively, for franchise development administrative, legal, and franchisee training services charged by the Parent.

All of the assets of the Company have been pledged as collateral for the Parent's obligation under its credit agreement with a syndicate of commercial banks.

A summary of activity due to Parent for fiscal years 2017 and 2016 is as follows:

	January 2, 2018	January 1, 2017
Amount due to Parent at beginning of the year	\$ (1,532,447)	\$ (212,483)
Franchise development administrative, legal and franchisee training costs	(1,317,344)	(2,314,143)
Purchases of inventory and outbound freight charges	(10,719,218)	(10,876,531)
Income taxes	(1,879,874)	(1,659,290)
Franchisee cash remittances on account for sales and miscellaneous	15,200,000	13,530,000
Amount due to Parent at end of the year	<u>\$ (248,883)</u>	<u>\$ (1,532,447)</u>

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

6. Income Tax

The provision for income taxes for the years ended January 2, 2018, and January 1, 2017, consist of the following:

	Year Ended	
	January 2, 2018	January 1, 2017
Current taxes:		
U.S Federal	\$ 1,635,944	\$ 1,415,009
State	229,855	180,631
International	24,849	44,743
Total current taxes	1,890,648	1,640,383
Deferred taxes:		
U.S. Federal	17,587	(188,345)
State	(4,706)	(18,255)
Total deferred taxes	12,881	(206,600)
Total provision for income taxes	<u>\$ 1,903,529</u>	<u>\$ 1,433,783</u>

The following is a reconciliation of the provision for income taxes at statutory rates to the reported income tax provision:

	Year Ended	
	January 2, 2018	January 1, 2017
Income tax provision at the federal statutory rate of 34%	\$ 1,655,044	\$ 1,266,327
Foreign taxes	24,849	44,743
State income tax provision	223,921	161,717
Federal rate change	73,033	-
Permanent difference	(51,570)	5,814
Foreign tax credit	(24,849)	(44,743)
Other, net	3,101	(75)
	<u>\$ 1,903,529</u>	<u>\$ 1,433,783</u>

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

6. Income Tax (continued)

The following summarizes the deferred tax assets and liabilities:

	January 2, 2018	January 1, 2017
Deferred tax assets:		
Accrued compensation	\$ 39,814	\$ 95,277
Deferred franchise revenue	114,079	97,675
Credit carryforwards	200,663	175,814
Other	4,058	5,457
Total deferred tax assets	358,614	374,223
Deferred tax liabilities:		
Property, plant, and equipment	(597)	(3,326)
Total deferred tax liabilities	(597)	(3,326)
Net deferred income taxes	\$ 358,017	\$ 370,897

As of January 2, 2018, the Company had no unrecognized tax benefits. The Company's policy is to recognize interest and penalties as a component of income tax expense if incurred. To date, no interest or penalties have been charged or accrued in relation to unrecognized tax benefits.

As of January 2, 2018, the Company had foreign tax credit carryforwards of \$200,663. If not utilized, the credits will start to expire in 2024. The Company's future taxable income will be sufficient to utilize these credits before they expire, therefore, a valuation allowance is not necessary.

The Company files a consolidated tax return with JAB Beech, Inc. and subsidiaries. The income tax provision reflected in the financial statements has been prepared on a stand-alone basis. Approximately \$1,879,874 and \$1,659,290 was due to Parent for current income taxes as of January 2, 2018, and January 1, 2017, respectively, which was recorded in payable due to parent company in the accompanying balance sheets.

For federal purposes, tax years for the Company prior to 2014, are closed for assessment purposes. Tax years in which a net operating loss was generated by the consolidated tax return filing group will remain open for examination until the statute of limitations closes on the tax years utilizing net operating loss carryforwards to reduce the tax due. Generally, the statute of limitations will close on tax years utilizing net operating loss carryforwards three years subsequent to the utilization of net operating losses. The Company expects the consolidated group net operating loss tax years 1998 through 2008 to close for tax assessment purposes in 2018 through 2021. For state purposes, the statute of limitations remains open in a similar manner for states where the Company generated net operating losses. The Company's primary state jurisdiction is Minnesota.

Caribou Coffee Development Company, Inc.

Notes to Financial Statements (continued)

6. Income Tax (continued)

On December 22, 2017, the President of the United States signed and enacted comprehensive tax legislation into law H.R. 1, commonly referred to as the Tax Cuts and Jobs Act (the “Tax Act”). Except for certain provisions, the Tax Act is effective for tax years beginning on or after January 1, 2018. The most significant impacts include lowering of the U.S. federal corporate income tax rate and remeasuring certain net deferred tax liabilities. We recorded \$73,033 net income tax expense for the remeasurement of certain deferred taxes and related amounts. Given the complexity of the changes in tax law resulting from the Tax Act, we have not finalized the accounting for the income tax effects, including the provisional amount described above. We will complete our analysis no later than December 22, 2018.

7. Dividend

In December 2017 and December 2016 the board of directors of the Company declared and paid a \$2,600,000 and \$2,200,000 dividend to Caribou Coffee Company, Inc., respectively.

8. Subsequent Events

The Company has evaluated all subsequent events through April 23, 2018, the date the financial statements were available to be issued.

EXHIBIT B

LICENSE AGREEMENT
(AND EXHIBITS)

CARIBOU COFFEE DEVELOPMENT COMPANY, INC.

**CARIBOU COFFEE®
LICENSE AGREEMENT**

NAME OF LICENSEE

DATE OF AGREEMENT

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EXHIBITS AND ATTACHMENTS

EXHIBIT A - GUARANTY AND ASSUMPTION OF OBLIGATIONS

CARIBOU COFFEE® LICENSE AGREEMENT

This License Agreement (**the “Agreement”**) is made and entered into as of _____, 20____ (**the “Effective Date”**) (regardless of the dates of the parties’ signatures) by and between **CARIBOU COFFEE DEVELOPMENT COMPANY, INC.**, a Minnesota corporation with its principal business address at 3900 Lakebreeze Avenue, Minneapolis, Minnesota 55429 (**“we,” “us,” or “our”**), and _____, a _____ whose principal business address is _____ (**“you” or “your”**).

INTRODUCTION

A. We, our parent company, Caribou Coffee Company, Inc. (**“CCC”**), and our affiliates have developed (and continue to develop and modify) policies and procedures, Confidential Information (defined in Section 6 below), and a distinctive and comprehensive system, which includes business formats, methods, designs, layouts, signage, standards, and specifications (**the “System”**), for the promotion, operation, and identification of coffeehouses under the CARIBOU COFFEE® trademark and other trademarks, service marks, and commercial symbols (**the “Marks”**) that sell coffees, teas, fresh-baked bagels, cream cheese and other spreads, soups, salads, sandwiches and other beverage and food products (which, together with certain other products and supplies described in Section 7.F(4) are **“Approved Products”**) for on-premises and off-premises consumption.

B. Certain Approved Products are prepared according to specified recipes, standards and procedures and use high quality ingredients, including proprietary coffee beans, mixes, syrups, cream cheeses and bagels (**collectively, “Proprietary Products”**).

C. Coffeehouses that sell specified Approved Products, operate pursuant to the System, and use the Marks as their primary trade identity are referred to in this Agreement as **“CARIBOU COFFEE® Coffeehouses.”** A “CARIBOU COFFEE® Coffeehouse” includes any retail sales outlet or other point of distribution using the Marks as its primary trade identity and devoted exclusively to the preparation and sale of certain Approved Products using the System. A “CARIBOU COFFEE® Coffeehouse” does not, however, include any point of distribution that sells Approved Products but does not operate pursuant to the System or use the Marks as its primary trade identity.

D. You desire to obtain a license to operate a CARIBOU COFFEE Coffeehouse at a site we approve under the terms of this Agreement, together with all mandatory specifications, standards, operating procedures, and rules that we periodically prescribe for CARIBOU COFFEE® Coffeehouses (**collectively, “System Standards”**).

AGREEMENTS

1. Grant of License.

A. Grant of License. Subject to the terms and conditions of this Agreement, we grant you a license (**the “License”**) to develop and operate a CARIBOU COFFEE® Coffeehouse (**the “Coffeehouse”**) at a site that we must approve at the following site (for which you have sought, and received, our consent): _____ (**the “Location”**), and to use the System in its operation, for a term (**the “Term”**) beginning on the Effective Date and expiring five (5) years from that date (unless sooner terminated as provided in this Agreement). If, however your Coffeehouse’s Host Facility is an airport, your

Term will expire at the earlier of ten (10) years from the Effective Date or upon termination of your concessions agreement with the airport Host Facility (unless sooner terminated as provided in this Agreement). You may operate the Coffeehouse only at the approved Location, may use the Location for the sole purpose of operating the Coffeehouse, and may not relocate the Coffeehouse without our prior written approval. You agree to use reasonable best efforts to promote the Coffeehouse. Except for the Coffeehouse's retail sale of CARIBOU COFFEE® brand whole coffee beans and/or non-brewed ground coffee from a separate gourmet/specialty coffee area (if applicable) and limited off-premises catering services for which you must obtain our prior written approval, you cannot: (1) sell any specified Approved Products to customers other than at the Location of the Coffeehouse; (2) sell any specified Approved Products for delivery away from the Location, including through catalogs, mail order, the Internet (as defined in Section 5(E) below), or any other distribution channel; or (3) operate directly or indirectly (*e.g.*, through an affiliate) as a wholesaler or distributor of Proprietary Products.

B. **Location within Host Facility.** Your Location must be located within a host facility to which we consent (**the "Host Facility"**), and you must obtain our consent to the specific site of your Coffeehouse Location within the Host Facility. If the placement and operation of your Coffeehouse in the Host Facility requires the consent of the owner, lessor and/or licensor of the Host Facility, you agree to obtain such consent in writing (and provide a copy of the consent to us). You acknowledge and agree that such consent is a condition precedent to the grant by us of your right to establish and operate the Coffeehouse at the Location.

C. **Rights We Reserve.** Your rights under this Agreement are non-exclusive and you receive no protected territory or similar rights. We (and any affiliates that we have from time to time) retain the right during the Term to engage in any and all activities that we (and they) desire, at any time or place, and whether or not these activities compete with your Coffeehouse, including the right: (1) to establish and operate, and grant to others the right to establish and operate, CARIBOU COFFEE® coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries or other retail businesses using one or more of the Marks at any locations and in any areas, even if within close proximity to your Coffeehouse; (2) to establish and operate, and grant to others the right to establish and operate, related or unrelated businesses and distribution channels (including the Internet, wholesale businesses, and catalogs), wherever located or operating and regardless of the nature or location of the customers with whom such other businesses and distribution channels do business (including independent coffee retailers, department stores, food marts, restaurants, coffeehouses, grocery stores, and airlines); that operate under one or more of the Marks or any other trademarks or service marks (including those of our affiliates); that are the same as or different from CARIBOU COFFEE® Coffeehouses, including CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, and BRUEGGER'S BAGELS® bakeries; and/or that sell products and/or services that are identical or similar to, and/or competitive with, those that CARIBOU COFFEE® Coffeehouses customarily sell (for example, the CARIBOU COFFEE® "We Proudly Brew" program); and (3) to engage in all other activities not expressly prohibited by this Agreement.

D. **Guaranty.** We may require a guaranty of your obligations under this Agreement from your parent, affiliate and/or equity owner as a condition to entering into this Agreement. If we require such a guaranty from one or more of such entities or individuals, they must sign the Guaranty and Assumption of Obligations Agreement in the form attached hereto as Exhibit A (the "Guaranty"), and such entity or person who executes the Guaranty is deemed a **"Guarantor."** The term "equity owner" means any person or entity who directly or indirectly owns a ten percent (10%) or greater interest in you.

E. **System Changes.** You acknowledge and agree that we have the right to vary the System, and any of the components of the System, including our System Standards, and you agree to comply with the then-current System and System Standards applicable to the Coffeehouse.

2. **Site Acceptance and Development of Coffeehouse.**

A. **Site Report.** You will deliver to us written information (containing demographic, commercial, and other information and photographs as we reasonably require) for the site at which you propose to establish and operate the Coffeehouse and which you reasonably believe complies with our then-current site selection criteria. The proposed site is subject to our prior written consent. In accepting or rejecting the proposed site as an approved Location, we will consider demographic characteristics of the proposed site, traffic patterns, the predominant character of the property, the proximity to other food and beverage businesses, other commercial characteristics, and the size, appearance, and other physical characteristics of the site. Our review of the proposed site may (or may not) involve an onsite visit. You must select a site that is acceptable to us within six (6) months of the Effective Date. In addition, you must provide us with a copy of the proposed lease for our review. You cannot sign the proposed lease until we have had reasonable time to confirm that the lease contains certain provisions that we require. Our consent to a proposed site as an approved Location does not represent a warranty or representation of any kind as to the suitability of the proposed location or the Host Facility for a CARIBOU COFFEE® Coffeehouse.

B. **Coffeehouse Development.** You agree to develop the Coffeehouse in compliance with our mandatory specifications for dimensions, design, image, layout, decor, fixtures, equipment, signs, and color scheme. These specifications might not reflect the requirements of any federal, state, or local law, code, or regulation, including those rules and regulations governing public accommodations for disabled persons. You are responsible for ensuring that the Location's site plans and specifications comply with our requirements, the Americans with Disabilities Act, any other public accommodation rules and similar rules, and all other applicable federal, state and local laws, ordinances, building codes and permit requirements and (if applicable) lease requirements and restrictions other applicable ordinances, building codes, permit requirements, and lease requirements and restrictions. You agree to send us for review your construction plans and specifications before you begin constructing the Coffeehouse at the Location and all revised or "as built" plans and specifications during construction. Because our review is limited to ensuring your compliance with our design and layout requirements, our review might not assess compliance with federal, state, or local laws and regulations, including the public accommodation rules; compliance with these laws is your responsibility. We may inspect the Location while you are developing the Coffeehouse.

You agree to do the following at your own expense: (1) obtain any additional permits and licenses required for the Coffeehouse; (2) construct all required improvements to the Location; (3) purchase or lease, and install, all required fixtures, furniture, signs, and equipment for the Coffeehouse (**collectively, "Operating Assets"**); and (4) purchase an opening inventory of required, authorized and approved Proprietary Products from us, our affiliates or other designated sources, and other Approved Products, materials and supplies from approved and designated sources.

C. **Point-of-Sale System and Other Operating Assets Used at Coffeehouse.** You agree to use in operating the Coffeehouse only those Operating Assets that we designate or approve for CARIBOU COFFEE® Coffeehouses as meeting our standards and specifications for quality, design, appearance, function, and performance. You agree to display at the Location (and, if applicable, on the Coffeehouse's exterior) only the signs, emblems, lettering, logos, and display materials that we approve. For Operating Assets that are proprietary to us and the System, you agree to purchase or lease approved brands, types, and models of Operating Assets only from suppliers we designate (which may include and/or be limited to us and/or our affiliates). As for non-proprietary Operating Assets, you agree to purchase only those brands, types, and models that we designate from suppliers that meet our System Standards as further described in Section 7.F(4) below or as we otherwise approve in writing.

You must purchase a point-of-sale computer system and may use any point-of-sale computer system that is standard in the industry, provided that such system meets the minimum specifications we

periodically may establish. You must obtain and use computer hardware and/or software enabling you to access any website, extranet, or intranet system we maintain for CARIBOU COFFEE® Coffeehouses and have a functioning e-mail address. Your point-of-sale system must have the systems or components necessary for you to accept and process our gift and loyalty cards and participate in our gift card, customer loyalty, and similar programs, unless you are restricted from doing so by your lease or other third party contract related to the Host Facility (in which case you must notify us, in writing, of such restriction). We have no obligation to reimburse you for any costs related to your point-of-sale computer system, or service and support costs related to it. You must periodically upgrade point-of-sale computer systems, and obtain service and support, as we determine appropriate in response to business, operations, marketing conditions, or changes in technology. We may, upon no less than sixty (60) days' written notice, designate a point-of-sale computer system in the future for CARIBOU COFFEE® Coffeehouses. In such event, we may require you to purchase the computer system from us or our designated supplier at your expense for use in your Coffeehouse. The designated computer system may include one or more proprietary software programs developed by or for us, and you must use and pay for any proprietary software, including any related license or maintenance service.

During the term of the License Agreement, you agree to obtain all necessary customer consents in order to provide us with independent access to the customer-related data relating to the Coffeehouse that is stored on the POS System ("**Customer Data**") in order to operate our customer loyalty program. We will periodically establish reasonable policies relating to the use of this Customer Data. Following expiration or termination of this Agreement, you may not directly or indirectly use the Customer Data in violation of the post-termination obligations under this Agreement.

D. **Opening Criteria.** You may not open the Coffeehouse for business to the public until: (1) the Coffeehouse meets our System Standards (although our acceptance of the Coffeehouse's condition is not a representation or warranty that the Coffeehouse complies with any applicable statutes, rules, regulations, requirements, or recommendations nor a waiver of our right to require continuing compliance with our System Standards; (2) all required training has been successfully (in our sole discretion) completed; and (3) you have paid the initial license fee and other amounts then due to us under this Agreement.

E. **Opening Time Period.** You must open the Coffeehouse for business and be fully operational at the Location within nine (9) months of the Effective Date of this Agreement. If you are converting an existing retail food and/or beverage business at the Location, you must open the Coffeehouse for business and be fully operational within thirty (30) days of the closure of the existing business.

3. **Fees.**

A. **Initial License Fee.** You agree to pay us a one-time, nonrefundable initial license fee of Twelve Thousand Five Hundred Dollars (\$12,500) (the "**Initial License Fee**"). This fee must be paid, and is fully earned by us, when you sign this Agreement.

B. **Royalty Fee.** You agree to pay us, on or before the fifteenth (15th) day following the end of each calendar month, a royalty fee (the "**Royalty Fee**") equal to six percent (6.0%) of the Coffeehouse's Gross Sales during that month. If, however, your Host Facility is an airport, your Royalty Fee will equal four percent (4%) of the Coffeehouse's Gross Sales during that month. You agree to report to us the Coffeehouse's Gross Sales on a weekly as well as on a monthly basis in the form that we may periodically specify. The term "**Gross Sales**" means all revenue that you derive from operating the Coffeehouse, whether from cash, check, credit and debit card, barter exchange, trade credit, or other credit transactions, but (1) excludes all federal, state or municipal sales, use, value added or service taxes actually collected from customers and paid to the appropriate taxing authority, (2) excludes revenue you derive from selling

or issuing gift or loyalty cards (although revenue you derive from selling Approved Products to customers who use such cards for payment will be included in Gross Sales), and (3) is reduced by the amount of any documented refunds and credits the Coffeehouse in good faith gives to customers (if those amounts originally were included in calculating Gross Sales). If the Host Facility has a central beverage station, Gross Sales will not include beverage sales obtained by customers from the central beverage station unless the beverage sales are derived from a combination of our products and beverages sold for a price less than those products would have been sold had they been sold individually (a “**Combo Meal**”). Notwithstanding the presence of a central beverage station at the Host Facility, all beverages sold under our trademarks or as part of the Combo Meal will be included in the Gross Sales calculation.

C. **Late Fees.** You agree to pay us a late fee for each required payment not made on or before its original due date (and for each payment not honored by your financial institution). This late fee will equal fifteen percent (15%) of the original amount due but not paid on time (plus any bank charges). The late fee is not interest or a penalty but is in lieu of interest and compensates us for increased administrative and management costs due to your late payment.

D. **Method of Payment.** You must sign and deliver to us any documents as we periodically designate to authorize your bank to transfer, either electronically or through some other method of payment designated by us, directly to our account all amounts due to us or our affiliates from you, including all Royalty Fee payments, Marketing Fund contributions, interest charges and services charges. You will be responsible for any penalties, fines or similar expenses associated with the transfer of funds described herein. You must sign all documents we designate in accordance with this Section no later than ten (10) days after providing them to you. You will be required to certify the computation of the amounts in the manner and form we specify, and to supply to us any supporting or supplementary materials we require to verify the accuracy of amounts we collect from your account. We have the right to change the method of payment of the Royalty Fees, Marketing Fund contributions and any other fees due to us and our affiliates under this Agreement at any time upon thirty (30) days’ written notice to you. Further, if you are delinquent in the payment of any amounts owed to us, we have the right, without prejudice to any other rights or remedies we may have under this Agreement or any other agreements between us, to require you to prepay estimated Royalty Fees and Marketing Fund contributions, if applicable.

E. **Tax Indemnification.** You will indemnify us and reimburse us for all income, capital, gross receipts, sales and other taxes that the state in which the Coffeehouse is located imposes as a result of your operation of the Coffeehouse or the license of any of our intangible property in the jurisdiction in which the Coffeehouse is located. If more than one CARIBOU COFFEE® Coffeehouse licensee is located in such jurisdiction, they will share the liability in proportion to their Gross Sales from the licensed business, except in the case of sales taxes and gross receipts taxes, which will be divided in proportion to taxable sales to the licensees. If applicable, this payment is in addition to the Royalty Fee payments described above.

4. **Training and Assistance.**

A. **Initial Training.** We will provide our “Certified Manager” (as defined below) training program (which runs for up to fourteen (14) days) for one (1) individual you select, and we approve, who is responsible for the daily operation of the Coffeehouse and will oversee the training of Coffeehouse personnel. You will not be charged a training fee for the Certified Manager training program, but you must pay all travel, hotel and living expenses that your attendee incurs, and for all of his or her compensation (including wages, benefits, and workers’ compensation insurance) during training. The training program will focus on our System Standards and the material aspects of operating a CARIBOU COFFEE Coffeehouse. At your option, we will also provide our Certified Manager training program for additional managers or shift supervisors for a fee that we determine. All training will take place at the support center

in Minneapolis, Minnesota or at a certified training store which we designate. Each of the individuals you send to training must successfully complete the training program (including passing operations and proficiency tests) to our satisfaction, and upon successful completion, will be designated as a “**Certified Manager**”.

B. **Opening Assistance.** Upon your request or if we otherwise determine, we will send an "opening team" of up to two people (we determine the specific number) to the Coffeehouse for one week to assist with the Coffeehouse grand opening process. We will pay our opening team's wages, although you must pay for the opening team's reasonable travel, hotel, and living expenses during this period and make all travel, hotel, and similar arrangements for them.

C. **Ongoing Training and Assistance.** We may require, or you may elect to send, the Certified Manager(s) or other personnel to attend and successfully complete various training and/or retraining courses that we periodically choose to provide at the reasonable times and locations that we designate, and you must pay our then applicable charges, including our personnel's wages, per diem charges, and travel, hotel, and living expenses. If you appoint or hire a new Certified Manager for the Coffeehouse during the Term, he or she must successfully complete, within the timeframe we specify, the training described above. You agree to pay all travel, hotel, and living expenses, wages, and workers' compensation insurance incurred during all training courses and programs and pay our then-current training fee for such individuals. In addition, if you request, and we agree to provide, additional or special guidance, assistance or training, you agree to pay us our then-current fee to provide such guidance or training, plus our personnel's wages, per diem charges, and travel, hotel, and living expenses.

D. **General Guidance.** We may advise you periodically regarding the Coffeehouse's operation based on your reports or our evaluations and inspections and may guide you with respect to: (1) standards, specifications, and operating procedures and methods that CARIBOU COFFEE use; (2) purchasing required and authorized Operating Assets, Proprietary Products, Approved Products, and other items and arranging for their distribution to you; (3) advertising and marketing materials and programs; and (4) recommended employee training. We may guide you in our operations manual (“**Operations Manual**”); in bulletins or other written materials; by electronic media (including a website, intranet, or extranet); by telephone consultation; and/or at our office or the Coffeehouse.

E. **Operations Manual.** We will provide on loan to you, during the Term, electronic (internet) access to our Operations Manual, which may include audio, video, other electronic media and/or written materials. We will post the Operations Manual on a restricted internet website, intranet, or extranet to which you will have access. The Operations Manual will contain mandatory and suggested System Standards and other information that we have developed. Any required System Standards exist to protect our interests in the System and the Marks and to create a uniform customer experience and not for the purpose of establishing any control or duty to take control over those matters that are reserved to you. We may modify the Operations Manual periodically to reflect changes in System Standards and will provide to you electronic access to the modified Operations Manual. We have the right to develop, operate, and change the System in any manner not specifically prohibited by this Agreement. You agree to monitor and access the website, intranet, or extranet for any updates to the Operations Manual or System Standards. Any passwords or other digital identifications necessary to access the Operations Manual on a website, intranet, or extranet will be part of Confidential Information (defined below). You must restrict access to the computer system through which you may access the Operations Manual. If there is any direct conflict between the terms of the Operations Manual or other instructions from us and this Agreement, this Agreement will control. The Operations Manual is confidential. You may not disclose any portion of the Operations Manual to any person other than Coffeehouse employees who need to know those portions to

perform their duties. You may not copy, duplicate, record, or otherwise reproduce any part of the Operations Manual except for employee training purposes.

F. **Delegation of Performance.** You agree that we have the right to delegate the performance of any portion or all of our obligations under this Agreement to third-party designees, whether these designees are our affiliates, agents, or independent contractors with whom we contract to perform these obligations. If we do so, the third-party designees are obligated to perform the delegated functions for you in compliance with this Agreement. We remain responsible for those obligations if the third-party designees fail to perform the delegated functions.

5. **Marks.**

A. **Ownership and Goodwill of Marks.** CCC and/or its subsidiaries and affiliates own the rights to use and license the use of the Marks, Confidential Information and System (collectively, the “**Intellectual Property**”). In turn, CCC and one or more of its affiliates licenses us the right to use and sublicense the Intellectual Property in connection with developing and operating CARIBOU COFFEE Coffeehouses. For purposes of this Agreement, references to us and CCC respecting the ownership of and rights in the Intellectual Property will be deemed to include our affiliates to the extent of their rights in the Intellectual Property. You acknowledge that our right to sublicense the Intellectual Property to you is subject to our license agreement with CCC. Your right to use the Marks is derived only from this Agreement and is limited to your operating the Coffeehouse according to this Agreement and all System Standards we prescribe during the Term. Your unauthorized use of the Marks is a breach of this Agreement and infringes our and CCC’s rights in the Marks. Your use of the Marks and any goodwill established by that use are exclusively for our and CCC’s benefit, and this Agreement does not confer any goodwill or other interests in the Marks. You may not at any time during or after the Term contest or assist any other person in contesting the validity, or our and CCC’s ownership, of the Marks.

B. **Limitations on Your Use of Marks.** You agree to identify yourself as the Coffeehouse’s independent owner and operator in the manner we prescribe. You may not use any Mark in any manner that we have not expressly authorized in writing, and we may require you to destroy (with no reimbursement from us) all offending items reflecting unauthorized use. You agree to display the Marks prominently as we prescribe at the Coffeehouse and on materials we designate. You cannot use any Mark in any business or activity other than the business you conduct pursuant to this Agreement. You agree to give the notices of trade and service mark registrations we specify.

C. **Notification of Infringements and Claims.** You agree to notify us immediately of any apparent infringement or challenge to your use of any Mark, or of any person’s claim of any rights in any Mark, and not to communicate with any person other than us, CCC, and our attorneys (and your attorneys) regarding any infringement, challenge, or claim. We and CCC may take the action we deem appropriate (including no action) and control exclusively any litigation, trade mark office proceeding, or other proceeding concerning any Mark. You agree to cooperate in any action, and we or CCC will reimburse your reasonable costs for doing so.

D. **Discontinuance of Use of Marks.** If it becomes advisable for us, CCC and/or you to modify, discontinue using and/or replace any Mark and/or to use one or more additional, substitute, or replacement trade or service marks together with or in lieu of any previously designated Mark, you agree to comply with our directions, at your own cost, within a reasonable time after delivery of notice. You acknowledge that we and CCC are not responsible for reimbursement of your direct or indirect expenses of changing the Coffeehouse’s signs (or other items bearing such modified or discontinued Mark), your loss of revenue due to any modified or discontinued Mark, or your expenses of promoting a modified or substitute trademark or service mark. These rights apply to any and all of the Marks this Agreement

authorizes you to use. We may exercise these rights at any time and for any reason, business or otherwise. You acknowledge both our right to take this action and your obligation to comply with our directions.

E. **Restrictions on Internet and Website Use.** We retain the sole right to advertise the System on the internet (and other existing and future forms of electronic communication) (**the “Internet”**) and to create, operate, maintain and modify, or discontinue the use of a website using the Marks. You have the right to access our website. Except as we may authorize in writing, however, you will not: (1) link or frame our website; (2) conduct any business or offer to sell or advertise any products or services on the Internet; (3) create or register any Internet domain name in connection with your business; (4) use any e-mail address which we have not authorized for use in operating the Coffeehouse; and (5) conduct any activity on “social media” or related social networking websites other than as we have expressly authorized in the Operations Manual or otherwise in writing. You will not register, as Internet domain names, any of the Marks now or hereafter owned by us or any abbreviation, acronym or variation of the Marks, or any other name that could be deemed confusingly similar. You also may be required to subscribe to a separate Internet website or page we establish for CARIBOU COFFEE® Coffeehouses. In such case, you will be solely responsible for the cost associated with the required subscription.

F. **Indemnification for Use of Marks.** We agree to indemnify, hold harmless, and reimburse you and your affiliates, and your respective officers, directors, and employees, for and against all damages, claims, losses, liabilities, and expenses arising from a challenge to your right to use any Mark or other Intellectual Property under this Agreement, provided your use has been materially consistent with this Agreement, the Operations Manual, and System Standards communicated to you. You agree promptly to notify us of, and to cooperate with us in responding to, the proceeding. We and CCC may defend and control the defense of any proceeding arising from your use of any Mark or other Intellectual Property under this Agreement.

6. **Confidential Information.**

We and CCC (directly or through one or more of its affiliates) possess (and will continue to develop and acquire) certain confidential information, some of which constitutes trade secrets under applicable law (**the “Confidential Information”**), relating to developing and operating CARIBOU COFFEE® Coffeehouses, including: (1) specifications for Proprietary Products and Approved Products; (2) training and operations materials and manuals; (3) methods, formats, specifications, standards, systems, procedures, Proprietary Product and Approved Product preparation techniques, sales and marketing techniques, knowledge, and experience used in developing and operating CARIBOU COFFEE® Coffeehouses; (4) marketing and advertising programs for CARIBOU COFFEE® Coffeehouses; (5) knowledge of specifications for and suppliers, Proprietary Products, Approved Products, any designated point-of-sale system, and other products and supplies; and (6) graphic designs and related intellectual property. You will not acquire any interest in Confidential Information, other than the right to use it as we specify while operating the Coffeehouse during the Term. Confidential Information is proprietary, includes our and CCC’s trade secrets, and is disclosed to you only on the condition that you agree, and you hereby agree, that you: (a) will not use Confidential Information in any other business or capacity; (b) will keep confidential each item deemed to be part of Confidential Information, both during and after the Term (afterward for as long as the item is not generally known in the specialty coffee, bagel or bakery industries); (c) will not make unauthorized copies of Confidential Information disclosed in tangible form; and (d) will adopt and implement reasonable procedures to prevent unauthorized use or disclosure of Confidential Information, including restricting its disclosure to Coffeehouse personnel and others; and (e) will require the Coffeehouse manager, Certified Manager, other managers, employees and agents with access to Confidential Information, to sign non-disclosure agreements in a form we approve.

Confidential Information does not include information you can demonstrate lawfully came to your attention before we provided it to you; that, at the time we disclosed it to you, already had lawfully become generally known in the specialty coffee, bagel, or bakery industries through publication or communication by others (without violating an obligation to us or CCC); that, after we disclose it to you, lawfully becomes generally known in the specialty coffee, bagel, or bakery industries through publication or communication by others (without violating an obligation to us or CCC); or that you independently develop without access to or reliance on our Confidential Information. If we include any matter in Confidential Information, however, anyone who claims that it is not Confidential Information must prove that one of these exclusions is satisfied.

All ideas, concepts, techniques, or materials relating specifically and solely to a CARIBOU COFFEE® Coffeehouse, whether or not protectable intellectual property and whether created by or for you or your owners or employees, must be promptly disclosed to us and will be deemed to be our and CCC's sole and exclusive property, part of the System, and works made-for-hire for us and CCC. To the extent any item does not qualify as a "work made-for-hire" for us and CCC, you hereby assign ownership of and all related rights to that item to us and CCC and agree to take whatever reasonable action we request to evidence our and CCC's ownership or to help us and CCC obtain intellectual property rights in the item.

7. **Coffeehouse Operations and System Standards.**

A. **Coffeehouse Supervision and Personnel.** At all times during Coffeehouse operations, there must be one Certified Manager on site who is responsible for the day to day operations of the Coffeehouse. The Certified Manager must devote the time necessary to operate the Coffeehouse properly and supervise other Coffeehouse personnel. In addition, each of the Certified Managers must attend and successfully complete such additional training programs as described in Section 4.C above. You will not permit any individual to manage a Coffeehouse who is not a Certified Manager. If a Certified Manager leaves his or her management position at a Coffeehouse, you must hire a replacement manager or supervisor who attends and successfully completes the next available Certified Manager training program. You will maintain at all times a staff of trained employees sufficient to operate each Coffeehouse in compliance with our standards. You will comply with all applicable laws and regulations regarding hiring and termination of employees. You will be exclusively responsible for the hiring of all employees of each Coffeehouse, for the terms of their employment and compensation, and for all personnel decisions respecting hiring employees without any influence or advice from us, and such decisions and actions will not be, nor be deemed to be, our decisions or actions. None of your employees will be deemed to be an employee of ours for any purpose, and you will notify each of your employees of this fact.

B. **Insurance.** As a System Standard, you agree to purchase and maintain in force, at your expense, insurance as necessary to meet federal, state or local law requirements, together with comprehensive general liability insurance, including products liability, property damage, and personal injury coverage with a combined single limit of at least Two Million Dollars (\$2,000,000) per occurrence and Three Million Dollars (\$3,000,000) annual aggregate, and such other insurance coverage as we periodically require. All insurance policies will: (1) be issued by an insurance carrier(s) acceptable to us and that have an A.M. Best rating of A or higher or comparable industry rating; (2) will name us and our affiliates as an additional insured; (3) contain a waiver of the insurance company's right of subrogation against us; (4) contain the above-mentioned insurance coverage for each CARIBOU COFFEE® Coffeehouse that you operate; and (5) provide that we will receive thirty (30) days' prior written notice of a material change in or termination, expiration or cancellation of any policy (or such shorter period as the insurance carrier may require and approved by us). We periodically may, with prior written notice to you, increase the minimum liability protection requirements, and require different or additional kinds of insurance to reflect inflation or changes in standards of liability. If at any time you fail to maintain in effect any insurance coverage we require, or to furnish satisfactory evidence thereof, we, at our option, may obtain

insurance coverage for you. You agree to promptly sign any applications or other forms or instruments required to obtain any insurance and pay to us, on demand, any costs and premiums we incur, together with an administrative fee equal to five percent (5%) of the insurance premium. You will provide us with evidence of your compliance with the insurance requirement, including a copy of the policy and any required endorsements, the certificate of insurance, and other documentation we request, within two (2) weeks before you take possession and commence development of the premises and annually prior to renewal or extension of each insurance policy.

C. **Health and Sanitation.** You must comply with all applicable governmental health and sanitary standards in operating and maintaining the Coffeehouse. You also must comply with any higher standards that we prescribe through our System Standards. In addition to complying with such standards, if the Coffeehouse becomes subject to any governmental sanitary or health inspection under which it may be rated in one or more than one classification, the Coffeehouse will be maintained and operated so as to be rated in the highest available health and sanitary classification respecting each such inspection. If you fail to be rated in the highest classification or receive any notice that you are not in compliance with all applicable health and sanitary standards, you will immediately notify us in writing of such failure or noncompliance.

D. **Off-Site Storage.** You must make adequate arrangements with the owner, lessor and/or licensor of the Host Facility for the convenient storage, within the Host Facility but outside of the Coffeehouse, of equipment, products and supplies for the Coffeehouse, including for the storage of ambient, refrigerated and frozen Proprietary Products or Approved Products related to the Coffeehouse.

E. **PCI Compliance; Protection.** You must review, understand and comply with the Payment Card Industry (PCI) Data Security Standards and comply with all other applicable data security standards. We may in the future establish a PCI compliance program, and you must comply with and pay us a monthly fee for the program upon its establishment. You are solely responsible for protecting yourself from disruptions, Internet access failures, Internet content failures, and attacks by hackers and other unauthorized intruders and, you waive any and all claims you may have against us as the direct or indirect result of such disruptions, failures, or attacks.

F. **System Standards.** Because operating and maintaining the Coffeehouse in compliance with System Standards are essential to preserve the goodwill of the Marks and all CARIBOU COFFEE® Coffeehouses, you agree at all times to operate and maintain the Coffeehouse in compliance with all mandatory System Standards, as we periodically issue, modify, and supplement them. Although we retain the right to establish and periodically modify System Standards that you must follow, you retain the right to control, and responsibility for, the Coffeehouse's day-to-day management and operation and implementing and maintaining System Standards at the Coffeehouse. System Standards may regulate any one or more of the following:

(1) design, layout, decor, appearance, and lighting of the Coffeehouse; maintenance, cleaning, and sanitation; periodic remodeling and painting; replacing obsolete or worn-out Operating Assets; and using signs, emblems, lettering, and logos;

(2) types, models, and brands of required Operating Assets, Proprietary Products, Approved Products and other food and beverage products and supplies and minimum standards and specifications that you must satisfy;

(3) required and/or approved Proprietary Products and Approved Products; unauthorized and prohibited food and beverage products and services; and purchase, storage, preparation, handling, and packaging procedures and techniques, as well as inventory requirements, for Proprietary Products and

Approved Products. We always have the right to approve (and withdraw our approval) or disapprove in advance all items to be offered or sold at the Coffeehouse;

(4) designated and approved suppliers of Operating Assets, Proprietary Products, Approved Products and other items and services. We periodically may identify new or remove existing designated and approved suppliers as well as Operating Assets, Proprietary Products, Approved Products, and you must comply with these modifications. If you propose to offer or sell at the Coffeehouse or otherwise plan to use in the Coffeehouse any products (including food products), product brand, ingredient, supply or service which we have not approved or purchase any item or service from a supplier we have not then approved or designated (other than Proprietary Products or other designated products or services which you must use), you must first notify us in writing and provide sufficient information, specifications and samples concerning the product (or brand of product), service, item and/or supplier to permit us to determine whether the product (or brand of product), service, item and/or supplier complies with our minimum specifications and standards and/or the supplier meets our approved supplier criteria. We will notify you within a reasonable time whether or not the proposed product (or brand of product), service, item and/or supplier is approved. Only those products (or brands of products) and/or suppliers of such products which we approve are deemed **“Approved Products.”** We may develop procedures for the submission of requests for Operating Assets and Approved Products (or brands of products) or suppliers and obligations that approved suppliers must assume (which may be incorporated in a written agreement to be signed by approved suppliers). We will have the right to charge each proposed supplier or you a reasonable fee in reviewing a proposed product (or brand of product) or supplier. We have the right to disapprove any brand, ingredient, supply, service, or supplier, including proposed food products and supplies that are not Proprietary Products (for which you cannot seek approval of alternative products) if the vendors and their products do not reasonably satisfy our quality standards and specifications. We have the right to re-inspect any supplier’s products, services, and facilities and to revoke our approval of any item, service, or supplier. We also may impose limits on the number of suppliers and/or brands for any Operating Assets, Approved Products or Proprietary Products. You agree that certain products, materials, and other items and supplies may only be available from one source, and we or our affiliates may be that source. WE AND OUR AFFILIATES MAKE NO WARRANTY AND EXPRESSLY DISCLAIM ALL WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, RESPECTING PRODUCTS, EQUIPMENT (INCLUDING ANY REQUIRED COMPUTER SYSTEMS), SUPPLIES, FIXTURES, FURNISHINGS, OTHER OPERATING ASSETS OR OTHER ITEMS THAT ARE MANUFACTURED OR DISTRIBUTED BY THIRD PARTIES AND THAT WE APPROVE FOR USE IN THE SYSTEM.

In the case of Operating Assets that are not proprietary to us or the System and for which we do not restrict the source of supply, you may purchase from suppliers of your choice as long as the suppliers and their products and services satisfy our quality standards and specifications and are not disapproved by us. We may withdraw our approval of any suppliers and their Approved Products upon thirty (30) days’ prior written notice to you if the products, in our reasonable opinion, no longer are consistent with our then-current System Standards;

(5) terms and conditions of the sale and delivery of, and terms and methods of payment for, Proprietary Products, and other products and services that you obtain from us and affiliated and unaffiliated suppliers. You may not use any unapproved products as replacements;

(6) our and our affiliates’ right to receive payments from suppliers on account of their actual or prospective dealings with you and other licensees and to use all amounts so received without restriction for any purposes we and our affiliates deem appropriate (unless we and our affiliates agree otherwise with the supplier);

(7) sales, marketing, advertising, and promotional programs and materials and media used in these programs;

(8) use and display of the Marks at the Coffeehouse and on various materials and supplies;

(9) issuing and honoring gift certificates, coupons, and gift and loyalty cards and administering customer loyalty and similar programs. You must participate in, and comply with the requirements of, our gift card and other customer loyalty programs. We will hold all monies paid by customers for gift and loyalty cards until the gift and loyalty cards are used by customers for purchases (at which time we will reimburse the honoring CARIBOU COFFEE® Coffeehouse our then standard reimbursement amount in compliance with our then-current gift and loyalty card policies and procedures). We may keep any monies not used by customers to the extent allowed by applicable law;

(10) standards related to the qualifications, training, dress, and appearance of your employees, although you will be exclusively responsible for the terms of their employment, compensation, scheduling, benefits, disciplining and all other personnel decisions respecting Coffeehouse employees without any influence or advice from us.

(11) participation in market research and testing and product and service development programs; complying with our customer complaint resolution procedures and our commitment to a 100% customer satisfaction policy and reimbursing us promptly if we choose to resolve a customer complaint because you fail to do so as or when we require;

(12) accepting credit and debit cards, other payment systems, and check verification services (you may choose your own vendors for credit cards such as MasterCard and Visa);

(13) formats, content, and frequency of reports to us of the Coffeehouse's Gross Sales, discounts, transaction count, check average, and product mix sold;

(14) adhering to good business practices; observing high standards of honesty, integrity, fair dealing, and ethical business conduct in all dealings with customers, suppliers, and us; and notifying us if any action, suit, or proceeding is commenced against you relating to the Coffeehouse or if you receive any report, citation, or notice regarding the Coffeehouse's failure to comply with any licensing, health, cleanliness, or safety standard; and

(15) any other aspects of operating and maintaining the Coffeehouse that we determine to be reasonable and useful to preserve or enhance the efficient operation, image, or goodwill of the Marks and CARIBOU COFFEE® Coffeehouses.

You agree to implement any changes in our mandatory System Standards within the reasonable time period we request. Standards and specifications for the System that we prescribe in the Operations Manual are considered System Standards, and you are required to comply with all mandatory System Standards to the fullest extent permitted by law. You have the obligation to request modifications to the Operations Manual so that no standards or specifications in it violate or could result in a violation of or noncompliance with any applicable federal, state and local governmental laws, ordinances and regulations.

8. **Marketing.**

A. **Marketing Fund.** Recognizing the value of advertising and marketing to the goodwill and public image of CARIBOU COFFEE® Coffeehouses, during the Term of this Agreement, we have established a marketing fund (the "**Marketing Fund**") for the advertising, marketing, customer

relationship management (“CRM”), and public relations programs and materials for the benefit of CARIBOU COFFEE® Coffeehouses. You agree to contribute to the Marketing Fund an amount equal to two percent (2%) of the Coffeehouse’s Gross Sales during each calendar month, payable at the same time and in the same manner as the Royalty Fee. CARIBOU COFFEE® Coffeehouses that we or our affiliates own have no obligation to contribute to the Marketing Fund.

We will direct all activities that the Marketing Fund finances, with sole control over the creative concepts, graphics, materials, communication media, and endorsements used and their geographic, market, and media placement and allocation. The Marketing Fund may pay for preparing, producing and maintaining video, audio, and written advertising and marketing materials and electronic media, including payment of talent and usage fees; developing, implementing, and maintaining a CARIBOU COFFEE® Website and/or related strategies; administering national, regional, multi-regional, and local marketing and advertising programs, including, without limitation, purchasing media advertising, conducting direct mail and other direct marketing campaigns, developing interactive and digital strategies including preparing on-line advertising and marketing, conducting research and other marketing tactics, and using advertising, promotion, CRM, marketing, and research agencies and other advisors to provide assistance; and supporting public relations, market research, customer satisfaction surveys, and other advertising, promotion, CRM, marketing, and research activities.

We will account for the Marketing Fund separately from our other monies and funds and not use the Marketing Fund for any of our general operating expenses. We may use the Marketing Fund, however, to pay the reasonable salaries and benefits of personnel who manage and administer the Marketing Fund; the Marketing Fund’s other administrative costs; travel expenses of personnel while they are on Marketing Fund business; meeting costs; overhead relating to Marketing Fund business; and other expenses we incur in activities reasonably related to administering or directing the Marketing Fund and its programs, including, without limitation, conducting market research, public relations, preparing advertising, promotion, CRM, and marketing materials, and collecting and accounting for Marketing Fund contributions.

The Marketing Fund will not be our asset and is not a trust or escrow account. We do not owe any fiduciary obligation to you for administering the Marketing Fund or any other reason. We may spend in any fiscal year more or less than the total Marketing Fund contributions in that year, borrow from us or others (paying reasonable interest) to cover deficits, or invest any surplus for future use. We will prepare an annual, unaudited statement of Marketing Fund collections and expenses and give you a copy of the statement upon written request. We may have the Marketing Fund audited annually, at the Marketing Fund’s expense, by an independent certified public accountant. We may incorporate the Marketing Fund or operate it through a separate entity whenever we deem appropriate. The successor entity will have all of the rights and duties specified in this Section.

We may use the Marketing Fund only for the benefit of CARIBOU COFFEE® Coffeehouses. We intend the Marketing Fund to maximize recognition of the Marks and patronage of CARIBOU COFFEE® Coffeehouses generally. You acknowledge that we undertake no obligation in administering the Marketing Fund to ensure that Marketing Fund expenditures affect or benefit you or the region or geographic area in which your Coffeehouse is located directly, equivalently, or in proportion to your Marketing Fund contributions.

B. Opening Campaign. You must conduct a Coffeehouse opening campaign during the ninety (90) day period commencing thirty (30) days prior to the opening of the Coffeehouse and ending sixty (60) days following such opening for advertising and marketing in connection with the Coffeehouse opening campaign. You will conduct a Coffeehouse opening campaign that you design, with input and approval from us.

C. **Local Advertising and Coffeehouse Promotion.** In addition to the Coffeehouse opening campaign described in Section 8.B, you agree to spend an amount equal to at least two percent (2%) of Gross Sales during each calendar year on “approved” Coffeehouse advertising and promotional activities in your local area. On or before February 15 of each year, you will provide us with an accounting of the funds that you have spent for local advertising for the preceding calendar year. If you fail to spend the minimum amount required under this Section 8.C during the calendar year for approved local advertising, you will deposit with us the difference between what you should have spent for approved advertising during the calendar year and what you actually spent for approved advertising during the calendar year. We will spend it in your local area or use it to develop advertising for Caribous Coffee® Coffeehouses in the System. For purposes of this Section 8.C, Coffeehouse advertising and promotional activities are “approved” if they comply with Section 8.D below.

D. **Approved Advertising and Coffeehouse Promotion Materials.** We develop marketing promotional modules that are executed pursuant to the System marketing calendar. We will provide these promotional modules directly to you or make them available for purchase through our approved third-party vendor. Any local advertising and promotion you conduct for the Coffeehouse must follow our guidelines, and all advertising and promotional materials you develop must contain notices of our website’s domain name in the manner we designate. Before you use them, you must send to us or our designated agency for approval samples of all advertising, promotional and marketing materials that we have not prepared or approved within the previous one (1) year period. If you do not receive written approval within twenty (20) days after we or our designated agency receives the materials, they are deemed to be disapproved. You may not use any advertising, promotional, or marketing materials that we have not approved or have disapproved.

E. **Gift Card and Loyalty Program.** You must participate in gift card, customer loyalty, and similar programs we designate for use by our CARIBOU COFFEE® Coffeehouses, unless you are restricted from doing so by your lease or other third party contract related to the Host Facility.

9. **Records, Reports, and Financial Statements.**

A. **Records.** You agree to establish and maintain at your own expense an accounting and recordkeeping system enabling you to generate complete and accurate books, records, accounts using such methods and systems of bookkeeping and accounting as we may require relating the Coffeehouse (the “Records”) in the format and manner we direct in the Operations Manual or otherwise in writing. The Records will include the following: (i) a report on each Coffeehouse’s daily Gross Sales, discounts, transaction count, check average, and product mix sold weekly; (ii) records of promotion and coupon redemption; and (iii) such other records and information as we periodically may reasonably require. We may publicly disclose data derived from these reports. Subject to compliance with applicable law, we may use information received from customers who use our gift and loyalty cards for any business purposes relating to promoting the brand or the Marks and will be deemed to own such information. You agree to preserve all Records relating to the Coffeehouse prepared each year during the Term in a secure location at the Coffeehouse for three (3) years following the end of such year.

B. **Reports and Tax Returns.** You agree to deliver or provide access to us to examine the following upon our request: daily statements relating to Gross Sales accompanying your payment of Royalty Fees which outline the transaction count and product mix sold for the daily, weekly, monthly and all other periods as we specify as outlined in Section 9.A. above. You also agree to provide to us copies of all Records and other information and supporting documents as we designate. All financial statements, reports and information must be on forms we approve and signed and verified by you.

10. **Inspections and Audits.**

A. **Inspection; Audit.** To determine whether you and the Coffeehouse are complying with this Agreement and all System Standards, we and our designated agents or representatives (including “mystery” or “secret” shoppers) may during your normal business hours: (a) inspect the Coffeehouse; (b) photograph the Coffeehouse and observe and videotape its operation for consecutive or intermittent periods; (c) remove reasonable samples of any Proprietary Products, Approved Products and supplies; (d) interview the Coffeehouse’s personnel and customers; and (e) upon two (2) days’ prior written notice to you, inspect, copy and audit any books, records, and documents relating to the Coffeehouse’s Gross Sales, discounts, transaction count, check average, and product mix sold. You agree to pay all fees due to us or the vendor for third party food safety audits, including fees for services, audit failure, or non-compliance with vendors. You agree reasonably to cooperate with us and our agents and representatives in these activities, including permitting our representatives to take photographs or videotapes of the Coffeehouse and to interview employees and customers of the Coffeehouse. We will not interfere unreasonably with the Coffeehouse’s operation. You agree to participate and/or request your customers to participate in any surveys performed by or for us. If we (or our agents or representatives) inspect the Coffeehouse and determine that it is not operating in compliance with this Agreement and all System Standards, and we then must re-inspect the Coffeehouse to determine whether you have corrected the operating deficiencies, we may require you to pay us an amount not to exceed One Thousand Five Hundred Dollars (\$1,500) for each re-inspection of the Coffeehouse. You will make necessary arrangements with the owner, lessor and/or licensor of the Host Facility to the extent reasonably prescribed by us: (i) to allow us access to your Records and point-of-sale cash register system; (ii) to give us the ability to retrieve Gross Sales and other required information relating to your Coffeehouse; and (iii) to ensure that we and our affiliates and designees will have the right to conduct the inspections and audits described in this Section 10.

B. **Result of Audit; Unreported Gross Sales.** If any examination or audit described in Section 10.A above discloses an understatement of the Coffeehouse’s Gross Sales, you agree to pay us, within fifteen (15) days after receiving the examination report, the Royalty Fees and Marketing Fund contributions due on the amount of the understatement, plus our late fee. Furthermore, you must reimburse us for the reasonable costs of the examination, including the reasonable charges of attorneys and independent accountants and the reasonable travel expenses, room and board, and compensation of our employees if: (1) our examination reveals a Royalty Fees or a Marketing Fund contributions understatement exceeding two percent (2%) of the amount that you actually reported to us for the period examined; (2) an examination or audit is necessary because you failed to timely provide the required information; or (3) you fail to spend the minimum amount required for local Coffeehouse promotion under Section 8.C. These remedies are in addition to our other remedies and rights under this Agreement and applicable law.

11. **Transfer.**

A. **Assignment by Us.** You acknowledge that we maintain a staff to manage and operate the System and that staff members can change as employees come and go. You represent that you have not signed this Agreement in reliance on any particular owner, director, officer, or employee remaining with us in that capacity. We may change our ownership or form and/or assign this Agreement and any other agreement to a third party without restriction as long as the assignee is reasonably able to satisfy our obligations under this Agreement. After our assignment of this Agreement to a third party who expressly assumes the obligations under and would be the new owner of this Agreement, we no longer will have any performance or other obligations under this Agreement. Such an assignment will constitute a release and novation with respect to this Agreement as it relates to post-transfer obligations, and the new owner-assignee will be liable to you as if it had been an original party to this Agreement.

B. **Your Assignment or Sale of Substantially all of Your Assets.** You understand that we have granted the License under this Agreement in reliance upon the individual or collective character, aptitude, attitude, business ability and financial capacity of your owners. You (and your owners) will not transfer (whether voluntary or involuntary), assign or otherwise dispose of, in one or more transactions, your business, the Coffeehouse, substantially all or all of the assets of the Coffeehouse, this Agreement or any controlling interest in you ("controlling interest" to include a proposed transfer of fifty percent (50%) or more of the common (voting) stock in a corporation or of the ownership interest in a limited liability company or partnership) unless you obtain our prior written consent. We will not unreasonably withhold our consent to an assignment of this Agreement, provided you comply with any or all of the following conditions which we may, in our discretion, deem necessary:

(1) All of your accrued monetary obligations to us and our affiliates have been satisfied, and you otherwise are in good standing under this Agreement and any other agreement between you and us;

(2) The transferee (or the proposed owner(s), if applicable) is approved by us and demonstrates to our satisfaction that he/she meets our managerial, financial and business standards for operating new CARIBOU COFFEE® Coffeehouses, possesses a good business reputation and credit rating, and has the aptitude and ability to conduct the Coffeehouse business. You understand that we may communicate directly with the transferee during the transfer process to respond to inquiries, as well as to ensure that the transferee meets our qualifications;

(3) The transferee enters into a written agreement, in form satisfactory to us, assuming and agreeing to discharge all of your obligations and covenants under this Agreement for the remainder of your term or, at our option, signs our then-current standard form of license agreement (which will provide for the same Royalty Fee, Marketing Fund contributions and local marketing expenditures required by this Agreement for a term equal to the remaining term of this Agreement, although such agreement may provide other rights and obligations from those provided in this Agreement);

(4) Two individuals (as we approve) comprised of either the transferee, the transferee's full-time general manager responsible for the day to day operations of the Coffeehouse or another manager of the transferee must successfully complete the initial Certified Manager training program required of new licensed CARIBOU COFFEE® Coffeehouses;

(5) If required, the lessor of the Coffeehouse premises consents to your assignment or sublease of the premises to the transferee;

(6) You pay us a transfer fee equal to fifty percent (50%) of our then-current standard initial license fee applicable to new licensed CARIBOU COFFEE® Coffeehouses;

(7) You sign a general release, in a form and substance satisfactory to us, of any and all claims against us and our affiliates, officers, directors, employees and agents;

(8) We approve the material provisions of the assignment or sale of assets which assignment or sale cannot permit you to retain a security interest in this Agreement or any other asset of the licensed business or allows payments to you from the transferee or transferee's owners that are not subordinated to our first right to satisfaction by the transferee of all payment obligations to us or our affiliates under this Agreement or any related agreements; and

(9) You sign an agreement, in form satisfactory to us, in which you covenant to observe the post-termination covenant not to compete and all other applicable post-termination covenants and obligations.

12. **Expiration of This Agreement/Renewal Rights.**

A. **Renewal Terms.** When this Agreement expires, you will have the right to enter into a successor agreement for the License for two five (5) year renewal terms. If the Coffeehouse is located in an airport, however, you will have the right to enter into a successor agreement for one ten (10) year renewal term. You will have the right to enter into a successor agreement for the License for a renewal term if:

(1) You have complied with all of the material provisions of this Agreement and all other agreements between you and us or any of our respective affiliates, including the payment of all monetary obligations you owe to us or our affiliates vendors and suppliers, and have complied with our material operating and quality standards and procedures;

(2) You have given us written notice of your intention to enter into a successor agreement at least one hundred eighty (180) days but no more than three hundred sixty (360) days before the end of the current term of this Agreement;

(3) You provide documentation satisfactory to us that you have the right to maintain possession of the Coffeehouse premises during the renewal term;

(4) At your expense, you have made the reasonable capital expenditures necessary to refurbish the Coffeehouse by installing new signage, replacing worn out or obsolete fixtures, furniture and equipment, and repairing, repainting or resurfacing (as applicable) the interior and exterior of the Coffeehouse, all as we deem necessary or appropriate to ensure continued public acceptance and patronage of your Coffeehouse and to avoid deterioration or obsolescence in connection with the operation of the Coffeehouse;

(5) Your Certified Managers complete, to our satisfaction, any new training and refresher programs as we may reasonably require. You are responsible for travel, hotel, living and compensation costs of attendees;

(6) You have paid to us at least thirty (30) days before the initial term of this Agreement expires a “**Renewal Fee**” equal to the greater of ten percent (10%) of our then-current initial license fee for new CARIBOU COFFEE Coffeehouses or One Thousand Two Hundred Fifty Dollars (\$1,250);

(7) You sign our then-current standard form of license agreement which may differ materially from the provisions of this Agreement; provided that you will be required to pay the Renewal Fee in lieu of the Initial License Fee stated in the then-current unit license agreement; and

(8) You and each Guarantor sign a general release, in form acceptable to us, of all claims against us and our affiliates, officers, directors, employees, and agents.

13. **Termination of Agreement.**

A. **Your Termination.** If you are in substantial compliance with this Agreement, you may terminate this Agreement if:

(1) We violate any material obligation of us to you and fail to cure such violation within sixty (60) days after our receipt of written notice from you. Your written notice will identify the violation and demand that it be cured; or

(2) Your agreement with the Host Facility is terminated, you lose your right for whatever reason to operate your Coffeehouse within the Host Facility, or the Host Facility is rebranded or converted to a business other than a retail business and you provide us with no less than sixty (60) days advance written notice.

B. **Our Termination of Agreement – No Cure.** You will be in default, and we may, at our option, terminate this Agreement, immediately upon delivery of written notice to you, with no opportunity to cure, if:

(1) You or any of your managers, directors, officers or any Guarantor makes a material misrepresentation or omission in the application for the License;

(2) You or any of your Certified Managers, Guarantors, directors or officers is convicted of, or pleads guilty to or no contest to a felony, a crime involving moral turpitude, or any other crime or offense that we have reason to believe will injure the System, the Marks or the goodwill associated therewith, or if we have proof that such person has committed such a crime or offense;

(3) You are insolvent within the meaning of any applicable federal or state law or make an assignment for the benefit of creditors or enter into any similar arrangement for the disposition of your assets for the benefit of creditors;

(4) You voluntarily or otherwise “abandon” (as defined below) the Coffeehouse. The term “**abandon**” means your failure to operate the Coffeehouse during regular business hours for a period of three (3) consecutive days or ten (10) or more days in a twelve-month period without our prior written consent unless such failure is due to an event or cause as described in Section 17.C(2) below;

(5) You are involved in any act or conduct which materially impairs or otherwise is prejudicial to the goodwill associated with any of the Marks or the System;

(6) You fail to comply with the requirements of Sections 6 or 16 or make an unauthorized assignment or transfer of this Agreement, the Coffeehouse or an ownership interest in you in violation of Section 11.B;

(7) The operation, maintenance or construction of the Coffeehouse results in a threat or danger to the public health or safety;

(8) You knowingly submit false records or the result of an audit discloses an understatement of Gross Sales of three percent (3%) or more;

(9) We or our affiliate terminate any other license agreement or franchise agreement with you (or your affiliate) for the operation of a CARIBOU COFFEE Coffeehouse or other retail locations using the Marks (in whole or in part); or

(10) You fail to comply with one or more material requirements of this Agreement on three (3) separate occasions within any twelve (12) month period.

C. **Our Termination of Agreement – Right to Cure.** We may, at our option, terminate this Agreement immediately upon delivery of notice of termination if any of the following defaults occur and you fail to cure such default within the applicable cure period described below (and provide us evidence of such cure):

(1) you fail to timely pay the Royalty Fee or Marketing Fund contributions or any other obligations or liabilities due and owing to us or our affiliates, or suppliers we approve as a source for required items, or fail to timely make any advertising obligations and fail to pay such amounts due within ten (10) days after you received from us a written notice of default;

(2) your lease for the Coffeehouse premises expires or is terminated for any reason or your agreement with the Host Facility is terminated, you lose your right for whatever reason to operate your Coffeehouse within the Host Facility, or the Host Facility is rebranded or converted to a business other than a retail business;

(3) You violate any federal, state or local government health code in connection with the operation of the Coffeehouse, and do not remedy such violation within seventy-two (72) hours after you receive from us a written notice of default; or

(4) You violate any other material provision or obligation of this Agreement not described in Sections 13.B or 13.C above and do not remedy such violation within thirty (30) days after you receive from us a written notice of default.

D. **Applicable Law.** If the provisions of this Section 13 violate applicable law or require a longer notice or cure period, the applicable law or the longer notice or cure period will apply.

14. **Our and Your Rights and Obligations Upon Termination or Expiration of This Agreement.**

A. **Payment of Amounts Owed.** You agree to pay us within fifteen (15) days after this Agreement expires or is terminated, or on any later date we determine all amounts due to us, the Royalties and Marketing Fund contributions accrued to the date of expiration or termination, late fees, and other amounts (including for product purchases) owed to us (and our affiliates) and any third party vendors, that then are unpaid.

B. **Other Obligations.** Once this Agreement expires or is terminated, you must: (1) immediately cease operation of the Coffeehouse and all identification and association with the CARIBOU COFFEE® brands or any of the Marks; (2) immediately cease using any of our Confidential Information in any format it may appear and return to us (or, at our option, destroy or electronically delete) all electronic or hard-copy documents in your possession that contain Confidential Information; (3) at your own cost and without any payment from us, destroy or deliver to us within fifteen (15) days all signs, marketing materials, forms, and other materials we request containing any Mark; (4) within the timeframe we specify and at your own expense, make the alterations to the Coffeehouse we specify in our Operations Manual (or otherwise)

to cease further association with the CARIBOU COFFEE® brands or any of the Marks; and (5) comply with all other applicable provisions of this Agreement, including the covenants described in Section 16.

C. **Continuing Obligations.** All obligations of us and you which expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect following its expiration or termination and until they are satisfied or expire.

15. **Relationship of The Parties/Indemnification.**

A. **Independent Contractors.** This Agreement does not create a fiduciary relationship between you and us, you and we are and will be independent contractors, and nothing in this Agreement is intended to make either you or us a general or special agent, joint venturer, partner, or employee of the other for any purpose. You agree to identify yourself conspicuously as the Coffeehouse's independent owner and operator under a license we have granted and to place notices of independent ownership on the materials we periodically require. We and you may not make any express or implied agreements, warranties, guarantees, or representations, or incur any debt, in the name or on behalf of the other or represent that our relationship is other than licensor and licensee. Notwithstanding any other provision in this Agreement, you will control and be solely responsible for the day-to-day operation of the Coffeehouse and the terms and conditions and employment of your personnel, including the soliciting, hiring, firing, disciplining, paying, scheduling, and managing of your employees.

B. **Your Indemnification Obligation.** You agree to indemnify, defend, and hold harmless us, our affiliates, and our and their respective owners, directors, officers, employees, agents, successors, and assignees (**the "Licensor Indemnified Parties"**) against, and to reimburse any one or more of the Licensor Indemnified Parties for, all claims, obligations, and damages directly or indirectly arising out of the Coffeehouse's operation or your breach of this Agreement. For purposes of Sections 15.B and 15.C, the term "**claims**" include all obligations, damages (actual, consequential, or otherwise), and costs that any Licensor Indemnified Party (or Licensee Indemnified Party, as the case may be) reasonably incurs in defending any claim against it, including reasonable accountants', arbitrators', attorneys', and expert witness fees, costs of investigation and proof of facts, court costs, travel and living expenses, and other expenses of litigation, arbitration, or alternative dispute resolution, regardless of whether litigation, arbitration, or alternative dispute resolution is commenced. Each Licensor Indemnified Party may defend any claim against it at your expense and agree to settlements or take any other reasonable remedial, corrective, or other actions. This indemnity will continue in full force and effect subsequent to and notwithstanding this Agreement's expiration or termination.

C. **Our Indemnification Obligation.** We agree to indemnify, defend, and hold harmless you, your affiliates, and our and your respective owners, directors, officers, employees, agents, and permitted successors and assignees (**the "Licensee Indemnified Parties"**) against, and to reimburse any one or more of the Licensee Indemnified Parties for all claims, obligations and damages arising out of our breach of this Agreement. This indemnity will continue in full force and effect subsequent to and notwithstanding this Agreement's expiration or termination.

16. **Covenants.**

A. In addition to your other obligations under this Agreement, you must comply with each covenant described below.

(1) During the Term, you will not directly or as an employee, agent, investor, consultant, partner, officer, director, manager, member or shareholder of any other person, firm, entity, partnership or corporation, own, operate, lease, franchise, conduct, engage in, be connected

with, having any interest in, or assist any person or entity engaged in any Competing Business (as defined in Section 16.B below) located or operated within the same food court or otherwise within one hundred (100) yards of the Coffeehouse; or in the case of a non-food court location, located or operated, adjacent to any other CARIBOU COFFEE® coffeehouse CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ store, EINSTEIN BROS. BAGELS® restaurant, BRUEGGER'S BAGELS® bakeries, or other retail locations using the Marks (in whole or in part), whether in operation or under construction on the date of expiration or termination, except: (i) CARIBOU COFFEE® coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ stores, EINSTEIN BROS. BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries, or other coffeehouses or bagel stores or restaurants operated under franchise or license agreements granted by us or our affiliate, or (ii) the ownership of securities listed on a stock exchange or traded on the over-the-counter market that represent one percent (1%) or less of that class of securities.

(2) For a period of one (1) year after expiration or termination of this Agreement, you will not directly or as an employee, agent, investor, consultant, partner, officer, director, manager, member or shareholder of any other person, firm, entity, partnership or corporation, own, operate, lease, franchise, conduct, engage in, be connected with, having any interest in, or assist any person or entity engaged in any Competing Business located at or operating within the same food court or otherwise within one hundred (100) yards of the former location of the Coffeehouse; or in the case of a non-food court location, located or operated adjacent to any other CARIBOU COFFEE® coffeehouse, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ store, EINSTEIN BROS. BAGELS® restaurant, BRUEGGER'S BAGELS® bakery, or other retail locations using the Marks (in whole or in part), whether in operation or under construction on the date of expiration or termination, except: (i) CARIBOU COFFEE® coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries, or other coffeehouses or bagel stores or restaurants operated under franchise or license agreements granted by us or our affiliates, or (ii) the ownership of securities listed on a stock exchange or traded on the over-the-counter market that represent one percent (1%) or less of that class of securities.

(3) During the Term and for a period of one (1) year after its expiration or termination, you will not directly or indirectly divert or attempt to divert any business of or any customers of any CARIBOU COFFEE® coffeehouse, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Store, EINSTEIN BROS. BAGELS® restaurant, BRUEGGER'S BAGELS® bakery, or other retail business using the Marks (in whole or in part), to any Competing Business, by direct or indirect inducement or otherwise.

B. The term “**Competing Business**” means any business that distributes, sells or otherwise deals in, at retail, coffees, teas, baked goods, sandwiches, bagels, or cream cheese; any coffeehouse or bagel or bakery restaurant; or any other related business that is competitive with, or similar to, a coffeehouse or restaurant owned, licensed or franchised by us or our affiliates using the Marks, in whole or in part.

17. **Enforcement.**

A. **Severability.** All provisions of this Agreement are severable and this Agreement will be interpreted and enforced as if all completely invalid or unenforceable provisions were not contained herein and partially valid and enforceable provisions will be enforced to the extent valid and enforceable. If any applicable and binding law or rule of any jurisdiction requires a greater prior notice of the termination of or non-renewal of this Agreement than is required, or the taking of some other action not required, or if under any applicable and binding law or rule of any jurisdiction, any provision of this Agreement or any

specification, standard or operating procedure we prescribe is invalid or unenforceable, the prior notice and/or other action required by law or rule will be substituted for the comparable provisions.

B. **Waiver of Obligations.** Our waiver of any breach by you, or our delay or failure to enforce any provision of this Agreement, will not be deemed to be a waiver of any other or subsequent breach or be deemed an estoppel to enforce our rights respecting that or any other breach.

C. **Force Majeure.** We and you will not be liable for loss or damage or be in breach of this Agreement if our or your failure to perform obligations results from: (1) compliance with the orders, requests, regulations, or recommendations of any federal, state, or municipal government; (2) acts of God; (3) fires, strikes, embargoes, war, acts of terrorism or similar events, or riot; or (4) any other similar event or cause outside our or your reasonable control. Any delay resulting from any of these causes will extend performance accordingly or excuse performance as may be reasonable, except that these causes will not excuse payments of amounts owed at the time of the occurrence or payment of Royalties or other amounts due afterward.

D. **Costs and Attorneys' Fees.** In the event of any legal proceeding regarding a breach or default under this Agreement, the prevailing party in that proceeding (as determined by the trier-of-fact) is entitled to receive from the other party all damages, costs and expenses (and interest on such damages, costs and expenses), including reasonable legal fees incurred by the prevailing party in connection with obtaining any remedy available to the prevailing party for any violation of this Agreement and in obtaining injunctive or other relief to enforce any provisions of this Agreement.

E. **Governing Law.** Subject to our rights under federal trademark laws, this Agreement will be governed by and construed under the laws of the state of Colorado, without regard to any conflict of laws principles of such state. You waive, to the fullest extent permitted by law, the rights and protections that might be provided through any state license, franchise or business opportunity laws, other than those of Colorado.

F. **Mediation.** Except as otherwise stated in this Section 17.F, the parties agree to submit any claim, controversy or dispute arising out of or relating to this Agreement (and attachments) or the relationship created by this Agreement to non-binding mediation before bringing such claim, controversy or dispute ("**Dispute**") to a court. The mediation will be conducted either through an individual mediator or a mediator appointed by a mediation services organization, experienced in the mediation of disputes between you and us, agreed upon by the parties. If the parties do not agree upon a mediator or mediation services organization within fifteen (15) days after either party has notified the other of its desire to seek mediation, the dispute will be mediated by the American Arbitration Association pursuant to its rules governing mediation, in the city in which our corporate headquarters is located at the time the mediation is commenced. The costs and expenses of mediation, including compensation of the mediator, will be borne equally by the parties. If the parties cannot resolve the Dispute within sixty (60) days after conferring with the mediator, either party may submit such claim, controversy or dispute to the appropriate court as described in Section 17.H below. We may bring an action under the applicable provisions of this Section 17 without first submitting the action to mediation under this Section 17.F: (1) for injunctive relief; or (2) for monies you owe us.

G. **Injunctive Relief.** Notwithstanding Section 17.F above, you recognize that a single licensee's failure to comply with the terms of its agreement could cause irreparable damage to us and/or to some or all other CARIBOU COFFEE® Coffeehouses. Therefore, if you breach or threaten to breach any of the terms of this Agreement, we will be entitled to an injunction relief restraining such breach and/or a decree of specific performance, without showing or proving any actual damage, together with recovery of

reasonable attorneys' fees and other costs incurred in obtaining such equitable relief, until such time as the Dispute giving rise to the relief is mediated, adjudicated or settled.

H. **Venue and Jurisdiction.** Subject to the requirements of applicable law and Section 17.F and 17.G above, any Dispute not resolved by mediation or negotiation may be submitted for resolution to a court of competent jurisdiction in Hennepin County, Minnesota. Any such Dispute shall be conducted on an individual basis, and not as part of a consolidated, common, or class action, and you and your owners waive any and all rights to proceed on a consolidated, common, or class basis. We also have the right to file any such suit against you in the federal or state court where the Coffeehouse is located, or where our corporate headquarters are located. We and you irrevocably consent to the jurisdiction of such courts and waive all rights to challenge personal jurisdiction and venue. You acknowledge and agree that this Section shall survive the termination or expiration of this Agreement.

I. **WAIVER OF EXEMPLARY DAMAGES AND JURY TRIAL/LIMITATIONS OF CLAIMS.** EXCEPT FOR OUR AND YOUR INDEMNIFICATION OBLIGATIONS ABOVE, WE AND YOU AND EACH OF OUR AFFILIATES WAIVE TO THE FULLEST EXTENT PERMITTED BY LAW ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, OR TREBLE DAMAGES AGAINST THE OTHER AND AGREE THAT, IN THE EVENT OF A DISPUTE BETWEEN US AND YOU, THE PARTY MAKING A CLAIM WILL BE LIMITED TO EQUITABLE RELIEF AND TO RECOVERY OF ANY ACTUAL DAMAGES IT SUSTAINS. WE AND YOU IRREVOCABLY WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING, OR COUNTERCLAIM, WHETHER AT LAW OR INEQUITY, BROUGHT BY EITHER YOU OR US AGAINST THE OTHER, WHETHER OR NOT THERE ARE OTHER PARTIES IN SUCH ACTION OR PROCEEDING. Except for the parties' indemnification obligations and except for claims arising from your non-payment or underpayment of amounts you owe us, any and all claims arising out of or relating to this Agreement or our relationship with you will be barred unless a judicial proceeding is commenced within twelve (12) months from the date on which the party asserting the claim knew or should have known of the facts giving rise to the claims.

J. **No Modification.** Subject to our right to modify the Operations Manual and System Standards, this Agreement may not be modified except by a written agreement signed by both our and your duly-authorized officers.

K. **Construction.** The "Introduction" section, the exhibit(s) to this Agreement, and that certain Disclosure Acknowledgment Agreement signed contemporaneously by you are a part of this Agreement, which represents the entire agreement of the parties, and there are no other oral or written understandings or agreements between you and us relating to the subject matter of this Agreement. Nothing in the Agreement is intended to disclaim the representations we made in the franchise disclosure document that we furnished to you relating to the subject matter of this Agreement, the License relationship, or the Coffeehouse. Any understandings or agreements reached, or any representations made (except, as applicable, for those in our franchise disclosure document provided to you), before this Agreement are superseded by this Agreement. Any policies that we adopt and implement from time to time to guide us in our decision-making are subject to change, are not a part of this Agreement, and are not binding on us. Except as expressly provided in this Agreement, nothing in this Agreement is intended or deemed to confer any rights or remedies upon any person or legal entity not a party to this Agreement. Except where this Agreement expressly obligates us reasonably to approve or not unreasonably to withhold our approval of any of your actions or requests, we have the absolute right to refuse any request you make or to withhold our approval of any of your proposed, initiated, or completed actions that require our approval. The headings of sections and paragraphs are for convenience only and do not define, limit, or construe the contents of those sections or paragraphs.

References in this Agreement to “we,” “us,” and “our,” with respect to all of our rights and all of your obligations to us under this Agreement, include any of our affiliates with whom you deal. The term “affiliate” means any person or entity directly or indirectly owned or controlled by, under common control with, or owning or controlling you or us. “Control” means the power to direct or cause the direction of management and policies. “Person” means any natural person, corporation, limited liability company, general or limited partnership, unincorporated association, cooperative, or other legal or functional entity. Unless otherwise specified, all references to a number of days means calendar days and not business days. The term “including” means “including but not limited to.” This Agreement may be executed in multiple copies, each of which will be deemed an original.

18. **Notices and Payments.**

All written notices and reports permitted or required to be delivered by the provisions of this Agreement will be delivered by hand, sent by a recognized overnight delivery service or by registered U.S. Mail, or by other means which provides the sender with evidence of delivery, or of rejected delivery, and addressed to the party to be notified at the address stated herein or at such other address as may have been designated in writing to the other party. Any notice to us or you must be sent to the addresses specified below, although either party may change this address for notice by giving the other fifteen (15) days’ prior notice. Any notice by a means which provides the sender with evidence of delivery, or rejected delivery, will be deemed to have been given at the date and time of receipt or rejected delivery. Any required payment or report that we do not actually receive during regular business hours on the date due (or postmarked by postal authorities at least two (2) days before then) will be deemed delinquent.

For notices to us:

Caribou Coffee Development Company, Inc.
555 Zang Street, Suite 300
Lakewood, CO 80228
Attention: Office of the General Counsel

For notices to you:

Attention: _____

19. **Compliance with Laws and Good Business Practices.**

A. **Generally.** You must comply with all applicable laws, ordinances and regulations in operating your Coffeehouse. You must obtain all licenses, registrations, authorizations or other permissions as required under federal, state and local governmental laws, ordinances and regulations necessary to operate your Coffeehouse. You are responsible for paying all income, capital, gross receipts, sales and other taxes relating to your operation of the Coffeehouse. You will provide to us receipts and other evidence of payment of such taxes within seven (7) days following our request respecting such tax obligations. You must abide by all federal, state and local governmental laws and regulations regarding employment or independent contractor status of staff you hire. You must comply with all laws, ordinances and regulations relating to site location and building construction, waste management, health, sanitation and safety, including occupational safety laws, and the environment, including environmental laws relating to the collection and disposal of hazardous waste. You must comply with all laws and regulation relating to privacy and data protection and with any privacy policies, data protection policies and breach response

policies we periodically may establish. You must notify us immediately of any suspected data breach at or in connection with the Coffeehouse. You also must notify us in writing within five (5) days of the commencement of any action, suit, proceeding or investigation, and of the issuance of any order, writ, injunction, award of decree, by any court, agency, or other governmental instrumentality which may adversely affect the operation or financial condition of you or the Coffeehouse business. You will not conduct any business or advertising practice which injures our business, the System or the goodwill associated with the Marks.

B. **Anti-Terrorism Laws.** Both parties agree to comply, and to assist each other to the fullest extent possible in their efforts to comply, with Anti-Terrorism Laws. Each party certifies, represents, and warrants that none of its property or interests is subject to being blocked under, and that neither party nor any party with a controlling interest in it is in violation of, any of the Anti-Terrorism Laws. “**Anti-Terrorism Laws**” means Executive Order 13224 issued by the President of the United States, the USA PATRIOT Act, and all other present and future federal, state, and local laws, ordinances, regulations, policies, lists, and other requirements of any governmental authority, addressing or in any way relating to terrorist acts and acts of war. Any violation of the Anti-Terrorism Laws, or any blocking of assets under the Anti-Terrorism Laws, constitutes good cause for immediate termination of this Agreement by the other party.

20. **Additional Representations.**

A. **Success of Licensed Business.** The success of the business venture you intend to undertake under this Agreement is speculative and depends, to a large extent, upon your (or your Guarantor’s or owner’s) ability as an independent businessman, and your active participation in the daily affairs of the Coffeehouse as well as other factors. We do not make any representation or warranty, express or implied, as to the potential success of the business venture.

B. **Independent Investigation.** You acknowledge that you have entered into this Agreement after making an independent investigation of our operations and not upon any representation as to gross revenues, volume, potential earnings or profits which you might be expected to realize, nor has anyone made any other representation, which is not expressly stated herein, to induce you to accept this License and sign this Agreement.

C. **Receipt of Documents.** Except for filling in the blank provisions and changes made as a result of negotiations that you initiated, you acknowledge that you received a copy of the complete License Agreement, and exhibits attached hereto, at least seven (7) calendar days prior to the date on which this Agreement was executed. You further acknowledge that: (i) you received the disclosure document required by the trade regulation rule of the Federal Trade Commission entitled “Franchise Disclosure Document” at least fourteen (14) calendar days prior to the date on which this Agreement was executed; or (ii) you satisfy the requirements we have identified in writing in order for the offer and sale of this franchise to be exempt from federal and applicable state franchise disclosure laws, rules and regulations.

D. **Understanding of Agreement.** You represent that you have read this Agreement in its entirety and that you have been given the opportunity to clarify any provisions that you did not understand and to consult with any attorney or other professional advisor. You further represent that you understand the provisions of this Agreement and agree to be bound.

E. **Other Licenses.** You acknowledge that other licensees of CARIBOU COFFEE® Coffeehouses have or will be granted licenses at different times and in different situations, and further acknowledge that the provisions of such licenses may vary substantially from those contained in this Agreement.

The parties have executed and delivered this Agreement on the dates noted below, to be effective as of the Effective Date.

WE:

**CARIBOU COFFEE DEVELOPMENT
COMPANY, INC.**

YOU:

By: _____
[Signature]

[Print Name]

Title: _____

Date: _____

By: _____
[Signature]

[Print Name]

Title: _____

Date: _____

EXHIBIT A
TO LICENSE AGREEMENT
GUARANTY AND ASSUMPTION OF OBLIGATIONS

EXHIBIT A

GUARANTY AND ASSUMPTION OF OBLIGATIONS

In consideration of the execution of that certain License Agreement of even date (the **“Agreement”**) by Caribou Coffee Development Company, Inc. (the **“Licensor”**), each of the undersigned (a **“Guarantor”**) unconditionally guarantees to Licensor, and its successors and assigns, for the term of the Agreement and thereafter as provided in the Agreement that _____ (the **“Licensee”**) will timely pay and perform each and every undertaking, agreement and covenant stated in the Agreement; and agrees to be bound by, and liable for the breach of, each and every provision in the Agreement.

Each Guarantor waives: (1) acceptance and notice of acceptance by Licensor of the foregoing undertaking; (2) notice of demand for payment of any indebtedness; (3) protest and notice of default to any party respecting the indebtedness; (4) any right Guarantor may have to require that an action be brought against Licensee or any other person as a condition of liability.

Each Guarantor consents and agrees that:

(1) Guarantor’s liability under this undertaking will be direct and independent of the liability of, and will be joint and several with, Licensee and the other Guarantors of Licensee;

(2) Guarantor will make any payment or perform any obligation required under the License Agreement upon demand if Licensee fails to do so;

(3) Guarantor’s liability hereunder will not be diminished or relieved by bankruptcy, insolvency or reorganization of Licensee or any assignee or successor;

(4) Guarantor’s liability will not be diminished, relieved or otherwise affected by any extension of time or credit which Licensor may grant to Licensee, including the acceptance of any partial payment or performance, or the compromise or release of any claims;

(5) Licensor may proceed against Guarantor and Licensee jointly and severally, or Licensor may, at its option, proceed against Guarantor, without having commenced any action, or having obtained any judgment against Licensee or any other Guarantor; and

(6) Guarantor will pay all reasonable attorneys’ fees and all costs and other expenses Licensor incurs in enforcing this Guaranty and Assumption of Obligations against Guarantor or any negotiations relative to the obligations hereby guaranteed.

This Guaranty will terminate upon the termination or expiration of the Agreement, except that all obligations and liabilities of the Guarantors which arose from events which occurred on or before the effective date of such termination will remain in full force and effect until satisfied or discharged by the Franchisee or the Guarantors, and all covenants which by their terms continue in force after the expiration or termination of the Agreement will remain in force according to their terms. Upon the death of an individual Guarantor, the estate of such Guarantor will be bound by this Guaranty, but only for defaults and obligations hereunder existing at the time of death; and the obligations of any other Guarantors will continue in full force and effect.

The provisions of Section 17 of the Agreement will apply as to any interpretation or enforcement of this Guaranty, and the provisions of Section 18 of the Agreement will apply to any notice to either party,

except that notice to Guarantors will be provided at the following alternative address (if applicable):
_____. If no address is provided, any
notice to Guarantors will be sent to the address designated in Section 18 of the Agreement.

Each of the undersigned has signed this Guaranty as of the same day and year as the Agreement
was executed.

GUARANTOR(S)

PERCENTAGE OWNERSHIP IN LICENSEE

EXHIBIT B-1
STAND-ALONE COFFEEHOUSE ADDENDUM
TO
LICENSE AGREEMENT

**STAND-ALONE COFFEEHOUSE ADDENDUM
TO
CARIBOU COFFEE DEVELOPMENT COMPANY, INC.
LICENSE AGREEMENT**

This License Agreement Addendum (**the “Addendum”**) is made and entered into as of _____, 20____ by and between **CARIBOU COFFEE DEVELOPMENT COMPANY, INC.** (“**we,” “us,” or “our”**”) and _____ (“**you” or “your”**”).

INTRODUCTION

A. On this day, we and you are entering into a Caribou Coffee Development Company, Inc. License Agreement (**the “License Agreement”**) under which you will operate a CARIBOU COFFEE® Coffeehouse.

B. Instead of operating the CARIBOU COFFEE® Coffeehouse under the License Agreement as a typical kiosk style retail store, you desire to operate it as a stand-alone coffeehouse (**the “Coffeehouse”**) which meets certain criteria and which is not located within a Host Facility where it depends upon the facility for customer traffic.

C. Due to the unique nature of your stand-alone Coffeehouse location, you and we desire to modify our standard License Agreement as described in this Addendum.

AGREEMENTS

In consideration of the foregoing, the parties hereto agree as follows:

1. **References.** Capitalized terms not otherwise defined in this Addendum shall have the meaning given to them in the License Agreement.

2. **Location.** Section 1 of the License Agreement is amended to delete in its entirety Section 1.B.

3. **Nature of Your Limited Protected Territory; Rights We Reserve.** Section 1.C of the of the License Agreement will be replaced in its entirety with the following paragraph:

If you are in compliance with this Agreement, during the Term neither we nor our affiliates will directly operate or license or franchise other persons to operate any other Caribou Coffee Coffeehouse within a one quarter (1/4) mile radius of your Coffeehouse (**the “Protected Territory”**). You understand and agree that the foregoing Protected Territory restriction does not apply to or include any kiosk style Caribou Coffee Coffeehouse in a Host Facility or any Caribou Coffee Coffeehouse in a Captive Market Location, which is located fully or partially within the geographic boundaries of the Protected Territory. “Captive Market Locations” includes airports, railroad stations, bus terminals, highway plazas, convention centers, amusement parks, sporting events, festivals, ball parks, stadiums, concert venues, hospitals, military facilities, schools, colleges or hotels and other similar facilities. Except as provided in this Section 1.C, your rights under this Agreement are non-exclusive and you receive no other protected territory or similar rights. We (and any affiliates that we have from time to time) retain the right during the Term to engage in any and all activities that we (and they) desire, at any time or place, and whether or not these activities compete with your Coffeehouse, including, without limitation, the right: (1) to establish and operate, and grant to others the right to establish and operate,

CARIBOU COFFEE® Coffeehouses, CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, BRUEGGER'S BAGELS® bakeries or other retail businesses using one or more of the Marks at any locations and in any areas; (2) to establish and operate, and grant to others the right to establish and operate, related or unrelated businesses and distribution channels (including the Internet, wholesale businesses, and catalogs), wherever located or operating and regardless of the nature or location of the customers with whom such other businesses and distribution channels do business (including independent coffee retailers, department stores, food marts, restaurants, coffeehouses, grocery stores, and airlines), that operate under the Marks or any other trademarks or service marks (including those of our affiliates); that are the same as or different from CARIBOU COFFEE® Coffeehouses, including CARIBOU COFFEE & EINSTEIN BROS. BAGELS™ Stores, EINSTEIN BROS. BAGELS® restaurants, and BRUEGGER'S BAGELS® bakeries; and that sell products and/or services that are identical or similar to, and/or competitive with, those that CARIBOU COFFEE® Coffeehouses customarily sell (for example, the CARIBOU COFFEE® "We Proudly Brew" program); and (3) to engage in all other activities not expressly prohibited by this Agreement.

4. **Initial License Fee.** Section 3.A of the License Agreement is amended to increase the Initial License Fee to Twenty Five Thousand Dollars (\$25,000).

5. **Royalty Fee.** Section 3.A of the License Agreement is amended to provide that you agree to pay us weekly (by electronic funds transfer on the day we specify) a royalty fee (**the "Royalty Fee"**) equal to six percent (6.00%) of the Coffeehouse's Gross Sales for the previous week.

6. **Training Fees for Certified Managers.** Section 4.A and 4.C of the License Agreement are amended to provide that we currently charge \$1,600 per each additional, substitute, or replacement individual you send to the Certified Manager training program, although you acknowledge that you will pay our then applicable fee for the program at the time it occurs. Your training for your Coffeehouse will take place at our training center in Lakewood, Colorado or at a certified training store we designate.

7. **Off-Site Storage.** Section 7 of the License Agreement is amended to delete in its entirety Section 7.D.

8. **Opening Campaign.** Section 8 of the License Agreement is amended to provide that the minimum amount you must spend on your Coffeehouse opening campaign is Eighteen Thousand Dollars (\$18,000) for advertising and marketing activities.

9. **Standards and Specifications.** You acknowledge and agree that we have the right to require kiosk style Coffeehouse licensees and stand-alone Coffeehouse licensees to comply with different standards and specifications, and to offer different products and services, as periodically described by us in the Operations Manual or otherwise.

10. **Access to Books and Records; Inspections; Audits.** The last sentence of Section 10.A of the License Agreement will be replaced in its entirety with the following sentence:

You will: (a) allow us access to your books, records and point-of-sale cash register system; (b) give us the ability to retrieve Gross Sales and other required information relating to your Coffeehouse; and (c) ensure that we and our affiliates and designees will have the right to conduct the inspections and audits described in the License Agreement.

11. **Renewal Fee.** Sections 12.A(6) of the License Agreement is amended to increase the Renewal Fee you must pay to an amount that is the greater of twenty-five percent (25%) of our then-current

initial license fee for new stand-alone style CARIBOU COFFEE® Coffeehouses or Ten Thousand Dollars (\$10,000).

12. **Construction.** In all other respects, the License Agreement will be construed and enforced in accordance with its terms and provisions.

The parties have signed this Addendum to be effective as of the Effective Date.

**CARIBOU COFFEE DEVELOPMENT
COMPANY, INC.**

[Name of Franchisee]

By: _____
[Signature]

By: _____
[Signature]

[Print Name]

[Print Name]

Title: _____

Title: _____

EXHIBIT C
LIST OF LICENSEES

Name, business address and telephone number of the CARIBOU COFFEE® Coffeehouse licensees in the United States as of December 31, 2018:

Store	Address	City	State	Zip	Licensee Phone	Licensee
8046	8900 Pena Boulevard	Denver	CO	80249	303.342.8397	Woody Creek
8047	9100 Pena Boulevard	Denver	CO	80249	303.342.6900	Woody Creek
8048	8700 Pena Boulevard	Denver	CO	80249	303.342.6857	Woody Creek
8300	1001 - 16th Street	Denver	CO	80265	303.436.1192	Woody Creek
8031	127005 Spine Road	Atlanta	GA	30320	404.209.0065	Vida Concessions
8254	6000 North Terminal Parkway, Space A-F17	Atlanta	GA	30320	404.422.4627	Vida Concessions
8259	3235 Oakland Road NE	Cedar Rapids	IA	52403	319.366.7756	Hy-Vee, Inc.
8323	202 10th St SE, Suite 105	Cedar Rapids	IA	52402	319.365.1694	Hy-Vee, Inc.
8165	2323 West Broadway	Council Bluffs	IA	51501	712.328.9792	Hy-Vee, Inc.
8073	4605 Fleur Drive	Des Moines	IA	50321	515.285.7266	Hy-Vee, Inc.
8292	1300 W Burlington Ave	Fairfield	IA	52556	641-469-3206	Hy-Vee, Inc.
8355	4910 Maple Dr	Pleasantville	IA	50237	515.266.6330	Hy-Vee, Inc.
8352	3700 University Avenue	Waterloo	IA	50702	(319) 232-2156	Hy-Vee, Inc.
8293	1025 E. Hickman Road	Waukee	IA	50263	515.987.7405	Hy-Vee, Inc.
8232	1314th Street SW	Waverly	IA	50677	319.352.1365	Hy-Vee, Inc.
8253	1 State Farm Plaza	Bloomington	IL	61710	309.735.9910	Compass Group
8121	750 – 42nd Avenue Drive	Moline	IL	61265	309.757.1085	Hy-Vee, Inc.
8083	4830 Broadway	Quincy	IL	62305	217.223.4829	Niemann Foods
8393	1025 Outer Park Drive	Springfield	IL	62704	217.726.1025	Hy-Vee, Inc.
8185	2700 Dekalb Avenue	Sycamore	IL	60178	815.756.6174	Hy-Vee, Inc.
8069	420 University Blvd.	Indianapolis	IN	46202	317.274.5157	Compass Group
8162	314 North Ironwood	Mishawaka	IN	46544	574.259.6348	Martin's
8205	3504 Clinton Parkway	Lawrence	KS	66047	785.832.0044	Hy-Vee, Inc.
8134	601 Third Place	Manhattan	KS	66502	785.587.8609	Hy-Vee, Inc.
8129	6655 Martway Street	Mission	KS	66202	913.831.4447	Hy-Vee, Inc.
8280	9050 135th St	Overland Park	KS	66221	913.814.0683	Hy-Vee, Inc.
8324	8501 West 95th Street	Overland Park	KS	66212	913.894.1983	Hy-Vee, Inc.
8080	2951 SW Wanamaker Road	Topeka	KS	66614	785.272.1763	Hy-Vee, Inc.
8172	5637 Cleveland Avenue	Stevensville	MI	49127	269.429.1711	Martin's
8183	2708 Bridge Avenue	Albert Lea	MN	56007	507.377.2257	Hy-Vee, Inc.
8279	2717 Northbridge Ave	Albert Lea	MN	56007	507.373.2291	Hy-Vee, Inc.
8651	5698 La Centre Ave	Albertville	MN	55301	763.497-0182	Coborn's
8177	1001 - 18th Avenue NW	Austin	MN	55912	507.433.1063	Hy-Vee, Inc.
8016	5000 Center Court	Bloomington	MN	55425	952.883.8771	Mall of America
8449	1310 University Ave	Crookston	MN	56716	218-281-3690	Hugo's
8559	1400 Babcock Boulevard	Delano	MN	55328	(763) 972-8380	Coborn's
8683	2900 Ames Crossing RD	Eagan	MN	55121	(612) 777-6026	Prime Therapeutics
8476	306 14th St. NE	East Grand Forks	MN	56721	218-773-2418	Hugo's
8554	11000 Optum Circle	Eden Prairie	MN	55344	952.936.3691	Compass Group
8235	907 South State Street,	Fairmont	MN	56031	507.238.4323	Hy-Vee, Inc.
8233	1920 Grant Street NW	Faribault	MN	55021	507.334.2085	Hy-Vee, Inc.
8575	107 N. Kaiser Ave	Fosston	MN	56542	218.435-1454	Palubicki's
8621	402 Fire Monument Road	Hinkley	MN	55037	320.384-6174	Tobie's
8500	1020 MN-15	Hutchinson	MN	55350	320.587-7655	Coborn's
8560	209 - 6th Avenue Northeast	Isanti	MN	55040-3220	763-444-5884	Coborn's

Store	Address	City	State	Zip	Licensee Phone	Licensee
8664	1101 Second Ave NE	Little Falls	MN	56345	320 203-3149	Coborn's
8443	1800 Madison Ave	Mankato	MN	56001	507 625-9222	Cub
8316	515 Delaware St SE	Minneapolis	MN	55455	612.624.5970	Aramark
8582	401 Chicago Ave	Minneapolis	MN	55415-1515		Aramark
8682	1925 4th Street S	Minneapolis	MN	55455	(612) 625-8585	Aramark
8622	9900 Bren Road	Minnetonka	MN	55343	952 936-1397	Compass Group
8361	101 11th St. S	Moorhead	MN	56560	218.236.6333	Hornbacher's
8469	950 40th Ave South	Moorhead	MN	56560	218-359-4000	Hornbcher's
8681	25 E.7th Street	Morris	MN	56267	(320) 589-4040	Willie's Grocery
8269	39375 County Highway 24	Morton	MN	56270	507.697.8800	Jackpot Junction
8409	101 East 4th Street	Park Rapids	MN	56470	218.732.3368	Hugo's
8400	2400 Mystic Lake Blvd	Prior Lake	MN	55372	952.445.9000	SMSC Gaming Enterprise
8118	1315 - 6th Street NW	Rochester	MN	55901	507.288.8233	Hy-Vee, Inc.
8296	1725 Pine Cone Road South	Sartell	MN	56377	320.258.4342	Coborn's
8100	110 First Street South	Sauk Rapids	MN	56379	320.252.2141	Coborn's
8239	1 Valleyfair Drive	Shakopee	MN	55379	952.496.5328	Cedar Fair
8342	612 South Minnesota Ave.	St. Peter	MN	56082	507.931.5541	Spartan Nash
8410	215 Pennington Ave	Thief River Falls	MN	56701	218-681-8555	Hugo's
8353	310 Main Ave NE	Warroad	MN	56763	218.386.1246	Doug's Supermarket
8169	1235 Oxford Street	Worthington	MN	56187	507.372.7354	Hy-Vee, Inc.
8201	625 West Highway 40	Blue Springs	MO	64014	816.224.4288	Hy-Vee, Inc.
8146	405 East Nifong Blvd	Columbia	MO	65201	573.442.8595	Hy-Vee, Inc.
8153	25 Conley Road	Columbia	MO	65201	573.442.7703	Hy-Vee, Inc.
8237	I 44 & Highway 43, 4240 Highway 43	Joplin	MO	64804	417.621.6156	Iowa 80
8131	8301 North St. Clair Av	Kansas City	MO	64151	816.505.1000	Hy-Vee, Inc.
8240	4545 NE Worlds of Fun Drive	Kansas City	MO	64161	816.454.4545	Cedar Fair
8294	8371 N. Saint Clair Ave	Kansas City	MO	64151	816.505.1000	Hy-Vee, Inc.
8450	920 NE Langsford Rd	Lee's Summit	MO	64086	816.524.5760	Hy-Vee, Inc.
8166	109 North Blue Jay Drive	Liberty	MO	64068	816.792.3210	Hy-Vee, Inc.
8295	300 N 291 Hwy	Liberty	MO	64068	816.415.4071	Hy-Vee, Inc.
8167	201 North Belt Highway	St. Joseph	MO	64506	816.232.9750	Hy-Vee, Inc.
8354	205 North Belt Highway	St. Joseph	MO	64506	816.232.3306	Hy-Vee, Inc.
8562	1021 Morehead Medical Drive	Charlotte	NC	28204	980.442.3080	Sodexo
8238	923 Johnston Parkway	Kenly	NC	27542	919.502.7027	Iowa 80
8583	3101N - 11th Street	Bismarck	ND	58503	701-258-7791	Spartan Nash
8499	1761 3rd Ave West	Dickinson	ND	58601	701-225-9454	Coborn's
8076	4151 45th Street S	Fargo	ND	58104	701.281.1872	Hornbacher's
8077	4101 13th Avenue S	Fargo	ND	58103	701.282.9431	Hornbacher's
8078	1532 32nd Avenue S	Fargo	ND	58103	701.293.2636	Hornbacher's
8359	1433 S University Drive	Fargo	ND	58103	701.237.9481	Hornbacher's
8360	2510 Broadway North	Fargo	ND	58102	701.293.5444	Hornbacher's
8433	3175 25th Street South	Fargo	ND	58103	701.237.3007	Spartan Nash
8446	155 E 12th Street	Grafton	ND	58237	701.352.0770	Hugo's
8513	1750 32nd Ave South, Suite C	Grand Forks	ND	58201	701 746-0688	Hugo's
8448	310 1st Ave S	Jamestown	ND	58401	701.252.0981	Hugo's
8427	620 Mitchell Ave N	Steele	ND	58482	701.475.2275	H & H
8425	1100 13th Ave East	West Fargo	ND	58078	701.277.5566	Spartan Nash
8498	755 - 33rd Ave E	West Fargo	ND	58078	701-281-6002	Coborn's
8072	115 Wilmar Avenue	Grand Island	NE	68803	308.381.3678	Hy-Vee, Inc.

Store	Address	City	State	Zip	Licensee Phone	Licensee
8375	5204 2nd Ave	Kearney	NE	68845	308.236.0020	Hy-Vee, Inc.
8377	3920 - 2nd Avenue	Kearney	NE	68847	308.236.0050	Spartan Nash
8079	1601 North 84th Street	Lincoln	NE	68505	402.467.5505	Hy-Vee, Inc.
8081	5010 "O" Street	Lincoln	NE	68510	402.483.7707	Hy-Vee, Inc.
8147	6001 Village Drive	Lincoln	NE	68516	402.421.2462	Hy-Vee, Inc.
8202	1000 South 178th Street	Omaha	NE	68118	402.334.4444	Hy-Vee, Inc.
8315	2021 Broad Ave	Findlay	OH	45840	419.422.9521	Great Scott Foods
8171	470 Student Union	Stillwater	OK	74078	405.744.2911	OK State
8605	1001 S Western Ave	Hartford	SD	57033	605 529-5800	Harms Oil
8214	1305 West Havens	Mitchell	SD	57301	605.996.8393	County Fair Foods
8697	120 W Sioux Ave	Pierre	SD	57501	(605) 224-8871	Lynns Dakotamart
8173	1231 E 57th Street	Sioux Falls	SD	57108	605.271.7171	Hy-Vee, Inc.
8299	45789 US Highway 12	Summit	SD	57266	605.398.6493	H & H
8204	47051 Highway 50	Vermillion	SD	57069	605.624.2062	H & H
8136	1320 - 9th Avenue SE	Watertown	SD	57201	605.882.3311	Hy-Vee, Inc.
8591	3801 Jefferson Davis Hwy	Alexandria	VA	22305	703-518-4710	SuperValu
8492	2440 Raphine Road	Raphine	VA	24472	540-377-2111 X700	White's Travel Center, LLC
8014	1 Richard E Byrd Terminal Drive	Richmond	VA	23250	804.222.1227	Delaware North
8015	1 Richard E Byrd Terminal Drive	Richmond	VA	23250	804.222.1227	Delaware North
8093	1 Richard E Byrd Terminal Drive	Richmond	VA	23250	804.222.1227	Delaware North
8528	980 Cedar Street	Baldwin	WI	54002-9036	715 684-3307	Nilssen's
8667	2615 North Clairemont Ave	Eau Claire	WI	54703	715 836-6342	Festival Foods
8557	10514 S. Main Street	Hayward	WI	54843	715 634-8996 X395	Coborn's
8098	2351 Coulee Road	Hudson	WI	54016	715.381.1413	Spartan Nash
8135	3801 East Washington Av	Madison	WI	53704	608.244.4696	Hy-Vee, Inc.
8548	1408 9th St. E	Menomonie	WI	54751	715 235-2134	Dick's Fresh Market
8119	110 West 4th Street	New Richmond	WI	54017	715.246.2668	Spartan Nash
8535	112 Chieftain St.	Osceola	WI	54020	715 294-2158	Dick's Fresh Market
8451	1005 Eagle Ridge Drive	Prescott	WI	54021	715-262-5636	Ptacek's
8558	330 S. Main Street	Rice Lake	WI	54868-2238	715 234-6991	Coborn's
8371	303 S Main Street	River Falls	WI	54022	715.425.7277	Spartan Nash
8606	506 E Converse St.	Moorcroft	WY	82721	307-756-3493	Harms Oil

**LICENSEES THAT HAD SIGNED LICENSE AGREEMENTS BUT NOT YET OPENED AS OF
12/31/18**

Location Street Address	City	State	Zip Code	Contact Phone Number	Owners Name
1751 Palm Beach Lakes Blvd	West Palm Beach	FL	33401	561-515-4400	Aramark Educational Services LLC - Palm Beach Outlet Center
820 Happy Trails Lane	Albert Lea	MN	56007	507-373-4200	Trails Travel, Inc.
900 43rd Ave NE	Bismark	ND	58501	(701) 223-6617	Coborns, Inc. – Cash Wise Foods

LIST OF FORMER LICENSEES

Location Street Address	City	State	Zip Code	Contact Phone Number	Owners Name
8400 Pena Blvd	Denver	CO	80249	303.342.6869	Woody Creek *
100 - 8th Street SW	Altoona	IA	50009	515.967.7676	Hy-Vee, Inc. *
The Hub	Ames	IA	50012	515.294.4830	Iowa State University
515 Sterling Drive	Walcott	IA	52773	563.284.6961	Iowa 80 *
217 Normal Road	Dekalb	IL	60115	815-753-9620	Northern Illinois University
720 Northwestern Ave	West Lafayette	IN	47906	765.743.1413	Spartan Nash *
Detroit International Airport, The Economist, Space L-13A, 2543 World Gateway Place	Detroit	MI	48242	313.587.1029	LS Travel Retail North America
2771 32nd Ave	Grand Forks	ND	58201	701 772-1120	Hornbacher's *
1024 24th Ave SW	Minot	ND	58701-6974	701 838-8919	Johanneson's Inc
1616 - 2nd Avenue	Kearney	NE	68847	308.237.0334	Bosselman, Inc.
701 E Clifton St	Tomah	WI	54660	608 372-5355	Mega Foods
101 N East Avenue	Waukesha	WI	53186	262-524-7373	Carroll University

*Remains a licensee, but closed a location.

EXHIBIT D
LIST OF STATE ADMINISTRATORS; AGENTS
FOR SERVICE OF PROCESS

STATE	STATE ADMINISTRATOR/AGENT	ADDRESS
California	Commissioner of Business Oversight California Department of Business Oversight	320 West 4 th Street, Suite 750 Los Angeles, CA 90013-2344 1-866-275-2677
Illinois	Illinois Attorney General	500 South Second Street Springfield, IL 62706
Indiana (State Administrator)	Indiana Securities Commissioner Securities Division	302 West Washington Street, Room E111 Indianapolis, IN 46204
Indiana (Agent)	Indiana Secretary of State	302 West Washington Street, Room E018 Indianapolis, IN 46204
Maryland (State Administrator)	Office of the Attorney General Division of Securities	200 St. Paul Place Baltimore, MD 21202-2020
Maryland (Agent)	Maryland Securities Commissioner	200 St. Paul Place Baltimore, MD 21202-2020
Michigan	Michigan Department of Attorney General Consumer Protection Division	G. Mennen Williams Building, 1 st Floor 525 West Ottawa Street Lansing, MI 48933
Minnesota	Commissioner of Commerce Minnesota Department of Commerce	85 7 th Place East, Suite 280 St. Paul, MN 55101-2198
New York (State Administrator)	NYS Department of Law Investor Protection Bureau	28 Liberty Street, 21 st Floor New York, NY 10005 212-416-8236 Phone 212-416-6042 Fax
New York (Agent)	New York Department of State	One Commerce Plaza 99 Washington Avenue, 6th Floor Albany, NY 12231-0001 518-473-2492
North Dakota	Securities Commissioner North Dakota Securities Department	600 East Boulevard Avenue State Capitol, Fifth Floor, Dept. 414 Bismarck, ND 58505-0510
Rhode Island	Director, Department of Business Regulation, Securities Division	1511 Pontiac Avenue John O. Pastore Complex – Building 69-1 Cranston, RI 02920
South Dakota	Department of Labor and Regulation Division of Insurance – Securities Regulation	124 S. Euclid, Suite 104 Pierre, SD 57501
Virginia (State Administrator)	State Corporation Commission Division of Securities and Retail Franchising	1300 East Main Street, 9 th Floor Richmond, VA 23219 804-371-9051
Virginia (Agent)	Clerk of the State Corporation Commission	1300 East Main Street, 1st Floor Richmond, VA 23219-3630
Washington	Department of Financial Institutions Securities Division	150 Israel Road SW Tumwater, WA 98501 360-902-8760
Wisconsin	Commissioner of Securities	Department of Financial Institutions Division of Securities 201 W. Washington Ave., Suite 300 Madison, WI 53703

EXHIBIT E
STATE ADDENDA

CALIFORNIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the California Franchise Investment Law, Cal. Corp. Code §§ 31000-31516 or the California Franchise Relations Act, Cal. Bus. & Prof. Code §§20000-20043 applies, the terms of this Addendum apply.

THE CALIFORNIA FRANCHISE INVESTMENT LAW REQUIRES THAT A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE BE DELIVERED TOGETHER WITH THE DISCLOSURE DOCUMENT.

OUR WEBSITE HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT AND COMPLAINTS CONCERNING THE CONTENTS OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT AT WWW.DBO.CA.GOV.

Item 3, Additional Disclosure:

Neither we nor any person described in Item 2 of the Disclosure Document is subject to any currently effective order of any National Securities Association or National Securities Exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq. suspending or expelling such persons from membership in such association or exchange.

Item 17, Additional Disclosures:

The license agreement requires franchisee to execute a general release of claims upon renewal or transfer of the license agreement. California Corporations Code Section 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order there under is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 – 20043).

The license agreement requires application of the laws of the state where the Coffeehouse is located. This provision may not be enforceable under California law.

California Business and Professions Code Sections 20000 through 20043 provide rights to the franchisee concerning termination, transfer or non-renewal of a franchise. If the license agreement contains a provision that is inconsistent with the law, the law will control.

The license agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law (11 U.S.C.A. §101 et seq.).

The license agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

CALIFORNIA ADDENDUM TO LICENSE AGREEMENT

To the extent the California Franchise Investment Law, Cal. Corp. Code §§ 31000-31516 or the California Franchise Relations Act, Cal. Bus. & Prof. Code §§20000-20043 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

The License Agreement requires franchisee to execute a general release of claims upon renewal or transfer of the License Agreement. California Corporations Code Section 31512 provides that any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of that law or any rule or order there under is void. Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Section 20010 voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 – 20043).

The License Agreement requires application of the laws of the state where the Coffeehouse is located. This provision may not be enforceable under California law.

California Business and Professions Code Sections 20000 through 20043 provide rights to the franchisee concerning termination, transfer or non-renewal of a franchise. The Federal Bankruptcy Code also provides rights to franchisee concerning termination of the License Agreement upon certain bankruptcy-related events. If the License Agreement is inconsistent with the law, the law will control.

The License Agreement contains a covenant not to compete which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

LICENSEE:

By: _____

Its:

Date: _____

By: _____

Its:

Date: _____

ILLINOIS ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Illinois Franchise Disclosure Act, Ill. Comp. Stat. §§705/1 – 705/44 applies, the terms of this Addendum apply.

Item 17, Additional Disclosures. The following statements are added to Item 17:

The conditions under which your franchise can be terminated and your rights upon nonrenewal may be affected by Illinois law, 815 ILCS 705/19 and 705/20.

Section 41 of the Illinois Franchise Disclosure Act states that “any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of this Act is void.” To the extent that any provision in the License Agreement is inconsistent with Illinois law, Illinois law will control.

Illinois law shall govern the License Agreement.

Item 17(w) in the Summary column is amended to read as follows: “Apply state law of the state in which the Coffeehouse is located (subject to Illinois state law).” The choice of law may be different as provided by the Illinois Franchise Disclosure Act (815 ILCS 705/4). In these cases Illinois law shall control.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in the License Agreement which designates jurisdiction or venue in a forum outside of Illinois is void, provided that the License Agreement may provide for arbitration in a forum outside of Illinois.

Any release of claims or acknowledgments of fact contained in the License Agreement that would negate or remove from judicial review any statement, misrepresentation or action that would violate the Illinois Franchise Disclosure Act, or a rule or order under the Illinois Franchise Disclosure Act will be void and are deleted with respect to claims under the Illinois Franchise Disclosure Act.

ILLINOIS ADDENDUM TO LICENSE AGREEMENT

To the extent the Illinois Franchise Disclosure Act, Ill. Comp. Stat. §§705/1 – 705/44 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Illinois law shall govern the License Agreement.

Any claims Licensee may have under the Illinois Franchise Disclosure Act shall be governed by the Illinois Franchise Disclosure Act.

Section 4 of the Illinois Franchise Disclosure Act provides that any provision in the License Agreement which designates jurisdiction or venue in a forum outside of Illinois is void with respect to any cause of action which otherwise is enforceable in Illinois, provided that the License Agreement may provide for arbitration in a forum outside of Illinois.

Section 41 of the Illinois Franchise Disclosure Act states that “any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of this Act is void.” To the extent that any provision in the License Agreement is inconsistent with Illinois law, Illinois law will control.

Illinois Franchise Disclosure Act paragraphs 705/19 and 705/20 provide rights to Licensee concerning nonrenewal and termination of this Agreement. If the License Agreement contains a provision that is inconsistent with the Act, the Act shall control.

Any release of claims or acknowledgments of fact contained in the License Agreement that would negate or remove from judicial review any statement, misrepresentation or action that would violate the Illinois Franchise Disclosure Act, or a rule or order under the Act shall be void and are hereby deleted with respect to claims under the Act.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

LICENSEE:

By: _____

Its:

Date: _____

By: _____

Its:

Date: _____

MARYLAND ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 applies, the terms of this Addendum apply.

Notwithstanding the use of the terms “License Agreement”, “License”, “Licensee”, and “Licensor” in the License Agreement instead of the terms “Franchise Agreement”, “Franchise”, “Franchisee”, and “Franchisor”, respectively, the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 will apply to the License Agreement to the extent applicable.

Item 17, Additional Disclosures:

Our termination of the License Agreement because of your bankruptcy may not be enforceable under applicable federal law (11 U.S.C.A. 101 et seq.).

You may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

The general release required as a condition of renewal, sale and/or assignment/transfer will not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

Franchisee Disclosure Acknowledgment Agreement:

The representations under this Franchise Disclosure Acknowledgment Agreement are not intended, nor shall they act as a release, estoppel or waiver of any liability incurred under the Maryland Franchise Registration and Disclosure Law.

MARYLAND ADDENDUM TO LICENSE AGREEMENT

To the extent the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 applies, the terms of this Addendum apply.

Notwithstanding the use of the terms “License Agreement”, “License”, “Licensee”, and “Licensor” in the License Agreement instead of the terms “Franchise Agreement”, “Franchise”, “Franchisee”, and “Franchisor”, respectively, the Maryland Franchise Registration and Disclosure Law, Md. Code Bus. Reg. §§14-201 – 14-233 will apply to the License Agreement to the extent applicable.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

The general release required as a condition of renewal, sale and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law.

Nothing in the License Agreement prevents the franchisee from bringing a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law.

Nothing in the License Agreement operates to reduce the 3-year statute of limitations afforded to a franchisee for bringing a claim arising under the Maryland Franchise Registration and Disclosure Law. Further, any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise.

The Federal Bankruptcy laws may not allow the enforcement of the provisions for termination upon bankruptcy of the franchisee.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

LICENSEE:

By: _____

Its:

Date: _____

By: _____

Its:

Date: _____

MINNESOTA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Minnesota Franchise Act, Minn. Stat. §§80C.01 – 80C.22 applies, the terms of this Addendum apply.

State Cover Page and Item 17, Additional Disclosures:

Minn. Stat. Sec. 80C.21 and Minn. Rule 2860.4400J prohibit us from requiring litigation to be conducted outside of Minnesota, requiring waiver of a jury trial or requiring the Licensee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Disclosure Document shall abrogate or reduce any of your rights as provided for in Minn. Stat. Sec. 80C, or your rights to any procedure, forum or remedies provided for by the laws of the jurisdiction.

Licensee cannot consent to the Licensors obtaining injunctive relief. The Licensors may seek injunctive relief. A court will determine if a bond is required.

Item 13, Additional Disclosures:

The Minnesota Department of Commerce requires that a franchisor indemnify Minnesota franchisees against liability to third parties resulting from claims by third parties that the franchisee's use of the franchisor's trademark infringes upon the trademark rights of the third party. The Licensors do not indemnify against the consequences of Licensee's use of a Licensors' trademark except in accordance with the requirements of the License Agreement, and as the condition to an indemnification, the Licensee must provide notice to the Licensors of any such claim immediately and tender the defense of the claim to the Licensors. If the Licensors accept tender of defense, the Licensors have the right to manage the defense of the claim, including the right to compromise, settle or otherwise resolve the claim, or to determine whether to appeal a final determination of the claim.

Item 17, Additional Disclosures:

Any condition, stipulation or provision, including any choice of law provision, purporting to bind any person who, at the time of acquiring a franchise is a resident of the State of Minnesota or in the case of a partnership or corporation, organized or incorporated under the laws of the State of Minnesota, or purporting to bind a person acquiring any franchise to be operated in the State of Minnesota to waive compliance or which has the effect of waiving compliance with any provision of the Minnesota Franchise Law is void.

We will comply with Minn. Stat. Sec. 80C.14, subds. 3, 4 and 5, which requires, except in certain specified cases, that a franchisee be given 90 days' notice of termination (with 60 days to cure), 180 days' notice for nonrenewal of the franchise agreement, and that consent to the transfer of the franchise will not be unreasonably withheld.

Minnesota Rule 2860.4400D prohibits a franchisor from requiring a franchisee to assent to a general release, assignment, novation, or waiver that would relieve any person from liability imposed by Minnesota Statute §§80C.01 – 80C.22.

The limitations of claims section must comply with Minn. Stat. Sec. 80C.17, subd. 5.

MINNESOTA ADDENDUM TO LICENSE AGREEMENT

To the extent the Minnesota Franchise Act, Minn. Stat. §§80C.01 – 80C.22 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

With respect to franchises governed by Minnesota Franchise Law, Licensors shall comply with Minn. Stat. Sec. 80C.14, subd. 4 which requires that except for certain specified cases, that Licensee be given 180 days' notice for non-renewal of this License Agreement.

The Minnesota Department of Commerce requires that a franchisor indemnify franchisees whose franchise is located in Minnesota against liability to third parties resulting from claims by third parties that the franchisee's use of franchisor's trademarks ("Marks") infringe upon the trademark rights of the third party. Licensors do not indemnify against the consequences of a Licensee's use of Licensors' trademark but Licensors shall indemnify Licensee for claims against Licensee solely as it relates to Licensee's use of the Marks in accordance with the requirements of the License Agreement and Licensors' standards. As a further condition to indemnification, the Licensee must provide notice to Licensors of any such claim immediately and tender the defense of the claim to Licensors. If Licensors accept tender of defense, Licensors have the right to manage the defense of the claim, including the right to compromise, settle or otherwise resolve the claim, or to determine whether to appeal a final determination of the claim.

Licensee will not be required to assent to a release, assignment, novation, or waiver that would relieve any person from liability imposed by Minnesota Statute §§ 80C.01 – 80C.22.

With respect to franchises governed by Minnesota Franchise Law, Licensors shall comply with Minn. Stat. Sec. 80C.14, subd. 3 which requires that except for certain specified cases, a franchisee be given 90 days' notice of termination (with 60 days to cure). Termination of the franchise by the Licensors shall be effective immediately upon receipt by Licensee of the notice of termination where its grounds for termination or cancellation are: (1) voluntary abandonment of the franchise relationship by the Licensee; (2) the conviction of the Licensee of an offense directly related to the business conducted according to the License Agreement; or (3) failure of the Licensee to cure a default under the License Agreement which materially impairs the goodwill associated with the Licensors' trade name, trademark, service mark, logo type or other commercial symbol after the Licensee has received written notice to cure of at least twenty-four (24) hours in advance thereof.

According to Minn. Stat. Sec. 80C.21 in Minnesota Rules or 2860.4400J, the terms of the License Agreement shall not in any way abrogate or reduce your rights as provided for in Minn. Stat. 1984, Chapter 80C, including the right to submit certain matters to the jurisdiction of the courts of Minnesota. In addition, nothing in this License Agreement shall abrogate or reduce any of Licensee's rights as provided for in Minn. Stat. Sec. 80C,

or your rights to any procedure, forum or remedy provided for by the laws of the State of Minnesota.

Any claims Licensee may have against the Licensor that have arisen under the Minnesota Franchise Laws shall be governed by the Minnesota Franchise Law.

The License Agreement contains a waiver of jury trial provision. This provision may not be enforceable under Minnesota law.

Licensee consents to the Licensor seeking injunctive relief without the necessity of showing actual or threatened harm. A court shall determine if a bond or other security is required.

If the License Agreement contains a liquidated damages provision, this provision may not be enforceable under Minnesota law.

Any action pursuant to Minnesota Statutes, Section 80C.17, Subd. 5 must be commenced no more than 3 years after the cause of action accrues.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

LICENSEE:

By: _____

Its:

Date: _____

By: _____

Its:

Date: _____

NEW YORK ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the New York General Business Law, Article 33, §§680 - 695 applies, the terms of this Addendum apply.

Item 3, Additional Disclosure. The last sentence in Item 3 is deleted and replaced with the following:

Neither we, nor any of our predecessors, nor any person identified in Item 2 above, nor any affiliate offering franchises under our trademark, has any administrative, criminal, or a material civil or arbitration action pending against him alleging a violation of any franchise law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, misappropriation of property, or comparable allegations.

Neither we, nor any of our predecessors, nor any person identified in Item 2 above, nor any affiliate offering franchises under our trademark, has been convicted of a felony or pleaded nolo contendere to any other felony charge or, during the ten-year period immediately preceding the application for registration, been convicted of a misdemeanor or pleaded nolo contendere to any misdemeanor charge or been found liable in an arbitration proceeding or a civil action by final judgment, or been the subject of any other material complaint or legal or arbitration proceeding if such misdemeanor conviction or charge, civil action, complaint, or other such proceeding involved a violation of any franchise law, securities law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, misappropriation of property, or comparable allegation.

Neither we, nor any of our predecessors, nor any person identified in Item 2 above, nor any affiliate offering franchises under our trademark, is subject to any currently effective injunctive or restrictive order or decree relating to franchises, or under any federal, state, or Canadian franchise, securities, antitrust, trade regulation, or trade practice law as a result of a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

Item 4, Additional Disclosure. Item 4 is deleted and replaced with the following:

Neither we nor any of our predecessors, affiliates, or officers, during the 10-year period immediately before the date of the Disclosure Document: (a) filed as debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code; (b) obtained a discharge of its debts under the Bankruptcy Code; or (c) was a principal officer of a company or a general partner in a partnership that either filed as a debtor (or had filed against it) a petition to start an action under the U.S. Bankruptcy Code or that obtained a discharge of its debts under the U.S. Bankruptcy Code during or within one year after the officer or general partner of the franchisor held this position in the company or partnership.

Item 17, Additional Disclosures. The following statements are added to Item 17:

The New York Franchises Law requires that New York law govern any cause of action which arises under the New York Franchises Law.

The New York General Business Law, Article 33, Sections 680 through 695 may supersede any provision of the License Agreement inconsistent with that law.

Any provision in the License Agreement requiring franchisee to sign a general release of claims against franchisor does not release any claim franchisee may have under New York General Business Law, Article 33, Sections 680-695.

NEW YORK ADDENDUM TO LICENSE AGREEMENT

To the extent the New York General Business Law, Article 33, §§680 - 695 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Any provision in the License Agreement that is inconsistent with the New York General Business Law, Article 33, Section 680 - 695 may not be enforceable.

Any provision in the License Agreement requiring franchisee to sign a general release of claims against franchisor does not release any claim franchisee may have under New York General Business Law, Article 33, Sections 680-695.

The New York Franchise Law shall govern any claim arising under that law.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

By: _____

Its:

Date: _____

LICENSEE:

By: _____

Its:

Date: _____

NORTH DAKOTA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the North Dakota Franchise Investment Law, N.D. Cent. Code, §§51-19-01 – 51-19-17 applies, the terms of this Addendum apply.

Item 17, Additional Disclosures. The following statements are added to Item 17:

Any provision requiring franchisees to consent to the jurisdiction of courts outside North Dakota or to consent to the application of laws of a state other than North Dakota may be unenforceable under North Dakota law. Any mediation will be held at a site agreeable to all parties. If the laws of a state other than North Dakota govern, to the extent that such law conflicts with North Dakota law, North Dakota law will control.

Any general release the Licensee is required to assent to as a condition of renewal is not intended to nor shall it act as a release, estoppel or waiver of any liability Licensors may have incurred under the North Dakota Franchise Investment Law.

Covenants not to compete during the term of and upon termination or expiration of a franchise agreement are enforceable only under certain conditions according to North Dakota law. If the License Agreement contains a covenant not to compete that is inconsistent with North Dakota law, the covenant may be unenforceable.

The License Agreement includes a waiver of exemplary and punitive damages. This waiver may not be enforceable under North Dakota law.

For North Dakota franchisees, the prevailing party is entitled to recover all costs and expenses, including attorneys' fees in enforcing the License Agreement.

The License Agreement requires the Licensee to consent to a waiver of trial by jury. This waiver may not be enforceable under North Dakota law.

The Franchise Disclosure Document and License Agreement state that, subject to the requirements of applicable law and the mediation and injunctive relief provisions, any dispute not resolved by mediation or negotiation may be submitted for resolution to a court of competent jurisdiction in Hennepin County, Minnesota. That requirement may not be fully enforceable under North Dakota law.

The Franchise Disclosure Document and License Agreement may require Licensee to consent to termination or liquidated damages. This requirement may not be enforceable under North Dakota law.

The License Agreement requires the Licensee to consent to a limitation of claims within eighteen (18) months. To the extent this requirement conflicts with North Dakota law, North Dakota law will apply.

NORTH DAKOTA ADDENDUM TO LICENSE AGREEMENT

To the extent the North Dakota Franchise Investment Law, N.D. Cent. Code, §§51-19-01 – 51-19-17 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Any release executed in connection with a renewal shall not apply to any claims that may arise under the North Dakota Franchise Investment Law.

Covenants not to compete during the term of and upon termination or expiration of a franchise agreement are enforceable only under certain conditions according to North Dakota law. If the License Agreement contains a covenant not to compete that is inconsistent with North Dakota law, the covenant may be unenforceable.

The choice of law other than the State of North Dakota may not be enforceable under the North Dakota Franchise Investment Law. If the laws of a state other than North Dakota govern, to the extent that such law conflicts with North Dakota law, North Dakota law will control.

The waiver of punitive or exemplary damages may not be enforceable under the North Dakota Franchise Investment Law.

The waiver of trial by jury may not be enforceable under the North Dakota Franchise Investment Law.

The requirement that mediation be held outside the State of North Dakota may not be enforceable under the North Dakota Franchise Investment Law. Any mediation will be held at a site agreeable to all parties.

The requirement that a franchisee consent to termination or liquidated damages has been determined by the Commissioner to be unfair, unjust and inequitable within the intent of the North Dakota Franchise Investment Law. Any such requirement in the License Agreement may not be enforceable under North Dakota law.

The License Agreement states that Licensee must consent to the jurisdiction of courts located outside the State of North Dakota. This requirement may not be enforceable under North Dakota law.

The License Agreement requires the Licensee to consent to a limitation of claims within eighteen (18) months. To the extent this requirement conflicts with North Dakota law, North Dakota law will apply.

For North Dakota franchisees, the prevailing party is entitled to recover all costs and expenses, including attorneys' fees in enforcing the License Agreement.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

By: _____

Its:

Date: _____

LICENSEE:

By: _____

Its:

Date: _____

RHODE ISLAND ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Rhode Island Franchise Investment Act, R.I. Gen. Law ch. 395 §§19-28.1-1 – 19-28.1-34 applies, the terms of this Addendum apply.

Item 17, Additional Disclosure. The following statement is added to Item 17:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that: “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

RHODE ISLAND ADDENDUM TO LICENSE AGREEMENT

To the extent the Rhode Island Franchise Investment Act, R.I. Gen. Law ch. 395 §§19-28.1-1 – 19-28.1-34 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

Section 19-28.1-14 of the Rhode Island Franchise Investment Act provides that: “A provision in a franchise agreement restricting jurisdiction or venue to a forum outside this state or requiring the application of the laws of another state is void with respect to a claim otherwise enforceable under this Act.”

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

By: _____

Its:

Date: _____

LICENSEE:

By: _____

Its:

Date: _____

VIRGINIA ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Virginia Retail Franchising Act, Va. Code §§13.1-557 – 13.1-574 applies, the terms of this Addendum apply.

Item 17, Additional Disclosures:

Any provision in any of the contracts that you sign with us which provides for termination of the franchise upon the bankruptcy of the Licensee may not be enforceable under federal bankruptcy law (11 U.S.C. 101 et. seq.).

“According to Section 13.1 – 564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any grounds for default or termination stated in the franchise agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.”

VIRGINIA ADDENDUM TO LICENSE AGREEMENT

To the extent the Virginia Retail Franchising Act, Va. Code §§13.1-557 – 13.1-574 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

“According to Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause. If any ground for default or termination stated in the franchise agreement does not constitute “reasonable cause,” as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.”

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

By: _____

Its:

Date: _____

LICENSEE:

By: _____

Its:

Date: _____

WASHINGTON ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

To the extent the Washington Franchise Investment Protection Act, Wash. Rev. Code §§19.100.010 – 19.100.940 applies, the terms of this Addendum apply.

Item 17, Additional Disclosure:

The state of Washington has a statute, RCW 19.100.180 which may supersede the License Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the License Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW shall prevail.

A release or waiver of rights executed by a franchisee shall not include rights under the Washington Franchise Investment Protection Act except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel.

Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, rights or remedies under the Act such as a right to a jury trial may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

WASHINGTON ADDENDUM TO LICENSE AGREEMENT

To the extent the Washington Franchise Investment Protection Act, Wash. Rev. Code §§19.100.010 – 19.100.940 applies, the terms of this Addendum apply.

1. Notwithstanding anything to the contrary contained in the License Agreement, to the extent that the License Agreement contains provisions that are inconsistent with the following, such provisions are hereby amended:

The state of Washington has a statute, RCW 19.100.180 which may supersede the License Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise. There may also be court decisions which may supersede the License Agreement in your relationship with the franchisor including the areas of termination and renewal of your franchise.

In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, Chapter 19.100 RCW shall prevail.

A release or waiver of rights executed by a franchisee shall not include rights under the Washington Franchise Investment Protection Act except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel. Provisions such as those which unreasonably restrict or limit the statute of limitations period for claims under the Act, rights or remedies under the Act such as a right to a jury trial may not be enforceable.

Transfer fees are collectable to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the License Agreement.

3. Except as expressly modified by this Addendum, the License Agreement remains unmodified and in full force and effect.

This Addendum is being entered into in connection with the License Agreement. In the event of any conflict between this Addendum and the License Agreement, the terms and conditions of this Addendum shall apply.

IN WITNESS WHEREOF, the undersigned have executed this Addendum as of the date Licensor signs below.

LICENSOR:

By: _____

Its: _____

Date: _____

LICENSEE:

By: _____

Its: _____

Date: _____

EXHIBIT F
GENERAL RELEASE FORM

**THIS IS A CURRENT RELEASE FORM THAT GENERALLY WILL
BE USED WITH OR INCORPORATED INTO A SEPARATE AGREEMENT.
THIS FORM IS SUBJECT TO CHANGE OVER TIME.**

For and in consideration of the Agreements and covenants described below, Caribou Coffee Development Company, Inc. ("CCDC", "we" or "us"), _____ ("you") and _____ ("Guarantors") enter into this Release of Claims ("Agreement").

RECITALS

A. We and you entered into a CARIBOU COFFEE® License Agreement dated _____, ____ (the "License Agreement").

B. [NOTE: Describe the circumstances relating to the release.]

AGREEMENTS

1. **Consideration.** [NOTE: Describe the consideration paid.]

2-3. [NOTE: Detail other terms and conditions of the release.]

4. **Release of Claims.**

A. Definitions.

1. CCDC Parties: We and each of our current and past subsidiaries, corporate parents and affiliates, and their respective current and past officers, directors, owners, stockholders, members, employees, insurers, attorneys, agents, successors, predecessors, assigns, heirs and personal representatives.

2. Licensee Parties: You and each of the Guarantors and all persons or entities acting on their behalf or claiming under them including each of their respective past and present corporate parents, subsidiaries, affiliates, owners, heirs, executors, administrators, managers, directors, officers, employees, trustees, agents, partners, business entities, attorneys, insurers, successors and assigns.

B. The Licensee Parties irrevocably and unconditionally waive, release and forever discharge, and covenant not to sue, the CCDC Parties of and from any and all claims, suits, debts, liabilities, causes of action, demands, contracts, promises, obligations, losses, rights, controversies, damages, costs, expenses (including actual attorneys' fees and costs incurred), actions and causes of action of every nature, whether known or unknown, direct or indirect, vested or contingent, at law or in equity, whether arising by statute, common law, or otherwise, including claims for negligence (collectively, "Claims"), that they may now have, or at any time heretofore had, or hereafter may have, against each or any of the CCDC Parties arising out of or relating to any conduct, transaction, occurrence, act or omission at any time before the [Effective Date] relating to the License Agreement(s), the development or operation of the Coffeehouse(s), the franchise or license relationship between the parties, the offer or sale of any franchise or license, or any agreement between any of the Licensee Parties and any of the CCDC Parties.

C. The Licensee Parties specifically and expressly acknowledge and agree that the consideration accepted under this Agreement is accepted in full satisfaction of any and all injuries and/or damages that have previously arisen and which may hereafter arise respecting any of the claims being released.

D. The Licensee Parties acknowledge that they have had a reasonable opportunity to consult with an attorney prior to signing this release and they have executed this release voluntarily. Also, the Licensee Parties represent that they have not assigned or transferred to anyone any claims released by them under Section 4(B) above.

5. **General.** No amendment to this Agreement or waiver of the rights or obligations of either party shall be effective unless in writing signed by the parties. This Agreement is governed by the laws of the State of _____ without regard to conflicts of laws principles. If any provision of this Agreement is held invalid or unenforceable by any court of competent jurisdiction, the other provisions of this Agreement will remain in full force and effect. This Agreement contains the entire agreement and understanding of the parties concerning the subject matter of this Agreement. The general release in this Agreement shall not apply to any liability under the Maryland Franchise Registration Law to the extent applicable. [NOTE: Detail other miscellaneous provisions.]

YOU:

WE:

**CARIBOU COFFEE DEVELOPMENT
COMPANY, INC.**

By: _____

By: _____

Its: _____

Its: _____

Date: _____

Date: _____

PERSONAL GUARANTORS:

EXHIBIT G
DISCLOSURE ACKNOWLEDGMENT AGREEMENT

**DISCLOSURE
ACKNOWLEDGMENT AGREEMENT**

Applicant _____

(If corporation) State of Incorporation _____

Address of Applicant _____

Location Applied For _____

1. I have received all appropriate disclosure documents for the State(s) of _____ at least fourteen (14) calendar days, exclusive of the day I received them and the day I signed them, before signing the License Agreement and/or payment of any monies.

2. I have signed and returned to Caribou Coffee Development Company, Inc. (you or your) the acknowledgment of receipt for each disclosure document given me.

3. I have had an opportunity to read the License Agreement (including the Stand-Alone Coffeehouse Addendum to it, if applicable) thoroughly and understand all of your covenants and obligations and my obligations as a licensee of the CARIBOU COFFEE® system. I understand that the License Agreement (including the Stand-Alone Coffeehouse Addendum to it, if applicable), contains all obligations of the parties and that you do not grant to me any right of first refusal.

4. I understand that this licensed business, as in all business ventures, involves risk and, despite assistance and support programs, the success of my business will depend largely upon me and my ability.

5. Except for fill in the blank provisions or for negotiated changes that I initiated, I received a copy of the revised License Agreement or related agreement at least seven (7) calendar days before the date on which the License Agreement or related agreement was signed.

6. I understand that you have established a national marketing fund (the Marketing Fund) which is not directed towards any specific licensee location but is intended to benefit the entire CARIBOU COFFEE® system nationwide. I further understand that amounts from the Marketing Fund will be used to offset any in-house expenses you incur in providing marketing services, production art and other activities. I also understand that the Coffeehouses that you or your affiliates own have no obligation to contribute to the Marketing Fund.

7. I have had no promises, guarantees or assurances made to me and no information provided to me relative to earnings, revenues, profits, expenses or projected revenues for this license or franchise, except as disclosed in the disclosure document. If I believe that I have received any such promises, guarantees, assurances or information, I agree to describe it below (otherwise write "None").

The representations under this Disclosure Acknowledgment Agreement are not intended, nor shall they act as a release, estoppel or waiver of any liability incurred under the Illinois Franchise Disclosure Act.

Applicants' Acknowledgment:

Name: _____
Date: _____

Name: _____
Date: _____

[Signature Page to Disclosure Acknowledgment Agreement]

EXHIBIT H
RECEIPT PAGES

Receipt

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If we offer you a franchise, we must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, us or our affiliate in connection with the proposed franchise sale. Iowa and New York require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days (or 14 calendar days in Iowa) before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If we do not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and those state administrators listed on Exhibit D.

The franchisor is Caribou Coffee Development Company, Inc., 3900 Lakebreeze Avenue, Minneapolis, MN 55429. Our telephone number is (763) 592-2200.

Issuance Date: April 29, 2019

Our franchise seller involved in offering and selling the franchise to you is Nick Schaefer, 3900 Lakebreeze Avenue, Minneapolis, MN 55429, (763) 592-2276, or is listed below (with address and telephone number), or will be provided to you separately before you sign a franchise agreement:

_____.

We authorize the respective state agencies identified on Exhibit D to receive service of process for us in the particular state.

I have received a disclosure document dated April 29, 2019, that included the following Exhibits:

- | | |
|---|---|
| (A) Financial Statements | (E) State Addenda |
| (B) License Agreement | (F) General Release Form |
| (B-1) Stand-Alone Addendum | (G) Disclosure Acknowledgment Agreement |
| (C) List of Licensees and Former Licensees | (H) Receipts |
| (D) List of State Administrators; Agents for Service of Process | |

Date: _____
(Do not leave blank)

Signature of Prospective Franchisee

Print Name and Company (if applicable)

Copy for Franchisee

Receipt

This disclosure document summarizes certain provisions of the franchise agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If we offer you a franchise, we must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, us or our affiliate in connection with the proposed franchise sale. Iowa and New York require that we give you this disclosure document at the earlier of the first personal meeting or 10 business days (or 14 calendar days in Iowa) before the execution of the franchise or other agreement or the payment of any consideration that relates to the franchise relationship. Michigan requires that we give you this disclosure document at least 10 business days before the execution of any binding franchise or other agreement or the payment of any consideration, whichever occurs first.

If we do not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and those state administrators listed on Exhibit D.

The franchisor is Caribou Coffee Development Company, Inc., 3900 Lakebreeze Avenue, Minneapolis, MN 55429. Our telephone number is (763) 592-2200.

Issuance Date: April 29, 2019

Our franchise seller involved in offering and selling the franchise to you is Nick Schaefer, 3900 Lakebreeze Avenue, Minneapolis, MN 55429, (763) 592-2276, or is listed below (with address and telephone number), or will be provided to you separately before you sign a franchise agreement:

We authorize the respective state agencies identified on Exhibit D to receive service of process for us in the particular state.

I have received a disclosure document dated April 29, 2019, that included the following Exhibits:

- | | |
|---|---|
| (A) Financial Statements | (E) State Addenda |
| (B) License Agreement | (F) General Release Form |
| (B-1) Stand-Alone Addendum | (G) Disclosure Acknowledgment Agreement |
| (C) List of Licensees and Former Licensees | (H) Receipts |
| (D) List of State Administrators; Agents for Service of Process | |

Date: _____
(Do not leave blank)

Signature of Prospective Franchisee

Print Name and Company (if applicable)

Copy for Caribou Coffee Development Company, Inc.

Please sign and date both copies of this receipt, keep one copy (the previous page) for your records, and mail one copy (this page) to the address listed on the front page of this disclosure document or send to Nick Schaefer at 3900 Lakebreeze Avenue, Minneapolis, Minnesota 55429 by email to nschaefer@cariboucoffee.com or by fax to (763) 592-2299.